

Frequently Asked Questions:

Q. Are there any pre-onboarding requirements?

A. Yes. We require an ASA to be completed for each location, the on-boarding survey to be completed, a quick 30 minute kick-off call to be conducted where the vendor, the State of Oklahoma & the facility must be on the call together.

Q. Is the on-boarding module required to be completed in order for testing to be started?

A. Yes, there is an on-boarding module with 5 VXU test cases and 5 QBP test cases that must be completed in order to move on to testing in our QA environment.

Q. Do we have to complete and ASA (Authorized Site Agreement) for every location if this has already been done in the past?

A. Yes, we require a new ASA to be completed on each location regardless of if one has been completed within the past year due to need the most up-to-date site information when creating HL7 facility credentials.

Q. How long does this process take?

A. It can take anywhere from 3-4 weeks for the whole process if we see 2 full weeks of good, clean, error-free messages at the required 90% threshold as well as all of the required elements being sent at the required 80% threshold in our QA environment. This could take longer if there are issues with message submissions.

Q. Will you want us to send messages with real data or test data?

A. We require real time production patient data. We WILL NOT accept test data, this will prolong the testing phase. Please do NOT send all historical data either as this will also prolong the process.

Q. Will we have to submit QBP messages in order to move to production?

A. Yes, you will be required to test patient test cases with AA return.

Q. When can the provider start sending data into production site?

A. Once all steps in the HL7 onboarding process have been completed including the testing of messages in the QA environment where real time patient data is being sent and meets the data quality requirements for at least one whole week. We need error free AA messages being submitted. After this is completed then the provider will move to the production environment.

Q. What are the message submission requirements?

A. Message submissions need to be at least a 90% or above for 'AA' messages being sent. The required elements need to be submitted at an 80% or above in order to move to production.

Q. What are the acceptable funding sources?

A. VFC = VXC1 STATE = VXC2 PRIVATE = PHC70 PAN = VXC50

Q. What are the acceptable patient eligibility?

- A. V01 – NOT VFC Eligible
- V02 – VFC Eligible – Medicaid Eligible or Enrolled
- V03 – VFC Eligible – Uninsured
- V04 – VFC Eligible – American Indian or Alaskan Native
- V05 – VFC Eligible – Underinsured
- V22 – VFC Eligible – S-CHIP (Nevada Check-Up)
- V23 – 317
- V24 – Medicare
- V25 – State Program Eligibility

**** Remember that if a patient is 18 years or older then they should be NOT VFC eligible.**

Q. What method does the State of Oklahoma use for HL7 message submissions?

A. The State of Oklahoma utilizes the SOAP method.

***** Please do not put any other words in the administering provider besides the person's name that administered the shot.**