

STITT ADMINISTRATION'S

ANNUAL ACCOMPLISHMENT

REPORT

20 23



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GOVERNOR'S
LEGISLATIVE
ACCOMPLISHMENTS

DRIVING EXCELLENCE IN EDUCATION



Establish the Parental Choice Tax Credit – Expands access to private school and alternative education. (HB 1934 – by Speaker of the House Charles McCall and President Pro Tempore Greg Treat.)

Paves the way for religious charter schools – Codifies that it is a substantial burden to exclude an entity from receipt of government funds solely on its religious affiliation. (SB 404 – by Senator Julie Daniels and Representative Jon Echols.)

Creates the Statewide Charter School Board. (SB 516 – by Senator Adam Pugh and Representative Jon Echols.)

Increase funding for rural schools – Appropriates an additional \$500 million for the school funding formula and \$125 million to State Public Common School Building Equalization Fund for the purposes of providing redbud grants. (HB 2901 – by Representative Kevin Wallace and Senator Roger Thompson.)

Open Transfer – Removes the prohibition of school districts providing transportation to students outside of their district boundaries. (HB 2314 – by Representative Kyle Hilbert and Senator Adam Pugh.)

Increases the school funding formula weights for poverty, transportation and small school districts. (HB 2902 – by Representative Kevin Wallace and Senator Roger Thompson.)

School Safety – Creates a three-year School Resource Officer pilot program for school security. (HB 2903 & HB 2904 – by Representative Kevin Wallace and Senator Roger Thompson.)

Teacher Maternity Leave – Provides six weeks of paid maternity leave to educational personnel. (SB 1121 – by Senator Roger Thompson and Representative Kevin Wallace.)

Teacher Pay Raises – Provides a \$3000-\$6000 pay raise for certified schoolteachers. (SB 1119 – by Senator Roger Thompson and Representative Kevin Wallace.)

Teacher Licensing Reciprocity – Creates an interstate teacher mobility compact commission to facilitate license equivalency and reciprocity between states. (SB 467 – by Senator Brenda Stanley and Representative Nicole Miller.)

National Guard Educational Funding – Appropriates \$9 million to cover costs associated with implementing the OK National Guard Educational Assistance Program. (HB 2885 – by Representative Kevin Wallace and Senator Roger Thompson.)

Military Family Higher Education – Grants in-state higher education tuition to dependents of military service members. (HB 2663 – by Representative Nicole Miller and Senator Warren Hamilton.)

Literacy – Creates a three-year literacy instructional team pilot program. (SB 1118 – by Senator Roger Thompson and Representative Kevin Wallace.)

Creates more opportunities for students to receive their diplomas – Establishes standards and requirements for students to graduate school with alternative diploma program. (HB 1041 – by Representative Randy Randleman and Senator Brenda Stanley.)

Civil rights education – Requires the Dept. of Education to develop curriculums on specific components of the Civil Rights Movement and on discriminatory injustices committed outside of the United States. (HB 1397 – by Representative Mark Lepak and Senator Micheal Bergstrom.)

Career-oriented education opportunities – Permits school districts to offer an elective course in law enforcement for high school juniors and seniors. (HB 2265 – by Representative Ronny Johns and Senator Darrell Weaver.)

Career-oriented education opportunities – Trains our next generation of aerospace workforce by creating the Oklahoma Aero Student Pathways for Aerospace Careers and Education Program (AeroSPACE). (SB 930 – by Senator Paul Rosino and Representative Rhonda Baker.)



PROTECTING OKLAHOMANS



Defending Children – Prohibiting gender transition surgeries on children and use of puberty blockers for children. (SB 613 – by Senator Julie Daniels and Representative Toni Hasenbeck.)

Defending Children – Requires adjudication for any child held in secure detention on charges as an accused delinquent be conducted within 30 days of the detainment. (HB 1032 – by Representative Mark Lawson and Senator Julie Daniels.)

Defending Life – Ensures that health benefit plans cover necessary lifesaving tests beginning at conception. (SB 292 – by Senator Brenda Stanley and Representative Cynthia Roe; SB 513 – by Senator Paul Rosino and Representative Nicole Miller.)

Defending Life – Raises the maximum amount of expenses that can be paid to birth mothers during the adoption process to \$3,500. (HB 1930 – by Speaker of the House Charles McCall and Senator George Burns.)

Defending Life – Extends the same benefits to pregnant TANF applicants that are available to parents with minor children. (HB 1932 – by Speaker of the House Charles McCall and President Pro Tempore Greg Treat.)

Protecting Oklahomans provides for a free online course given to driving students. (HB 2418 – by Representative Ronny Johns and Senator Darcy Jech.)

Protecting Oklahomans – Establishes the Veterans Suicide Prevention Task Force to explore how to prevent suicides among veterans in the state. (HB 1036 – by Representative Jacob Rosecrants and Senator Chris Kidd.)

Protecting Oklahomans – Assures that elderly and vulnerable adults are kept safe by establishing a registry for those convicted of their abuse, neglect or exploitation. (HB 2753 – by Representative John George and Senator Todd Gollihare.)

Protecting Oklahomans – Allows members of our judiciary and their families to have their personally identifiable information withheld from public documents. (HB 2794 – Representative Stinson and Senator Adam Pugh.)

Protecting Oklahomans – Allows pharmacies to dispense a wider variety of life saving emergency opioid antagonists. (HB 2424 – by Representative Stan May and Senator Blake Stephens.)

Protecting Oklahomans – Works to reduce the backlog by allowing the Oklahoma State Bureau of Investigation to track sexual assault kits and allows the OSBI to initiate an investigation if a kit produces a lead. (SB 1000 – by Senator Kay Floyd and Representative Steve Bashore.)

Cracking down on bad actors in the marijuana industry – Prohibits the use of straw owners to purchase a license or registration through the Oklahoma Bureau of Narcotics and Dangerous Drugs Control. (HB 2281 – by Representative Jon Echols and Senator Lonnie Paxton.)

Cracking down on bad actors in the marijuana industry – Allows the Oklahoma Bureau of Narcotics and Dangerous Drugs Control to annul licenses that were fraudulently obtained. (HB 2282 – by Representative Jon Echols and Senator Lonnie Paxton.)

Securing Oklahoma elections – Provides for additional cross-referencing of voter registration lists of deceased voters from nearby states. (HB 1950 – by Speaker of the House Charles McCall and President Pro Tempore Greg Treat.)

Securing Oklahoma elections – Prohibits electronic voter registration alongside driver's license renewal systems from being extended to those that indicate that they are not a U.S. Citizen. (HB 1040 – by Senator Darcy Jech and Representative Rande Worthen.)

Criminal Justice Reform – Allows the courts to hear from defendants more efficiently, easing the burden of court costs. (HB 2259 – by Representative Danny Sterling and Senator Brent Howard.)

Criminal Justice Reform – Assures that people will get the help that they need by allowing a court to order a defendant to complete substance abuse assessment and treatment after their second possession charge. (HB 2153 – by Representative Ross Ford and Senator Micheal Bergstrom.)

Criminal Justice Reform – Works to break the cycle of abuse by allowing a judge to depart from the mandatory minimum sentence if a minor is convicted of an offense against their sexual abuser. (HB 2210 – by Representative Marilyn Stark and Senator Darrell Weaver.)

Criminal Justice Reform – Allows parents and guardians working to regain custody of their children to participate in therapy and other services without fear that it will be used against them. (SB 159 – Senator Julie Daniels and Representative Mark Lawson.)

Criminal Justice Reform – Works to reduce time to permanency by ensuring that time spent in the court room and the judicial process is limited. (HB 1032 – by Senator Julie Daniels and Representative Mark Lawson.)

Criminal Justice Reform – Allows misdemeanor offenders to participate in community sentencing. (HB 2649 – by Representative Jay Steagall and Senator Todd Gollihare.)

Criminal Justice Reform – Allows people with a misdemeanor warrant to be issued a warning instead of being automatically arrested. (HB 2041 – by Representative Monroe Nichols and President Pro Tempore Greg Treat.)

BUILDING THE BEST STATE FOR BUSINESS



Cutting Taxes – Repeals the franchise tax. (HB 1039X –by Representative Kevin Wallace and Senator Roger Thompson.)

Cutting Taxes – Removes the income tax marriage penalty. (HB 1040X – by Representative Kevin Wallace and Senator Roger Thompson.)

Cutting Taxes – Increases the income threshold necessary to qualify for the homestead exemption for low-income Oklahomans. (HB 1008X – by Representative Kevin Wallace and Senator Roger Thompson.)

Cutting Taxes – Protects the religious property tax exemption for clergy by increasing the parsonage valuation limit from \$250,000 to \$500,000. (HB 2339 – by Representative Nick Archer and Senator Chuck Hall.)

Economic Investment – Secures the state’s largest economic investment in history with Enel, guaranteed to be over \$1 billion in investments and 1,000+ new jobs. (SB 1177 and SB 1179 – by Senator Roger Thompson and Representative Kevin Wallace.)

Economic Investment – Invests \$145 million in Oklahoma infrastructure to further economic development in the state. (HB 1038X – Representative Kevin Wallace and Senator Roger Thompson.)

Economic Investment – Creates a pathway to allow more federal money to flow to rural hospitals. (SB 293 – by Senator Chuck Hall and Representative Ty Burns.)

Economic Investment – Allows the state to capture and sell carbon credits when plugging orphaned and abandoned oil and gas wells. (SB 852 – by Senator Dave Rader and Representative Brad Boles.)

Developing Infrastructure – Appropriates millions of dollars to be used for matching grants for water infrastructure projects throughout Oklahoma. (HB 2888 – by Senator Roger Thompson and Representative Kevin Wallace. HB 2942 – by Representative Kevin Wallace and Senator Roger Thompson.)

Developing Infrastructure – Sets up electric vehicle charging station regulatory framework to support the build out Oklahoma’s electric vehicle charging station network. (SB 502 – by Senator Chuck Hall and Representative Kyle Hilbert.)

Cutting Red Tape – Designates the Oklahoma Department of Agriculture, Food and Forestry as the official plant pest and disease control agency to protect farmers from outbreaks. (HB 1456 – by Representative Kenton Patzkowsky and Senator Grant Green.)

Cutting Red Tape – Repeals a duplicative pet breeder reporting requirement. (HB 2059 – by Representative David Hardin and Senator Tom Woods.)

Cutting Red Tape – Repeals a duplicative applicator licensing requirement. (HB 1966 – by Representative Carl Newton and Senator Darcy Jech.)

Cutting Red Tape – Ensures that carbon sequestration in Oklahoma will be regulated by the state and not the EPA. (SB 200 – by Senator Dave Rader and Representative Brad Boles.)

Cutting Red Tape – Lowers the minimum age to apply for a funeral director or an embalmer license from twenty years of age to eighteen. (HB 2240, effective April 21, 2023. Authored by Representative Mike Dobrinski and Senator Joe Newhouse.)

Cutting Red Tape – Reduces the number of hours required to sit for the certified public accountant exam. (SB 171 – by Senator Tom Dugger and Representative Gerrid Kendrix.)

Cutting Red Tape – Removes the requirement that licensed practitioners of electrolysis register licenses with county clerks; repeals requirement of other practitioners to register with county clerks. (SB 804 – by Senator John Michael Montgomery and Representative Lonnie Sims.)

Cutting Red Tape – Removes red tape by allowing vehicles to be registered biennially instead of biannually through Service Oklahoma. (HB 2011, effective Nov. 1, 2023. Authored by Representative Dean Davis and Senator Chuck Hall.)

Protecting Businesses – Protects Oklahoma’s timber and milling industry from anti-industry activists. (SB 19 – by Senator George Burns and Representative Trey Caldwell.)

Protecting Businesses – Protects energy companies who produce natural gas from frivolous lawsuits during emergency declarations. (HB 2561 – by Representative Mark McBride and Senator John Montgomery.)

