

DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: HUMAN SERVICES, OKLAHOMA DEPT OF

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2

Report Period: 10/01/2025⁶ to 09/30/2026⁷

Report Status: Validated - with Warnings (Revision #2)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY			
* 1.a. Type of Submission: <input checked="" type="radio"/> Plan	* 1.b. Frequency: <input checked="" type="radio"/> Annual	* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:	* 1.d. Version: <input checked="" type="radio"/> Initial <input type="radio"/> Resubmission <input type="radio"/> Revision <input type="radio"/> Update
		2. Date Received:	State Use Only:
		3. Applicant Identifier:	
		4a. Unique Entity Identifier (UEI) NML2FG3CVSG5	5. Date Received By State:
		4b. Federal Award Identifier: 809929904	6. State Application Identifier:
7. APPLICANT INFORMATION			
* a. Legal Name: State of Oklahoma			
* b. Address:			
* Street 1:	P.O. BOX 25352	* Street 2:	
* City:	OKLAHOMA CITY	* County:	Oklahoma
* State:	OK	* Province:	
* Country:	United States	* Zip / Postal Code:	73125 -
c. Organizational Unit:			
Department Name: Oklahoma Human Services		Division Name: Adult and Family Services	
d. Name and contact information of person to be contacted on matters involving this application: (person will be listed on Notice of Funding Awards and on the U.S. Department of Health and Human Services' LIHEAP contact list webpage)			
* First Name: Angela Matthew		* Last Name: Justice Conley	
Title: Program Field Representative Manger		Organizational Affiliation:	
* Telephone Number: 405-464-9838		Fax Number:	
* Email: angela.jestice@okdhs.org matthew.conley@okdhs.org			
* 8. TYPE OF APPLICANT: A: State Government			
* a. Is the applicant a Tribal Consortium: <input type="radio"/> Yes <input checked="" type="radio"/> No			
* b. If yes please attach at least one the following documentation:			
		Catalog of Federal Domestic Assistance Number:	CFDA Title:
9. CFDA Numbers and Titles		93.568	Low-Income Home Energy Assistance Program
10. DESCRIPTIVE TITLE OF APPLICANT'S PROJECT: Energy assistance for income eligible households in the form of bill payment. A small portion is used for weatherization of income eligible households.			
11. AREAS AFFECTED BY FUNDING: All 77 counties in Oklahoma			
12. CONGRESSIONAL DISTRICTS OF APPLICANT: District 5			
13. FUNDING PERIOD:			
a. Start Date: 10/01/2025-6		b. End Date: 09/30/20267	
* 14. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?			
a. This submission was made available to the State under Executive Order 12372			

Process for review on:07/24/2025	
b. Program is subject to E.O. 12372 but has not been selected by State for review.	
c. Program is not covered by E.O. 12372.	
*15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? <input type="radio"/> YES <input checked="" type="radio"/> NO	
If Yes, explain:	
16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree <input checked="" type="checkbox"/>	
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.	
17a. Typed or Printed Name and Title of Authorized Certifying Official	17c. Telephone (area code, number and extension)
	17d. Email Address
17b. Signature of Authorized Certifying Official	17e. Date Report Submitted (Month, Day, Year)

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01
OMB Clearance No.: 0970-013
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		Dates of Operation	
		Start Date	End Date
<input checked="" type="checkbox"/>	Heating assistance	01/12/2027	01/20/2027
<input checked="" type="checkbox"/>	Cooling assistance	07/13/2027	09/30/2027
<input type="checkbox"/>	Summer crisis assistance		
<input type="checkbox"/>	Winter crisis assistance		
<input checked="" type="checkbox"/>	Year-round crisis assistance	10/01/2026	09/30/2027
<input checked="" type="checkbox"/>	Weatherization assistance	10/01/2026	09/30/2027

Provide further explanation for the dates of operation, if necessary

Weatherization is managed by the Oklahoma Department of Commerce and subcontracted to Community Action Agencies throughout the state. OKDHS offers crisis, heating and cooling assistance during open enrollment periods on the dates listed above. Applications are accepted until allocated funding is encumbered. End dates above are estimates.

OKDHS accepts telephone referrals for crisis assistance year round from households with a member that has a medical condition that would be life threatening without the utility service or during extreme temperature. Regular crises are accepted on or after March 15th to meet the crisis requirement. As a result of client feedback, the anticipated open enrollment dates for all program components have been shared on the external OKDHS website and internally on Teams with staff. The anticipated open enrollment dates are communicated in advance with participating utility suppliers through email.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)	Prior year totals
Heating assistance	37.00%	38.73%
Cooling assistance	36.00%	45.59%
Summer crisis assistance	0.00%	0.00%
Winter crisis assistance	0.00%	0.00%
Year-round crisis assistance	10.00%	0.00%
Weatherization assistance	2.00%	2.37%
Carryover to the following federal fiscal year	10.00%	0.71%
Administrative and planning costs	5.00%	2.61%

Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%
Used to develop and implement leveraging activities	0.00%	0.00%
TOTAL	100.00%	90.01%

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

<input type="checkbox"/>	Heating assistance	<input checked="" type="checkbox"/>	Cooling assistance
<input type="checkbox"/>	Weatherization assistance	<input checked="" type="checkbox"/>	Other (specify:) The crisis open enrollment period is in April and year-round for Life Threatening/Medical crisis.

Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8

1.4 Do you consider households categorically eligible if at least one household member receives at least one of the following categories of benefits in the left column below? Yes No

If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.

	Heating	Cooling	Crisis	Weatherization
TANF	<input type="radio"/> Yes <input type="radio"/> No			
SSI	<input type="radio"/> Yes <input type="radio"/> No			
SNAP	<input type="radio"/> Yes <input type="radio"/> No			
Means-tested Veterans Programs	<input type="radio"/> Yes <input type="radio"/> No			

1.4a. Provide your definition of categorical eligibility. Please explain how households are categorically eligible (i.e. do all household members need to receive the benefits or just one member, is there a data exchange in place?) and how categorical eligibility streamlines the LIHEAP application process.

1.5 Do you automatically enroll households without a direct annual application? Yes No

If Yes, explain:

1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts?

SNAP Nominal Payments

1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No

If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.

1.7b Amount of Nominal Assistance: \$0.00

1.7c Frequency of Assistance

<input type="checkbox"/>	Once Per Year
<input type="checkbox"/>	Once every five years
<input type="checkbox"/>	Other - Describe:

1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?

Determination of Eligibility - Countable Income

1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?

