



OKLAHOMA
Human Services

PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

November 2023

PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – November 2023

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

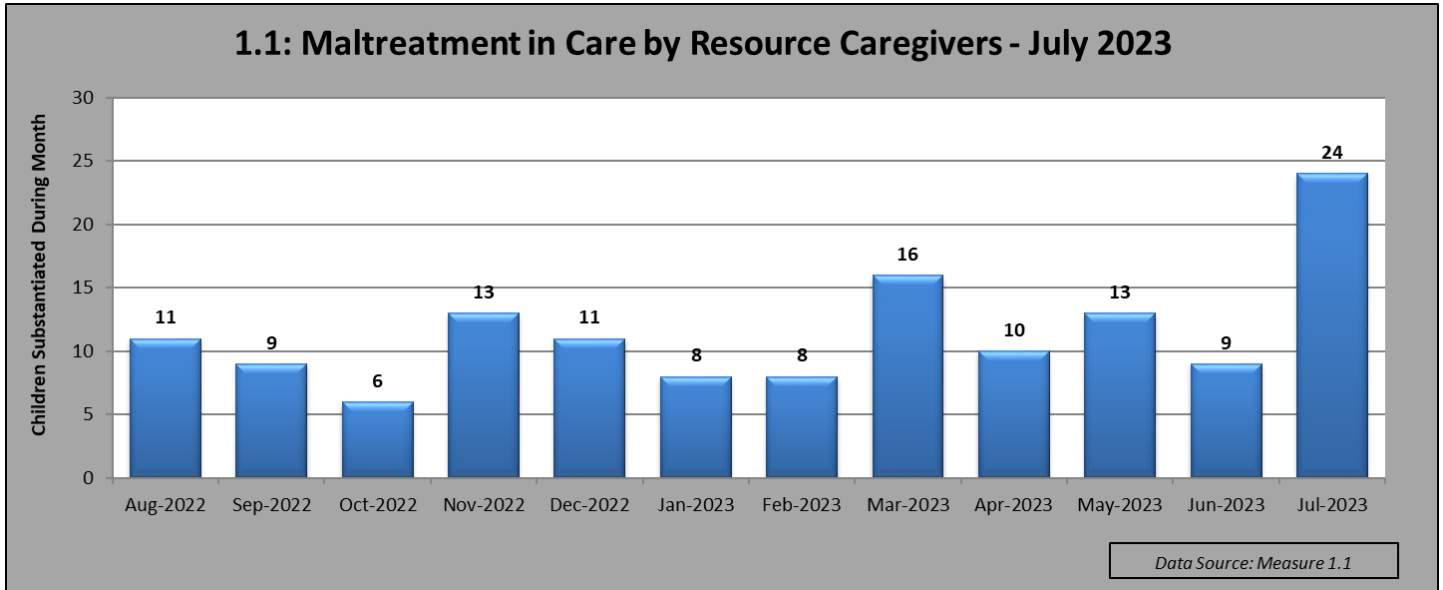
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - November 2023					
		Name	Description	Period Ending	Monthly Count		
					# of Victims - July		
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	7/31/2023	24 Children		
	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	7/31/2023	6 Children		
					Sep Total	SFY24 Total to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	9/30/2023	33	96 Foster Homes	
	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	9/30/2023	0	2 TFC/ ITFC Homes	
					Contacts Made	Contacts Required	% Contacts Made
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	9/30/2023	5,838	5,905	98.9%
	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	9/30/2023	5,456	5,742	95.0%
					Sep Total	6 Month Total - NIGHTS	
Shelter Use	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	9/30/2023	0 Nights 0 Children	0 Nights	
	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	9/30/2023	0 Nights 0 Children	1 Night	
	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	9/30/2023	679 Nights 34 Children	3,242 Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	9/30/2023	1,856 Nights 98 Children	10,999 Nights	
Caseloads	7.1	Worker Caseloads	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 7/1/2023- 9/30/2023	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					90.1%	7.5%	2.4%
		Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.	% of Supervisors that Meet Standard		1-20% Above Standard	>20% Above Standard	
			86.5%		11.2%	2.3%	
Context Data		Demographical Information on Children In Care, including age and race		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			



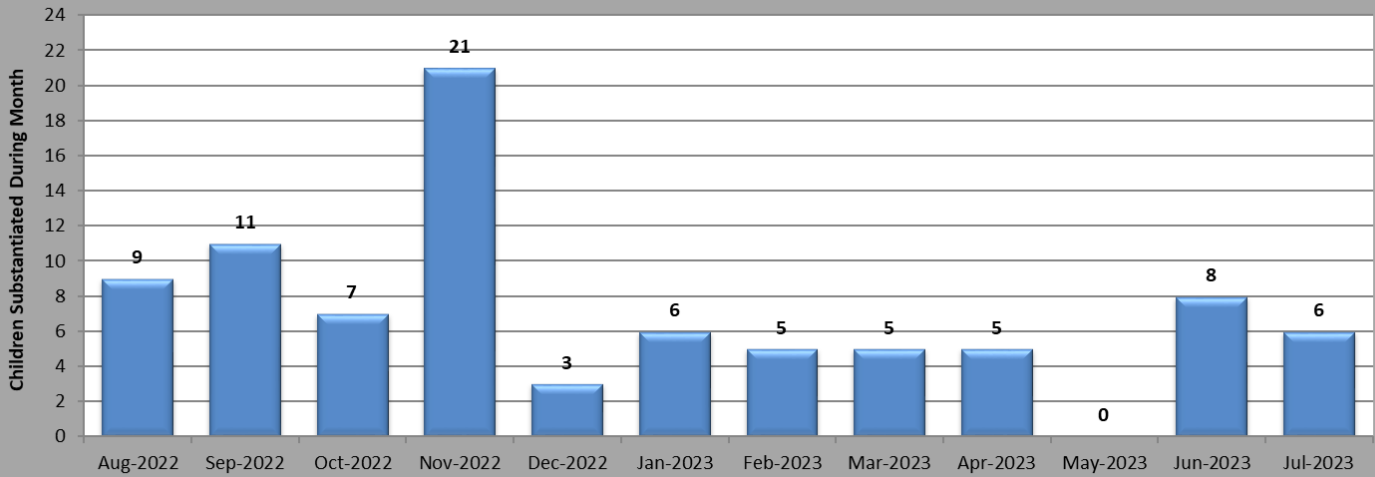
	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023
# of Substantiations	11	9	6	13	11	8	8	16	10	13	9	24