Protecting Consumers – Prevents surprise hospital bills by ensuring health care providers produce good faith estimates of health care costs prior to services being rendered. (HB 1504 – by Representative Chris Sneed and Senator David Bullard.)



DEFENDING FREEDOM



Creates the Oklahoma Certified Meat program to promote Oklahoma raised meat. (HB 1589 – by Representative Jim Grego and Senator Casey Murdock.)

Allows farmers market vendors to sell frozen meat if stored on ice or refrigerated without a license. (HB 1772 – by Representative John Kane and Senator Julie Daniels.)

Protects groundwater rights from activists who would use the courts to tie up new businesses and food production. (HB 2053 – by Representative David Hardin and Senator Brent Howard.)

Strengthens our Second Amendment rights by allowing firearms to be transported and used in self-defense on boats. (SB 978 – by Senator Grant Green and Representative Kevin Wallace.)





AGENCY

ACCOMPLISHMENTS

OKLAHOMA DEPARTMENT OF COMMERCE

EXECUTIVE DIRECTOR HOPPER SMITH

BUILDING THE BEST STATE FOR BUSINESS

MAKING OKLAHOMA A TOP 10 STATE

- Oklahoma ranks No. 1 for the lowest cost of living for 2023.
- Oklahoma ranks No. 4 in total power produced by renewable sources. According to the U.S. Energy Information Administration, in 2023 the state produced over 37 million MW hours which is 41.9% of its total power produced. <https://www.fool.com/research/renewable-energy-by-state/>
- United States Bureau of Economic Analysis ranked Oklahoma No. 9 during Q3 of 2023 for the fastest growing GDP-BEA.
- Oklahoma ranks ninth for net migration totaling 31,967 people moved to Oklahoma. Domestic migration accounted for approximately 75% of net migration into Oklahoma and 25% for international migration.

SUPPORTING PERFORMANCE-BASED RECRUITMENT AND EXPANSION

Two key programs: the Oklahoma Innovation Expansion Program (OIEP) and the Business Expansion Incentive Program (BEIP).

Oklahoma Innovation Expansion Program (OIEP)

Awarded total of \$13.5 million to 179 qualifying recipients. The funding will facilitate \$91.1 million in capital expenditures and the anticipated creation of 1,058 new employees with a new payroll of \$63.7 million.

Business Expansion Incentive Program (BEIP)

Awarded 44 existing Oklahoma companies with grants from the BEIP assists Oklahoma companies in making major capital investments in depreciable items like machinery, equipment and buildings.

Awarded \$62.2 million to legacy companies, which represents over \$786 million in total capital investments with the anticipated creation of 2,496 new jobs and an annual payroll of \$138.3 million.

INVESTING LOCAL INFRASTRUCTURE

SITES (Supporting Industrial Transformation and Economic Success) Program designed to assist with the creation of new industrial sites or address infrastructure needs at existing sites. Commerce announced 16 communities were selected to receive awards from this \$29.95 million competitive grant program.

Oklahoma Strategic Industrial Development Enhancement (SIDE)

Addresses the needs of rural industrial parks by facilitating construction of railroad infrastructure.

\$11.8 million was allocated in tax credits awarded to 13 qualifying projects in the program's first year.

The tax credits facilitate \$60.8 million in capital investment and assist in 210 new jobs associated with the projects.

MAJOR WINS

Commerce-led economic development projects awarded during the year are expected to bring more than 7,000 new jobs and \$3.6 billion in new investment.

In 2023, 202 projects chose to expand or locate in Oklahoma.

- 42% of projects were won in rural communities, providing a positive local economic impact.
- **Raytheon Technologies' Pratt & Whitney** announced its plans to invest \$255 million through 2028 in a world-class sustainment facility.
- **WindShape**, a trailblazing Swiss company, established an impressive 19,000-square-foot, cutting-edge indoor drone testing and validation facility in 2016. The announcement represented the company's decision to relocate their North American headquarters to Oklahoma.
- **Westwin Elements**, a trailblazer in the critical minerals industry, broke ground on a state-of-the-art nickel and cobalt refinery in Lawton, OK.
- **Blue Whale**, a lithium-ion battery upcycling operation, chose Oklahoma for its next location. The Bartlesville facility will collect and sort used lithium batteries previously used on everything from cell phones and tablets to electric vehicles. The batteries will be discharged and processed for upcycling.
- **American Airlines**, North America announced a multi-million capital investment in ongoing improvements to the company's Tulsa location to allow for the creation of over 300 additional jobs.
- **GF Central Plastics** broke ground on a 150,000-square-foot manufacturing facility. This \$30 million investment in Shawnee, OK, anticipates 300 additional full-time jobs to its already existing first location.

OKLAHOMA DEPARTMENT OF HUMAN SERVICES

SECRETARY DEBORAH SHROPSHIRE, EXECUTIVE DIRECTOR DEBORAH SHROPSHIRE

The agency's goals drive staff to become program innovators, strategically engage with communities, build systems that support families, and to place value on the people they serve and on its workforce who implement those services every day.

DEVELOPMENTAL DISABILITIES SERVICES (DDS)

Ending the waitlist

At the close of FY 2023, DDS had contacted more than half of the families on the waitlist for services, and it was on track to fulfill its original timeline to eliminate the waitlist in 2024.

- There were 4,993 applications assigned to seven cohorts (or groups) who have been waiting for services for up to 13 years.
- Of those, more than 2,600 individuals have started the process to receive services.
 - These represent more than half of those on the waitlist at the beginning of the year.
- 924 people approved for services by the end of FY 2023.

REAL ESTATE MANAGEMENT

- Reduced real estate footprint by 690,000 square feet.
- At the close of 2023 – 20 modern locations opened with approximately 60 in process.

PINNACLE PLAN

The Pinnacle Plan was created and implemented to improve Oklahoma's foster care system.

In March 2023, Oklahoma Human Services received a co-neutrals commentary for progress on the Pinnacle Plan. The co-neutrals determined Oklahoma Human Services has achieved two years of substantial and sustained progress on all 23 non-impacted performance measures.

Ultimately, the co-neutrals found the agency achieved good faith efforts in the remaining seven Pinnacle Plan performance measures which focus on Therapeutic Foster Care (TFC) and timely permanency for children after removal from their biological homes.

CHILD CARE SERVICES

Child Care Locator

- A brand-new tool to search for quality, licensed child care programs was launched when Oklahoma Human Services updated its Child Care Locator. The new tool provides a more user-friendly experience with a host of features to better serve Oklahoma's families and meet federal requirements.

WINS

- 3,108 licensed child care homes and facilities.
- 124,186 children attended licensed child care statewide.
- \$362 million in stabilization funds to providers.

ADULT AND FAMILY SERVICES (AFS)

WorkReady Oklahoma

AFS continues to work with its Temporary Assistance for Needy Families (TANF) partners (including Career Technology Centers) to connect TANF customers to employment opportunities in positions that pay more than minimum wage and help them become financially independent.

- \$9 million investment of TANF funding over the next three years to organizations that are implementing fatherhood-specific services across the state, including in rural areas.
- \$38 million of TANF funding to nonprofits providing youth support to serve low-income families across the state, including both urban and rural areas.

FOOD ASSISTANCE



	OPEN TANF CASES	INDIVIDUALS SERVED	CHILDREN SERVED	ADULTS SERVED
JUNE 2022	3,623	7,865	7,032	833
JUNE 2023	3,585	7,698	6,845	833

Employment & Training Programs:

- Career Tech Special Projects: 58 completers & 48 job placements.
- Regents Special Projects: 30 completers & 19 job placements.

COMMUNITY LIVING, AGING AND PROTECTIVE SERVICES (CAP)

Senior nutrition

- The Senior Nutrition Program helps vulnerable, older Oklahomans meet one-third of their daily nutrition needs.
- Funding for senior nutrition is provided through the Older Americans Act and the ADvantage waiver program.
- 169 community nutrition sites provided free, hot, nutritious midday meals prepared by registered dietitians.
- 23,232 senior Oklahomans received in-home services using ADvantage waiver.
- 7.4 million home-delivered or congregate meals were provided for senior Oklahomans.

OKLAHOMA DEPARTMENT OF ENVIRONMENTAL QUALITY

SECRETARY KEN MCQUEEN, DIRECTOR SCOTT THOMPSON

WATER LOSS AUDITS

- 29 water loss audits were completed.
- As a result, nearly 2,112.57 billion gallons per year of potential water savings were identified saving users \$3,512,238.27.

The Oklahoma Strategic Alliance found solutions for these water systems.

- In total, nine systems received leak-detection assistance from the Oklahoma Rural Water Association (ORWA).
- They identified 61 leaks estimated at 163.2 million gallons per year.
- These repairs recovered an estimated 115.1 million gallons of water per year valued at an estimated \$601,087 annually.

AIR QUALITY RECOGNITION

DEQ's Air Quality Division won the Best Practice Award from the Association of Air Pollution Control Agencies (AAPCA) for their groundbreaking technology.

Oklahoma received the national recognition for developing the Representative Sample Guidance Document (RSG). The RSG was created to streamline the review and acceptance process of representative samples for calculating air quality emissions on oil and gas facility permit applications.

BROWNFIELDS ECONOMIC IMPACT STUDY

DEQ partnered with the Oklahoma Department of Commerce to prepare an economic impact study to showcase the positive benefits of the Brownfields Program in Oklahoma.

Brownfield remediation in Oklahoma returned valuable property, including both downtown metropolitan areas and rural zones, to productive use. This remediation increased economic activity, employment, property values and taxes, for both the Brownfield properties and bordering properties. By returning land to productive economic use, the Brownfields Program's direct impact associated with the Brownfield properties include:

- **A 137% employment increase** from 1998 to 2022 on remediated properties – an increase over eight times Oklahoma's employment growth, and over six times the national employment growth over the same period.
- An **increase in employment and payroll adding 3,013 jobs** with an associated payroll of \$163.8 million since 1998 on remediated properties.
- An increased return on investment (ROI). Federal government spending in the Oklahoma Brownfields program is more than \$20 million in 2023 equivalent dollars, adjusting for inflation. Furthermore, **for every \$1 the federal government spent on Oklahoma's Brownfields Program, an estimated \$5.83 was returned to it from federal income taxes.**

OKLAHOMA WATER RESOURCES BOARD (OWRB)

Low-cost water infrastructure financing

The OWRB:

- Approved a record \$738 million for 102 loans and grants.
- Maintained a AAA rating.
- Ranked as a Top 3 state for pace, ROI ~4.6 X, > national average.
- Served as a state model for ARPA policies, funds and distribution, etc.

HYDROLOGIC GROUNDWATER RESOURCE STUDIES

OWRB published major water yield reports on Ogallala (Roger Mills Co.) and Cimarron River A&T aquifers that serve as the basis for future commercial groundwater withdrawals.

Modernized the permitting process and online water data. OWRB streamlined processes by:

- Promoting the water well intent to drill system.
- Building the monitoring network to provide publicly accessible, near real-time water data and information to public and local planners.
- Improving public safety. OWRB excelled in floodplain management metrics among FEMA Region 6 states (community engagement, technical assistance, construction standards and training). Oklahoma's Flood Plan Phase I nears completion.
- Implementing the 2025 Oklahoma Comprehensive Water Plan. OWRB continues the 2025 development in long-range, supply-and-demand forecasting, water management solutions for projected hot spots and focus group engagement on irrigation and water reuse, etc.

GRAND RIVER DAM AUTHORITY (GRDA)

Generation planning and fleet modernization

Following a comprehensive analysis of current generation assets against customer load forecasts, a decision was made to construct a ~420 MW simple cycle combustion turbine generator as a replacement for the coal-fired generator at Grand River Energy Center.

Bond funding

GRDA successfully priced \$205 million tax-exempt bonds. Based upon strong investor interest, GRDA was able to meaningfully tighten expected yields.

