

# Oklahoma's Five-Year Plan to End Homelessness Planning Survey Results

Presented December 11, 2018, to the Governor's Interagency Council on Homelessness, Tulsa, Oklahoma.

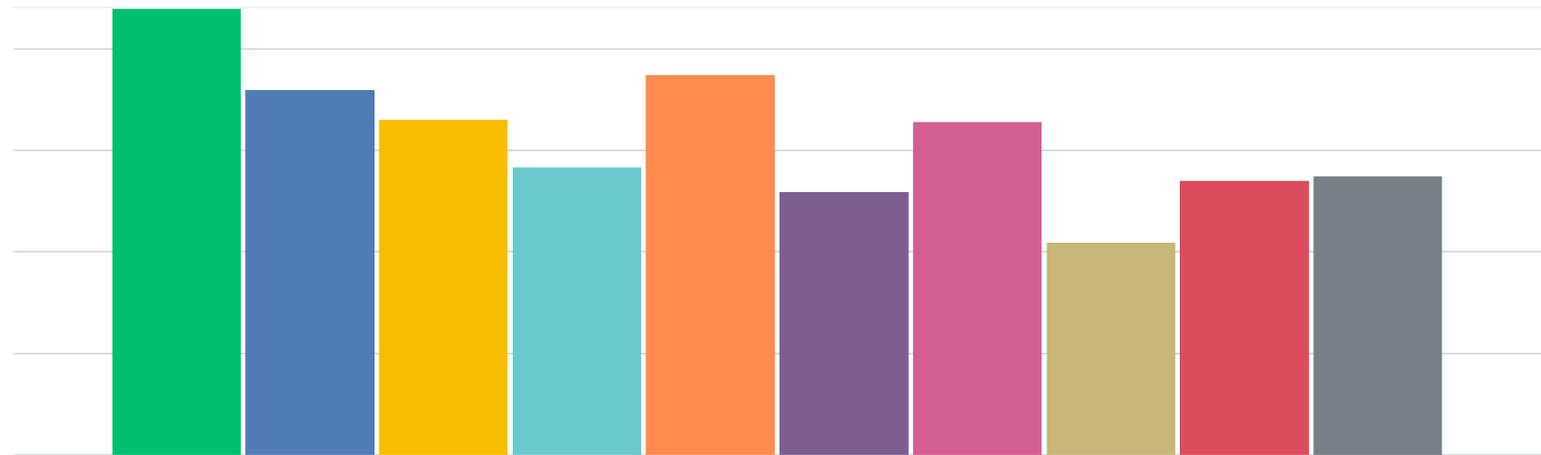


**State of Oklahoma  
Governor's Interagency  
Council on Homelessness**

# Methodology and Limitations

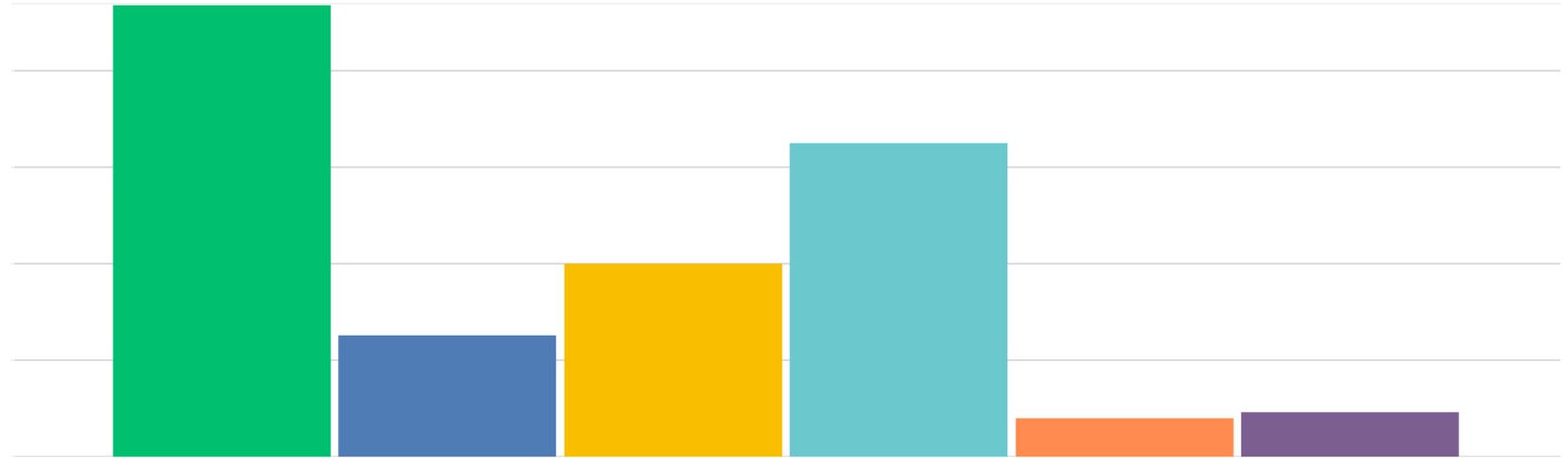
- Not scientific
- Focused on individuals and organizations serving Oklahomans experiencing homelessness
- Distributed through professional and personal networks
- Promoted via social and traditional media
- 653 responses submitted between Nov. 4 and Dec. 6, 2018
  - Vast majority were nonprofit service providers (35 percent, n=220); concerned citizens (33 percent, n=211); and, state employees (19 percent, n=117)
  - Represented all CoCs: OKC (45 percent, n=280); Southeast (18 percent, n=111); Northwest (16 percent, n=99); Tulsa (15 percent, n=94); Cleveland County (13 percent, n=79); Southwest (12 percent, n=73); Northeast (11 percent, n=68); and, North Central (11 percent, n=65)

