

NF/SNF Provider Call

Wednesday, September 8, 2021

1:00 PM – 2:00 PM -

1. Welcome

Beverly Clark

- Session is being recorded.
- All participants are muted, please keep phones muted during the call.
- Q&A session – online participants may ask question in the Q&A box,
Call in participants may submit questions to LTC@health.ok.gov
- Phone number 405.426.8200
- Fax Incidents/Form 283 to 1-866-239-7553.
- To request emails from Gov.Delivery.com email Diane Henry at DianeH@health.ok.gov or email LTC@health.ok.gov
- Please join via Team software to view presentations

2. Telligen QIN-QIO Update

Micki Reyman

- CMS is referring facilities to Telligen if there is an outbreak of three cases or more of COVID among residents
- Telligen's efforts will not be regulatory but supportive in reducing the positivity rates among your residents, staff and communities by offering tools and resources to strengthen your infection prevention and QAPI efforts
- If your facility is referred to Telligen, you have an option of a virtual or onsite visit. This is similar to what Jeneene Kitz has done in the past
- You can be a part of QI Connect and attend Root Cause Analysis (RCA) trainings every Tuesday morning and Plan-Do-Study-Act (PDSA) trainings every other Wednesday
- Other events are available such as webinars
- Telligen QIN/QIO - www.telligenqingio.com
- Telligen RCA and PDSA link to register: www.telligenqingio.com/events/

3. Monoclonal Antibodies (mAbs)

Elyce Holloway

- Elyce is the State Hospital Preparedness Program Coordinator
- Numerous updates are being received regarding mAbs which may impact LTC facilities
- Due to the current situation there are greater numbers of large orders for mAbs
- One company (AmerisourceBergen) handles the logistics of getting the mAbs out to providers – in January 2021 they were shipping out 20,000 doses a day, now they are shipping out >60,000 doses a day across the nation
- Although there is not necessarily a shortage, HHS is now providing more stringent oversight on what is going out and to what facilities
- This affects LTC because they are not rapidly allowing new sites – new sites will now have to go through a process with HHS to be approved
- If your facility is not currently receiving mAbs, or you are not tied into a large pharmaceutical company providing medications to your facility, you may have difficulty acquiring mAbs if you need them
- If you find yourself in this position, reach out to Elyce who will attempt to get them for you
- They are anticipating the peak for the State of Oklahoma will be in early October. Obtaining mAbs may become more challenging in the weeks to come
- The Bamlanivimab/etesevimab combo therapy was on hold but it is now being distributed again – at last count we still had 1,700 doses in the state

- Regeneron – still have almost 5,000 doses in the state – have recently updated the EUA for subcutaneous administration, post-exposure prophylaxis and repeat dosing. Subcutaneous administration is only authorized in situations where delayed-care is anticipated. Post exposure prophylaxis is for individuals who are at high risk for developing severe COVID – this may be an option for LTC facilities. Repeat dosing is available for individuals who are at high risk for developing severe COVID and who are consistently exposed to COVID infected individuals. Full dose will be provided on the first dose and then half doses every four weeks as long as they are exposed – this may also be an option for LTC facilities
- Locator Tools:
 - HHS Locator Tool - <https://protect-public.hhs.gov/pages/therapeutics-distribution>
 - NICA Locator Tool - <https://covid.infusioncenter.org/>
 - OSDH Dashboard - <https://osdh.maps.arcgis.com/apps/dashboards/482ed39d24bc4ae597ce0e0a7f1193b7>
- Some hospitals have created strike teams to come to LTC facilities – Contact and coordinate through Elyce Holloway (State HPP Coordinator) email: elyceh@health.ok.gov or your Oklahoma Regional Medical Response System team located at their webpage - <https://okrmrs.com/>

