



**OKLAHOMA**  
**Human Services**

# **PINNACLE PLAN MEASURES**

# **MONTHLY SUMMARY REPORT**

**June 2022**

## **PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – June 2022**

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

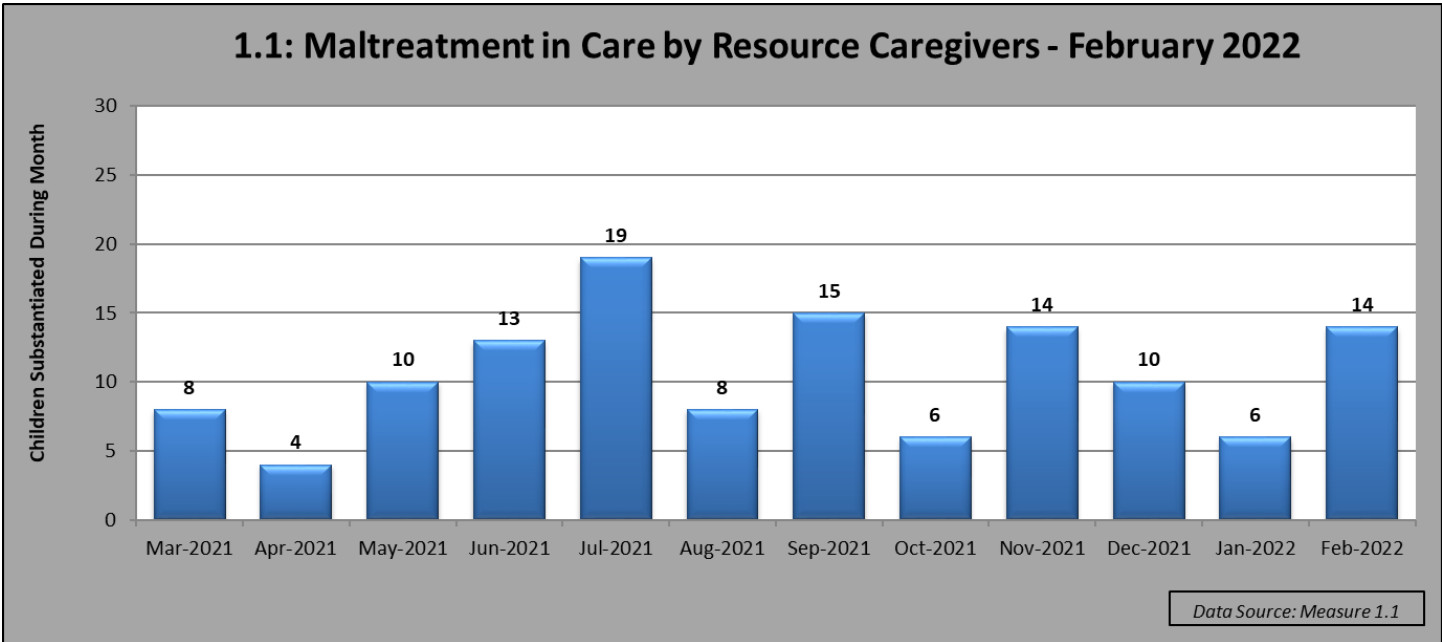
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. **The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.**

If you have questions or feedback regarding the Pinnacle Plan, please email us at [dhs.childwelfareplan@okdhs.org](mailto:dhs.childwelfareplan@okdhs.org)

Pinnacle Measure		Pinnacle Plan Measures - Monthly Summary Report - June 2022					
		Name	Description	Period Ending	Monthly Count		
					<b># of Victims - February</b>		
Foster Care Safety	1.1	<b>Maltreatment in Care by Resource Caregivers</b>	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	2/28/2022	14 Children		
	1.2	<b>Maltreatment in Care by Parents</b>	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	2/28/2022	11 Children		
					<b>April Total</b>	<b>SFY22 Total to Date</b>	
Resource Homes	2.1	<b>New Family Foster Care Homes</b>	Newly approved Foster Homes	4/30/2022	41	435 Foster Homes	
	2.3	<b>New Therapeutic Foster Homes</b>	Newly approved Therapeutic Foster Homes (TFC and ITFC)	4/30/2022	6	27 TFC/ ITFC Homes	
					<b>Contacts Made</b>	<b>Contacts Required</b>	<b>% Contacts Made</b>
Worker Contacts	3.1	<b>Frequency of Worker Contacts</b>	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	4/30/2022	6,424	6,500	98.8%
	3.2	<b>Frequency of Primary Worker Contacts</b>	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	4/30/2022	5,996	6,289	95.3%
					<b>April Total</b>	<b>6 Month Total - NIGHTS</b>	
Shelter Use	5.1	<b>Shelter Use Age 0-1 Years</b>	The number of child-nights during the past six months involving children under age 2 years.	4/30/2022	0 Nights 0 Children	0 Nights	
	5.2	<b>Shelter Use Age 2-5 Years</b>	The number of child-nights during the past six months involving children age 2 years to 5 years.	4/30/2022	0 Nights 0 Children	0 Nights	
	5.3	<b>Shelter Use Age 6-12 Years</b>	The number of child-nights during the past six months involving children age 6 years to 12 years.	4/30/2022	791 Nights 44 Children	4,759 Nights	
	5.4	<b>Shelter Use Age 13 and Over</b>	The number of child-nights during the past six months involving children age 13 years or older.	4/30/2022	1,630 Nights 91 Children	9,041 Nights	
Caseloads	7.1	<b>Worker Caseloads</b>	The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over workload standards.  (Point in Time as last day of Quarter and Quarterly Total)	Quarterly Report: 1/1/2022-3/31/2022	% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard
					88.1%	7.4%	4.5%
					87.9%	7.5%	4.6%
			% of Supervisors that Meet Standard		1-20% Above Standard	>20% Above Standard	
			87.0%		9.8%	3.2%	
Context Data		<b>Demographical Information on Children In Care, including age and race</b>		NOTE:** This is not a Pinnacle Plan Measure. Demographical Data Only			

