

OKLAHOMA FUNERAL BOARD
3700 North Classen Blvd, Suite 175
Oklahoma City, Oklahoma 73118

NOTICE OF REGULAR MEETING

MEETING PLACE: Office of Chief Medical Examiner OKC, 921 N.E. 23rd Street
Conference Room 1st Floor Oklahoma City, OK 73105.

DATE & TIME: June 11, 2026 10:00AM

A copy of this notice of meeting and agenda has been posted in a prominent location at the office of the Oklahoma Funeral Board, 3700 North Classen Blvd Suite 175, Oklahoma City, Oklahoma, on June 8, 2026 at 3:15PM. A copy of this agenda is available on the Funeral Board website at www.oklahoma.gov/funeral

If you plan to attend a Board meeting for Continuing Education credit and would like a rough estimate of the length of time Board staff estimates the meeting might last, please email your request to info@funeral.ok.gov.

ORDER OF BUSINESS: The Board may discuss, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or decide not to discuss any item on the agenda.

1. Roll Call
2. Approval of the May 11, 2026 Regular Board meeting minutes
3. Oklahoma Funeral Director's Association Update from a Representative of OKFDA, with possible discussion
4. Oklahoma Insurance Department Update from a Representative of OID, with possible discussion
5. Oklahoma Department of Health Update from a Representative of OKDH, with possible discussion
6. Review complaints with possible vote for probable cause or other action

25-41 Overcharging
26-28 Licensing Issues
26-51 Non-Payment of Vendor Issues
26-52 Non-Payment of Vendor Issues
26-53 Non-Payment of Vendor Issues
26-60 Cemetery Issues

7. Matters for consideration: Consent Order, Hearing, Motion to Enforce, or Scheduling Order

At the conclusion of the parties' presentation and any questions or public discussion by the Board, the Board may in each complaint case:

- i. consider and vote on motion(s) to conduct executive session(s) pursuant to 25 O.S.2011, Section 307(B)(8) to engage in deliberations or rendering a final or intermediate decision in an individual proceeding pursuant to Article II of the Administrative Procedures Act;
- ii. if an executive session is held, designate a person to keep written minutes of the executive session;
- iii. consider and vote on motion(s) to exit executive session and return to open meeting; and
- iv. consider and vote on motion(s) regarding possible action to be taken regarding matter discussed in executive session.

7A. Complaints 23-72, 24-08, 24-20, Heritage Funeral Home and Cremation Services, LLC, OKC, Christopher Harrison, Individual. Member Matherly needs to recuse.

7B. Complaints 23-16, 25-05, 25-14, 25-17, 26-26, Central Oklahoma Heritage Funeral Directors LLC, OKC, Heritage Funeral Home and Cremation Services, LLC, OKC, Christopher Harrison, Individual. Member Matherly needs to recuse.

7C. Complaint 25-13, Pollard Funeral Home, OKC, Pollard Funeral Home, Inc, Charles Pollard II, FDIC. Member Davenport needs to recuse.

7D. Complaint 25-42, Pollard Funeral Home, OKC, Pollard Funeral Home, Inc, Charles Pollard II, FDIC, Bayley Foster, Individual. Member Davenport needs to recuse.

8. Vote to affirm or disaffirm the issuance of the following licenses, registrations, certificates, dissolution or other action

A. Apprenticeship (Original)

1. Michael Kohler, Elk City, Martin-Dugger FH&CS, Elk City
2. Ector Rubio, OKC, John Ireland & Son FH&C, Moore
3. Samantha Harjo, Altus, Kincannon FH&CS, Altus

4. Kinlee Basquez, Okmulgee, McClendon-Winters FH, Okmulgee

B. Apprenticeship (1st Extension)

1. Jamie Smart, Duncan, Carter-Smart FH, Duncan
2. Samantha Horschler, Lawton, Lawton Ritter Gray FH, Lawton
3. Brionna Gray, Norman, Advantage F&CS- S. Chapel, OKC
4. Kaci Pembroke, Enid, Brown-Cummings FH, Enid (EM Only)
5. Lisa Shipman, Bartlesville, Stumpff FH&C, Bartlesville
6. Lillian Laumbach, Yukon, Memorial Park FH, OKC

C. Apprenticeship (2nd Extension)

1. Joshua Eastham, Tulsa, Stumpff FH&C, Bartlesville

D. Funeral Director Assistant (Original)

1. Darin Haddox, Claremore, MMS-Payne FH&CS, Claremore
2. Brandy Jeffreys, McAlester, Chaney-Harkins FH, McAlester
3. Maranda Brown, Broken Arrow, Brown's F&CS, Coweta
4. Raven Benson, McAlester, Bishop FS&C, McAlester
5. Thaddeus Kassheimer, Ringling, Alexander Gray FH, Wilson
6. Patrick Hamilton, Bixby, Schaudt's Glenpool-Bixby FS&CC, Glenpool
7. Angela Willoughby, Garvin, Clardy FS, Idabel

E. Funeral Director and/or Embalmer (Original)

1. Charlie Grisham, Henryetta (EM Only)
2. Alec Richardson, Cyril (FD Only)
3. Faith Carney, Edmond
4. Lauren Sloan, Sapulpa (EM Only)

5. Nekiesha Flowers, MWC (FD Only)
6. Lezzy Olmedo, Tulsa (FD Only)
7. Tabitha Brown, Stillwater (FD Only)
8. Kaleb Biglow, Muskogee (FD Only)

F. Establishments

1. El Camino Real Funeral Home, Tulsa, New Establishment, El Camino Real LLC, Owner, Robert Simons, FDIC
2. Strode Funeral Home and Cremation, Inc., Stillwater, request to close establishment
3. Strode Funeral Home and Cremation, Stillwater, New Establishment, PLC-OK Assets, LLC, Owner, Loy Morris, FDIC
4. County Cremation Service, Ponca City, request to close establishment
5. Trout Funeral Home & Cremation Service of Tonkawa, Tonkawa, request to change FDIC from Preston Childress to Douglas Michael Phenix
6. Trout Funeral Home and Crematory, Ponca City, request to change FDIC from Preston Childress to Douglas Michael Phenix

G. Crematories

1. Strode Crematory, Stillwater, New Crematory, PLC-OK Assets, LLC, Owner, Loy Morris, FDIC

9. **New Business.** Any matter not known about or which could not have been reasonably foreseen prior to the time of posting the agenda or any revised agenda. 25 O.S. Section 311.9.

