

NF/SNF and ICF/IID Provider Call
Wednesday, November 30th, 2022
1:00 PM – 2:00 PM

1. Welcome

Beverly Clark

- Session is being recorded
- All participants are muted, please keep phones muted during the call
- Q&A session **All** participants should submit questions to LTC@health.ok.gov, we will answer as many questions as time allows on the call
 - Online participants may post questions in the Q&A box, these questions will be answered in the FAQ document
 - Only questions sent to the LTC email box will be answered during the call
- Phone number 405.426.8200
- Fax Incidents/Form 283 to 1-866-239-7553
- To request emails from GovDelivery.com email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
- Please join via Teams app to view presentations
- Reminders:
 - **Guidance for NF/SNF and ICF/IID** comes from CMS QSO Memos and CDC guidance as indicated in the QSO memos
 - NF/SNF have two key memos that provide guidance on testing and visitation, QSO 20-38 revised 09/23/22 provides information on testing, and QSO 20-39 revised 09/23/22 provides information on visitation
 - ICF/IID should follow QSO 21-14 related visitation
 - **Guidance for Assisted Living/Adult Day Care/Residential Care** comes from CDC guidance and is considered the standard of care related to infection control for COVID-19

2. Telligen Update

Micki Reyman

- Telligen QI facilitators in Oklahoma: Morgan Satterlee, LPN (msatterlee@telligen.com); Tamara Carter, RN (tcarter@telligen.com); and Micki Reyman, (mreyman@telligen.com).
- Telligen is one of twelve QIN-QIO (Quality Innovation Network – Quality Improvement Organizations) in United States.
- Telligen is contracted with CMS to help support you if you've had a referral. Telligen can help you with quality assurance performance improvement, quality improvement methodologies and clinical quality measures you may have.
- CMS continues to make referrals and re-referrals for COVID outbreaks. The threshold is for five COVID-positive residents.
- Telligen can provide information and data from our Telligen QI Connect portal.
- Another referral where Telligen may reach out to you is for the bivalent boosters to help ensure your residents are up to date on their COVID boosters. The threshold for referral is when you have 10% or less of your resident population who have the bivalent booster.
- Telligen can work with you to overcome the challenges you may be having in getting the boosters.
- Please feel free to contact Telligen for technical assistance and support!
- Telligen Contacts for Micki Reyman – Email: mreyman@telligen.com Phone: 405.509.0720

3. QSEP Provider Training

Beverly Clark

- CMS has provider training for providers via QSEP, CMS's training platform.
- CMS developed a series of interactive videos called "Quality in Focus" (QIF)

- The series goal is to increase quality of care by reducing the most commonly cited deficiencies, such as infection control and accident prevention
- The resources will help providers:
 - Understand surveyor evaluation criteria
 - Recognize deficiencies
 - Incorporate solutions into their facilities' standards of care,' so they are more equipped to meet health and safety guidelines
- Videos are self-paced (10-15 minutes)
- Tailored for specific providers, including ICF/IID and NF/SNF (Long Term Care)
- Providers can access the QSEP Public Access platform online at <https://qsep.cms.gov/ProvidersAndOthers/publictraining.aspx>
- The ICF/IID training is "Quality in Focus Resources for Addressing ICF/IID Program Implementation Citations Training for Providers"
- For ICF/IID they also provide links to documents including a glossary, Appendix J and sample of statement of deficiencies
- For NF/SNF there are three pertinent trainings:
 - "Quality in Focus Resources for Addressing LTC Free of Accident Citations Training for Providers
 - "Quality in Focus Resources for Addressing LTC Treatment and Prevention of Pressure Ulcer Citations Training for Providers
 - "Quality in Focus Resources for Addressing LTC Medication Error Citations for Providers"
- For NF/SNF they also provide links to Appendix PP as well as example statements of deficiencies and plans of correction.
- After you click on the link (noted above), you will then click on the "Quality in Focus" tab in the middle of the screen. After that you will see the different trainings that are available. Click on the training you're interested in and then click "Launch".
- After you have launched the training, you will then click on the training on the right side of the screen listed under Training Menu.
- Because this is a public access site, it does not look like a transcript is provided after completing the training. You may want to take a screenshot showing that you completed the training.
- If you are wanting to get a transcript of your training, it is recommended to create a QSEP account. If you have already created an account, you can login at <https://qsep.cms.gov/welcome.aspx> . If you need to create an account, you can do that at <https://qsep.cms.gov/ProvidersAndOthers/signupstep1.aspx>