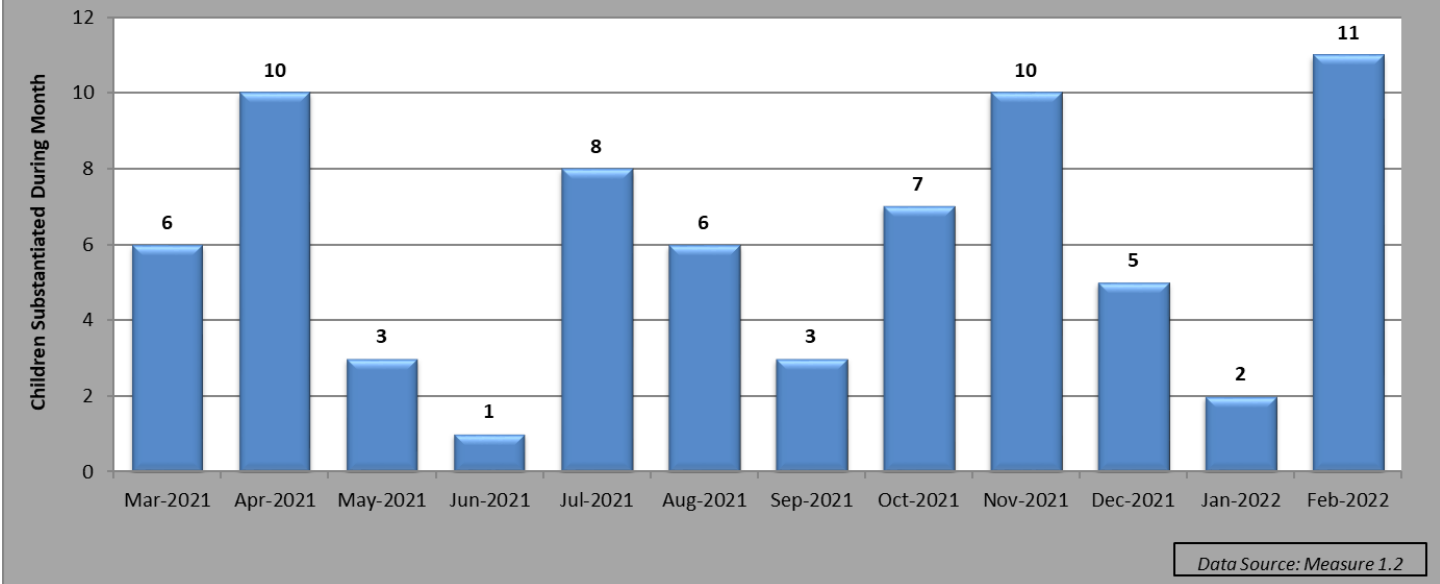


	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022
# of Substantiations	8	4	10	13	19	8	15	6	14	10	6	14

**Data:** The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

**Comments – June 2022:** For the month of February 2022 there were a total of 14 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 6 referrals for children in foster care and 1 referral for children in OCA placements. There were 12 children involved in the 6 referrals for foster care. Of the 12 children placed in foster care, 3 were placed in a Kinship/Relative Foster Family Care Home, 3 were placed in a Kinship/Relative Non-Paid Foster Family Care Home, and 6 were placed in a CW Foster Family Care - Supported Home. There were 2 child involved in the referral for OCA placements. These children were placed in an OCA Level E Residential Therapeutic Facility. Of the 14 substantiated victims in February 2022, 9 had a substantiated finding of threat of harm only.

### 1.2: Maltreatment In Care by Parents - February 2022

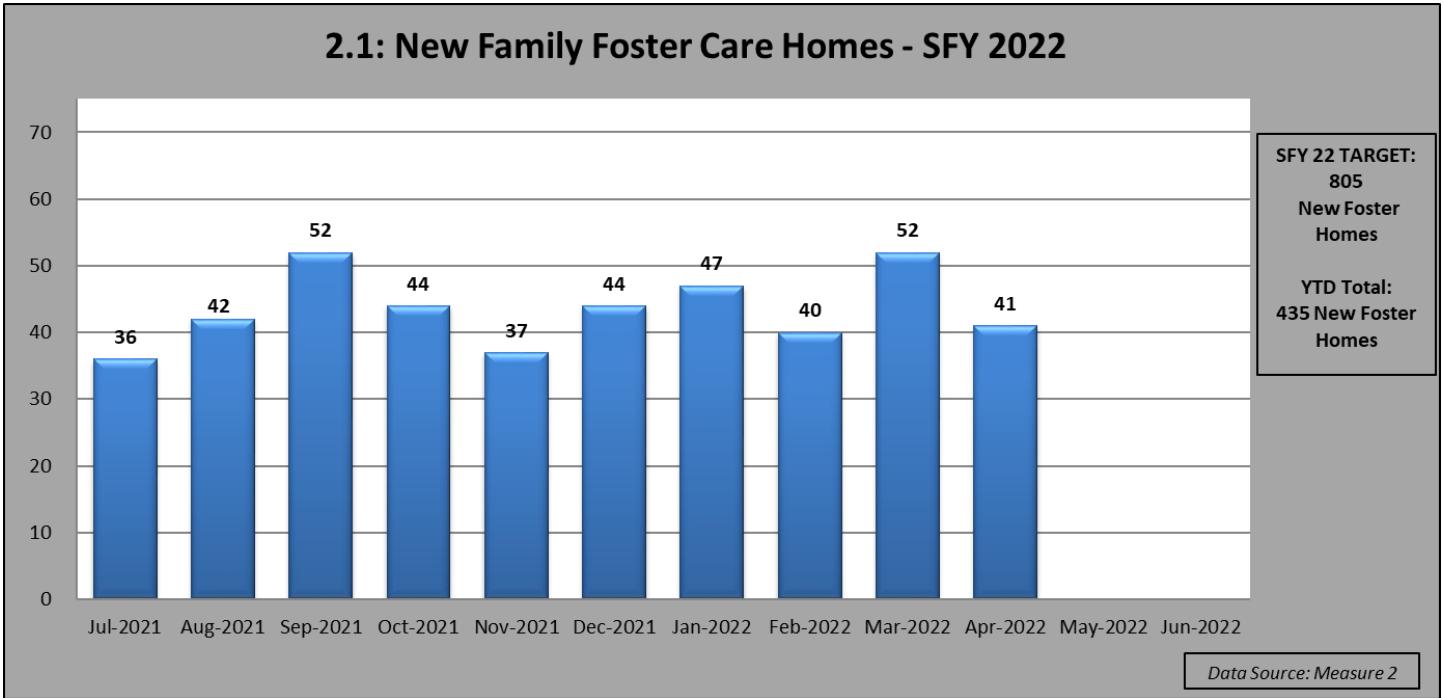


	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022
# of Substantiations	6	10	3	1	8	6	3	7	10	5	2	11

