

WEBVTT

NOTE duration:"00:27:26.1560000"

NOTE language:en-us

NOTE Confidence: 0.869445259999999

8f80347c-8b5c-45c8-9e5a-06fcf239b7ca
00:00:09.000 --> 00:00:11.744

Hi there, thank you for your interest

NOTE Confidence: 0.869445259999999

efa3615b-a0da-433a-a60a-6d374c923bd7
00:00:11.744 --> 00:00:14.543

in our Online Rover training for

NOTE Confidence: 0.869445259999999

e4376e46-4fd9-475a-9074-fca60bd7746b
00:00:14.543 --> 00:00:16.088

death certificate Completion

NOTE Confidence: 0.869445259999999

f4a378e2-a21c-4934-bbdb-d723cb55d031
00:00:16.088 --> 00:00:19.303

Rover has been used to register

NOTE Confidence: 0.869445259999999

d69939cc-3d40-4ed2-a078-d0b4be6c6a6e
00:00:19.303 --> 00:00:21.993

birth certificates since 2009 and

NOTE Confidence: 0.869445259999999

a1633891-4648-44a4-beda-f4592858d931
00:00:21.993 --> 00:00:24.070

death certificates since 2010.

NOTE Confidence: 0.869445259999999

e7a22ff9-650e-490b-b6b9-e47f4adebe3c
00:00:24.070 --> 00:00:26.720

Oklahoma funeral homes have been

NOTE Confidence: 0.869445259999999

cad44f35-deb0-4669-b66a-2a178ecdad7e
00:00:26.720 --> 00:00:30.369

mandated by the state to use our

NOTE Confidence: 0.869445259999999

ce215da5-5a10-45e8-97e5-4d10fafc7ea1
00:00:30.369 --> 00:00:32.624
system since July of 2012.

NOTE Confidence: 0.869445259999999

b2c38fd8-55ae-420a-ac16-a60fb66caadf
00:00:32.630 --> 00:00:34.958
So let's get started.

NOTE Confidence: 0.82930356

1ac9103b-b79b-478e-aea9-2507aa8cd507
00:00:37.560 --> 00:00:39.560
This is Rovers made page.

NOTE Confidence: 0.82930356

38e8c1f6-831c-435f-a677-379c9646d954
00:00:39.560 --> 00:00:42.504
Here are a couple of keys to making

NOTE Confidence: 0.82930356

9e52422c-9e9f-4734-97b4-001a434a579b
00:00:42.504 --> 00:00:45.160
your Rover experience a great one.

NOTE Confidence: 0.82930356

8a2e8137-aa4f-49af-94f4-0e60c8afa9c5
00:00:45.160 --> 00:00:47.160
First, you can utilize any

NOTE Confidence: 0.82930356

93a8e5cc-a99e-4dcb-91a5-3d1279884c24
00:00:47.160 --> 00:00:49.160
web browser of your choice.

NOTE Confidence: 0.82930356

8cef416d-28cb-45ac-991e-9f59703be716
00:00:49.160 --> 00:00:51.160
Second, ensure you have Adobe

NOTE Confidence: 0.82930356

b562c159-22df-4d80-a780-3fb4187c4ac0
00:00:51.160 --> 00:00:52.360
Acrobat Reader installed.

NOTE Confidence: 0.82930356

8a28f909-52c5-4530-9c37-5b417c50f6ba
00:00:52.360 --> 00:00:54.390

These two programs work together

NOTE Confidence: 0.82930356

2d0dd5eb-5a52-4f5d-b3a4-ac51e2e9104b
00:00:54.390 --> 00:00:56.420

to display our website and

NOTE Confidence: 0.82930356

7b394a4a-dac4-4c4e-b52c-ba8b7ac9f1a6
00:00:56.498 --> 00:00:58.358

help you print draft files.

NOTE Confidence: 0.82930356

487831a1-c6dd-4ed6-8520-58b6d8af5a47
00:00:58.360 --> 00:01:00.845

To start all you have to do

NOTE Confidence: 0.82930356

ef0424f2-7d1f-497b-bf72-f321c7ccdb1e
00:01:00.845 --> 00:01:03.560

is click on the login button.

NOTE Confidence: 0.804384

476f9879-bb8f-4552-93c5-942166b720b4
00:01:06.710 --> 00:01:09.950

To begin, log into Rover using

NOTE Confidence: 0.804384

659eaa80-37a5-4000-aaa3-76fcbb25f53d
00:01:09.950 --> 00:01:12.110

your assigned user credentials.

NOTE Confidence: 0.85419506

f4bbb516-bd95-48e2-bef7-4953f989e58f
00:01:29.340 --> 00:01:32.412

Once logged in you will see all records

NOTE Confidence: 0.85419506

f9e37a44-c247-4168-9601-90e8f761e582
00:01:32.412 --> 00:01:34.999

assigned to you in your open cases.

NOTE Confidence: 0.85419506

63ab02e0-ac65-401d-9a58-f78d9b41f9d9
00:01:35.000 --> 00:01:37.058

Tab records can be assigned to

NOTE Confidence: 0.85419506

909d8447-d392-423f-99f3-5bbd68f40cc2
00:01:37.058 --> 00:01:39.344

you by the medical examiner when

NOTE Confidence: 0.85419506

aea0913a-a5fa-483e-b5a1-cf304e03fcb6
00:01:39.344 --> 00:01:41.864

they have the decedent at their

NOTE Confidence: 0.85419506

5ecbee22-2b97-4e87-8149-bc3d12f185ea
00:01:41.864 --> 00:01:44.039

facility prior to you picking up,

NOTE Confidence: 0.85419506

1afd5f68-48ed-44c1-94b0-4f020787c231
00:01:44.040 --> 00:01:45.548

or possibly another Funeral

NOTE Confidence: 0.85419506

5fffee9f-1847-4ac1-a2e4-8f65a46c492b
00:01:45.548 --> 00:01:47.056

Home started the case,

NOTE Confidence: 0.85419506

d67b2314-482d-4b30-ae26-117badbfec42
00:01:47.060 --> 00:01:50.012

but the family changed their mind and want

NOTE Confidence: 0.85419506

99c93693-53aa-4e2f-b65c-ded67090c468
00:01:50.012 --> 00:01:52.338

your facility to handle the decedent.

NOTE Confidence: 0.85419506

26041c53-3ff7-43f4-ba84-7578caa58df6
00:01:52.340 --> 00:01:55.760

When you see a case pending in the open

NOTE Confidence: 0.85419506

119c3f9e-299a-4447-be6c-6848175bae7f
00:01:55.760 --> 00:01:59.450
cases Q you click process to enter the data.

NOTE Confidence: 0.85419506

fd06664f-ba47-4347-a4c1-b549bf512df4
00:01:59.450 --> 00:02:01.652
And get the record ready for

NOTE Confidence: 0.85419506

698b4b11-72af-4148-9659-355f465551af
00:02:01.652 --> 00:02:03.550
the funeral director to sign.

NOTE Confidence: 0.85419506

e6aa6bf1-9c29-42fe-bed2-4ed8586dd9fd
00:02:03.550 --> 00:02:05.680
Sometimes you are Funeral Home will

NOTE Confidence: 0.85419506

d4b0209a-cbae-4ad9-b46d-c10cf82605b7
00:02:05.680 --> 00:02:07.950
be starting the case if it has

NOTE Confidence: 0.85419506

70492484-1c91-4e28-8634-1b7d2003f7fc
00:02:07.950 --> 00:02:09.770
not been assigned to you by the

NOTE Confidence: 0.85419506

92555c9b-a4ca-4056-8b6f-d97e59890d72
00:02:09.837 --> 00:02:12.122
medical examiner's office or another

NOTE Confidence: 0.85419506

c327ce79-bcc6-4cc8-b180-8db096bcde72
00:02:12.122 --> 00:02:14.407
facility for this training purpose.

NOTE Confidence: 0.85419506

d777fdc5-8d2a-4f30-b72d-b8e3e707143e
00:02:14.410 --> 00:02:17.758
We will start a new record.

NOTE Confidence: 0.85419506

09320e67-b994-4f70-9360-f1e3ef6ea66f
00:02:17.760 --> 00:02:19.980
On the Rover starting screen,

NOTE Confidence: 0.85419506

a0d7eaa5-ae05-40b0-8c76-a3fbb39d1071
00:02:19.980 --> 00:02:23.050
click on the word death.

NOTE Confidence: 0.85419506

39fae177-5ba0-436b-b3a7-67c9d67248f9
00:02:23.050 --> 00:02:27.789
Now click on the words create case.

NOTE Confidence: 0.85419506

698f87b3-eace-4f96-9505-f6628150bc9f
00:02:27.790 --> 00:02:30.569
You will need to enter the five

NOTE Confidence: 0.85419506

cdf7e17f-3937-425f-b7b2-3fe022ee8a72
00:02:30.569 --> 00:02:32.938
pieces of information to start the

NOTE Confidence: 0.85419506

de0f0ce5-2624-44c7-9b02-fe1f0b178667
00:02:32.938 --> 00:02:35.507
case when you go through the system,

NOTE Confidence: 0.85419506

16f83ed6-d7d5-4102-90b1-411001dddb67
00:02:35.510 --> 00:02:38.094
you will want to use the tab key

NOTE Confidence: 0.85419506

d6c514fb-15ae-488a-ada8-5764b402a2ed
00:02:38.094 --> 00:02:40.528
on your keyboard to navigate.

NOTE Confidence: 0.85419506

9d0e0fe1-d9d6-40b8-9bdb-864088982200
00:02:40.530 --> 00:02:42.894
This will ensure that drop down

NOTE Confidence: 0.85419506

3d7d4a52-242b-48ab-8930-d71454a02b3a
00:02:42.894 --> 00:02:44.821
selections made or committed to

NOTE Confidence: 0.85419506

3e523547-92b4-4793-a8f1-dc96cf990e99
00:02:44.821 --> 00:02:46.753
the web page and will ensure you

NOTE Confidence: 0.85419506

e6eab96f-9c96-4a39-9c4a-7bc33a2be526
00:02:46.753 --> 00:02:49.304
do not get warning popup messages

NOTE Confidence: 0.85419506

4dc91e78-b398-486b-8bc7-91d4c08bad73
00:02:49.304 --> 00:02:51.714
unnecessarily for this training record,

NOTE Confidence: 0.85419506

3e125b3d-161f-4a4f-88ad-b26afcae3f52
00:02:51.720 --> 00:02:54.415
I will enter the decedent's first name.

NOTE Confidence: 0.85419506

a8341393-07cc-43f5-a4c6-27eb122e823c
00:02:54.420 --> 00:02:57.227
Remember you are to use the decedents.

NOTE Confidence: 0.85419506

d6a9fe0c-f167-4db7-be91-2d2d1c264169
00:02:57.230 --> 00:02:59.606
Legal name and not with their

NOTE Confidence: 0.85419506

88bb6d5c-5cb3-4136-a54b-5b583d886dbc
00:02:59.606 --> 00:03:01.190
weight by or abbreviations.

NOTE Confidence: 0.85419506

e5a9eda8-9fcb-466a-b209-9793ead2514e
00:03:01.190 --> 00:03:03.955
The death certificate is a legal document.

NOTE Confidence: 0.85419506

e4f9b7d0-d46f-4189-89d4-a7e6c678ce5a
00:03:03.960 --> 00:03:06.720
An must contain the legal name as it

NOTE Confidence: 0.85419506

de43ecad-f12f-4dc4-85f3-6040617ba60d
00:03:06.720 --> 00:03:09.108
appears on the birth certificate,

NOTE Confidence: 0.85419506

f851dca9-179e-4efb-bbe0-0f956317f244
00:03:09.110 --> 00:03:11.402
unless the decedent had their name

NOTE Confidence: 0.85419506

35646b13-e8d8-4b9b-9a39-3c68236e93e1
00:03:11.402 --> 00:03:14.258
changed by the court or marriage touch.

NOTE Confidence: 0.85419506

7b9a7f74-f526-452b-a8eb-2a278c07fda5
00:03:14.260 --> 00:03:17.760
That app key on the keyboard an

NOTE Confidence: 0.85419506

dc4d2379-22c7-432e-b03d-6881461326d4
00:03:17.760 --> 00:03:20.320
enter the decedent's last name.

NOTE Confidence: 0.85419506

daefd16b-3c40-4006-be0a-6810c92e793b
00:03:20.320 --> 00:03:22.784
Touch the tab key on the keyboard an

NOTE Confidence: 0.85419506

78d8871d-3839-45ab-af70-173a67870a55
00:03:22.784 --> 00:03:25.408
enter the decedents X for faster entry.

NOTE Confidence: 0.85419506

503e9289-4ad4-48c3-b72d-37ef33fb8504
00:03:25.410 --> 00:03:28.290
You can touch the M key for Mail or

NOTE Confidence: 0.85419506

b508781c-4cbf-4a26-ab7e-13c9b3a4b0c0
00:03:28.290 --> 00:03:31.165
the F key for female and then tab.

NOTE Confidence: 0.85419506

dfb89cef-890b-4172-b1c1-144e69153e40
00:03:31.170 --> 00:03:34.212
You will now be on the date of death.

NOTE Confidence: 0.85419506

e3987b91-0a35-4d72-b00c-a4b0318f0f0e
00:03:34.220 --> 00:03:36.924
The date is to be entered as month,

NOTE Confidence: 0.85419506

26a1a711-4c05-45df-a4c5-802d992f1d01
00:03:36.930 --> 00:03:37.606
month, date,

NOTE Confidence: 0.85419506

d6c8alec-60b4-4e0c-9451-6250918d5490
00:03:37.606 --> 00:03:39.972
date with four digits for the year.