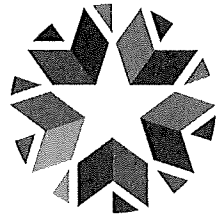
10. Executive Director's Report

A. Agency Financial Update

11. Adjournment

Tyler Stiles, MBA
Executive Director

The next regular meeting of the Oklahoma Funeral Board will be held: July 9, 2026.
Office of Chief Medical Examiner –OKC 921 N.E. 23rd Street Conference Room – 1st
Floor Oklahoma City, OK 73105.



OKLAHOMA Funeral Board

MINUTES OF A REGULAR MEETING

OKLAHOMA FUNERAL BOARD
3700 N. Classen, Suite 175
Oklahoma City, Oklahoma 73118

May 14, 2026

BOARD MEMBERS

Darin Corbett
John Davenport
Glenn Dunn
Brent Matherly
Jeremy Sparks
Bart Watkins

STAFF

Rochelle Covington
Tyler Stiles
Kylie Cooper, AAG
John Dewey, AAG

MEETING PLACE: MEETING PLACE:

If attending in person at the physical location: Office of Chief Medical Examiner
OKC, 921 N.E. 23rd Street Conference Room 1st Floor
Oklahoma City, OK 73105.

A copy of this notice of meeting and agenda has been posted in a prominent location at the office of the Oklahoma Funeral Board, 3700 North Classen Blvd Suite 175, Oklahoma City, Oklahoma, on May 11, 2026 at 10:00AM. A copy of this agenda is available on the Funeral Board website at www.ok.gov/funeral

President Matherly called the meeting to order at 10AM. Members Corbett, Davenport, Dunn, Matherly, Sparks, and Watkins were present. Member Coble was absent. A quorum was always present.

Motion by Davenport second by Sparks to approve the April 9, 2026 Regular Board meeting minutes. The motion passed unanimously.

Dustin Pierce reported HB3260, by Rep. Culver, adds OKFDA as an approver of continuing education classes was signed by the Governor. HB 3660, by Rep. Dempsey, creates licensure for Natural Organic Reduction was vetoed by the Governor. HB4322, by Rep. Kendrix, changes the requirements for FDIC and removing the embalmer requirement was signed by the Governor. OKFDA fought hard at the Capitol against HB4322. On July 12-14, OKFDA will have the Women's Conference. At the 2026 Convention, John Dekker became the Association President. Member Sparks thanked the Association for their hard work.

OID will send out letters for examination soon.

Health Dept hours will be every other Friday from 10-12. The Health Dept will provide webinars on the third Monday and Tuesday for CE.

Motion by Sparks second by Davenport to approve webinars offered by the Health Department to count as CE for 2026. Only one webinar can be used. Webinars count as online CE. The motion passed unanimously.

Motion by Corbett second by Davenport to dismiss complaint 26-36 regarding Next of Kin Issues. The motion passed unanimously.

Motion by Corbett second by Dunn to dismiss complaint 26-37 regarding Next of Kin Issues. The motion passed 5-1 with member Sparks voting Nay.

Motion by Sparks second by Davenport to find probable cause on complaint 26-38 regarding unlicensed practice. The motion passed unanimously.

Motion by Matherly second by Davenport to dismiss complaint 26-40 regarding Next of Kin Issues. The motion passed unanimously.

Motion by Davenport second by Watkins to dismiss complaint 26-42 regarding Vendor Issues. The motion passed unanimously.

Motion by Davenport second by Watkins to dismiss complaint 26-45 regarding Vendor Issues. The motion passed unanimously.

Motion by Davenport second by Sparks to dismiss complaint 26-46 regarding Next of Kin Issues. The motion passed unanimously.

Motion by Sparks second by Dunn to dismiss complaint 26-47 regarding cremation permit issues. The motion passed unanimously.

Motion by Sparks second by Watkins to dismiss complaint 26-48 regarding Overcharging. The motion passed unanimously.

Motion by Watkins second by Davenport to dismiss complaint 26-49 regarding Cremated Remains Issues. The motion passed unanimously.

Motion by Watkins second by Sparks to find probable cause on complaint 26-50 regarding Vendor Issues. The motion passed unanimously.

Regarding the matters for consideration: Consent Order, Hearing, Motion to Enforce, or Scheduling Order: Complaints 23-72, 24-08, 24-20, Heritage Funeral Home and Cremation Services, LLC, OKC, Christopher Harrison, Individual. Complaints 23-16, 25-05, 25-14, 25-17, 26-26, Central Oklahoma Heritage Funeral Directors LLC, OKC, Heritage Funeral Home and Cremation Services, LLC, OKC, Christopher Harrison, Individual. The prosecution was represented by Kylie Cooper, AAG. John Dewey, AAG, was the Board's legal advisor. Members Corbett, Davenport, Dunn, Sparks, and Watkins heard the case. Member Matherly was recused from the case and he left the room.

After the presentation of the agreed upon Consent Order, motion by Sparks second by Davenport to enter executive session. The motion passed unanimously.

Motion by Davenport second by Sparks to exit executive session. No other items were discussed and no votes were taken while in executive session. The motion passed unanimously.

Motion by Sparks second by Davenport to reject the Consent Order. The motion passed unanimously.

Member Matherly reentered the room.

Motion by Matherly second by Davenport to approve the following: Apprenticeship (Original) Sawyer Schreiner, Edmond, Crawford Buchanan F&CS, OKC; Ruby Bowman, Collierville, TN, Matthew's FH&CS, Edmond; Koby McCarty, Garvin, Miller & Miller FH, Hugo; Alexander Patton, Lawton, Alternatives C&FS, OKC; Avery Whitford, OKC, Crawford Buchanan FH, OKC. The motion passed unanimously.

Motion by Matherly second by Davenport to approve the following: Apprenticeship (1st Extension). Trey Eschiti, Hobart, Ray & Martha's FH, Hobart; Lantus Stevenson, Lawton, Whinery-Huddleston FS, Lawton; Karsyn Green, OKC, Corbett F&CS, OKC; Lynnette Bryant, Guthrie, Smith & Kernke FD, OKC; Brandon Suppes, Edmond, Hahn-Cook/Street & Draper FD, OKC; Angela Quinlan, McAlester, Chaney Harkins FH, McAlester (FD Only). The motion passed unanimously.