**Data:** The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

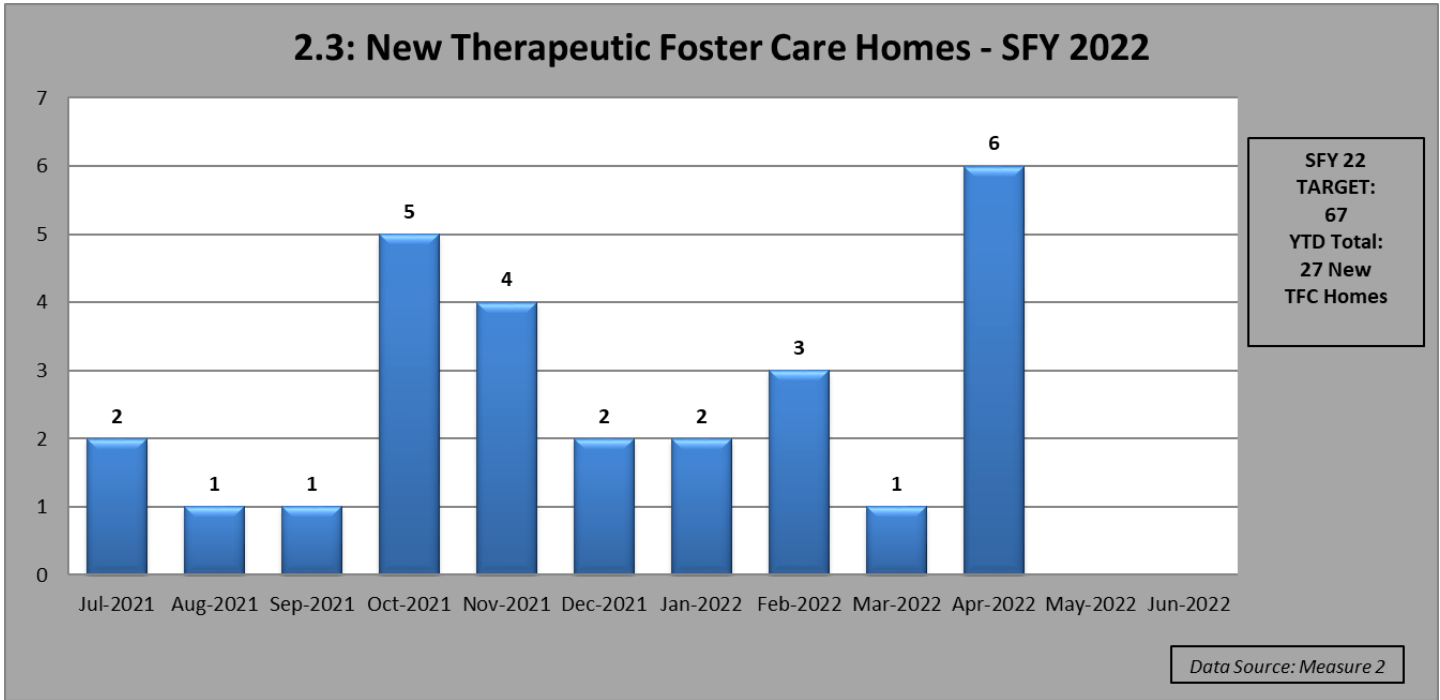
**Comments – June 2022:** For the month of February 2022, there were 11 substantiations of abuse by parents of children in out of home care. These 11 victims were reported in 7 referrals. Five children were in trial reunification, 3 children were in a Kinship/Relative Non-Paid Foster Care Home, 2 children were in a Kinship/Relative Foster Family Care Home, and 1 child was in a level D+ Residential Resource/Facility. Of the 11 substantiated victims in February 2022, 8 had a substantiated finding of threat of harm only.



	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Total
# of New FFC Homes	36	42	52	44	37	44	47	40	52	41			435

**Data:** Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY22 is 805 new foster homes.

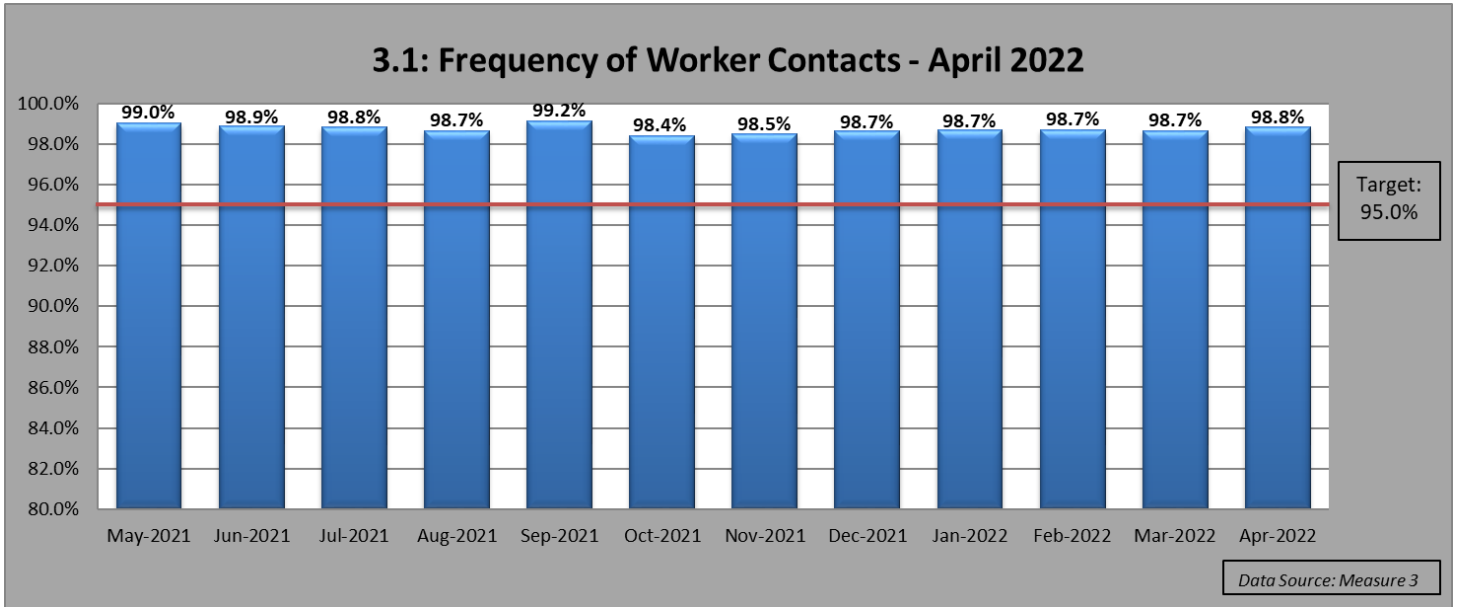
**Comments – June 2022:** In April 2022, there were 41 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 4/30/22, there were a total of 435 new homes for SFY22. The Foster Family Care net gain as of 4/30/22 was -269 homes. The net gain target for SFY21 is 73 homes.



