

# **News** from the **Oklahoma Corporation Commission**

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## **918/539 MOST FREQUENT QUESTIONS**

Here are the most frequently asked questions received by the Oklahoma Corporation Commission regarding the addition (“overlay”) of the new area code (539) to the area served by 918:

- 1) **When does 10-digit dialing start for local calls, and will my number change?**  
*No existing number will change. 10-digit dialing for local calls begins 12:01 a.m., Saturday March 5.*
- 2) **Do I need to dial a “1” before the area code when making local calls?**  
*No. Dialing a “1” before an area code is only necessary for long distance calls.*
- 3) **If I’m dialing a call with the new 539 area code, is it a long distance call?**  
*Local calling boundaries do not change. If the area you are calling was a local call before the addition of 539, it is still a local call, regardless of whether the number has an area code of 539 or 918.*
- 4) **Will I be charged for long distance if I accidentally dial a “1” before the area code when making a local call?**  
*No. The call will not go through, and you will get a message telling you that it is not necessary to dial a “1”.*
- 5) **When will we start seeing telephone numbers with the 539 area code?**  
**539 area code numbers will be assigned starting April 1, 2011.**
- 6) **Can I still get a 918 area code number after April 1?**  
*Yes, IF there are still numbers available in your area. You must request a 918 number.*
- 7) **What happens if I dial a local call with just 7 digits after the change?**  
*You will get a recording telling you to redial using the area code.*
- 8) **How will I know whether a local number is 918 or 539?**  
*All directory listings will include the area code.*

**9) What prefixes will the new area code cover?**

*The new 539 area code will cover the entire 918 area, so all prefixes within 918 are included.*

**10) Who should I call if I have a problem?**

*Contact your telephone service provider. If you have special equipment (such as a business or other entity with a PBX system, customers with auto-dialing equipment, etc), contact the equipment vendor. If you have a general question, you can contact the Oklahoma Corporation Commission (OCC):*

**OCC Consumer Services Division: 918-581-2869 (Tulsa area), or  
1-800-522-8154 (statewide)**

**Main Commission number: 405-521-2211**

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All OCC advisories and releases are available at [www.occeweb.com](http://www.occeweb.com)