Motion by Matherly second by Davenport to deny the following: Funeral Director Assistant (Original), Angela Willoughby, Garvin, Clardy FS, Idabel. The motion passed unanimously.

Motion by Matherly second by Watkins to approve the following: Funeral Director Assistant (Original), Darin Haddox, Claremore, MMS-Payne FH&CS, Claremore; Brandy Jeffreys, McAlester, Chaney-Harkins FH, McAlester; Maranda Brown, Broken Arrow, Brown's F&CS, Coweta; Raven Benson, McAlester, Bishop FS&C, McAlester; Thaddeus Kassheimer, Ringling, Alexander Gray FH, Wilson. The motion passed unanimously.

Motion by Matherly second by Davenport to deny the following: Funeral Director and/or Embalmer (Original), Megan Erskine, Durant (FD Only). The motion passed unanimously.

Motion by Matherly second by Sparks to approve the following: Funeral Director and/or Embalmer (Original), Teresa Harrelson, Yukon. The motion passed unanimously.

Motion by Matherly second by Davenport to table the following: Funeral Director and/or Embalmer (Original), Charlie Grisham, Henryetta (EM Only); Alec Richardson, Cyril (FD Only). The motion passed unanimously.

Motion by Matherly second by Davenport to approve the following: Funeral Director and/or Embalmer (Original), Tina Clonts, Jenks (FD Only); Sarah Bell, Edmond (FD Only); Amber Shelley, OKC (FD Only). The motion passed unanimously.

Motion by Matherly second by Davenport to approve the following: Establishments, Howard-Harris Funeral Services, OKC, request to change FDIC from Thelma Stevens to Audrey Howard-Harris; McElyea & Owens Funeral Group LLC, Shawnee, request to close establishment; Legacy Memorial Services, LLC, Shawnee, New Establishment, Legacy Memorial Services LLC, Owner, Derek Henley, FDIC; Palmer Marler Funeral Home, Cushing, request to close establishment; Palmer Marler Funeral Home, Cushing, New Establishment, PLC-OK Assets, LLC, Delaware, Owner, Dustin Nugent, FDIC; Palmer Marler Funeral Home, Oilton, request to close establishment; Palmer Marler Funeral Home, Oilton, New Establishment, PLC-OK Assets, LLC, Delaware, Owner, Dustin Nugent, FDIC; Palmer Marler Funeral Home, Perkins, request to close establishment; Palmer Marler Funeral Home, Perkins, New Establishment, PLC-OK Assets, LLC, Delaware, Owner, Dustin Nugent, FDIC; Roberts & Son Funeral Home, Inc., Blackwell, request to close establishment; Roberts & Son Funeral Home, Inc., Blackwell, New Establishment, Roberts & Son Funeral Home, Inc, Owner, Michael McElyea, FDIC. The motion passed unanimously.

Motion by Matherly second by Davenport to approve the following: Crematories, McElyea & Owens Cremation Services, Shawnee, request to close crematory; Chace Family Crematory, Stillwater, request to close crematory. The motion passed unanimously.

There was no new business

Agency Financial update- Mr. Stiles reported gross receipts for April 2026 to be \$7,510.00 with \$741.00 going to the State of Oklahoma general fund. The expenses for the same timeframe totaled \$33,105.42 and net income after expenses totaled - \$26,336.42

2026 Legislative Update-Mr. Stiles did not provide a report

Motion by Davenport second by Sparks to adjourn the meeting at 10:52AM. The motion passed unanimously.

Brent Matherly, Oklahoma Funeral Board President

**BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA**

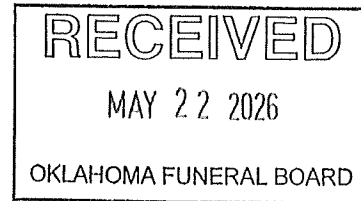
**IN THE MATTER OF THE COMPLAINTS
AGAINST:**

Christopher Harrison

Licenses: 2927FD and 3308EM

Address: 1300 North Lottie Ave
Oklahoma City, OK 73117

A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge at



**Complaint No. 23-72
24-08
24-20**

**HERITAGE FUNERAL HOME AND
CREMATION SERVICES, LLC,**

Respondent.

**MOTION TO ENFORCE COMPLIANCE WITH CONSENT ORDER AND SECOND
NOTICE OF HEARING**

COMES NOW the State of Oklahoma, ex rel., Oklahoma Funeral Board (“Board”), by and through its attorney of record, Kylie Cooper, Assistant Attorney General, and moves the Board to enforce the Respondents’ compliance with the Consent Order previously granted and to suspend all of the Respondents’ licenses until such time as the Respondents establish to the Board’s satisfaction that they have completely complied. In support of this Motion, the State states:

1. A *Consent Order* regarding Respondents HERITAGE FUNERAL HOME AND CREMATION SERVICES, LLC, AND CHRISTOPHER HARRISON was approved by the Board on May 9, 2024. The Order entered approving the agreed penalty provided in relevant part as follows at pages 6 through 8:

IT IS THEREFORE ORDERED by the Oklahoma Funeral Board as follows:

26. The Board *en banc* hereby adopts the parties' Agreement.

27. Pursuant to this Consent Order, Respondent **CHRISTOPHER HARRISON**, agrees to the following terms and conditions, which are hereby imposed by the Board:

- a. Respondents agree to jointly pay the Oklahoma Funeral Board an **administrative penalty in the amount of two thousand dollars (\$2,000.00)**.
- b. Restitution in the amount of \$500 in Complaint No 24-08 on or before **MAY 9, 2024**. Payment to be addressed to the complainant and sent to the OFB, unless previously paid.
- c. Restitution in the amount of \$3, 545.00 in Complaint No. 24-20. Payment to be addressed to the complainant and sent to the OFB, unless previously paid.
- d. 20 additional hours of continuing education, 6 of which must be in person, by December 31, 2024.
- e. 3 years of probation.
- f. Respondent agrees to cooperate with Board staff regarding any complaints moving forward.
- g. Complaint No. 23-72 is dismissed.
- h. Respondent agrees to make a partial payment on the day of May 9th, 2024, to the Board.
- i. Respondent agrees to pay \$1,000 a month, to be due on the 10th of each month starting June 10, 2024 until the balance is paid in full. Each payment shall be due by 5:00pm and Respondent agrees that should he miss a payment, his license will be summarily suspended until the balance is paid in full.

