Prison Rape Elimination Act (PREA) Audit Report Community Confinement Facilities						
🛛 Interim 🛛 Final						
Date of Report 6/01/18						
Auditor Information						
Name: Talia Huff		Email: talia360cc@gmail.com				
Company Name: Mid-America Correctional Consulting						
Mailing Address: PO Box 393		City, State, Zip: Larned, KS. 67550				
Telephone: 785-766-2002		Date of Facility Visit: 4/10/18-4/12/18				
Agency Information						
Name of Agency:		Governing Authority or Parent Agency (If Applicable):				
CoreCivic		N/A				
Physical Address: 10 Burton Hills Blvd		City, State, Zip: Nashville, TN 37215				
Mailing Address: 10 Burton Hills Blvd		City, State, Zip: Nashville, TN 37215				
Telephone: 615-263-3000		Is Agency accredited by any organization?  Yes No				
The Agency Is:	Military	Private for Profit	Private not for Profit			
Municipal	County	□ State	Federal			
Agency mission: Reducing recidivism and building communities is at the heart of our reentry mission. Through our residential and nonresidential services, we can help people successfully reintegrate after prison or avoid being incarcerated in the first place.						
Agency Website with PREA Information: WWW.COTecivic.com						
Agency Chief Executive Officer						
Name: Damon Hininger		Title: President/CEO				
Email: damon.hininger@	2 corecivic.com	Telephone: 615-236-3301				
Agency-Wide PREA Coordinator						
Name: Eric Pierson		Title: Sr Director, PREA	A Programs and			

Email: eric.pierson@corecivic.com				Telephone: 612-263-6915				
PREA Coordinator Reports to:				Number of Compliance Managers who report to the PREA Coordinator				
John Robinson, Vice President Correctional Programs								
Facility Information								
Name of Facility: Oklahoma City Transitional Center								
Physical Address: 5245 S. I-35 Service Rd. Oklahoma City, OK. 73129								
Mailing Address (if different than above): N/A								
Telephone Number: 405-605-2488								
The Facility Is:	ility Is:			Private for Profit			Private not for Profit	
🗌 Municip	al	County		□ State			Federal	
Facility Type:		y treatment center	⊠ Halfw	Halfway house			Restitution center	
	Mental health facility			Alcohol or drug rehabilitation center				
	Other community correctional facility							
Facility Mission:								
Facility Website with PREA Information: www.corecivic.com/facilities/oklahoma-city-transitional-center								
Have there been any internal or external audits of and/or								
accreditations by any other organization?								
Director								
	e: Christe Sweat 1			le: Facility Director				
Email: Christ	il: Christe.sweat@corecivic.com Telephone: 405-605-2488							
Facility PREA Compliance Manager								
Name: Monica Bennett		Title: Mana	Title: Assistant Facility Director/PREA Compliance Manager					
Email: Monic	nail: Monica.bennett@corecivic.com		Teleph	lephone: 405-605-2488				
Facility Health Service Administrator								
Name: N/A			Title:	N/A				
Email: N/A	Email: N/A Telephone: N/A							
Facility Characteristics								

Designated Facili	Designated Facility Capacity: 200 Current Population of Facility: 195						
Number of residents admitted to facility during the past 12 months					407		
Number of reside different commun	407						
Number of reside facility was for 30	407						
Number of reside facility was for 72	407						
Number of residents on date of audit who were admitted to facility prior to August 20, 2012:							
Age Range of Population:	Adults	□ Juve	veniles				
	18-70						
Average length of	stay or time under supervision:				8-12 months		
Facility Security L	Non-secure						
Resident Custody	Min/Med						
Number of staff currently employed by the facility who may have contact with residents:					30		
Number of staff hired by the facility during the past 12 months who may have contact with residents:					44		
Number of contracts in the past 12 months for services with contractors who may have contact with residents:					57		
Physical Plant							
Number of Buildin							
Number of Multiple Occupancy Cell Housing Units:         68							
Number of Open Bay/Dorm Housing Units: 0							
Description of any video or electronic monitoring technology (including any relevant information about where cameras are placed, where the control room is, retention of video, etc.):							
Oklahoma City Transitional Center has 12 cameras located throughout the facility.							
Medical							
Type of Medical Facility:		Medical services are obtained offsite.					
Forensic sexual assault medical exams are conducted at:			Local hospital				
Other							
Number of volunteers and individual contractors, who may have contact with residents, currently authorized to enter the facility:					40		
Number of investigators the agency currently employs to investigate allegations of sexual abuse:							
Number of invest		to invest	igate allegations of sexual	abuse:	17		

