

Assisted Living/Residential Care/Adult Day Care Facilities Provider Call

Wednesday, April 20, 2022

3:00 PM – 4:00 PM

1. Welcome Beverly Clark
 - Session is being recorded.
 - All participants are muted, please keep phones muted during the call.
 - Q&A session – online participants may ask question in the Q&A box,
Call in participants may submit questions to LTC@health.ok.gov
 - Phone number 405.426.8200
 - Fax Incidents/Form 283 to 1-866-239-7553.
 - To request emails from GovDelivery.com email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
 - Please join via the Team app on your computer to allow you to view presentations provided during the call
2. Acute Disease Services (ADS)/ Health Associated Infections (HAI) Rhonda McComas
 - ICAR (Infection Control Assessment and Response) is a CDC funded activity that is designated to review infection prevention program elements, answer questions you may have and provide resources to the infection preventionist (IP) to support an effective program
 - Preventative ICAR visits are available to facilities through the HAI team
 - Emails have been sent out with information on how to request or schedule a visit
 - You may contact the HAI team at 405.426.8710, ask for Jeneene Kitz or Rhonda McComas
 - HAI has been making calls to facilities to obtain updated contact information for the IP, Administrator and Director of Nursing (DON)
 - HAI has been sending out a request to have staff complete a learning needs assessment to assist with educational planning
 - HAI emails: Jeneene Kitz: Jeneenek@health.ok.gov and Rhonda McComas: Rhondamc@health.ok.gov
3. Nurse Aide Registry (NAR) Espa Bowen
 4. NAR is experiencing a staffing shortage at this time and have enlisted the assistance of other departments to get the backlog of certifications and letters reduced. We are hoping to be caught up within the next week or two. Please be patient with us.
 5. You can contact NAR at NAR@health.ok.gov or phone them at 405.426.8150. If you are having difficulty reaching NAR, you may contact Espa Bowen at Espab@health.ok.gov, or you may contact LTC at 405.426.8200 or LTC@health.ok.gov and we will forward the information on to NAR. You may also contact Janene Stewart at Janene.Stewart@health.ok.gov.
4. General Updates Janene Stewart
 - Shayla Spriggs, new Manager of Survey and Research, will be visiting facilities in the near future
 - Preventative Medical Consultants (PMC), Zach Collins and Ed Roth are available to answer any questions you may have and will also be visiting facilities in the future. They can be reached at 405.426.8200 or through the LTC email at LTC@health.ok.gov

Questions and Answers**Next call will be held on June 1st, 2022 at 3:00 p.m.**