Child Care Services

2021 State Plan Provider and Parent Survey Results
The Purpose:

As required, Oklahoma’s Child Care Development Fund State Plan will be submitted to the Administration on Children and Families in the coming months. To guide the content of the state plan and our future initiatives to better serve children and families in the state of Oklahoma, Child Care Services requested input from families, child care providers, and other professionals in early care and education.

The survey links were provided to our stakeholders through several different methods including social media and the Child Care Services website. The surveys were accessible April 26- May 10th, 2021.

Provider Survey:
- Included 12 questions
- 513 respondents completed the survey

Parent Survey:
- Included 18 questions
- 498 respondents completed the survey
Provider Survey Results:
Provider Survey Respondents:

Tell us about your program:

**Program Type**

- **Child Care Center**: 52%
- **Family Child Care Home**: 36%
- **Head Start/Early Head Start**: 5%
- **Pre-K Public School- <1%**: 3%
- **School-age**: 2%
- **Local, State, or Tribal**: 1%
- **Support Services**: 1%
- **Other**: 1%
Provider Survey Respondents:

Have you heard of the program “Reaching for the Stars?”

*The Reaching for the Stars program is a Quality Rating and Improvement System (QRIS) program that was instituted Feb. 1, 1998, to improve the quality of child care and provide child care providers with incentives.*
Provider Survey Respondents:

Do you participate in Reaching for the Stars?

- Yes: 78%
- No: 22%

Child Care State Plan 2021-2024
What is your Star level?

*The Reaching for the Stars Program has 4 levels of rating programs in which specified Differential Quality certification criteria must be met.
Have you received assistance with obtaining a higher Star level?

Provider Survey Respondents:

- **Yes**: 76%
- **No**: 24%
Provider Survey Respondents:

Who provided assistance?

- Licensing Specialist
  - Stars Outreach Specialist
  - Scholars for Excellence
  - National Accreditation
  - Head Start/Early Head Start

- Tribal Partners
  - Child Care Resource & Referral
  - Educare
  - Childcare Resource Center

Child Care State Plan 2021-2024
Provider Survey Respondents:

Do you provide care for children who receive child care subsidy?

- **73%** Yes
- **27%** No

*Subsidized child care benefits ensure high quality care for children while their parents or guardians are at work, in training, or receiving an education. Subsidized child care benefits may also be provided as part of a protective service plan to prevent abuse, neglect or exploitation.*

*The subsidy is paid directly to the child care provider on the family’s behalf. The family may have a co-payment for the child care based on their income, the number of family members and the number of family members needing services.*
Provider Survey Respondents:

Do you have other subsidy contracts such as tribal?

- Yes: 43%
- No: 57%
Provider Survey Respondents:

With what tribe do you have subsidy contracts?

*Peoria, Keetowah, Kaw, Otoe, Modoc, Quapaw, Concho, Comanche, Caddo, Absentee Shawnee, Kickapoo, Seminole, and Potawatomi were also listed as contract partners.
Provider Survey Respondents:

Choose the services and programs funded through Child Care Services that are the most important to you.

Programs funded through CCS:

- Stipends for professional development
- Professional development courses
- Reaching for the Stars
- Scholars for Excellence in Child Care
- Child Care Resource & Referral
- Child Care Warmline
- Office of Background Investigations
- Coaching
- Child Care Licensing staff trainings
- Child Care Subsidy

71%, 69%, 56%, 54%, 48%, 33%, 45%, 18%, 50%, 66%
Parent Survey Results:
Parent Survey Respondents:

Are you a parent or guardian of one or more children currently under age 13?

- Yes: 89%
- No: 11%
Parent Survey Respondents:

Are your children under age 13 in licensed child care?

86% Yes
14% No
Are your children under the age of 13 now or previous attendees of Early Head Start/Head Start?

Parent Survey Respondents:

- Yes: 33%
- No: 67%
Parent Survey Respondents:

Have you heard of the program called “Reaching for the Stars” that rates child care facilities as One Star, One Star Plus, Two Star or Three Star?

- Yes: 66%
- No: 34%
Parent Survey Respondents:

What is the Star level or rating of the child care program attended by your child (ren)?

Star Level

- 1 Star: 35%
- 1* Star: 3%
- 2 Star: 31%
- 3 Star: 27%
- I do not know: 4%
Parent Survey Respondents:

I believe the Star rating of my child’s program accurately reflects the quality of the program.

[Chart showing responses: 50% Agree, 13% Disagree, 36% I do not know]
Parent Survey Respondents:

Do you receive assistance paying for childcare from DHS?

Yes: 34%
No: 66%
Parent Survey Respondents:

In the past year, have you had any difficulty locating child care?

- Yes: 27%
- No: 73%
Parent Survey Respondents:

To locate child care, I obtain information from:

- 13% Caseworker/DHS
- 30% Child Care Provider
- 11% Child Care Resource & Referral
- 26% Website (DHS or CCR&R)
- 3% Health Department/Medical Professional
- 53% Family/Friend/Neighbor
- 21% Seeking Locations
- 10% Seeking program w/Specific Star rating
- 11% I didn't receive or use any information
Parent Survey Respondents:

What information and/or materials have you received/reviewed on how to choose child care?

- 27% Child Care Locator
- 9% The "Parents Guide to Selecting Quality Child Care"
- 9% "Choosing Quality Child Care" Video
- 3% Child Care Resource & Referral brochure or website
- 11% Inspection reports from DHS Child Care Licensing
- 13% Caseworker/DHS
- 0%
What factors influenced choosing a child care program?

- Parent Survey Respondents:
  - 9%
  - 27%
  - 9%
  - 3%
  - 11%
  - 13%
  - 0%
  - 5%
  - 10%
  - 15%
  - 20%
  - 25%
  - 30%

- Sources:
  - Caseworker/DHS
  - Child Care Locator
  - The "Parents Guide to Selecting Quality Child Care"
  - "Choosing Quality Child Care" Video
  - Child Care Resource & Referral brochure or website
  - Inspection reports from DHS Child Care Licensing
Parent Survey Respondents:

How often do you receive information from your child care provider about your child's progress?

- 66% Daily
- 12% Weekly
- 6% Monthly
- 4% Annually
- 12% Rarely/Never
Parent Survey Respondents:

Have you changed child care providers during the past 12 months?

- Yes: 14%
- No: 86%
Parent Survey Respondents:

The reason for the change was related to:

- Dissatisfaction w/care: 5%
- Cost: 1%
- Hours/days of operation: 4%
- Consistency of caregivers: 3%
- Location: 3%
- Change in home/work location: 4%
Any questions regarding the information in this presentation may be directed to:

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