NOTE Confidence: 0.85419506

da85a2ed-b428-4471-a4f9-7dc2d731b24b
00:03:39.980 --> 00:03:42.532
For speed you do not need to put

NOTE Confidence: 0.85419506

8bd29ffe-18ff-4ce0-95f0-d0686d389dbd
00:03:42.532 --> 00:03:45.067
the flash is in between the month,

NOTE Confidence: 0.85419506

9c7a82f4-e7da-4689-9f61-c077dfafe233
00:03:45.070 --> 00:03:48.022
date and year when you touch the tab

NOTE Confidence: 0.85419506

5d7c5773-4e16-432f-9de7-1588e5294ef0
00:03:48.022 --> 00:03:51.496
key Rover will put the Flash is in for you.

NOTE Confidence: 0.85419506

ee64be73-4c82-4ffb-b211-8b8b48813215
00:03:51.500 --> 00:03:54.300
Make sure you use the tab key on

NOTE Confidence: 0.85419506

a101eab7-8569-4afb-b3e4-1755020b4984
00:03:54.300 --> 00:03:55.000
the keyboard.

NOTE Confidence: 0.85419506

d5220d49-0105-4d5c-9589-7c4b142fc7b1
00:03:55.000 --> 00:03:57.100
Next you need to enter the

NOTE Confidence: 0.85419506

8fcd24bc-f387-4f88-81e0-aeddc4ccd926
00:03:57.100 --> 00:03:58.500
decedent's date of birth.

NOTE Confidence: 0.85419506

976567a1-73d8-4496-ae98-fc63c6fa4d53
00:03:58.500 --> 00:04:01.293
Enter the data birth the same manner

NOTE Confidence: 0.85419506

373a015e-deef-4157-a37d-688a029a8293
00:04:01.293 --> 00:04:03.979
as you entered the date of death.

NOTE Confidence: 0.85419506

2c489651-70b6-4fe3-abb4-208da27b0c78
00:04:03.980 --> 00:04:05.966
When you touch the tab key,

NOTE Confidence: 0.85419506

bf7186af-3696-4df0-9674-4cd2548ac3bb
00:04:05.970 --> 00:04:07.956
you can hit the search button

NOTE Confidence: 0.85419506

df52a888-5bbb-4c96-8f4f-4a9ab299d1e6
00:04:07.956 --> 00:04:09.280
to begin your case.

NOTE Confidence: 0.85804594

be9d7013-aad1-434a-b601-20f0c9c391c2
00:04:11.940 --> 00:04:13.810
On the records list page

NOTE Confidence: 0.85804594

beeaeaa5-4bab-4a09-98e9-da2d3103d048
00:04:13.810 --> 00:04:15.680
you will see the message.

NOTE Confidence: 0.85804594

5dd24a3e-6469-4e21-8b9f-fa24e2dc4128
00:04:15.680 --> 00:04:18.664
There were no results that match your search.

NOTE Confidence: 0.85804594

deb5ffe7-1bbb-46f9-958c-8a424dc17f66
00:04:18.670 --> 00:04:21.130
This means the system has cross

NOTE Confidence: 0.85804594

3a7ae9bd-a19a-4479-b14b-a768c0874f7a
00:04:21.130 --> 00:04:23.174
reference the database and is

NOTE Confidence: 0.85804594

5f1ece55-b835-4633-b6c7-6f1cdb63d970
00:04:23.174 --> 00:04:25.498
telling you there is no record in

NOTE Confidence: 0.85804594

a8f46100-bb1e-4c14-894d-828f1f1952fa
00:04:25.498 --> 00:04:27.648
the system with the first name,

NOTE Confidence: 0.85804594

282e1e38-e889-4223-ae0a-96df83b38c1c
00:04:27.650 --> 00:04:30.162
last name, *** date of death and date

NOTE Confidence: 0.85804594

4207b02c-86a0-4a1c-82f3-4097c23cac6a
00:04:30.162 --> 00:04:32.508
of birth information you entered.

NOTE Confidence: 0.85804594

c0b90930-628b-44fe-bb3d-4943a2dd442d
00:04:32.510 --> 00:04:35.502
If a case had been entered by the

NOTE Confidence: 0.85804594

90ce5f06-f139-4f3d-bf48-4c9ee1b25957
00:04:35.502 --> 00:04:38.120
medical examiner but not assigned to you,

NOTE Confidence: 0.85804594

c2cb644e-a678-4ce8-af39-257a32370d9b
00:04:38.120 --> 00:04:41.216
you would see that the students name shown.

NOTE Confidence: 0.85804594

ela98c53-ad7e-4331-92ab-9cf4a0f179b2
00:04:41.220 --> 00:04:43.716
And you could accept the case

NOTE Confidence: 0.85804594

fdd81015-5575-4758-9608-83343485d169
00:04:43.716 --> 00:04:44.964
and continue entry.

NOTE Confidence: 0.85804594

29faf5ef-937a-42ae-8411-29c9b3c3815e
00:04:44.970 --> 00:04:46.638
However, for this training,

NOTE Confidence: 0.85804594

481e26ff-e8d6-4401-87d3-c1f84a67dfda
00:04:46.638 --> 00:04:49.140
no record exists for the decedent.

NOTE Confidence: 0.85804594

a62f606a-2ef2-4a24-af9b-93cb4b50fe0e
00:04:49.140 --> 00:04:51.230
Click on create new case.

NOTE Confidence: 0.8489701

eb335174-423b-4da1-b880-381d8371cbb8
00:04:53.600 --> 00:04:55.510
Now that we've opened a

NOTE Confidence: 0.8489701

8962f785-372b-46bf-822b-86ad4b667149
00:04:55.510 --> 00:04:57.420
new case for our decedent,

NOTE Confidence: 0.8489701

192b29d7-5624-4fe2-aa6b-7d4bb1202338
00:04:57.420 --> 00:05:00.136
we can see that Rover is a

NOTE Confidence: 0.8489701

480afb83-2bbe-442a-b948-b57c1dafa257
00:05:00.136 --> 00:05:02.389
tab based system at the top.

NOTE Confidence: 0.8489701

6ac4bc16-3fe3-4150-b4af-04c4ec24ef99
00:05:02.390 --> 00:05:04.682
You see taps one through 10

NOTE Confidence: 0.8489701

cdd6cec1-a33e-4f82-8126-11fd6474ceac
00:05:04.682 --> 00:05:06.210
as a funeral director,

NOTE Confidence: 0.8489701

251510f2-980b-47fa-bf1b-4ec107ecb26f
00:05:06.210 --> 00:05:09.218
you will be able to enter data into

NOTE Confidence: 0.8489701

1e53dd7c-12e5-44e6-a342-c41095b15830
00:05:09.218 --> 00:05:11.939
taps one through 5 Plus tab 10.

NOTE Confidence: 0.8489701

49150802-f3e7-4837-9402-cae5956d5b7a
00:05:11.940 --> 00:05:14.394
You will also notice the information

NOTE Confidence: 0.8489701

4a09c424-e97b-455f-81eb-7c2cc6fb46d6
00:05:14.394 --> 00:05:17.132
you entered to start the case has

NOTE Confidence: 0.8489701

16f423c9-0617-422d-b411-4ddfeabb723f
00:05:17.132 --> 00:05:19.190
now populated over to tab one.

NOTE Confidence: 0.8489701

0ece0c36-60e2-4bca-9d7d-3db56b3acd7e
00:05:19.190 --> 00:05:21.864
If the decedent has a middle name,

NOTE Confidence: 0.8489701

8704bc3c-37eb-494e-88c4-ef4fc8a3c2d8
00:05:21.870 --> 00:05:24.080
go ahead and enter it.

NOTE Confidence: 0.8489701

58c6b275-0ff5-4809-8d9e-4a22f5bba5ce
00:05:24.080 --> 00:05:27.464
Tab down to last name before first marriage.

NOTE Confidence: 0.8489701

688b032a-e96e-4d17-8d91-743ae7564094
00:05:27.470 --> 00:05:30.228
If the decedent's last name is the

NOTE Confidence: 0.8489701

ed993c0f-b88a-4178-90a2-76ef31a70a2b
00:05:30.228 --> 00:05:32.979
same as their current last name,

NOTE Confidence: 0.8489701

7e4f4c54-7897-445a-95d9-c03e5b7821d4
00:05:32.980 --> 00:05:35.470
click the small box next to

NOTE Confidence: 0.8489701

47bd413b-564a-4c0c-8379-02bf804aa37b
00:05:35.470 --> 00:05:37.650
same as current last name.

NOTE Confidence: 0.8489701

8272ffb5-788d-4740-97a6-4f23ebcced20
00:05:37.650 --> 00:05:40.188
However, if their maiden name is

NOTE Confidence: 0.8489701

ab8491d3-9949-42d2-9804-57747b261cdc
00:05:40.188 --> 00:05:42.310
different than their legal name,

NOTE Confidence: 0.8489701

abf2ac83-b37c-425b-977b-ad40cdee506b
00:05:42.310 --> 00:05:44.968
enter their last name before first

NOTE Confidence: 0.8489701

4dd065ad-9d66-4fad-8682-c77e0d17286e
00:05:44.968 --> 00:05:47.818
marriage or maiden name in the field,

NOTE Confidence: 0.8489701

dcdalc0b-9abe-413a-b7a5-be956cc46b83
00:05:47.820 --> 00:05:50.788
and tap down to the next section.

NOTE Confidence: 0.8489701

95891de8-0448-459c-9ca4-fdff1ec87057
00:05:50.790 --> 00:05:52.915
Item two is the decedent

NOTE Confidence: 0.8489701

0cc993ff-8308-4e84-a159-f656125fae04
00:05:52.915 --> 00:05:55.028
*** the *** pre populated.

NOTE Confidence: 0.8489701

db64da0d-b4fa-4dab-925d-e8ad62362aa2
00:05:55.028 --> 00:05:57.560
Over from the starting information tab,

NOTE Confidence: 0.8489701

f14f7035-35c8-4075-9cle-7a8e592342fd
00:05:57.560 --> 00:06:00.059
down to the next section and Section

NOTE Confidence: 0.8489701

0576244e-4bb1-4554-a052-271a19f3e31f
00:06:00.059 --> 00:06:02.974
3 you will enter the decedent Social

NOTE Confidence: 0.8489701

0ca48d70-f256-4b53-90ef-dc65c23e8206
00:06:02.974 --> 00:06:06.380
Security number as with the date of death,

NOTE Confidence: 0.8489701

87f124f9-d6fa-4a9e-be3b-d4a105c292a5
00:06:06.380 --> 00:06:09.872
you do not need to enter the dashes in

NOTE Confidence: 0.8489701

543eb9d1-78cb-4a74-876a-6f5b8ab88cf7
00:06:09.872 --> 00:06:13.200
simply enter the 9 digit number and tab.

NOTE Confidence: 0.8489701

4b23c812-e6b8-4ded-93fc-d81f3eb0c17b
00:06:13.200 --> 00:06:17.727
The system will add the dashes for you in

NOTE Confidence: 0.8489701

70725287-d529-4d1f-aafe-dbc0ff338eae
00:06:17.727 --> 00:06:20.519
automatically advanced you to tap for.

NOTE Confidence: 0.8489701

3d65f833-c32e-4289-8e6f-e603396759f9
00:06:20.520 --> 00:06:23.628
Was the decedent ever in the United

NOTE Confidence: 0.8489701

bd471ba5-a362-4bd0-8f9c-1f0a35fc3979
00:06:23.628 --> 00:06:26.237
States Armed Forces General Y for

NOTE Confidence: 0.8489701

ac065e1d-8212-467d-8b1d-7c0a0ce5be07
00:06:26.237 --> 00:06:28.613
yes or Inferno data purposes do

NOTE Confidence: 0.8489701

3f8ef69f-df8c-4064-82f5-7032fe70f0ee
00:06:28.613 --> 00:06:32.200
not need to know the status of the

NOTE Confidence: 0.8489701

c2cc8aa8-8570-4911-80fb-a28b9a500fc8
00:06:32.200 --> 00:06:34.408
decedents discharge from the military

NOTE Confidence: 0.8489701

26fd7296-470e-4e39-a39b-504710892907
00:06:34.408 --> 00:06:36.578
as if honorable or dishonorable,

NOTE Confidence: 0.8489701

9be39766-c90b-4503-a3a3-7a7ce6b7f1a3
00:06:36.580 --> 00:06:39.415
but simply as if they were ever

NOTE Confidence: 0.8489701

bc94d883-2752-4216-a4a0-0078895a3465
00:06:39.415 --> 00:06:41.350
in the United States.

NOTE Confidence: 0.8489701

5af376b7-0363-4a3d-82ad-17e7c558fe56
00:06:41.350 --> 00:06:46.089
Service tap down to the next section.

NOTE Confidence: 0.8489701

cb412c3f-4c34-4a15-ae8e-d1cf69478615
00:06:46.090 --> 00:06:49.184
Since the date of death information is

NOTE Confidence: 0.8489701

90888873-8daa-412d-90f4-4d33a09def8c
00:06:49.184 --> 00:06:52.008
still populated from our initial search,

NOTE Confidence: 0.8489701

22b3ad68-f99b-4995-b59e-eea83e5d4e1f
00:06:52.010 --> 00:06:55.188
tap down to the age measure box.

NOTE Confidence: 0.8489701

ae6d230d-cb3d-4c28-b778-fc07816afa50
00:06:55.190 --> 00:06:58.522
This is how you are measuring the

NOTE Confidence: 0.8489701

8842ba91-81e1-43ec-8117-f1c4b3be5de8
00:06:58.522 --> 00:07:02.503
decedent's age in Ry for years or for an

NOTE Confidence: 0.8489701

82c55876-2069-450e-9c69-4552faa2255a
00:07:02.503 --> 00:07:06.107
infant M4 months days or H4 hours minutes.

