

Agenda and Key Guidance
Assisted Living/Residential Care/Adult Day Care Provider Call

Wednesday, October 18, 2023

3:00 PM – 4:00 PM

Welcome

Beverly Clark

- Session is being recorded.
- All participants are muted, please keep phones muted during the call
- Q&A session – **All** participants should submit questions to LTC@health.ok.gov, we will answer as many questions as time allows on the call
 - Online participants may post questions in the Q&A box, these questions will be answered in the FAQ document
 - Only questions sent to the LTC email box will be answered during the call
- Phone number 405.426.8200
- Fax Incidents/Form 283 to 1.866.239.7553
- To request emails from GovDelivery.com, email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
- Please join via Teams app on your computer to view presentations
- Reminders:
 - **Guidance for NF/SNF and ICF/IID** comes from CMS QSO Memos and CDC guidance as indicated in the QSO memos.
 - **Assisted Living/Adult Day Care/Residential Care** should follow standards of care related to infection control; CDC is an example of standards of care that may be followed

COVID-19 Updates

Jeneene Kitz

- Happy International Infection Prevention Week! You can locate information related to the week at [https://infectionpreventionandyou.org/iipw/#~:text=International%20Infection%20Prevention%20Week%20\(IIPW,of%20infection%20prevention%20for%20everyBODY](https://infectionpreventionandyou.org/iipw/#~:text=International%20Infection%20Prevention%20Week%20(IIPW,of%20infection%20prevention%20for%20everyBODY)
 - COVID-19 outbreaks are on the rise again
 - OK ViralView: Respiratory Virus Surveillance Summary can be used to track respiratory viruses in your communities
 - Viral view provides up to date surveillance data for Influenza, COVID, and RSV, including activity level, test positivity rates, hospitalizations, variant testing results, and wastewater
 - Flu and COVID-19 have begun co-circulating. Double check and don't forget there may be need to test for both
 - Located at <https://oklahoma.gov/health/health-education/acute-disease-service/viral-view.html>
 - Interim Infection Prevention Guidelines are readily available in CDC's [Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 \(COVID-19\) Pandemic](#)
 - Definition has not changed - ONE POSITIVE COVID-19 resident or staff member begins your facility's outbreak response
 - Source Control - Recommended for everyone during outbreak to mitigate spread due to ongoing exposure
- Refer to the PowerPoint slide document, or listen to the recording, for specific guidance on the below bullets
- Outbreak Testing Process
 - PPE USE: Conventional Strategies
 - Transmission-Based Precautions and Resident Placement to Mitigate Spread (evidenced based practices)
 - Duration of Isolation – also refer to CDC's [Interim Guidance for Managing Healthcare Personnel with SARS-CoV-2 Infection or Exposure to SARS-CoV-2](#) for staff return to work (RTW)



- Staffing Mitigation Strategies – also refer to CDC’s [Strategies to Mitigate Healthcare Personnel Staffing Shortages](#)
- November 18 – 24 is the US Antibiotic Awareness Week. HAI will be reaching out to partner with some of your facilities to educate your staff, residents and families. Be on the lookout for more information
- HAI (Health Associated Infections) contact email: HAI@health.ok.gov

Infection Control Survey Review

Shayla Spriggs

- Survey teams will be reviewing the facility’s policies, procedures, and the processes that are in place which address the standards of care for the residents
- Facilities should ensure the staff are following the facility’s policies, procedures, and process

Ombudsman Program Overview: Including Roles and Responsibilities

Bill Whited

- Bill Whited is the Oklahoma State Long-Term Care Ombudsman Program Manager
- The Ombudsman program is housed within the Community Living, Aging and Protective Services (CAP) in the Oklahoma Department of Human Services

Refer to the PowerPoint slide document, or listen to the recording, for specific guidance on the below bullets

- Where did the word “Ombudsman” come from?
- History of the Ombudsman program
- Organizational structure
- Role of the Long-Term Care Ombudsman
- Long-Term Care Ombudsman Program Functions
- Nursing Home or Alternative Care in Oklahoma
- Ombudsman Contact Information
 - William “Bill” Whited
 - Aging and Disability Hotline: 800.211.2116
 - Phone: 405.521.6734
 - Fax: 405.522.6739
 - Emails: <http://www.okdhs.org/programsandservices/aging/ltc/Ombudsman.intake.line@okdhs.org>
 - Ombudsmanfax@okdhs.org
 - CAP.Ombuds@OKDHS.org

General Comments

Janene Stewart

- Thank you for joining us today and thank you to the presenters. We hope the information was helpful
- Survey teams are in the field working relicensures, and complaints
- We do still get some calls from facilities stating they have not seen a survey team yet, our response is, “If you haven’t seen us yet, you will see us soon.”
- We appreciate your feedback, and any questions you may have related to concerns you are seeing in your communities. Please feel free to reach out to us at LTC@health.ok.gov or call 405.426.8200
- If you, or someone you know, would like to be on an IDR Panel, please let us know

Questions and Answers (No questions were submitted)

Next call to be announced