Completion of the Waters of Oklahoma and Arkansas (WOKA) Whitewater Park

Located in Watts, OK, WOKA Whitewater Park is a best-in-class whitewater park with a 1,200-foot-long, 100-foot-wide side channel off the Illinois River featuring eight drop features for kayaking, surfing and tubing. More than 85,000 visitors are projected annually.

Operational reliability recognition

GRDA was recognized by the American Public Power Association for its excellent record of reliability in the MidAmerica Industrial Park. This year's award marked the fifth time in six years that GRDA received that recognition.

OKLAHOMA MUNICIPAL PUBLIC AUTHORITY (OMPA)

- Installed an Inlet Heating System on OMPA's Ponca City Generating Unit No. 3, improving the unit's reliability during extreme cold weather events.
- Secured an IJJA grant through the Oklahoma Department of Emergency Management and Homeland Security to deploy cybersecurity training for 14 OMPA member cities.
- Upgraded our SCADA (Supervisory Control and Data Acquisition) system to allow member city personnel web-based access to SCADA displays and information.
- Maintained very low energy costs to our member cities.

OKLAHOMA CORPORATION COMMISSION (OCC)

- OCC's Transportation Division improved safety for personnel and communication with law enforcement by procuring radios for the enforcement officers and cooperating with law enforcement entities for coordinated responses.
- Cross-trained oil and gas and petroleum storage tank inspectors to serve on the 55-member Public Utility Enforcement Team. During its first year, the team reported 1,289 potential hazards for investigation of which 364 (28%) were reported to utility companies to be resolved and 124 (10%) were identified as critical or high importance.
- **OCC saved taxpayers a projected \$3.3 million for the three-year period it anticipates being displaced from the Jim Thorpe Building** which is undergoing a complete renovation. The agency achieved a 47% reduction in its office footprint by redesigning its already hybrid work schedules and utilizing "hoteling" and shared workspaces.

OKLAHOMA ENERGY RESOURCES BOARD (OERB)

- **OERB restored 1,171 orphaned or abandoned well sites at an overall cost of \$11,735,689, surpassing the cleanup of 20,000 well sites since inception.**
- OERB hosted 3,500 attendees and over 250 exhibitors at the 26th annual Oklahoma Oil & Natural Gas Expo.
- Supported over 700 oil and gas professionals providing continuing education credits and the knowledge small operators need to maintain their marginal well production.

COMMISSIONERS OF THE LAND OFFICE (CLO)

- **Distributions to beneficiaries increased 5.7% in FY 2023.**
- CLO received the Certified Achievement Award from GFOA for the Agency's Audited Comprehensive Financial Report (ACFR) for three consecutive years.
- Added \$5.4 million to the agency's Multiyear Education Stabilization Fund.

- Implemented a new check template upload for oil and gas producers in January 2023, reducing the time and errors related to the manual entry of check detail.
- Improved efficiencies in the live auction process by modernizing the system with the elimination of check-in and check-out lines, and the reduction of paper transactions.
- Transitioned out of non-performing or underperforming real estate assets with an increase in distributions and a substantial return of assets into the trust's corpus.

OKLAHOMA GEOLOGICAL SURVEY (OGS)

- OGS was awarded over \$2 million for projects from the Department of Energy, National Science Foundation, FEMA and NASA.
- Released the beta version of the well-viewer, an online application that provides free public access to OGS data.
- Provides real-time earthquake data to the public.

DEPARTMENT OF MINES (ODM)

- Made mineral permitting forms fillable and available on ODM's new user-friendly website and includes social media access for citizens.
- **Saw a 60% increase in mineral permits issued, and the largest mineral production levels recorded at over 86 million tons of products mined.**
- The number of miners and contractors trained by the Oklahoma Miner Training Institute increased by 14% in 2023, an increase of 24% over the last three years.
- Increased public access to permit applications by posting them to ODM's website, reducing costs to the industry.
- ODM responded to public comments by participating in over 60 mining blasts in the Owasso area.

OKLAHOMA DEPARTMENT OF AGRICULTURE, FOOD AND FORESTRY

SECRETARY BLAYNE ARTHUR, COMMISSIONER BLAYNE ARTHUR

PROMOTED OKLAHOMA FOOD AND AGRICULTURAL PRODUCTS

- Launched Oklahoma MyPlate, promoting healthy food choices by students.
- Kicked-off USDA's Local Food for Schools program, contributing over \$3 million for 240 school districts to gain access to local food by connecting them with over 70 producers.
- **Increased participation by 37% in the Made in Oklahoma Program and Coalition.**
- Broke records with \$194,000 sales in the Made in Oklahoma Store at the Oklahoma State Fair.
- **Secretary Arthur was elected president of the National Association of State Departments of Agriculture by colleagues in other states and territories.**
- Hosted international visitors from Uruguay, Bahrain, European Union, Thailand, Vietnam, Mexico and Chile to promote Oklahoma agricultural products.
- Represented the State of Oklahoma on trade missions to Indonesia, Taiwan and Argentina.
- Fostered trade relationships as the U.S. chair at Tri-National Accord.
- Served on the CEO Roundtable with executive leaders across the food value chain at the National FFA Convention.

PROTECTED LIVESTOCK, POULTRY AND ANIMAL HEALTH

- Over 200 veterinarians used the free, electronic Certificates of Veterinary Inspection to improve accuracy and efficiency of disease traceability.
- Mitigated the spread of disease from the three Highly Pathogenic Avian Influenza (HPAI) outbreaks in backyard flocks.
- Hosted National Pork Board African Swine Fever Depopulation and Disposal Exercise.
- Managed outbreak of the Equine Herpes Virus and five Equine Infectious Anemia cases.
- Distributed 89,720 radio-frequency identification tags and 56 readers to 71 accredited veterinarians and 26 producers.
- Issued 92 black vulture permits to protect livestock.
- Provided livestock inspection for Cattlemen's Congress, Oklahoma State Fair, Tulsa State Fair, OYE and supported various other livestock events throughout the state.
- Provided Incident Command System Training for personnel to mitigate risk and prepare for emergency responses.

PROTECTED CONSUMERS ACROSS THE STATE

- Gained EPA approval for the Pesticide Certification and Training Plan.
- Improved laboratory testing turnaround time by 9.5 days.
- Processed 2,157 water samples in the lab.
- Inspected 14,710 scales for accuracy.
- Checked 207,953 packages and labels.
- Resolved 213 consumer complaints.

STEWARDED NATURAL RESOURCES

- **Implemented the Fire Warning System with the National Weather Service to improve wildland fire response planning and prepositioning of resources to 3-7 days before the event.**
- Secured \$6.4 million in USDA funding for the Resilient Food Systems Infrastructure Program.
- Developed "Safe Stay OK," an internet-based system to provide area-specific, real-time wildfire location, safety and evacuation information for Southeast Oklahoma.
- Improved the process to remove the waitlist for the Agriculture Pollutant Discharge Elimination System (AgPDES); Concentrated permits for the Animal Feeding Operations (CAFO).
- Removed approximately 36,000 feral swine.
- Hosted 13 states and Puerto Rico at Southern Group of State Foresters Conference.
- **Administered grants of \$9,993.53 to 842 rural fire departments.**

INVESTED IN THE NEXT GENERATION OF AGRICULTURAL LEADERS

- **Selected 15 high school seniors to participate in the 2023-2024 Agriculture Youth Council.**
- Recognized 77 youth cattle exhibitor national champions.
- Hosted the third annual AgHERculture conference for young women to enhance their professional development.

OKLAHOMA HEALTH CARE AUTHORITY

SECRETARY COREY FINCH, DIRECTOR ELLEN BUETTNER

SOONERSELECT IMPLEMENTATION

- The Centers for Medicare & Medicaid Services granted approval for Oklahoma's 1915(b) waiver for delivery system reform. Approximately 80% of current SoonerCare members are in the process of moving to SoonerSelect.
- OHCA has contracted with two dental benefit plans: DentaQuest and Liberty Dental.
- The agency contracted with three qualified and experienced medical entities: Aetna Better Health of Oklahoma, Humana Healthy Horizons and Oklahoma Complete Health. Additionally, Oklahoma Complete Health will extend its services to the children's specialty program, covering all Medicaid services (excluding dental) for specific groups.
- SoonerSelect is a modern approach to managed care, allowing OHCA to incentivize health outcomes while maintaining oversight and authority over the state's Medicaid program and funding.
- As part of the transition to SoonerSelect, OHCA is transitioning existing supplemental payments to directed payments allowed under managed care regulations. These directed payments will provide an influx of over \$700 million in additional funding to Oklahoma providers.

COMPLETED DISENROLLMENT OF INELIGIBLE MEMBERS PREVIOUSLY PROTECTED UNDER THE FEDERAL PUBLIC HEALTH EMERGENCY

- OHCA developed a risk-based approach for prioritizing members through the unwind process over a 9-month period with the last group disenrolled effective Jan. 1, 2024. A total of 267,000 PHE-protected individuals were disenrolled.
- OHCA utilized community and agency partners to connect ineligible individuals with resources to mitigate gaps in care.

EXPANDED ELIGIBILITY AND COVERAGE FOR PREGNANT WOMEN AND MOTHERS

- Oklahoma women now have access to expanded pregnancy and postpartum SoonerCare coverage after CMS approved Oklahoma's state plan amendment to increase the income threshold for full-scope pregnancy-related benefits from 138% to 205% of the federal poverty level (FPL) and will provide new mothers with 12 months of continuous postpartum coverage instead of the previous 60 days of coverage.
- Governor Stitt's Helping Every Life and Parent (H.E.L.P.) Task Force unanimously recommended OHCA expand pregnancy and postpartum services for SoonerCare members. Governor Stitt created the task force to study, evaluate and make recommendations regarding policies, programs and proposed legislation to support crisis pregnancy centers, make adoption easier, support mothers facing an unplanned pregnancy, and empower nonprofit organizations and local faith communities to support families and mothers before, during, and after childbirth.

APPROVED PLAN FOR ADDITIONAL HOSPITAL FUNDING

- The OHCA Board approved a plan for the disbursement of \$200 million appropriated by the Legislature to OHCA for the benefit of Oklahoma hospitals. The methodology, developed in conjunction with a statewide hospital association as directed by SB 32x, increases the available funds to hospitals from \$200 million to over \$285 million and prioritizes hospitals most at risk.
- The plan also used a pool of funds to draw down federal matching funds and accelerate the implementation of a new supplemental hospital payment program based on 90% of average commercial reimbursement levels. This methodology allowed the agency to expand the initial funding pool to distribute over \$285 million to qualifying Oklahoma hospitals.

REMOVAL OF PHYSICIAN VISIT REQUIREMENT FOR NALOXONE

- SoonerCare now covers naloxone products without a physician visit, available at contracted pharmacies through a standing order. Naloxone, an opioid antagonist, and fentanyl test strips are offered statewide to Oklahomans. Since its implementation, over 12,000 SoonerCare members have accessed naloxone.

LAUNCH A COMPREHENSIVE STATEWIDE HEALTH INFORMATION SYSTEM

- The implementation of a statewide health information exchange (HIE) was launched to increase access to patient information at the point of care and enable greater sharing of health information between authorized doctors, hospitals and patients.
- The HIE will improve patient safety and drive improvement in health outcomes by enhanced coordination of care and understanding of patient needs, reducing medication and medical errors, preventing the duplication of tests and redundant collection of information from the patient, and improving public health reporting.

PRIORITIZED EMPLOYEE ENGAGEMENT AND ORGANIZATIONAL CULTURE

- OHCA was named by The Oklahoman as a 2020, 2021, 2022 and 2023 Top Place to Work.
- The learning path for new employees was redesigned to include the Science of Hope training and OHCA achieved 100% completion rate of assigned learning for new employees.
- Established organizational and leadership competencies. OHCA also launched SkillsDB Pro competency software agency-wide, defining job role skills and competencies.