# **Audit Findings**

## **Audit Narrative**

The auditor's description of the audit methodology should include a detailed description of the following processes during the pre-onsite audit, onsite audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor's process for the site review.

CoreCivic contracted for a PREA audit to be conducted of the Oklahoma City Transitional Center, halfway house, in Oklahoma City, Oklahoma. This audit was conducted by dual-certified PREA auditor Talia Huff. The onsite portion of the audit occurred 4/11/18-4/12/18. CoreCivic is a private correctional agency that is contracted to operate correctional facilities across the country. Oklahoma City Transitional Center (OCTC) is a CoreCivic community-based residential halfway house; defined by the PREA Standards as a community confinement facility. According to CoreCivic's latest annual newsletter, the agency operates 54 safety facilities and 30 community facilities (includes leased, managed, and owned) and has a presence in 21 states. The Oklahoma City Transitional Center was acquired by CoreCivic in June 2017. Prior to this acquisition, the facility was operated by Center Point, Inc.

Approximately seven weeks prior the onsite audit, the auditor provided audit notices (in English and Spanish) to be posted in all living units, facility entrance, visitation areas, medical areas, mental health areas, and other common areas. The notices provided auditor contact information in which inmates, staff, and visitors can write confidentially regarding sexual abuse and sexual harassment at the facility. The notices were provided to the PREA coordinator, who relayed them to the facility. The auditor received confirmation by the facility PREA compliance manager that the notices were posted on 2/26/18; seven weeks prior to the audit and said notices were observed throughout the auditor's site review. No correspondence was received by the auditor. Pre-audit documentation, the Pre-Audit Questionnaire (PAQ) and additional supporting documentation, was provided via flash drive which was received by the auditor five weeks prior to arriving onsite. Pre-audit documentation was received in an efficient and organized manner, with standard-by-standard folders distinguishing relevant primary and secondary documentation. Correspondence between the auditor, the PREA coordinator, and PREA compliance manager occurred throughout the pre-audit phase. Prior to arrival, the auditor submitted a tentative audit schedule to the facility to outline onsite audit activities. On 4/11/18 the auditor arrived at Oklahoma City Transitional Center (OCTC) to initiate the onsite audit. An in-brief meeting was held the first morning with facility leadership and the agency PREA coordinator in which introductions were made and the audit process and methodology were discussed. Present for the in-brief was: Eric Pierson, PREA coordinator; Monica Bennett, PREA compliance manager; and other management and support staff.

Following the in-brief, the auditor conducted the site review (performance-based tour) of the facility, accompanied by facility leadership. The site review spanned the entirety of the facility which mostly consisted of all inmate living quarters and common areas, recreation areas, kitchen and dining hall, visitation, office areas, and laundry. PREA signage was observed throughout the facility ensuring that reporting information was adequately visible for all inmates, staff, and visitors. There was also a small plaque above each inmate phone with the PREA hotline number. Through the site review, the auditor

gleaned additional information in areas such as intake (where inmates arrive and receive PREA information), inmate work areas (i.e. kitchen), bathrooms and showers, camera monitoring areas, and case management. Having recently acquired the facility, CoreCivic was in process of major renovations. As disclosed by the facility, the physical plant was in need of renovations as it was in disrepair in many areas. It was reported to the auditor that the agency has allocated over a million dollars with which to make necessary renovations and those renovations were in process.