NOTE Confidence: 0.8489701

d38d805e-7f1f-472a-9048-6856593afc0c
00:07:06.110 --> 00:07:08.390
Once you have that selected,

NOTE Confidence: 0.8489701

cfe91f7f-28a5-43c0-84c6-83c6a9656f67
00:07:08.390 --> 00:07:11.120
tap down to the next section,

NOTE Confidence: 0.8489701

408ae77f-8332-4203-9a44-6f41814a946f
00:07:11.120 --> 00:07:13.390
it entered the correct age.

NOTE Confidence: 0.8371872

a92a938d-5175-4360-85f3-ca24edd12f10
00:07:15.670 --> 00:07:18.309
Once you have entered the descendants age,

NOTE Confidence: 0.8371872

96c9e807-d8b2-4f66-8565-d6517d1a5c03
00:07:18.310 --> 00:07:20.515
go ahead and tab the date of

NOTE Confidence: 0.8371872

519c2b23-fbd6-4e8c-a5b6-63f08247357f
00:07:20.515 --> 00:07:22.460
birth is now highlighted.

NOTE Confidence: 0.8371872

185db39c-3fd4-403a-b36d-5f84d9481fb0
00:07:22.460 --> 00:07:24.340
The date pre populated over

NOTE Confidence: 0.8371872

ce84bc2f-27c2-4f21-9a09-105ffc70c881
00:07:24.340 --> 00:07:25.844
from the start information.

NOTE Confidence: 0.8371872

984a3108-82cd-4926-8afc-f3038ab74888
00:07:25.850 --> 00:07:28.517
Check the date and make sure you

NOTE Confidence: 0.8371872

488fb72d-e2e0-447c-b1c3-a2861cfb3347
00:07:28.517 --> 00:07:30.830
have the correct date tab out

NOTE Confidence: 0.8371872

cd32c132-0044-4357-8a9b-faa98d225ed7
00:07:30.830 --> 00:07:33.008
of the date of birth section.

NOTE Confidence: 0.8803894

74e00af1-9a24-468e-abf8-b6365b4984ca
00:07:36.650 --> 00:07:39.975
Because you have started a new record,

NOTE Confidence: 0.8803894

24149f10-8224-48db-8322-196f122bd24c
00:07:39.980 --> 00:07:42.836
you want to save your information.

NOTE Confidence: 0.8803894

5624d608-d36e-421d-95b6-b0e9e977a892
00:07:42.840 --> 00:07:45.215
Additionally, you want to activate

NOTE Confidence: 0.8803894

159b51b5-622f-40d0-b7e1-5f29ca49c031
00:07:45.215 --> 00:07:47.115
the Social Security verification.

NOTE Confidence: 0.8803894

af753bd4-f894-4d21-ba79-ae13df342361
00:07:47.120 --> 00:07:49.500
The verification will be initiated

NOTE Confidence: 0.8803894

565e2d59-313b-44a0-8f07-55a4838e83a0
00:07:49.500 --> 00:07:51.880
when the record is saved.

NOTE Confidence: 0.8803894

c16ab362-98fa-4629-a928-39184ed1dddc
00:07:51.880 --> 00:07:54.736
To save the record and initiate

NOTE Confidence: 0.8803894

58118354-22d4-4100-aebb-e5c77bcdcl65
00:07:54.736 --> 00:07:56.164
the verification process,

NOTE Confidence: 0.8803894

52d97a35-4dba-4e1f-b9af-0ab6183ce4c9
00:07:56.170 --> 00:07:58.828
click on finish.

NOTE Confidence: 0.8803894

38efa54e-d48d-47a1-99d3-2a09b503c46d
00:07:58.830 --> 00:08:01.598
You will be on the Rover warning screen.

NOTE Confidence: 0.8803894

34e4a44c-d843-420c-aa16-c12d8cc95f60
00:08:01.600 --> 00:08:04.757
You will see all items that you

NOTE Confidence: 0.8803894

64536284-51be-4d85-a434-9713675c2884
00:08:04.757 --> 00:08:06.110
have not completed.

NOTE Confidence: 0.8803894

50e660ce-4536-4057-bd63-9105b7ff9313
00:08:06.110 --> 00:08:08.972
Go all the way to the bottom of the

NOTE Confidence: 0.8803894

3140d9d3-c9af-488a-b2e4-ff4424d770eb
00:08:08.972 --> 00:08:11.676
page and click on save as pending.

NOTE Confidence: 0.8807604

6f76dff9-e647-4f7c-ad4f-ef62b773d4a9
00:08:14.250 --> 00:08:16.380
On this successful transaction page,

NOTE Confidence: 0.8807604

6088d614-ea7b-4e98-8b72-c46b29652673
00:08:16.380 --> 00:08:18.510
click on return to record.

NOTE Confidence: 0.8807604

6delda86-647d-489e-bdb2-1d463b050c8c
00:08:18.510 --> 00:08:21.485
Your new record has now been saved.

NOTE Confidence: 0.8807604

c54981c6-9bab-4249-b3f8-f233a13980fe
00:08:21.490 --> 00:08:24.613
You will be taken back to Tab 1 and

NOTE Confidence: 0.8807604

9b5486d6-9e14-4738-863a-7b748de60bc7
00:08:24.613 --> 00:08:27.458
you will see the verifications.

NOTE Confidence: 0.8807604

a2bc8b88-d10d-47de-8cd0-c42780b66b8f
00:08:27.460 --> 00:08:29.585
That is of the Social

NOTE Confidence: 0.8807604

7566ed05-9db8-4321-805e-8fa8882c8959
00:08:29.585 --> 00:08:31.285
Security number you entered.

NOTE Confidence: 0.8807604

21412783-7031-49c1-8b5d-d07a4aeb9353
00:08:31.290 --> 00:08:33.420
We cannot see the verification

NOTE Confidence: 0.8807604

9447ea03-9769-49cb-a279-96dfb30033ec
00:08:33.420 --> 00:08:35.550
status on our training record,

NOTE Confidence: 0.8807604

0e99b28b-437b-4610-85ab-ade71b4c5d4e
00:08:35.550 --> 00:08:37.992
but hopefully the message will show

NOTE Confidence: 0.8807604

3f17ffc0-da00-441c-a9e9-d10bd36ed8d1
00:08:37.992 --> 00:08:40.659
you that the number was verified.

NOTE Confidence: 0.8807604

85ce8885-b04e-42bf-85e7-6d1425cfcdded
00:08:40.660 --> 00:08:42.360
If the verification message.

NOTE Confidence: 0.8807604

68206463-defa-48dd-bc42-a14ed34ea3f2
00:08:42.360 --> 00:08:45.450
Is telling you the verification has failed.

NOTE Confidence: 0.8807604

768029bf-d0f1-4664-bf75-bdf78619b60a
00:08:45.450 --> 00:08:47.604
Check the number you entered to

NOTE Confidence: 0.8807604

5859631a-34eb-4213-a337-0d9f5b38872d
00:08:47.604 --> 00:08:50.418
make sure a data entry mistake has

NOTE Confidence: 0.8807604

12c1b2ce-e02c-4035-9cdf-d8317a2caea4
00:08:50.418 --> 00:08:53.022
not occurred and then call the

NOTE Confidence: 0.8807604

b1845d12-e449-4414-894b-ff85245c4355
00:08:53.022 --> 00:08:55.846
informant and verify you were giving

NOTE Confidence: 0.8807604

527ab59c-1a76-4f8f-89b2-5bd388dd7659
00:08:55.846 --> 00:08:58.161
the correct Social Security number.

NOTE Confidence: 0.8807604

11da1127-f05d-4a20-8ba4-47c288d5cea0
00:08:58.170 --> 00:09:00.290
If the information is correct,

NOTE Confidence: 0.8807604

03a083cd-b0ee-472f-b773-61b2d09ae970
00:09:00.290 --> 00:09:03.254
go to the field under an

NOTE Confidence: 0.8807604

4659514b-d133-4b8d-b89a-be7242296bbe
00:09:03.254 --> 00:09:05.230
inner verified with informant.

NOTE Confidence: 0.8807604

3edf9a14-9485-4206-a945-b90f8d330793
00:09:05.230 --> 00:09:08.326
Do not try to manipulate the decedents name.

NOTE Confidence: 0.8807604

a93c688f-3c23-4224-a604-1440ee79c30b
00:09:08.330 --> 00:09:11.434
Trying to find a name to the number.

NOTE Confidence: 0.8807604

02b50903-6b3c-49fc-85dd-61e1bd3c7726
00:09:11.440 --> 00:09:13.460
Many times the name registered

NOTE Confidence: 0.8807604

41569d2c-2b00-43d6-9e2a-37e4f7d8f4ac
00:09:13.460 --> 00:09:15.480
at Social Security is different

NOTE Confidence: 0.8807604

cac99eaf-f73f-4db2-a01b-f432968e7e6a
00:09:15.548 --> 00:09:17.738
or a different spelling than the

NOTE Confidence: 0.8807604

43c37856-eeb4-4659-965d-82d194198e47
00:09:17.738 --> 00:09:19.198
legal name you entered.

NOTE Confidence: 0.8807604

08370b57-06e2-40f9-9d94-c35948c93d09
00:09:19.200 --> 00:09:22.144
It is OK and Social Security will be

NOTE Confidence: 0.8807604

fa4a93ca-68f5-4ec6-9c5d-4a6274482556
00:09:22.144 --> 00:09:24.925
notified of the death and will sort

NOTE Confidence: 0.8807604

513842c1-ca59-48a3-a2b8-4edbdb63d73e
00:09:24.925 --> 00:09:27.730
out the name discrepancy at their end.

NOTE Confidence: 0.8807604

0f6bff16-529d-42bb-972e-c3dca6ab7045
00:09:27.730 --> 00:09:30.058
If the number verified or you

NOTE Confidence: 0.8807604

b1f47a66-e709-4366-abbe-b555874dd627
00:09:30.058 --> 00:09:31.610
entered verified with informants,

NOTE Confidence: 0.8807604

97da02ee-e087-49ad-9f71-ae517d6d6108
00:09:31.610 --> 00:09:35.102
click on next to move on to Tab 2.

NOTE Confidence: 0.8365495

edc51f03-c778-4697-9410-eeb6c24bc47c
00:09:38.290 --> 00:09:41.384
Tab 2 is for the decedents information.

NOTE Confidence: 0.8365495

ff20ca3d-85d3-42ce-bd59-592a85595b04
00:09:41.390 --> 00:09:43.605
The decedent's birthplace is the

NOTE Confidence: 0.8365495

d01bc5b9-14e9-4190-a2c4-f8c09bf4499a
00:09:43.605 --> 00:09:45.820
first section for information entry.

NOTE Confidence: 0.8365495

f384ab79-7fb1-480c-8b0a-26152d926100
00:09:45.820 --> 00:09:48.060
United States is already populated

NOTE Confidence: 0.8365495

b283d445-3c58-451e-bb28-151e7f953f38
00:09:48.060 --> 00:09:50.300
if the country is somewhere

NOTE Confidence: 0.8365495

5b8fecb4-7ab1-4dd0-ac16-ea5456be38f4
00:09:50.374 --> 00:09:52.469
other than the United States.

NOTE Confidence: 0.8365495

ce86ea2f-c2a0-4bbf-8ab0-981047a76238
00:09:52.470 --> 00:09:55.008
Begin typing the name of the

NOTE Confidence: 0.8365495

98dab726-3ba9-4f51-a6da-82272dc4be4d
00:09:55.008 --> 00:09:57.780
country in the country will appear.

NOTE Confidence: 0.8365495

3237520a-4817-4af3-bd3d-71b7f4759f56
00:09:57.780 --> 00:10:00.170
However, if the United States.

NOTE Confidence: 0.8365495

0e92e49b-5f09-41cc-b03b-6ab514c6cf45
00:10:00.170 --> 00:10:02.305
Correct, tap down to the

NOTE Confidence: 0.8365495

abc321e8-d25f-4468-967f-ddd849bf8f4d
00:10:02.305 --> 00:10:04.440
state of their birth again.

NOTE Confidence: 0.8365495

5d943dd5-d715-41b9-85be-8031af9c4fd1
00:10:04.440 --> 00:10:06.580
Rover is built for speed.

NOTE Confidence: 0.8365495

dcc6ecf5-02b2-4f55-8cb3-25ba5f11964a
00:10:06.580 --> 00:10:10.580
You can begin typing the state and the

NOTE Confidence: 0.8365495

207ec0a6-02fa-4182-bb26-44c35b83187c
00:10:10.580 --> 00:10:13.677
information will auto populate for you.

NOTE Confidence: 0.8365495

12475796-ec4f-496c-8d45-beee7bf799ad
00:10:13.680 --> 00:10:16.564
Tap down to the city list and

NOTE Confidence: 0.8365495

3b0e24fe-ec37-4964-bd07-a0e2fa61e8fc
00:10:16.564 --> 00:10:19.419
begin typing the name of the city.

NOTE Confidence: 0.8365495

a8610870-75f3-44c5-9c96-bc683d92b6ea
00:10:19.420 --> 00:10:21.170
When you are finished typing,

NOTE Confidence: 0.8365495

acb00828-596b-4384-bd5a-f447082493dc
00:10:21.170 --> 00:10:22.910
the name of the city,

NOTE Confidence: 0.8365495

bb135c75-909d-4183-b8f7-d0387a5f95dd
00:10:22.910 --> 00:10:25.070
touch the tab key to move

NOTE Confidence: 0.8365495

ae85be38-bcf9-4552-8841-bfabb54fa07c
00:10:25.070 --> 00:10:26.750
down to item number 8.

NOTE Confidence: 0.85822916

10a53f28-92f2-4afc-bbad-77295d061116
00:10:28.850 --> 00:10:30.506
Enter the students address.

NOTE Confidence: 0.85822916

633a46d5-ffdd-4bf4-b21e-646ff41a58ca
00:10:30.506 --> 00:10:32.815
However, you will never enter a

NOTE Confidence: 0.85822916

9b9c583b-b8ee-4326-8b50-7c6d98801633
00:10:32.815 --> 00:10:35.470
post office box as the address.