<input checked="" type="checkbox"/>	Gross Income
<input type="checkbox"/>	Net Income
<input type="checkbox"/>	Other - Describe

1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP

<input checked="" type="checkbox"/>	Wages
-------------------------------------	-------

<input checked="" type="checkbox"/>	Self - Employment Income
<input checked="" type="checkbox"/>	Contract Income
<input checked="" type="checkbox"/>	Payments from mortgage or Sales Contracts
<input checked="" type="checkbox"/>	Unemployment insurance
<input checked="" type="checkbox"/>	Strike Pay
<input checked="" type="checkbox"/>	Social Security Administration (SSA) benefits
<input type="checkbox"/>	<input type="checkbox"/> Including MediCare deduction
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Excluding MediCare deduction
<input checked="" type="checkbox"/>	Supplemental Security Income (SSI)
<input checked="" type="checkbox"/>	Retirement / pension benefits
<input type="checkbox"/>	General Assistance benefits
<input checked="" type="checkbox"/>	Temporary Assistance for Needy Families (TANF) benefits
<input type="checkbox"/>	Loans that need to be repaid
<input checked="" type="checkbox"/>	Cash gifts
<input type="checkbox"/>	Savings account balance
<input type="checkbox"/>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
<input type="checkbox"/>	Jury duty compensation
<input checked="" type="checkbox"/>	Rental income
<input type="checkbox"/>	Income from employment through Workforce Investment Act (WIA)
<input type="checkbox"/>	Income from work study programs
<input checked="" type="checkbox"/>	Alimony
<input checked="" type="checkbox"/>	Child support
<input checked="" type="checkbox"/>	Interest, dividends, or royalties
<input checked="" type="checkbox"/>	Commissions
<input checked="" type="checkbox"/>	Legal settlements
<input checked="" type="checkbox"/>	Insurance payments made directly to the insured
<input checked="" type="checkbox"/>	Insurance payments made specifically for the repayment of a bill, debt, or estimate
<input checked="" type="checkbox"/>	Veterans Administration (VA) benefits
<input type="checkbox"/>	Earned income of a child under the age of 18
<input type="checkbox"/>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
<input type="checkbox"/>	Income tax refunds

<input type="checkbox"/>	Stipends from senior companion programs, such as VISTA
<input type="checkbox"/>	Funds received by household for the care of a foster child
<input type="checkbox"/>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
<input type="checkbox"/>	Reimbursements (for mileage, gas, lodging, meals, etc.)
<input checked="" type="checkbox"/>	<p>Other</p> <p>OKDHS uses gross income to determine LIHEAP eligibility. Households must meet gross income eligibility standard first, and then countable net income is used to determine the benefit amount for winter heating and summer cooling.</p> <p>The gross income standard is on Appendix C-7, Low Income Home Energy Assistance Program Income by Household Size. The household's gross income equals 130 percent of the federal poverty guideline.</p> <p>The Appendix C-7-A, Estimated Low Income Home Energy Assistance Program (LIHEAP) Benefit Level for all Households shows what benefit amounts OKDHS approves. To calculate net income, OKDHS subtracts any allowable deductions from the gross income. The remainder is the net income. The Appendix C-7-A lists the household size, countable net income, and type of fuel to determine the benefit amount.</p>
<p>If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.</p>	
1.10 Do you have an online application process? <input checked="" type="radio"/> Yes <input type="radio"/> No	
1.10a If yes, describe the type of online application (Select all boxes that apply)	
<input type="checkbox"/>	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.
<input checked="" type="checkbox"/>	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.
<input type="checkbox"/>	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.
<input checked="" type="checkbox"/>	Online application that is also mobile friendly
<input type="checkbox"/>	Other, please describe
Please include a link(s) to a statewide application, if available:	
OKDHSLive! www.okdhslive.org	
1.10b Can all program components be applied for online? <input type="radio"/> Yes <input checked="" type="radio"/> No	
If no, explain which components can and cannot be applied for online.	
OKDHS accepts telephone referrals for crisis assistance year round from households with a member that has a medical condition that would be life threatening without the utility service or during extreme temperature.	
1.11 Do you have a process for conducting and completing applications by phone? <input checked="" type="radio"/> Yes <input type="radio"/> No	
1.12 Do you or any of your subrecipients require in person appointments in order to apply? <input type="radio"/> Yes <input checked="" type="radio"/> No	
If yes, please provide more information regarding why in-person appointments are required and in what circumstances they are required.	
1.13 How can applicants submit documentation for verification? Select all that apply:	
<input checked="" type="checkbox"/>	In-person
<input checked="" type="checkbox"/>	Mail
<input checked="" type="checkbox"/>	Email
<input checked="" type="checkbox"/>	Portal application
<input checked="" type="checkbox"/>	Other, please describe
	facsimile

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
 ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 2 - Heating Assistance

Eligibility, 2605(b)(2) - Assurance 2

2.1 Designate the income eligibility threshold used for the heating component:

Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	130.00%

2.2 Do you have additional eligibility requirements for Heating Assistance? Yes No

2.3 Check the appropriate boxes below and describe the policies for each.

Do you require an Assets test? Yes No

If yes, describe:

Do you have additional/differing eligibility policies for:

Renters? Yes No

If yes, describe:

Renters receive the same benefit amounts as homeowners. They must be responsible for at least a portion of their heating utility to be vulnerable.

Renters Living in subsidized housing? Yes No

If yes, describe:

Renters in subsidized housing receive the same benefit amounts as homeowners. They must be responsible for at least a portion of their heating utility to be vulnerable.

Renters with utilities included in the rent? Yes No

If yes, describe:

Renters with utilities included in the rent must verify that a specific portion of the rent is for utilities or be charged a surcharge during high usage months to be considered vulnerable.

Applicants that are renters with heating included in the rent and roomers receive a smaller heating benefit; however, it is still based on income.

Do you give priority in eligibility to:

Older Adults (60 years or older)? Yes No

If yes, describe:

Many of our preauthorized households are elderly or disabled individuals.

Individuals with a disability? Yes No

If yes, describe:

Many of our preauthorized households are elderly or disabled individuals.

Young children? Yes No

If yes, describe:

If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child.

Households with high energy burdens? Yes No

If yes, describe:

Other?	<input type="radio"/> Yes <input checked="" type="radio"/> No		
If yes, describe:			
Explanations of policies for each "yes" checked above:			
<p>OKDHS sends a SMS text message of the open enrollment to households receiving other benefits, such as SNAP, TANF, or SSP (State Supplemental Payment to the Aged, Blinded, or Disabled).</p> <p>Renters receive the same benefit amounts as homeowners. They must be responsible for at least a portion of their heating utility to be vulnerable. Renters with utilities included in the rent must verify that a specific portion of the rent is for utilities or be charged a surcharge during high usage months to be considered vulnerable. Applicants that are renters with heating included in the rent and roomers receive a smaller heating benefit; however, it is still based on income.</p> <p>Many of our preauthorized households are elderly or disabled individuals. If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child.</p>			
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.4 Describe how you prioritize the provision of heating assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc.			
<p>OKDHS sends a SMS text message of the open enrollment to households receiving other benefits such as SNAP, TANF, or SSP (State Supplemental Payment to the Aged, Blinded, or Disabled).</p> <p>Many of our preauthorized households are elderly or disabled individuals. OKDHS sends a text of the open enrollment to households receiving other benefits, such as SNAP, TANF, or SSP (State Supplemental Payment to the Aged, Blinded, or Disabled). If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child.</p>			
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):			
<input checked="" type="checkbox"/> Income			
<input checked="" type="checkbox"/> Family (household) size			
<input checked="" type="checkbox"/> Home energy cost or need:			
<input checked="" type="checkbox"/> Fuel type			
<input type="checkbox"/> Climate/region			
<input type="checkbox"/> Individual bill			
<input checked="" type="checkbox"/> Dwelling type			
<input type="checkbox"/> Energy burden (% of income spent on home energy)			
<input type="checkbox"/> Energy need			
<input type="checkbox"/> Other - Describe:			
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.6 Describe estimated benefit levels for the fiscal year for which this plan applies. Please note: the maximum and minimum benefits must be shown in the payment matrix.			
Minimum Benefit	\$40	Maximum Benefit	\$500
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? <input type="radio"/> Yes <input checked="" type="radio"/> No			
If yes, describe.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN			
Section 3 - Cooling Assistance			
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2			
3.1 Designate The income eligibility threshold used for the Cooling component:			
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	130.00%
3.2 Do you have additional eligibility requirements for Cooling assistance?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
3.3 Check the appropriate boxes below and describe the policies for each.			
Do you require an Assets test?		<input type="radio"/> Yes <input checked="" type="radio"/> No	
If yes, describe:			
Do you have additional/differing eligibility policies for:			
Renters?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
Renters receive the same benefit amount as homeowners. Renters must be responsible for a portion of the cooling utility in order to be considered vulnerable.			
Renters Living in subsidized housing?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
Renters in subsidized housing receive the same benefit amount as homeowners. Renters in subsidized housing must be responsible for a portion of the cooling utility in order to be considered vulnerable.			
Renters with utilities included in the rent?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
Renters with utilities included in rent receive the same benefit amount as homeowners. Renters with utilities included in rent must verify that a specific portion of the rent is for utilities or be charged a surcharge during high usage months to be considered vulnerable.			
Do you give priority in eligibility to:			
Older Adults (60 years or older)?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
Many of our preauthorized households are elderly or disabled individuals.			
Individuals with a disability?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
Many of our preauthorized households are elderly or disabled individuals.			
Young children?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
If yes, describe:			
If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child.			
Households with high energy burdens?		<input type="radio"/> Yes <input checked="" type="radio"/> No	
If yes, describe:			
Other?		<input type="radio"/> Yes <input checked="" type="radio"/> No	
If yes, describe:			
Explanations of policies for each "yes" checked above:			

