



USER GUIDES PURPOSE

This guide is used to provide a streamlined list of actions for completing a process in TOPS. It highlights the essential steps in order, giving users a fast reference without detailed explanations.

RELATED INFORMATION

- District Contract Administrator Help with accounts, permissions, or technical issues.
- <u>TOP Consultant User Guide</u> Complete reference of all TOPS features, processes, and detailed instructions.
- <u>TOP Consultant Frequently Asked Questions</u> Reference of common questions with clear, straightforward answers.
- <u>TOP Consultant Troubleshooting Guide</u> Reference of common issues with step-by-step solutions to resolve them.

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Accessing TOPS

- 1. Go to https://oklahoma.gov/odot.html > Business Center > Engineering & Software > Transportation Online Prof. Services.
- 2. Click Login and enter your credentials.

View Solicitations (Read Only)

- 1. Go to https://oklahoma.gov/odot.html > Business Center > Engineering & Software > Transportation Online Prof. Services.
- 2. Click View Solicitations.
- 3. On the List Solicitation page, view the General Message details and a List of Solicitation by calendar year.

Creating a New Account

- 1. Go to the TOPS login page.
- 2. Click Register to create a new user account.
- 3. Check your email for a temporary password.
- 4. Wait for your Primary Organization Profile Manager to authorize your user account. (If the person is registering a new Organization with ODOT for the first time, they will be designated as the Primary Organization Profile Manager.)
- 5. Once authorized, log in with your temporary password.

Password Reset

- 1. Go to the TOPS login page.
- 2. Click **Forgot Password** and follow the prompts.

Updating Organization Info

- 1. Log into TOPS.
- 2. Go to Solicitations Home > My Organization Info.
- 3. Click the **Edit** icon.
- 4. Update your contact details or organization profile.
- 5. Click **Apply Changes** to save.

Authorizing Users

- 1. Log into TOPS.
- Go to Solicitations Home > My Organization Info and click Edit.
- 3. Scroll to Users who are authorized to act on behalf of My Organization.
- 4. Click the **Edit** icon next to the user's name.
- 5. Set **Authorized to Conduct Business** or **Invoice Entry** to **Yes** as needed.
- 6. Click **Apply Changes**.

Viewing Solicitations

- 1. Log into TOPS.
 - a. Click View Solicitations from the left navigation menu.
- 2. Use filters or search to locate specific solicitations.
- 3. Click the **Details** link to review information.
- 4. Only OPEN solicitations are eligible for submission.

Submitting Response Packet

- 1. From the View Contract Requirements screen, click Submit My Response Packet.
- 2. On the **Edit My Solicitation Response Record** screen.
 - a. Verify solicitation and EC Number/Contract ID.
- 3. Click Browse to upload your file.
 - a. Optional Add an Organization Project ID.
- 4. Click Submit.
 - a. You'll receive an on-screen confirmation.

Using Express Upload

- 1. Log into TOPS.
- 2. Select **Express Upload** from the left navigation menu.
- 3. Choose the **Solicitation Name** and **EC Number**/Contract ID from the dropdowns.
- 4. Click **Browse** to upload your file.
- 5. Click Submit My Document.
 - a. You'll see your file in the Submitted Documents table.

Tracking Solicitation Status

- 1. Log into TOPS.
- 2. Navigate to My Uploaded Letters of Interest from the homepage.
- 3. Check the Shortlisted and Selected for Contract columns.
- 4. Look for email updates on your status.

Authorizing a User for a Solicitation Debrief Request

- 1. As a Primary Owner of an organization, go to My Organization Info and click Edit.
- 2. Scroll to Users who are authorized to act on behalf of My Organization.
- 3. Click the **Edit** icon next to the user's name.
- 4. Set **TOPS Debrief User** to **Yes** as needed.
- 5. Click Apply Changes.

Submitting a Solicitation Debrief Request

- 1. Click the List My Debrief Requests link on the home page.
- 2. Click the **Create** Button.
- 3. Fill out the details and click the **Create** Button Again.
- 4. Observe the email that the user will receive.