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – November 2023:

For the month of July 2023 there were a total of 24 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 5 referrals for children in foster care and 2 referrals for children in OCA placements. Of the 24 children, 11 were placed in CW Foster Family Care homes, 8 were placed in Kinship/Relative Foster Care homes, 1 was placed in a Kinship/Non-Relative Foster Care home, 2 were placed in Therapeutic Foster Care homes, 1 was placed in an OCA-Level E-Residential Resource facility, and 1 was placed in OCA-Detention. Of the 24 substantiated victims in July 2023, 11 had a substantiated finding of threat of harm only.

1.2: Maltreatment In Care by Parents - July 2023



Data Source: Measure 1.2

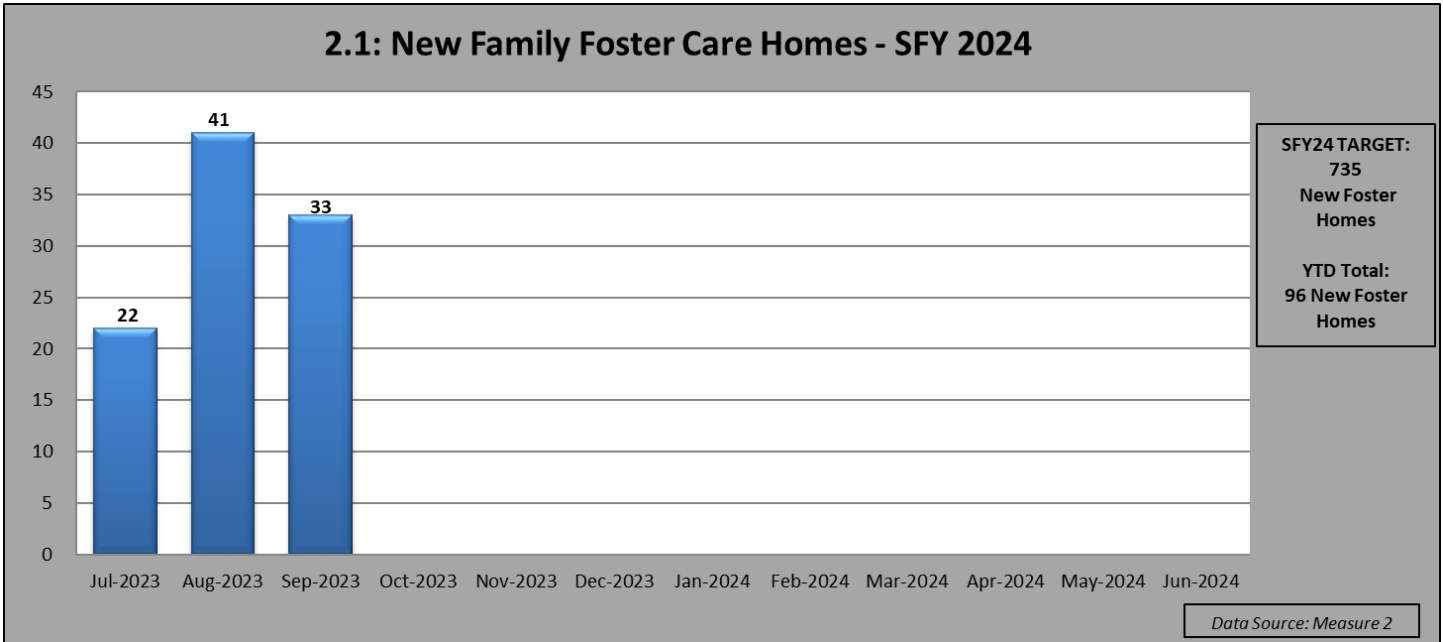
	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023
# of Substantiations	9	11	7	21	3	6	5	5	5	0	8	6

Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

Comments – November 2023:

For the month of July 2023, there were 6 substantiations of abuse by parents of children in out of home care. These 6 victims were reported in 4 referrals. All six children were in Trial Reunification. Of the 6 substantiated victims in July 2023, four had a substantiated finding of threat of harm only.

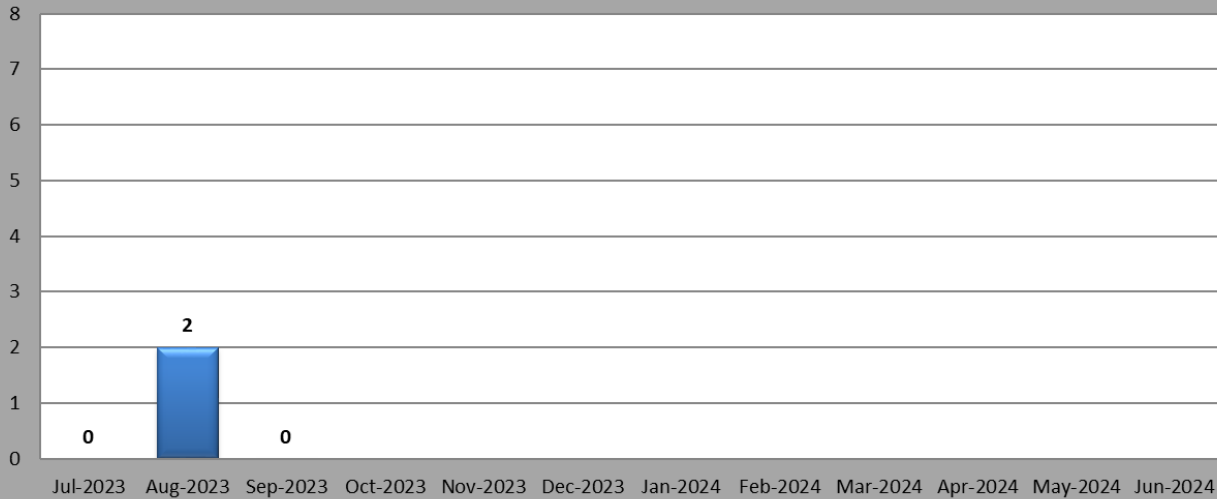


	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024
# of New FFC Homes	22	41	33									

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY24 is 735 new foster homes.

