

**Year One  
Pinnacle Point 7 – Quarter 3**

<b>Date Submitted:</b> April 20, 2013	<b>Pinnacle Point Lead:</b> Joani Webster, Programs Administrator
<b>Goal:</b> To engage community partners, other state agencies, the private sector, and Tribes in supporting children and families involved with the child welfare system. OKDHS cannot do it alone.	<b>Applicable Performance Areas:</b> 10, 11, 12, 13, 14

Initiative	Initiative Lead	Evidence of Completion	Target Date	Documentation of Needs				Quarterly Update
				Technical Asst.	KIDS Changes	Research	Workgroup	
1. As outlined in the Oklahoma Trauma-Informed System Implementation Plan, OKDHS will enhance practice with trauma-informed initiatives, additional screening tools, and a Systems of Care focus. Work will begin in Year One but will require five years for full implementation. This effort will enhance all aspects of the child welfare system so that it is trauma-informed and will provide screenings, assessments, and supportive services to help children achieve permanency.	Annette Burleigh	1 Meeting notes and agenda 2 Phase I work plan submission 3 Meeting notes 5 Power Point 6 Meeting notes 7 Meeting notes 8 Update from Lab site leaders 9 Lab site leader orientation packet 10 Meeting notes	6/30/13					<ol style="list-style-type: none"> <li>1) Work with the Statewide Trauma Informed Care Steering Committee continued with two meetings via conference call. This meeting followed email contact and communication regarding the strategic plan. (EOC meeting notes and agenda attached*)</li> <li>2) Grant Activities continued with the submission of the Initial Grant Phase I work plan, Federal Program Officer input/collaboration and resubmission. (EOC Phase I work plan submission)</li> <li>3) Planning meetings for grant with grant partners and work groups. (Evidence of Completion-Meeting notes*)</li> <li>4) Initiated planning for discussion with Group Home and TFC Program Staff regarding trauma screening tools. In conjunction with grant, tools are being reviewed and evaluated. A meeting to determine tools and implement to occur in Quarter 4.</li> <li>5) Presentation to Key Partners, including Department of Mental Health, System of Care Project Directors and Providers of Family Centered Services (Evidence of Completion-Power Point*)</li> <li>6) On Site Consultation, support and planning</li> </ol>

								<p>with Oklahoma County Lab Site (Evidence of completion Meeting notes*)</p> <p>7) District Director orientation and planning with Region 3 (Meeting notes*)</p> <p>8) Trauma Screenings have had slow implementation due to changes in lab site leads and reorganization; some decline has occurred because of grant planning. Increased activities will occur this quarter to assure that trauma screenings are further embedded in lab sites. (Evidence of completion-update from Lab Site leaders*)</p> <p>9) To help address the changes resulting from reorganization and new lab site leadership, a lab site leader orientation was held. The presentation was completed using live meeting technology and allowed for interactive discussion with new lab site leaders. (Evidence of Completion Lab Site Leader orientation packet*)</p> <p>10) Review of CBCL pilot implementation and use of Psychological screening with consultants and further discussion as a part of the ACF grant. (Evidence of Completion -- meeting notes*)</p>
<p>2. In collaboration with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), OKDHS will increase the number of children involved in child welfare services who are also served through Systems of Care. This effort will focus on maintaining children safely in their own homes, timely reunifying children, and improving placement stability by supporting biological, adoptive, and resource parents in caring for children with behavioral health needs. Systems of Care is nearly available statewide, and this expansion will focus on children in the child welfare system. Although work will begin in Year One, full</p>	<p>Annette Burleigh</p>		<p>6/30/13</p>					<p>1) OKDHS/ODHMSAS System of Care Contract renewal completed</p> <p>2) The Rockwell project team continued to meet to plan rollout of the joint project; project staff entered on duty and housing arrangements made at Rockwell office; team further refined program goals and target population and began case review, initial presentation county staff, Supervisors and lead worker scheduled for wrap training to be completed April 2013.</p>