Which of the following would be beneficial in your community?



a. Statewide resource map and contact information	68%	439
b. Overview of relationships and funding sources for those working to end homelessness	56%	359
c. Increased sharing of best practices	51%	330
d. Increased sharing of state and local data	44%	283
e. Increased sharing of gaps in information, programs and services	58%	374
f. Increased sharing of local stories that convey challenges and successes	40%	259
g. Increased communication of factors that contribute to homelessness	51%	328
h. Hosting local town halls/forums	33%	209
i. Increased local media coverage	42%	270
j. Talking points, handouts for educating others	43%	274

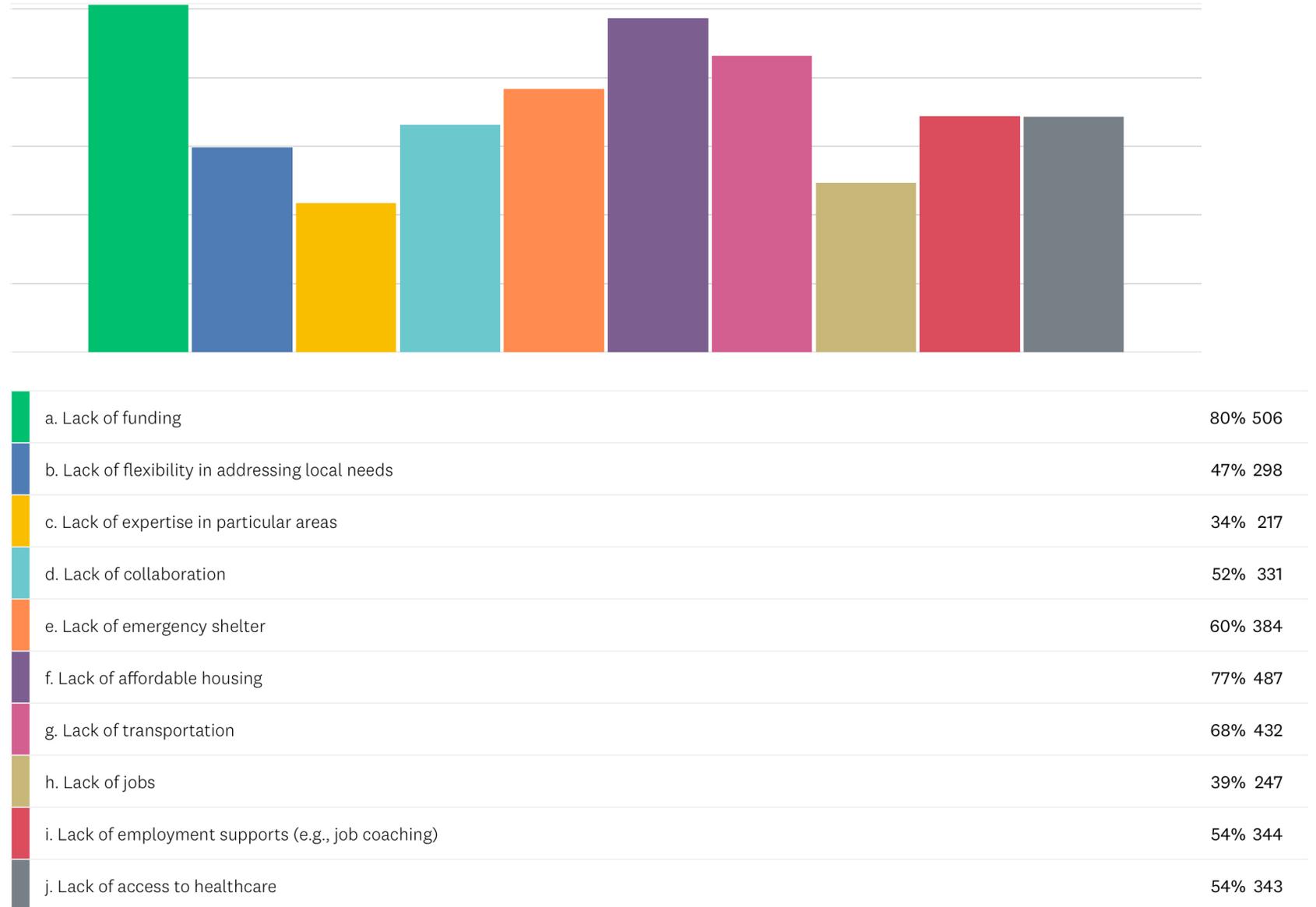
# Which of the following would be beneficial in your community?



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k. Toolkit for education/awareness that can be tailored with local information	77%	468
l. Speaker's bureau	21%	126
m. Virtual presentations, speakers	33%	200
n. Peer learning opportunities	54%	325
o. No additional resources are needed to increase awareness in my community	7%	40
Other (Please specify below.)	8%	46

# What obstacles do you believe hinder progress in your community or in the state?



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- Variation by location
  - Tulsa
    - Lack of collaboration (41 percent compared to 52 percent statewide)
    - Lack of emergency shelter (37 percent compared to 60 percent statewide)
    - Lack of services for victims of domestic violence (40 percent compared to 50 percent statewide)
  - Southeast
    - Lack of jobs (57 percent compared to 39 percent statewide)
      - SE region has an unemployment rate of 3.9 compared to 3.4 statewide; yet, the three counties with the highest rates are located in the SE, including Latimer (6.3), McIntosh (5.1) and McCurtain (4.6).

