Long Term Care Provider Call Agenda and Key Guidance
Wednesday, October 9, 2024
1:00 PM – 2:00 PM - Nursing Facility/Skilled Nursing Facility/ICF-IID Provider Call

Note: For more specific details related to the agenda items, access the call recording, and review the call slides.

Welcome   Philip Miller
- Long Term Care Services - Phone number: 405.426.8200 Email: LTC@health.ok.gov
- Fax Incidents/283 Forms to 1-866-239-7553
- To request emails from Gov.Delivery.com, email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov. Place GovDelivery in the subject line then place your name, your facility's name and the email address you would like to receive the GovDelivery in the body
- When participating in the calls, we recommend joining via the Teams app on your computer to allow viewing of presentations

1. Telligen Update   Micki Reyman
   - Micki is a LTC/SNF Telligen Facilitator in Oklahoma
   - Sepsis Awareness video for residents/families: https://www.telligenqiconnect.com/resource/knowledge-is-power-lets-talk-about-sepsis/:
   - New Facility Assessment Tool - https://www.telligenqiconnect.com/resource/facility-assessment-tool/
   - Adult Vaccine Toolkit: https://www.telligenqiconnect.com/resource/adult-vaccine-toolkit/
   - Bite-Sized Learning – Quality Improvement Basics: https://www.telligenqiconnect.com/resource/telligen-bite-sized-learning-quality-improvement-basics/
   - CMS continues to make COVID-19 outbreak referrals and rereferrals
   - Best in Class Awards
   - Emergency Preparedness Assessment available
   - The current CMS QIN-QIO 12th Statement of Work (SOW) ends 11/7/2024, and Telligen will continue to support you and your nursing homes until the end of the 12th SOW. CMS will transition to the 13th SOW after they make the announcement of the QIN-QIO awardees. Providers will receive more information at that time.
   - For other Telligen events, webinars, trainings and tools: Telligen QI Connect Website link: https://www.telligenqiconnect.com/
   - LTC/SNF Telligen Facilitators in Oklahoma: Micki Reyman, MS, RN (mreyman@telligen.com), Nikki Hale, RN (nhale@telligen.com)

2. Bat Rabies Prevention   Mike Manell
   - Mike is the Assistant Director for Infectious Disease Prevention and Response (IDPR)
   - Rabies is a viral disease that infects the nervous system of humans and warm-blooded mammals and is considered 100% fatal if left untreated
   - The treatment for rabies is post-exposure prophylaxis (PEP); a series of shots over 14 days. Once symptoms develop, there is no effective treatment
   - Bats can gain entry to a space through openings as small as 1/4 inch and will return to their maternal roost if entry is available
   - High risk categories for exposures: (You may not feel the bite)
     - Sleeping
     - Heavily medicated or intoxicated
     - Non-verbal or mentally incapacitated
   - When bats are found, do not release the bat, capture it for testing and call the IDPR epidemiologist-on-call for guidance
   - Bat Capture Safety Infographic - How to safely capture bats for rabies testing, 2023 - Documents.OK.Gov - Oklahoma Digital Prairie: Documents, Images and Information
   - Epidemiologist-on-call is available at all times, day or night, at 405.426.871

3. COVID-19 FAQs   Rhonda McComas
   - Rhonda is the Lead Long Term Care Infection Preventionist with Infectious Disease Prevention and Response
   - Flu season
     - OSDH Viral View (oklahoma.gov) provides up to date surveillance data for Influenza, COVID, and RSV
     - Flu, COVID-19, and RSV have the potential to co-circulate. Double check and don't forget there may be need to test for both
   - Current COVID CDC Recommendations
     - New CDC webpage - Infection Control Guidance: SARS-CoV-2 | COVID-19 | CDC
     - Definition has not changed - ONE POSTIVE COVID-19 resident or staff member begins your facility's outbreak response.
     - Outbreak Testing Process - Contact Tracing and Broad-Based Testing
     - Duration of isolation – removal of resident from Transmission-Based Precautions (TBP) and staff Return to Work (RTW)
     - Guidance for managing staff with infection or exposure and the staff RTW criteria can be found in Interim Guidance for Managing Healthcare Personnel with SARS-CoV-2 Infection or Exposure to SARS-CoV-2 | COVID-19 | CDC
   - NHSN reporting streamlined

- Contacts: Email HAI@health.ok.gov and phone 405.426.8710

4. MDS Updates   Diane Henry
   - Diane is the State RAI and OASIS Education Coordinator
   - MDS key updates
     o Section GG: Functional Abilities - Requirement to choose at least one Discharge Goal has been deleted
     o Section H: Bladder and Bowel - Female external catheter systems should be coded as external catheters (H0100B)
     o Section I: Diagnoses Updates – clarification of coding I2100-Septicemia
     o Section N: Medications – added N0415K1. Anticonvulsant and N0415K2. Anticonvulsant
     o New Data Element: O0350.Resident's COVID-19 Vaccination is up to date
       ▪ For current up-to-date guidance, refer to Staying Up to Date with COVID-19 Vaccines | COVID-19 | CDC
   - QSO-25-01-NH - 4 Quality Measures (QM) will continue to be frozen until January 2025
   - OK Senior Smiles Dental Toolkit (resource) 2024-06-05 OKSeniorSmiles_DigitalToolkit.pdf | Powered by Box
     o Educates nursing home staff on the importance of daily oral hygiene and the impact oral health has on one's overall health
     o Contact the Oklahoma State Department of Health Dental Health Service at 405.426.8460 for further information
   - Contacts: QIES Help Desk: 405.426.8160 or MDSHelp@health.ok.gov

5. QSO Reminders   Susan Hays
   - Susan is a Clinical Health Facility Surveyor who is part of the training team
   - QSO-24-13-NH (06/18/24) – F838 Facility Assessment - new regulatory grouping, reference number, and requirements effective 08/08/24
   - Revised Appendix PP released 08/16/24 - located in the downloads at Nursing Homes | CMS
   - QSO-24-21-NH (09/26/24) - reinforcing CMS expectations that NF/SNFs affirm and support the residents' right to vote
   - Revised Skilled Nursing Facility Advance Beneficiary Notice (SNF ABN) form and instructions for mandatory use 10/31/24
     Forms can be located at FFS SNF ABN | CMS

6. Form 283 Reminders   Philip Miller
   - Philip is the Director of Long Term Services
   - Form 283 Reminders
     o Continuum of Care Facilities- ensure to document correct Facility ID (example: CC1234 vs CC1234AL)
     o Ensure correct Facility ID, especially with facilities with similar names, or facilities that are part of the same company (example Cottage #1 has ID: NH1234, Cottage #2 has ID: NH1235)
     o Ensure to document resident name(s) and staff name(s) if applicable
     o Ensure to include relative history, resident physical and/or psychosocial outcomes, and protective measures on initial incident report
     o Form 283 was revised in July 2024. Please discard any older forms you may be using and begin using the revised version located at ltc-form-odh-283-fillable-incident-report-form.pdf (oklahoma.gov)

7. Closing Comments   Philip Miller
   - Thank you for taking the time to join us on the call today
   - We are always willing to help with any concerns or questions you may have. Please send an email to LTC@health.ok.gov with those concerns and we will respond as soon as possible.

Questions and Answers
Next call to be announced