Comments – November 2023: In September 2023, there were 33 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 9/30/23, there were a total of 96 new homes for SFY24. The Foster Family Care net gain as of 9/30/23 was -89 homes. The net gain target for SFY24 is 19 homes.

2.3: New Therapeutic Foster Care Homes - SFY 2024



SFY24 TARGET:
42

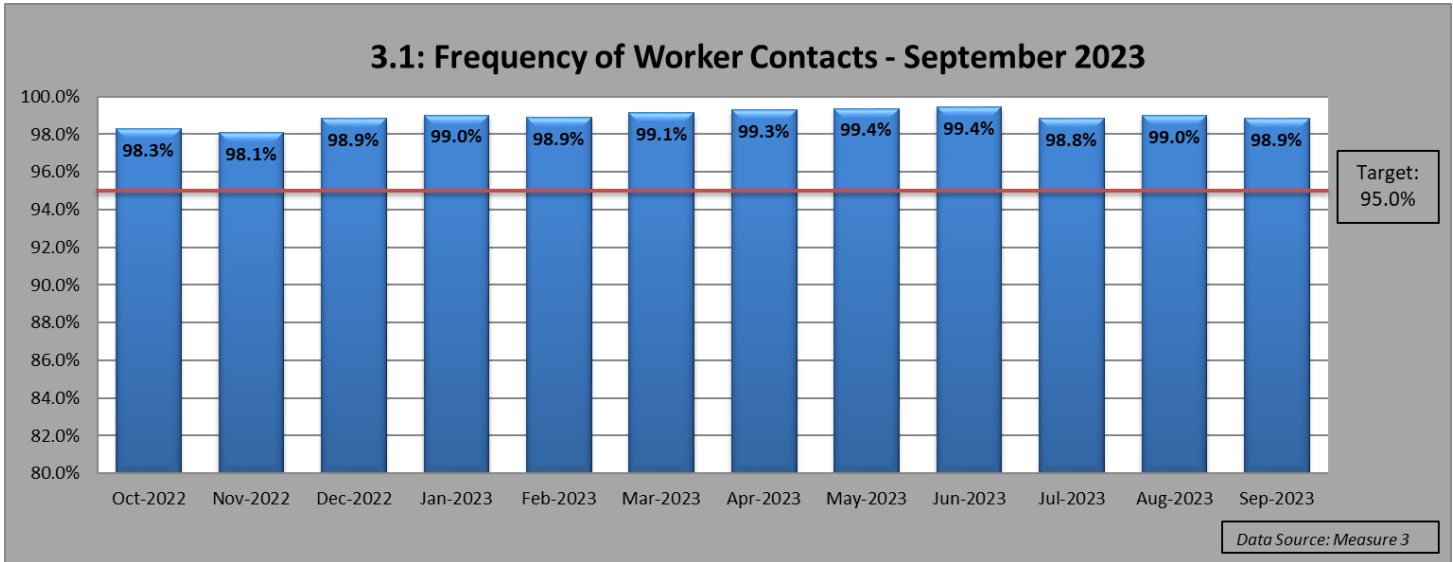
YTD Total:
2 New
TFC Homes

Data Source: Measure 2

	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024
# of New TFC Homes	0	2	0									

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY24 is 42 new TFC homes.

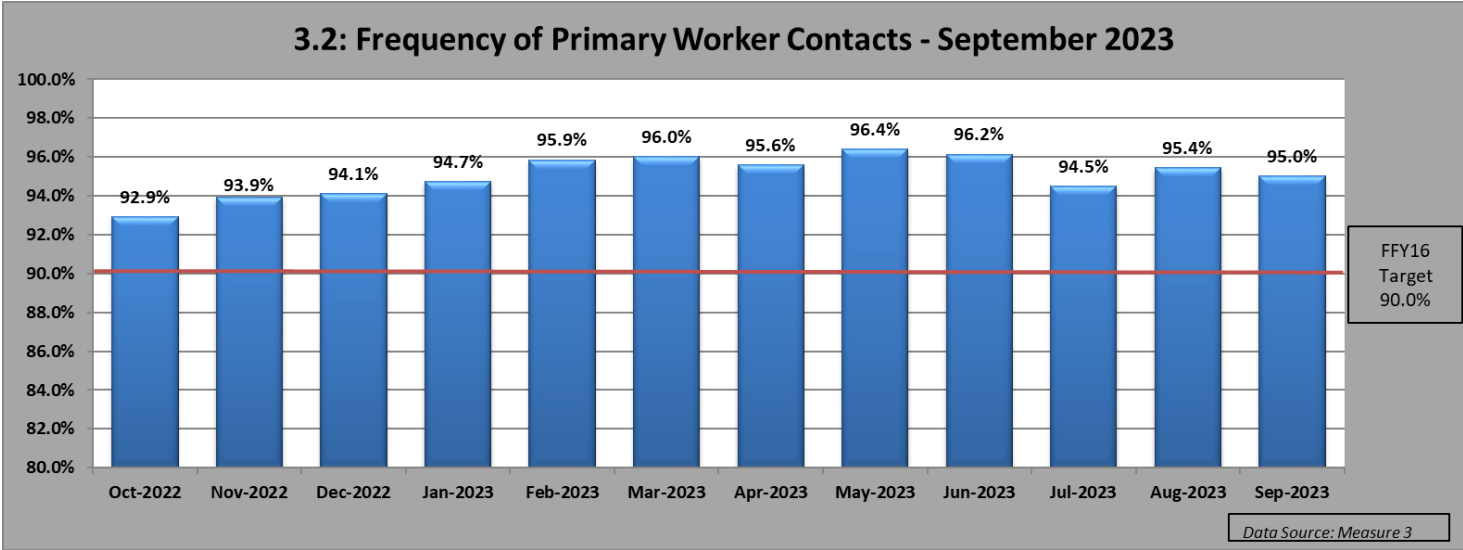
Comments – November 2023: In September 2023, no new TFC homes and no new ITFC homes were opened for a total of no new therapeutic homes during the month. As of 9/30/23, there were a total of 2 new TFC and ITFC homes for SFY24. The TFC net gain as of 9/30/23 was -5 homes for SFY24. The Net Gain target for SFY24 is 15 homes.