Verify Organization Invoice Access

- 1. Log into TOPS. Log into TOPS.
- 2. Go to Solicitations Home > My Organization Info and click Edit.
- 3. Check Invoices Enabled.
 - a. Y (Yes) The Invoices Enabled option appears in the left menu.
 - i. The **Invoices** tab also shows at the top of the page.
 - b. **N (No)** Contact the <u>District Contract Administrator</u>.

Authorizing Users for Invoice Access

- 1. Log into TOPS.
- 2. Go to **Solicitations Home > My Organization Info**, then click the Edit icon.
- 3. Scroll to Users who are authorized to act on behalf of My Organization.
- 4. Check the **Invoice Entry** column.
 - a. Y (Yes) User is authorized.
 - b. N (No) User is not authorized.
- 5. To grant access:
 - a. Click the **Edit icon** for the user's record.
 - b. Set Invoice User to Yes, then click Apply Changes.
- 6. Repeat for each staff member who needs invoice access.

Adding or Updating Your Organization Logo

- 1. Log into TOPS.
- 2. Go to Solicitations Home > My Organization Info, then click the Edit icon.
- 3. Scroll to My Organization Logo.
 - a. If a logo exists, click Edit/Upload.
 - b. If no logo is listed, click **Create**.
- 4. In the Edit Company Logo / Images window:
 - a. Select LOGO for Image Type.
 - b. Set Image Status to Active.
 - c. Upload a JPG or PNG file under Image File.
 - d. Click Apply Changes.
- 5. Confirm the logo appears in **My Organization Logo**.
- 6. Go to the Invoice Processing page and verify the logo displayed in the Invoice Navigation panel.

Invoice Menu Page Overview

- 1. Log into TOPS and open the **Invoice Processing** page.
- 2. Use the Invoice Navigation menu to:
 - a. Create and Edit Invoices Start or update an invoice.
 - b. View Contract Lines Review contract details.
 - c. View Contract Line Status Check contract line status.
 - d. View Hourly Rates Confirm approved hourly rates.
 - e. **Prime Payments to Subconsultants** View payments made to subconsultants.
 - f. Subconsultant Payment Records Track payments received by subconsultants.
 - g. **Detail Hourly Rates** View detailed hourly rates (if applicable).
- 3. Review the Organization Information table for Organization details, supplier number, and logo.
- 4. Check the **MESSAGE** box for ODOT notices and updates.
- 5. Scroll to the **Listing of All Invoices** grid to view and search invoices by ID, contract, or status.

List of Invoices for Entry Page Overviews

- 1. Go to the Invoice Processing page.
- 2. In the Invoice Navigation menu, click Create and Edit Invoices.
- 3. The List of Invoices for Entry page opens, showing the Listing of All Invoices grid.
 - a. Only invoices in the Entry phase are listed.
 - b. Submitted invoices no longer appear here.
- 4. Review invoice details in the grid, including vendor, contract, PO balance, workflow status, and service period dates.

Create an Invoice Header

- 1. On the **List of Invoices for Entry** page, click **Create**.
- 2. In the **Edit TOPS Invoice** page, review the **Vendor Information** box.
- 3. Complete the header fields:
 - a. TOPS Contract ID (EC or PS) Select the contract.
 - b. **Invoice ID** Enter a unique ID (max 18 characters).
 - c. **Payment No.** Enter the next sequence number.
 - d. **Service Period From/To Dates** Enter the billing dates.
 - e. **Invoice Date** Select using the calendar icon.
 - f. **Milestone Event** Select if required (30%, 60%, 90%, Contract Complete). **Note**: The 30/60/90 milestones apply only to contracts with a Plan, Submittal, and Estimates (PS&E) component.
 - g. **Invoice Amt** Enter total billed (0 for hourly rate invoices).
 - h. Final Invoice for this Task Order Select Yes if final and attach certification.
 - i. **Comments/Notes** Enter optional comments.
- 4. Click Create Stay Here to save.
- 5. Confirm the **Invoice Attachment Create** button appears.

