

**Year One
Pinnacle Point 7 – Quarter 1**

Date Submitted: 10/17/12	Pinnacle Point Lead: Joani Webster
Goal: To engage community partners, other state agencies, the private sector, and Tribes in supporting children and families involved with the child welfare system. OKDHS cannot do it alone.	Applicable Performance Areas: 10, 11, 12, 13, 14

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				Technical Asst.	KIDS Changes	Research	Workgroup	
1. As outlined in the Oklahoma Trauma-Informed System Implementation Plan, OKDHS will enhance practice with trauma-informed initiatives, additional screening tools, and a Systems of Care focus. Work will begin in Year One but will require five years for full implementation. This effort will enhance all aspects of the child welfare system so that it is trauma-informed and will provide screenings, assessments, and supportive services to help children achieve permanency.	Annette Burleigh	Trauma Screening Tools	6/30/13					1) The trauma screenings at two of the six lab sites are routinely occurring. One of these two lab sites is using an earlier tool. A goal for the next quarter is to ensure routine use of the CW Toolkit referral tool. Two other of the lab sites are just completing their tool kit training and use of screening tool has not been implemented. In the other two lab sites, the tool is being used consistently by an identified worker, retraining and technical assistance is planned with those sites. 2) Use of the functional assessment tool has not been initiated. Consultants with Casey Family Programs and OUHSC reviewed with OKDHS two tools. A decision has been made to use the Child Behavior Checklist and accompanying parent form. Lessons learned from a previous Oklahoma County pilot project is are being reviewed and problems identified and resolved. Training is planned for the Lab Sites for Quarter 3.
2. In collaboration with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), OKDHS will increase the number of children involved in child welfare services who are also served through Systems of Care. This effort will focus on maintaining children safely in their own homes, timely	Annette Burleigh		6/30/13					1) The OKDHS/ODMHSAS System of Care contract was reviewed and renegotiated based on the five year plan; 2) A System of Care project review meeting with the county, provider agency, and program staff from ODMHSAS and OKDHS/CWS and the

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reunifying children, and improving placement stability by supporting biological, adoptive, and resource parents in caring for children with behavioral health needs. Systems of Care is nearly available statewide, and this expansion will focus on children in the child welfare system. Although work will begin in Year One, full implementation will require at least five years.								<p>evaluation team was held with topics addressed:</p> <ul style="list-style-type: none"> a. previous case outcomes b. program strengths/successes; and c. program needs for continued success. <p>3) A System of Care project follow up meeting was scheduled reference to planning with identified staff (possible changes as result of reorganization/realignment); topics for next quarter planning</p> <ul style="list-style-type: none"> a. role clarification; b. initial data measures; and c. identified population. <p>4) A minimum of two monthly planning meetings between ODHMSAS and OKDHS including OKDHS representation and attendance at the Georgetown Leadership and Training Institute on Mental Health have occurred.</p>
3. In collaboration with the OKDHS office supporting faith-based and community initiatives and other external partners, the Child Welfare Division will finalize a two-year strategic plan focused on recruitment and support of resource families. An existing group including OKDHS staff and faith-based leaders has continued to grow and gain momentum in supporting children in care and the families who care for them.	Karen Poteet		6/30/13					Since mid-July 2012, The OKDHS Office of Faith-based and Community Initiatives (OFBCI) has been undergoing a transition period due to the departure of the director of the unit. The OKDHS Office of Volunteerism is now coordinating the OFBCI and a retreat was held in August 2012 to discuss a vision of the OFBCI. The Office of Volunteerism/OFBCI is currently in the process of gathering information to establish a strategic plan of OFBCI and community engagement efforts which will include initiatives focused on recruitment and support of resource families.
4. OKDHS will create and annually distribute an online survey to child welfare staff at all levels in order to assess possible service and quality gaps for particular districts and regions. This will ensure information is collected in a systematic way. From the collected information, service and quality gaps will be analyzed	Shannon Rios		6/30/13					Workgroup formed August 2012. First meeting held September 18, 2012. The workgroup will include representation from all sectors of child welfare. Attendees included: Shannon Rios, Joani Webster, Carlene Harpe, Jami Majors, Cyndi Miner, Tosha Robinson, Jennifer Benefiel, Karen Poteet, Jennifer

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<p>and prioritized, and strategies will be developed as appropriate. Strategies to address service and quality gaps may include improving existing partnerships, creating new partnerships, requesting additional funding, and/or adjusting current budget expenditures. District directors, deputy directors, and program staff have critical roles in helping evaluate and craft solutions to address service and quality gaps.</p>								<p>Brown and Kayla Rodriquez. It was determined that we needed to add Lyn Banks and Cathy Connelly to the group and they both accepted that invitation. The team brainstormed on ideas for potential questions and data needs for the first round of data collection.</p> <p>Decisions made this meeting include:</p> <ul style="list-style-type: none"> • Surveys to staff will be conducted quarterly. Groups surveyed and questions will vary depending on need. This will be an ongoing, living, data collection and communication effort with staff and can be used to meet all kinds of needs for CWS • Rewards will be given to the counties with the highest response rates to encourage participation. First time, we will bake cookies and take them out to the group with the highest response rate to show our appreciation for their feedback and to encourage continued participation in data collection • Prior to surveys going out to staff, approval of questions and instrument will be obtained from Regional Directions, Deputy Directors and Deborah Smith <p>Next steps and/or action items:</p> <ul style="list-style-type: none"> • Next meeting is scheduled for October 16, 2012. Group will meet monthly • Workgroup members will be sending Shannon ideas for data needs, topics, or ideas for questions prior to the next meeting. • Goal is to have first round of data collection with Staff in November or December.