# What obstacles do you believe hinder progress in your community or in the state?

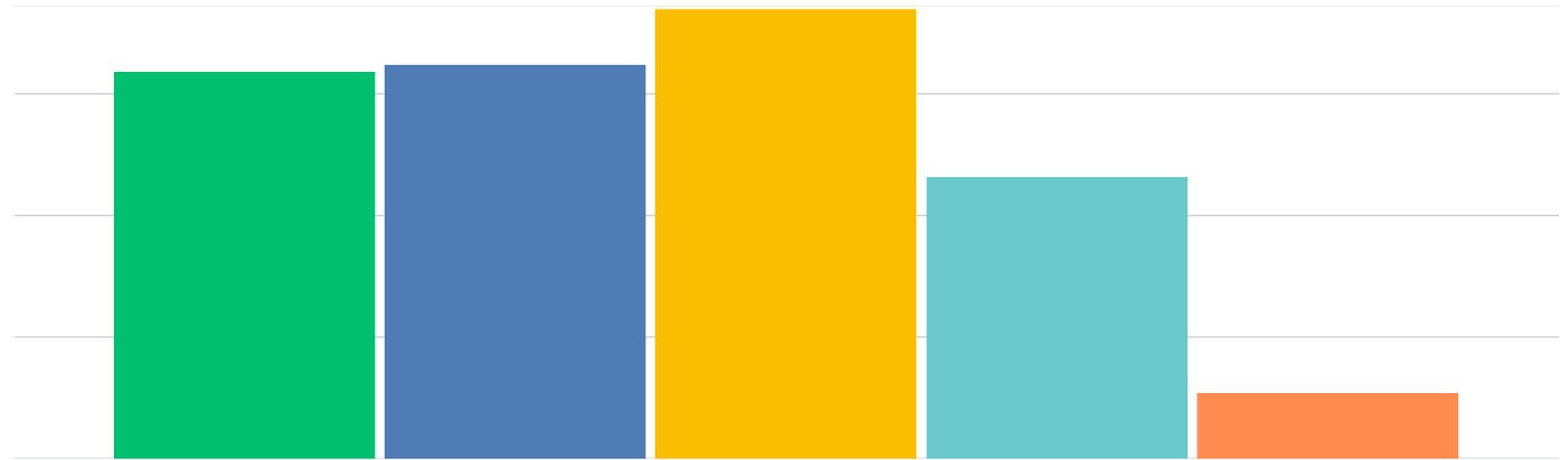
- Variation by employment/role of respondent
  - Lack of collaboration—52 percent statewide indicated this hinders progress
    - Among nonprofit service providers (n=220)—half of whom were located in OKC—42 percent indicated this hinders progress
    - Among state employees (n=117)—40 percent of whom were located in the SE region—63 percent indicated this hinders progress
    - Among concerned citizens (n=211)—55 percent of whom were located in OKC—58 percent indicated this hinders progress

# Capacity to design, implement and evaluate innovative solutions



Variation: 52 percent of Tulsa respondents rated their capacity as good or excellent compared to 30 percent statewide