Following the site review, interviews of leadership and specialized staff were conducted. The PREA coordinator and PREA compliance manager were available at all times for auditor clarification and consultation and helped to ensure an efficient audit. Inmate rosters were provided to the auditor which were used by the auditor to select random inmates for interviews. Fifteen inmates were selected randomly, and two targeted inmate interviews were conducted as well pursuant to the PREA audit methodology. Twelve random staff were chosen by the auditor for interview and included a cross-section of positions and ranks.

Prior to arrival, the auditor requested lists of staff and inmates to include: full inmate alpha roster, full staff roster of security and non-security staff, lists for specialized staff interviews and targeted inmate interviews, pursuant to the PREA audit methodology. A comprehensive list of all allegations and investigations was also requested, to include all allegations of inmate sexual abuse and sexual harassment with the type of allegation and case disposition information. OCTC had four allegations of staff-on-inmate sexual abuse during the pre-audit phase. Two were recent allegations and were still pending during the onsite audit. One was determined to be substantiated and resulted in successful prosecution of a staff member. One involved a staff member that walked into the restroom while an inmate was providing a urine sample. This allegation did not actually meet the definition of sexual abuse or sexual harassment under the PREA Standards but was determined to be unsubstantiated. The auditor reviewed the investigative files while onsite as well as all other documentation requested. All requests for documentation were promptly accommodated. Documentation requests included inmate screening, education, medical, and mental health records; staff training records; personnel records to include background checks and hiring information.

Prior to arrival and while onsite, the auditor contacted external entities such as the Young Women's Christian Association (YWCA); the entity designated for forensic examination, crisis intervention, and outside emotional support services. Just Detention International (JDI) was contacted as well and reported no inmate contact from OCTC.

At the conclusion of the onsite audit, an exit briefing was held with facility leadership and the PREA coordinator. Preliminary findings and observations were discussed, and the process of the post-audit phase was reiterated; issuance of the Interim Report, corrective action period, and Final Report.

# **Facility Characteristics**

The auditor's description of the audited facility should include details about the facility type, demographics and size of the inmate, resident or detainee population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.

The Oklahoma City Transitional Center is a community confinement facility operated, via contract with Oklahoma Department of Corrections, by CoreCivic. CoreCivic acquired OCTC in June 2017. Prior to that it was operated by Center Point, Inc., and completed its first PREA audit in April 2015.

OCTC is a re-purposed hotel with inmate rooms on two tiers and has a capacity of 200 male inmates. The inmate population on the first day of the onsite audit was 189. The physical plant consists of 68 hotel-style rooms; housing either three or four inmates. Typical of a hotel room, each has a private bathroom with a toilet, tub, and shower. There was one designated "high-structure" room which can be used for inmates that have rule violations such as being terminated from employment or having contraband. If placed in this room, an inmate has restricted privileges and could be housed there for any period up to two weeks. All inmate rooms face inward toward a large courtyard-type area (atrium). Part of the courtyard area is enclosed, and part is an outdoor open-air area; a recreation yard with weight lifting equipment. The enclosed courtyard area, the atrium, has the control desk, benches, phone banks, and a dayroom area with a television and inmate resources such as request forms and grievances. All exterior rooms had been closed and not used for, or accessible by, inmates. At the time of the onsite audit, the case managers had offices located in one of the rooms in the atrium area, though, another area was being remodeled to be an office area for the case managers and the employment specialists. The two employment specialists had a small office inside the administration area. Although, the employment specialists do not generally meet with inmates in their office, the auditor discussed with facility leadership that the office was not ideal since it provided an isolated unsupervised area and had no window. This was acknowledged and, again, it should be noted that this office would soon be relocated to the newly remodeled space.

OCTC serves inmates with an age range of 18-70 years, reported their average length of stay as 8-12 months, and that 407 inmates were admitted to the facility within the 9-month pre-audit reporting period prior to this audit. Note that CoreCivic has not operated this facility for a full year, hence, the abbreviated pre-audit reporting period; nine months instead of 12. Approximately 30 staff are currently employed by the facility. OCTC has hired 44 staff during the pre-audit reporting period and they do not utilize contractors for inmate programs and services. The facility uses approximately 40 volunteers that have contact with inmates, for varying programs such as religious programs, Alcoholics and Narcotics Anonymous, life skills, and many other groups and programs designed to increase inmate success in reintegrating into the community.