4. NHSN/PHIDDO reporting of POC testing

Jeneene Kitz

- You only need to report to ONE platform – just make sure to report
- NHSN – (CMS required for NF-SNFs, refer to QSO-20-29-NH)
 - Satisfies State and CLIA reporting requirements
 - Requires level 3 access (grid card assigned to you)
 - Positive AND negative results must be entered (PCR results will be reported by the reference lab)
 - May be added manually or uploaded by CSV file
 - Independent of aggregate data entry into COVID-19 Module
 - Erroneous result entry requires a call to ADS to correct data entered
 - Results populate into PHIDDO 1x/day – timely entry of results is essential for case investigation
 - Access issues:
 - You change facilities – fill out online form/notify NHSN & SAMS independently with new email
 - Always have a secure back-up person to enter all NHSN data
 - Keep your PHIDDO/SpringML access current to prevent reporting lapses if NHSN access is lost
 - Apply for level 3 (grid card) Access and follow the steps - <https://www.cdc.gov/nhsn/ltc/enroll.html>
*Access will not switch to level 3 unless you complete the final steps (4-5) when you receive your grid card
 - NHSN facility administrator reassignment - <https://www.cdc.gov/nhsn/facadmin/index.html>
 - General NHSN Module Instructions - <https://www.cdc.gov/nhsn/ltc/covid19/index.html>
 - NHSN technical support for users – Jeneene Kitz in HAI division of ADS 405.426.8735 or jeneenek@health.ok.gov
 - Telligen can also assist you with getting Level 3 access
- PHIDDO/SpringML – (NF-SNF backup plan if no NHSN accessibility)
 - Satisfies State and CLIA reporting requirements
 - Requires a login/password
 - Positive AND negative results must be entered (PCR results will be reported by the reference lab)
 - Must be added manually
 - Independent of aggregate data entry into COVID-19 module if reporting to NHSN
 - Erroneous data entry may be corrected by facility
 - Timely entry of results is essential for case investigation
 - Access issues:
 - You change facilities – notify ADS to update access
 - Always have a secure back-up person to enter data

- Password reset – contact ADS directly – after hours through PHIDDO request
- PHIDDO (SpringML) – Contact Tony McCord in Surveillance division of ADS access for reporting capabilities tonywm@health.ok.gov or 405.426.8710 - Onboarding to SpringML will follow the sign up

5. Forms/Resources

Janene Stewart

- ODH Form 283 (view recording for demonstration)
 - Facilities have been making the requested changes – Thank you!
 - Will continue to inform you of needed changes as required to avoid multiple calls to the facility
 - Make sure you are using the ODH Form 283 dated 8/2021 with new address and fax number 1.866.239.7553
 - Notifications to other agencies
 - Neglect – report to DHS/Adult Protective Services (APS) or local law enforcement
 - Verbal abuse – report to APS or local law enforcement
 - Physical abuse – report to local law enforcement
 - Sexual abuse – report to local law enforcement
 - Theft or misplacement of money, credit cards, cash, jewelry – report to local law enforcement
 - Suspected crime – report to local law enforcement
- Lab Testing (view recording for demonstration)
 - Updated *List of Reference Labs* can be located on the [LTC COVID-19 Resources Provider Guidance](#) webpage
- Flu and COVID-19 Vaccines
 - Influenza season is here – don't forget to provide the influenza (flu) vaccine
 - COVID-19 vaccines may now be administered without regard to timing of other vaccines. This includes simultaneous administration of COVID-19 vaccine and other vaccines on the same day, as well as coadministration within 14 days. Refer to the CDC [Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Approved or Authorized in the United States](#) for guidance.

6. Updates

Dr. LaTrina Frazier

- Nurse Aide Registry (NAR) Letter sent out 8-25-21
 - Waiver is intended for all LTC providers
 - Extends the training and use of uncertified aides
 - Extends the timeline to get them tested – there have been delays due to the significant number of candidates to be tested - we do encourage you to get them tested as soon as possible
 - Deadline is December 31st, however the Commissioner and/or CMS can lift the waiver at any time
 - The extension does not exempt the 75 hours of training or the additional 10 hours of training for dementia
- Pending vaccination mandate
 - CMS is in the rule making process which limits their discussions with us
 - At this time, we have no specific guidance related to the mandate
- Testing supplies
 - OSDH has not acquired any testing supplies or resumed distribution of supplies to LTC facilities
 - Utilize the List of Reference Labs and establish a relationship with them to meet your testing requirements in the event you do not have antigen testing supplies available

Questions and Answers
Next call to be announced