Initiative	Initiative Lead	Evidence of Completion	Target Date	Documentation of Needs				Quarterly Update
				Technical Asst.	KIDS Changes	Research	Workgroup	
implementation will require at least five years.								<p>(Meetings held-1-8-13, 3-24-24, 3-1-13-at Zorro Conference)</p> <p>3) OKDHS/CW program staff attended following System of Care meetings; a)- Project Director’s Meeting-2-7-13; b)- State Advisory Team Meetings-2-1-13 and Zorro Conference 3-1-13; c)- Children’s Statewide Advisory Workgroup-2-12-13, 3-12-13</p> <p>4) OKDHS/ODMHSAS continued collaboration with WAFA planning, and three work groups, one on culturally and Linguistically Competent Services – 1-16-13 another relative to Group home Waiting list support and third workgroup on Building Bridges-1-15-13, 1-25-13.</p> <p>5) Group Home Diversion- Implementation with Tulsa County-1-16-13, 1-22-13, 1-25-13, 2-12-13, 2-21-13, 2-27-13, 2-28-13, 3-4-13, 3-28-13,</p>
3. In collaboration with the OKDHS office supporting faith-based and community initiatives and other external partners, the Child Welfare Division will finalize a two-year strategic plan focused on recruitment and support of resource families. An existing group including OKDHS staff and faith-based leaders has continued to grow and gain momentum in supporting children in care and the families who care for them.	Karen Poteet	Meeting agenda	6/30/13					<p><i>A Strategic Planning Retreat for Community Engagement</i> was previously held in August 2012 and a subsequent meeting was held on March 26, 2013. Based upon the survey results, recommendations, and subsequent Community Engagement (CE) discussions, OKDHS is moving forward in establishing and implementing cohesive community engagement agency-wide. OKDHS will create an agency-wide team which will include Child Welfare Services (similar to the OKDHS Communications Team) to carry out the objectives of the strategic plan. OKDHS is combining the Office of Volunteerism with the Office of Faith-Based and</p>

								Community Initiatives. This new office will oversee statewide initiatives, serve as a liaison for community partners, and administratively support the agency-wide team and local CE professionals.
4. OKDHS will create and annually distribute an online survey to child welfare staff at all levels in order to assess possible service and quality gaps for particular districts and regions. This will ensure information is collected in a systematic way. From the collected information, service and quality gaps will be analyzed and prioritized, and strategies will be developed as appropriate. Strategies to address service and quality gaps may include improving existing partnerships, creating new partnerships, requesting additional funding, and/or adjusting current budget expenditures. District directors, deputy directors, and program staff have critical roles in helping evaluate and craft solutions to address service and quality gaps.	Shannon Rios	Preliminary results of focus groups	6/30/13					<p>Workgroup meetings held on October 16<sup>th</sup>, November 15<sup>th</sup>, and December 13<sup>th</sup>, January 16<sup>th</sup>, and March 7<sup>th</sup>. Workgroup members in attendance included: Shannon Rios, Joani Webster, Carlene Harp, Cyndi Miner, Jennifer Brown, Deborah Goodman, Tosha Robinson, Millie Carpenter, Karen Poteet, Cathy Connelly, Lyn Banks and Cheryl Coponiti.</p> <p>Information shared: Focus group questions-</p> <ul style="list-style-type: none"> <li>○ What are some services for children and families that seem to be the most effective services or seem to result in the best outcomes for children and families?</li> <li>○ What are some services for children and families that seem to NOT be effective services?</li> <li>○ What can be done to enhance communication between the various players in the child welfare system?</li> <li>○ What kind of educational and training opportunities have helped you better identify needs and serve children and families?</li> <li>○ What kind of educational and training opportunities have NOT</li> </ul>