NOTE Confidence: 0.85822916

29784db4-a5be-4ece-9fbb-d3ebe77fff3f
00:10:35.470 --> 00:10:37.655
If the decedent address contained

NOTE Confidence: 0.85822916

e06763ef-83d2-48b5-a613-a3b5b6bfdd6a
00:10:37.655 --> 00:10:39.840
in apartment number or space

NOTE Confidence: 0.85822916

5d4f2e05-a3f6-4476-941e-9dda6ab29dd0
00:10:39.916 --> 00:10:41.676
number for a mobile home,

NOTE Confidence: 0.85822916

11b48034-a555-434d-86a8-924a4a5f9f06
00:10:41.680 --> 00:10:43.755
enter the number and the

NOTE Confidence: 0.85822916

c02eb294-51c0-4514-b14f-4561c39b05db
00:10:43.755 --> 00:10:45.000
apartment number field.

NOTE Confidence: 0.85822916

d03b3b93-0102-4f10-a464-483fb09a7674
00:10:45.000 --> 00:10:48.717
If the address is not an apartment or space,

NOTE Confidence: 0.85822916

53da99f3-f562-4282-82ee-1481a9a4596e
00:10:48.720 --> 00:10:51.618
do not enter anything in the field.

NOTE Confidence: 0.85822916

2213d980-c6aa-4a5c-94a9-fefb378fb647
00:10:51.620 --> 00:10:54.254
Tap down and complete the rest

NOTE Confidence: 0.85822916

0837038f-c46f-4521-a8bb-99f6beae9496
00:10:54.254 --> 00:10:56.847
of the information and eight and

NOTE Confidence: 0.85822916

524a205e-c2c7-4398-88cc-5beba2d36c8f
00:10:56.847 --> 00:10:59.486
then tab down to item number 9.

NOTE Confidence: 0.81740576

4ba6b116-3ab3-42aa-9639-15628e5ef0d6
00:11:09.340 --> 00:11:12.340
For the miracle status you can

NOTE Confidence: 0.81740576

079e2dc0-5884-46ff-8276-e536d99df776
00:11:12.340 --> 00:11:15.870
type in M4 married W for widowed,

NOTE Confidence: 0.81740576

fb931a90-742b-4b82-b120-44293f7dc12c
00:11:15.870 --> 00:11:21.174
D for divorced or in for never married.

NOTE Confidence: 0.81740576

f5c1ff20-f1a3-40f3-8255-705426e816ee
00:11:21.180 --> 00:11:23.396
Then hit the tab key to move on.

NOTE Confidence: 0.84206927

7ac2fc6e-c698-42d4-b656-ea548ddf34c9
00:11:25.920 --> 00:11:28.326
Based on the selection you made

NOTE Confidence: 0.84206927

57f7e166-1775-4268-a91f-343d573da882
00:11:28.326 --> 00:11:30.470
on the marital status filed,

NOTE Confidence: 0.84206927

8474a97e-00bb-4ace-abaf-2cac8a131710
00:11:30.470 --> 00:11:32.540
Rover will open up the

NOTE Confidence: 0.84206927

5ccacf9d-86f7-440e-8073-9adff6080819
00:11:32.540 --> 00:11:34.610
correct fields 1011 and 12.

NOTE Confidence: 0.84206927

09412bc5-46ee-4224-8153-e2dd9787768b
00:11:34.610 --> 00:11:37.178
Go ahead and enter the information

NOTE Confidence: 0.84206927

3623ccc1-af20-4eaa-97c9-e610c944cfd4
00:11:37.178 --> 00:11:39.350
pertaining to the surviving spouse

NOTE Confidence: 0.84206927

82ad684c-17a0-46f8-83a6-8aa2118fc114
00:11:39.350 --> 00:11:42.066
and or the parents and these sections.

NOTE Confidence: 0.84206927

4a70c8da-291a-4af2-9e4e-5a7a540fb5da
00:11:42.070 --> 00:11:45.122
When you are finished to have out

NOTE Confidence: 0.84206927

d3a7f641-a592-4e77-98c7-5e9cc9192b84
00:11:45.122 --> 00:11:48.117
of the field and click on the

NOTE Confidence: 0.84206927

9626a2d4-6436-4015-8b8a-1b5abd3df747
00:11:48.117 --> 00:11:51.169
next button to move on to Tab 3.

NOTE Confidence: 0.85057753

a0a88da5-3947-49b9-87df-9210f9111653
00:12:08.770 --> 00:12:11.690
Tab 3 contains the decedent

NOTE Confidence: 0.85057753

4ca19418-3277-4f39-8658-e187376a54a8
00:12:11.690 --> 00:12:12.858
history information,

NOTE Confidence: 0.85057753

405cddd0-c37f-40d7-9bf9-6b5a42f8626a
00:12:12.860 --> 00:12:14.612
including Hispanic Origin,

NOTE Confidence: 0.85057753

4bd03f0a-a7dc-49a9-a9d7-ffd87f5a5828
00:12:14.612 --> 00:12:17.034
race, education, and occupation.

NOTE Confidence: 0.85057753

e13fed3d-3de4-4514-bc77-87ec53f77bdf
00:12:17.034 --> 00:12:20.796
You want to select the appropriate

NOTE Confidence: 0.85057753

0792515c-ea23-48a1-803d-32fc30429d5f
00:12:20.796 --> 00:12:23.030
selection for each one.

NOTE Confidence: 0.85057753

ffeeae11-7b74-4f2e-856a-b6f112f1fc7a
00:12:23.030 --> 00:12:25.220
Once you select the dissidents

NOTE Confidence: 0.85057753

18250c31-d30f-493d-9e3a-6bca843b2944
00:12:25.220 --> 00:12:28.300
Hispanic origin, tap down to item 14.

NOTE Confidence: 0.85057753

17749abc-3916-484f-ae1b-5633d4ca77f5
00:12:28.300 --> 00:12:30.928
Item 14 is for the race.

NOTE Confidence: 0.85057753

807b8e13-a542-44da-baa5-2d8d7c5c6011
00:12:30.930 --> 00:12:34.010
Some people have more than one race.

NOTE Confidence: 0.85057753

29711ec5-fe40-4eb6-9065-982312728306
00:12:34.010 --> 00:12:36.205
Click the race or races

NOTE Confidence: 0.85057753

b883ba2e-4ee4-464e-a569-8ebe749ddf49
00:12:36.205 --> 00:12:38.400
that apply to the decedent.

NOTE Confidence: 0.85057753

c4ef0956-8cb6-4966-a697-1f13ddcbc82e
00:12:38.400 --> 00:12:40.590
If you select American Indian,

NOTE Confidence: 0.85057753

d5ee84f9-efb9-42ac-815f-9b4f9722b817
00:12:40.590 --> 00:12:42.845
the Indian Tribe selection fields

NOTE Confidence: 0.85057753

b7a1d6e9-8b38-47ea-8d48-b6c7da03487f
00:12:42.845 --> 00:12:46.011
will open and you will select the

NOTE Confidence: 0.85057753

a8b88fbb-3c16-4612-89c1-7bd7ac38f85e
00:12:46.011 --> 00:12:48.489
tribe or tribes of their race.

NOTE Confidence: 0.85057753

cda53778-b7d6-4117-a55e-629cca42a640
00:12:48.490 --> 00:12:49.366
When finished,

NOTE Confidence: 0.85057753

e7be9bcf-d2f8-4be8-94c5-f142735def60
00:12:49.366 --> 00:12:52.432
tap to move on to item 15.

NOTE Confidence: 0.8307305

d2d9c371-c2ba-48d1-b033-e526c49f9866
00:12:56.870 --> 00:12:59.540
Item 15 contains the decedents education.

NOTE Confidence: 0.8307305

1c7e3991-5a35-4a1f-97bf-25525e11671d
00:12:59.540 --> 00:13:01.765
Enter the highest level of

NOTE Confidence: 0.8307305

91234c35-be90-4cd0-8ced-f881284ee4e5
00:13:01.765 --> 00:13:03.545
education for the decedent,

NOTE Confidence: 0.8307305

4ea349aa-23c4-4123-ac01-a13e466208c9
00:13:03.550 --> 00:13:07.546
then tab to move on to the next item.

NOTE Confidence: 0.87693214

91a86677-5094-4629-8955-14030975b871
00:13:10.140 --> 00:13:12.737
Item 16 and 17 deal with occupation

NOTE Confidence: 0.87693214

ededel27-c2fa-4a87-924c-cd22495045cf
00:13:12.737 --> 00:13:15.949
in type of industry of the decedent.

NOTE Confidence: 0.87693214

f1e2397b-1aba-4d94-aaf9-bf26e7ebca01
00:13:15.950 --> 00:13:18.386
Keep in mind the occupation is

NOTE Confidence: 0.87693214

32f9ac80-7f3e-4411-ac9a-1f5fcf5bf1c9
00:13:18.386 --> 00:13:20.923
what the person did when they

NOTE Confidence: 0.87693214

a84e5566-9019-45eb-b8d4-0eed27235da2
00:13:20.923 --> 00:13:23.419
went to work as an electrician.

NOTE Confidence: 0.87693214

cdfea179-c2e7-4cb7-95a4-e27657f8221f
00:13:23.420 --> 00:13:25.844
Well there or possibly have never

NOTE Confidence: 0.87693214

44179114-bd95-4c03-9682-704e6ee98a9b
00:13:25.844 --> 00:13:28.380
worked the kind of business or

NOTE Confidence: 0.87693214

5f822542-1d95-4955-ab88-1dc8c7a4623c
00:13:28.380 --> 00:13:30.888
industry is a type of business,

NOTE Confidence: 0.87693214

b64e118c-08cb-454c-b2e8-1bc55de55b6c
00:13:30.890 --> 00:13:33.380
not the name of the business.

NOTE Confidence: 0.87693214

48656793-e2f2-47cc-b445-2e1a30d1cb50
00:13:33.380 --> 00:13:35.455
So electrician could possibly be

NOTE Confidence: 0.87693214

049dc780-321e-4306-ac61-c15144a20db3
00:13:35.455 --> 00:13:37.530
electric light and power utility.

NOTE Confidence: 0.87693214

925629cd-296b-4108-8a46-e2cd9f9702a4
00:13:37.530 --> 00:13:39.390
Well there could possibly

NOTE Confidence: 0.87693214

84c8381a-3f32-4223-acec-b9e4be504ce2
00:13:39.390 --> 00:13:40.785
be steel fabrication.

NOTE Confidence: 0.87693214

9cefca76-871c-4bc7-af4a-5500497213a1
00:13:40.790 --> 00:13:43.342
And if they have never had some kind

NOTE Confidence: 0.87693214

8390bf25-a7f9-4f5f-a484-a1f09ff53e90
00:13:43.342 --> 00:13:46.364
of job and have never worked due to

NOTE Confidence: 0.87693214

b99e748a-8ad1-4967-bc84-5ae8e677d893
00:13:46.364 --> 00:13:48.950
a disability than inner never worked,

NOTE Confidence: 0.87693214

9e25333d-fdd0-4891-aaec-f77929cdccc8
00:13:48.950 --> 00:13:51.757
tab over to click on the next

NOTE Confidence: 0.87693214

3934aa43-edb7-4884-a46e-624d34d7e3d3
00:13:51.757 --> 00:13:54.147
button to move on to Tab 4.

NOTE Confidence: 0.783117

e6e8f5aa-917b-4938-bc3c-dac3c75dd0b2
00:13:56.730 --> 00:13:59.650
You are now at tab for the informant's

NOTE Confidence: 0.783117

7b6a9512-9f6e-46af-b5c3-a3ff5c065583
00:13:59.650 --> 00:14:01.696
information and the method of

NOTE Confidence: 0.783117

93ebbce9-c95e-4b9d-9ab4-541ee1e8608f
00:14:01.696 --> 00:14:03.356
disposition for the diseased.

NOTE Confidence: 0.783117

2e3ef086-7b1b-41b9-8aad-1681e119d80a
00:14:03.360 --> 00:14:05.682
Enter the informants names by tabbing

NOTE Confidence: 0.783117

416d217e-f94a-47c6-933d-06ddacb4c422
00:14:05.682 --> 00:14:08.039
to move down through the fields.

NOTE Confidence: 0.87729615

f76617fc-8a0a-4d2a-a93b-1c0e865004bc
00:14:10.930 --> 00:14:13.774
It will move you on down to the relationship.

NOTE Confidence: 0.87729615

8a188f11-46e7-4dab-ab27-f71ddbd0da63
00:14:13.780 --> 00:14:16.564
Type the relationship of the informant

NOTE Confidence: 0.87729615

933ac01f-79b7-4e35-827b-79bdfd9e24b8
00:14:16.564 --> 00:14:19.708
to the decedent and tab to move on.

NOTE Confidence: 0.87729615

e788bcdb-2b2c-4fa6-9f69-56711797331b
00:14:19.710 --> 00:14:21.936
Then you will be moved to a

NOTE Confidence: 0.87729615

3752a27f-8831-4351-9f5d-6f05fca3f008
00:14:21.936 --> 00:14:23.550
small box beside address,

NOTE Confidence: 0.87729615

392a3143-1e27-4604-af36-f68b6f0cd964
00:14:23.550 --> 00:14:25.290
same as the seasons residents.

NOTE Confidence: 0.87729615

75ef25a2-d26c-46ba-a657-070708a2ab94
00:14:25.290 --> 00:14:27.186
If the informant lived at the

NOTE Confidence: 0.87729615

8c96a6da-846d-4b5f-8479-20f874f3a6fa
00:14:27.186 --> 00:14:29.130
same address as a decedent,

NOTE Confidence: 0.87729615

38556649-5fe3-4925-9734-5768c0bc9ed6
00:14:29.130 --> 00:14:32.262
click the small box and touch the tab key.