	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Total
# of New TFC Homes	2	1	1	5	4	2	2	3	1	6			27

**Data:** Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY22 is 111 new TFC homes.

**Comments – June 2022:** In April 2022, 6 new TFC homes and 0 new ITFC homes opened for a total of 6 new therapeutic homes during the month. There are a total of 27 new TFC and ITFC homes for SFY22. The TFC net gain as of 4/30/22 was 7 homes for SFY22. The Net Gain target for SFY22 is 30 homes.

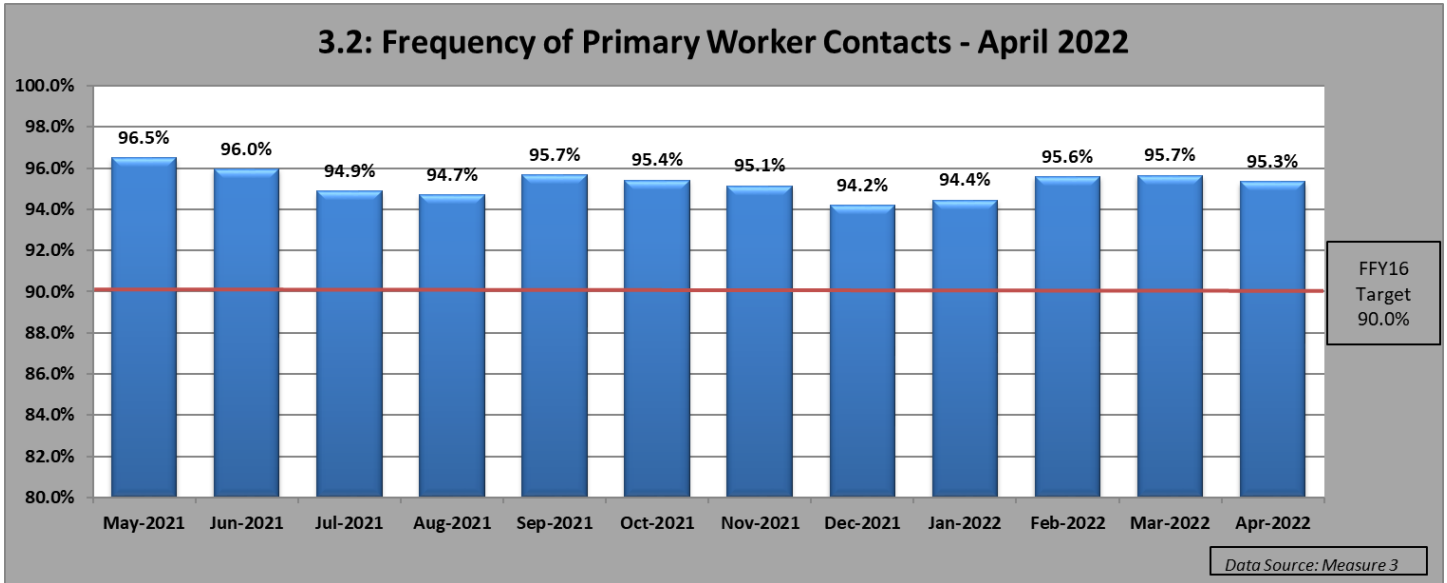


	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
Contacts Made by Any Worker	7112	6993	6869	6739	6761	6695	6682	6524	6570	6532	6409	6424
Minimum Contacts Required	7181	7071	6950	6829	6818	6802	6784	6613	6655	6617	6496	6500
% Made	99.0%	98.9%	98.8%	98.7%	99.2%	98.4%	98.5%	98.7%	98.7%	98.7%	98.7%	98.8%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

**Comments – June 2022:** The visitation rate for all worker visits in April 2022 was 98.8%.



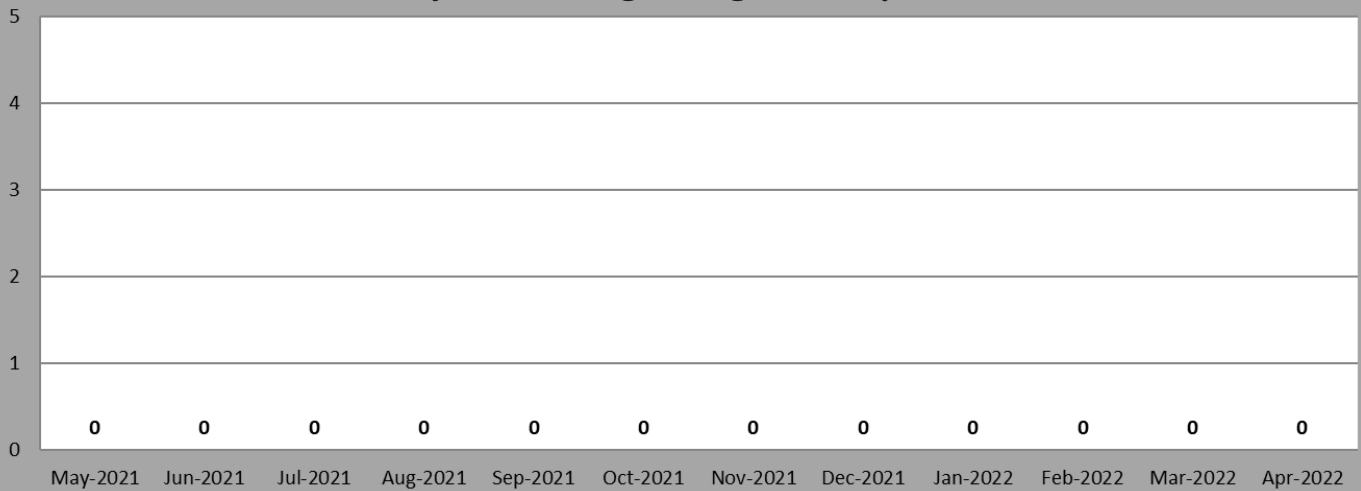


	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
Contacts Made by Primary Worker	6710	6573	6381	6257	6322	6291	6261	6028	6085	6118	6006	5996
Contacts Required	6953	6850	6725	6608	6607	6593	6581	6400	6443	6400	6279	6289
% Made	96.5%	96.0%	94.9%	94.7%	95.7%	95.4%	95.1%	94.2%	94.4%	95.6%	95.7%	95.3%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