	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
Contacts Made by Any Worker	6312	6279	6232	6222	6225	6214	6163	6072	5993	5886	5847	5838
Minimum Contacts Required	6421	6402	6304	6283	6295	6268	6207	6110	6027	5955	5905	5905
% Made	98.3%	98.1%	98.9%	99.0%	98.9%	99.1%	99.3%	99.4%	99.4%	98.8%	99.0%	98.9%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments – November 2023: The visitation rate for all worker visits in September 2023 was 98.9%.

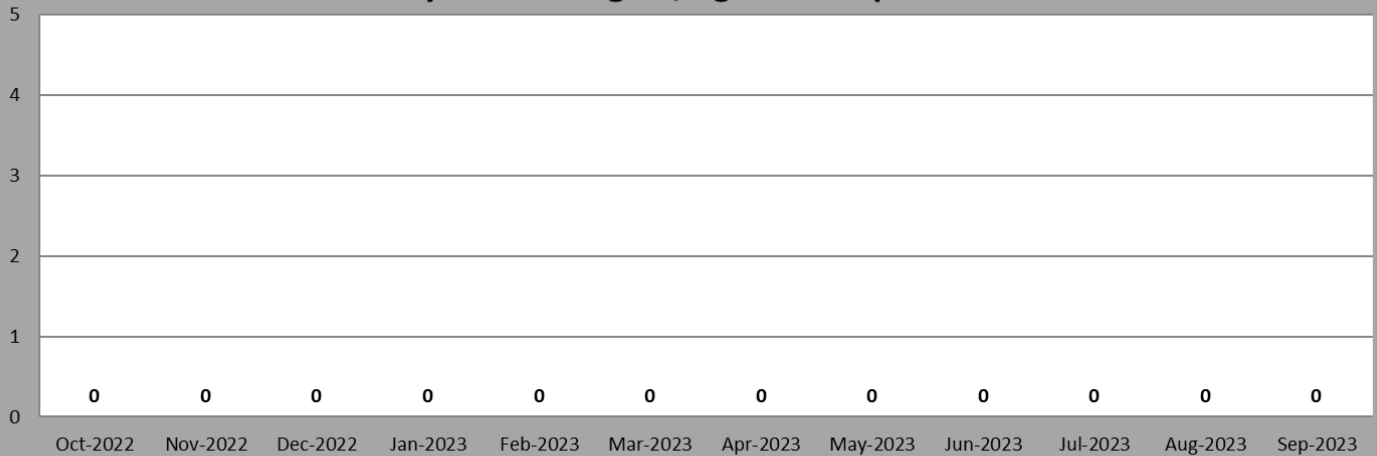


	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
Contacts Made by Primary Worker	5787	5837	5756	5772	5857	5852	5781	5742	5646	5477	5474	5456
Minimum Contacts Required	6227	6213	6116	6092	6110	6095	6048	5957	5872	5795	5735	5742
% Made	92.9%	93.9%	94.1%	94.7%	95.9%	96.0%	95.6%	96.4%	96.2%	94.5%	95.4%	95.0%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments – November 2023: The worker visitation rate for primary workers in September 2023 was 95.0%.

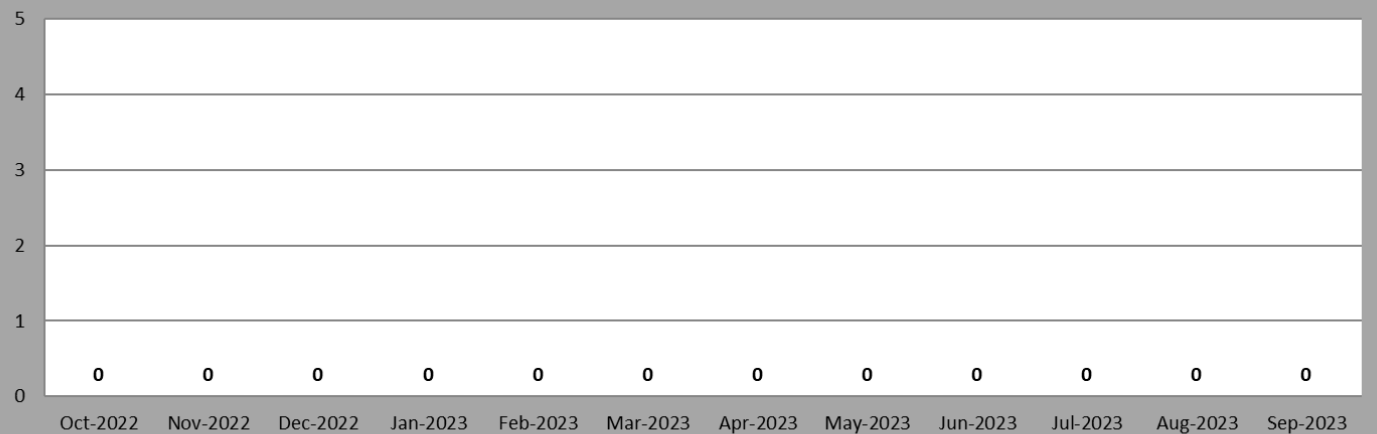
5.1: Monthly Shelter-Nights, Age 0-1 - September 2023