NOTE Confidence: 0.87729615

291edb7f-9ee0-4c1f-860f-29411f382d6b
00:14:32.270 --> 00:14:33.320
The decedent's address

NOTE Confidence: 0.87729615

32560832-c0af-4aae-b257-5587541bbfe2
00:14:33.320 --> 00:14:35.070
will auto fill for you.

NOTE Confidence: 0.87729615

319e5ad1-3641-4ac0-95c8-f3c68a05916f
00:14:35.070 --> 00:14:36.810
If the information in the

NOTE Confidence: 0.87729615

2c525ea5-da0a-4968-b9ba-2381990ee995
00:14:36.810 --> 00:14:38.202
decendent had different addresses,

NOTE Confidence: 0.87729615

e3c40aad-bccd-421a-b33d-f9588243c5e0
00:14:38.210 --> 00:14:40.986
simply tab one more time and the address

NOTE Confidence: 0.87729615

ebdc2fd6-6dbb-4005-97ea-2dcbc5a402bb
00:14:40.986 --> 00:14:43.789
field will be available for you to enter.

NOTE Confidence: 0.87729615

8ec62f13-45f8-41c3-9885-ed93eeaaadcb0
00:14:43.790 --> 00:14:44.446
The informants.

NOTE Confidence: 0.87729615

80c24a20-a0f6-4a7d-9221-69656508cb84
00:14:44.446 --> 00:14:47.525
Address tab will move you on to the next

NOTE Confidence: 0.87729615

3eb532d2-872f-4998-971a-1a85ffdd8522
00:14:47.525 --> 00:14:50.227
field as you enter the address information.

NOTE Confidence: 0.87729615

5e513e76-c5fe-40e3-8e12-7b7f9df140fb
00:14:50.230 --> 00:14:54.724
Continue to tab to the next section.

NOTE Confidence: 0.87729615

568ba791-1b27-4979-ba18-2aadbd94221c
00:14:54.730 --> 00:14:56.760
If you look to the right side

NOTE Confidence: 0.87729615

b631a02d-b13b-4f8b-b06d-e7ebbeacbbe2
00:14:56.760 --> 00:14:59.333
of the page you will notice all

NOTE Confidence: 0.87729615

5235d8e0-ecff-4843-b00b-3a55157785ab
00:14:59.333 --> 00:15:01.373
three sections are yellowed out.

NOTE Confidence: 0.87729615

f7c9299e-3e3c-4505-8b4d-b0adf554d61f
00:15:01.380 --> 00:15:03.830
Click on the box next to the

NOTE Confidence: 0.87729615

bd77f391-5a6a-45b4-968f-602c3f9b5738
00:15:03.830 --> 00:15:04.880
method of disposition,

NOTE Confidence: 0.87729615

046435f2-3e80-48cf-90c3-fc2497c549b2
00:15:04.880 --> 00:15:06.630
then touch the tab key.

NOTE Confidence: 0.87729615

dfe8f683-bb0f-4925-a4a6-dcb5c5866405
00:15:06.630 --> 00:15:08.514
You will notice the area or

NOTE Confidence: 0.87729615

fa647dbb-ab93-4886-899b-13a052aaccd9
00:15:08.514 --> 00:15:10.624
areas on the right will turn

NOTE Confidence: 0.87729615

9a02983a-90d3-4caa-822f-7cea2aa3edc8
00:15:10.624 --> 00:15:12.574
white depending on the method,

NOTE Confidence: 0.87729615

8b81f4f3-df07-47bb-a366-e94c0e0b1d3a
00:15:12.580 --> 00:15:14.632
burial will open up this intersection

NOTE Confidence: 0.87729615

0863e5f2-91a6-49bc-955e-408de76b6a8a
00:15:14.632 --> 00:15:17.467
at the right for the name of the

NOTE Confidence: 0.87729615

12a5bea9-de27-4032-85c0-7b97c8bacfc0
00:15:17.467 --> 00:15:19.222
Cemetery if Cremation is selected,

NOTE Confidence: 0.87729615

2dfc68de-c355-4656-a2e6-9e512069f03e
00:15:19.230 --> 00:15:21.176
the top and bottom sections will open

NOTE Confidence: 0.87729615

3b3d4b64-53db-4021-af10-0e7dee081066
00:15:21.176 --> 00:15:23.992
up for the Crematory information in the

NOTE Confidence: 0.87729615

e8af7bf9-2407-4c0c-86da-5e98bddc5da2
00:15:23.992 --> 00:15:25.908
cremate Cremation permit information.

NOTE Confidence: 0.87729615

e2ee608a-46e8-4e74-bd7c-81fac1fd343d
00:15:25.910 --> 00:15:27.998
If removal from state is selected,

NOTE Confidence: 0.87729615

ac7122f4-482c-4b8b-9f87-3cb46f62ed32
00:15:28.000 --> 00:15:29.750
this intersection will open up,

NOTE Confidence: 0.87729615

86520e46-f31a-457a-aaf1-193811f2fb6e
00:15:29.750 --> 00:15:31.826
allowing the information for the out

NOTE Confidence: 0.87729615

02624d9c-2add-4755-b7e2-698fb10f4da1
00:15:31.826 --> 00:15:33.940
of state facility to be entered.

NOTE Confidence: 0.87729615

472aedba-58b4-41b8-b8c0-0ecff6f015a3
00:15:33.940 --> 00:15:37.072
You can select more than one in this section,

NOTE Confidence: 0.87729615

c7a41685-4b74-4f06-8f2a-3ab708c364bf
00:15:37.080 --> 00:15:40.570
so if the decedent will be buried at a state,

NOTE Confidence: 0.87729615

86610603-2eed-4ca5-bd91-bb0cd6ab8223
00:15:40.570 --> 00:15:42.904
then you can select burial and

NOTE Confidence: 0.87729615

91653a50-1cb0-4b41-a5b1-0d01d2bb0678
00:15:42.904 --> 00:15:45.348
removal from state or a combination

NOTE Confidence: 0.87729615

06d442dd-4173-482f-b066-9d14a240514f
00:15:45.348 --> 00:15:47.378
of any of these options.

NOTE Confidence: 0.87729615

2ccb0d95-a074-4401-bc55-f02c83e0350d
00:15:47.380 --> 00:15:49.768
When you have entered the appropriate

NOTE Confidence: 0.87729615

678e8ed9-7093-44bc-9153-6a319d6710c3
00:15:49.768 --> 00:15:51.716
information to battle the field

NOTE Confidence: 0.87729615

f26ba80c-1805-45be-98c8-0faafc9087a3
00:15:51.716 --> 00:15:53.450
and click next to move on.

NOTE Confidence: 0.8535494

db4e049c-6bcc-4006-b657-c334f52cd762
00:16:01.250 --> 00:16:03.632
Top five contains your Funeral Home

NOTE Confidence: 0.8535494

99eed144-a784-4704-8ece-aacf46598c6c
00:16:03.632 --> 00:16:05.220
and funeral director information.

NOTE Confidence: 0.8535494

c43c0a09-0359-45dd-9f39-e7a7cef6a779
00:16:05.220 --> 00:16:07.210
When you log into Rover,

NOTE Confidence: 0.8535494

12f966f3-bc56-4455-be54-8dbd8b9c4517
00:16:07.210 --> 00:16:09.670
the system recognizes you in your

NOTE Confidence: 0.8535494

aa146eac-1de5-4e67-8370-6d2c115cc9a3
00:16:09.670 --> 00:16:11.752
facility according to your setup

NOTE Confidence: 0.8535494

b95f6af9-6e67-43ee-91fb-b788e5fb0c5a
00:16:11.752 --> 00:16:14.335
information and items 22 through 24 you

NOTE Confidence: 0.8535494

0a21deac-54fd-4a11-90dd-a0fc68dcf910
00:16:14.335 --> 00:16:17.126
will see your Funeral Home in address.

NOTE Confidence: 0.8535494

bf1a779b-7965-4551-aec7-c2da33513052
00:16:17.130 --> 00:16:19.962
It is yellowed out because it is a

NOTE Confidence: 0.8535494

c7409ef9-8d73-4631-b8bf-461f3fee2cb1
00:16:19.962 --> 00:16:22.688
set field according to your setup.

NOTE Confidence: 0.8535494

d4ec006f-1ece-4a2c-8b6d-3a3d3c969c10
00:16:22.690 --> 00:16:25.156
Tab over to the first field.

NOTE Confidence: 0.8535494

7ce69fcb-db4f-403f-bbe6-6f333c3c00b3
00:16:25.160 --> 00:16:27.020
Under Item 23, funeral Director,

NOTE Confidence: 0.8535494

a252ba11-7ce2-4db0-8c76-c6ac9414b31b
00:16:27.020 --> 00:16:28.880
where you see the option,

NOTE Confidence: 0.8535494

5415988c-0063-4048-bb1e-a27085efb5f3
00:16:28.880 --> 00:16:30.143
Oklahoma funeral directors.

NOTE Confidence: 0.8535494

98a9dcdc-f8e4-456f-a70a-64b387426279
00:16:30.143 --> 00:16:32.669
A list of the funeral directors

NOTE Confidence: 0.8535494

04dfaa64-6845-4930-9efe-364e5d9603ea
00:16:32.669 --> 00:16:34.422
assigned to your facility in

NOTE Confidence: 0.8535494

f30483a9-2a75-4bc6-b93f-137ee825fa51
00:16:34.422 --> 00:16:36.318
the system will be listed here.

NOTE Confidence: 0.8535494

aec9d302-2664-45b6-bb7e-b28ada1f40c5
00:16:36.320 --> 00:16:38.868
Enter your name or the name of

NOTE Confidence: 0.8535494

3c06ae62-d49f-4bc2-9812-c0205de731f6
00:16:38.868 --> 00:16:41.106
the funeral director who will be

NOTE Confidence: 0.8535494

edfaaa63-7cbf-429f-9ae7-0ce19e98b0be
00:16:41.106 --> 00:16:42.891
signing the record touched the

NOTE Confidence: 0.8535494

3d72830a-29a8-4d98-affa-10b4bd0b71d0
00:16:42.891 --> 00:16:45.250
tab key to hold this election.

NOTE Confidence: 0.8535494

5b8d22ab-8310-4f24-b665-f7700910aa7d
00:16:45.250 --> 00:16:46.734
Oklahoma does not require

NOTE Confidence: 0.8535494

4a9470c6-a6d9-483a-9a9b-457534ba161e
00:16:46.734 --> 00:16:47.847
the embalmer information,

NOTE Confidence: 0.8535494

4acadf60-b489-4b6f-808e-82a8234680f1
00:16:47.850 --> 00:16:50.370
so at this point you have completed

NOTE Confidence: 0.8535494

ed61cf7e-6051-43e2-9a57-c55992b6f3b5
00:16:50.370 --> 00:16:52.319
entering data into this record.

NOTE Confidence: 0.8535494

fc55f11f-1ac6-48ea-a508-16a47b781b88
00:16:52.320 --> 00:16:54.516
Now you need to tell the

NOTE Confidence: 0.8535494

e29cceb2-00fb-48f6-a48d-f19b3b0bc4ff
00:16:54.516 --> 00:16:56.510
system what to do next.

NOTE Confidence: 0.8535494

d30c4233-5738-4f6a-aac4-b1c5fbc19d6f
00:16:56.510 --> 00:16:57.878
Click on tab 10.

NOTE Confidence: 0.8296762

23ef2612-d9f5-4b10-a83a-571263ae14d7
00:17:10.760 --> 00:17:13.917
Think of Captain as the directional Tabor

NOTE Confidence: 0.8296762

47fe8ef5-a1a0-4fcf-9353-44ccf9dcdd9d
00:17:13.917 --> 00:17:16.832
over the information on Tab 10 will

NOTE Confidence: 0.8296762

79e9d4ff-a7e6-474c-9d24-5a86eb990ad6
00:17:16.832 --> 00:17:19.058
direct the system to the appropriate

NOTE Confidence: 0.8296762

92d2e266-24d6-4c3d-b55b-f7335b8d93e8
00:17:19.134 --> 00:17:21.606
area for completion of the record.

NOTE Confidence: 0.8296762

9cf63ab3-0e59-4a91-9537-c26ed8dae82e
00:17:21.610 --> 00:17:24.136
First, you will notice that comments

NOTE Confidence: 0.8296762

3567d805-7bcd-4b8f-9c86-45f0c883aaa9
00:17:24.136 --> 00:17:26.771
among users about box the comments

NOTE Confidence: 0.8296762

4129d7d2-6015-44cb-a424-a0a8ed759f94
00:17:26.771 --> 00:17:29.823
box is where you will enter helpful

NOTE Confidence: 0.8296762

15e180bf-5bcc-45f5-9131-8699b23c71bc
00:17:29.823 --> 00:17:32.149
information for the online physician,

NOTE Confidence: 0.8296762

91acb3a6-6def-4303-9fd4-71cc6f721603
00:17:32.150 --> 00:17:36.518
the medical examiner or us here at the

NOTE Confidence: 0.8296762

2562ff33-ce6e-407f-a1ed-69ac6bd1efa2
00:17:36.518 --> 00:17:40.759
state in our DoD for date of death.

NOTE Confidence: 0.8296762

b689485e-773f-411f-ac99-292bb7c4eedb
00:17:40.760 --> 00:17:43.690
Tod four time of death.

NOTE Confidence: 0.7940871

6897fa82-7e09-43fc-bf70-a85d2a6712b2
00:17:45.970 --> 00:17:49.580
POD for place of death.

NOTE Confidence: 0.7940871

a4237a58-2cc3-4a37-a0ed-ccedcb1511bc
00:17:49.580 --> 00:17:51.608
When you have entered your comments,

NOTE Confidence: 0.7940871

62528d59-3906-4b7e-b012-bc7df4aa8b72
00:17:51.610 --> 00:17:55.789
press the tab key to move on.