# Access to quality data to guide and evaluate work in your community



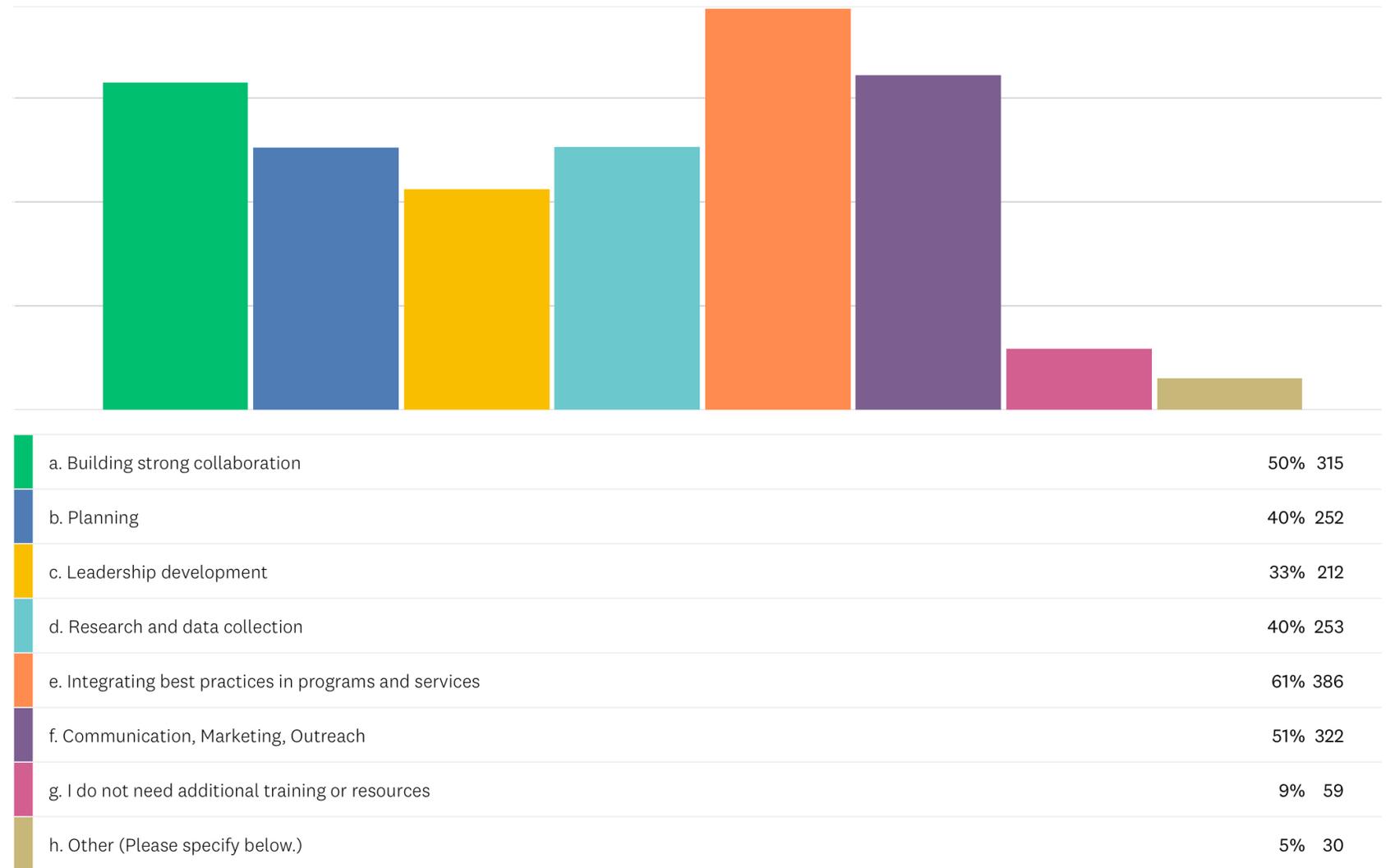
Skipped: 4 Answered: 649

	a. Poor	24%	159
	b. Fair	25%	162
	c. Uncertain	29%	185
	d. Good	18%	116
	e. Excellent	4%	27

# Access to quality data to guide and evaluate work in your community

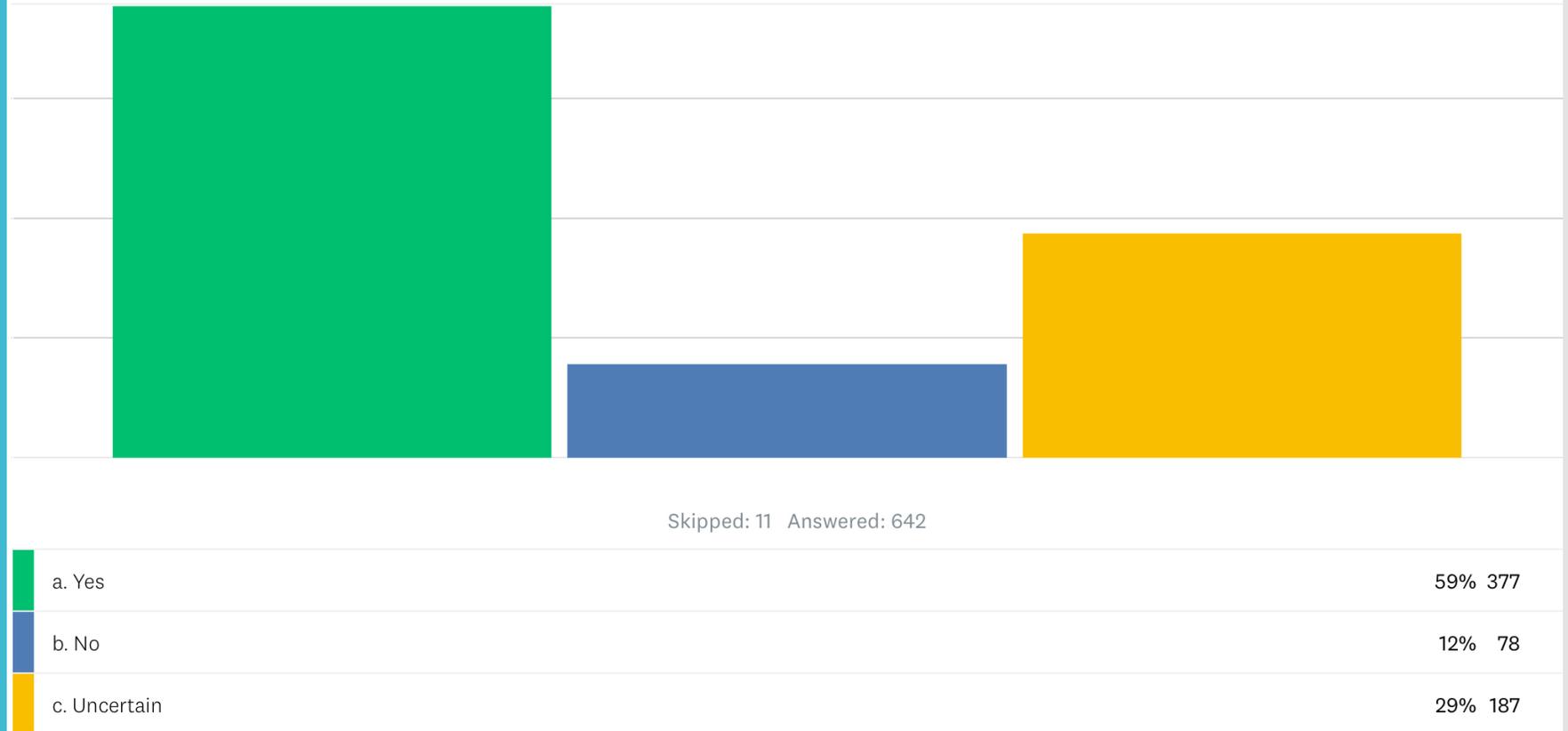
- Variation by Location
  - Tulsa
    - 35 percent rated access as good or excellent compared to 22 percent statewide
  - Cleveland County
    - 32 percent rated access as good or excellent compared to 22 percent statewide
- Variation by employment/role of respondent
  - 32 percent of nonprofit service providers rated access as good or excellent compared to 22 percent of all respondents
  - 13 percent of state employees rated access as good or excellent compared to 22 percent of all respondents
  - 12 percent of concerned citizens rated access as good or excellent compared to 22 percent of all respondents

