

Health Homes Frequently Asked Questions

What is a Health Home? A Health Home is a place where individuals can come throughout their lifetimes to have their health care needs identified and to receive the medical, behavioral and social supports they need, coordinated in a way that recognizes all of their needs as an individual, not just patients.

Is a Health Home a place for me to live? No, a Health Home is not a place to live. It is a place you can go to get assistance with your healthcare and social service needs.

Is a Health Home the same as home health? No, a Health Home is not home health. There will be a nurse care manager involved with your care, but it is not the same as home health.

How do I know if I am eligible for a Health Home? To be eligible for a Health Home, you must have Medicaid; have either a serious mental illness or a serious emotional disturbance and one or more chronic health conditions. You may have also received a letter from your Health Home provider.

What are chronic health conditions? Examples of chronic health conditions include; asthma, diabetes, high blood pressure, or heart conditions. If you are not sure if you have a chronic health condition please checks with your doctor.

Do I need to fill out an application to enroll in a Health Home? No, you don't have to fill out an application or form. Your provider can help you understand the process and complete any paperwork.

Will I be seeing a new doctor or case manager? In most cases you will be seeing the same providers you are seeing now plus you will have a Health Home Team to manage and coordinate your healthcare.

Can I quit or decline Health Home services? Yes, you can ask to be dis-enrolled at any time.

Can I change my Health Home? Yes, if there are multiple providers available you may request to change Health Homes.

What is a Care Manager? A Care Manager is a trained professional who will coordinate and help you get access to necessary medical, mental health, and social services.