NOTE Confidence: 0.7940871

71d896fa-baeb-48ca-a6cd-be34cd30456f
00:17:55.790 --> 00:17:57.366
There are three separate

NOTE Confidence: 0.7940871

4a870c16-c2fe-4e9b-8213-c51b151968de
00:17:57.366 --> 00:17:59.336
areas to send your record.

NOTE Confidence: 0.7940871

1f033765-76a9-487e-9a43-7dcea2d6db3e
00:17:59.340 --> 00:18:01.698
The first is the assign transfer

NOTE Confidence: 0.7940871

2ec54649-f7df-4e12-8d53-0c4b62a6c380
00:18:01.698 --> 00:18:02.877
notify physician section.

NOTE Confidence: 0.7940871

5b835580-9218-4dd9-93ca-b9bdcba71480
00:18:02.880 --> 00:18:05.250
If the case is a burial,

NOTE Confidence: 0.7940871

838533ea-a7f6-4661-805c-b97bed0fb812
00:18:05.250 --> 00:18:08.106
a natural death and the medical examiner

NOTE Confidence: 0.7940871

6ad39f7a-4a91-4322-84ed-718689908ca8
00:18:08.106 --> 00:18:11.159
is not involved with the cause of death.

NOTE Confidence: 0.7940871

edec09a5-f8cd-4c6e-b000-f2d6876abb51
00:18:11.160 --> 00:18:14.008
You can send the case to the decedent's

NOTE Confidence: 0.7940871

b6e6d184-a731-4287-97d7-d9f24c0dd468
00:18:14.008 --> 00:18:16.064
primary care physician for completion

NOTE Confidence: 0.7940871

f64240ad-3c07-4536-a3bd-e329c6600da5
00:18:16.064 --> 00:18:19.032
of the medical portion of the record.

NOTE Confidence: 0.7940871

edd4cc1d-bc7d-4989-99b4-53264d4769eb
00:18:19.040 --> 00:18:21.728
Our field services staff are currently

NOTE Confidence: 0.7940871

86cffb58-cf2d-455f-a6b5-12c66ef1125a
00:18:21.728 --> 00:18:23.929
training Oklahoma physicians on the

NOTE Confidence: 0.7940871

3e8120b8-9b95-4e48-bac6-89e562c89d33
00:18:23.929 --> 00:18:25.963
Rover system to send a certificate

NOTE Confidence: 0.7940871

567d6a70-d832-4bba-a214-8bd134fd4fac
00:18:25.963 --> 00:18:27.819
to a physician for signing.

NOTE Confidence: 0.7940871

2e819231-3d91-4097-98fd-d48fa453a11b
00:18:27.820 --> 00:18:29.532
An action under assign,

NOTE Confidence: 0.7940871

caaa5696-b1aa-4ac8-8219-542e81b2d144
00:18:29.532 --> 00:18:31.250
transfer, notify a physician,

NOTE Confidence: 0.7940871

f12df1a0-009a-40c1-a13c-46e7645c05bf
00:18:31.250 --> 00:18:35.079
hit the spacebar to open the drop down box,

NOTE Confidence: 0.7940871

d4be5e62-6bb0-47a2-b674-938ea3fd2d26
00:18:35.080 --> 00:18:36.880
select Request Medical certification,

NOTE Confidence: 0.7940871

631c227f-2183-4741-a289-2531395da604
00:18:36.880 --> 00:18:40.200
hit enter and then touch the tab key.

NOTE Confidence: 0.7940871

b12d7317-b73a-4cc3-b08e-2f83fd42c1cb
00:18:40.200 --> 00:18:42.305
The field beside select physician

NOTE Confidence: 0.7940871

4140b5a7-6b6a-45fc-a5e3-a614700609b9
00:18:42.305 --> 00:18:44.929
will turn blue hit your spacebar

NOTE Confidence: 0.7940871

d807f57e-78ba-4cca-8e73-25fbaecc6490
00:18:44.929 --> 00:18:47.981
to open a list of the physicians

NOTE Confidence: 0.7940871

2af20e71-fee9-4f6d-8d43-d68ae87aa834
00:18:47.981 --> 00:18:49.600
currently trained on Rover.

NOTE Confidence: 0.7940871

67048e16-dfae-4269-8148-be541a362d17
00:18:49.600 --> 00:18:52.526
Look over the list if the decedent's

NOTE Confidence: 0.7940871

f6f98412-abfb-4ffd-827e-6fad19861873
00:18:52.526 --> 00:18:55.148
physician has been trained in Rover,

NOTE Confidence: 0.7940871

829968d8-4dd7-4e4b-8055-21a5faeed565
00:18:55.150 --> 00:18:56.902
their name will appear.

NOTE Confidence: 0.7940871

1c586940-b1e6-4dbc-b76d-cc07e588eed7
00:18:56.902 --> 00:18:58.654
Click on their name.

NOTE Confidence: 0.7940871

8d9105ba-160e-472f-af93-5a2725c0b3db
00:18:58.660 --> 00:19:01.026
And then Tab you will see the

NOTE Confidence: 0.7940871

d969d100-ee0f-4d1c-af2a-1e94b6f37479
00:19:01.026 --> 00:19:03.258
assignment of the physician in the

NOTE Confidence: 0.7940871

9fc19cd9-f6dc-4059-ae0e-7e549f94d92e
00:19:03.258 --> 00:19:05.925
case history box at the lower right.

NOTE Confidence: 0.7940871

7d02353c-c75c-414a-9247-70b7dcde125b
00:19:05.930 --> 00:19:08.298
If you do not see the doctors name,

NOTE Confidence: 0.7940871

565dc963-f678-4533-92c4-40c3bdf21f17
00:19:08.300 --> 00:19:10.211
it means the doctor has not been

NOTE Confidence: 0.7940871

6baf4644-73b1-4373-b388-34702f38805b
00:19:10.211 --> 00:19:11.849
trained in the Rover system.

NOTE Confidence: 0.7940871

0c04f7cd-858d-45c2-97f4-da7c039bac2c
00:19:11.850 --> 00:19:13.670
If we do not see the doctors

NOTE Confidence: 0.7940871

4993d1ee-59e0-419c-9fa9-14f53e44dc8d
00:19:13.670 --> 00:19:15.399
name called the Rover Helpdesk.

NOTE Confidence: 0.8801147

2b65a827-a388-4126-8028-f2c533e9c62f
00:19:20.870 --> 00:19:23.024
The second area is the assigned

NOTE Confidence: 0.8801147

3b5c576d-ad68-4cdf-b332-17078ed99bae
00:19:23.024 --> 00:19:24.980
transferred notify Funeral Home Section.

NOTE Confidence: 0.8801147

e5f0de6f-00b9-48d7-bca2-c8d6da33e588
00:19:24.980 --> 00:19:27.062
On occasion, a family will begin

NOTE Confidence: 0.8801147

afc6d6cd-d87a-4e19-ab2a-182081a0a447
00:19:27.062 --> 00:19:29.258
a case with your funeral facility

NOTE Confidence: 0.8801147

b741c929-049f-4dba-b9d7-9d7a57bf1e2f
00:19:29.258 --> 00:19:31.834
only to come back and tell you

NOTE Confidence: 0.8801147

709f5b32-8f53-4d67-8f42-ffde0f0b5753
00:19:31.834 --> 00:19:34.326
they want to use another facility.

NOTE Confidence: 0.8801147

21e43677-ffde-4765-8523-66b492eb8679
00:19:34.330 --> 00:19:36.300
Sometimes the family tells the

NOTE Confidence: 0.8801147

19860376-0db7-4b90-93a3-ffd39a1c34d3
00:19:36.300 --> 00:19:37.876
medical examiner which facility

NOTE Confidence: 0.8801147

2057f95c-981e-4cd9-9f30-a899fe625601
00:19:37.876 --> 00:19:39.570
will be handling the case.

NOTE Confidence: 0.8801147

4f494655-b16a-4ec1-b164-38c9d89370bb
00:19:39.570 --> 00:19:41.440
Then they changed their mind,

NOTE Confidence: 0.8801147

ec4cc5ae-46e5-4984-a564-cc6b916e0903
00:19:41.440 --> 00:19:43.310
but the Amy has already

NOTE Confidence: 0.8801147

84959ba8-050b-4ed5-9ea5-bb91034478ba
00:19:43.310 --> 00:19:45.180
assigned the case to you.

NOTE Confidence: 0.8801147

c1bf463f-cel1a-49e6-8ba9-37d2c2695976
00:19:45.180 --> 00:19:47.316
You might have already started the

NOTE Confidence: 0.8801147

c8c4580e-98af-4fd3-84b4-e5849890a505
00:19:47.316 --> 00:19:49.290
case an have information entered.

NOTE Confidence: 0.8801147

2afa7fca-35dc-4d99-9efa-9c76ed75c5ea
00:19:49.290 --> 00:19:51.260
You can go to the.

NOTE Confidence: 0.8801147

608f1f4a-244e-4eed-b655-b93680e3e569
00:19:51.260 --> 00:19:53.755
Assign transferred notify Funeral Home

NOTE Confidence: 0.8801147

3b8efff9-84af-4f8c-ba91-593636fa5af9
00:19:53.755 --> 00:19:56.632
and transferred to another Funeral Home

NOTE Confidence: 0.8801147

bc21b17a-fd09-4715-a3d5-658efc72c932
00:19:56.632 --> 00:20:00.190
on the Action Tab, tab out and a list.

NOTE Confidence: 0.8801147

64657512-2862-4f99-a452-8b5f7a701a3d
00:20:00.190 --> 00:20:01.153
Sing a funeral.

NOTE Confidence: 0.8801147

66e6c5f2-6c68-4c99-952c-5c98000534ad
00:20:01.153 --> 00:20:02.116
Homes will open.

NOTE Confidence: 0.8801147

dc59acca-b8ef-4c2c-a6f4-83d7905db641
00:20:02.120 --> 00:20:04.512
Go down the list and till you find

NOTE Confidence: 0.8801147

6443b5e2-b333-4d37-9d39-d53498a67c51
00:20:04.512 --> 00:20:06.610
the Funeral Home for the transfer.

NOTE Confidence: 0.8801147

138c9fd9-7438-4a21-9784-631bf8bb6441
00:20:06.610 --> 00:20:09.211
So like the facility and tab you will see

NOTE Confidence: 0.8801147

e6923130-ef1c-4c2b-871e-53ada22c9c35
00:20:09.211 --> 00:20:12.064
the transfer noted in the case history box.

NOTE Confidence: 0.8801147

57a9aa63-7a65-44ae-a632-8a1a33a5f45c
00:20:12.070 --> 00:20:15.710
The case will leave your open case Q and show

NOTE Confidence: 0.8801147

4b7a8275-070b-4fd2-90e4-beea82e2cd5f
00:20:15.790 --> 00:20:19.426
on the new funeral homeless when they log in.

NOTE Confidence: 0.8801147

7c6e7982-59be-4ed4-b878-0fdea2d5bcd5
00:20:19.430 --> 00:20:21.920
The third area is for the

NOTE Confidence: 0.8801147

fcd23c17-d788-46a5-addc-c12443867414
00:20:21.920 --> 00:20:23.165
medical examiner assignment.

NOTE Confidence: 0.8801147

8b519436-dedd-4740-a1fd-df980c42abf6
00:20:23.170 --> 00:20:25.660
If the case is a Cremation,

NOTE Confidence: 0.8801147

2217024b-7104-49fe-a522-1de4c3d1211e
00:20:25.660 --> 00:20:28.150
or if the decedent is being

NOTE Confidence: 0.8801147

6f92431d-c279-46d6-be2e-29bef91ab74c
00:20:28.150 --> 00:20:29.810
transported out of state,

NOTE Confidence: 0.8801147

219d25f8-2fba-4aa4-a2ca-c26c188f3506
00:20:29.810 --> 00:20:32.300
the medical examiner must be notified.

NOTE Confidence: 0.8801147

17532c5f-528a-4091-ab5c-c0e78193cfef
00:20:32.300 --> 00:20:34.946
Both cremations in transport require a

NOTE Confidence: 0.8801147

67834b4b-5667-41e6-b48c-15d2c11abe4f
00:20:34.946 --> 00:20:38.108
permit before the method can be carried out.

NOTE Confidence: 0.8801147

11e0c9c7-2898-48e3-b0b3-4ea216c57e16
00:20:38.110 --> 00:20:40.432
Click on the field beside reason

NOTE Confidence: 0.8801147

3d8c2ca4-5a93-4bea-bbbc-8547ca3ac62c
00:20:40.432 --> 00:20:43.090
an open the drop down listing.

NOTE Confidence: 0.8801147

4f1b5eb0-1891-4843-9c5d-8addf976e0bd
00:20:43.090 --> 00:20:45.160
You can select either Cremation

NOTE Confidence: 0.8801147

018a2677-8be4-4213-99da-4d58840f0c26
00:20:45.160 --> 00:20:46.816
permit or transport permit.

NOTE Confidence: 0.8801147

94eea15b-c39f-493b-971d-1fc5dcb22a74
00:20:46.820 --> 00:20:49.676
Select the proper permit and tab.

NOTE Confidence: 0.8801147

175924bd-ccc0-4c7d-ad11-c2e9329aa4ba
00:20:49.680 --> 00:20:52.291
You will see the notification to the

NOTE Confidence: 0.8801147

1ecacc3a-1993-4c82-a742-a5fbe379d7b6
00:20:52.291 --> 00:20:54.419
medical examiner for the permit in

NOTE Confidence: 0.8801147

c9afc9d5-5fb4-44ee-96cf-a3df2d98d730
00:20:54.419 --> 00:20:56.617
the case history box to the right.

NOTE Confidence: 0.8801147

d3770b24-a382-45a8-aa47-067ee9f43452
00:20:56.620 --> 00:20:59.140
There are other times when a record must

NOTE Confidence: 0.8801147

2e74a8a9-8564-43b8-9009-b960ac2f2dc7
00:20:59.140 --> 00:21:01.826
be referred to the medical examiner's office.

