

Collections of Damages to State Property – Questions

1. What is the average dollar amount of the claim invoices? **Average Claim is \$1,300**

2. C.2.6 “contractor agrees to attempt to reduce quantity of releases”. What qualifies as a “release”?

**A legal document releasing Insurance companies or individuals from any future liability on the damage caused based on an agreement to pay a standard, actual or settled amount.**

3. C.4.0 “contractor may withhold an amount equal to the sum of xx% of damages for new claims.” Can you walk me through this scenario? My understanding is the contractor remits on the on the fifth working day of the month for the months previous payments—so I’m unsure how any “withholding” would apply on monies not recovered.

**Withholdings only apply to claims recovered. Claims are considered “new” if the claim date is within the current contract date. Scenario – Contract collects on a new claim, the amount recovered is \$1,000. The contractor withholds 10% (\$100) and submits the remaining 90% (\$900) to ODOT.**

4. Under price and cost—G.1.1 Contractor develops their own cost sheet that reflects our interpretation of the collection requirements. Assume this requirement is to assure the state that the contractor fully understands what will be required to fulfill the required duties?

**This requirement is to ensure the contractor fully understands the process of determining, documenting and managing the State’s collection requirements and resources needed to fulfill these obligations.**

5. The compensation comes from the % recovered. And this is unrelated to the compensation percentage. Correct?

**To clarify, no other compensation is given to the contractor. Compensation is only in the form of what is withheld from the recovered claims.**

6. Would it be possible to give me estimate of what percentage of these claims are paid in full—on average? Or just a ballpark? Since you expect them to be paid on average within 90 days, I would assume a reasonably high percentage of these pay quickly with a team solely devoted to working the claims immediately.

**Currently 80% of claims are paid in full, 60% of claims are paid in full within 90 days.**

7. G.1.2 The compensation comes from the % recovered. And this is unrelated to the compensation percentage. Correct?

**Same as #5 - To clarify, no other compensation is given to the contractor. Compensation is only in the form of what is withheld from the recovered claims.**

8. Will all vendor questions and responses be published to other vendors? **Yes**

9. A.15.2: Please confirm, will the contract be awarded to the lowest bidder price or will it be made based on the best interest of the DOT (to include a combination of price and service offering/value)?

The selection will be made on best value as determined by our criteria.

10. What is the average volume of cost estimates to be processed per month by the Contractor?

Average # of cost estimates per month - 180