Data Source: Measure 5

	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

5.1: Monthly Children in Shelter, Age 0-1 - September 2023



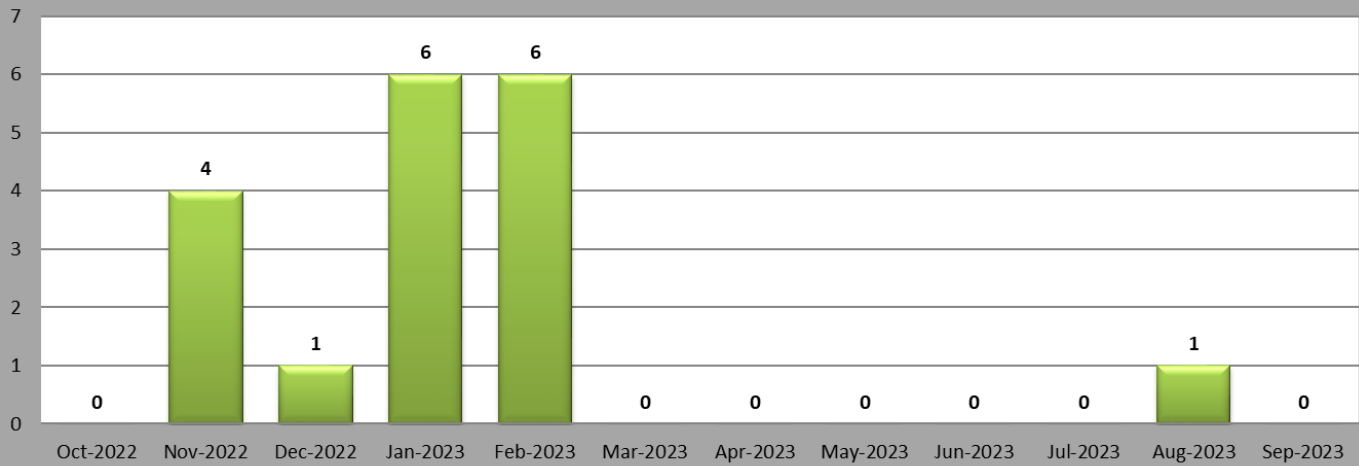
Data Source: Measure 5

	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jan-1900	Jan-1900	Aug-2023	Sep-2023
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – November 2023: In September 2023, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,327 children age 0-1 year in care in September 2023 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 101 children age 0-1 year removed during the month of September and none of the children had a shelter stay (100% of children in care age 0-1 year).

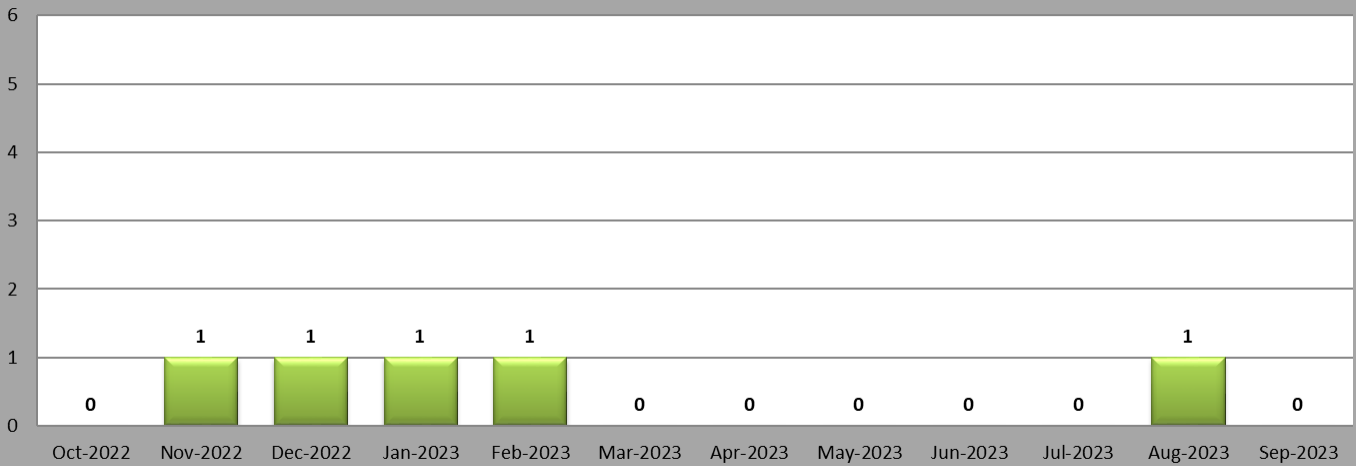
5.2: Monthly Shelter-Nights, Age 2-5 - September 2023



Data Source: Measure 5

	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Nights	0	4	1	6	6	0	0	0	0	0	1	0