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5. OKDHS will collaborate with youth services agencies and other private foster care, residential and therapeutic agencies in creating a statewide plan to identify more effective, quality services for families involved in child welfare. Where appropriate, OKDHS will work with these agencies to determine whether and how their business models might shift or supplement shelter and residential care with more comprehensive, community-based services. Youth services and other private agencies are important stakeholders in the child welfare system providing not only for shelter, residential and therapeutic services, but for many other services in the community. They know the communities and are dedicated to serving children and families.	Joani Webster		6/30/13					<p>Youth Services Agencies statewide are looking at innovative ways to enhance the services they already provide in their community. The agencies located in the counties where the Trauma Lab sites are located are working closely with Child Welfare staff on this project. Some agencies are going through the process to become Child Placing Agencies enabling them to participate in the bid process of the Foster Care RFP. Additionally some agencies are applying for grants to assist with funding for services.</p> <p>Joani Webster will be on agenda for next Quarterly Oklahoma Association of Youth Services to discuss this pinnacle point and initiative.</p> <p>September 12, 2012 –Joani Webster on TFC quarterly agenda to discuss TFC agency involvement in Pinnacle Plan. The Pinnacle Plan will become a regular agenda item.</p> <p>August 8, 2012 – Tribal Workgroup meeting— discussion on roles of Tribal Liaisons and Coordinators. Specific plan developed to address the need for a liaison assignment in each region to enhance the work between OKDHS and Tribes to enhance services to tribal children and families.</p>
6. Annually, OKDHS will assess the need to expand Comprehensive Home-Based Services (CHBS). These services are currently available statewide; however, as more families are referred to prevent removal of children, stabilize families for reunification, and support resource parents in caring for children, an assessment of the need to expand services should be completed. This assessment must occur with input from deputy directors, district directors, and front-line staff; their input is critical to effectively monitoring provider compliance and positive outcomes.	BK Kubiak	September 12, 2012 agenda for OCS Contractor Meeting	6/30/13					To prepare for the Foster Care CHBS pilot beginning this fiscal year in Oklahoma and Tulsa Counties and any needed expansion of CHBS determined by Regional and Deputy Directors, 1.8 million was made available for modifications to the contracts and contractors began preparing contract budgets allocating their respective shares of the new funding for approval by DCS. Waiting lists for CHBS have accrued during July, August and September in Okmulgee, Cherokee and Muskogee Counties and brief waits have occurred in Carter, Comanche, Cleveland and Jefferson Counties. Waiting lists this quarter were due to spikes in referral patterns and

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								turnover in case management personnel. An OCS Contractor meeting was held September 12, 2012 that included discussion of needed expansion to manage waiting lists and contractors were directed to proceed with recruitment and hiring of needed staff to accommodate the wait lists in advance of the budget increases.
7. OKDHS will partner with the Oklahoma Child Welfare Stakeholder Collaboration State Advisory Board for Improving Services, a statewide advisory board focused on building local community partnerships to improve outcomes and services available for children and families involved in the child welfare system. During Year One, two communities of focus will conduct a study to determine existing service and quality gaps. District directors have a critical role in supporting this effort, and OKDHS has dedicated a full-time staff person to support the state advisory board efforts. Sites will be selected at the discretion of the statewide advisory board and dependent upon the interest of the local community. OKDHS will recommend districts with the greatest service needs.	Jami Majors	1.) September 12, 2012 email – Update to Regional Deputy Director Rick Steen 2.) August 24, 2012 agenda for Oklahoma State Child Welfare Stakeholder Collaboration meeting (minutes from meeting are pending approval) 3.) September 28, 2012 email - Save the Date for October 12, 2012 meeting	6/30/13					July 1, 2012 - Jami Majors reported on duty as the full-time, Program Field Rep to support the state advisory board efforts. All site visits and results are attached in EOC email dated September 12, 2012. After multiple site visits with community stakeholders in Shawnee, we will be moving forward with the creation of a local Advisory Team (which has been agreed upon by the Oklahoma State Child Welfare Stakeholder Collaborative). Pottawatomie County Judge Gardner has agreed to serve as the lead for the team. The first meeting is scheduled for October 12, 2012.
8. By June 30, 2013, OKDHS will review and update the joint response protocols with law enforcement to ensure continued emphasis on working together as a team for the purpose of ensuring children’s safety. This effort will be especially critical after child welfare restructuring.	Kelli Litsch		6/30/13					CPS Program Administrator has gathered previous joint response protocol and discussed with the DA council. CPS staff and DA council will work together on this initiative. A joint response memo is being developed.