Create Invoice Detail Lines

- 1. On the Edit TOPS Invoice page, scroll to Invoice Detail Lines and click Create.
- 2. Complete fields in order:
 - a. TOPS Contract ID, Invoice ID, Invoice Date, Service Periods.
 - b. Supplement No, Task Order No, Amendment No, Service Type.
 - c. Vendor Doing Work, Component, Service Job Piece.
 - d. PS PO ID, PO Line Number, PO Schedule Number, PO Distribute Line Nbr.
 - e. **Invoice Line Amount** Enter billed amount or 0 for hourly lines.
 - f. Add Comments or Parcel Comment if needed.
- 3. Click Create Detail to save (green confirmation appears).
- 4. Use the breadcrumb to return to the invoice.
- 5. Review the line in the grid.
 - a. Click **Edit icon** to update if needed.
 - b. Resolve any Red **X** in **DB Error** before submission.
- 6. Repeat until all detail lines are created.
- 7. Continue based on **Service Type Category**:
 - a. **Lump Sum** Ready for attachments.
 - b. **Hourly / Mixed** Enter Personnel, Travel, and Misc. Costs.

Create Hourly Personnel Cost Records

- 1. In the Invoice Detail Lines grid, go to Personnel Cost Records and click Create.
- 2. On the **Edit TOPS Invoice Detail HR Costs** page, complete fields in order:
 - a. Start Date of Work First day worked.
 - b. End Date of Work Last day worked.
 - c. **Personnel Category** Select labor category.
 - d. Total Hours for Period Enter hours worked.
 - e. Hourly Rate Auto-populated by category.
 - f. **Total Cost** Auto-calculated (hours × rate).
 - g. **Comments** Optional notes.
- Click Create to save the record.
- 4. Repeat for each staff member as needed.
- 5. Use the **Edit icon** to update a line.
- 6. Once all Personnel, Travel, and Miscellaneous costs are entered, proceed to attachments.

Create Hourly Travel Cost Records

- 1. In the Invoice Detail Lines grid, scroll to HR Travel Cost Records and click Create.
- 2. On the Edit TOPS Invoice Detail HR Travel Cost page, complete the fields in order:
 - a. Start Date of Travel / End Date of Travel.
 - b. **Description** Enter trip label.
 - c. **Mileage Claimed** Enter miles traveled.
 - d. Mileage Rate Enter correct ODOT rate (from list).
 - e. **Per Diem, Lodging, Incidental Cost** Enter amounts as applicable.
 - f. Review system-calculated totals (Mileage Cost and Total Travel Cost).
 - g. Add Comments if needed.
- 3. Click Create to save the record.
- 4. Repeat for each trip.
- 5. Use the **Edit icon** to update records if needed.
- 6. Once all Personnel, Travel, and Miscellaneous costs are entered, proceed to attachments.

Create Hourly Miscellaneous Cost Records

- 1. In the Invoice Detail Lines grid, scroll to HR Misc Costs and click Create.
- 2. On the **Edit TOPS Invoice Detail HR Misc Costs** page, complete the fields:
 - a. **Total Misc Cost** Enter the amount (format: 999.99).
 - b. **Comments** Describe the expense.
- 3. Click **Create** to save the record.
- 4. Repeat for each reimbursable expense.
- 5. Use the **Edit icon** to update records if needed.
- 6. Once all Personnel, Travel, and Miscellaneous costs are entered, the invoice is ready for attachments.

Attach Invoices Supporting Documentation

Warning: Once an invoice is submitted, attachments cannot be edited. Corrections require creating a new invoice.

- 1. After adding all invoice detail lines, return to the Edit TOPS Invoice page using the breadcrumb.
- 2. In the Invoice Attachments section, click Create.
- 3. On the **Edit TOPS Invoice Attachment** page, complete the fields:
 - a. **Short Description** Enter a brief label.
 - b. **Description** Explain the file contents.
 - c. Attachment Choose and upload the file.
 - i. Files must be uploaded before submission.
 - ii. File names cannot contain commas.
- 4. Click Create to save the attachment.
- 5. Repeat for all required files.
- 6. Use the **Edit icon** to update records if needed.

Note: Even if only change the description, you must reattach the file.

