

ROVER—Tech Times

Quarterly Newsletter of Helpful Handler Hints
ISSUE B02 June 2018



This Issue:

Improve your role in reporting maternal and infant health data.

Be Cautious When Entering Data

As you know, completing a birth record is more than just entering information on an electronic form. The best information from the best source leads to the highest quality data that can be used for vital statistics. The data entered into ROVER influences medical practice and public health policy in countless ways. If shortcuts are taken, data quality diminishes. With that in mind, the following items have been identified by the National Center for Health Statistics as being marked as unknown above tolerance. Entering unknown can have negative impacts on our state.

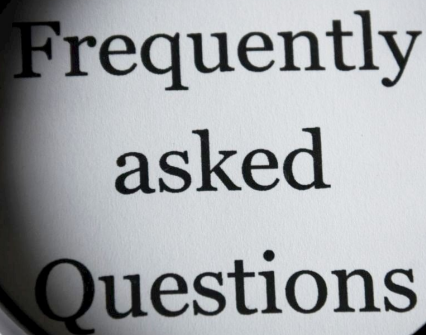
- Residence of Mother—Inside City Limits
 - Date of First Prenatal Visit—Day
 - Date of Last Live Birth—Year
 - Number of Live Births

As Dr. Bill Callaghan from the Division of Reproductive health at the CDC has stated, *“The focus of healthcare for women and infants over the next century depends on the quality of data collected by those who fill out the birth certificates.”*

IMPROVE THE DATA THAT
IS REPORTED
FOR YOUR BIRTH
FACILITY

IDENTIFY ISSUES YOU MAY
HAVE OBTAINING
INFORMATION REQUIRED
FOR REPORTING

CONTACT OUR OFFICE
FOR ANY QUESTIONS
REGARDING STATISTICS
FOR YOUR
LOCATION



Frequently asked Questions

FAQ'S

Question:

If the Acknowledgement of Paternity is not signed but the father's information was entered on the birth certificate, what will occur?

Answer: In the event that we do not receive a properly completed Paternity Affidavit within the required timeframe, and there is a father listed in Rover, his information is removed before the record is registered. To save time in the process, please refrain from entering the father's information into ROVER if you did not get a completed Acknowledgement of Paternity.

Question:

Can I send the Acknowledgement of Paternity and/or Denial of Paternity home with the mother or father and instruct them to return the forms to Vital Records once completed?

Answer: The Acknowledgement of Paternity and the Denial of Paternity need to be completed at the hospital and should be submitted via fax to the Vital Records Division at the Oklahoma State Department of Health.

News Messages

ROVER News Messages are located on the right side of the home page when logged into ROVER. This is where important information is shared with users. Any trending issues, ROVER upgrades or changes to the system will be noted here for your convenience.

APGAR

While most hospitals generally conduct a 1 minute and 5 minute APGAR, ROVER requires the 5 minute and if necessary the 10 minute APGAR.

The National Center for Health Statistics has identified facilities in Oklahoma that are reporting the 1 minute and the 5 minute APGAR in ROVER. This practice skews the data that is reported for our State.

If you are worried your facility is reporting inaccurate data, please contact AskROVER@health.ok.gov and a Field Representative can review statistics with your facility to identify any reporting issues.



Please send us your e-mail address.

In the future we will update the password reset process and users will be able to reset their own passwords. In order for this process to be successful please, ensure you have updated ROVER with your current email address.

Please send your email address to AskROVER@health.ok.gov. At that time you may also update any of your other contact information.



**Faxed ROVER signature
page help is available.**

Email birthfaxhelp@health.ok.gov
with the following information.

1. Child's name
2. Date of birth
3. Bar code #
4. Date faxed
5. Issue/question

ROVER Inquiries

AskROVER@health.ok.gov

405.271.5380 phone

405.271.7683 fax

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Upcoming Events

ROVER Unleashed

The Field Services staff of the Oklahoma State Department of Health will begin hosting regular online training sessions for ROVER users. The sessions for birth users are open to birth clerks, nurses and/or data entry specialists.

The goal of the sessions is to offer training, address areas causing confusion, or just to answer various questions you might have with the ROVER system.

Our next sessions will be held, Wednesday,
June 20th at 10:00 am and 2:00 pm

Information for accessing the ROVER Unleashed
sessions will be posted in the News Message
box on the main page of ROVER.



**OKLAHOMA STATE DEPARTMENT OF
HEALTH – Vital Records Division**

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