NOTE Confidence: 0.8801147

ccb27bf6-1f0e-4b30-b8af-1918e02f3820
00:21:01.830 --> 00:21:05.290
If the decedent is under the age of 18 or

NOTE Confidence: 0.8801147

1c02bf40-cec3-47d5-9e50-c783be54deb6
00:21:05.383 --> 00:21:09.019
the cause of death was not a natural cause.

NOTE Confidence: 0.8801147

c7bdc583-08c5-4184-9e8a-8d77afc1cc5d
00:21:09.020 --> 00:21:11.498
Or death due to a fall.

NOTE Confidence: 0.8801147

4d353d9c-003e-421d-9795-1de343066cb3
00:21:11.500 --> 00:21:13.475
All three of these types

NOTE Confidence: 0.8801147

e21d022f-f004-475d-aa6a-118e967ef590
00:21:13.475 --> 00:21:15.450
of cases must be referred,

NOTE Confidence: 0.8801147

9e7e7a74-8074-4b18-8759-23394bcfb27c
00:21:15.450 --> 00:21:18.314
and when you click on the reason field

NOTE Confidence: 0.8801147

72b3f5ba-4bee-40b0-87f8-6fc70c913c1b
00:21:18.314 --> 00:21:20.823
an open the drop down selections

NOTE Confidence: 0.8801147

8e186acc-b881-4ec8-80c1-6cc28fc30592
00:21:20.823 --> 00:21:23.850
select other touch the tab key in

NOTE Confidence: 0.8801147

6473c706-f45f-4242-8563-958029400027
00:21:23.850 --> 00:21:26.118
the other reason line opens up.

NOTE Confidence: 0.8801147

aa5668a7-e171-45aa-b66d-e228d0e53eeb
00:21:26.120 --> 00:21:29.280
You will free type the reason in the

NOTE Confidence: 0.8801147

e40963db-e74b-4f44-a6ec-aeec0c105d03
00:21:29.280 --> 00:21:31.828
box entries such as decedent under

NOTE Confidence: 0.8801147

93f1b107-731a-4eeb-a96d-3b1d5342fc92
00:21:31.828 --> 00:21:35.137
age of 18 or unnatural death or death

NOTE Confidence: 0.8801147

f44b1a14-f48b-451a-8afd-6f31f9e22424
00:21:35.137 --> 00:21:38.425
as a result of a fall are examples of

NOTE Confidence: 0.8801147

30c80969-9897-4305-a331-dc8128cea3cc
00:21:38.425 --> 00:21:41.610
data to be entered for that reason.

NOTE Confidence: 0.8801147

b1c90045-33a5-4574-805b-e8332bb474d8
00:21:41.610 --> 00:21:44.562
Touch tab and you will see the referral

NOTE Confidence: 0.8801147

4c9e630c-eeba-4c05-a842-e9d01565f600
00:21:44.562 --> 00:21:47.788
in the case history box to the right.

NOTE Confidence: 0.8801147

a448267f-aa11-456d-a8ae-d268364dda8c
00:21:47.790 --> 00:21:50.230
One item to make note of when you

NOTE Confidence: 0.8801147

99d11318-286d-4955-94d6-38dbd244ca84
00:21:50.230 --> 00:21:52.456
make any selection from one of

NOTE Confidence: 0.8801147

9aela556-c00d-4b94-913e-e22c07540608
00:21:52.456 --> 00:21:54.766
the three sections on the side,

NOTE Confidence: 0.8801147

821c259e-aabc-436f-9071-1f14db51475e
00:21:54.770 --> 00:21:57.612
you will see the action in the

NOTE Confidence: 0.8801147

90599092-e3b6-4bf2-8f95-27938fec300a
00:21:57.612 --> 00:21:58.830
case history box.

NOTE Confidence: 0.8801147

0102731e-cdf0-49be-96eb-a3bddfd41bfa
00:21:58.830 --> 00:22:01.502
If you leave the case and come back

NOTE Confidence: 0.8801147

356ba069-c068-4e55-926c-b0a1eb454ad7
00:22:01.502 --> 00:22:04.153
later to do more data entry this

NOTE Confidence: 0.8801147

284504dd-101b-4033-9745-e14caf3c8c16
00:22:04.153 --> 00:22:06.577
elections you made in this election

NOTE Confidence: 0.8801147

c2d2a449-e287-4996-a8e2-c0cbeb5d124b
00:22:06.577 --> 00:22:09.247
box will default back to select.

NOTE Confidence: 0.8801147

7fd118e8-d043-455e-bdc8-7b50c0f72172
00:22:09.250 --> 00:22:11.945
Do not re select the assignment again.

NOTE Confidence: 0.8801147

c239b99e-3aa7-4a45-b940-d23bd289fc10
00:22:11.950 --> 00:22:14.484
Always look at the case history box

NOTE Confidence: 0.8801147

9ef244f9-7130-41c5-a9d6-12bb69b125b8
00:22:14.484 --> 00:22:17.287
if you see the assignment in the

NOTE Confidence: 0.8801147

92bd1dd5-4d6a-4ae0-9fff-ca89c67ccd4b
00:22:17.287 --> 00:22:20.060
history books do not re select it.

NOTE Confidence: 0.8801147

05d79bd8-ae0b-40f9-96f0-5755caf5e1e6
00:22:20.060 --> 00:22:21.985
Multiple selections do not make

NOTE Confidence: 0.8801147

5ac5f95b-8081-44b9-bba1-b66156ae0ad2
00:22:21.985 --> 00:22:23.525
the record go faster.

NOTE Confidence: 0.8801147

a0a8eb60-0c97-4a48-83d1-cfbf0d521301
00:22:23.530 --> 00:22:26.519
If anything they slow down the record

NOTE Confidence: 0.8801147

9fbc5609-86f4-4e49-a2b1-d44cc2fadfbc
00:22:26.519 --> 00:22:29.688
and could cost the record to hang up.

NOTE Confidence: 0.8801147

9df58ffc-e8ce-495d-ba35-122faf241bb1
00:22:29.690 --> 00:22:32.105
Always check the case history box first.

NOTE Confidence: 0.8801147

d5327bd8-94d5-42d8-aeel-b0eac0ed15ee
00:22:32.110 --> 00:22:34.774
You do not need to do any selections

NOTE Confidence: 0.8801147

18b13e93-6226-44a9-9c9f-2f8eb69dff31
00:22:34.774 --> 00:22:35.440
on the

NOTE Confidence: 0.8642164

6b75d736-3150-4642-8dcb-55742880872e
00:22:35.518 --> 00:22:37.298
right side of this tab.

NOTE Confidence: 0.8642164

a5ea44a8-7ba7-4e21-8aab-ff837ac670c0
00:22:37.300 --> 00:22:39.806
You are now finished with the data

NOTE Confidence: 0.8642164

3ec19fa3-ae2-4424-b819-427d7ed2c2bf
00:22:39.806 --> 00:22:42.499
entry portion of the death certificate.

NOTE Confidence: 0.8642164

6605c5c4-e0d6-4e07-b46b-dc090608c6d0
00:22:42.500 --> 00:22:45.788
Click the finish button to continue and you

NOTE Confidence: 0.8642164

2e1dcc9f-a240-43cb-8a70-d1b43f78013a
00:22:45.788 --> 00:22:49.355
will be sent to the Rover warning screen.

NOTE Confidence: 0.8642164

ab0aa7b8-e47c-4fe7-8739-c0ab3aec4893
00:22:49.360 --> 00:22:52.391
Notice how Rover gives a few warnings

NOTE Confidence: 0.8642164

55fbd5bb-e77b-4841-84f1-7df05816f48c
00:22:52.391 --> 00:22:54.938
before you completely save the record.

NOTE Confidence: 0.8642164

1c600e76-5e2d-4165-93fd-835e44f7c288
00:22:54.940 --> 00:22:56.652
Funeral homes must still

NOTE Confidence: 0.8642164

9202a7cd-5947-48cf-b131-b348ec552f21
00:22:56.652 --> 00:22:58.792
sign or drop to paper,

NOTE Confidence: 0.8642164

bdee04ad-7756-4754-8dd8-98f00874d265
00:22:58.800 --> 00:23:02.576
and a physician must certify the record R2

NOTE Confidence: 0.8642164

1a1420e5-6bd7-40ed-b0fd-a84b01feaf5a
00:23:02.576 --> 00:23:05.500
standard warnings that will always appear.

NOTE Confidence: 0.8642164

b203beb9-54ec-48a0-ad6d-7f27052cca27
00:23:05.500 --> 00:23:06.643
Any other warnings?

NOTE Confidence: 0.8642164

c83fe32e-ed30-483b-9263-119531148a82
00:23:06.643 --> 00:23:08.548
Below are telling you some

NOTE Confidence: 0.8642164

9b70133a-e448-4977-8d52-f5888369c6d2
00:23:08.548 --> 00:23:09.880
information is missing.

NOTE Confidence: 0.8642164

a53b96c8-9904-45dc-beae-5fc9874e6bd0
00:23:09.880 --> 00:23:13.030
The errors have a blue title with

NOTE Confidence: 0.8642164

5c775692-3b5e-43da-a17b-232449b9627b
00:23:13.030 --> 00:23:14.850
black descriptions under them.

NOTE Confidence: 0.8642164

ee8ee03b-5f5c-46d0-a8e6-9cce936f2255
00:23:14.850 --> 00:23:16.922
The blue title is a hyper link

NOTE Confidence: 0.8642164

a8c23594-b285-4b1f-9e53-bf5416268aa0
00:23:16.922 --> 00:23:19.138
and clicking on it will take you

NOTE Confidence: 0.8642164

7ffe85a0-4f57-45af-bc4c-deccc3d7bb05
00:23:19.138 --> 00:23:21.028
to the appropriate tab and Rover

NOTE Confidence: 0.8642164

4290705a-7cbc-4814-a6ad-c12fb2b20abc
00:23:21.098 --> 00:23:22.580
to correct information.

NOTE Confidence: 0.8642164

18e870cb-077b-412e-a7e3-76748073f852
00:23:22.580 --> 00:23:24.520
After entering the missing information,

NOTE Confidence: 0.8642164

240b2038-02d6-4d8e-b9a3-c42bdb27af23
00:23:24.520 --> 00:23:27.250
click on finish and you will be

NOTE Confidence: 0.8642164

3a019d92-d58c-4c3b-b434-0d1c02092070
00:23:27.250 --> 00:23:30.419
back to the Rover warning screen.

NOTE Confidence: 0.8642164

8293ac1f-0ee7-49a2-84d7-278bc7466946
00:23:30.420 --> 00:23:32.569
Some of the warning messages do not

NOTE Confidence: 0.8642164

e1b6e882-f8b1-4498-8d79-fa079813e3e5
00:23:32.569 --> 00:23:34.968
apply to you as a funeral facility.

NOTE Confidence: 0.8642164

9cf4b512-3203-44ec-8e5d-21ca91086f03
00:23:34.970 --> 00:23:37.070
They are messages for the

NOTE Confidence: 0.8642164

a9253dbf-cbfe-4bb0-8613-2ad1870c0c33
00:23:37.070 --> 00:23:39.170
medical portion of the record.

NOTE Confidence: 0.8642164

78bee663-8491-4c02-9f76-83ff448e918c
00:23:39.170 --> 00:23:41.780
Even if you miss these questions.

NOTE Confidence: 0.8642164

66d04238-edf7-4a7e-9d08-8664b72bd346
00:23:41.780 --> 00:23:44.716
Any error on this page can be bypassed

NOTE Confidence: 0.8642164

577135a0-9b14-4ae5-bac8-c49fa8f0417b
00:23:44.716 --> 00:23:47.850
and you can at least save the record.

NOTE Confidence: 0.8642164

2349ac5e-1464-4dbe-8e09-6b408f02ed0e
00:23:47.850 --> 00:23:49.620
This is important if you get

NOTE Confidence: 0.8642164

05b32405-0764-4fe0-abdc-7879e396b246
00:23:49.620 --> 00:23:51.885
interrupted or have to stop in the

NOTE Confidence: 0.8642164

db508978-7862-48f3-8ca2-737c63ca4385
00:23:51.885 --> 00:23:53.585
middle of completing a certificate,

NOTE Confidence: 0.8642164

b47f6b3a-5147-43bf-855e-1c0c464e1678
00:23:53.590 --> 00:23:55.402
you can just save as pending

NOTE Confidence: 0.8642164

9a8e6dbd-2322-441b-833f-0f798b87a931
00:23:55.402 --> 00:23:57.674
with the errors and come back to

NOTE Confidence: 0.8642164

fa4bf6b2-cf45-4fdd-87a9-d1247c37ca62
00:23:57.674 --> 00:23:59.329
complete the rest at anytime.

NOTE Confidence: 0.8642164

d80ac40c-061e-44f0-b5d8-8747ccb49974
00:23:59.330 --> 00:24:02.214
So scroll to the bottom of the

NOTE Confidence: 0.8642164

60a78b45-501f-4ecc-9cf0-8c774b340f9e
00:24:02.214 --> 00:24:05.288
page and click on save as pending.

NOTE Confidence: 0.8642164

dab4c7fb-66e3-43f0-9092-f80648fab4d6
00:24:05.290 --> 00:24:08.338
We are now on the successful

NOTE Confidence: 0.8642164

fc8cee62-ecdc-42e6-9f9e-ea03d0f85e4e
00:24:08.338 --> 00:24:09.354
transaction page.

NOTE Confidence: 0.8642164

a19d9e0f-d71b-4e4f-b117-4221ea7700c2
00:24:09.360 --> 00:24:11.244
This page shows us that we

NOTE Confidence: 0.8642164

cc9c76bc-15aa-4d0a-a3ce-ec548d10760c
00:24:11.244 --> 00:24:12.500
can print the draft.