Renters receive the same benefit amount as homeowners. Renters must be responsible for a portion of the cooling utility in order to be considered vulnerable. Renters with utilities included in rent receive the same benefit amount as homeowners. Renters with utilities included in rent must verify that a specific portion of the rent is for utilities or be charged a surcharge during high usage months to be considered vulnerable.

Many of our preauthorized households are elderly or disabled individuals. If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child.

3.4 Describe how you prioritize the provision of cooling assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc.

Many of our preauthorized households are elderly or disabled individuals.

OKDHS sends a SMS text message regarding the open enrollment to households receiving other benefits such as SNAP, TANF, or SSP (State Supplemental Payment to the Aged, Blind, or Disabled).

If funding is such that there will not be an open enrollment for the general population, we will reduce the number of applications to the general population and increase the number of applications targeting households that have at least an elderly or disabled or young child

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.5 Check the variables you use to determine your benefit levels. (Check all that apply):

Income

Family (household) size

Home energy cost or need:

Fuel type

Climate/region

Individual bill

Dwelling type

Energy burden (% of income spent on home energy)

Energy need

Other - Describe:

The cooling program grants a larger benefit to households with net monthly incomes under \$700.

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.6 Describe estimated benefit levels for the fiscal year for which this plan applies. Please note: the maximum and minimum benefits must be shown in the payment matrix.

Minimum Benefit	\$150	Maximum Benefit	\$650
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3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? Yes No

If yes, describe.

Applicants requesting assistance to purchase cooling equipment, such as fans or window air conditioning units, can be reimbursed up to \$150. Applicants must provide a receipt dated within 30 days of their cooling application for reimbursement approval.

Whole house central heat and air unit/equipment must be serviced through the weatherization component that is handled through the Oklahoma Department of Commerce due to health and safety measures and inspection under DOE guidelines.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN			
Section 4: CRISIS ASSISTANCE			
Eligibility - 2604(c), 2605(c)(1)(A)			
4.1 Designate the income eligibility threshold used for the crisis component			
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	130.00%
4.2 Provide your LIHEAP program's definition for determining a crisis. If you administer multiple crisis assistance programs (winter, summer, and/or year-round), Include all program definitions.			
<p style="text-align: center;">A utility crisis exists when a household:</p> <ul style="list-style-type: none"> • services is disconnected, • provides information regarding a new connection fee, • has a verified active cut-off order, • receives a refusal notice to provide fuel, • has a prepaid account with less than \$25 minimum balance, • enters into a payment plan with the supplier to prevent service cut-off. <p style="text-align: center;">In the event of limited funding priority is given to cutoff notices within 72 hours and households that contain at least one member who is 60 years or older, blind, disabled, or a child under five years of age.</p>			
4.3 What constitutes a <u>life-threatening crisis</u>?			
<p style="text-align: center;">A life-threatening crisis exists when a member of the household has medical equipment verified by a licensed health care professional that would be life threatening without the availability of the energy source. This can include:</p> <ul style="list-style-type: none"> • using life sustaining medical equipment in the home or medication that requires refrigeration such as insulin. <p style="text-align: center;">A life-threatening situation exists during extreme temperatures when a household's utility responsible for summer cooling or winter heating is in crisis.</p> <p style="text-align: center;">Extreme temperature is a heat index of at least 101 degrees Fahrenheit or higher; or 32 degrees Fahrenheit or lower.</p> <p style="text-align: center;">Life-threatening referrals are accepted year-round by telephone. Information about the program and the call in number is provided on the OKDHSLive application, OKDHSLive and OKDHS.org websites.</p>			
Crisis Requirement, 2604(c)			
4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours			
4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours			
Crisis Eligibility, 2605(c)(1)(A)			
	Winter Crisis	Summer Crisis	Year-Round Crisis
4.6 Do you have additional eligibility requirements for Crisis Assistance?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.7 Check the appropriate boxes below to indicate type(s) of assistance provided 0			
Do you require an Assets test?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you give priority in eligibility to:			
Older Adults (60 years or older)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Individuals with a disability?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young Children?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Households with high energy burdens?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (Specify):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In Order to receive crisis assistance:			
Must the household have received a shut-off notice or have a near empty tank?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Must the household have been shut off or have an empty tank?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Must the household have exhausted their regular heating benefit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Must renters with heating costs included in their rent have received an eviction notice?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Must heating/cooling be medically necessary?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Must the household have non-working heating or cooling equipment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (Specify):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you have additional/differing eligibility policies for:			
Renters?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Renters living in subsidized housing?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Renters with utilities included in the rent?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Explanations of policies for each "yes" checked above:			
<p>Oklahoma does not use resources (assets) to determine eligibility for energy assistance.</p> <p>Renters with utilities included in rent, and renters in subsidized housing receive the same benefit amount as homeowners.</p> <p>Renters in subsidized housing must be responsible for at least a portion of cooling/heating utility in order to be considered vulnerable. Renters with utilities included in rent must verify that a specific portion of the rent is for utilities or be charged a surcharge during high usage months to be considered vulnerable.</p> <p>In addition to the crisis open enrollment period, OKDHS offers a year-round crisis program to households with a member that has medical equipment that would be life threatening without the use of the utility and during extreme temperatures when a household's utility responsible for summer cooling or winter heating is in crisis. The program is available by telephone referral, information about the program and the call-in number is provided on the OKDHSLive application, OKDHSLive and OKDHS.org websites. The energy crisis is established in the same manner as our regular crisis open enrollment period. The household must provide medical documentation from a licensed healthcare professional to establish the medical equipment crisis.</p>			
Determination of Benefits			
4.8 How do you handle crisis situations?			
<input checked="" type="checkbox"/>	Separate component		
<input type="checkbox"/>	Benefit Fast Track, no separate amount of crisis funds is issued. Rather benefits are issued to crisis customers within crisis response time frames.		
<input checked="" type="checkbox"/>	Other - Describe: <p>In addition to the crisis open enrollment period, OKDHS offers a year-round crisis program to households with a member that has medical equipment that would be life threatening without the use of the utility and during extreme temperatures when a household's utility responsible for summer cooling or winter heating is in crisis. The program is available by telephone referral, information about the program and the call-in number is provided on the OKDHSLive application, OKDHSLive and OKDHS.org websites. The energy crisis is established in the same manner as our regular crisis open enrollment period. The household must provide medical documentation from a licensed healthcare professional to establish the medical equipment crisis.</p>		
4.9 If you have a separate component, how do you determine crisis assistance benefits?			
<input type="checkbox"/>	Amount to resolve the crisis. \$0		
<input checked="" type="checkbox"/>	Other - Describe: <p>The crisis benefit is the minimum amount to resolve the crisis for one month up to the maximum payment of \$750 each federal fiscal year. If the amount due to resolve the crisis exceeds the maximum crisis payment allowed, the household must provide a feasible plan to pay the difference in order to be approved for the crisis payment.</p>		
Crisis Requirements, 2604(c)			
4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?			
<input checked="" type="radio"/> Yes <input type="radio"/> No Explain.			
<p>During open enrollment crisis applications can be submitted online, by mail, fax, or phone during business hours. Households can apply for crisis assistance at any of the offices throughout state.</p> <p>Life threatening crisis program does not require an application. Referrals for the program are accepted by telephone year-round. A licensed health care professional must verify the medical equipment is lifesaving.</p>			
4.11 Do you provide individuals who are individuals with a disability the means to:			

