

NF/SNF and ICF/IID Provider Call

Wednesday, June 1st, 2022

1:00 PM – 2:00 PM

1. Welcome

Beverly Clark

- Session is being recorded.
- All participants are muted, please keep phones muted during the call.
- Q&A session – online participants may ask question in the Q&A box,
Call in participants may submit questions to LTC@health.ok.gov
- Phone number 405.426.8200
- Fax Incidents/Form 283 to 1-866-239-7553.
- To request emails from Gov.Delivery.com email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
- Please join via Team
- **Reminders** (update QSO memos related to topics covered or FAQs):
 - **Guidance for NF/SNF and ICF/IID** comes from CMS QSO Memos and CDC guidance as indicated in the QSO memos.
 - NF/SNF have two key memos that provide guidance on testing and visitation, QSO 20-38 revised 03/10/22 provides information on testing, and QSO 20-39 revised 03/10/22 provides information on visitation
 - ICF/IID should follow QSO 21-14 related visitation
 - **Guidance for Assisted Living/Adult Day Care/Residential Care** comes from CDC guidance and is considered the standard of care related to infection control for COVID-19.

2. Telligen Update

Micki Reyman

- CMS is still referring facilities in a COVID outbreak with five (5) or more positive resident cases
- CMS continues with referrals related to low booster immunization rates in the resident population
- Telligen is beginning to offer support to nursing homes (not a CMS referral) that have higher than the State rate of rehospitalizations and/or emergency department visits. They may reach out to you and if you wish to participate, they will provide resources to assist you to improve your rating including your Star Rating
- Telligen Blue Ribbon in COVID-19 Vigilance Award. If you have a COVID-19 staff primary series vaccination rate of 95% or higher, a resident COVID-19 primary series vaccination rate of 95% or higher, and a resident booster vaccination rate of 90%, you would qualify. Complete the short COVID-19 Preparedness Assessment to be considered located at <https://portal.telligenqinqio.com/rdc/covid19PreparednessAssessment.jsp>
 - Congratulation to these recipients: Beadles Nursing Home, Broken Arrow Nursing Home, Cherokee County Nursing Center, The Gardens, Green Country Care Center, Heritage Hills Living and Rehab Center, The Lakes, The Living Center, Saint Simeons Episcopal Home, South Park East, Spanish Cove Housing Authority, Wilkins Health and Rehabilitation Community, and Zarrow Pointe
- Upcoming webinar *Opioid Action Collaborative with Randy Grimes* on June 8, 2022 at 11:00 a.m.
- Contacts for Micki Reyman – Email: mreyman@telligen.com Phone: 405.509.0720

3. OSDH Dental Department – OK Senior Smiles – CMP Project

Rebecca Mahaney

- Rebecca is the Grant Coordinator for the Dental Health Service at OSDH
- OK Senior Smiles - CMP funded project therefore there is no cost to the facility to participate
- Goal of OK Senior Smiles is to improve the overall dental health of nursing home residents which in turn improves the resident's overall health and quality of life

- Importance: The bacteria in your mouth does not stay in your mouth but travels throughout your bloodstream. When it is left in the mouth and inhaled later, it can lead to severe health problems
- Recent study showed periodontitis was linked to chronic inflammatory disease, cardiovascular disease, Type II Diabetes, Rheumatoid Arthritis, Inflammatory Bowel Disease, Alzheimer's and some cancers
- Pneumonias and lower respiratory infections are leading causes of death in nursing home residents
- Currently recruiting nursing homes to participate
 - Offer free educational healthcare trainings for staff which can be scheduled during your monthly inservice or when convenient to you
 - Motivates nursing staff to promote improved oral hygiene for the residents
 - Resident training also available to help remind them of the importance of oral hygiene for themselves
 - Review products for residents who have hand mobility difficulties
- This project can be started without being physically in the facility
- Two video training are available for the staff trainings or in-person training available
- After staff trainings completed, an oral survey on 10 residents will be conducted. At this time the oral healthcare class for the residents will be held
- After completing the OK Senior Smiles project, you will receive a certificate of completion, an educational toolkit, access to the videos for future training, free online oral care continuing education, and a resource booklet with reduced or free dental clinics in Oklahoma
- If you would be interested in participating, contact the registered dental hygienist, Shelley Mitchell, at Shelley.mitchell@health.ok.gov or 405.426.8461 or call the Dental Health Service at 405.426.8460