OKLAHOMA'S LIVING CHOICE PROGRAM EXCEEDED ANNUAL CMS BENCHMARKS

- In 2023, 90 Oklahomans transitioned to receive home and community-based care, surpassing the CMS benchmark by 106%.
- The Living Choice program aims to enable eligible Oklahomans to reside in their own homes within a community setting while receiving essential services, aligning with Medicaid's goal of shifting from institutional care to home and community-based care in the long-term care system.

INCREASED ACCESS TO HEPATITIS C DRUG

- The OHCA Pharmacy Department successfully negotiated a Value Based Agreement (VBA) with AbbVie, the manufacturer of the hepatitis C drug Mavyret.

- By lifting the prior authorization requirement from Mavyret, the Pharmacy Department facilitated easier access to the medication for members. Since the VBA's implementation, over 1,600 paid claims have been processed, marking a fourfold increase from SFY 22.
- This strategic agreement not only provided more than 800 members with unrestricted access to Mavyret but also ensures fiscal responsibility through the VBA in case desired outcomes are not met.

IMPLEMENTED 25% RATE INCREASE FOR PRIVATE DUTY NURSES

- OHCA implemented a 25% rate increase for private duty nurses to combat hiring challenges due to the rising market value of nurses.
- OHCA contracts with five private duty nursing companies throughout Oklahoma while about 400 children receive PDN services.
- This increase has resulted in an immediate impact to the program with an increase in hours staffed for SoonerCare children receiving private duty nursing services.

ACHIEVED OPERATIONAL EFFICIENCIES

- With the support of the governor and Legislature, **OHCA grew the rate preservation fund from \$29 million to \$332 million.**
- The agency re-evaluated the covered 90% FMAP Family Planning program procedures/drugs and realized an **annual savings of \$3 million.**
- Third Party Liability collections totaled over \$10 million.
- OHCA expanded the Medication Therapy Management virtual pharmacist program statewide to improve customer experience and access to prescription information by implementing the delayed capitation payment until member has initial visit with primary care provider. This program resulted in **\$6.9 million in savings.**
- OHCA launched an initiative to review lab service requests. Through detection and reduction of inappropriate laboratory service, the agency **realized savings of approximately \$800,000.**
- Through nurse care management for members who have chronic and acute conditions, the OHCA HMP generated nearly \$3 in medical savings for every \$1 resulting in **\$8.9 million in savings.**
- PCM developed a new process to review out-of-state claims **resulting in a cost avoidance of \$4.6 million.**
- The agency reduced its need for fleet vehicles **resulting in a savings of approximately \$50,000.**
- OHCA consolidated a process to digitize physical files at the agency and received approval to migrate from paper to electronic records. The efforts of this team **resulted in a net savings of approximately \$50,000 in reduced equipment costs and a reduction in paper files by 90%.**
- Approximately 1,155,911 prior authorizations for medical, behavioral health, dental and durable medical equipment were processed by OHCA, with the majority approved within three days of the request.

- A total of 3,300 members engaged in comprehensive medication management. There was a 23% reduction in spend and a 42% decrease in inpatient hospital utilization in the intervened population.
- Drug rebate collections were estimated at over \$678 million, **\$28 million more than projected.**
- OHCA's new program integrity pharmacists helped identify **\$2.8 million eligible for recoupment on present-day claims.**
- PCM aligned agency staff with cases they are strongest on.
 - Resulted in 24% reduction of out-of-compliance cases.
 - Improvement occurred as overall capacity has grown by 18%.
- Legal proceedings defended the agency and prevailed on several cases, including cases in which theories of liability have been successfully litigated against OHCA in previous lawsuits. **Efforts were valued at \$1.4 million in savings.**

DEPARTMENT OF TRANSPORTATION

SECRETARY TIM GATZ, DIRECTOR TIM GATZ

SAFETY

- **Oklahoma achieved top six national ranking in highway system bridges by reducing structurally deficient bridges to fewer than 50, representing less than 1% of the highway system bridges.**
- The Department completed the second TIFIA Loan for rural two-lane highway safety improvements to help address the deficient shoulders on two-lane rural roads throughout the state.
- The Department has implemented an ITS System and Road Weather Information System along the I-40 corridor to provide real-time weather and road condition reports and ensure a seamless and secure journey for all travelers.
- The Department is collaborating with the Oklahoma Transit Association's Rolling Oklahoma Classroom to educate citizens on public transit and human trafficking.
- In partnership with the Federal Highway Administration, the Department hosted the first Safe Oklahoma Summit. This new annual event in Oklahoma City saw nearly 400 attendees from around the state.
- ODOT planned and contracted 340 miles of striping upgrades around the state and installed 36,000 raised pavement markers and 23,000 square feet of sign upgrades. Oklahoma became the first state in the nation to require a work zone and first responder safety course for teen drivers.

INNOVATION

- The Fair Miles Oklahoma™ pay-per-mile research pilot program was completed, and results and recommendations were presented to the Oklahoma Legislature to address the impending decline of Motor Fuel Tax revenue from increasing fuel efficiency and adoption of alternatively fueled vehicles.
- The Department has released its map-based mobile app, MoveOK, for Oklahoma's active transportation routes. Benefiting cyclists and hikers, this application helps users locate state and national trails, such as the Oklahoma Adventure Trail and the Chisholm Trail.
- The Department acquired an autonomous attenuator vehicle which removes the need to seat a driver in a standard truck-mounted attenuator or TMA vehicle. An attenuator vehicle follows road-side crews and is designed to protect crew members from traffic by providing a mobile barrier during maintenance and repairs.

Continued efforts in reducing the Department's facility footprint are taking place in Districts 1, 4 and 7.

- **District 1** is in the design phase for a combined Sallisaw facility that will house the Sallisaw

Interstate Maintenance crew, Sequoyah County Maintenance crew, and the Sallisaw Construction Residency.

- **District 4** broke ground to combine the Tonkawa Interstate Yard and the Kay County Maintenance Yard on a 20-acre site on the west side of I-35 near Tonkawa.
- **District 7** is combining its Carter and Love County Maintenance yards with the I-35 Maintenance crew. This new facility is being constructed near Ardmore along I-35 and SH-77 Scenic. A new and larger salt shed will also be constructed to reduce concern for salt shortages during heavy winter storms along I-35.

ODOT's Right-of-Way & Utilities and Environmental Programs have officially stationed field liaisons in district offices throughout the state, creating improved communication and coordination for both programs.

INFRASTRUCTURE INVESTMENT

Oklahoma's NEVI Program began with the NEVI Plan development in 2022, led by the Department in coordination with the Oklahoma Secretary of Energy and Environment. As of 2023, there are 24 NEVI-compliant charging stations in Oklahoma, with 22 located on designated AFCs across Oklahoma.

Throughout 2023, ODOT completed 294 projects at a value of more than \$1 billion and made significant progress on existing projects. One notable completed project was the Tahlequah roundabout, a \$5.8 million project that improves safety for all users by significantly reducing the possibility for angle crashes and removing the need for changing lanes to exit the highway via intersection and allows for seamless travel between US-62 and SH-82.

SIGNIFICANT COMPLETED PROJECTS IN 2023

- The Department has finished the taller, wider and safer version of the 62-year-old Willis Bridge on SH-99/US-377 in Marshall County. Connecting Whitesboro, Texas to Madill, Oklahoma, the new structure is 5,462 feet long and still holds its title as the longest state-maintained bridge in Oklahoma.
- Intersection of Main Street and US-69/75 in Calera has been transformed into a highway overpass for the safety of all travelers. Local traffic no longer has to interact with the high volume of commercial trucks on this major freight corridor, which connects the northern and southern regions of the Midwest.
- Completed two projects that further transform US-270, Oklahoma's Northwest Passage, into a four-lane divided highway.
- Three miles of I-35 were widened to six lanes in Love County.

MAJOR FEDERAL GRANTS FOR UPCOMING PROJECTS

The Department received a mega grant of \$85 million for the I-44 and US 75 Interchange project in Tulsa, making it the largest transportation grant awarded to ODOT for national infrastructure assistance.

Oklahoma was selected to receive a \$3 million Advanced Digital Construction Management System Program (ADCMS) grant to develop and implement a comprehensive digital project delivery plan, as well as enhance data collection through the use of GPS equipment and 3D

models. ADCMS are used to improve numerous project phases, manage assets and maximize interoperability.

ACCOUNTABILITY

The Department's successes are attributed to the continued hard work of the transportation employees and continued support from the Legislature and governor as well as our federal, state and local partners and the steadfast assistance of private sector companies.

The 2024-2031 Eight-Year Construction Work Plan contains over 1,700 projects valued at more than \$8.79 billion. The plan addresses 1,100 miles of rural two-lane highways with deficient shoulders with much needed safety upgrades, improvements to 3,789 lane miles of highway pavement to a state of good repair and addresses 290 bridges that are currently at risk of becoming structurally deficient.

OKLAHOMA STATE DEPARTMENT OF HEALTH

SECRETARY COREY FINCH, COMMISSIONER KEITH REED

IMPLEMENTATION PROCESS OF AN ELECTRONIC HEALTH RECORD (EHR):

- OSDH kicked off the implementation of an EHR, creating greater access of records for Oklahomans and increasing the seamless communications, scheduling, billing and reports that are ultimately focused on improving health for Oklahomans.
 - This system will provide clients with more access to their health records, ease the check-in process and allow for online scheduling, while also streamlining work for staff and allow for better tracking of what patients need in order to improve patient outcomes.

CONTINUATION OF AGENCYWIDE TRANSFORMATION:

- The State Health Assessment report was completed. Providing these Community Health Assessments to communities across the state plays a critical role in addressing each of their individual needs. The assessments identify health concerns, challenges and possible solutions to Oklahoma communities.

OPERATIONAL EFFICIENCIES:

- **On track to reduce staffing by 10% by July 2024** through thoughtful attrition, strategic reorganization and the expiration of grants no longer needed for agency mission.
- **The agency disabled 421 mobile devices that were not being used, saving OSDH more than \$116,000.**
- **Pushed back on the federal government's attack on Oklahoma's pro-life stance and removal of Title X funding.**
- Centralized administrative functions by eliminating siloed supply management; redirecting resources to a Logistics Division to be in line with private sector standards.

BREAKING THE RED TAPE:

- Revoked 283 subsections of rule.
- 102 subsections of rule were partially revoked.
- Removed 5,398 restrictive words.

OKLAHOMA MEDICAL MARIJUANA AUTHORITY (OMMA)

EXECUTIVE DIRECTOR ADRIA BERRY

- **OMMA inspectors visited each and every one of the state's nearly 9,000 licensed medical marijuana businesses.**
- **The agency increased enforcement, seizing and embargoing almost 9,000 pounds of illicit marijuana and more than 53,000 plants; the agency also closed out nearly 500 complaints and assisted law enforcement across the state.**
- A high-tech data analysis program enabled investigators to identify and focus on the most egregious violations from bad actors on the business side of the industry. OMMA filed more than 1,300 cases in administrative court, seizing thousands of pounds of illicit products and plants destined for the illegal market.
- OMMA commissioned Oklahoma's first comprehensive cannabis supply and demand study and released a multi-pronged, strategic response to address issues identified.
- **Executive Director Berry was elected to the Cannabis Regulators Association (CANNRA) Board, ensuring Oklahoma has a voice at the national level.**

OMMA kept patients safe by issuing the two largest product recalls in the history of the state's medical marijuana market, keeping thousands of potentially dangerous products out of Oklahoma households.