Submit applications for crisis benefits without leaving their homes?			
<input checked="" type="radio"/> Yes <input type="radio"/> No			
If No, explain.			
Travel to the sites at which applications for crisis assistance are accepted?			
<input checked="" type="radio"/> Yes <input type="radio"/> No			
If No, explain.			
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?			
<p style="text-align: center;">During open enrollment, crisis applications can be submitted online, mail, fax, or phone during business hours. Staff utilize the services available to assist homebound or disabled household apply for benefits such as translation services, in-home visit, or proxy an application over the phone.</p> <p style="text-align: center;">Life threatening crisis program does not require an application. Referrals for the program are accepted by telephone year-round. A licensed health care professional must verify the medical equipment is lifesaving. Life threatening is a fast track to provide special assistance for those that meet the life-threatening medical equipment or extreme temperature requirement and have an energy crisis.</p>			
Benefit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum benefit for each type of crisis assistance offered.			
Winter Crisis	\$0.00	maximum benefit	
Summer Crisis	\$0.00	maximum benefit	
Year-round Crisis	\$750.00	maximum benefit	
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?			
<input type="radio"/> Yes <input checked="" type="radio"/> No If yes, Describe			
4.14 Do you provide for equipment repair or replacement using crisis funds?			
<input type="radio"/> Yes <input checked="" type="radio"/> No			
If you answered "Yes" to question 4.14, you must complete question 4.15.			
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.			
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heating system replacement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cooling system repair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cooling system replacement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wood stove purchase	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pellet stove purchase	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Solar panel(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utility poles / gas line hook-ups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (Specify):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?			
<input checked="" type="radio"/> Yes <input type="radio"/> No			
If you responded "Yes" to question 4.16, you must respond to question 4.17.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.			
<p style="text-align: center;">Regulated utilities in Oklahoma have a moratorium based on severe weather. If the high temperature is or predicted to be at least 32 degrees or below on the day of disconnection or the nighttime low is predicted to be 20 degrees or less, the utility will suspend disconnection of service if the gas service is used for heating purposes. If the temperature is or predicted to be 101 degrees heat index or higher on the day of disconnection, the utility will suspend disconnection. One of the largest electric companies has a slightly lower temperature threshold for summer disconnections. They also do not disconnect if the predicted or actual high is 32 degrees or below or nighttime is or is predicted to be 20 degrees or below.</p>			

4.18 If you experience a natural disaster, do you intend to utilize LIHEAP crisis funds to address disaster related crisis situations? Yes No

If yes, describe

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027		
<h3 style="margin: 0;">LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN</h3>			
<h2 style="margin: 0;">Section 5: WEATHERIZATION ASSISTANCE</h2>			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2			
5.1 Designate the income eligibility threshold used for the Weatherization component			
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	200.00%
5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? <input checked="" type="radio"/> Yes <input type="radio"/> No			
5.3 If yes, name the agency and attach a copy of the Internal Agreement or Contract. Oklahoma Department of Commerce			
5.4 Is there a separate monitoring protocol for weatherization? <input checked="" type="radio"/> Yes <input type="radio"/> No			
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.)			
<input type="checkbox"/> Entirely under LIHEAP (not DOE) rules			
<input type="checkbox"/> Entirely under DOE WAP (not LIHEAP) rules			
<input type="checkbox"/> Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):			
<input type="checkbox"/> Income Threshold			
<input type="checkbox"/> Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days			
<input type="checkbox"/> Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).			
<input type="checkbox"/> Other - Describe:			
<input checked="" type="checkbox"/> Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)			
<input type="checkbox"/> Income Threshold			
<input checked="" type="checkbox"/> Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.			
<input type="checkbox"/> Weatherization measures are not subject to DOE Savings to Investment Ratio (SIR) standards.			
<input checked="" type="checkbox"/> Other - Describe:			
OKDHS:			
<ul style="list-style-type: none"> • allows the DOE income threshold; • permits the use of outreach funds; • allows for an oven or cookstove to be installed if the tune and repair fails to resolve the CO health and safety issues. This helps the subgrantees to avoid deferring a home when using DOE WAP funds only; • permits the installation of a range hood and spot ventilation if not already present; and • requires ODOC to prioritize LIHEAP households by consulting an annual list of approved LIHEAP households. 			
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?		<input type="radio"/> Yes <input checked="" type="radio"/> No	
5.7 Do you have additional/differing eligibility policies for :			
Renters		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Renters living in subsidized housing?		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Renters with utilities included in the rent?		<input checked="" type="radio"/> Yes <input type="radio"/> No	

