The FEMA Public Assistance Delivery Model streamlines project formulation by segmenting projects based on complexity, standardizing project workflows with improved technology, specializing staff roles and responsibilities, and consolidating non-field work in Consolidated Resource Centers. The delivery model follows a four phase process to identify projects, document damages, develop scopes of work and costs, and review and award grant funding.

What to expect over the next coming weeks

• The Applicant will be receiving email notifications to create account in Grants Portal.
• The Recipient (Oklahoma State) enters the Request for Public Assistance into Grants Portal. Once entered, the Applicant will get email notifications throughout the process.
• Applicant should be regularly checking the Email address provided to the Recipient (Oklahoma State) at the Applicant Briefing.
• Ensure that their IT systems allow for incoming emails from support@pagrants.fema.dhs.gov
• Applicant should occasionally check their spam folder.

Grants Portal Website:  https://grantee.fema.gov/

• The Applicant will not have access to this site until the Recipient (Oklahoma State) creates the Applicant’s organization. Please monitor emails from: support@pagrants.fema.dhs.gov.

• Additional Training on Grants Portal and the Public Assistance Model Delivery will be provided at a later date through various Webinars. To request a Grants Portal Webinar please submit a Portal Webinar request to fema-pa-grants@fema.dhs.gov.

FEMA Grants Manager and Grants Portal Hotline: 1-866-337-8448

**This Hotline will provide Technical Assistance for Grants Portal**
The Recipient (Oklahoma State) invites the Applicant to use Grants Portal, the Applicant will get a notification email like the one below.

```
From: support@pagrants.fema.gov [mailto:support@pagrants.fema.gov]
Sent: Wednesday, February 01, 2017 10:16 AM
Subject: FEMA PA Notification - You have been invited to join the Grants Portal.

Hello Sherry,

You've been invited to join the Grants Portal as a child organization for Georgia Emergency Management Agency. Please click here to fill in your organization's information and create an account.

-FEMA PA Support Team

FFMA-PA-Support@FFMA.DHS.Gov
https://pagrants.fema.gov
```

The Applicant should then go into Portal and create a profile.

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**FEMA Grants Manager and Grants Portal Hotline: 1-866-337-8448**

**This Hotline will provide Technical Assistance for Grants Portal**
The Applicant will need to verify their information, scroll down, press submit.

Applicant will verify information scroll down and press submit.
The Applicant will receive an email notification that their account is approved by the Recipient (Oklahoma State) which will include their User Name and Password.

From: support@pagrants.fema.gov

Sent: Wednesday, February 01, 2017 3:11 PM
Subject: FEMA PA Notification – Org Account Request Approved

Hello Sherry,

Your organization account request has received final approval. You may now log in to the Grants Portal with the temporary username and password:

Username: comanager@subrecipientcountyga.com ← Your email address
Password: UJE4kAov135

Please click here to sign in with your temporary password. You will be required to change your password upon login.

-FEMA PA Support Team

FEMA-PA-Support@FEMA.DHS.Gov
https://pagrants.fema.gov

Click the blue here link to reset permanent password and security questions, review answers, and submit. The screen will prompt you back to the login screen to enter User Name and new password.

FEMA Grants Manager and Grants Portal Hotline: 1-866-337-8448

**This Hotline will provide Technical Assistance for Grants Portal**