**Comments – June 2022:** The worker visitation rate for primary workers in April 2022 was 95.3%.

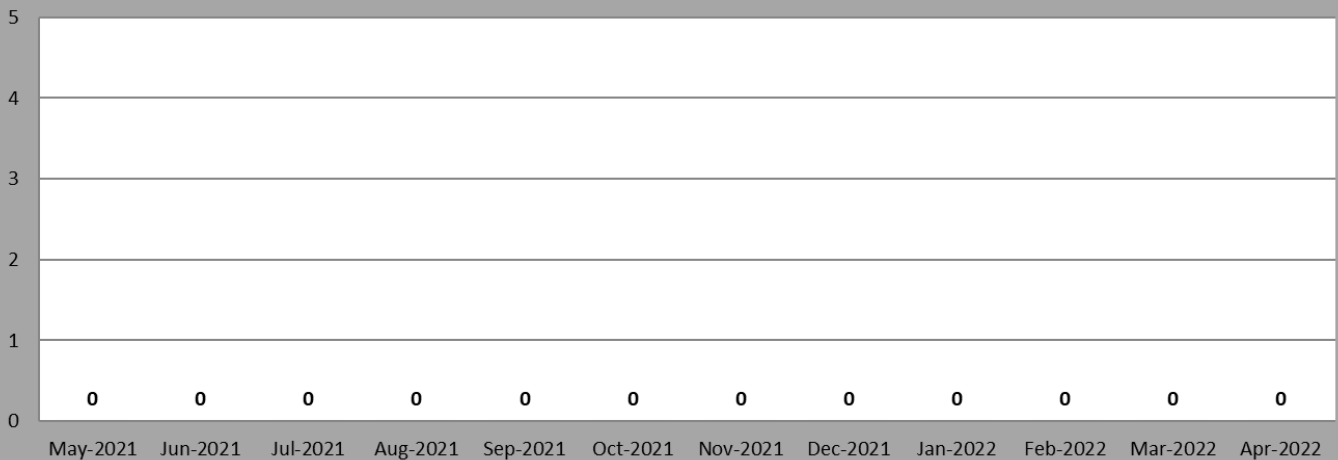
### 5.1: Monthly Shelter-Nights, Age 0-1 - April 2022



Data Source: Measure 5

	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

### 5.1: Monthly Children in Shelter, Age 0-1 - April 2022



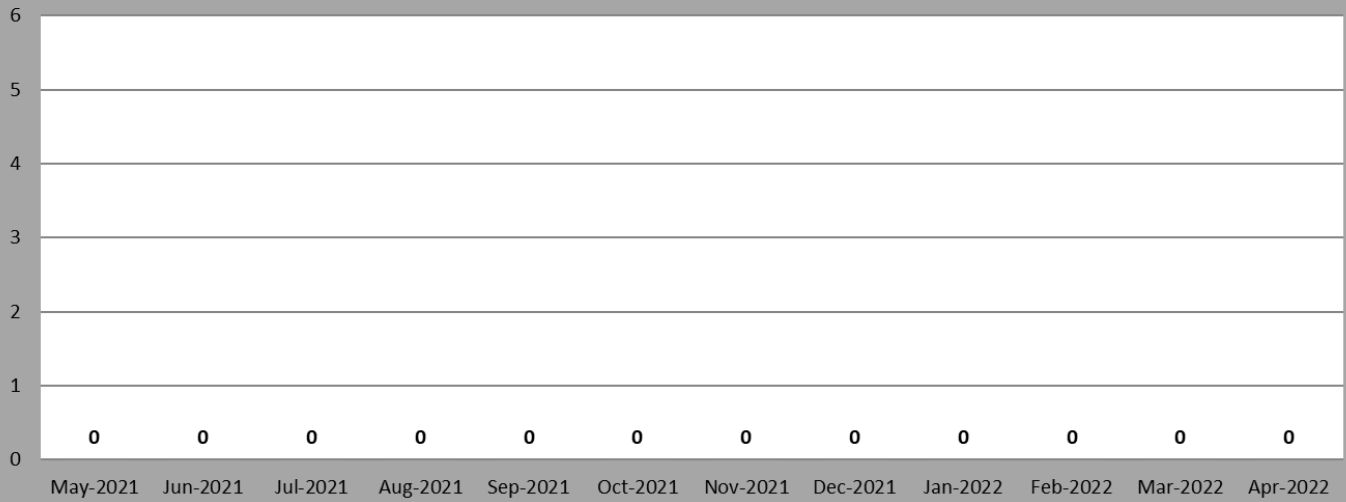
Data Source: Measure 5

	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-1900	Jan-1900	Mar-2022	Apr-2022
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

**Comments – June 2022:** In April 2022, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,452 children age 0-1 year in care in April 2022 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 87 children age 0-1 year removed during the month of April and none of the children had a shelter stay (100% of children in care age 0-1 year).

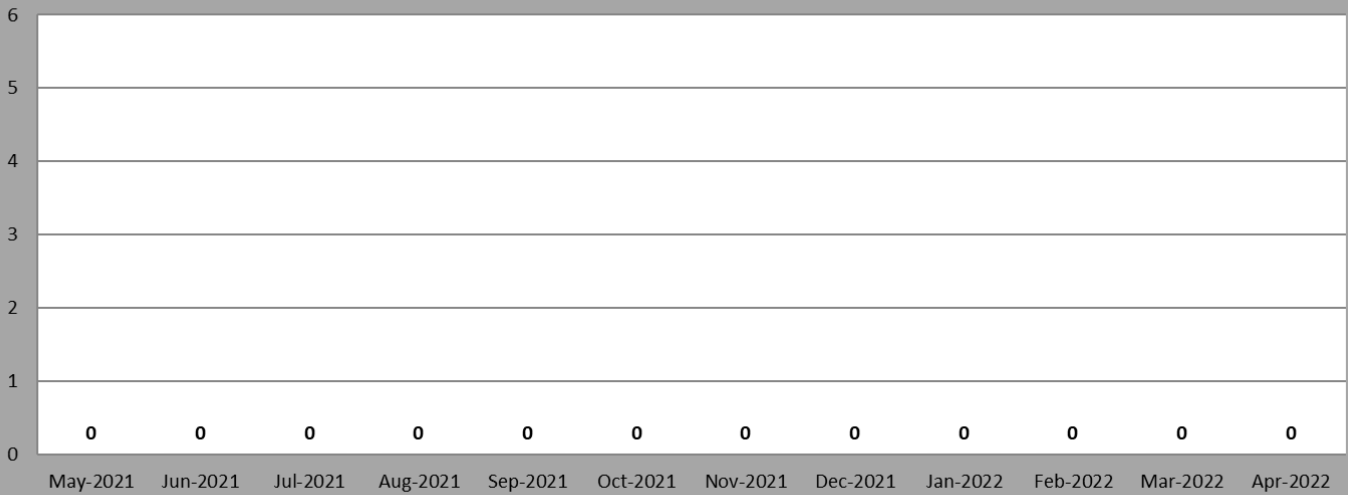
### 5.2: Monthly Shelter-Nights, Age 2-5 - April 2022



