Oklahoma Board of Nursing - FY2024

(October 2023-December 2023)

Strategic Plan Key Performance Measures							
Indicator	FY 2023	FY24 Target	Quarter Target	FY24 Quarter Actual	FY 23 Quarter Actual	YOY	FY24 TD Actual
1	Average number of days to process completed applications	0.27	2	2	0.21	0.14	50%	1
2	Average number of days for investigative case closure	221	275	275	226	243	-7%	214
3	Average number of days from Peer program application to entry	5	8	8	N/A	5	N/A	7

Investigative Division							
Indicator	FY 2023	FY24 Target	Quarter Target	FY24 Quarter Actual	FY 23 Quarter Actual	YOY	FY24 TD Actual
1	Number of cases opened	386	600	150	60	54	11%	176
2	Number of cases closed	382	430	70	81	74	9%	149
3	Number of cases open at end of time period	222	225	225	249	226	10%	249
4	Average number of days for case investigation	206	250	250	201	237	-15%	193
5	Percent of cases closed within 180 days	52%	45%					
6	Number of Priority 1 cases older than 180 days at end of time period	28	35	35	23	29	-21%	23
7	Number of licensees monitored during time period	234			119	128	-7%	188
8	Number of licensees on probation/conditions at end of time period	81	100	100	58	63	-8%	58
9	Number of licensees who violated their Board Order	35			10	7	43%	18
10	Number of licensees who violated their Board Order more than 1 time	2			1	0		2
11	Number of suspensions per 59 O.S. Section 567.8.N.	4			1	0		1
12	Number of Corrective Action Orders per 59 O.S. 567.4 (F)(3)(a)	85			14	16	-13%	38
13	Number of Agreed PAP Orders per 59 O.S. 567.4 (F)(3)(b)	14			2	2	0%	4
14	Number of Agreed Reinstate/Endorse Orders per 59 O.S. 567.4 (F)(3)(c)	17			3	3	0%	5
15	Number of Agreed Voluntary Surrender Orders per 59 O.S. 567.4 (F)(3)(d)	10			2	3	50%	4

Peer Assistance Program							
Indicator	FY 2023	FY24 Target	Quarter Target	FY24 Quarter Actual	FY 23 Quarter Actual	YOY	FY24 TD Actual
1	Total participants during the time period	116	127	127	86	90	-4%	95
2	Participants at end of time period	82	79	68	80	86	-7%	80
3	Number of entries	33	45	11	2	7	-71%	13
4	Number of discharges	25	38	10	4	4	0%	12
5	Number of terminations	9	21	5	2	0		3
6	Average number of days from termination to licensure action	2	2	2	1	0		2
7	Average number of days to address noncompliance	0.2	1	2	0	0		0
8	Percent successful in program	91%	85%	1				
9	Recidivism rate	18%	20%	18.0	18%	19%	-5%	18%
10	Relapse rate	2%	10%	3%	2%	2%	0%	2%

Regulatory Services Division							
Indicator	FY 2023	FY24 Target	Quarter Target	FY24 Quarter Actual	FY 23 Quarter Actual	YOY	FY24 TD Actual
1	Average number of days for renewal processing	0	1	1	0	0		0
2	Average number of days for reinstatement/RTA processing	0.68	2	2	0.73	0.49	49%	0.65
3	Average number of days for endorsement processing	2.58	4	4	1.63	2.77	-41%	1.73
4	Average number of days for exam application processing	0.88	2	2	0.44	0.65	-32%	0.47
5	Average number of days for MSL existing licensee application processing	0.19	2	2	0.16	0.15	7%	0.30
6	Average number of days for APRN application processing	1.11	3	3	1.20	1.3	-8%	1.31
7	Average number of days for RX application processing	2.05	4	4	2.97	2.27	31%	3.05
8	Total number of applications received	48,104	48,000	12,000	8,279	15,373	-46%	14,685
9	Percent of licensing applications submitted online	99.9%	99%	99%	99.9%	99%	1%	99.9%
10	Number of reports of arrest/disciplinary action	1,047	1,000	250	229	258	-11%	443
11	Percent of licenses issued in error	0.00	0.05%	0.05%	0.00%	0.00%	0%	0.000%
12	Percentage of emailed newsletters delivered	99%	99%	99%	N/A	99%	NA	99%

Practice Update: During the second quarter of FY 24, 112 Practice Calls/Visits were retrieved and returned; and 77 practice letters were sent. In addition, 2 presentations were made; and 2 meetings were attended as representative of the Board.

Education Update: During the second quarter of FY 24, 2 survey visits were conducted, 2 focus/consultative visits were conducted, 121 calls were retrieved/returned, 5 meetings were attended as a representative of the Board of Nursing, and 5 Faculty Qualification Records were approved.