OKLAHOMA DEPARTMENT OF MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

SECRETARY COREY FINCH, COMMISSIONER ALLIE FRIESEN

- Launch & implementation of the **988 Mental Health Lifeline**. Our Oklahoma call center answered more than 50,000 calls and 15,000 texts since launching in July 2022, placing us in the top tier of answer rates by an **independent study**.
- iPads, urban and rural, **expand treatment in partnership with first responders**, hospitals, schools and persons served. More than 30,000 iPads are in circulation statewide.
- Statewide **alternative transportation to law enforcement** for those experiencing a mental health crisis. ODMHSAS was the first in the nation to build this type of service.
- Led the nation's prevalence of **Urgent Recovery and Crisis Centers** with 20 added and counting.
- Only state to have Certified Community Behavioral Health Clinics (**CCBHC**) statewide and are required to serve anyone who requests care for mental health or substance use.
- Naloxone saturation rates and the use of innovative **strategies such as vending machines**, the largest initiative in the U.S.
- Eliminated the residential substance abuse treatment facility waitlist by adding 200 additional beds, leading to same-day access to this level of care and securing an Institutes of Mental Disease (IMD) waiver for residential substance abuse treatment facilities to help provide additional revenue.
- **Participation in criminal justice diversion programming** has increased by more than 10% in the last year alone.
- Approximately 3,000 **Oklahoma Law Enforcement Officers are currently trained in ODMHSAS Crisis Intervention**.
- Increasing acute care capacity leveraging public/private partnerships. Adding a new psychiatric hospital in Tulsa with an additional 50 beds, another one in Oklahoma City with an additional 100 beds and expanding forensic psychiatric beds in Vinita by 80 additional beds.

OKLAHOMA DEPARTMENT OF JUVENILE AFFAIRS

SECRETARY DEBORAH SHROPSHIRE, EXECUTIVE DIRECTOR JEFFREY CARTMELL

SPREADING HOPE SCIENCE

- OJA has expanded its hope navigator team to 27 positions across the state. This team engages in projects designed to infuse the work of OJA with the Science of Hope, focusing on improving the well-being of youth and families.
- A business center was created where youth and families have increased access and support to employment pathways and state resources, eliminating transportation barriers.
- Residents at OJA's secure care facility, Central Oklahoma Juvenile Center (COJC), as well as OJA-contracted group homes, were introduced to the Science of Hope with an OJA Hope Navigator sponsored art contest, which awarded prizes to youth at each participating facility for their visual representation of hope.
- Most recently, hope navigators led a facility-wide hope event at COJC where one hour of the Science of Hope raised youth hope scores two points. Increasing a child's hope score by two points is predicative of a letter grade increase in school.
- Hope navigators continue to facilitate monthly groups, sharing the power of hope with youth at the OJA COJC facility.

EXPANDING FUNCTIONAL FAMILY THERAPY (FFT)

- Through an annual \$2 million grant from the Oklahoma Medical Marijuana Authority (OMMA), OJA brought Functional Family Therapy (FFT) to Oklahoma in 2022.
- Through this funding, OJA established an opportunity for providers across the state to pursue training in this evidence-based model to provide home-based services for justice-involved and at-risk youth and their families.
- Functional Family Therapy in other states has shown to reduce recidivism and increase community safety.
- In 2023, FFT accessibility expanded by 21 counties. Functional Family Therapy is now accessible in 48 counties.
- 363 referrals were received in 2023, bringing the program total to 524. OJA is committed to ensuring all 77 counties have access to this treatment in 2024.

INTRODUCTION OF DIALECTICAL BEHAVIOR THERAPY (DBT)

- Dialectical Behavior Therapy (DBT) began for targeted staff on the COJC campus this year. This evidence-based treatment focuses on management of intense emotions with a focus on creating behavior change. OJA began efforts for every staff member at COJC to become trained in this evidence-based intervention. The core of this initiative is to improve outcomes for both youth residing at COJC and staff working alongside them. All direct care COJC staff

have completed an overview training in DBT, and the core clinical staff have completed DBT Intensive Training. All COJC employees will complete comprehensive DBT training in 2024.

OPENING THE HUB WORKFORCE DEVELOPMENT PROGRAM

- Designed to collaborate with youth, families and community partners to create pathways for success for all OJA youth, the HUB Workforce Development Program has received 321 referrals since March 2023. No request has gone unanswered.
- Through targeted efforts addressing substance use relapse, providing comprehensive support, and enhancing employability, the program actively contributes to the realization of our youth and families that with support they can reach their full potential.

ELEVATING FAMILY ENGAGEMENT

- Through collaboration between OJA and agency partners, a Juvenile Justice Family Advisory Council (JJFAC) was established to assess OJA practices, policies and procedures through a family lens. Family members are giving voice to multiple OJA projects. OJA developed a new Youth and Family Resources page on the agency website as a result of family members sharing their need to know about, and have access to, early preventative resources.
- OJA created a family engagement coordinator to serve as the agency's point of contact for all family engagement efforts. The coordinator collaborates with the JJFAC, OJA field staff and OJA's partners to identify and support pathways to best engage families throughout the juvenile justice continuum.

DEVELOPMENT OF TRANSITIONAL LIVING PROGRAMS

- An area of need for justice-involved youth is transitional living. Often youth make great progress toward rehabilitation while in placement but lose that progress when they return to an unstable home environment.
- Transitional living programs promote independence while maintaining enough structure for continued rehabilitation.
- OJA opened two transitional living programs in 2023: six beds in Weatherford and 10 in Tulsa.

OKLAHOMA DEPARTMENT OF VETERANS AFFAIRS

SECRETARY JOHN NASH, DIRECTOR GREG SLAVONIC

- Recruited deputy director, legal counsel and director of homes.
- Conducted a thorough review of the ODVA budget and financial status, presenting a detailed financial report to the commission during monthly meetings.
- Secured \$22 million for the completion of the 150-bed Sallisaw Veterans Home, slated to replace the Talihina Veterans Home.
- Investigated and took prompt action on the ODVA data compromise with minor corrective measures implemented.
- Conducted an employee workplace environment and morale survey in early April 2023. A follow-up audit is currently in progress to assess the impact of implemented changes.
- Received approval from the Oklahoma Veterans Commission (OVC) to commence the closure of the Talihina Veterans Home by Nov. 1, 2023.
- Reinstated the "1-800" number for employees to report possible issues within ODVA to the central office.

OKLAHOMA DEPARTMENT OF PUBLIC SAFETY

SECRETARY TRICIA EVEREST, COMMISSIONER TIM TIPTON

OHP TROOPERS WORKED THOUSANDS OF COLLISIONS, SPECIALTY SERVICE CALLS AND AGENCY ASSISTS

- Troopers conducted 2,649 agency assists for other law enforcement agencies across the state.
- Troop BT (Bomb Squad) worked 393 activations, including:
 - 121 explosive detection K9 sweeps.
 - 25 suspicious item sweeps.
 - 50 recoveries/IEDs with eight related to criminal activity.
 - 57 sweeps/searches.
 - 48 instructional classes/presentations.
- Troop S (Commercial Motor Vehicle Enforcement) and Port of Entry officers conducted **38,148 commercial motor vehicle inspections**.
- Troop SO (Special Operations comprised of approximately 12 troopers) made **390 interdictions** with over **8,000 pounds of illegal drugs seized**, including:
 - 7,545 pounds of marijuana.
 - 580 pounds of methamphetamine.
 - 283 pounds of cocaine.
 - 33 pounds of fentanyl.
 - 3 pounds of heroin.
 - 108 illegal weapons.
- **Dive Team worked 42 activations, including:**
 - 18 drowning/victim searches with 17 victims recovered.
 - Three evidence searches with one resulting in evidence recovered with 11 vehicle recoveries.
 - One vessel recovery.
 - Eight agency assist missions relating to evidence, victims and vehicles.
- **ESU (Emergency Services Unit) worked 103 activations, including:**
 - High risk search warrants resulting in the arrest of murder suspects, violent offenders,

drug traffickers, human traffickers and illegal marijuana grow operators.

- Recovery of 12 missing persons/children.
- Nine large scale special events including Second Gentleman Emhoff visit, former President Trump visit, governor's inauguration, Governor Thune visit, Governor DeSantis visits, Judicial Conference and Tinker AFB public event.
- Three natural disasters including two tornados and one fire evacuation.
- Impaired Driving Liaisons held several special emphasis events with **4,480 total law enforcement contacts**, including
 - 107 DUI events with 407 DUI arrests, 2801 citations and 3705 warnings.
 - Five distracted driving events with 121 distracted driving citations and 833 inattentive warnings.
 - Nine seatbelt events with 617 seatbelt citations, 17 child restraint citations and 24 child restraint warnings.

OHP TOOK FURTHER STEPS TO COMPLY WITH THE PROVISIONS OF EXECUTIVE ORDER 2022-13 TO PROTECT ALL SCHOOLS AND CHILDREN IN OKLAHOMA

- **Troopers have assisted the Oklahoma School Security Institute (OSSI) in training approximately 8,000 law enforcement officers across the state in active shooter emergency response training (LASER), to ensure all law enforcement respond to active shooter situations in the same manner.**
- Troopers assisted OSSI in training numerous school administrators and staff across the state in active shooter response for schools, known as "Run. Hide. Fight."
- OSSI, with the assistance of OHP, completed 175 risk and vulnerability assessments in one month for schools and are diligently working to complete assessments for all Oklahoma schools.
- **OHP implemented an "Adopt a School" program where every trooper spends no less than one hour a week at a school within their assigned area.**

DPS/OHP ASSISTED IN RECOVERING DOZENS OF MISSING CHILDREN

- OHP's Communication's Section issued 34 Amber/Missing Endangered Juvenile alerts involving 43 missing/abducted children. Of the 43 victims, OHP assisted in safely recovering 40 individuals.

OKLAHOMA FIRST RESPONDER WELLNESS DIVISION EXPANDED

- The Oklahoma First Responder Wellness Division team implemented a state-wide physical fitness program by purchasing 12 Functional Fitness gyms along with four Mobile Functional Fitness Gyms to be used by all first responders across the state, at no charge.
- The team implemented a Cross-Fit train the trainer course, training more than 30 troopers who will be responsible for running all the field gyms.

OCTIC (FUSION CENTER) PROVIDED INTELLIGENCE SUPPORT FOR LAW ENFORCEMENT AGENCIES AROUND OKLAHOMA

- OCTIC received and developed several tips that prevented crimes and led to arrests, including:
 - Finding an internet-based threat to Governors Stitt, Huckabee and DeSantis and Senator Cruz that led to the arrest and imprisonment of an individual in Enid.
 - Found an internet-based threat to bomb a local sporting event and law enforcement was able to locate the individual.
 - Passed a tip from ProtectOK about a student having a gun at school that led to law enforcement confiscating the gun and arresting the student.
 - Received several ProtectOK tips that have resulted in law enforcement identifying individuals related to crimes against children.
 - Information shared with law enforcement partners that resulted in identifying a homicide suspect, previously unknown to law enforcement.
 - Developed and disseminated information relating to a suspect who threatened to bomb the Oklahoma Office of the Attorney General and was apprehended and arrested outside that office.
 - Provided intelligence support for the recovery of 40 missing/abducted children.

OKLAHOMA HIGHWAY SAFETY OFFICE HAD EXCEPTIONAL MANAGEMENT REVIEW

- The OHSO is the only state highway safety office to complete the National Highway Traffic Safety Administration Management Review with no adverse findings, being compliant in all areas of review with federal and/or state law.
- OHSO's Policy and Procedures manual was recognized as the best the NHTSA Review Team had ever seen and will be included in NHTSA's next Best Practices report.

IMPLEMENTED A NEW ELECTRONIC CRASH REPORTING SYSTEM

- At the end of 2023, the new OCERS (Oklahoma Crash Electronic Reporting System) had 2,135 users and 38,930 collisions. All law enforcement agencies across the state are migrating to this uniform crash reporting system.

MODERNIZED STATEWIDE RADIO NETWORK

- Upgraded 19 end-of-life radio sites with the OKWIN 800MHZ statewide radio network.
- Updated radio core to latest version and began upgrades to antenna systems across the radio network.
- These improvements nearly double call capacity potential and improve system stability.