Initiative	Initiative Lead	Evidence of Completion	Target Date	Documentation of Needs				Quarterly Update
				Technical Asst.	KIDS Changes	Research	Workgroup	
								<p>helped you better identify needs and serve children and families?</p> <ul style="list-style-type: none"> <li>○ What supports do supervisors need that would help them deliver the highest quality services to children and families that we serve?</li> <li>○ What do you feel enables services to work?</li> <li>○ What do you believe contributes to a service not resulting in a positive outcome for the child or family?</li> <li>○ How can child welfare leadership assist you in helping to engage your communities?</li> </ul> <p>Decisions made/Work performed:</p> <ul style="list-style-type: none"> <li>● Focus groups with CW leaders for each region are scheduled and have been or will be conducted as follows: <ul style="list-style-type: none"> <li>○ Region 1 (3/27)</li> <li>○ Region 2 (4/12)</li> <li>○ Region 3 (4/12)</li> <li>○ Region 4 (4/19)</li> <li>○ Region 5 (3/29)</li> </ul> </li> </ul>
5. OKDHS will collaborate with youth services agencies and other private foster care, residential and therapeutic agencies in creating a statewide plan to identify more effective, quality services for families involved in child welfare. Where appropriate, OKDHS will work with these agencies to determine whether and how their business models might shift or supplement shelter and residential care with more comprehensive, community-	Joani Webster		6/30/13					A Special Planning Meeting was held on 2/6/13 with the Oklahoma Association of Youth Services and OKDHS CWS Director Deborah Smith, Joani Webster and Dawn Carson. A strategic planning process was led by a facilitator regarding Pinnacle Point 7. Discussion of strengths, weaknesses, and opportunities with the current system were discussed as well as common goals. Specific strategies were

<p>based services. Youth services and other private agencies are important stakeholders in the child welfare system providing not only for shelter, residential and therapeutic services, but for many other services in the community. They know the communities and are dedicated to serving children and families.</p>								discussed.
<p>6. Annually, OKDHS will assess the need to expand Comprehensive Home-Based Services (CHBS). These services are currently available statewide; however, as more families are referred to prevent removal of children, stabilize families for reunification, and support resource parents in caring for children, an assessment of the need to expand services should be completed. This assessment must occur with input from deputy directors, district directors, and front-line staff; their input is critical to effectively monitoring provider compliance and positive outcomes.</p>	BK Kubiak	Oklahoma Children's Services Contractor Meeting Agenda, Jan. 9, 2013	6/30/13					An OCS Contractor Meeting was held Jan. 9 in which the baseline measures for the Pinnacle Plan Pilot were presented by Dr. Hecht. Contractors will be using the Eyeberg Child Behavior Inventory with all families eligible for MCB. The project name was decided: Bridge Family Solutions. MCB training will continue in the rural areas next quarter. The OCS bid was completed during the 3 <sup>rd</sup> quarter, with a planned execution date of 7/1/13, when once again OCS will be aligned properly with CW regions.
<p>7. OKDHS will partner with the Oklahoma Child Welfare Stakeholder Collaboration State Advisory Board for Improving Services, a statewide advisory board focused on building local community partnerships to improve outcomes and services available for children and families involved in the child welfare system. During Year One, two communities of focus will conduct a study to determine existing service and quality gaps. District directors have a critical role in supporting this effort, and OKDHS has dedicated a full-time staff person to support the state advisory board efforts. Sites will be selected at the discretion of the statewide advisory board and dependent upon the interest of the local community. OKDHS will recommend districts with the greatest service needs.</p>	Joani Webster	Email regarding stakeholder meeting. Email with attachment listing stakeholder interviews.	6/30/13					Pottawatomie County Stakeholder Collaborative Meetings were held 1/11/13, 2 /15/13, and 3/8/13. Stakeholder interviews are in process. An additional stakeholder was interviewed. A job description was developed for the Family Support Services Task Force.
<p>8. By June 30, 2013, OKDHS will review and update the joint response protocols with law enforcement to ensure continued emphasis on working together as a team for the purpose of ensuring children's safety. This effort will be especially critical after child welfare restructuring.</p>	Charlotte Kendrick	Joint Response Protocol and Guidance	6/30/13					Protocol and Guidance have been reviewed and revised. The updated forms were sent to the Deputy Directors on 3/2/13 and subsequently to all District Directors with instructions to be back to the State Office with all signatures by 6/30/13.

Initiative	Initiative Lead	Evidence of Completion	Target Date	Documentation of Needs				Quarterly Update
				Technical Asst.	KIDS Changes	Research	Workgroup	