5.2: Monthly Children in Shelter, Age 2-5 - September 2023



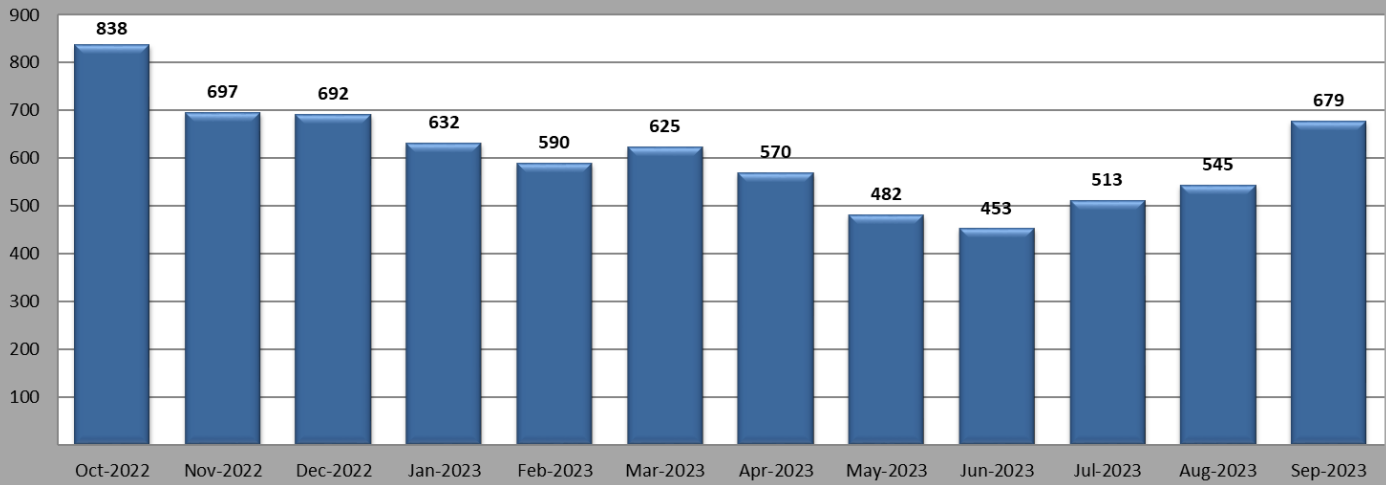
Data Source: Measure 5

	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Children	0	1	1	1	1	0	0	0	0	0	1	0

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

Comments – November 2023: In September 2023, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 1,904 children age 2-5 years in care in September 2023 and 1,904 of those children did not spend a night in the shelter (100.0% of children age 2- 5 years). There were 78 children age 2-5 years removed during the month of September and none of those children had a shelter stay (100% of children in care age 2-5 years).

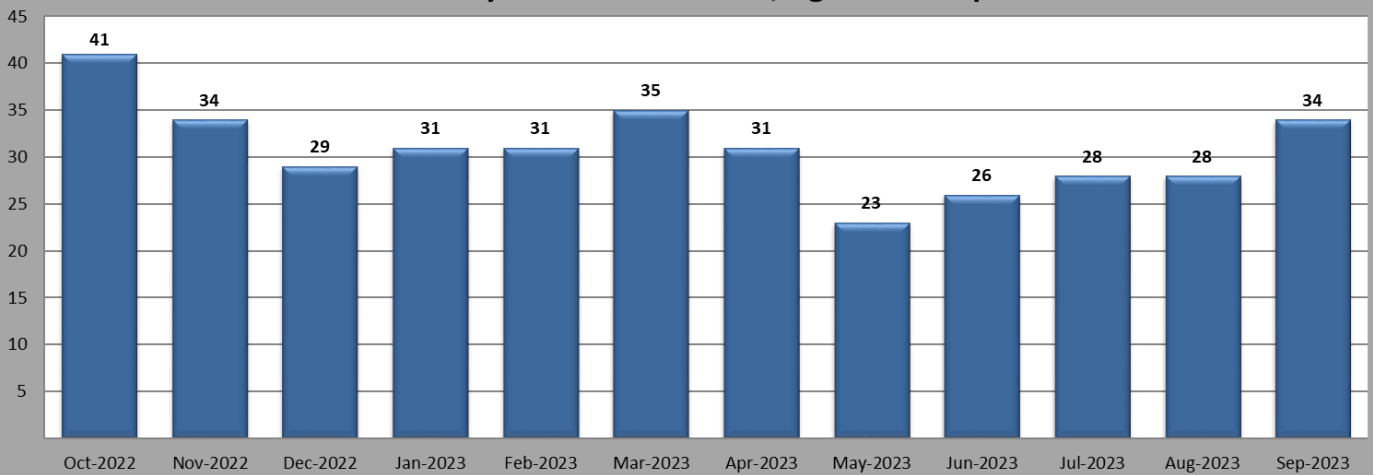
5.3: Monthly Shelter-Nights, Age 6-12 - September 2023



Data Source: Measure 5

	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Nights	838	697	692	632	590	625	570	482	453	513	545	679