# In what areas would you like to have access to additional training or resources?



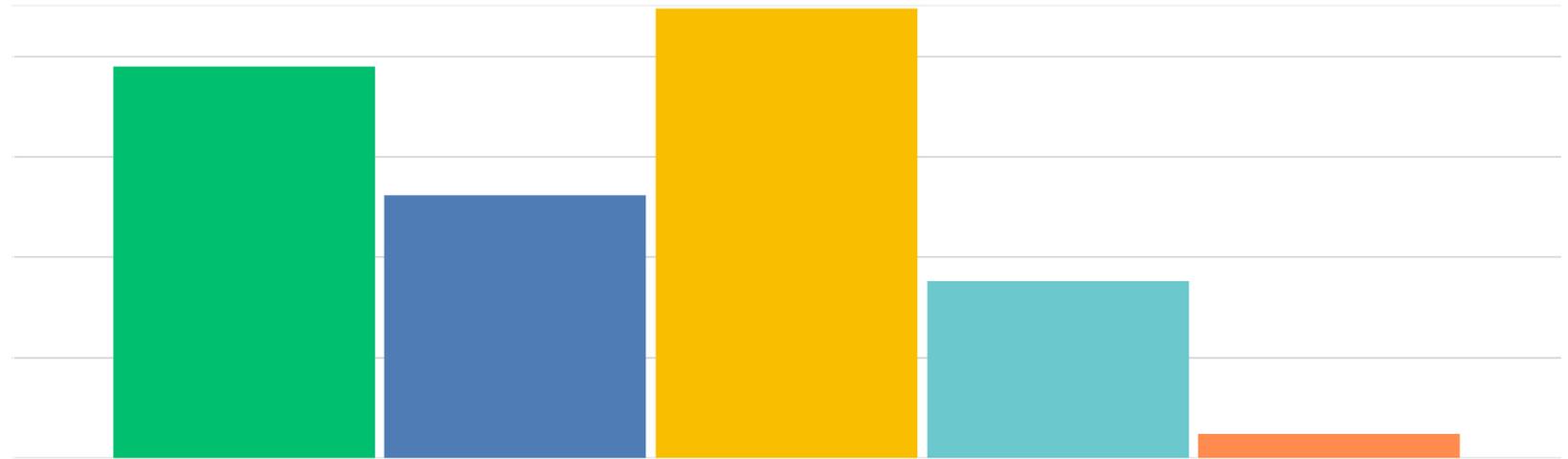
Variation: 40 percent of Tulsa respondents requested training or resources in communication, marketing and outreach compared to 51 percent statewide.

Would you benefit from opportunities to “ask an expert” questions about specific challenges or issues you face?



Examples given: locating resources, mental health, making referrals, legal questions.

# How would you rate the current status of adopting evidence-based practices in your community?



Skipped: 3 Answered: 650

	a. Poor	30%	195
	b. Fair	20%	131
	c. Uncertain	34%	224
	d. Good	14%	88
	e. Excellent	2%	12

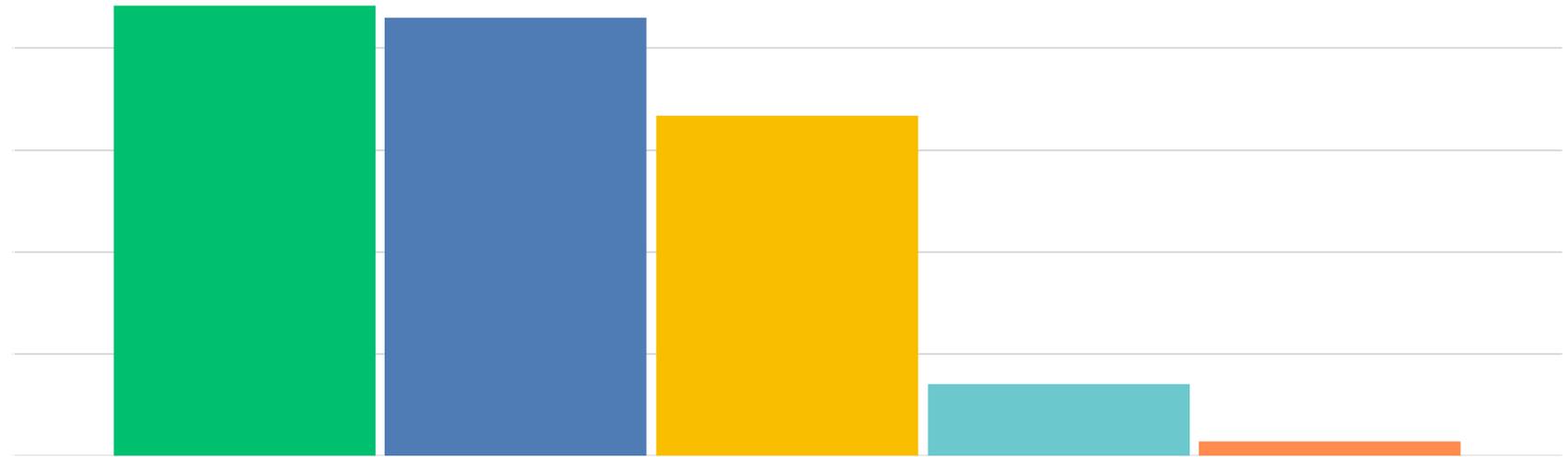
Variation: 34 percent of Tulsa respondents rated their status as good or excellent compared to 16 percent statewide; 28 percent of nonprofit service providers rated their status as good or excellent compared to 7 percent of state employees and 5 percent of concerned citizens