4. Incident Report

Shelia McLeod

- Shelia has worked with OSDH as a Clinical Health Facility Surveyor and now works in Intakes and Complaints
- Facility Reported Incident (FRI - Federal requirements)
 - Facility must ensure the reporting of crimes occurring in the facility to law enforcement entities and the state survey agency within two hours if serious bodily injury results, including reasonable suspicions of a crime against any resident. If no serious bodily injury is involved, the crime or allegation must be reported to the same agencies within 24 hours. All sexual abuse will be considered serious bodily injury, as are all reasonable suspicions of the same.
 - Facility must ensure the reporting of allegations of abuse, neglect, misappropriation, and Injuries of Unknown Source (IUS) within two hours to law enforcement and OSDH
 - Federal requirements define injuries of unknown source as 'source of the injury was not observed by any person or the source of the injury could not be explained by the resident AND the injury is suspicious because of the extent of the injury OR the location of the injury OR the number of injuries at one point in time OR the incidence of injury over time'.
- Incident Report Form 283 frequently missing information
 - Missing information requires a call to the facility, ensuring the completeness of the report will reduce phone calls to your facility
 - Must include Facility ID
 - Very important that the full names of all parties involved are included (this includes victims and perpetrators)
 - When reporting abuse allegation, include the names of all parties involved. If the perpetrator is a nurse, submit the report to the Oklahoma Board of Nursing, if it is a CNA, CMA or non-technical worker submit the completed Form 718
 - Notifications Made box – be sure to check all entities who were notified of the incident
 - Part B – provide a brief synopsis of what happened and the outcome to the resident in the first text box and any relevant resident history in the second box

- Part C – It is important to include the protective and corrective measures which ensures the incident was addressed and measures put in place to possibly prevent an occurrence of the incident
- Resident-to-Resident reports – not receiving reports that APS or law enforcement had been notified if psychological or physical harm occurred with the resident
- For Injuries of Unknown Source are being reported, these are often suggestive of abuse and APS and/or law enforcement should be notified
- Since the text boxes do not expand on the form, you may submit additional pages to ensure all pertinent information is submitted
- Form 718 (Nurse Aide/Non-technical worker reporting form)
 - Ensure all information is completed
 - Provide employee's full name
 - If more than one employee is involved in the incident, submit a separate Form 718 for each employee
- Submit only one incident report per transmission as it is difficult to determine which reports go to which incident
- What is not reportable
 - Anything that is not described in the categories of the Form 283
 - The Form 283 is a comprehensive list of all required reporting categories in Oklahoma, for both federal and state requirements
 - If you need to make your own category because nothing else fits, then it is not likely to be reportable
 - Approximately 20% of all report submissions are either not reportable, or contain insufficient information to identify them as reportable
- Form 283 and Form 718 are available on the [Long Term Care \(oklahoma.gov\)](https://www.oklahoma.gov/long-term-care) website under the Long Term Care Forms tab in the left column
- To contact the Incident Report team, call 405.426.8200 then press 1, or ask for complaints. The complaint hotline number is 405.426.8181 to file a complaint

5. CDC Updated Definition for “Up-To-Date” related COVID Vaccination

Susan Hays

- Update: **At this time OSDH will not be surveying to the second recommended COVID-19 booster. We are awaiting guidance from CMS.**
- CDC revised Up to Date guidance on 05/24/22. Refer to CDC [Stay Up to Date with Your COVID-19 Vaccines](https://www.cdc.gov/media/releases/2022/s0524-covid-19-vaccines.html) for current vaccine recommendations
- Vaccine recommendations are different depending on your age, the vaccine you first received, and time since last dose
- You are **up to date** with your COVID-19 vaccines when you have received all doses in the primary series and all boosters recommended for you, when eligible.
- Boosters Recommendations:
- Pfizer-BioNTech or Moderna COVID-19 vaccine
 - 1 booster, preferably of either Pfizer-BioNTech or Moderna COVID-19 vaccine, for most people at least 5 months after the final dose in the primary series
 - 2nd booster of either Pfizer-BioNTech or Moderna COVID-19 vaccine, for adults ages 50 years and older at least 4 months after the 1st booster
- J&J/Janssen COVID-19 vaccine
 - 1 booster, preferably of either Pfizer-BioNTech or Moderna COVID-19 vaccine, for most people at least 2 months after a J&J/Janssen COVID-19 vaccine
 - 2nd booster of either Pfizer-BioNTech or Moderna COVID-19 vaccine, for adults ages 50 years and older at least 4 months after the 1st booster
- Vaccination Schedule for People Who Are Moderately or Severely Immunocompromised recommends a third primary dose and the second booster for some people. Refer to [At-A-Glance COVID-19 Vaccination Schedules Infographic](https://www.oklahoma.gov/long-term-care)