5.8 Do you give priority in eligibility to:	
Older Adults?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Individuals with a disability?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Young Children?	<input checked="" type="radio"/> Yes <input type="radio"/> No
House holds with high energy burdens?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Other?	<input type="radio"/> Yes <input checked="" type="radio"/> No
<p>If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.</p> <p>In terms of eligibility requirements for renters, Department of Commerce and our community action agencies obtain written approval from the landlord/owner prior to the work on a rented unit. ODOC confirms if the household owns or rents the home during the application process.</p> <p>When a household rents a home, the landowner, tenant, and the Community Action Agency complete the "Weatherization Program Agreement for Rental Units." This agreement requires the owner to not raise the property's rent or evict the tenant without legal cause for a period of 36 months after the weatherization improvements are completed. If the owner does not comply with the agreement, the owner is liable for the cost of weatherization improvements. For owners who lease a low-income, federally subsidized residence, the agreement indicates that "Weather Program Agreement for Rental Units" will supersede "any and all rental agreements between the Owner and the other State and/or federal agency."</p> <p>Homes of LIHEAP WAP eligible households with elderly, disabled household members, or with young children in the home are weatherized before other households that may be eligible. Priority is given to households with high-energy burden as related to income or higher utility cost. Oklahoma's LIHEAP WAP prioritizes households that receive bill payment assistance.</p>	
Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? <input type="radio"/> Yes <input checked="" type="radio"/> No	
5.9a If yes, what is the maximum? \$0	
5.10 Do you use an Average Cost per Unit (ACPU)? <input checked="" type="radio"/> Yes <input type="radio"/> No	
5.10a If so, what is the ACPU amount? \$9,500	
Types of Assistance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)	
<input checked="" type="checkbox"/> Weatherization needs assessments/audits	<input checked="" type="checkbox"/> Energy related roof repair
<input checked="" type="checkbox"/> Caulking and insulation	<input checked="" type="checkbox"/> Major appliance repairs
<input checked="" type="checkbox"/> Storm windows	<input checked="" type="checkbox"/> Major appliance replacement
<input checked="" type="checkbox"/> Furnace/heating system modifications/repairs	<input checked="" type="checkbox"/> Windows/sliding glass doors
<input checked="" type="checkbox"/> Furnace replacement	<input checked="" type="checkbox"/> Doors
<input checked="" type="checkbox"/> Cooling system modifications/repairs	<input checked="" type="checkbox"/> Water Heater
<input checked="" type="checkbox"/> Water conservation measures	<input checked="" type="checkbox"/> Cooling system replacement
<input type="checkbox"/> Roof top solar	<input type="checkbox"/> Community solar projects
<input checked="" type="checkbox"/> Compact fluorescent light bulbs	<input type="checkbox"/> Other - Describe:
<p>If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.</p>	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
- Publish articles in local newspapers or broadcast media announcements.
- Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
- Mass mailing(s) to prior-year LIHEAP recipients.
- Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
- Execute interagency agreements with other low-income program offices to perform outreach to target groups.
- Web Posting
- Email
- Texting
- Events
- Social Media
- Other (specify):

OKDHS LIHEAP sends a broadcast message to utility suppliers prior to open enrollment. Many of our utility suppliers give LIHEAP information, on their website, to their customers via phone contact with customer service representatives, as well as billing inserts. OKDHS LIHEAP sends a press release statewide for local television, newspaper, and radio networks to broadcast for upcoming LIHEAP open enrollment periods. OKDHS LIHEAP sends SMS text messages about our LIHEAP general open enrollment periods for winter heating and summer cooling to Oklahoma households that are validated through a statewide data warehouse. The anticipated program open enrollment dates are posted on the external website. Prior to our open enrollment period, a SMS text message was sent to households using EBT services. OKDHS LIHEAP is listed on the JOIN (Joint Oklahoma Information Network) online directory as well as the Oklahoma Heartline 2-1-1 network directory. Both programs refer customers to multiple agencies, nonprofits, and programs including LIHEAP. As a result of client feedback, the anticipated open enrollment dates for all program components have been posted on the external OKDHS website and internally on Teams with staff. The anticipated open enrollment dates are communicated in advance with participating utility suppliers through email. The life-threatening energy crisis program is available year-round by telephone referral. Information about the program and the call-in number is provided on the OKDHSLive application, OKDHSLive and OKDHS.org websites.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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<p>LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN</p>	
<p>Section 7: Coordination, 2605(b)(4) - Assurance 4</p>	
<p>7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).</p>	
<input checked="" type="checkbox"/>	<p>Joint application for multiple programs (indicate programs included) Joint application for multiple programs SNAP, TANF, SSP state supplemental payment for aged, blind, or disabled),</p>
<input checked="" type="checkbox"/>	<p>Intake referrals to/from other programs (indicate programs included) Intake referrals to or from other programs SNAP, TANF, SSP state supplemental payment for aged, blind, or disabled),</p>
<input checked="" type="checkbox"/>	<p>One - stop intake centers</p>
<input checked="" type="checkbox"/>	<p>Other - Describe:</p>
<p>LIHEAP is operated by OKDHS, Adult and Family Services (AFS) division. AFS also offers TANF, SNAP, State Supplemental Payments to Aged, Blinded, and Disabled, and medical assistance for certain programs. OKDHS LIHEAP accepts referrals from other federal, state, local, hospitals, doctor's offices, profit and non-profit agencies, neighbor-to-neighbor partnership programs, utility suppliers etc. Eligible households may qualify for the OKDHS-administered LIHEAP components and weatherization. OKDHS shares the list of LIHEAP recipients from the previous year at the beginning of each fiscal year with the ODOC. ODOC and CAAs may also confirm LIHEAP participation by contacting OKDHS. The OKDHS LIHEAP application does not include a checkbox for the referral; however, OKDHS staff makes a referral when the eligibility discussion indicates a need for weatherization. The availability of weatherization information is on the external OKDHS website: https://oklahoma.gov/okdhs/services/liheap/utilityservicesliheapmain.html.</p>	
<p>If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.</p>	

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state Grant recipients and the Commonwealth of Puerto Rico)

8.1 How would you categorize the primary responsibility of your State agency?

<input type="checkbox"/>	Administration Agency
<input type="checkbox"/>	Commerce Agency
<input type="checkbox"/>	Community Services Agency
<input type="checkbox"/>	Energy/Environment Agency
<input type="checkbox"/>	Housing Agency
<input checked="" type="checkbox"/>	State Department of Welfare (administers TANF, SNAP, and/or Medicaid)
<input type="checkbox"/>	Economic Development Agency
<input type="checkbox"/>	Other - Describe:

Include current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. Used for Near hotline and OCS Service Provider Tool and clearinghouse.

Alternate Outreach and Intake, 2605(b)(15) - Assurance 15

If you selected "State Department of Welfare (administers TANF, SNAP, and/or Medicaid)" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.

8.2 How do you provide alternate outreach and intake for heating assistance?

LIHEAP applications are accepted online, mail, fax, or phone during our heating assistance open enrollment period. We use broadcast messages, SMS text messages, social media posts, press releases, provider notification, Heartline 211, Be A Neighbor website, press interviews, and presentations for other agencies, divisions, or tribes as requested.

8.3 How do you provide alternate outreach and intake for cooling assistance?>

LIHEAP applications are accepted at our local OKDHS offices, online, mail, fax, or phone during our cooling assistance open enrollment period. We use broadcast messages, SMS text messages, social media posts, press releases, provider notification, Heartline 211, Be A Neighbor website, press interviews, and presentations for other agencies, divisions, or tribes as requested.

8.4 How do you provide alternate outreach and intake for crisis assistance?

LIHEAP applications are accepted online, mail, fax, or phone during our crisis open enrollment period. We use broadcast messages, social media posts, press releases, provider notification, Heartline 211, Be A Neighbor website, press interviews, and presentations for other agencies, divisions, or tribes as requested. The utility crisis life-threatening program is available year-round by telephone referral.

Information about the program and the call-in number is provided on the OKDHSLive application, OKDHSLive and OKDHS.org websites.

8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?	State Welfare Agency	State Welfare Agency	State Welfare Agency	Community Action Agencies
8.5b Who processes benefit payments to gas and electric vendors?	State Welfare Agency	State Welfare Agency	State Welfare Agency	
8.5c who processes benefit payments to bulk fuel vendors?	State Welfare Agency	State Welfare Agency	State Welfare Agency	
8.5d Who performs installation of weatherization measures?				Community Action Agencies

Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number.

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 What is your process for selecting local administering agencies?

OKDHS Adult and Family Services - energy assistance staff accepts LIHEAP applications. During open enrollment applications can be:

- proxied at the field offices, or
- submitted by the client online 24hrs - 7 days per week, or
- submitted by mail, or
- submitted by fax, or
- submitted by over the phone, during business hours. All LIHEAP applications are deposited to our LIHEAP virtual depository for processing.