28. As authorized by law, Respondents shall jointly pay a total of **one thousand dollars (\$1,2500)** towards the costs of this action, including prosecution and investigation costs pursuant to 59 O.S. § 396.12e(B). Said sum shall be paid in full **on or before MAY 9, 2024**.

29. Should Respondents violate this Consent Order, the Board shall hold a hearing regarding the alleged violation. The violation of any term(s) of this Consent Order may result in further disciplinary action, including, but not limited to, revocation of Respondents' licenses or certifications. Therefore, the Board retains jurisdiction over this proceeding until all matters are finally resolved as set forth in this Consent Order.

2. To date, Respondents have not paid restitution in Complaint No. 24-20, in the amount of \$3,545.00 to Central Burial Vaults.

WHEREFORE, the State requests that the Board enforce the Consent Order and suspend all of the Respondents' licenses or any other remedies that they deem fit, until the Consent Order is fully complied with, and that the costs of the enforcement proceedings be assessed against the Respondents.

SECOND NOTICE OF HEARING

In accordance with the jurisdiction granted this tribunal in 59 O.S. §396.2a(7), (9) and §396.12c, an evidentiary hearing will be commenced on **Thursday, June 11, 2026, at 10:00am in the 1st Floor Conference Room of the Office of Chief Medical Examiner, 921 N.E. 23rd Street, Oklahoma City, Oklahoma 73105**. If it be the decision of the Board, after considering all of the evidence presented, that the Respondent is in violation of any of the above-referenced law, the Board may take whatever appropriate action that is provided for in its rules and statutes. The Respondent is advised that in accordance with the above-referenced legal authority that

Respondent has the right to appear personally and to submit a written response, and to appear through an attorney. In addition, the Respondent has the right to cross-examine all witnesses and present evidence on his behalf.

Respectfully submitted:

A handwritten signature in black ink that reads "Kylie Cooper". The signature is written in a cursive style with a horizontal line extending from the end of the name.

Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
PHONE: (405) 522-2894
FAX: (405) 522-4536
Attorney for Oklahoma Funeral Board

CERTIFICATE OF SERVICE

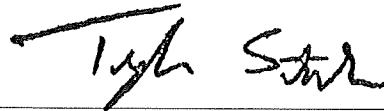
I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Motion to Enforce and Second Notice of Hearing* was served by certified as follows:

TRANSMITTED BY CERTIFIED MAIL:

Heritage Funeral Home and Cremation Services LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Christopher Harrison
1300 North Lottie Ave
Oklahoma City, Ok 73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112



Tyler Stiles
Executive Director

BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA

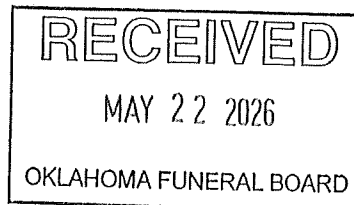
IN THE MATTER OF THE COMPLAINT
AGAINST:

Christopher Harrison

Licenses: 2927FD and 3308EM,
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117
A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge
at

**HERITAGE FUNERAL HOME AND
CREMATION SERVICES, LLC,**

Respondent.



Complaint No. 23-16

COMPLAINT AND NOTICE OF HEARING

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board ("Board"), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHRISTOPHER HARRISON has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the

“Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES (“Funeral Home”) was formerly licensed by the Board, establishment license number 1659ES, and was located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.

2. Respondent CHRISTOPHER HARRISON (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 2927FD and 3308EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.

3. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent CHRISTOPHER HARRISON is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.

4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about September 21, 2022, Board staff received a letter from Jackson Brown at Stems & Stones Cemetery Services, stating that Heritage Funeral Home had a past due balance of \$2,747.73. Mr. Brown included copies of invoices.

6. On September 21, 2022, Board staff filed a complaint with the Board, alleging a violation of OAC 235:10-7-2(9), failure to discharge a financial obligation within 90 days. The Board

provided Respondents with the Notice of Complaint via certified letter, which was mailed on the date the complaint was filed.

7. On October 26, 2022, Respondents filed their response to Complaint 23-16 with the Board. Respondents state that they do not have any invoices from Jackson Brown. They further state that they've only spoken with Tom Brown at Stems & Stones and allege they do not have invoices.

8. By public vote during the meeting on July 13, 2023, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

9. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

10. Respondents violated O.A.C. 235:10-3-2(9) by failing to pay a vendor or third party obligation within 90 days.

11. FDIC is "responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board." 59 O.S. § 396.2(12). Therefore, Respondent CHRISTOPHER HARRISON, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

12. Due to the above violations, Respondents are subject to disciplinary action by the Board. *See* 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

13. The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate of

apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

14. Further, the Board is authorized to “impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

15. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **Thursday June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and

310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:

A handwritten signature in black ink that reads "Kylie Cooper". The signature is written in a cursive style with a horizontal line extending from the end of the name.

Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov

Attorney for Oklahoma Funeral Board

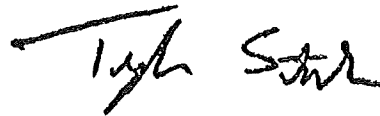
CERTIFICATE OF SERVICE

I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served either by mailing by Certified Mail or by handing to a process server for service in person as follows:

Heritage Funeral Home and Cremation Services LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Christopher Harrison
1300 North Lottie Ave
Oklahoma City, OK
73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112
Kellyron01@yahoo.com



Tyler Stiles, MBA
Executive Director

**BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA**

**IN THE MATTER OF THE COMPLAINT
AGAINST:**

Christopher Harrison

Licenses: 2927FD and 3308EM,

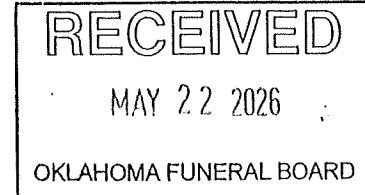
Address: 1300 North Lottie Ave

Oklahoma City, OK 73117

A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge
at

**HERITAGE FUNERAL HOME AND
CREMATION SERVICES, LLC,**

Respondent.