# How would you rate the effectiveness of collaboration in your community?



Variation: 33 percent of Tulsa respondents rated their collaboration as effective or very effective compared to 14 percent statewide; 23 percent of nonprofit service providers rated their collaboration as effective or very effective compared to 11 percent of state employees and 5 percent of concerned citizens

Degree to which Oklahomans experiencing homelessness are included in the design and planning of programs and services



Skipped: 8 Answered: 645

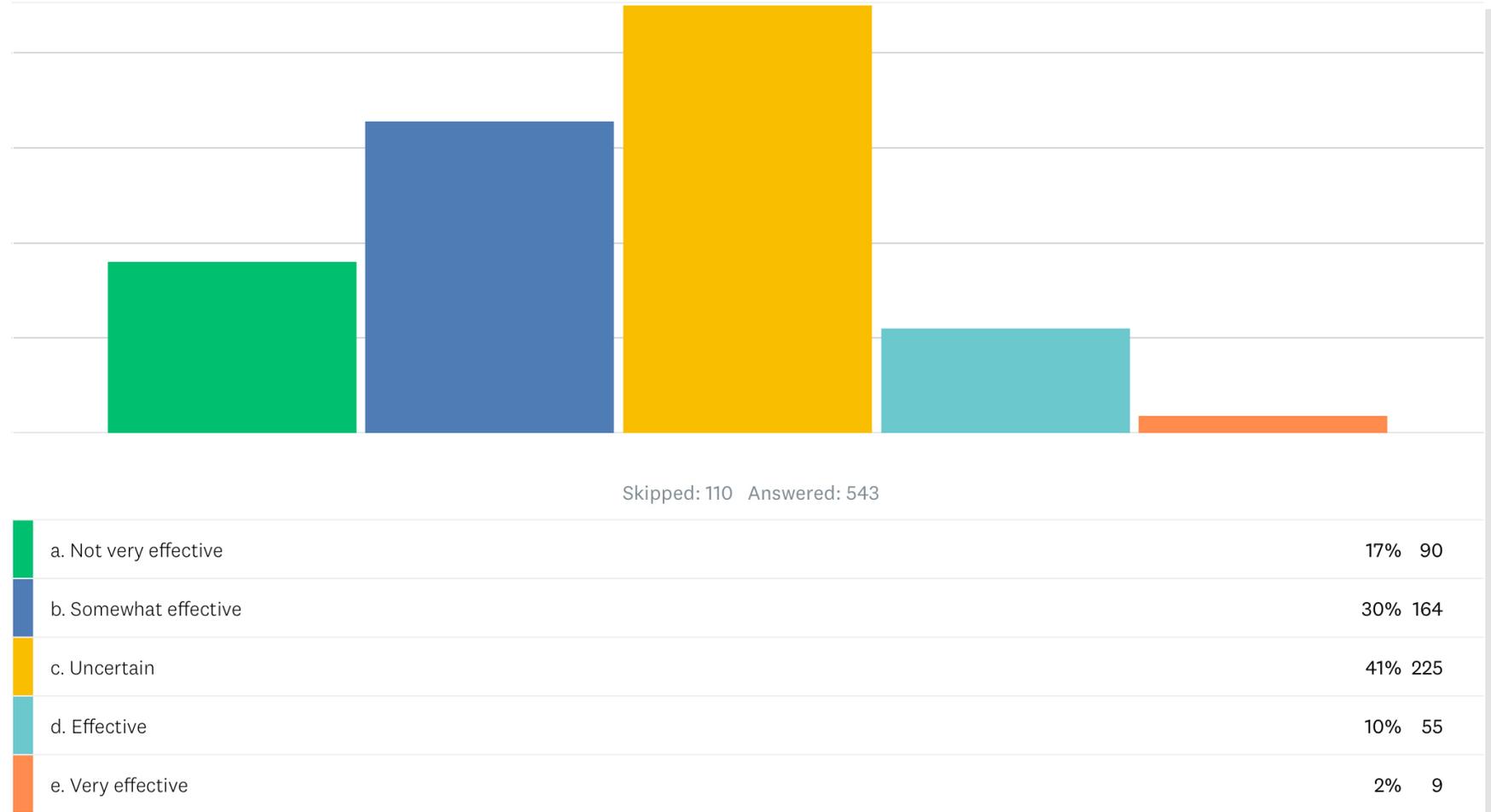
	a. Not at all included	34%	221
	b. Sometimes included	33%	215
	c. Uncertain	26%	167
	d. Often included	5%	35
	e. Always included	1%	7

# How often is your community leveraging public-private partnerships?



Variation: 38 percent of Tulsa respondents said often or very often compared to 14 percent statewide; 23 percent of nonprofit service providers said often or very often compared to 8 percent of state employees and 6 percent of concerned citizens