OKLAHOMA DEPARTMENT OF EMERGENCY MANAGEMENT AND HOMELAND SECURITY

SECRETARY TRICIA EVEREST, DIRECTOR ANNIE VEST

EMERGENCY MANAGEMENT RECOVERY AND MITIGATION

- **Requested and received FEMA Major Disaster Declarations for two incidents in 2023:** the April 19 tornadoes and severe storms in central Oklahoma and the June 14-18 severe storms and straight-line winds that affected 25 counties across the state.
- The April 2023 disaster declaration brought \$3.9 million in FEMA aid and \$7.9 million in SBA low-interest disaster loans for residents and business owners. FEMA assistance for public damages and debris removal was also approved. OEM coordinated with partner agencies to provide disaster unemployment aid, crisis counseling and disaster legal services.
- The June 2023 disaster declaration brought \$5.4 million in SBA low-interest disaster loans for residents and homeowners. FEMA assistance for public damages and debris removal was also approved.
- Additionally, OEM was awarded two Disaster Case Management (DCM) grants to aid long-term recovery efforts for the May 2022 and April 2023 disasters. In 2023, DCM agencies working with OEM and local recovery committees supported 159 clients, provided referrals for donations or services valued at \$2.4 million and for volunteer support valued at \$56,000.
- Requested and received three FEMA Fire Management Assistance Grants for large wildfires in Logan, Oklahoma, and Washington counties. The Simpson Fire in Logan County was approved for an SBA Declaration, which provided \$1.1 million in low interest disaster loans to residents with home damage caused by the fires.
- **Paid out more than \$14 million in state public assistance disaster funds to local jurisdictions for previous disasters.**
- Developed and conducted a Disaster Housing Task Force exercise with participants from 15 agencies and voluntary organizations to test the ability of public, private and nonprofit partners to work collaboratively to address housing needs in disaster impacted communities.
- Partnered with the Oklahoma Voluntary Organizations Active in Disaster to host a Long-Term Recovery Workshop in Pottawatomie County with a focus on the April 2023 disaster. The workshop brought subject matter experts from various public and nonprofit recovery programs and was attended by 41 representatives from 17 organizations.
- Completed the State Hazard Mitigation Plan, which must be updated by the state and approved by FEMA every five years.
- **Supported development of 23 local jurisdiction hazard mitigation plans, including 17 that were approved by FEMA.**

EMERGENCY MANAGEMENT PREPAREDNESS AND RESPONSE

- Activated the State Emergency Operations Center (EOC) 16 times in 2023 to support a variety of incidents including tornadoes, wildfires, flooding and winter weather.
- Developed and tested new activation processes for the State EOC.
- Developed a new emergency resource deployment tracking system in coordination with five neighboring states and input from local emergency managers.
- Updated disaster response and coordination tool WebEOC to provide additional mobile capability for users and facilitate a common operating picture for emergencies and disasters across the state.
- Updated the State Distribution Management Plan, which includes plans for staging and distribution of goods or equipment during an emergency.
- Supported the State of Louisiana by deploying an OEM staff member to provide technical support and administrative assistance in processing documentation for Fire Management Assistance Grants approved for Louisiana's historic wildfires in August and September.
- **Facilitated 35 training courses for approximately 875 emergency managers and other attendees to improve emergency management capabilities across the state.**

OKLAHOMA 911 MANAGEMENT AUTHORITY

- Completed the following components related to statewide deployment of NextGen911:
 - Secured additional funding for NextGen911 deployment through HB 1590.
 - Worked to update the NextGen911 strategic plan.
 - Developed an RFP and negotiated a final contract for statewide NextGen911 core services and public safety grade network.
- Supported legislation to require mandatory training for 911 telecommunicators including Telecommunicator CPR training.
- Launched a new grant program to provide additional funding for the following: GIS systems, Computer Aided Dispatch, 911 program consolidation, training and NextGen911 components. Since July, \$1.5 million in grants has been approved for local 911 centers.
- Provided a one-time expansion of the 911 Funding Sustainability Grant to include all 911 centers that suffered a loss in revenue due to the 2020 census update, which negatively affected more than 60 Oklahoma 911 centers with some losing up to half of their revenue.
- Continued investment in statewide GIS to support NextGen911 and established a deadline of Dec. 31, 2024, for all 911 centers to ensure local data meets standards and is uploaded to the state repository.
 - Twenty-six 911 centers have uploaded data to date. Improved GIS data helps provide faster emergency service for residents and supports local, state, federal and private sector partners.

- Published address map points and street center line data publicly using the state-supported GIS data sharing platform OKmaps.org and strengthened GIS relationships with Google maps to benefit state 911 mapping programs.

FINANCE AND NON-DISASTER GRANTS

- Completed payouts for more than \$254,583 in special project grants to provide 13 generators, 12 light towers, 14 water buffaloes, and 17 pallets of water for 35 jurisdictions. The equipment was provided to help increase emergency management capacity at the local and regional level.
- Developed and implemented a new budget to actual process tracking and reporting process for all non-disaster grants in the last fiscal year.
- Developed and implemented a new sub-recipient monitoring and corrective action plan process for all non-disaster grants to better track grant spending by sub-recipients and meet federal grant guidelines.

HOMELAND SECURITY

- **Distributed more than \$37.7 million in federal grants to state and local agencies and nonprofit organizations through the Homeland Security Grant Program, the Nonprofit Security Grant Program, and the State and Local Cybersecurity Grant Program.** Notable grants provided in 2023 include:
 - \$353,000 in interoperability funding for local jurisdictions to enhance and improve public safety communications.
 - \$250,000 in physical security enhancements for the State Election Board.
 - \$750,000 in regional response and bomb squad sustainment equipment for local and state agencies.
- **Trained more than 9,530 emergency managers, responders and others in classes for HAZMAT, National Incident Management System, technical rescue, terrorism and active threat response, communications and 911. Trained an additional 6,330 people through in-person or virtual classes hosted by the National Domestic Preparedness Consortium.**
- Conducted the first Oklahoma Hazmat Conference with 243 attendees from 95 different organizations, including those from eight states.
- Conducted the bi-annual, three-day Operational Readiness Exercise with participation from 250 personnel representing 70 organizations.
- Helped coordinate the Red River COMU Boot Camp, which provided six simultaneous communications position-specific training courses followed by a full-scale communications exercise for 180 participants from Oklahoma and Texas.
- Increased participation in the Communications Coordinator Program from five to eight people in 2023. The COMC program is a team of senior Communications Unit leaders who are on-call 24/7 to respond and address communications interoperability to the State EOC.
- Served more than 3,700 Oklahoma residents with outreach initiatives through presentations, flyers, preparedness materials and education.

- **Conducted 24 Community Emergency Response Team (CERT) courses for community groups across the state and hosted two Youth Preparedness Camps at Northeastern State University Broken Arrow and Murray State College. These programs teach non-responders emergency preparedness, fire safety, light search and rescue, CPR and basic first aid. CERT courses and Youth Preparedness camps trained 111 adults and teens in 2023.**
- **Partnered with DPS and OSDE to develop a new school security grant program using \$1.4 million in state funds to help improve school security. Through the program, 38 grants were approved** for 24 public schools, six career tech centers, three universities, two charter schools, two private schools and one nonprofit early childhood center for deaf and hard of hearing students.

OFFICE OF MANAGEMENT AND ENTERPRISE SERVICES

SECRETARY JOHN SUTER; EXECUTIVE DIRECTOR JOHN SUTER

GOVERNOR'S ONGOING FLEET MODERNIZATION INITIATIVE

- OMES Fleet Management has worked to identify underutilized vehicles and reduce the state's overall fleet.

As of Nov. 30, 2023, 917 vehicles have been returned by state agencies and sold through Oklahoma State Surplus, **saving Oklahoma taxpayers an estimated \$11.7 million.**

- Work is underway to get all state agencies onto a central Fleet Management system establishing a reliable central data source for all state agencies for fleet needs.
- Began GeoTab device implementation on state vehicles and, as of July 31, 2023, had already installed the devices, which include live tracking, reliable usage details and automated reporting, in 3,200 of the 20,500 state-owned vehicles.
- Received the first three made-in-Oklahoma electric Lifestyle Delivery Vehicles (LDVs) from Canoo.

IT ASSET MANAGEMENT PROCESS WITHIN SERVICENOW

- Performed a complete overhaul of internal processes to capture the lifecycle of the state's IT assets.
- Established visibility into purchasing with strategic vendors including Dell Inc.
- Successfully developed and implemented an enterprise-level IT Asset Management process within ServiceNow to track and maintain devices.
- Redesigned the end-of-life process to accurately capture and retire all devices based on their final disposition using ServiceNow as our book of record for documentation.

IMPROVED STATE PURCHASING OVERSIGHT THROUGH PROCESS MINING

- Oklahoma is the first state in the nation to adopt process mining to establish more oversight of state procurement procedures using Celonis, a cutting-edge process- and data-mining software.
- In response to recommendations by the Legislative Office of Fiscal Transparency and the governor's [executive order 2023-04](#), OMES created a new division, Risk, Assessment and Compliance (RAC), to conduct all procurement audit functions. Utilizing the Celonis platform, the state receives real-time insights to track purchases, identify process deviations and recommend options to correct errors.
- Additionally, the RAC team was able to use Celonis to audit the spending of 120+ agencies in just four months, something that previously would have taken up to 15 years to complete. In calendar year 2023, RAC reviewed 24,000 purchase orders worth \$4.58 billion and 136,000 purchase card transactions worth \$80 million.

CONNECTED VETERANS TO MEANINGFUL EMPLOYMENT

- The OMES Office of Veterans Placement (OVP) provides numerous resources to assist veterans in their transition from military service to civilian careers.
- In fiscal year 2023, OVP issued 751 employment eligibility forms to qualifying veterans. During the same time, agencies reported hiring 101 veterans.

ROLLED OUT ENHANCED HEALTHCHOICE SELF-SERVICE WEB PORTAL

- The Employees Group Insurance Division implemented the new medical, dental and life third-party administrator (TPA) for HealthChoice effective Jan. 1, 2023.
- In partnership with the TPA, HealthChoice rolled out an enhanced member and provider self-service web portal, including a new wellness center for members, and is excited to present five CARE programs offering members expert clinical support and tools for reaching their personal health goals.
- The programs include an Ongoing Condition CARE program, Emerging CARE, Complex Condition CARE, Maternity CARE, and the Wellness CARE program which will offer over 15 educational events and challenges in 2024.

ASSISTED OKLAHOMA STATE ELECTION BOARD SET UP ONLINE VOTING PORTAL

- OMES Information Services completed the online voting project allowing the Oklahoma State Election Board to unveil an online voter registration system through the OK Voter Portal.
- For the first time in state history, Oklahomans can register to vote electronically using a computer or mobile device, making it easier and more convenient for people to take their first step toward casting a ballot.

OKLAHOMA DEPARTMENT OF TOURISM AND RECREATION

SECRETARY SHELLEY ZUMWALT; DIRECTOR SHELLEY ZUMWALT

- Partnered with La Ratatouille, an Oklahoma business, to open the Oklahoma State Park restaurants by Memorial Day weekend.
- **In 2023, the Lookout Kitchen created 300 new jobs in rural communities, generating over \$2.5 million in sales.**
- **Partnered with OMES and the Governor's Office to identify 51 underutilized agency fleet vehicles, saving taxpayers an estimated \$450,000 a year.**
- Implemented reporting structures to reduce fuel consumption and costs at the park level.
- Completion of a zero-based budgeting for the entire \$88 million agency budget for FY 24.
- Conducted agencywide budget education meetings and developed a new budgeting tool in Power Bi to help managers work within their budget.
- Partnered with the Oklahoma Legislature to conduct two interim studies to assess the economic impact of state parks and identify funding sources to address the \$350 million in deferred maintenance.
- Completed a master list of nearly 200 capital projects and improvements at state parks to outline the critical maintenance needs.
- **Standardized and renegotiated over 2,000 agency contracts to ensure the agency was receiving the best deal for taxpayers.**
- Modernized library of specialty guides by going nearly completely digital, improving user experience while also being more fiscally responsible with taxpayer dollars.
- Built a new pavilion for guests at Lake Murray State Park and completed cabin renovations at Robbers Cave and Greenleaf State Parks.
- Centralized resale to ensure one point of contact for resale purchasing to streamline the process and to utilize economies of scale.
- Participated in pop-up shops for the first time across the state, resulting in more than \$32,500 worth of sales.
- Hosted supervisory training sessions on updated procedures, timelines and future HR goals.