NOTE Confidence: 0.8642164

2ca3d0ed-910e-40f3-84af-2fa3bbb0f85a
00:24:12.500 --> 00:24:15.680
Go ahead and click on print.

NOTE Confidence: 0.8642164

fc52f66c-eb6e-4c56-a85a-8b6ca241b686
00:24:15.680 --> 00:24:18.664
Now go ahead and click on generate document.

NOTE Confidence: 0.8642164

cc2fa876-a8f3-4b98-81cd-2ee69efcfa7e
00:24:18.670 --> 00:24:21.288
From here you can print the document.

NOTE Confidence: 0.8642164

eb102ecd-0284-4c01-8c4f-abdef829b281
00:24:21.290 --> 00:24:22.782
We recommend that once

NOTE Confidence: 0.8642164

8a9b6bcb-53a3-48e9-b069-e57d0c73a901
00:24:22.782 --> 00:24:24.274
you print the document,

NOTE Confidence: 0.8642164

644be613-bc0e-4820-be7f-588d353b2750
00:24:24.280 --> 00:24:26.695
you show the family to verify that

NOTE Confidence: 0.8642164

a2e06aac-ed90-4e4b-aeae-d372beceeee00
00:24:26.695 --> 00:24:28.400
information is entered correctly,

NOTE Confidence: 0.8642164

ed3bc83e-b214-4edc-a779-3beeb77bdbb5
00:24:28.400 --> 00:24:30.210
in that everything is spelled

NOTE Confidence: 0.8642164

c6f35082-0e7d-4f2c-8ce7-7471f657f2fd
00:24:30.210 --> 00:24:32.879
correctly to move on with the process.

NOTE Confidence: 0.8642164

2f7683fd-6625-45c7-91db-84687c037936
00:24:32.880 --> 00:24:35.490
Now you can close the window

NOTE Confidence: 0.8642164

4dfde7ea-49a4-4351-b904-1ed0ce8e424d
00:24:35.490 --> 00:24:37.940
to get back to Rover.

NOTE Confidence: 0.8642164

46efea8c-4624-4e00-96b1-8b44445cfddb
00:24:37.940 --> 00:24:40.924
Once you exit out of the draft screen,

NOTE Confidence: 0.8642164

bb3b69fe-00f0-4864-89c9-21fec955187a
00:24:40.930 --> 00:24:43.226
go ahead and click continue to go back

NOTE Confidence: 0.8642164

e69631df-af53-4158-b02e-12a389f10649
00:24:43.226 --> 00:24:45.789
to the successful transaction screen.

NOTE Confidence: 0.8642164

495fe284-18d0-4619-bbe9-e4899952fa88
00:24:45.790 --> 00:24:48.782
Now go ahead and click main menu to

NOTE Confidence: 0.8642164

0ef42de8-0e11-43d3-a168-ee41139d84d0
00:24:48.782 --> 00:24:51.028
get completely out of this record.

NOTE Confidence: 0.8642164

3f7d9c5e-082d-4cfa-8544-5e235cb34d88
00:24:51.030 --> 00:24:55.570
To go back to our main page with the queue.

NOTE Confidence: 0.8642164

70677fab-b253-452e-8e26-b1b364e31b5a
00:24:55.570 --> 00:24:57.604
If the record is being referred

NOTE Confidence: 0.8642164

8aef15-82e4-4409-845e-aa0ac4190c4e
00:24:57.604 --> 00:24:59.450
to a physician on Rover,

NOTE Confidence: 0.8642164

1f176829-2cc9-4fc5-ae27-215939ac1782
00:24:59.450 --> 00:25:01.550
you will want to wait to sign

NOTE Confidence: 0.8642164

98b67ee2-7938-45c9-82fe-4797376b0563
00:25:01.550 --> 00:25:03.772
the record until after the Doctor

NOTE Confidence: 0.8642164

5e1d3627-fedb-4640-9bac-b01d531f2272
00:25:03.772 --> 00:25:05.448
has completed and certified.

NOTE Confidence: 0.8642164

16bbd81e-8546-469c-a50c-b28cccfece81
00:25:05.450 --> 00:25:08.005
Their portion Rover will give you a

NOTE Confidence: 0.8642164

a99e17f1-2b24-4ccd-b101-4ae1582e0bb4
00:25:08.005 --> 00:25:10.309
message on your main screen telling

NOTE Confidence: 0.8642164

c739f264-ae2-44b7-8dd6-b28a8fc3c0d1
00:25:10.309 --> 00:25:12.583
you this seodi cause of death

NOTE Confidence: 0.8642164

3bec4aaf-ddd7-40a3-9c16-4aacb6c108b5
00:25:12.583 --> 00:25:14.967
has been certified at the time.

NOTE Confidence: 0.8642164

25080eb6-5fe8-4c2e-9e21-d783dee09c23
00:25:14.970 --> 00:25:15.342
You,

NOTE Confidence: 0.8642164

4d1b5a42-353b-456d-8c2e-fc9c33a1552a
00:25:15.342 --> 00:25:18.318
as a funeral director can go into the

NOTE Confidence: 0.8642164

8fce5aef-dca8-4b67-b2c3-15946b4669d9
00:25:18.318 --> 00:25:20.969
record in sign from the main screen.

NOTE Confidence: 0.8642164

d8efc792-2d1f-43c7-a3e3-8e257a8239bc
00:25:20.970 --> 00:25:23.952
Open cases follow the case name across

NOTE Confidence: 0.8642164

7b7cbdf5-a64d-4471-8e0a-d2e059e07a68
00:25:23.952 --> 00:25:27.816
to the right and click on the word process.

NOTE Confidence: 0.8642164

dcd7c80f-3fa3-48e4-80f7-42ce74e9cacf
00:25:27.820 --> 00:25:31.230
This will take you to tab one of the record,

NOTE Confidence: 0.8642164

d4c31f15-a654-407e-b594-06c8fd80de87
00:25:31.230 --> 00:25:33.276
click on finish and then click

NOTE Confidence: 0.8642164

270233c4-19b1-4660-991c-8731254a38f1
00:25:33.276 --> 00:25:34.640
on Save as pending.

NOTE Confidence: 0.8402697

284619da-dd60-4554-8230-3b1e102136d2
00:25:36.860 --> 00:25:39.386
Under the heading of other options,

NOTE Confidence: 0.8402697

6edfa68a-e0cc-49cb-83f7-0414dc8e648e
00:25:39.390 --> 00:25:42.330
you should see an option for sign.

NOTE Confidence: 0.8402697

c96e0cb9-c1d3-4ef3-a219-1105d1073d32
00:25:42.330 --> 00:25:43.862
Now click on sign.

NOTE Confidence: 0.8402697

5840a94c-534f-4aaf-baa7-96f3671171a0
00:25:43.862 --> 00:25:47.808
Now it will take you to the certify sign.

NOTE Confidence: 0.8402697

5380ef5f-3360-4e3c-9d82-07810200afc4
00:25:47.810 --> 00:25:50.330
Now confirm screen click on activate.

NOTE Confidence: 0.8402697

54bfe00a-371f-4ce4-8de6-0bc0e89c9ed6
00:25:50.330 --> 00:25:54.258
Signing Rover will ask you for a four

NOTE Confidence: 0.8402697

940fb81c-a1b1-4b25-8bf2-128e8f889ace
00:25:54.258 --> 00:25:58.059
digit pin number to sign the record.

NOTE Confidence: 0.8402697

e1bfbd22-0246-40ba-956c-aa08a479ca2a
00:25:58.060 --> 00:26:00.168
Once you've entered your

NOTE Confidence: 0.8402697

325318cc-d47d-4c1c-a31d-6e521892b5d8
00:26:00.168 --> 00:26:02.276
pin and click continue,

NOTE Confidence: 0.8402697

d99827dd-1cee-48c8-b898-f9126972e376
00:26:02.280 --> 00:26:06.291
you will now see case successfully signed

NOTE Confidence: 0.8402697

c869f44e-4036-435b-bc04-584693a88e63
00:26:06.291 --> 00:26:10.937
in the sign Death case confirm screen.

NOTE Confidence: 0.8402697

eaeed8ba-84ea-45a3-bfc5-997c9158bf3d
00:26:10.940 --> 00:26:13.495
On this screen you will

NOTE Confidence: 0.8402697

7d42655e-50bf-45b2-9da8-a78eb618a63a
00:26:13.495 --> 00:26:15.028
see registration status,

NOTE Confidence: 0.8402697

aa33b746-9712-4ade-a103-1a691b628af4
00:26:15.030 --> 00:26:17.074
registered personal information status,

NOTE Confidence: 0.8402697

0727d14c-b505-4b56-a852-04caffc79f51
00:26:17.074 --> 00:26:19.118
signed an medical information

NOTE Confidence: 0.8402697

7929a5b5-eb1c-48ee-b740-cldbf63815d0
00:26:19.118 --> 00:26:20.140
status certified.

NOTE Confidence: 0.8402697

589be4ec-24e5-4d9b-8cec-38b861518d1d
00:26:20.140 --> 00:26:22.690
Go ahead and click continue.

NOTE Confidence: 0.8402697

911577ba-21d5-4653-8d11-d2de1e3f68d3
00:26:22.690 --> 00:26:24.102
When you are ready.

NOTE Confidence: 0.8402697

fbdc01da-a1d0-41c8-adb3-1b8bb5006e01
00:26:24.102 --> 00:26:26.220
You are now back on the

NOTE Confidence: 0.8402697

ee4a969e-4e03-44c4-a455-0ed1496b1904
00:26:26.311 --> 00:26:28.780
successful transaction screen.

NOTE Confidence: 0.8402697

27fdebc4-f4c0-4e10-b92d-90a3678c3d80
00:26:28.780 --> 00:26:32.425
You can now print a draft for your records.

NOTE Confidence: 0.8402697

6f05130e-8a82-498a-b212-4ac8eed58e85
00:26:32.430 --> 00:26:34.290
When the document has printed,

NOTE Confidence: 0.8402697

f8b2a966-6588-4a23-9ab7-97bb0df9b9e0
00:26:34.290 --> 00:26:36.558
you would click continue and go back

NOTE Confidence: 0.8402697

669cf275-8f95-4b7c-8eab-04b526745806
00:26:36.558 --> 00:26:38.739
to the successful transaction screen.

NOTE Confidence: 0.8402697

5e9e4a49-5001-4585-a17f-802a1fc6cb46
00:26:38.740 --> 00:26:41.316
You may now return to the main

NOTE Confidence: 0.8402697

ab4e1fe9-4374-4465-bb82-4857ff233e47
00:26:41.316 --> 00:26:43.012
menu to continue processing

NOTE Confidence: 0.8402697

b3a62036-c0ba-4cb0-ad35-6486ee4c0a71
00:26:43.012 --> 00:26:45.557
other records in your queue.

NOTE Confidence: 0.8402697

f476016b-a740-4966-9775-3173d6874f71
00:26:45.560 --> 00:26:47.918
If changes need to be made,

NOTE Confidence: 0.8402697

51408995-42b1-4b29-8ca0-4008cf490aa0
00:26:47.920 --> 00:26:49.885
the record must be unsigned

NOTE Confidence: 0.8402697

e6a3ecf3-96b6-4428-a99b-849ce2386857
00:26:49.885 --> 00:26:51.457
before changes are allowed.

NOTE Confidence: 0.8402697

c89fb50a-089d-4087-9a7f-bfb97ba174ae
00:26:51.460 --> 00:26:54.460
Contact ask Rover either by email or phone

NOTE Confidence: 0.8402697

d3febc60-0ebd-4ec7-a62b-0155b692dbe2
00:26:54.460 --> 00:26:57.348
for help with the UN signing process.

NOTE Confidence: 0.8402697

ee1a5ee5-18b2-466f-9b9b-8932046b7c62
00:26:57.350 --> 00:27:00.325
Click the logout button in

NOTE Confidence: 0.8402697

b18a198b-1be6-4ddc-82d3-975db0ea53e3
00:27:00.325 --> 00:27:02.705
the upper right corner.

NOTE Confidence: 0.8402697

94e4f654-db71-4d48-9343-206aea873cf7
00:27:02.710 --> 00:27:05.320
This is the end of our Online Rover training.

NOTE Confidence: 0.8402697

8454feef-a5ed-410e-82fb-1d071c5cef20
00:27:05.320 --> 00:27:07.417
Please go back to the website to fill out

NOTE Confidence: 0.8402697

cefbd3a4-6f1a-48f2-a42a-774212b65386
00:27:07.417 --> 00:27:09.667
a form with your personal information.

NOTE Confidence: 0.8402697

90041d3f-5be9-4656-a74e-f815187bc4cb
00:27:09.670 --> 00:27:11.532
There will also be a quiz in

NOTE Confidence: 0.8402697

a2f486da-afad-4d8a-ae2a-1638ddf2ec85
00:27:11.532 --> 00:27:13.438
the form for you to complete.

NOTE Confidence: 0.8402697

ca0517c5-0bbb-4bfb-8bfc-7d8d07e574e1
00:27:13.440 --> 00:27:15.258
Once you are finished you will

NOTE Confidence: 0.8402697

5bbfc5ad-42b8-456b-aa95-1ae37971e489
00:27:15.258 --> 00:27:17.788
need to save it and email it to us.

NOTE Confidence: 0.8402697

84bf28b5-7385-4db7-bfd5-3c911fe54a98
00:27:17.790 --> 00:27:20.170
We will review the form and get

NOTE Confidence: 0.8402697

9fd83e89-6def-4157-a3c8-5ce61555c17e
00:27:20.170 --> 00:27:22.488
your account set up so you can

NOTE Confidence: 0.8402697

737ca52f-a14a-4e13-8ab3-d97a21671193
00:27:22.488 --> 00:27:24.318
be able to start using Rover.

NOTE Confidence: 0.8402697

80f6ccbd-76e7-4992-8509-9a17789fb142
00:27:24.320 --> 00:27:26.156
Thank you again.