OKDHS selected ODOC because it administers federal funding that serves similar households to LIHEAP weatherization. ODOC receives the annual Department of Energy allocation and funding through the Bipartisan Infrastructure law. Being another state agency that administers DOE funds, it is well positioned to operate LIHEAP weatherization.

8.7 How many local administering agencies do you use? 1

8.8 Have you changed any local administering agencies in the last year?

- Yes
 No

8.9 If so, why?

<input type="checkbox"/>	Agency was in noncompliance with Grant recipient requirements for LIHEAP -
<input type="checkbox"/>	Agency is under criminal investigation
<input type="checkbox"/>	Added agency
<input type="checkbox"/>	Agency closed
<input type="checkbox"/>	Other - describe

8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? Yes
 No

8.10a If yes, please explain.

8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. Yes No

8.10c If yes, please explain.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

9.1 Do you make payments directly to home energy suppliers?

Heating Yes No

Cooling Yes No

Crisis Yes No

Are there exceptions? Yes No

If yes, Describe.

Renters that are roomers receive direct payments. Direct payments are also made to applicants when their home energy supplier is not a participating supplier, or they are approved for a reimbursement for the purchase or repair of cooling equipment. Direct payments are in the form of an Oklahoma Master Debit Card or direct deposit to a pre-registered bank account; the client has set up previously to receive other OKDHS public assistance benefits.

9.2 How do you notify the client of the amount of assistance paid?

For life-threatening households, Energy Assistance eligibility staff verbally advises the household of an approval when possible. A payment notice is mailed to the client upon payment of a benefit. Most notices should arrive within a week of approval. If there is a problem, the notice may be delayed until two to three weeks.

9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?

In accepting a payment from OKDHS on behalf of a household, the energy supplier agrees to:

1. Not charge both the household and OKDHS for the same services.

9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?

In accepting a payment from OKDHS on behalf of a household, the energy supplier agrees to:

2. Assure that no customer/household receiving LIHEAP benefits will be treated adversely because of assistance under applicable provision of state law or public regulatory requirements; and

Not discriminate against the eligible LIHEAP customer, either in cost of the goods supplied or the services provided

9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?

Yes No

If so, describe the measures unregulated vendors may take.

Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and assurances.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of funds?

Audit Process: The OKDHS AFS Fiscal Deputy Director will evaluate a random sample of ODOC draw requests to ensure it falls within the terms of the LIHEAP rules and regulations. ODOC must provide the documentation to support a draw request. OKDHS fiscal staff will identify factors that contributed to the risk assessment score. Depending on the risk assessment score, the sub-grantee will be immediately put either on reimbursement status or further monitoring for any corrective action.

Adult and Family Service (AFS) comptroller, AFS LIHEAP program administrative staff, and OKDHS Finance staff work closely to ensure good fiscal accounting and tracking of LIHEAP funds. OKDHS Finance staff use a grant system called GrantsPLUS that tracks all federal grant awards and draws. Each grant award has a separate record by CFDA #, fiscal year, start date, obligation date, expenditure date, and program number. The program number identifies the award's purpose. Examples include, but not are not limited to, "1" for assistance, "2" for administration, "3" for weatherization, and "4" for reallocation. Supplemental awards also receive a program number. To ensure program expenditures are recorded to the benefitting grant, an Expenditure Operating Unit is assigned. Examples include 2710-Heating, 2718-ECAP, 2719- Cooling, and others, as necessary. Financial staff draws the expenditures by Operating Unit from the respective programs. Weatherization tracking also occurs in GrantsPlus. Finance staff have a copy of the Memorandum of Understanding with the Oklahoma Department of Commerce (ODOC). This document and the information in GrantsPlus allow Finance staff to ensure ODOC expends the grant with contractual and award performance period. AFS Finance staff ensure expenditures comply with program rules. LIHEAP encumbrances are monitored daily during the open enrollment application periods until all applications have been processed to ensure that OKDHS does not exceed the allotted amounts.

LIHEAP encumbrances are used in conjunction with other internal reports to project for exhaustion of funds and closing the enrollment period.

10.1a Provide your definitions of the following:

Obligation

Funds received from the federal agency that OKDHS is committed to spend according to the timeline and terms specified in the Notice of Award (NoA).

Expenditures

Payments made on invoices, approved household applications, liquidation of funds, that were approved or for which a commitment was made within the obligation period.

Expenditure timeframe

Expenditure Time Frame is the period to expend and liquidate obligated funds. The State allows up to 30 months for an obligation to be liquidated. Unspent funds can be carried over and budgeted for expenditure in the next budget period. (State Fiscal Year is from July 1, 20xx thru June 30, 20xx.)

Administrative costs

All costs incurred by the Department except direct payments to program recipients, payments for services purchased directly for program recipients and allocated and indirect costs for administering the program. This includes the salaries, fringe, rent, utilities, travel, etc. associated with financial and administrative management of the program.

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?

Yes No

10.2a - if yes, describe your auditor selection process.

The OKDHS AFS Fiscal Deputy Director will evaluate a random sample of ODOC draw requests to ensure it falls within the terms of the LIHEAP rules and regulations. OKDHS fiscal staff will identify factors that contributed to the risk assessment score. Depending on the risk assessment score, the sub-grantee will be either immediately put on reimbursement status or further monitoring for any corrective action.

10.3. Describe any audit findings of the grant recipient (i.e. State/Tribe/Territory) rising to the level of material weakness or reportable condition cited in the single audits, inspector general reviews, or other government agency reviews from the most recently audited fiscal year.

No Findings

Finding	Type	Brief Summary	Resolved?	Action Taken
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1			
10.4. Audits of Local Administering Agencies			
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.			
<input checked="" type="checkbox"/>	Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133		
<input type="checkbox"/>	Local agencies/district offices are required to have an annual audit (other than A-133)		
<input type="checkbox"/>	Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.		
<input checked="" type="checkbox"/>	Grant recipient conducts fiscal and program monitoring of local agencies/district offices		
<input type="checkbox"/>	Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133		
Compliance Monitoring			
10.5. Describe your monitoring process for compliance at each level below. Check all that apply.			
Grant recipients have a policy in place for appropriate separation of duties and internal controls.			
<input checked="" type="checkbox"/>	Internal program review		
<input type="checkbox"/>	Departmental oversight		
<input type="checkbox"/>	Secondary review of invoices and payments		
<input checked="" type="checkbox"/>	Other program review mechanisms are in place. Describe:		
<p>The LIHEAP centralized processing unit receives a training session prior to each open enrollment period. There are internal mechanisms in place to screen and review applications prior to the eligibility authorization. LIHEAP administrative staff routinely conduct evaluations to ensure policy and procedure are being followed. An assigned LIHEAP program staff ensures understanding of policy and procedures.</p>			
Local Administering Agencies/District Offices:			
<input checked="" type="checkbox"/>	On - site evaluation		
<input type="checkbox"/>	Annual program review		
<input checked="" type="checkbox"/>	Monitoring through central database		
<input checked="" type="checkbox"/>	Desk reviews		
<input checked="" type="checkbox"/>	Client File Testing/Sampling		
<input checked="" type="checkbox"/>	Other program review mechanisms are in place. Describe:		
<p>In addition to including the A-133 audit completed by the Oklahoma Auditor and Inspector's Office, LIHEAP administrative staff randomly pull and review 5-10% of the LIHEAP processed applications.</p>			
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.			
<p>LIHEAP administrative staff monitoring are included in the audit completed by State Auditor and Inspector's Office. Oklahoma LIHEAP administrative staff conduct site visits to our centralized unit weekly. LIHEAP program such as winter heating, energy crisis, and summer cooling LIHEAP administrative staff randomly audits cases each week during open enrollment periods.</p>			
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.			
Site Visits:			
<p>LIHEAP administrative staff and State Auditor and Inspector's may choose to visit OKDHS offices or our centralized processing unit to review, observe, and audit during the LIHEAP open enrollment period.</p>			
Desk Reviews:			
<p>LIHEAP administrative staff may choose to complete a desk review at their discretion. LIHEAP administrative staff pull cases randomly for review to ensure centralized agents are following policy and procedures. If an error is found, it is addressed with the Manager to ensure staff receive adequate coaching.</p>			
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed.			
Other			
10.9. How many local agencies are currently on corrective action plans? 0			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)

11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
Note: Tribes do not need to hold a public hearing but must ensure participation through other means.