Submitting an Invoice to ODOT

- 1. On the Edit TOPS Invoice page, check the Invoice Line Amount column.
 - a. Lump Sum lines show their amount.
- b. Hourly lines show 0 and must be updated.
- 2. For each Hourly line, click the **Edit icon**.
- 3. On the Edit TOPS Invoice Detail page, total the amounts in Personnel, Travel, and Misc. Costs.
- 4. Enter this combined value in the **Invoice Line Amount** box.
- 5. Click **Apply Changes Stay Here** and repeat for each Hourly line.
- 6. Back on the Edit TOPS Invoice page, enter the total of all line amounts in the Invoice Amt field.
- 7. Click Apply Changes Stay Here.
- 8. Confirm that the **Submit for Processing** and **Generate Invoice Document** options appear. **Warning:** If the Invoice Amt is \$0.00 or does not equal the sum of detail lines, the **Submit for Processing** button will not appear.

Generating an Invoice Document

Note: Generated invoices are snapshots. If changes are made, regenerate a new version. No changes are allowed after submission.

Before Submission

- 1. On the Edit TOPS Invoice page, enter all amounts and click Apply Changes Stay Here.
- 2. The Generate Invoice Document option appears beside Submit for Processing.
- 3. Click Generate Invoice Document.
 - a. Review, save, or send the report as needed.

After Submission

- 1. Go to the **Invoices** tab and locate the submitted invoice in the **Listing of All Invoices** grid.
- 2. Find the invoice line and click the **Details (magnifying glass)** icon.
- 3. In the top-right corner, click **Generate Invoice Document**.
- 4. A new window opens with the invoice in PDF or browser view.
 - a. Use the options on the page to save or print the document.

Viewing Invoices Status and Details

- 1. Go to the Invoices tab and locate the invoice in the Listing of All Invoices grid.
- 2. Click the **Details (magnifying glass)** icon to open the invoice.
- 3. At the top of the **List Invoice Lines** page, review the summary fields:
 - a. Contract ID Contract tied to this invoice.
 - b. **Invoice ID** Unique identifier for the invoice.
 - c. Payment No Sequential payment number.
 - d. Invoice Amt Total dollar amount billed.
 - e. **Status** Current stage (Entry, Submitted, In Process, Approved, Paid).
 - f. Approvals Shows amount approved, date approved, and user who approved.
- 4. Scroll to the **Invoice Detail Lines** grid to review:
 - a. Line-level billing Amount billed for each service line.
 - b. **Vendor details** Prime or Subconsultant performing the work.
 - c. **Approvals** Amounts approved, disallowed, and reasons for disallow.
- 5. Use the search bar or filters to locate invoices by:
 - a. **Contract ID** ODOT-assigned contract number.
 - b. **Invoice ID** Invoice identifier entered by the Organization.
 - c. **Vendor Name** Organization submitting the invoice.
 - d. **Status** Current stage of processing.

Viewing Invoice Payment Status

- 1. Go to the **Invoices** tab and locate the invoice in the **Listing of All Invoices** grid.
- 2. In the grid, review:
 - a. Invoice Status Current stage (Entry, Submitted, In Process, Approved, Paid).
 - b. **Date Paid** When payment was issued.
 - c. Payment Id Payment confirmation number.
- 3. Click the **Details (magnifying glass)** icon to open the invoice.
- 4. At the top of **List Invoice Lines**, review:
 - a. Amt Approved for Payment Portion approved.
 - b. **Date Approved for Payment** When approval was granted.
 - c. **Approved For Payment By** Approver name.
- 5. Scroll to **Invoice Detail Lines** for additional payment details.

Prime Payments to Subconsultants Page Overview

- 1. Go to the Invoices tab and, in the Invoice Navigation menu, click Prime Payments to Subconsultants.
- On the List Prime Payments to Subconsultants page, review the Prompt Payment Requirement Status Legend for payment compliance indicators.
- 3. Review the **Statistics Panel** to see counts and percentages of prompt payment compliance by prime consultant.
- 4. Scroll to the **Prime Payments to Subconsultants Grid** and review:
 - a. **Prime Consultant Name** Consultant responsible for the contract.
 - b. Invoice ID / Invoice Date / Invoice Amount Identifies the parent invoice and its details.
 - c. Payment Status Current compliance outcome (Paid Promptly or Failed).
 - d. Prime Payment to Sub Date / Amount When and how much was paid to the subconsultant.
 - e. **Subconsultant Pay Date / Amount Received by Sub** Confirms when and how much the subconsultant received.