- You are considered Up to Date if:
 - You have received all doses in the primary series and all boosters recommended for you, when eligible.
 - You have completed your primary series – but are not yet eligible for a booster
 - You have received 1 booster but are not recommended to get a 2nd booster
 - You have received 1 booster but are not yet eligible for a 2nd booster
 - Immediately after getting all boosters recommended for you
- People ages 5 through 64 years, and especially males ages 12 through 39 years, may consider getting the 2nd primary dose of an mRNA COVID-19 vaccine (Pfizer-BioNTech or Moderna; Pfizer-BioNTech only for children ages 5 through 17 years) 8 weeks after the 1st dose. A longer time between the 1st and 2nd primary doses may increase how much protection the vaccines offer, and further minimize the rare risk of heart problems, including myocarditis and pericarditis
- People ages 65 years and older, people more likely to get very sick from COVID-19, or anyone wanting protection due to high levels of community transmission should get the 2nd primary dose of Pfizer-BioNTech COVID-19 vaccine 3 weeks (or 21 days) after the 1st primary dose, or the 2nd primary dose of Moderna COVID-19 vaccine 4 weeks (or 28 days) after the 1st primary dose

6. Acute Disease Services Updates:

Jeneene Kitz/Trina White

- PPE Reminders
 - It has been noted that some facilities are still extending the wear of some of their PPE
 - When there is no PPE shortage, the Conventional Capacity strategies should be used. Refer to [Optimizing Supply of PPE and Other Equipment during Shortages](#)
 - Use the [Personal Protective Equipment \(PPE\) Burn Rate Calculator](#) to help you calculate how much PPE you have in the building; how much do you need based upon various factors
 - There are a lot of issues that can occur with the extended wear, especially if someone has another disease process going on you are not aware of
 - You can still move through the strategies if PPE supply becomes a problem
 - For masking – since you should be using universal source control, masks can be worn throughout the shift provided it does not become soiled or damp where integrity is lost. When caring for someone on Transmission-Based Precautions, those masks should be discarded when leaving the room
 - Contact HAI at 405.426.8710 and ask for someone in HAI
- Project First Line
 - Trina White is an Infection Preventionist with the HAI program and serves as the Project Firstline Coordinator
 - In response to the COVID-19 pandemic, and the identified gaps in infection control, CDC launched Project Firstline in 2020 where they developed interactive and empowering infection control training to improve the nation's health
 - Project Firstline's content is designed to be easily understood and applied competently regardless of training and educational background
 - It reviews infection control principles and protocols necessary to protect everyone in the facility including staff, residents, visitors and those in the community
 - The website is [Project Firstline](#) which will contain a toolkit with many valuable resources such as videos, print materials, and job aides which can be used for any healthcare worker needing infection control training and education
 - There are also training modules on CDC TRAIN, where the infection Preventionist training is located. That website is www.train.org
 - If you have questions related to Project Firstline, you may contact Trina White at Trinaw@health.ok.gov or at 405.426.8710

7. Nurse Aide Registry

Espa Bowen

- CMS announced the termination of the Training and Certification of Nurse Aides for SNF/NFs waiver in [QSO-22-15-NH & NLTC & LSC](#). The QSO memo was released on April 7 with the waiver ending on June 7 (ending 60 days from publication of the memo)
- Facilities that may have hired and have been utilizing nurse aide trainees under the waiver will have until October 2, 2022, to have nurse aides certified. (Training and Certification of Nurse Aides for SNF/NFs - 42 CFR §483.35(d)). If aide trainees are already in training, they will need to have their training completed and have been tested by October 2, 2022
- This also terminated the OSDH Nurse Aide Waiver
- Nurse Aide Registry (NAR) is continuing to get caught up. They are now working on the month of May
- You may submit the electronic application found at [Nurse Aide and Nontechnical Services Worker Registry \(oklahoma.gov\)](#) if you don't have to submit a payment with the application for the LTC Aide and Reciprocity
- Certified Medication Aides and Home Health Aides must submit their application along with any documentation through the mail to the P.O. Box (not the street address)

8. General Comments

Janene Stewart

- Visitation
 - Please refer to the [Nursing Home Visitation Grid](#), [QSO-20-39-NH REVISED \(cms.gov\)](#) and the CDC guidance found in the links provided in the grid
 - If you still have questions, reach out to Ed Roth or Zach Collins at LTC@health.ok.gov
 - Visitation must be allowed as per the regulations
 - Visitation is now allowed at ALL times for ALL visitors regardless of vaccination status
 - Visitors should be able to adhere to the Core Principles of COVID-19 Infection Prevention including wear face coverings or mask, and physically distance when around other residents or healthcare personnel, regardless of vaccination status
 - Outdoor visitation is preferred (not required)
 - Visitors should not be required to be tested or vaccinated (or show proof of such) as a condition of visitation
- OSDH Webpage
 - Updates are being made to the OSDH webpages
 - Content freeze will begin Thursday, June 2, 2022, and end Friday, June 10, 2022
 - The call recording and call documents will not be available until after Friday, June 10th

Questions and Answers

Next call will be Wednesday July 20th, 2022 at 1:00 p.m.