Complaint No. 25-05

COMPLAINT AND NOTICE OF HEARING

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHRISTOPHER HARRISON has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the

“Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES (“Funeral Home”) was formerly licensed by the Board, establishment license number 1659ES, and was located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.

2. Respondent CHRISTOPHER HARRISON (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 2927FD and 3308EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.

3. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent CHRISTOPHER HARRISON is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.

4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about September 12, 2024, Board staff received a complaint from a consumer regarding the cremation of her father, Tommie Lee Mathis. During the course of the investigation, Board staff found that Respondent’s General Price List did not match prices charged on the consumer’s Statement of Goods and Services Selected.

6. On September 12, 2025, Board staff filed a complaint with the Board, alleging a violation of 59 O.S. §396.12c(14), failing to comply with the funeral rules of the Federal Trade Commission 15 U.S.C., Section 57a(a). The Board provided Respondents with the Notice of Complaint via certified letter, which was mailed on the date the complaint was filed.

7. On August 16, 2024, Respondents filed their response to Complaint 25-05 with the Board. Respondents state that they do not price match but did give the consumer in this matter a discount. By public vote during the meeting on September 12, 2024, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

8. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

9. Respondents violated 59 O.S. §396.12c(14) by failing to comply with the funeral rules of the Federal Trade Commission, 15 U.S.C., Section 57a(a).

10. FDIC is “responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board.” 59 O.S. § 396.2(12). Therefore, Respondent CHRISTOPHER HARRISON, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

11. Due to the above violations, Respondents are subject to disciplinary action by the Board. *See* 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

12. The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate of

apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

13. Further, the Board is authorized to “impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

14. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **JUNE 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and 310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:

A handwritten signature in black ink that reads "Kylie Cooper". The signature is written in a cursive style with a horizontal line extending from the end of the name.

Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov

Attorney for Oklahoma Funeral Board

CERTIFICATE OF SERVICE

I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served either by mailing by Certified Mail or by handing to a process server for service in person as follows:

Heritage Funeral Home and Cremation Services LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Christopher Harrison
1300 North Lottie Ave
Oklahoma City, OK
73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112
Kellyron01@yahoo.com



Tyler Stiles,
MBA Executive
Director

BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA

IN THE MATTER OF THE COMPLAINT
AGAINST:

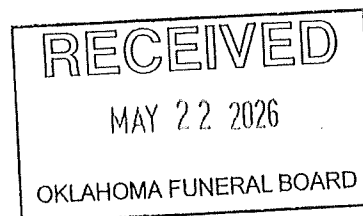
**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**

Licenses: 2049ES
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117

Owned by:
**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**
1300 North Lottie Ave
Oklahoma City, OK 73117

KRISTI HARRISON
Licenses: 2953FD and 3333EM,
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117
A Licensed Funeral Director and Embalmer
and the Funeral Director in Charge at

**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**



Complaint No. 25-17

Respondent.

COMPLAINT AND NOTICE OF HEARING

The State of Oklahoma, ex rel., Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHRISTOPHER HARRISON has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 et seq. (the “Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 et seq. (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC (“Funeral Home”) is licensed by the Board, establishment license number 2049ES, and is located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.
2. Respondent KRISTI HARRISON (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 2953FD and 3333EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.
3. Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent KRISTI HARRISON is the owner and registered agent for Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC.
4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about October 17, 2024, Board staff received a complaint from a consumer regarding the death of her father, Otis Dean Smith. During the course of the investigation, Board staff found that Respondent failed to sign the necessary documents required for the death certificate to be timely finalized. The date of death occurred on July 10, 2024 and the death certificate was not finalized by the funeral home until October 3, 2024.
6. The Board provided Respondents with the Notice of Complaint via electronic mail, which was e-mailed on the date the complaint was filed.
7. On November 20, 2024, Respondents filed their response to Complaint 25-17 with the

Board. By public vote during the meeting on December 12, 2024, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

8. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

9. Respondents violated OAC 235: 10-7-2(14) by failing to file a death certificate as required by law in a timely manner.

10. FDIC is “responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board.” 59 O.S. § 396.2(12). Therefore, Respondent KRISTI HARRISON, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

11. Due to the above violations, Respondents are subject to disciplinary action by the Board. See 59 O.S. §§ 396.2a(9) and (11); id. at §§ 396.12c(A)(5) and (8); id. at § 396.12d; id. at § 396.12e.

AUTHORIZED PENALTIES

12. The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate of apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); id. at § 396.12c; id. at § 396.12d; id. at § 396.12e.

13. Further, the Board is authorized to “impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” Id.

14. In lieu of prosecution, Respondents “may elect to surrender the license.” Id. at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” Id.

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and

310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:



Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov
Attorney for Oklahoma Funeral Board

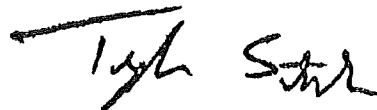
CERTIFICATE OF SERVICE

I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served either by mailing by Certified Mail or by handing to a process server for service in person as follows:

Central Oklahoma Heritage Funeral Directors LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Kristi Harrison
1300 North Lottie Ave
Oklahoma City, OK 73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112
Kellyron01@yahoo.com



Tyler Stiles, MBA
Executive Director

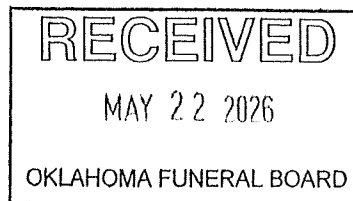
**BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA**

IN THE MATTER OF THE COMPLAINT
AGAINST:

Christopher Harrison
Licenses: 2927FD and 3308EM,
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117
A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge at

**HERITAGE FUNERAL HOME AND
CREMATION SERVICES, LLC,**

Respondent.



Complaint No. 26-26

COMPLAINT AND NOTICE OF HEARING

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of hearing, alleging that the Respondent, CHRISTOPHER HARRISON has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the “Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES (“Funeral Home”) was formerly licensed by the Board, establishment license number 1659ES, and was located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.
2. Respondent CHRISTOPHER HARRISON (“Funeral director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 2927FD and 3308EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.
3. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent Christopher Harrison is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.
4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about December 30, 2025, Board staff received a complaint from a consumer, stating that his son was allegedly cremated in 2015 by Respondent and the consumer picked up his son’s cremated remains at that time. The remains were scattered on/in the grave of the decedent’s mother during a service in 2015. On or about December 13, 2025, the consumer was contacted and informed that he needed to pick up the cremated remains of his son. In December 2025, the Complainant visited Respondent’s Funeral Home and received a box with his son’s name and cremains inside.