OKLAHOMA PARDON AND PAROLE BOARD

SECRETARY TRICIA EVEREST, DIRECTOR TOM BATES

The Pardon and Parole staff and board reviewed and docketed 5478 cases in 2023 (an increase of more than 400 from 2022) from the following categories:

Stage I commutations	251 (+61)
Stage II commutations	19
SIR	1090*
Paroles	1923
Administrative paroles	1682
Aging paroles	4
In absentia paroles	6
Medical paroles	1
Pardons	350 (+93)
Clemency hearings	3

Additional work completed by agency staff during 2023 included:

- 3170 reports prepared by investigators (+847).
- 6507 new DOC arrivals docketed for parole eligibility (+1018).
- 220 revocations; 71 executive revocation hearings.
- Certificates prepared: 501 board paroles; 83 governor paroles; 465 administrative paroles; one parole in absentia; 14 commutations; 271 pardons.
- 608 victim protest letters processed.
- 878 district attorney protest letters processed.
- 3022 delegate letters processed.
- Seven personal appearances by victims.
- 66 district attorney personal appearances.
- 950 support delegate personal appearances.
- Developed SharePoint for board members to review reports and meeting documents resulting in reduced postage and copy costs.

We look forward to continuing our work in 2024 and hope to make progress around the development of an automated voting and certificate generating system.

*The Serious Incident Review (SIR) Docket is an expedited parole docket for offenders that have either one Class X misconduct within six months of their parole docket or any combination of three Class X and/or Class A misconducts within one year of their parole docket. The docket is summarily denied parole after board members remove offenders whom the board deem deserving of further investigation into the circumstances surrounding their misconducts.

OKLAHOMA TAX COMMISSION

DIRECTOR DOUG LINEHAN

PARENTAL CHOICE TAX CREDIT IMPLEMENTATION

Execution of House Bill 1934

- House Bill 1934, also known as the Oklahoma Parental Choice Tax Credit Act, was passed by the Oklahoma Legislature during the 2023 legislative session and was signed into law by Governor Stitt on May 25, 2023.
- Under the authority of OTC, this new legislation allows eligible taxpayers to receive up to a \$7,500 refundable tax credit for qualified private school expenses and up to \$1,000 for qualified homeschool expenses claimed on their tax return beginning in tax year (TY) 2024.
- OTC partnered with Merit International, Inc. (Merit) to develop and administer the program.
- Together, OTC and Merit began accepting applications on Dec. 6, 2023.

TRANSFORMATIONAL IMPLEMENTATIONS

New Ad Valorem system launch

After years of utilizing a manual data collection system, the Oklahoma Tax Commission's (OTC) Ad Valorem Division has taken the system online. This new system will be paramount in shifting away from antiquated data entry practices and into more sustainable digital processes.

System function

- Taxpayers with centrally assessed properties will file online through the OkTAP website.
- All returns and supporting documents will be submitted through OkTAP, including additional requested documentation.
- Annual return updates from companies will be tracked, including county detail information.
- Correspondence that was traditionally mailed will be available online, including fair cash value and apportionment.
- County assessors will be able to access information using an OkTAP login.

Advantages to public service

- There will be a reduction in the time allocated for data entry, allowing for more focus on the review and analysis of annual returns.
- There will be a decrease in the turnaround time for the complete process, as well as individual communication.
- The new system will provide documents digitally to companies and county assessors, as well as timely notifications of completed assignments.
- The new system is more cost-efficient – reducing printing, filing and mail processing.

New collections system implementation

OTC implemented a modern analytics-based collections program. This program is geared to streamline processes and add efficiency, reduce the agency's work effort of manually reviewing and determining collection efforts, and provide proactive and customer-friendly options.

Key features

- **Analytics:** A series of advanced analytics models target state-specific collection issues. System users have access to existing models and can add their own models. FCS ensures that the agency is effectively using modern analytics tools and practices to support its collection processes.
- **Payment plans:** Predetermined payment plan options tailored to a taxpayer's financial situation are available. The agency has the flexibility to determine the criteria for the payment plan options. Taxpayers can easily establish a payment plan through e-services.
- **Workflow management:** The ability to manage and throttle automated and manual collection workflows is included in the FCS services.
- **Forecasting and simulation:** The analytics, rules and agency settings include a forecasting and simulation layer. This allows the agency to understand and analyze how the collection program can be optimized and how changes will affect revenue, agency work effort and taxpayer burden.

AGENCY STATISTICS	
Total dollars apportioned	\$16,879,756,187.47
Incoming returns received by mail	269,567
Returns processed on OkTAP	1,700,291
Total permits issued or renewed	81,646

Ad Valorem

- In TY 2023, **\$125 million** in Five-Year Tax-Exempt Manufacturing Reimbursements were distributed to counties for ad valorem taxes of qualifying manufacturing companies. Currently, 1% of state income tax revenues are earmarked for reimbursements.
- In TY 2023, **\$21.8 billion** Public Service Company Fair Cash Values were established and certified for railroad, airline and public service property. After certification to the State Board of Equalization, the values were apportioned to the county taxing jurisdictions.
- For 2023, Ad Valorem successfully determined the valuation of 288 Public Service Companies in a short six-week time frame, generating **\$481.1 million** in estimated tax dollars. This is an estimated increase of **\$9.5 million over tax year 2022 revenue**, increasing available revenue for local schools and other taxing jurisdictions.

Audit Services

- Automated tax audits made up **84% of all audits**.
- The total number of tax audits for Income Tax and Business Tax **totaled 18,649**.

- Total audit dollars assessed: \$151,593,563.23.
- Total audit dollars collected: \$45,848,900.15.

Business Tax Services

- **82,500 permits were issued:** 41,289 agriculture exemptions; 31,198 general sales tax permits; 10,013 other sales tax exemption permits, including DAV exemption and Cigarette, Alcohol & Tobacco (CAT) permits.
- OTC reviewed and approved over **\$194 million in credits and refunds**, representing 9,176 claims for refund across all business tax types.
- **Over 10,000** motor fuel returns were processed.
- More than **7,000** CAT returns were processed.
- Medical marijuana (MMJ) excise tax collections averaged **\$4.2 million** per month, and sales tax collections related to MMJ averaged **\$5.5 million** per month.

OKLAHOMA DEPARTMENT OF CORRECTIONS

SECRETARY TRICIA EVEREST, DIRECTOR STEVEN HARPE

The Oklahoma Department of Corrections changed the culture, direction and vision of the agency, making the new vision statement – We Change Lives! Two former incarcerated individuals now sit as members of the Board of Corrections, and the Office of Offender Advocacy was created so inmates are represented at the executive table.

OKLAHOMA CORRECTIONAL INDUSTRIES/AGRI-SERVICES

- Collected \$13,906,384.68 (48%) from aging accounts receivable.
- Developed a business relationship with the Federal Bureau of Prisons to buy and sell products for increased savings for both parties.

FINANCIAL

- At the beginning of FY 2024, the agency successfully transitioned 3,513 staff to a bi-weekly payroll cycle, reducing errors and simplifying the payroll process.

FLEET

- Reduced fleet footprint by returning 51 vehicles.
- Purchased 21 ADA-compliant vans.

HUMAN CAPITAL MANAGEMENT

- Time from correctional officer application to hire decreased by 50% through process innovation.
- Partnered with four universities/colleges to offer 67 employee scholarships, saving \$92,824 in tuition fees.
- Graduated 79 cadets from the new paramilitary-style academy in six months.

HEALTH SERVICES

- The introduction of telemedicine and tele-psych appointments for inmates through medical computers has decreased the wait time for mental health appointments. This has resulted in an additional 3,891 telepsychiatry appointments.
- Increased salaries in some areas and changes in leadership staff in administration and facilities have resulted in a better work culture/environment, leading us to all-time high staffing in most areas.
- Two 24-hour medical facilities were added, one each at Great Plains Correctional Center and Allen Gamble Correctional Center.
- Expanded infirmary beds at Dick Conner Correctional Center.

- Launched a wound care program training for ODOC nurses to provide in-house wound care to reduce inpatient care costs and transports.
- Entered into a partnership with the Epic system at OU Medical to access better health information and connect directly with OU.
- Implemented clinical rotations for nursing students across the state to assist with staffing issues and to introduce students to ODOC for future employment.
- Updated and added medical equipment, including dental X-ray machines, for quicker access and more reliable data.

PROGRAM SERVICES

- Initiated new programs: Prison Braille and Goodwill Reentry Program.
- Established the option for releasing inmates to receive nasal NARCAN at the time of release to reduce opioid overdose.
- Expansion of Prison Fellowship Tier 2 Academy programming at Great Plains Correctional Center in Hinton.
- **Assisted returning citizens to secure, through the Sarah Stitt Act, 3,713 birth certificates and 1,055 state IDs.**

INTELLIGENCE DIVISION

- Terminated over 2,000 contraband phones.
- Established the new watch center in conjunction with OBNDD to combat criminal activity.
- Participated in extracting over 1,000 phones for criminal information relayed for prosecution.

OPERATIONS

- Assuming the operations of Allen Gamble Correctional Center, formerly a private prison contract – Davis Correctional Facility; depopulating North Fork Correctional Center in Sayre; and populating Great Plains Correctional Center in Hinton were strategically done to improve operations and inmate conditions of confinement.

SECRETARY OF STATE

SECRETARY JOSH COCKROFT

INCREASED EFFICIENCIES AND MODERNIZATION

- Processed 559,038 documents, including business filings, notary filings, trademark filings and orders for business documents. 67% of documents received in fiscal year 2023 were submitted electronically, reducing the number of documents received or processed via mail.
- **Decreased call wait times by 69%, down to a current call wait time of 30 seconds, while handling 120,085 calls.**
- Decreased processing times for electronically submitted business filings. Currently, documents submitted electronically are generally processed within a few hours.

IMPLEMENTED DIGITAL TRANSFORMATION OF SERVICES

- **Continued enhancement of the new rules.ok.gov website for public use and continued to develop agency filing framework that maximizes transparency, accessibility, accountability and efficiency in the rulemaking process.**
 - Subscription-based notifications are now available for citizens to be aware of and involved in any and all administrative rulemaking filings.
 - Comment component now allows citizens to view proposed administrative rules and comment directly to promulgating agency during 30-day comment period.
 - Eliminated redundancy in filing via paper, email, and website to OAR, governor and Legislature. All parties notified electronically as agencies file documents via rules.ok.gov.
 - Published proposed agency fee increases via rules.ok.gov, allowing citizens to be informed of and view any fee increase that may affect their personal life or business.
 - Implemented automatic versioning technology, allowing citizens and elected officials to view effective versions of administrative rules at specific periods of time.
 - Eliminated antiquated software used by the OAR, erasing conversion flaws, redundant work tasks, communication errors between OAR and state agency software, streamlining the filing and publishing of administrative rules.
- Finalized goal of replacing outdated open meeting application and website with a web-based system (meetings.ok.gov) that handles the filing, publishing, searching, tracking and archiving of open meeting notices.
 - Meetings application will provide subscription-based notifications via email and text, allowing citizens to be aware of and involved in public body meetings.
 - Open meeting locations will be integrated with Google Maps, facilitating easier access for citizens to attend public body meetings.