Definitions

Strategic Plan

Average investigative case closure time	Average number of days from time case is opened until case either closed by Board staff or resolved by Board Hearing.
Average number of days from Peer program application to entry	Time calculated on applicants who have active licensure status (does not include applicants referred by the Board who do not have active licensure status)
Average number of days to process completed applications	Applications included in calculation are exam, endorsement, advanced practice, prescriptive authority, reinstatment/return-to-active, multistate for existing licensees, and renewals.

Investigative

Average number of days for case investigation	Number of days from time case is opened until investigation is completed (case closed by investigator or 1st notice for hearing).

Peer

Number of discharges	Number of Peer participants who successfully complete the program.
Number of terminations	Number of Peer participants who leave the program prior to successful completion.
Average number of days from termination to licensure action	Number of days from date of Peer termination until licensure status is changed by Board staff (suspension for voluntary entry; revocation for Board Order entry).
Percent successful in program	The percentage of participants who are discharged after completing the program and those who are currently progressing in the program toward completion is considered the success rate (based on the number of cases/year)
Recidivism rate	Percentage of Peer participants successfully completing the program who are later identified with further substance problems either through return to the program or board action. Population includes all participants since November 1994.
Relapse rate	Percentage of Peer participants who fail to remain abstinent based on the number of Peer cases/year.

Regulatory

Processing time	Number of days from completion date and the license issued date. Completion date is the date the final piece of documentation required for the application is received.
Total number of applications received	Number includes renewals, exam, endorsement, multistate license to existing licensee, temporary license, advanced practice, prescriptive authority, reinstatement, return-to-active, modification of license, educational equivalency evaluations, licensure verifications.

All

Day	All day measurements are in calendar days.
YOY	Year-over-year calculation compares a statistic from the current FY quarter to the same quarter the previous fiscal year to obtain the variance percentage.

OKLAHOMA BOARD OF NURSING
Fiscal Year 2024 Quarterly Statistic Report

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	FYTD 2024	FY 2023Actual
	July through Sept.	Oct. through Dec.	Jan. through Mar.	Apr. through June		
LICENSING						
RENEWAL						
# RN/LPN Renewal Received	3,466	4,890			8,356	28,065
# AUA Renewal Received	66	49			115	113
# APRN/RX Recognition Renewals Received	0	379			379	4,739
# Lapsed licenses or certificates	838	782			1,620	5,044
% Renewal Applications Completed Online	99.9%	100%			99.9%	99%
Average number of days for renewal processing	0	0			0	
REINSTATEMENT/RETURN TO ACTIVE						
# RN Reinstatement/RTA Applications Received	136	123			259	1,344
# LPN Reinstatement/RTA Applications Received	227	263			490	546
# AUA Reinstatement/RTA Applications Received	8	8			16	14
# APRN Reinstatement/RTA Applications Received	17	6			23	148
# RX Reinstatement/RTA Applications Received	24	22			46	175
# Requests to Be Placed on Inactive	25	35			60	62
% Reinstatement/Return to Active Applications Completed Online	98%	100%			99%	99.7%
Average number of days for reinstatement/RTA processing	0.58	0.73			1	0.68
ENDORSEMENT						
# RN Endorsement Applications	263	204			467	1,096
# LPN Endorsement Applications	33	30			63	115
# Foreign-Educated RN Included in Above	31	26			57	151
# Temporary License Requests	133	107			240	542
% Endorsement Applications Completed Online	100%	100%			100%	99%
Average number of days for endorsement processing	1.83	1.63			1.73	2.58
EXAMINATION						
# NCLEX-RN Applications	232	566			798	2,130
# RN Rewrite	142	59			201	828
# NCLEX-PN Applications	191	200			391	1,185
# PN Rewrite	37	31			68	239
# Partial RN Education Taking PN Exam	*70	23			93	225
# RN Failure Taking PN Exam	0	0			0	4
# Foreign-educated taking NCLEX-RN	*1	1			2	5
# Foreign-educated taking NCLEX-PN	0	0			0	0
# Re-entry/Board-Ordered Taking NCLEX-RN	0	1			1	0
# Re-entry/Board-Ordered Taking NCLEX-PN	*1	0			1	0
# AUA Applications	32	23			55	128
% Examination Applications Completed Online	100%	100%			100%	100%
Average number of days for exam application processing	0.5	0.44			0.47	0.883
NCLEX - RN Pass Rate - 1st Time	87.34%	88.55%			NA	NA
NCLEX - PN Pass Rate - 1st Time	95.06%	90.40%			NA	NA