# How effective are public-private partnerships in your community?

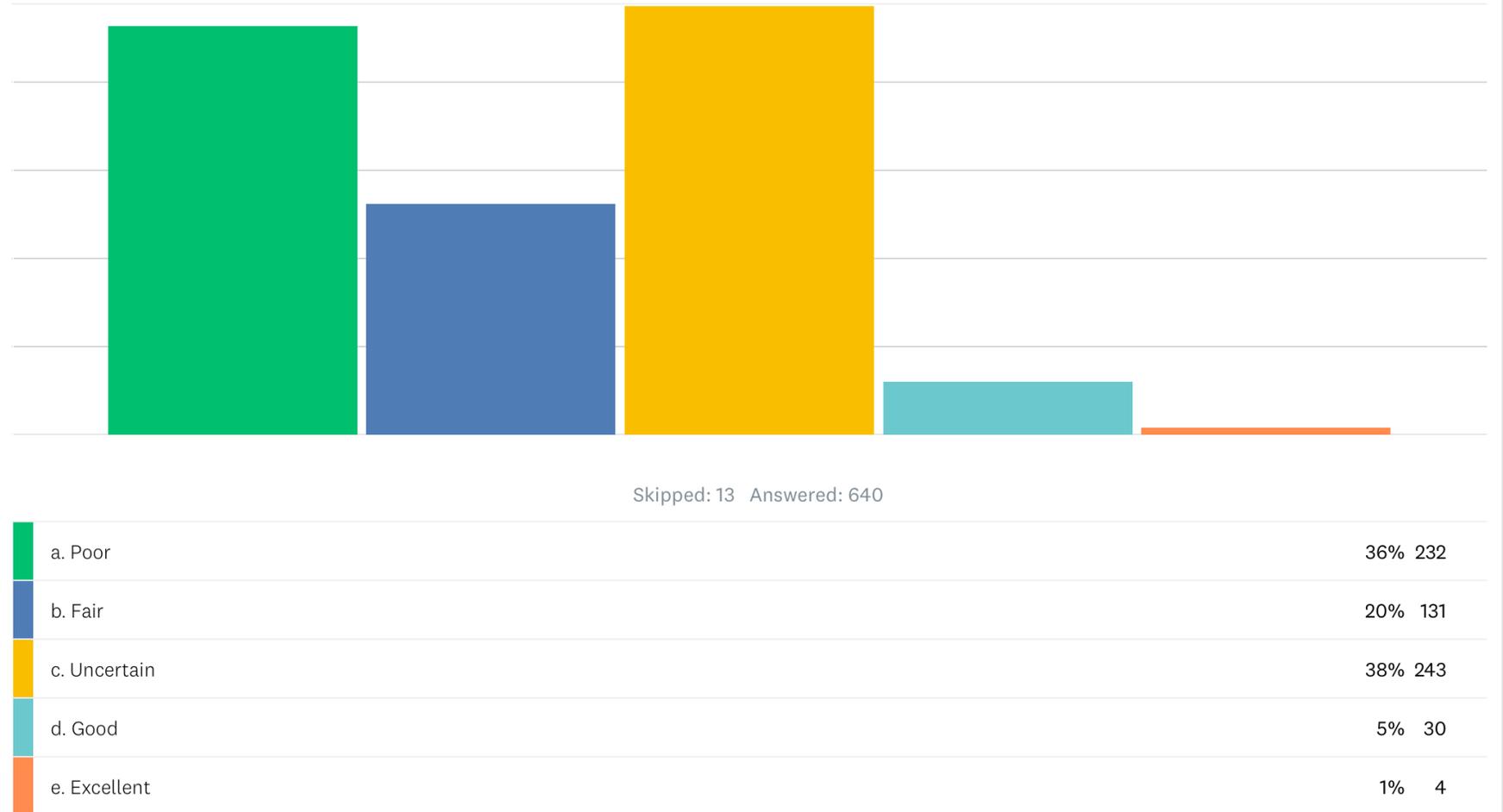


Variation: 29 percent of Tulsa respondents and 22 percent of Cleveland County respondents rated their public-private partnerships as effective or very effective compared to 12 percent statewide

# Discharge planning or transition from healthcare system into permanent housing



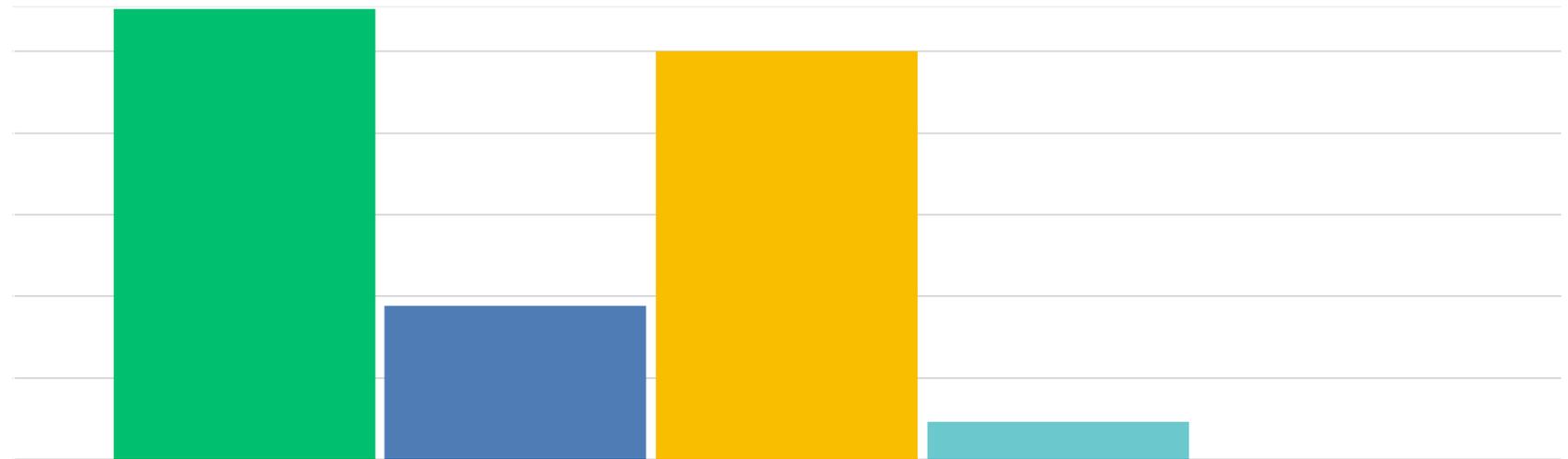
# Discharge planning or transition from child welfare system into permanent housing