- Open meeting notices will now contain shareable icons, allowing citizens to share open meeting notices via popular social media platforms.
- Expanded method of delivering services to customers by implementing a return by email for customers in the lobby and for customers mailing in documents. Customers now have the option to receive their filed documents electronically rather than waiting for documents to print or be mailed back. This service was utilized by 20,218 customers in 2023.

DELIVERED FINANCIAL EFFICIENCIES

- **The agency operated at 66% of the total budget for fiscal year 2023.**
 - **Total expenses (only, no encumbrances) \$4,728,378.**
 - **Total budget \$7,162,557.**
 - **With encumbrances and pre-encumbrances 77.5%.**
- 2023 also saw a decrease in the percentage of fees handled by in-house staff down to 22% and an increase in online receipts to an average of 78%.

OKLAHOMA EMPLOYMENT SECURITY COMMISSION

DIRECTOR TRAE RAHILL

MONITORED THE STATE'S WORKFORCE AND ECONOMIC RECOVERY WHILE REACHING RECORD-LOW UNEMPLOYMENT RATES

- In December, the number of payroll jobs in the state hit an all-time high (1,739,800).
- Oklahoma reached an unemployment rate of 2.7% in July, which is the lowest unemployment rate the state has recorded since 1976.
- The last week of November registered the state's lowest insured unemployment rate (0.57%) recorded since at least 1987 (last recorded data).
- In December 2023, the state set records for the most people participating in the labor force (1,973,991) and the most people employed (1,905,922).
- The state's labor force participation rate was 62.7% in December, the highest it has been in more than a decade.
- In 2023 the average hourly wage of private sector workers in Oklahoma grew by 5.9%, an increase that outpaced the rate of inflation.

FOSTERED RELATIONSHIPS WITH OKLAHOMA'S LEGISLATIVE LEADERS, RESULTING IN IMPROVED FINANCIAL STABILITY AND A NUMBER OF NEW PARTNERSHIPS FOR THE AGENCY

- House Bill 2456: This legislation reinstated the 5% apportionment of UI taxes to fund ongoing technology modernization efforts, with a sunset of Dec. 31, 2027.



(Pictured: OESC senior staff hosting legislators at agency headquarters, located in the Will Rogers Building)

- By the Governor's Executive Order 2023-21, OESC became the sole entity of WIOA funding and accountability for Oklahoma, including designation as the "Big Submitter" of the WIOA State Plan. Also under the EO, OESC absorbed the functions of the Oklahoma Office of Workforce Development, unifying workforce responsibilities under one roof.
- OESC brought back large-scale hiring events in 2023 for the first time since the COVID-19 pandemic.
 - In September, OESC partnered with ODOT and Rose State College to host a transportation and construction job fair.
 - Over 40 employers and over 200 jobseekers were in attendance.



(Pictured: Employers, jobseekers and machinery at the transportation and construction job fair)

- OESC also partnered with the VA and VOA to host the first veteran-centered large-scale hiring event since the pandemic, which included 24 employers and 116 jobseekers.

CONTINUED TO SERVE OKLAHOMANS IN NEED, INCLUDING OVER 100,000 EMPLOYERS STATEWIDE

- OESC paid out just over \$164 million in claims in 2023, a 4% decrease over prior year.
- OESC hosted almost 400 community hiring events across our 27 local offices.
 - 805 employers represented.
 - 5,648 clients attended.
- OESC provided 170,575 total client services across 27 local offices.
- OESC’s Call Center answered 139,655 calls, an increase of over 10,000 from 2022.
 - First Call Resolution percentage was 97.35%, an increase from the 2022 average of approx. 93%.
- OESC issued more than 74,800 determinations of eligibility for unemployment insurance.
 - USDOL’s acceptable level of performance quality for non-monetary determinations is 75% accurate. In 2023, OESC achieved an average quality rating of 93% for determinations pertaining to separation and an average quality rating of 98% for determinations pertaining to other issues.
- Reduced the backlog in appeals from around 5,600 in September 2022 to 1,220 at the end of 2023 (a 78% reduction). That includes the appeals of registrations (2-204s) which were reinstated in April 2023, an issue that alone generated 2,532 appeals.

LEVERAGED TECHNOLOGY TO IMPROVE CUSTOMER SERVICE EXPERIENCE FOR EMPLOYERS AND CLAIMANTS

- Launched new Employer Portal in February
 - As a part of ongoing efforts to support employers with modernized services, this update gives employers the ability to receive email and text notifications for Benefit Wage Charge Notices (OES-502) and Notices of Application for Unemployment Compensation (OES-617). Employers can also view each of these notices online and respond electronically to the Benefit Wage Charge Notices.
 - The new portal allows employers to conveniently keep and track notices in one place, saving time and the expense of printing and mailing.

- Partnered with USPS for Identity Verification in July
 - As the second state in the nation to have a workforce agency partnership with the U.S. Postal Service (USPS), Oklahoma expanded access points for people struggling with remote identity verification by allowing claimants to verify their identity in-person at a USPS location. This program expanded OESC customer service centers by 283 in-state locations overnight, followed by more than 19,000 locations across the country the following month.
 - Nearly 4,000 individuals in Oklahoma have utilized the USPS as an ID verification location since September 2023. Partnering with the USPS has helped decrease ID proofing traffic in our American Job Centers, freeing up staff to do what they do best, get Oklahomans back into the workforce.
- Launched the new Claim Data Look-up Tool (CDLT) in July
 - The CDLT is a simplified and modern agent-facing user interface that allows staff to find claim information more easily, creating a better customer service experience overall. This update allows staff to work more efficiently to help individuals with their claims.

MAXIMIZED FISCAL STEWARDSHIP BY ENACTING COST-SAVING MEASURES, BEING AWARDED ADDITIONAL FEDERAL DOLLARS BASED ON AGENCY PERFORMANCE, AND SECURING NEW GRANTS

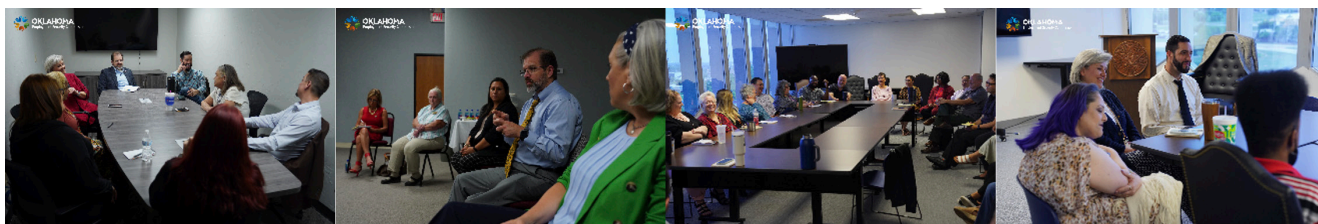
- OESC transitioned Call Center operations from external contracted resources to an in-house team.
 - FY 2023 actual \$ savings: \$7.6 million.
 - FY 2024 projected \$ savings: \$3 million.
- OESC reduced its footprint for admin offices by gradually reducing from ~65,000 sq ft in June 2022 to ~38,000 sq ft in June 2023.
 - FY 2023 actual \$ savings: \$115,000.
 - FY 2024 projected \$ savings: \$61,000 (OMES rent increase reduced projected FY 2024 savings).
- OESC was successful in renegotiating a decrease in the ongoing cost for housing the legacy mainframe platform.
 - FY 2023 actual \$ savings: \$585,000 annualized.
- Technology advances at OESC, along with staff focus on improving processes in reducing supplies, printing and mailing costs and improving staff efficiency led to an annualized cost savings of \$130,000.
- OESC BPC-Collections recovered more money in 2023 than in the history of the agency. More than \$60,000 per agent was recovered per month.
- For the third year in a row, OESC has outperformed other states under the RESEA federal program, resulting in additional grant funding for the agency. The program helps accelerate job placement for Oklahomans receiving unemployment benefits.

- OESC received \$2,981,800 via the Tiger Team Grant, moving forward in improving and modernizing our technology driven capabilities to efficiently serve our citizens in delivering unemployment and reemployment services.
- OESC received \$1,739,000 via the Integrity Grant, advancing security protocols and fail-safe measures to prevent fraudulent activities and increase citizen PPI protection.

EFFECTIVELY MANAGED THE FUNDS IN THE UI TRUST FUND WHILE FOCUSING ON IMPROVING THE EASE WITH WHICH EMPLOYERS INTERACT WITH OESC

- As of December 2023, OESC’s UI Trust Fund balance approached \$600 million, increasing more than 40% over the prior 12 months. **Since 2008, Oklahoma has been one of only 14 states that have maintained the solvency of their Trust Fund without borrowing federal funds.**

IN 2023, OESC INCREASED METHODS TO INVEST IN THE AGENCY’S EMPLOYEES TO ATTRACT AND RETAIN THE BEST TALENT IN THE STATE



(Pictured: OESC executive team visiting with staff on the 2023 OESC Roadshow)

- OESC was given the Veteran Employment Champion Award by Tulsa Mayor Bynum for recognition to agencies that recruit, develop and support veterans in the workplace.
- Incorporated pay raises agencywide to bring compensation closer towards industry standards.
- Two OESC team members received awards during the 2023 Oklahoma Works Partners Conference:
 - John Roberts received the Governor’s Commendation for Outstanding Service award.
 - OESC CEO Trae Rahill received the Oklahoma Works State Workforce System Champion award.



(Left Picture: OESC CEO Trae Rahill accepting the Governor’s Commendation for Outstanding Service award on behalf of John Roberts; Right Picture: CEO Trae Rahill accepting the Oklahoma Works State Workforce System Champion award)

- John Roberts was also recognized for his 50 years of state service in October. To celebrate his tenure, OESC dedicated its commission room to Roberts, holding a ceremony with Governor Stitt in attendance.



(Left Picture: Governor Kevin Stitt and John Roberts; Right Picture: OESC's newly dedicated John M. Roberts Commission Room)

OESC CONTINUES TO PRIORITIZE TRANSPARENCY AND COMMUNICATION WITH THE PUBLIC TO ENSURE ALL OKLAHOMANS ARE WELL-INFORMED ABOUT JOB MARKET NEEDS AND AVAILABLE RESOURCES

- Continued to expand on the Community Outreach Service Model (COSM) program, which launched as a pilot program in 2022 with one location but grew to 19 locations across Oklahoma in 2023.
 - The COSM strategically stations existing OESC staff throughout the state in employer spaces, libraries, career technology centers, etc. in rural communities where OESC does not have a local office presence. In these locations, staff assists job seekers and employers with various services, including linking them to other state programs that OESC does not administer.

OKLAHOMA DEPARTMENT OF WILDLIFE CONSERVATION

INTERIM DIRECTOR WADE FREE

- Law Enforcement Division patrolled 2.1 million miles over the last year. During that time, they performed over 62,000 compliance checks, issued almost 5,200 citations, put on 2,900 public outreach events and spent over 17,000 hours assisting other agencies, divisions and the public.
- Produced and stocked 11.5 million fish annually, representing 13 different species in 135 water bodies statewide.
- ODWC completed the research and planning phase of the Relevancy Project, through an Association of Fish and Wildlife Agencies multistate conservation grant focused on increasing conservation awareness and community support.
- Completed construction and opened two new shooting ranges on WMAs (Packsaddle and Kaw).
- Achieved an all-time record deer and bear harvest.
- **Renegotiated agreements with timber companies to keep 267,000 acres available for public access.**
- Hired a shooting range coordinator and a boating access coordinator to focus on the construction and renovation of new and expanded shooting ranges and boating and fishing access facilities.



(Picture: In the summer of 2023, the Oklahoma Department of Wildlife Conservation completed construction of a new public shooting range at the Kaw Wildlife Management Area in north central Oklahoma.)