6. On or about the same day as above, Board staff filed a complaint with the Board, alleging a violation of OAC 235:10-7-2(13), for failing to provide the services or merchandise contracted for. The Board provided Respondents with the Notice of Complaint via email, on December 31, 2025.

7. By public vote during the meeting on February 12, 2026, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

8. The prosecution has sufficient evidence, which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

9. Respondents violated O.A.C. 235:10-7-2(3) by failing to provide the services or merchandise contracted for.

10. FDIC is “responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board.” 59 O.S. § 396.2(12). Therefore, Respondent CHRISTOPHER HARRISON, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

11. Due to the above violations, Respondents are subject to disciplinary action by the Board. *See* 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

12. The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate of apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of

related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

13. Further, the Board is authorized to “impose... as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

14. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and 310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:



Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov

Attorney for Oklahoma Funeral Board

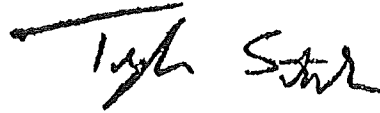
CERTIFICATE OF SERVICE

I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served either by mailing by Certified Mail or by handing to a process server for service in person as follows:

Heritage Funeral Home and Cremation Services LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Christopher Harrison
1300 North Lottie Ave
Oklahoma City, OK
73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112
Kellyron01@yahoo.com

A handwritten signature in black ink, appearing to read "Tyler Stiles". The signature is written in a cursive style with a horizontal line above the first name.

Tyler Stiles,
MBA Executive
Director

**BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA**

**IN THE MATTER OF THE COMPLAINTS
AGAINST:**

**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**

Licenses: 2049ES
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117

Owned by:

**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**

1300 North Lottie Ave
Oklahoma City, OK 73117

KRISTI HARRISON

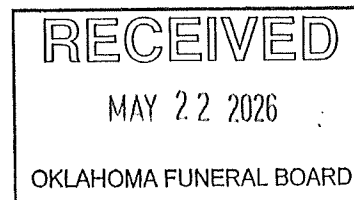
Licenses: 2953FD and 3333EM,
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117
A Licensed Funeral Director and Embalmer
and the Funeral Director in Charge at

**CENTRAL OKLAHOMA HERITAGE
FUNERAL DIRECTORS LLC**

Christopher Harrison

Licenses: 2927FD and 3308EM,
Address: 1300 North Lottie Ave
Oklahoma City, OK 73117
A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge
at

**HERITAGE FUNERAL HOME AND
CREMATION SERVICES, LLC,**



Complaint No. 23-16

25-05
25-14
25-17
26-26
26-35
26-39

Respondents.

COMPLAINT AND NOTICE OF HEARING

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHRISTOPHER HARRISON has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the

“Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES (“Funeral Home”) was formerly licensed by the Board, establishment license number 1659ES, and was located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.

2. Respondent CHRISTOPHER HARRISON (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 2927FD and 3308EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.

3. Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent CHRISTOPHER HARRISON is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.

4. Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC (“Funeral Home 2”) is licensed by the Board, establishment license number 2049ES, and is located at 1300 North Lottie Avenue, Oklahoma City, OK 73117.

5. Respondent KRISTI HARRISON (“Funeral Director in Charge” or “FDIC 2”) is licensed by the Board as a funeral director and embalmer, license numbers 2953FD and 3333EM, and at all relevant times was the Funeral Director in Charge at Funeral Home 2.

6. Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home 2. Upon information and belief, Respondent KRISTI HARRISON is the owner and registered agent for Respondent CENTRAL OKLAHOMA HERITAGE FUNERAL DIRECTORS LLC.

4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11).
See also 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about September 30, 2024, Board staff received a complaint from a consumer regarding the death of his brother, Johnny Depp Jr. During the course of the investigation, Board staff found that the Respondent had not opened the Death Certificate in Rover until 16 days after the decedent had passed.

6. On September 30, 2024, Board staff filed a complaint with the Board, alleging a violation of OAC 235:10-7-2(14) for failing to file a death certificate as required by law in a timely manner. The Board provided Respondents with the Notice of Complaint via certified letter, which was mailed on the date the complaint was filed.

7. On August 16, 2024, Respondents filed their response to Complaint 25-14 with the Board. By public vote during the meeting on August 14, 2025, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

8. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

9. Respondents violated OAC 235: 10-7-2(14) by failing to file a death certificate as required by law in a timely manner.

10. FDIC is “responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board.” 59 O.S. § 396.2(12). Therefore, Respondent CHRISTOPHER HARRISON, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

11. Due to the above violations, Respondents are subject to disciplinary action by the Board.
See 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

12. The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate of

apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

13. Further, the Board is authorized to “impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

14. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and 310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:

A handwritten signature in black ink that reads "Kylie Cooper". The signature is written in a cursive style with a long horizontal line extending from the end of the name.

Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov

Attorney for Oklahoma Funeral Board

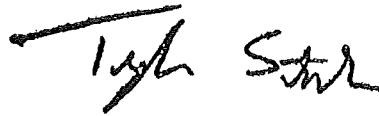
CERTIFICATE OF SERVICE

I hereby certify that on the 22nd day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served either by mailing by Certified Mail or by handing to a process server for service in person as follows:

Heritage Funeral Home and Cremation Services LLC
1300 North Lottie Ave
Oklahoma City, OK 73117

Christopher Harrison
1300 North Lottie Ave
Oklahoma City, OK
73117

Ronald Skip Kelly
3030 NW Expressway, Suite 809
Oklahoma City, OK 73112
Kellyron01@yahoo.com



Tyler Stiles,
MBA Executive
Director

BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA

IN THE MATTER OF THE COMPLAINT
AGAINST:

Pollard Funeral Home (1204ES)
2626 North Post Road
Oklahoma City, OK 73141

Owned by:

Pollard Funeral Home, Inc
2626 North Post Road
Oklahoma City, OK 73141

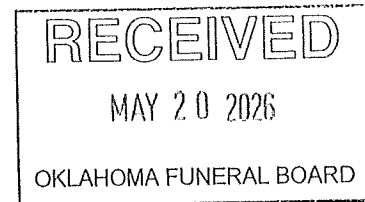
Charles Pollard II

Licenses: 1611FD and 1887EM,
Address: 2626 North Post Road
Oklahoma City, OK 73141

A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge
at

POLLARD FUNERAL HOME

Respondent.