Data Source: Measure 5

	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Nights	0	0	0	0	0	0	0	0	0	0	0	0

### 5.2: Monthly Children in Shelter, Age 2-5 - April 2022



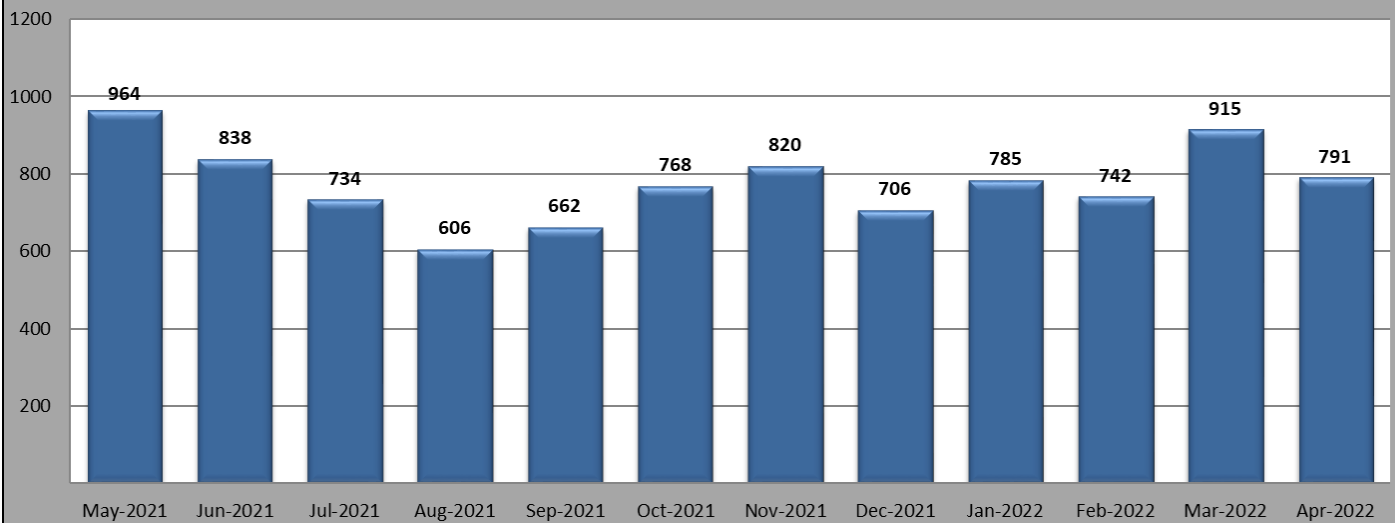
Data Source: Measure 5

	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Children	0	0	0	0	0	0	0	0	0	0	0	0

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

**Comments – June 2022:** In April 2022, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 2,224 children age 2-5 years in care in April 2022 and none of those children spent a night in the shelter (100% of children age 2- 5 years). There were 75 children age 2-5 years removed during the month of April and none of those children had a shelter stay (100% of children in care age 2-5 years).

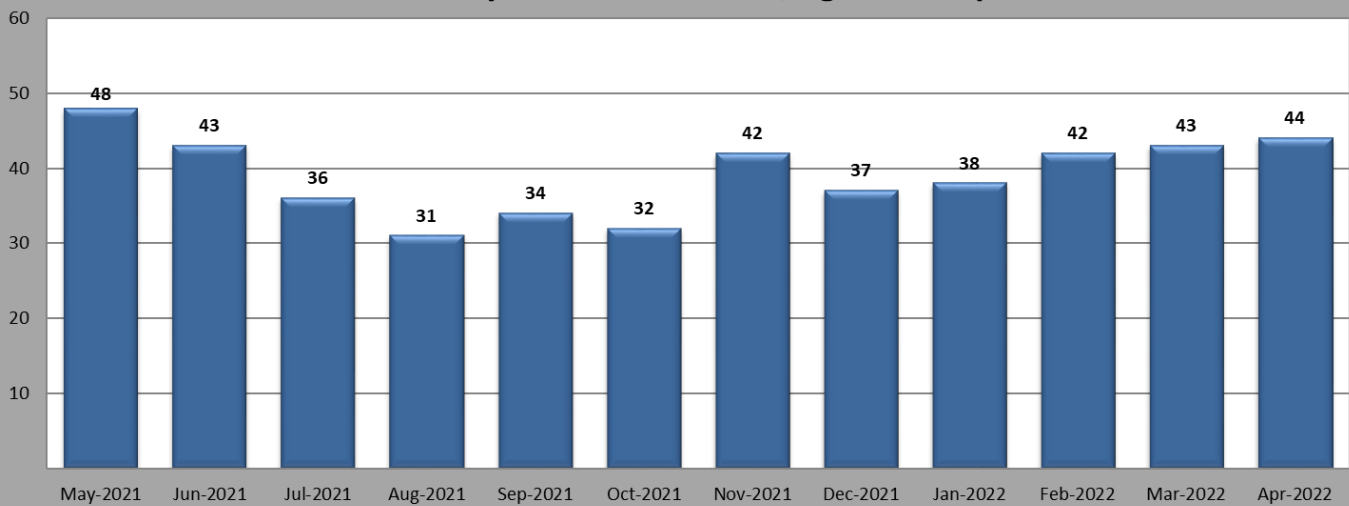
### 5.3: Monthly Shelter-Nights, Age 6-12 - April 2022



Data Source: Measure 5

	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Nights	964	838	734	606	662	768	820	706	785	742	915	791