4. Nursing Home and LTC Facility Strike Team and Infrastructure Grant

Kerry Cudd

- Project Coordinator: Kerry Cudd, kerryyc@health.ok.gov , phone: 405.808.9217
- Respirator Fit Testing-Train the Trainer:
- Vendor will provide Respirator Fit Testing Train the Trainer education to two identified healthcare workers at approximately 150 SNF/LTC and 150 "other LTCFs"
- Participating facilities will be provided a complete fit testing kit for their facility, or they will be provided any supplies needed to complete a kit the facility already has on hand.
- Two Requirements for Participation:
 - Participating facilities must have an OSHA compliant Respiratory Protection Plan in place (resources/assistance available if needed)
 - Participating facilities must identify how medical clearance will be obtained if deemed necessary (vendor will assist)

- Facilities wishing to participate in this grant activity please complete this learning needs assessment on redcap. This can be accomplished in two ways:
 - Open your camera and point at the QR code to the right and click on the link which will pop up on your screen in yellow. The link will take you directly to the assessment.
 - Or you can enter this link into your URL <https://redcap.health.ok.gov/surveys/> and then you will be prompted to enter the following code: DD8M7X8MJ (code is not case sensitive)
- After completing the needs assessment your information will be available to the project coordinator. You will be contacted if further information is needed or you indicated you required resources/assistance with developing an OSHA compliant Respiratory Protection Plan
- You will be contacted by the vendor in order to set up a date/time to for Fit Testing train the trainer education. Supplies for Fit Testing kits will be provided through this same vendor.



5. Healthcare Associated Infections (HAI) Program Updates

Jeneene Kitz

- Thank you for providing your contact information to HIA. If you did not receive that email requesting your contact information or have not yet provided your contact information, please email HAI@health.ok.gov and share:
 - Name of your facility
 - Name of facility administrator (active, interim, corporate/group) and preferred email to receive communications.
 - Name(s) and email(s) of your infection preventionist(s).
- We utilize this information to keep you up to date with HAI trainings and updates.
- We want to make you aware of some available education resources:
- Lunch and Learn
 - 15-to-45-minute presentations with 15 minutes live Q&A related to IPC activities
 - Goal to record for later access
- NHSN Reporting (SNF/NF)
 - CDC recorded presentations
 - Jeneene Kitz can provide technical support, phone: 405.426.8735
- Enhanced Barrier Precautions
 - Educate everyone when this is implemented
 - CDC templates for staff and residents/family
- The HAI team also performs Preventative ICAR (Infection Control Assessment and Response) Visits
 - HAI team performs scheduled onsite visit (tele-ICAR available) on your preferred time/date
 - Learn about your existing IPC program
 - Review each IPC program element
 - Tour facility
 - Provide verbal/written feedback related to good practices and offer resources to address gaps
 - 4 and 6 hours to complete (estimated)
 - Several facilities have verbalized the benefits
- General references that you may find useful:

- Implementation of Personal Protective Equipment (PPE) Use in Nursing Homes to Prevent Spread of Multidrug-resistant Organisms (MDROs) <https://www.cdc.gov/hai/containment/PPE-Nursing-Homes.html>
- Frequently Asked Questions (FAQs) about Enhanced Barrier Precautions in Nursing Homes <https://www.cdc.gov/hai/containment/faqs.html>
- Considerations for Use of Enhanced Barrier Precautions in Skilled Nursing Facilities <https://www.cdc.gov/hicpac/workgroup/EnhancedBarrierPrecautions.html?msclkid=39038417aed311ec8c868e1e03c50297>
- Enhanced Barrier Precautions Letter to Nursing Home Residents, Families, Friends, and Volunteers <https://www.cdc.gov/hai/pdfs/containment/Letter-Nursing-Home-Residents-Families-Friends.pdf>
- Enhanced Barrier Precautions Letter to Nursing Home Staff <https://www.cdc.gov/hai/pdfs/containment/Letter-Nursing-Home-Staff.pdf>
- The link to the Oklahoma Flu View is <https://oklahoma.gov/health/health-education/acute-disease-service/disease-information/ok-flu-view.html>
- When you click on "Monthly Influenza Activity Summary", it will pull up a two-page summary of Oklahoma Flu View with data. It will also show RSV illnesses as well.
- The site is updated by 10:00 a.m. on Thursdays throughout the flu season.
- HAI general contact: HAI@health.ok.gov , phone: 405.426.8735

6. Nurse Aide Registry Updates

Lindsey Jeffries

- Once recertification documentation and application have been received by the NAR office, there is approximately a five-day turnaround for processing. The turnaround for reciprocities is about six days.
- If you are having complications with the online application system or need an update on applications, please contact the Nurse Aide Registry.
- All of the career tech testing centers are closed the last two weeks of the year. There will be no testing during that time.
- Nurse Aide Registry's email: NAR@health.ok.gov; phone: 405-426-8150

7. Three Year License Renewal Update

Lisa Hale

- Lisa Hale contact information: Lisa.Hale@health.ok.gov , phone: 405.871.6462
- Long Term Care Facilities Three Year Renewal License & Fees:
 - Nursing Homes and Specialized Facilities (63 O.S. § 1-1905) Effective July 1, 2016, nursing facility licenses will be renewed every three years. Total fee=(number of beds) x (\$10.00) x (3 years)
 - Continuum of Care & Assisted Living (63 O.S. § 1-1905) Effective November 1, 2021, assisted living and continuum of care facility licenses will be renewed every three years. Total Fee = (number of beds) x (\$10.00) x (3 years)
 - Adult Daycare (63 2011 O.S. § 1-874) Effective November 1, 2021, adult day care facility licenses will be renewed every three years. The total cost for an initial 180 day license is \$75.00. For a license renewal, the total cost is \$225.00.
 - Residential Care (63 O.S. 2011, § 1-822) Effective November 1, 2021, residential care facility licenses will be renewed every three years. The total fee of \$75.00 is calculated as = (\$25.00) x (3 years).
- All Long Term Care Facilities are required to comply with Fire Safety Standards
- Facilities should be prepared to provide proof of an annual fire inspection that was conducted within the last 12 months during:
 - Licensure process
 - Facility survey
 - Upon request of the Department



- Here are some reminders about correctly completing three-year renewal licenses.
- Complete Licensure application in its entirety
 - Application Signed by owner and notarized (A partner, shareholder, member or officer of the entity is acceptable)
 - Active with Secretary of State
 - Licensed Administrator
- Be sure to submit correct fee amount
- Be sure to include fire marshal or designee report
- Be sure to report facility changes
- Health Facility Systems website: <https://oklahoma.gov/health/services/licensing-inspections/health-resources-development-service/health-facility-systems.html>
- OSDH Health Resources: HealthResources@health.ok.gov
- OSDH Health Facility Systems: HFS@health.ok.gov
- Phone: 405.426.8175, Fax 405.900.7571

8. General Updates

Janene Stewart

- The grids (including PPE) have been updated and can be found at <https://oklahoma.gov/health/services/licensing-inspections/long-term-care-service/ltc-covid-19-resources/provider-guidance.html>
- We will not have Provider Calls in December due to the holidays. Be on the lookout for a GovDelivery email near the end of December that will announce the next Provider Call in January.
- If you have questions, please reach out to Long Term Care at LTC@health.ok.gov and phone: 405.426.8200.
- We hope all enjoy the holidays and time with family.

Questions and Answers

There will not be a Provider Call in December. Please watch GovDelivery for announcement of January's Provider Call.