OKLAHOMA BOARD OF NURSING
Fiscal Year 2024 Quarterly Statistic Report

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	FYTD 2024	FY 2023Actual
LICENSING						
ADVANCED PRACTICE						
# APRN Applications Received	278	210			488	1,104
# Prescriptive Authority Applications	205	142			347	753
# Supervising Physician Changes	548	475			1,023	2,046
# Review of RX CEU	3	1			4	3
% APRN and Prescriptive Authority Applications Completed Online	100%	100%			100%	100%
Average number of days for APRN application processing	1.41	1.20			1.31	1.11
Average number of days for RX application processing	3.13	2.97			3.05	2.05
MISCELLANEOUS APPLICATIONS/REQUESTS						
# Requests for Closed School Transcript	7	7			14	23
# Duplicate License Requests Received	0	0			0	0
# Requests for modification	392	415			807	1,670
# Requests for Certified verifications	46	28			74	252
# Requests for written verification of licensure	19	35			54	204
# Visits to Board Office	53	45			98	230
# Duplication of Public Record	4	1			5	40
# List/Label Requests	6	8			14	39
# Address changes submitted in writing	61	11			72	134
Total # of applications received	6,406	8,279			14,685	48,104
% of applications completed online	99.8%	100%			100.0%	99.9%
% of licenses issued in error	0.00%	0.00%			0.000%	0.002%
PRACTICE						
# Practice Calls	366	112			478	1,619
# Practice Letters	39	77			116	131
# Requests for Declaratory Ruling	0	0			0	0
# Policies & Guidelines Reviewed by the Board	1	0			1	17
EDUCATION						
# Survey Visits	1	2			3	7
# Focus/Consultative Survey Visits	0	2			2	4
# Written Student Complaints Received	0	0			0	2
# of RN Nursing Programs/Campuses Approved	30/59	0			30/59	30/58
# of PN Nursing Programs/Campuses Approved	33/50	0			33/50	33/50
# of RN Nursing Programs/Campuses Sanctioned	8	7			7	8
# of PN Nursing Programs/Campuses Sanctioned	4	5			5	4
# of RN New Nursing Programs/Campuses	1	0			1	2
# of PN New Nursing Programs/Campuses	0	0			0	2
# of RN Nursing Programs/Campuses Closed	0	0			0	0
# of PN Nursing Programs/Campuses Closed	0	0			0	0
% Nursing education programs meeting standards	89%	89%			89%	88%

OKLAHOMA BOARD OF NURSING
Fiscal Year 2024 Quarterly Statistic Report

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	FYTD 2024	FY 2023Actual
INVESTIGATIONS						
# of Complaints received	382	322			704	1,409
# of Complaints received opened for Investigation	116	60			176	386
# of Investigative Cases Closed/Resolved	68	81			149	382
# of Investigative Cases open at end of time period	270	249			249	222
Average number of days for case investigation	185	201			193	206
Average number of days for case resolution	199	226			214	221
# of Priority 1 cases older than 180 days at end of time period	34	23			23	28
% of all Investigative Cases closed within 180 days						52%
# of open cases older than 365 days at end of time period	53	49			49	20
% of open cases older than 365 days at end of time period						9%
# on probation/conditions at end of time period	68	58			58	81
# of nurses who violated their Board Order	8	10			18	35
# of nurses who violated their Board Order more than 1 time	1	1			2	2
Average Case Load per Investigator/Director	68	55			72	72
PEER ASSISTANCE PROGRAM						
# Participants at end of time period	83	80			80	116
# of entries	11	2			13	33
# of discharges	8	4			12	25
# of terminations	1	2			3	9
Average number of days from Peer program application to entry	7	N/A			7	5
Average number of days from termination to licensure action	5	1			2	2
Average number of days to address noncompliance	0	0			0	0.2
Average Case Load per Case Manager/Coordinator	31	29			32	50
Recidivism rate	18%	18%			18%	18%
Relapse rate	0%	2%			2%	2%

* Corrected Number(s)

Definitions

Day	All day measurements are in calendar days.
Licensing	
Processing time	Number of days from completion date and the license issued date. Completion date is the date the final piece of documentation required for the application is received.
Total number of applications processed	Number includes renewals, exam, endorsement, temporary license, advanced practice recognition, temporary recognition, prescriptive authority, reinstatement, return-to-active, modification of license, duplicate application, licensure verifications.
Investigations	
Average number of days for case investigation	Number of days from time case is opened until investigation is completed (case closed by investigator or 1st notice for hearing).
Average number of days for case resolution	Number of days from time case is opened until case resolved by Board Hearing.
Peer Assistance Program	
Number of discharges	Number of Peer participants who successfully complete the program.
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