Complaint No. 25-13

**COMPLAINT AND NOTICE OF
HEARING**

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHARLES POLLARD, POLLARD FUNERAL HOME, and POLLARD FUNERAL HOME, INC. has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the “Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent POLLARD FUNERAL HOME (“Funeral Home”) is licensed by the Board, establishment license number 1204ES, and is located at 2626 North Post Road, Oklahoma City, OK 73141.

2. Respondent CHARLES POLLARD II (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 1611FD and 1887EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.

3. Respondent POLLARD FUNERAL HOME, INC. (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent CHRISTOPHER HARRISON is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.

4. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

5. On or about September 9, 2024, Board staff received a complaint from a consumer regarding the death of his brother. The complaint alleged that the decedent, Stacey Earl Womack (“Womack”) was to be cremated after a funeral service that was scheduled for September 7, 2024.

6. Further, the complaint alleged that Mr. Womack was cremated prior to his funeral service and family arrival, therefore the family did not get to see or identify Mr. Womack. The funeral service had to be moved, no longer had an open casket or viewing, and was turned into a memorial service.

7. On September 10, 2024, Board staff notified the Respondents of the Complaint. The Board provided Respondents with the Notice of Complaint via certified letter, which was mailed on that date.

8. On September 23, 2024, Respondents filed their response to Complaint 25-13 with the Board. Respondents stated that it was a mistake made by a new employee, who did not understand the proper procedure.

9. By public vote during the meeting on November 14, 2024, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

10. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

11. Respondents violated OAC 235: 10-7-2(10) when they improperly cremated Mr. Womack without the express written approval of the authorizing agent. OAC 235:10-7-2(10) states:

“(10) **Desecration.** Damage, abuse, desecration or the unauthorized removal of tissue, bones, or organs of any human remains in the custody of a licensed funeral service establishment, commercial embalming establishment, crematory, funeral director, embalmer, or apprentice. Desecration shall not include the removal of blood, body fluids, body tissue, or other body parts in the normal course of embalming or restoration requested by authorizing agent. Desecration also includes the simultaneous cremation of more than one human dead body without express written approval of the authorizing agent, cremating human remains without the permit requires by 63 O.S. §1-329 or cremating dead human remains without express written approval of the authorizing agent.”

12. Further, Respondents violated OAC 235:10-7-2(13) by failing to provide the services contracted for and/or by making substitution for services or merchandise contracted for without the authorization of the customer. OAC 235:10-7-2(13) states:

“(13) **Charging.** for service or merchandise not contracted for or failing to provide the services or merchandise contracted for or making substitution for services or merchandise contracted for without the authorization of the customer.

13. Finally, Respondents violated 59 O.S. § 396.12c(14) by failing to comply with the Funeral Rules of the Federal Trade Commission, 15 U.S.C. §57a(a), because the price charged on the Statement of Goods and Services is a different price than listed on the Funeral Home’s GPL.

14. FDIC is “responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board.” 59 O.S. § 396.2(12). Therefore, Respondent CHARLES POLLARD II, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

15. Due to the above violations, Respondents are subject to disciplinary action by the Board.

See 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

16. Further, the Board is authorized to “impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

17. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and

310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:

A handwritten signature in black ink that reads "Kylie Cooper". The signature is written in a cursive style with a long horizontal line extending from the end of the name.

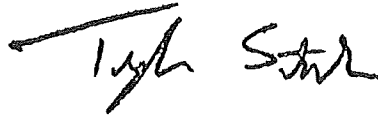
Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov
Attorney for Oklahoma Funeral Board

CERTIFICATE OF SERVICE

I hereby certify that on the 20th day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served by mailing by Certified Mail as follows:

CHARLES POLLARD II
2626 North Post Road
Oklahoma City, OK 73141

POLLARD FUNERAL HOME, INC
2626 North Post Road
Oklahoma City, OK 73141



Tyler Stiles,
MBA Executive
Director

**BEFORE THE OKLAHOMA FUNERAL BOARD
STATE OF OKLAHOMA**

**IN THE MATTER OF THE COMPLAINT
AGAINST:**

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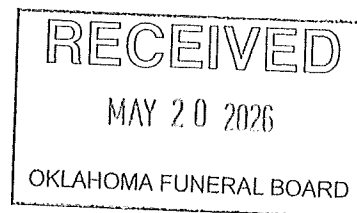
Owned by:
Pollard Funeral Home, Inc
2626 North Post Road
Oklahoma City, OK 73141

Bayley Foster
2626 North Post Road
Oklahoma City, OK 73141

Charles Pollard II
Licenses: 1611FD and 1887EM,
Address: 2626 North Post Road
Oklahoma City, OK 73141
A Licensed Funeral Director and Embalmer
and the former Funeral Director in Charge
at

POLLARD FUNERAL HOME

Respondent.



Complaint No. 25-42

**COMPLAINT AND NOTICE OF
HEARING**

The State of Oklahoma, *ex rel.*, Oklahoma Funeral Board (“Board”), by and through Assistant Attorney General Kylie Cooper, files this Complaint and Notice of Hearing, alleging that the Respondent, CHARLES POLLARD, BAYLEY FOSTER, POLLARD FUNERAL HOME, and POLLARD FUNERAL HOME, INC. has violated provisions of the State Funeral Services Licensing Act, 59 O.S. § 395.1 *et seq.* (the “Act”), and Rules of the Board, Oklahoma Administrative Code (“O.A.C.”) Section 235:10-1-1 *et seq.* (the “Rules”), in the manner set forth below:

JURISDICTION

1. Respondent POLLARD FUNERAL HOME (“Funeral Home”) is licensed by the Board, establishment license number 1204ES, and is located at 2626 North Post Road, Oklahoma City, OK 73141.
2. Respondent CHARLES POLLARD II (“Funeral Director in Charge” or “FDIC”) is licensed by the Board as a funeral director and embalmer, license numbers 1611FD and 1887EM, and at all relevant times was the Funeral Director in Charge at Funeral Home.
3. Respondent BAYLEY FOSTER is not licensed with the Board, and at all times was an employee of Pollard Funeral Home.
4. Respondent POLLARD FUNERAL HOME, INC. (“Owner”) is, and at all relevant times was, the owner of record for Funeral Home. Upon information and belief, Respondent CHRISTOPHER HARRISON is the owner and registered agent for Respondent HERITAGE FUNERAL HOME AND CREMATION SERVICES LLC.