- Tribal Council meeting(s)
- Public Hearing(s)
- Draft Plan posted to website and available for comment
- Hard copy of plan is available for public view and comment
- Comments from applicants are recorded
- Request for comments on draft Plan is advertised
- Stakeholder consultation meeting(s)
- Comments are solicited during outreach activities
- Other - Describe:

Comments regarding the LIHEAP program administration may be received via email, survey, mail, phone calls from the public, applicants, or employees. Comments are received throughout the year at our public event or local field offices.

Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only

11.2 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?

	Date	Event Description
1	10/01/2025	Low Income Home Energy Assistance Program (LIHEAP) Feedback Survey Publication
2	05/07/2026	Sequoyah Memorial Office Building, 2400 N Lincoln BLVD, Oklahoma City, OK 73105 Room C-48

11.3. How many parties commented on your plan at the hearing(s)? 86

11.4 Summarize the comments you received at the hearing(s).

See attached feedback for all substantive responses.

11.5 What changes did you make to your LIHEAP plan as a result of public participation and solicitation of input?

As a result of client feedback, the anticipated open enrollment dates for all program components have been shared on the external OKDHS website and internally on Teams with staff. The anticipated open enrollment dates are communicated in advance with participating utility suppliers through email. Several of the comments asking for this change occurred before the change OKDHS made last year would have been apparent to the public.

OKDHS is also simplifying the eligibility criteria by eliminating the asset test.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year? 12

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

Households are given 30 days from the date of the notice received to request a fair hearing at their local field office or call in to the energy assistance contact center.

12.5 When and how are applicants informed of these rights?

Information regarding appeals for any action or nonaction is included in the application as well as in the notice received after action is taken on the application.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Oklahoma doesn't implement Assurance 16.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Oklahoma doesn't implement Assurance 16.

13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.

Oklahoma doesn't implement Assurance 16.

13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.

Oklahoma doesn't implement Assurance 16.

13.5 How many households received these services? Oklahoma doesn't implement Assurance 16.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

Yes No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

No formal instructions are given to third parties or local agencies regarding leveraging. Interaction is between utility suppliers and AFS LIHEAP staff.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Reduced rate for the natural gas customer	Oklahoma Natural Gas	The reduced rate is only applied to accounts that have received a LIHEAP payment in the last 12 months.
2	\$10 credit on monthly electric bill. Free weatherization assessment services. Smart meter to help household regulate their usage.	Oklahoma Gas and Electric	Customers receive a \$10 credit on their bill each month after a LIHEAP payment is made on the account. The credit continues for 12 months or until the customer moves. Customers also receive free weatherization assessment services along with care package that contains such energy light bulbs, weatherize window seals, etc.
3	Energy efficient product rebate up-to \$500.	American Electric Power	AEP offers several rebates and incentives for customers who buy energy efficient products or make energy savings updates to their home.
4	\$15-\$35 credit monthly electric bill	Empire District Electric/ Liberty Utility	Customers receive a \$15 or \$35 on their bill each month depending on their income level after a LIHEAP payment is made on the account. The credit continues for 12 months or until the customer moves.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

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Section 15: Training

15.1 Describe the training you provide for each of the following groups:

a. Grant recipient Staff:

Formal training provided virtually, on-site, and/or formal training conference

How often?

Annually

Biannually

As needed

Other, describe:

Employees are provided with policy manual

Other, describe:

Policy manual and program specific guidance are available on our agency infontet. Energy assistance eligibility staff are trained prior to each open enrollment application. Field staff training is available through modules on LMS.

b. Local Agencies:

Formal training provided virtually, on-site, and/or formal training conference

How often?

Annually

Biannually

As needed

Other, describe: Centralized energy assistance eligibility staff attend a training session prior to each open enrollment application period.

On-site training

How often?

Annually

Biannually

As needed

Other, describe: Centralized energy assistance eligibility staff attend a training session prior to each open enrollment application period.

Employees are provided with policy manual

Other, describe:

c. Vendors

Formal training conference

How often?

Annually

Biannually

As needed

Other, describe:

<input type="checkbox"/> Policies communicated through vendor agreements
<input type="checkbox"/> Policies are outlined in a vendor manual
<input type="checkbox"/> Other, describe:
15.2 Does your training program address fraud reporting and prevention? <input checked="" type="radio"/> Yes <input type="radio"/> No
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

In FY 2027, OKDHS will continue to work with technical staff to develop the infrastructure for data exchange between our system and utility suppliers to ensure accuracy improvement for data reporting. The program training, Standard Operating Procedures, and policies continue to be fine-tuned and updated to ensure consistency and uniform interpretation.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 17 - Program Integrity, 2605(b)(10)

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Section 17: Program Integrity, 2605(b)(10)

17.1 Fraud Reporting Mechanisms

a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.

- Online Fraud Reporting
- Dedicated Fraud Reporting Hotline
- Report directly to local agency/district office or Grant recipient office
- Report to State Inspector General or Attorney General
- Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse
- Other - Describe:

b. Describe strategies in place for advertising the above-referenced resources. Select all that apply

- Printed outreach materials
- Posted in local administering agencies offices.
- Addressed on LIHEAP application
- Website
- Other - Describe:

17.2. Identification Documentation Requirements

a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.