### 5.3: Monthly Children in Shelter, Age 6-12 - April 2022

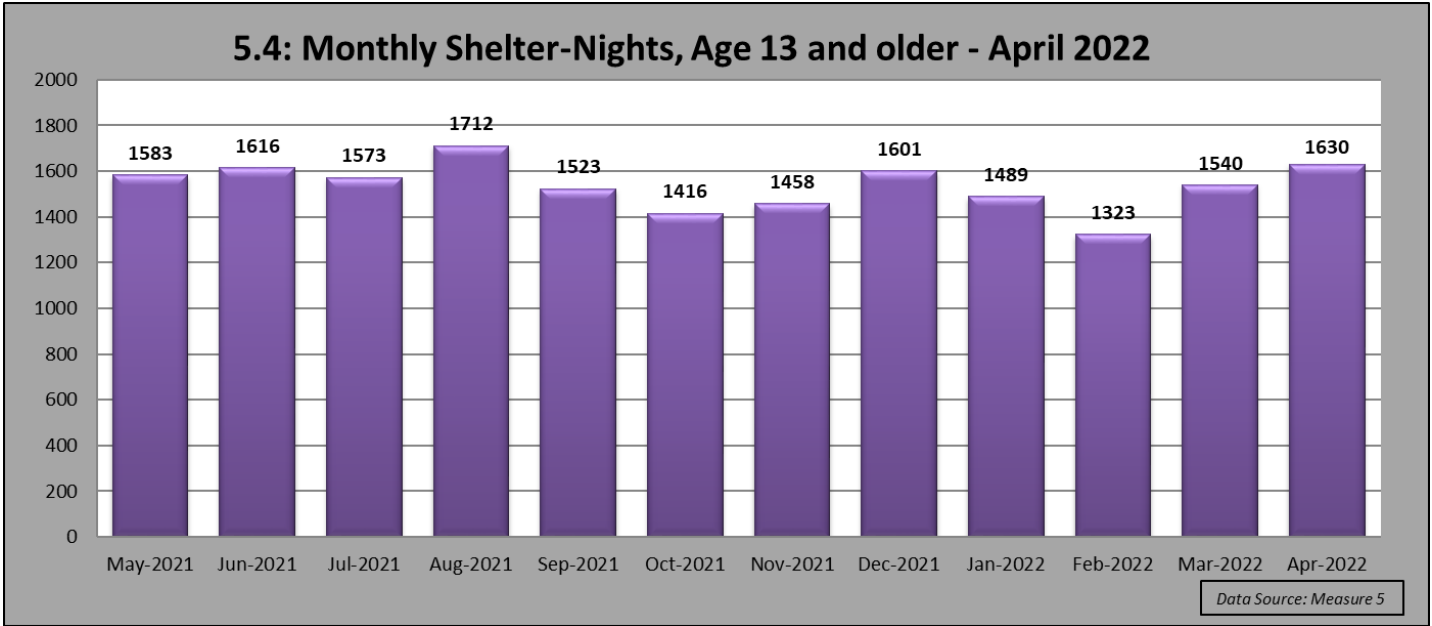


Data Source: Measure 5

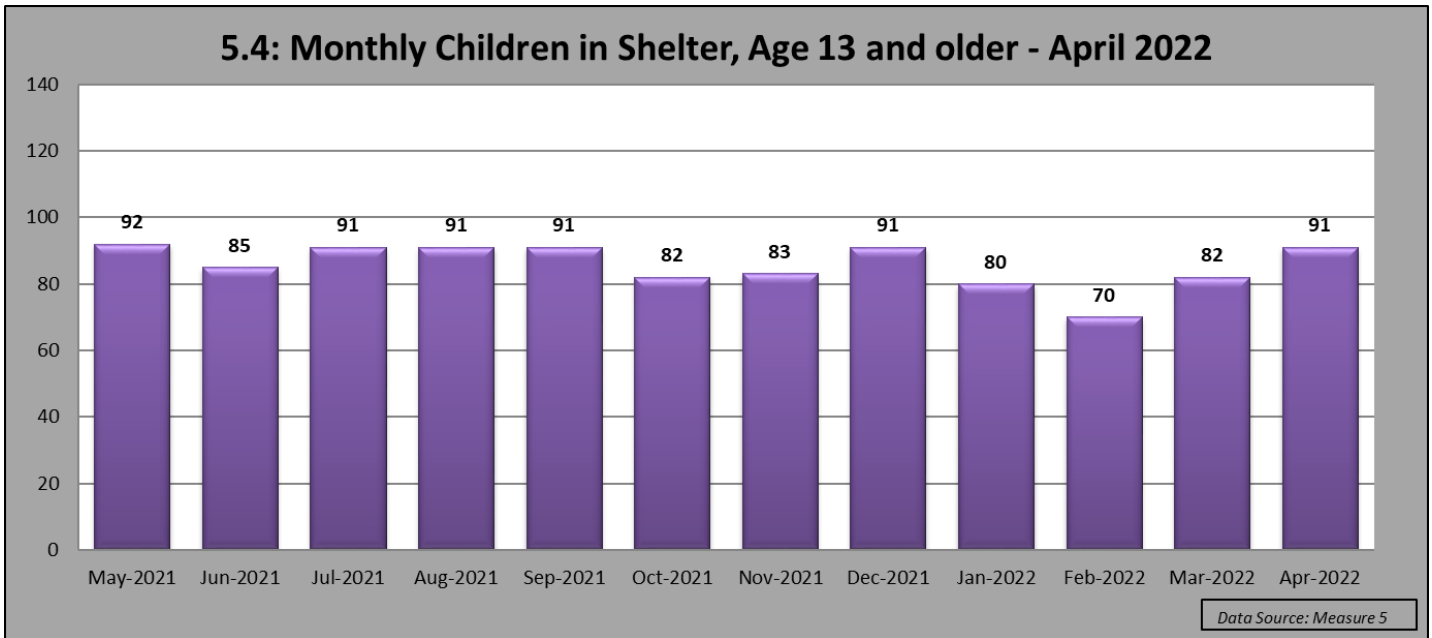
	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Children	48	43	36	31	34	32	42	37	38	42	43	44

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

**Comments – June 2022:** In April 2022, 44 children age 6-12 years spent a total of 791 nights in the shelter. There were 2,216 children age 6-12 years in care in April 2022 and 2,172 of those did not spend a night in the shelter (98.0% of children age 6-12 years). There were 84 children age 6-12 years removed in April and 81 of those children did not have a shelter stay (96.4% of children in care age 6-12 years).