Create a Prime Detail Payment to Subconsultant Verification

- 1. On the List Prime Payments to Subconsultants page, scroll to the Prime Payments to Subconsultants Grid.
- 2. Search for the line item and click Edit.
- 3. On the **Prime Detail Payment to Subconsultant Verification** page, complete the fields in the **Payment Entry** section:
 - a. Prime Payment Date
 - b. Prime Payment to Sub Amount
 - c. Prime Payment to Sub Comment
 - d. **ODOT Comment**
- 4. In the My Payment Record Attachments section, click Create Attachment.
- 5. On the Edit Payment Record Attachment page, complete the fields and click Create:
 - a. Choose File (Do not use commas in the file name.)
 - b. Attachment Type
 - c. **Description**
- 6. Review the new line in My Payment Record Attachments. To add more, click Create Attachment again.
 - a. Use **Edit** to update an attachment.
- 7. Click **Apply Changes** to save updates.
 - a. The payment is now visible to the subcontractor.
- 8. The system returns to the **List Prime Payments to Subconsultants** page.
- 9. Search and confirm the payment entry appears in the list.
 - a. Click **Edit** to update the line if needed.

Subconsultants Payment Records Page Overview

- 1. In the Invoices tab, on the Invoice Navigation menu, click Subconsultants Payment Records.
- 2. On the List Subconsultant Detail Payment Verification page, review the Prompt Payment Requirement Status Legend at the top.
- 3. Scroll to the Subconsultant Payment Verification Grid.
- 4. In the grid, review details such as:
 - a. TOPS Contract ID
 - b. Prime Consultant Name
 - c. Invoice ID and Invoice Date
 - d. Date Approved for Payment and Date Paid
 - e. Amount Approved or Amount Disallowed
 - f. Amt Received by Sub and Subcon Pay Date
- 5. To enter or update payment confirmation, click **Edit**, complete the form, and save.

List My Purchase Orders Page Overview

- 1. Go to the **Invoices** tab and click **List My Purchase Orders**.
- 2. The **List My Purchase Orders** page opens, showing the organization's purchase orders.
- 3. Use the **Filters** section to search by **PO ID**. Enter the **PO ID** and click **Search**.
- 4. Review the grid details, including **PO ID, Vendor, Project ID, Amt Open, PO Status, and Distribution Line Status**.
- 5. Use the Actions menu to reset filters, or remove active filters by clicking the X.

Detail Hourly Rates Page Overview

- 1. Go to the Invoices tab and select Detail Hourly Rates.
- 2. Choose an EC NO (EC ID/Contract ID) from the dropdown list.
- 3. Click Submit.
- 4. Review personnel, travel, and miscellaneous cost records displayed in the grids.

View Performance Evaluations Page Overview

- 1. Go to the Invoices tab and click View Performance Evaluations.
- 2. The **List Performance Evaluations** page opens showing the organization's evaluation records.
- 3. Click the **Details** icon to view the evaluation details.
- 4. On the details page, review Evaluation Factors, Rating Scores, and Overall Rating.
- 5. To add a comment, click **Create** at the bottom of the page, enter your text in the **Eval Comment** box, and click **Create**.
- 6. Edit comments by clicking the **Edit** icon next to an existing comment.

View Hourly Rate Review Page Overview

- 1. Go to the Invoices tab and click View Hourly Rates.
- 2. On the Hourly Rate Review page, select a TOPS No (EC ID/Contract ID) from the dropdown list.
- 3. The grid displays hourly rate records for the selected contract, sorted by Consultant Name.
 - a. **Effective Date** Start date when the rate is valid.
 - b. **Personnel Category** Labor role or classification (e.g., Engineer, Technician).
 - c. **Total Hourly Rate** Organization's hourly billing rate for that category.