5.3: Monthly Children in Shelter, Age 6-12 - September 2023

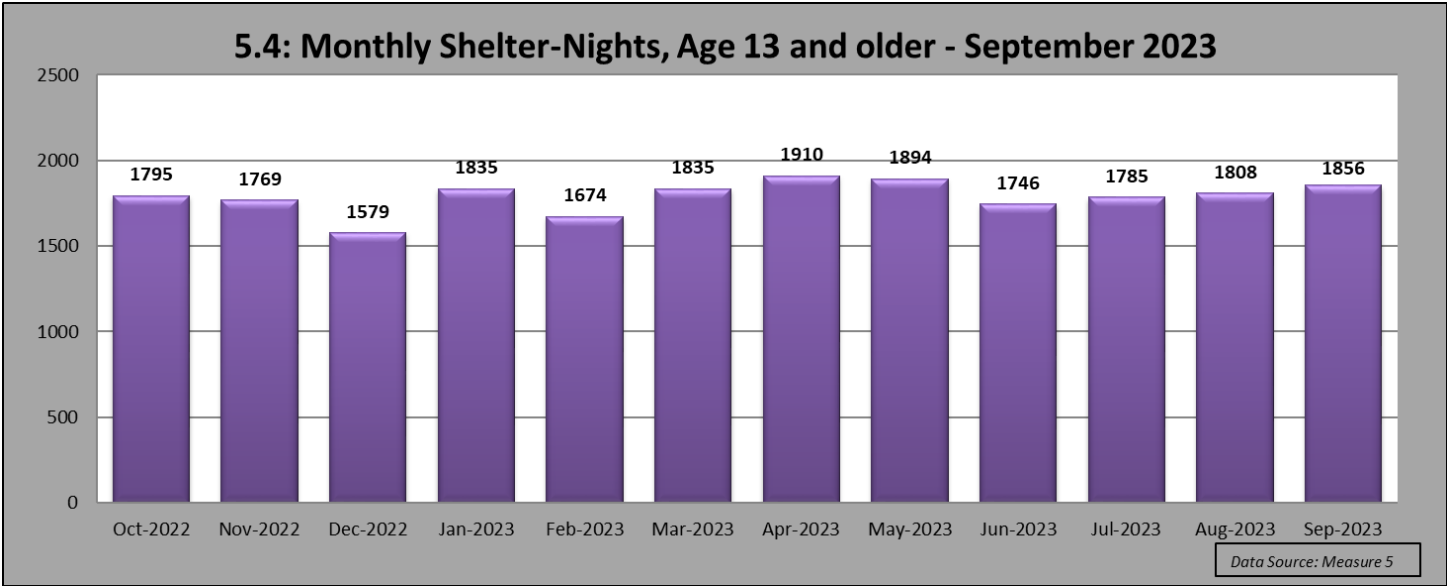


Data Source: Measure 5

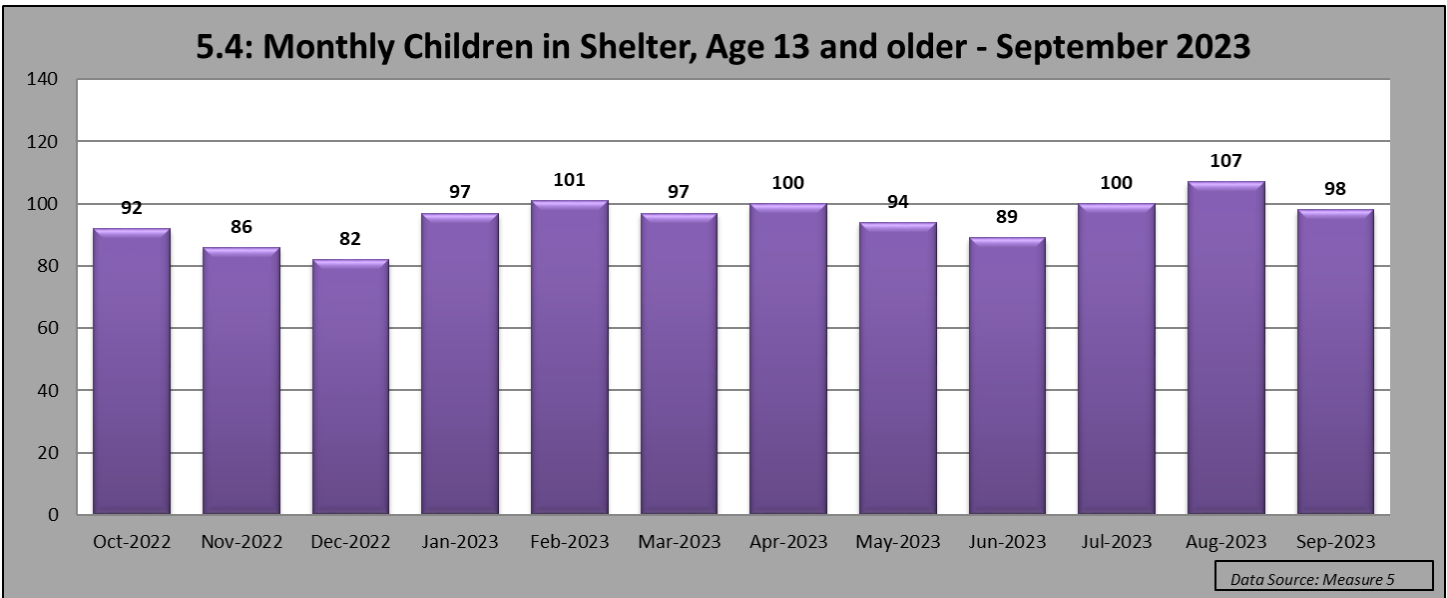
	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Children	41	34	29	31	31	35	31	23	26	28	28	34

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – November 2023: In September 2023, 34 children age 6-12 years spent a total of 679 nights in the shelter. There were 2,031 children age 6-12 years in care in September 2023 and 1,997 of those did not spend a night in the shelter (98.3% of children age 6-12 years). There were 60 children age 6-12 years removed during the month of September and 55 of those children did not have a shelter stay (91.7% of children in care age 6-12 years).



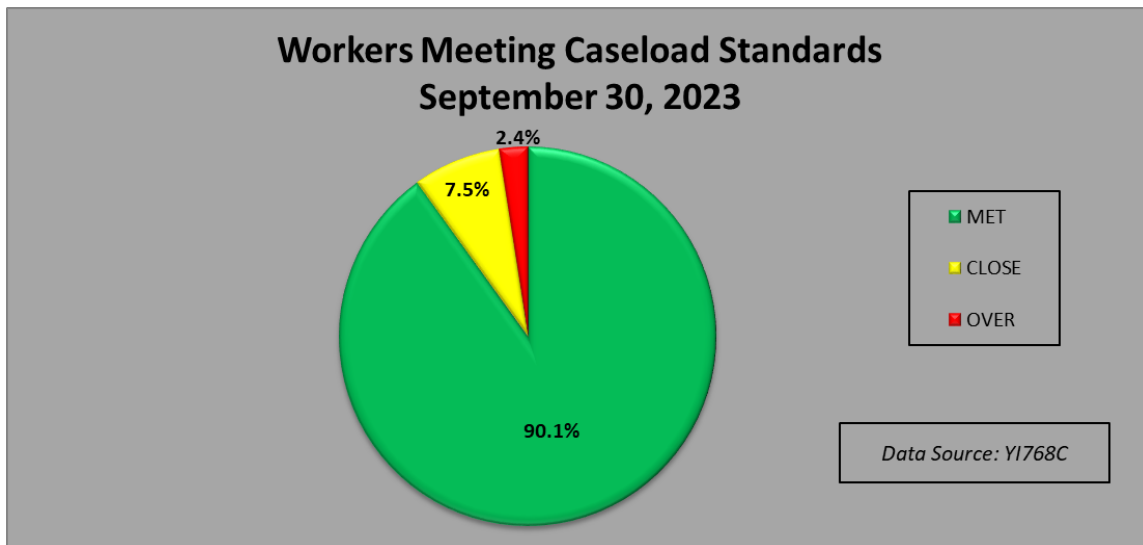
	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Nights	1795	1769	1579	1835	1674	1835	1910	1894	1746	1785	1808	1856