Type of Identification Collected	Collected from Whom?						
		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained	<input type="checkbox"/>	Required	<input type="checkbox"/>	Required	<input type="checkbox"/>	Required	
	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	
Social Security Number (Without actual Card)	<input type="checkbox"/>	Required	<input type="checkbox"/>	Required	<input checked="" type="checkbox"/>	Required	
	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)	<input checked="" type="checkbox"/>	Required	<input type="checkbox"/>	Required	<input type="checkbox"/>	Required	
	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	<input type="checkbox"/>	Requested	
Other		Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17.3. Citizenship/Legal Residency Verification						
What are your procedures for ensuring LIHEAP recipients are U.S. citizens or qualified non-citizens who are eligible to receive LIHEAP benefits? Select all that apply.						
<input type="checkbox"/> Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen						
<input type="checkbox"/> Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen.						
<input checked="" type="checkbox"/> Non-Citizens must provide documentation of immigration status						
<input type="checkbox"/> Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
<input checked="" type="checkbox"/> Non-Citizens are verified through the SAVE system						
<input type="checkbox"/> Tribal members are verified through Tribal enrollment records/Tribal ID card						
<input checked="" type="checkbox"/> Other - Describe: The application addresses citizenship and includes a statement on the signature page regarding the requirement to report the status of all household members.						
17.4. Income Verification						
What methods does your agency utilize to verify household income? Select all that apply.						
<input checked="" type="checkbox"/> Require documentation of income for all adult household members						
<input checked="" type="checkbox"/> Pay stubs						
<input checked="" type="checkbox"/> Social Security award letters						
<input type="checkbox"/> Bank statements						
<input checked="" type="checkbox"/> Tax statements						
<input type="checkbox"/> Zero-income statements						
<input checked="" type="checkbox"/> Unemployment Insurance letters						
<input type="checkbox"/> Other - Describe:						
<input checked="" type="checkbox"/> Computer data matches:						
<input checked="" type="checkbox"/> Income information matched against state computer system (e.g., SNAP, TANF)						
<input checked="" type="checkbox"/> Proof of unemployment benefits verified with state Department of Labor						
<input checked="" type="checkbox"/> Social Security income verified with SSA						
<input checked="" type="checkbox"/> Utilize state directory of new hires						
<input type="checkbox"/> Other - Describe:						
b. Describe any exceptions to the above policies.						
17.5 Identification Verification						
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						
<input checked="" type="checkbox"/> Verify SSNs with Social Security Administration						
<input checked="" type="checkbox"/> Match SSNs with death records from Social Security Administration or state agency						
<input type="checkbox"/> Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
<input checked="" type="checkbox"/> Match with state Department of Labor system						
<input checked="" type="checkbox"/> Match with state and/or federal corrections system						
<input checked="" type="checkbox"/> Match with state child support system						
<input type="checkbox"/> Verification using private software (e.g., The Work Number)						
<input type="checkbox"/> In-person certification by staff (for tribal Grant recipients only)						
<input type="checkbox"/> Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)						
<input type="checkbox"/> Other - Describe:						
17.6. Protection of Privacy and Confidentiality						

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
<input checked="" type="checkbox"/> Policy in place prohibiting release of information without written consent
<input type="checkbox"/> Grant recipient LIHEAP database includes privacy/confidentiality safeguards
<input checked="" type="checkbox"/> Employee training on confidentiality for:
<input checked="" type="checkbox"/> Grant recipient employees
<input checked="" type="checkbox"/> Local agencies/district offices
<input checked="" type="checkbox"/> Employees must sign confidentiality agreement
<input checked="" type="checkbox"/> Grant recipient employees
<input checked="" type="checkbox"/> Local agencies/district offices
<input checked="" type="checkbox"/> Physical files are stored in a secure location
<input checked="" type="checkbox"/> Electronic files are protected in a secure location.
<input checked="" type="checkbox"/> Other - Describe: Applications are generated from the online portal and stored in OnBase.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
<input checked="" type="checkbox"/> All vendors must register with the State/Tribe.
<input checked="" type="checkbox"/> All vendors must supply a valid SSN or TIN/W-9 form
<input checked="" type="checkbox"/> Vendors are verified through energy bills provided by the household
<input type="checkbox"/> Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
<input type="checkbox"/> Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
<input checked="" type="checkbox"/> Applicants required to submit proof of physical residency
<input checked="" type="checkbox"/> Applicants must submit current utility bill
<input checked="" type="checkbox"/> Data exchange with utilities that verifies:
<input checked="" type="checkbox"/> Account ownership
<input type="checkbox"/> Consumption
<input type="checkbox"/> Balances
<input type="checkbox"/> Payment history
<input type="checkbox"/> Account is properly credited with benefit
<input checked="" type="checkbox"/> Other - Describe: The applicant is required to provide correct utility account number and account holder's information when an application is completed, so it can be checked with the utility supplier through data exchanges to ensure validity of the account while preventing waste, fraud, identity theft, and abuse from occurring.
<input checked="" type="checkbox"/> Centralized computer system/database tracks payments to all utilities
<input checked="" type="checkbox"/> Centralized computer system automatically generates benefit level
<input checked="" type="checkbox"/> Separation of duties between intake and payment approval
<input checked="" type="checkbox"/> Payments coordinated among other energy assistance programs to avoid duplication of payments
<input type="checkbox"/> Payments to utilities and invoices from utilities are reviewed for accuracy
<input checked="" type="checkbox"/> Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
<input checked="" type="checkbox"/> Direct payment to households are made in limited cases only
<input checked="" type="checkbox"/> Procedures are in place to require prompt refunds from utilities in cases of account closure
<input checked="" type="checkbox"/> Vendor agreements specify requirements selected above, and provide enforcement mechanism
<input checked="" type="checkbox"/> Other - Describe:

LIHEAP participating utility suppliers must agree with specific conditions when accepting LIHEAP payment as part of the standard state and utility supplier contract.

17.9. Benefits Policy - Bulk Fuel Vendors

What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.

Vendors are checked against an approved vendors list

Centralized computer system/database is used to track payments to all vendors

Clients are relied on for reports of non-delivery or partial delivery

Two-party checks are issued naming client and vendor

Direct payment to households are made in limited cases only

Vendors are only paid once they provide a delivery receipt signed by the client

Conduct monitoring of bulk fuel vendors

Bulk fuel vendors are required to submit reports to the grant recipient.

Vendor agreements specify requirements selected above, and provide enforcement mechanism

Other - Describe:

LIHEAP participating utility suppliers must agree with specific conditions when accepting LIHEAP payment as part of the standard state and utility provider contract.

17.10. Investigations and Prosecutions

Describe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or vendors found to have committed fraud. Select all that apply.

Refer to state Inspector General

Refer to local prosecutor or state Attorney General

Refer to US DHHS Inspector General (including referral to OIG hotline)

Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public

Grant recipient attempts collection of improper payments. If so, describe the recoupment process

OKDHS Adult and Family Services - staff initiate refund requests by entering information into an electronic form. In the case of client error, staff may need to request recoupment from household through the AFS Benefit Integrity and Recoupment Section. Once refunds are received, the Finance division staff updates issuance record. If a reissuance is necessary, AFS LIHEAP administrative staff reauthorizes payment to the correct utility supplier/account.

Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?

Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated

Vendors found to have committed fraud may no longer participate in LIHEAP

Other - Describe:

OKDHS uses administrative discipline for employees found to be committing fraud. Utility suppliers may be removed from the program for fraud. In the case of non-participating vendors, the payments is made to the eligible household instead of the vendor.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.**
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.**
- 3. For Grant recipients other than individuals, Alternate I applies.**
- 4. For Grant recipients who are individuals, Alternate II applies.**
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.**
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).**
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).**
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:**

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grant recipients Other Than Individuals)

The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1) The dangers of drug abuse in the workplace;

(2) The Grant recipients policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (*That this must be physical address. No PO Boxes allowed.*)

2400 N Lincoln Blvd.
*** Address Line 1**

Address Line 2

Address Line 3

Oklahoma City * <u>City</u>	Oklahoma * <u>State</u>	73012 * <u>Zip Code</u>
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Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

(a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair;and

(D) plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i) assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursement of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

*** This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.**

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.



By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
<ul style="list-style-type: none">• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
<ul style="list-style-type: none">• Heating component benefit matrix, if applicable
<ul style="list-style-type: none">• Cooling component benefit matrix, if applicable
<ul style="list-style-type: none">• Minutes, notes, or transcripts of public hearing(s).
<ul style="list-style-type: none">• Policy Manual.
<ul style="list-style-type: none">• Subrecipient Contract.
<ul style="list-style-type: none">• Model Plan Participation Notes for Tribes.