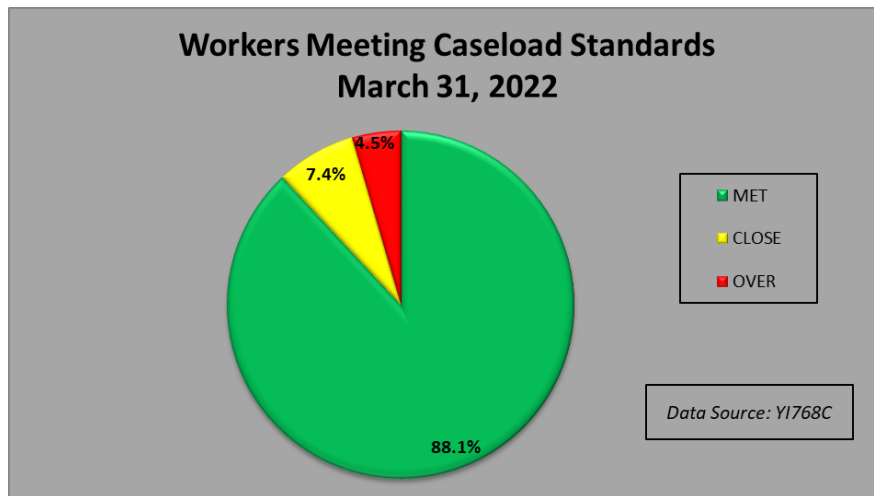
	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Nights	1583	1616	1573	1712	1523	1416	1458	1601	1489	1323	1540	1630



	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022
# of Children	92	85	91	91	91	82	83	91	80	70	82	91

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

**Comments – June 2022:** In April 2022, 91 children age 13 and older spent a total of 1,630 nights in the shelter. There were 1,237 children age 13-18 years in care in April 2022. Of those, 1,146 children did not spend a night in the shelter (92.6% of children in care age 13-18 years). There were 54 children age 13-18 years removed during the month of April and 40 of these children did not have a shelter stay (74.1% of children in care age 13-18 years).

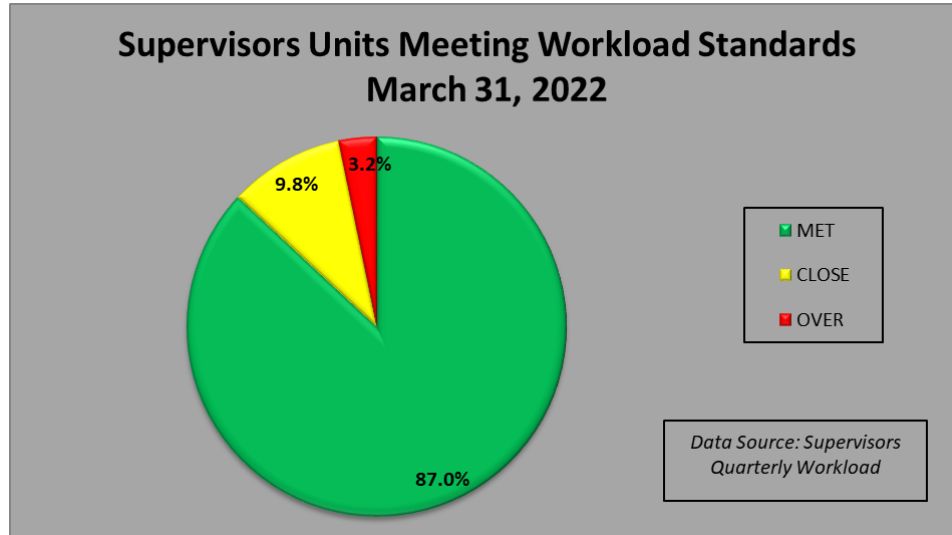


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Worker Type	Worker Days	%Met	%Close	%Over
ADOPTION SPECIALIST	4218	98.5%	1.1%	.4%
RESOURCE FAMILY SPECIALIST	16801	91.1%	7.6%	1.3%
COMPREHENSIVE	4495	93.3%	6.1%	.6%
PERMANENCY PLANNING	47699	90.3%	6.5%	3.1%
PREVENTIVE/VOLUNTARY	5192	92.2%	5.0%	2.8%
INVESTIGATION	32878	78.1%	11.3%	10.6%
RECRUITMENT	3111	100.0%	.0%	.0%
ATU (YTS)	3473	94.3%	5.7%	.0%
<b>TOTAL</b>	<b>117867</b>	<b>87.9%</b>	<b>7.5%</b>	<b>4.6%</b>

Data Source: Quarterly Workload Summary, Run Date 4/12/22

**Data:** Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker’s caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker’s “Workload Capacity.” A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be “over but close”; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a “worker day”. Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers “meeting,” “close,” and “over” workload standards on the last day of the reporting period.

**Comments – Apr 2022:** As of 3/31/22, using the point in time Y1768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 88.1%, with 7.4% being “Close”, and 4.5% “Over Standard”. Of the 1310 workers, 1154 workers were meeting workload standards, 97 workers were close, and 59 workers were over the standard. For the period of Jan 1, 2022 – Mar 31, 2022, the quarterly data shows that the percentage of Child Welfare Workers “meeting” the standard is 87.9%, with 7.5% being “Close”, and 4.6% “Over Standard.”



**Data:** This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are “Close” if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered “Over”. Each worker accounts for 0.2% of a supervisor’s workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor’s capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor’s workload. With this combined calculation of the supervisor’s workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

**Comments – Apr 2022:** The total number of Child Welfare Supervisor Units “Meeting the Standard” is 87.0%, with 9.8% being “Close”, and 3.2% “Over Standard”. There are 376 supervisor units with 327 units meeting the standard, 37 units close and 12 units over the standard.

Context Data		
Children in Out of Home Care Population Served April 2022 - 7,129 Children		
Age	# of Children	% of Total
0-1 Years	1452	20.4%
2-5 Years	2224	31.2%
6-12 Years	2216	31.1%
Over 13 Years	1237	17.4%
<b>TOTAL</b>	<b>7129</b>	<b>100.0%</b>
Race	# of Children	% of Total
White	3316	46.5%
African American	698	9.8%
Multi Race	2434	34.1%
Native American	654	9.2%
Pacific Islander / Asian	27	0.4%
<b>TOTAL</b>	<b>7129</b>	<b>100.00%</b>
<i>Hispanic</i>	<i>1239</i>	<i>17.4%</i>
*Note: Hispanic or Latino origin is not counted as a primary race		

