

Year One Pinnacle Point 6 – Quarter 4

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| Date Submitted: July 18, 2013 | Pinnacle Point Lead: Cheryl Coponiti, Deputy Director for Programs |
| Goal: To ensure the safety of children, including children in out-of-home care. We must also ensure children receive regular visitation by the assigned child welfare specialist to ensure safety, permanency, and well-being outcomes. | Applicable Performance Areas: 1, 4, 5 |

| Initiative | Initiative Lead | Evidence of Completion | Target Date | Documentation of Needs | | | | Quarterly Update |
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| | | | | Technical Asst. | KIDS Changes | Research | Workgroup | |
| 1. OKDHS will implement changes in the investigative process to ensure the safety of children in out-of-home care and will ensure consistency in screening, prioritizing, investigating, and reporting findings to the federal government regardless of the level of care. <ul style="list-style-type: none"> a. OKDHS will centralize the screening process at the Hotline to ensure all calls are answered and screened promptly and thoroughly, and will ensure maltreatment reports are expeditiously assigned to field investigators. OKDHS further commits to track, monitor, and improve its screening processes, improve call wait times, ensure timely field assignment, and ensure consistent screening | Cheryl Coponiti | | 11-1-12 | | | | | (a) Completed Year One Q1 |

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| <p>decisions are made. OKDHS further commits to ensure efforts are made to identify children of Native American heritage during the screening process and utilize screening practices consistent with the ICWA requirements. In light of the Hotline's expanded duties, OKDHS commits to staff the Hotline adequately to meet its commitments.</p> <p>b. OKDHS will commence and conduct all alleged victims' interviews in accordance with CPS policy, regardless of the level of care. Alleged victims' interviews are attempted the same day as the report.</p> <p>c. The child's assigned child welfare specialist will be notified immediately of the allegation and investigation and will monitor the child's safety in all levels of care. The CPS or OCA investigator will ensure the child's specialist receives information timely about the investigation status and final report or finding. Guidance will be added to Instructions</p> | | | 1-01-13 | | | | | b) Completed Year One Q2. |
| | | | 6-01-13 | | | | | (c) Completed Year One Q2. |

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| <p>to Staff (ITS).</p> <p>d. In accordance with legislation and rule-making procedures, OKDHS will make changes to OCA policy to conform to CPS substantiation protocols for children in OKDHS custody. The burden of proof is some credible evidence.</p> <p>e. In accordance with legislation and rule-making procedures, OKDHS will initiate and complete all child maltreatment investigations, whether conducted by CPS or OCA, in accordance with the CPS policy timeframe, which is as follows: all investigations are initiated the same day for a Priority One report and within two to five days for a Priority Two report; all interviews are completed within 30 days.</p> <p>f. Until such time data is entered into the KIDS system, OKDHS will manually track and report abuse and neglect in out-of-home care.</p> <p>g. OKDHS will ensure that a private agency that is the subject of an investigation is</p> | | <p>Draft OCA Policy (Q2) Meeting 1-28-13</p> <p>Appointments 01-15-13 01-22-13 01-28-13</p> <p>See Q2 EOC OCA accused caretaker</p> | <p>06-1-13</p> <p>6-01-13</p> <p>6-01-13</p> <p>6-1-13</p> | | | | | <p>(d) Completed Year One Q4</p> <p>(e) CWS training for OCA investigative staff regarding initiation and substantiation. Requests for additional OCA and SPU staff to meet this requirement have been made. On-going meetings occurring with OCA-CPS-SPPU to evaluate and modify interim measures and progress being made to accomplish this initiative.</p> <p>(f) Tracking process refined to assure correct information is being collected in NCANS. Will analyze data when NCANS submission is pulled.</p> <p>(g) Automated notification scheduled for KIDS enhancement in 06-2013.</p> |

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| informed of the outcome of the investigation. | | notification OCA accused caretaker request for review OCA Administrator notification | | | | | | |