

QIES OASIS eNewsletter

Oklahoma State Department of Health, QIES Help Desk

The QIES Help Desk eNewsletter brings you information, announcements, and available training.

([Webpage links are in red lettering](#))

News to Know:

The Oklahoma State Department of Health, QIES Help Desk, now has an easier way to access resources and information. Visit [OASISresources.health.ok.gov](https://oasisresources.health.ok.gov).

--CMS released a new Fact Sheet that clarifies response codes for the OASIS M1800 series function items, and the Section GG function items are not intended to be duplicative, or 'match'. There are differences between items that have the same or similar names, so coding may be different. Coding differences may be a result of: what is included or excluded in the activity, or what coding instructions apply to the activity. Each OASIS item should be considered individually and coded based on guidance specific to that item.

For more information and to access the Fact Sheet visit CMS website and scroll to the download section at the bottom of the screen: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQIHomeHealthStarRatings.html>

New Medicare Card: 67% of Claims Submitted with MBI

Many providers are using the new Medicare Beneficiary Identifier (MBI) for Medicare transactions. For the week ending March 1, providers submitted 67% of fee-for-service claims with the MBI. We encourage you to use MBIs now for all Medicare transactions.

3 Ways to get the MBI:

- Ask your patient for their card. If your Medicare patients say they did not get a card, instruct them to call 1-800-MEDICARE (1-800-633-4227 ) , so we can help them get their new cards.
- Use your Medicare Administrative Contractor's look up tool. [Sign up](#) for the Portal to use the tool.

Check the remittance advice. We return the MBI on the remittance advice for every claim with a valid and active Health Insurance Claim Number.

Updates coming in April to the Quality of Patient Care Star Ratings Methodology

Why Star Ratings for Home Health?

Public reporting is a key driver for improving health care quality by supporting consumer choice and incentivizing provider quality improvement. CMS reports process, outcome and patient experience of care quality measures on the HHC website, to help consumers and their families make choices about who will provide their home health care.

Star ratings can help consumers more quickly identify differences in quality and make use of the information when selecting a health care provider. In addition to summarizing performance, star ratings can also help home health agencies (HHAs) identify areas for improvement.

All Medicare-certified HHAs are eligible to receive a Quality of Patient Care Star Rating. HHAs must have at least 20 complete quality episodes for a measure for it to be reported on HHC. (Completed episodes are paired start or resumption of care and end of care OASIS assessments. To be counted, the episode end date must be within the 12-month reporting period regardless of admission date.) For a star rating to be calculated, an HHA must have reported data for 5 of the 8 measures used in the calculation

As of the April 2019 HHC refresh, the “Drug Education on All Medications Provided to Patient/Caregiver during All Episodes of Care” will be removed and the “Improvement in Management of Oral Medications” measure added. This change was proposed in a June 26, 2018 Medicare Learning Network call and finalized after reviewing public comment on October 3, 2018.

Process Measures

1. Timely Initiation of Care

Outcome Measures

2. Improvement in Ambulation
3. Improvement in Bed Transferring
4. Improvement in Bathing
5. Improvement in Pain Interfering With Activity
6. Improvement in Dyspnea
7. Improvement in Management of oral Medications
8. Acute Care Hospitalization

The OASIS-based measures will continue to be based on data with a 9-month lag (July

1, 2017 to June 30, 2018 for the April 2019 HHC refresh).

Frequently Asked Questions

CMS continues to welcome stakeholder comments and suggestions on the Quality of Patient Care Star Ratings methodology. A “Frequently Asked Questions” document is posted on the CMS website at <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQIHomeHealthStarRatings.html> and will be updated as additional questions are received.

Upcoming Trainings:

SAVE THE DATES!

The QIES Help Desk, in collaboration with the Home Health Survey Division will be providing *OASIS Regulatory and Clinical Training*, May 2, 2019, at Gordon Cooper Technology Center in Shawnee, Oklahoma. Training will be from 8:30 am to 5:00 pm.

We are also excited to announce we will be hosting *Home Health QAPI Training* this summer to assist you in your performance improvement process. This valuable education will be provided on two different dates, June 10, 2019 and June 13, 2019, so you can send all your team for training.

Home Health Administrators may use up to six *self-study* hours each year for renewal of your Administrator’s License. If you are in attendance for the entire training on May 2, 2019, you may earn 6 *self-study hours*. *The QAPI Training will provide 4 self-study hours, if in full attendance on either of the listed dates.*

Mark your calendars and visit our website at OASIStraining.health.ok.gov to register for the above trainings. Registration will open in April for the May 2nd Regulatory and Clinical training, and in May for the two June QAPI trainings.

We welcome your feedback regarding our eNewsletter!

Email your comments, questions, concerns, or ideas to OASIShelp@health.ok.gov.

We are conducting a brief, confidential survey each quarter to determine how we can better serve you. Please take a few minutes to let us know how we are doing and if you have any additional comments or suggestions you would like to share.

[Click here to take our anonymous Customer Satisfaction Survey.](#)



**Do you have OASIS questions?
Contact the QIES Help Desk at
(405) 271-5278 or OASIShelp@health.ok.gov.**

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