	Oct-2022	Nov-2022	Dec-2022	Jan-2023	Feb-2023	Mar-2023	Apr-2023	May-2023	Jun-2023	Jul-2023	Aug-2023	Sep-2023
# of Children	92	86	82	97	101	97	100	94	89	100	107	98

Data: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments – November 2023: In September 2023, 98 children age 13 and older spent a total of 1,856 nights in the shelter. There were 1,207 children age 13-18 years in care in September 2023. Of those, 1,109 children did not spend a night in the shelter (91.9% of children in care age 13-18 years). There were 38 children age 13-18 years removed during the month of September and 32 of these children did not have a shelter stay (84.2% of children in care age 13-18 years).

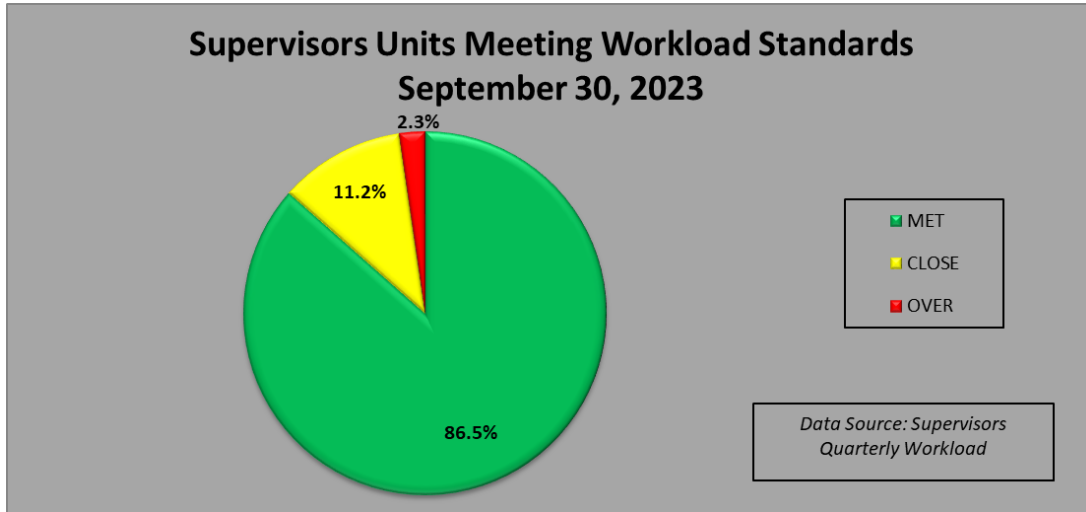


Quarterly Workload Standards Report				
July 1, 2023 - September 30, 2023				
Worker Type	Worker Days	% Met	% Close	% Over
ADOPTION SPECIALIST	4113	100.0%	.0%	.0%
RESOURCE FAMILY SPECIALIST	16623	98.6%	1.4%	.0%
COMPREHENSIVE	4748	97.6%	2.3%	.1%
PERMANENCY PLANNING	45900	96.5%	3.4%	.1%
PREVENTIVE/VOLUNTARY	4512	98.4%	1.6%	.0%
INVESTIGATION	29428	87.7%	9.8%	2.5%
RECRUITMENT	2832	100.0%	.0%	.0%
YTS	3542	99.6%	.4%	.0%
TOTAL	111698	94.9%	4.4%	.7%

Data Source: Quarterly Workload Summary, Run Date 10/1/23

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

Comments – October 2023: As of 9/30/23, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 90.1%, with 7.5% being “Close”, and 2.4% being “Over Standard”. Of the 1220 workers, 1099 workers were meeting workload standards, 92 workers were close, and 29 worker was over the standard. For the period of Jul 1, 2023 – Sep 30, 2023, the quarterly data shows that the percentage of Child Welfare Workers “Met” the standard is 94.9%, with 4.4% being “Close”, and 0.7% “Over Standard.”



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are "Close" if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered "Over". Each worker accounts for 0.2% of a supervisor's workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor's capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor's workload. With this combined calculation of the supervisor's workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – October 2023: As of 9/30/23, the total number of Child Welfare Supervisor Units "Meeting the Standard" is 86.5%, with 11.2% being "Close", and 2.3% "Over Standard". There are 349 supervisor units with 302 units meeting the standard, 39 units close and 8 units over the standard.

Context Data		
Children in Out of Home Care Population Served September 2023 - 6,469 Children		
Age	# of Children	% of Total
0-1 Years	1327	20.5%
2-5 Years	1904	29.4%
6-12 Years	2031	31.4%
Over 13 Years	1207	18.7%
TOTAL	6469	100.0%
Race	# of Children	% of Total
White	2845	44.0%
African American	635	9.8%
Multi Race	2461	38.0%
Native American	515	8.0%
Pacific Islander / Asian	13	0.2%
TOTAL	6469	100.00%
<i>Hispanic</i>	<i>1080</i>	<i>16.7%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