# Discharge planning or transition from criminal justice (adult) system into permanent housing



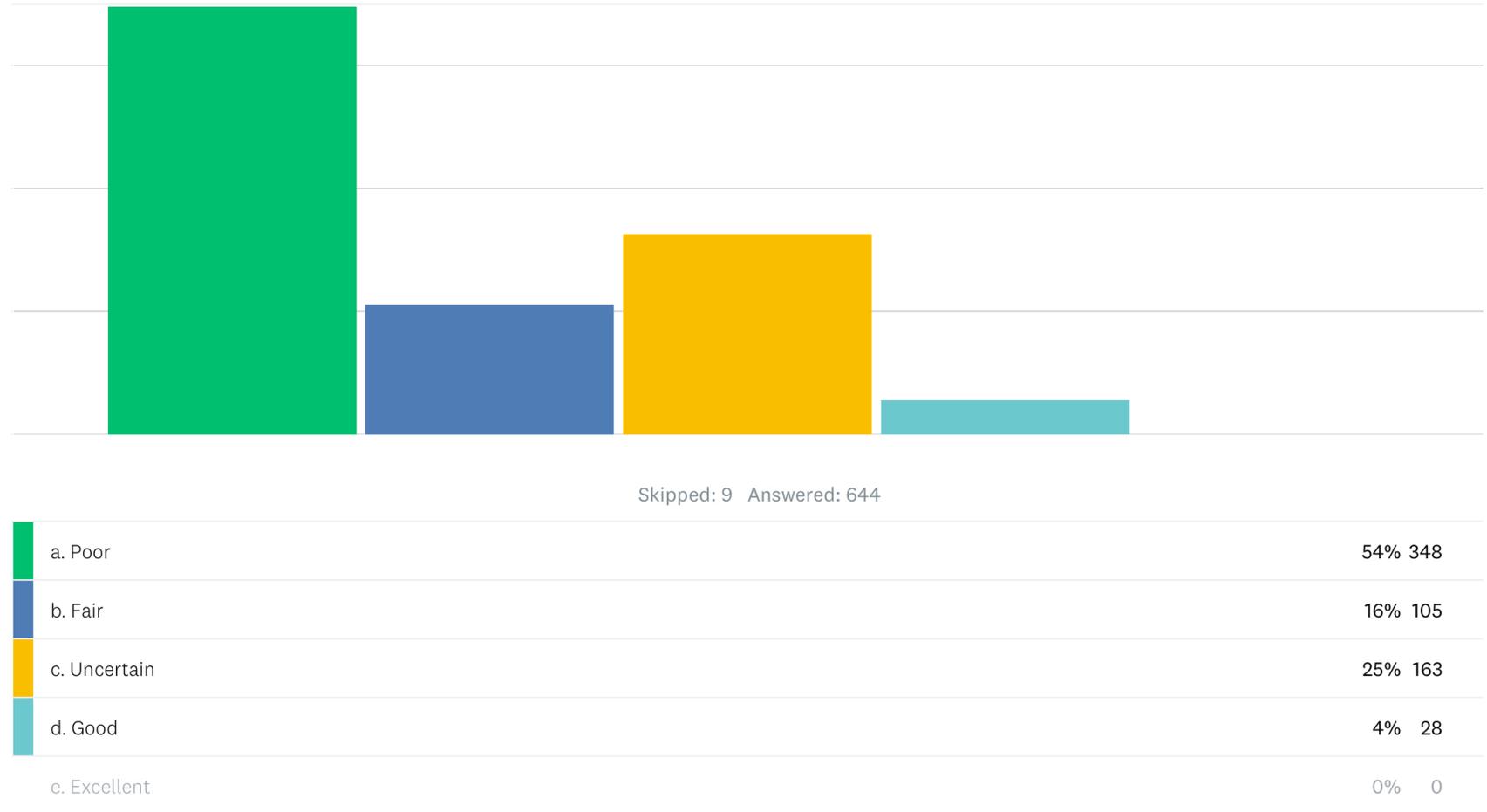
# Discharge planning or transition from juvenile justice system into permanent housing



Skipped: 10 Answered: 643

a. Poor	43%	276
b. Fair	15%	94
c. Uncertain	39%	250
d. Good	4%	23
e. Excellent	0%	0

# Discharge planning or transition from behavioral health system into permanent housing



Degree to which children experiencing homelessness in your community are enrolled in school, HS or early ed program



# Availability of resources in your community for meeting needs of veterans experiencing homelessness



Variation: 37 percent of Tulsa respondents rated availability as good or excellent compared to 19 percent statewide; 30 percent of nonprofit service providers rated availability as good or excellent compared to 17 percent of state employees and 7 percent of concerned citizens

Degree to which programs serving homeless are effectively coordinating referrals & care with other programs when needed



Variation: 25 percent of Tulsa respondents rated coordination as good or excellent compared to 11 percent statewide; 20 percent of nonprofit service providers rated coordination as good or excellent compared to 10 percent of state employees and 0 percent of concerned citizens

# What is working well?

- Common responses
  - Nothing
  - Not sure
  - Names of primarily urban, nonprofit service providers
  - Names of programs such as Housing First, VASH, etc.

# Focus Areas

- Council discussion
  - How can we group the needs identified in the survey into broad focus areas for the five-year plan?
    - For example:
      - Service infrastructure
      - Capacity-building (systemic and local)
      - Transition from social services
      - Data
      - Public policy