

# QIES MDS eNewsletter

Oklahoma State Department of Health, QIES Help Desk

**The QIES Help Desk eNewsletter brings you information, announcements, and available training.**

*(Webpage links are in red lettering)*

**The RAI Manual is now posted on CMS website. Download a copy today at: [MDS 3.0 October, 2019 RAI Manual](#).**

Please note this early, preliminary release is being provided in response to stakeholder feedback. The MDS 3.0 RAI Manual v1.17 contains many updates including information related to the Patient Driven Payment Model.

Refer to the end of the manual to identify all the tracked changes. However, Chapter 2 does not include the changes because so much of the information was updated related to PDPM.

Please check back shortly prior to October 1, 2019 for a final posting that may contain additional updates.

## **UPCOMING TRAINING!**

**Save the Date! September 26, & 27, 2019:**

Make plans to attend the ***MDS Updates Training*** on September 26th and ***Basic Introductory MDS Training*** on September 27th.

Both trainings will be held at Gordon-Cooper Technology Center, Shawnee.

Registration opens by the last week of July. Visit our website then for registration and information.

## **SNF Provider Preview Reports—Now Available**

The Skilled Nursing Facility (SNF) Provider Preview Reports have been updated and are available.

The data contained within the Preview Reports is based on quality data submitted by SNFs between Quarter 4 – 2017 and Quarter 3 – 2018, for assessment-based quality measures, and between Quarter 1 – 2017 to Quarter 4 – 2017, for claims-based quality measures. You have until **May 30, 2019** to review your performance data prior to the **July 2019** Nursing Home Compare site refresh, when the data will be publicly displayed.

## Skilled Nursing Facility Webinar Recording Now Available

The recording and transcription of the May 2, 2019, Skilled Nursing Facility (SNF) WebEx session is now available, along with the handout and Q&A document, on the [PEPPER website](#).

## Update: Medicare beneficiaries Appeals Notices

KEPRO has been the Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO) in 33 states and the District of Columbia for the past five years and was recently awarded a new five-year contract by the Centers for Medicare & Medicaid Services (CMS) covering different states. This is not a change for Oklahoma, however there are steps you must take regarding this update, as phone numbers have changed.

As a reminder, KEPRO assists Medicare beneficiaries with quality of care complaints, hospital discharge and service termination appeals, and Immediate Advocacy.

Please take the following action **after** June 7, 2019:

### 1. Update your Appeals Notices

To ensure your Medicare beneficiaries are able to contact KEPRO in order to make timely appeals, please update information you provide to them, including:

Notice of Medicare Non-coverage with KEPRO's phone number for your Region.

### 2. Update your Memorandum of Agreement (MOA) and Provider Update Form

Visit [www.keproqio.com/moa](http://www.keproqio.com/moa) after June 7, 2019, to complete the MOA and Provider Update Form and submit it to KEPRO.

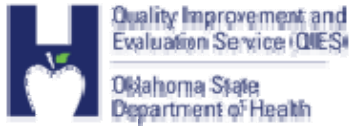
The Social Security Act requires hospitals, critical access hospitals, skilled nursing facilities, hospices, long-term acute care facilities, CORFs, and home health agencies to maintain an MOA with the BFCC-QIO to perform certain functions.

Please visit [www.keproqio.com/transition](http://www.keproqio.com/transition) for more information. To subscribe to KEPRO's e-mail distribution list for important BFCC-QIO updates, visit [www.keproqio.com/email](http://www.keproqio.com/email).

***We welcome your feedback regarding our eNewsletter!***

Email your comments, questions, concerns, or ideas to [MDShelp@health.ok.gov](mailto:MDShelp@health.ok.gov).

***We are conducting a brief confidential survey each quarter to determine how we can better serve you. Please take a few minutes to let us know how we are doing and to share any additional suggestions.***



**Do you have MDS questions?**  
**Contact the QIES Help Desk at (405) 271-5278 or *MDS*help@health.ok.gov.**

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