

**OKLAHOMA STATE DEPARTMENT OF HEALTH  
PROTECTIVE HEALTH SERVICES  
Health Resources Development Service  
Managed Care Systems  
1000 N. E. 10th Street  
Oklahoma City, OK 73117-1299  
Tel. (405) 271-6868 Fax. (405) 271-7360**

**CWMP COMPLAINT FORM**

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
Street City State Zip Code

Home Telephone: ( ) \_\_\_\_\_ Work Telephone: ( ) \_\_\_\_\_

CWMP Name: \_\_\_\_\_

Primary Care Physician (PCP) Name: \_\_\_\_\_

Specialists Physician Name: \_\_\_\_\_

Member ID Number or Social Security Number: \_\_\_\_\_

Is this complaint on behalf of someone else? \_\_\_\_\_ Yes \_\_\_\_\_ No

If "Yes", please provide the name of that person: \_\_\_\_\_

1. What is your complaint? Please include copies of any bills, documents or correspondence that you believe will assist us in reviewing this complaint. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. What do you think would be the proper solution to this complaint? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**RETURN THIS FORM TO MANAGED CARE SYSTEMS AT THE ABOVE ADDRESS**

Oklahoma State Department of Health  
Protective Health Services

ODH Form 945  
Rev. (9/01)