5. The Board has jurisdiction over Respondents pursuant to 59 O.S. §§ 396.2a(9) and (11). *See also* 59 O.S. § 396.12f(F).

FACTUAL ALLEGATIONS

6. On or about June 14, 2025, Board staff received a complaint from a consumer regarding the death of his sister, Charlotte Mitchell. During the investigation, Board staff determined that Bayley Foster, an unlicensed employee of the Funeral Home, was the only employee who met with the decedent's family to plan the arrangements, write the contract, and help the family determine how the service and viewing would be scheduled.

7. Further, during the making of arrangements, Bayley Foster had to leave the room and call an unknown person to ask various questions. No other employee of the Funeral Home was present when the family was deciding the arrangements and signing the contracts. The family did not see Mr. Pollard or any other employee.

8. On June 16 2025, Board staff notified the Respondents of the Complaint. The Board provided Respondents with the Notice of Complaint via certified letter, which was mailed on that date.

9. On June 25, 2025, Respondents filed their response to Complaint 25-42 with the Board.

10. By public vote during the meeting on August 14, 2025, the Board found probable cause to file a formal complaint against Respondents for the violations alleged herein.

11. The prosecution has sufficient evidence which, if presented to the Board at an evidentiary hearing, would constitute clear and convincing evidence of the alleged violations.

ALLEGED CONCLUSIONS OF LAW

12. Respondents violated OAC 235: 10-7-2(6), which prohibits the practice of funeral directing by an individual not licensed as a funeral director, when Bayley Foster met with the decedent's family, wrote and supplied the contract, and helped them make arrangements, as an unlicensed employee.

13. Further, Respondents violated OAC 235: 10-7-2(27), which prohibits "aiding or abetting an unlicensed person, establishment, or entity in the practice of funeral directing..."

14. Finally, Respondents violated 59 OS §396.12c, by failing to comply with the Funeral Rules of Federal Trade Commission, 15 U.S.C. §57a(a), when the prices listed on the Statement of Goods and Services for embalming were different than the price listed in the GPL.

15. FDIC is "responsible for the legal and ethical operation of the [Funeral Home] and is accountable to the Board." 59 O.S. § 396.2(12). Therefore, Respondent CHARLES POLLARD II, as the Funeral Director in Charge of the Funeral Home is also liable for the above violations.

16. Due to the above violations, Respondents are subject to disciplinary action by the Board.

See 59 O.S. §§ 396.2a(9) and (11); *id.* at §§ 396.12c(A)(5) and (8); *id.* at § 396.12d; *id.* at § 396.12e.

AUTHORIZED PENALTIES

The Board is authorized to impose any of the following penalties for violations of the Act or Rules: (1) denial, revocation, suspension, or nonrenewal of license or certificate apprenticeship; (2) administrative fines up to ten thousand dollars (\$10,000.00) per series of related violations¹; (3) injunctive proceedings; and (4) other disciplinary action. 59 O.S. §§ 396.12c(5) and (8); *id.* at § 396.12c; *id.* at § 396.12d; *id.* at § 396.12e.

17. Further, the Board is authorized to "impose . . . as a condition of any adverse disciplinary action, the payment of costs expended by the Board in investigating and prosecuting

the violation.” 59 O.S. § 396.12e(B). Costs may include, but are not limited to, “staff time, salary and travel expenses, [and] witness fees and attorney fees.” *Id.*

18. In lieu of prosecution, Respondents “may elect to surrender the license.” *Id.* at § 396.12e(D). However, should Respondents surrender their licenses, they “shall be forever barred from obtaining a reissuance of said license or certificate of apprenticeship.” *Id.*

NOTICE OF HEARING

An **EVIDENTARY HEARING** will be held before the Board on **June 11, 2026 at 10:00 A.M.** Respondents may appear personally or through an attorney. If Respondents fail to appear, the hearing will be held in their absence. Respondents have the right to submit a written response, cross-examine witnesses, and present evidence on their behalf. *See* 75 O.S. §§ 309 and

310. If the Board decides, after considering all the evidence presented, that Respondents are in violation of any of the above-referenced laws, the Board may take any authorized disciplinary action it deems appropriate.

Instead of proceeding with the aforementioned hearing, the parties may present a **JOINT**

¹ When determining the amount of an administrative penalty, the Board shall consider, but not be limited to:

the nature, circumstances and gravity of the violation and, with respect to the person or entity found to have committed the violation, the degree of culpability, the effect on ability of the person or entity to continue to do business and any show of good faith in attempting to achieve compliance with the provisions of the Funeral Services Licensing Act.

59 O.S. § 396.12e(C).

PROPOSED CONSENT ORDER to the Board on the same date and time. *See* 75 O.S. § 309(E).

Respectfully submitted:



Kylie Cooper, OBA # 32758
Assistant Attorney General
Office of the Oklahoma Attorney General
313 NE 21st Street
Oklahoma City, OK 73105
kylie.cooper@oag.ok.gov
Attorney for Oklahoma Funeral Board

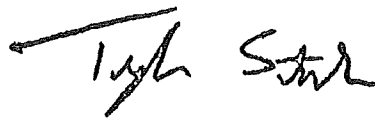
CERTIFICATE OF SERVICE

I hereby certify that on the 20th day of May, 2026, a true and correct copy of the foregoing *Complaint and Notice of Hearing* was served by mailing by Certified Mail as follows:

CHARLES POLLARD II
2626 North Post Road
Oklahoma City, OK 73141

POLLARD FUNERAL HOME, INC
2626 North Post Road
Oklahoma City, OK 73141

BAYLEY FOSTER
2626 North Post Road
Oklahoma City, OK 73141



Tyler Stiles,
MBA Executive
Director