The facility has 17 cameras; none of which are located in inmate rooms or have view of inmates in a state of undress or using the toilet. Cameras are located in common areas, hallways, kitchen, dining hall, and some on the exterior of the building. Part of the renovation and improvement plans include expanding the video monitoring system which is also recommended by the auditor. The facility and agency had taken measures to eliminate blind spots and unsecure areas, though, many were still present such as isolated hallways and corners. Additional cameras would help to address these vulnerabilities. Mirrors, lighting, and/or motion lighting could also be considered in certain areas.

Inmate supervision is not ideal, due to the physical plant structure. The auditor recognizes this is a community halfway house and, therefore, the models of security and direct supervision are not that of a prison or jail facility. That said, it is recommended that the facility conduct regular physical plant assessments for areas of vulnerability. Inmates are isolated in their rooms, with limited staff supervision. Staff conduct ample security rounds but having 68 separate rooms makes adequate supervision, and ensuring sexual safety, difficult. All inmate rooms have large windows facing inward

with blinds covering them. Facility leadership alluded to having a rule of requiring the blinds to be up/open at all times (with the exception of inmates who work nights and are sleeping during the day), though, most blinds were closed throughout the onsite audit and this requirement did not appear to be enforced. All inmate rooms had hotel-style doors. Another recommendation to consider is to implement a chime or audible indicator when room doors are opened.

## **Summary of Audit Findings**

The summary should include the number of standards exceeded, number of standards met, and number of standards not met, **along with a list of each of the standards in each category**. If relevant, provide a summarized description of the corrective action plan, including deficiencies observed, recommendations made, actions taken by the agency, relevant timelines, and methods used by the auditor to reassess compliance.

**Auditor Note:** No standard should be found to be "Not Applicable" or "NA". A compliance determination must be made for each standard.

#### Number of Standards Exceeded: 3

115.232, 266, 288

#### Number of Standards Met: 27

115.211, 212, 213, 215, 218, 221, 222, 231, 233, 235, 242, 251, 252, 254, 261, 262, 236, 264, 265, 267, 272, 276, 277, 278, 287, 289, 401, 403

#### Number of Standards Not Met: 11

115.216, 217, 234, 241, 253, 267, 271, 273, 282, 283, 286

#### Summary of Corrective Action (if any)

The Oklahoma City Transitional Center has made many strides toward compliance with the PREA Standards and has a demonstrated investment from facility leadership in doing so. CoreCivic, as the agency, has established solid policy and practice for the implementation of PREA and to ensure inmate sexual safety. Being a newly acquired facility, the OCTC has some additional progress to make in order to achieve compliance but has a strong support system with which to do it. This report reflects that three standards have been exceeded, 27 standards have been met, and 11 require corrective action.

# PREVENTION PLANNING

# Standard 115.211: Zero tolerance of sexual abuse and sexual harassment; PREA coordinator

#### All Yes/No Questions Must Be Answered by The Auditor to Complete the Report

#### 115.211 (a)

#### 115.211 (b)

- Has the agency employed or designated an agency-wide PREA Coordinator? ⊠ Yes □ No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic Agency Policy Supplement (APS) OP 030601 (effective 4/04/16)
- Organizational Charts; agency and facility
- PREA coordinator job description

### Findings:

## 115.211(a)

Both CoreCivic as well as the Oklahoma Department of Corrections (ODOC) functions as the agency for OCTC. OCTC operates primarily under ODOC policies and in some cases, the facility also adheres to CoreCivic Agency Policy Supplements (APS). ODOC has implemented a zero tolerance policy in which the facility follows; ODOC PREA Policy OP 030601. ODOC OP 030601 establishes the agency's zero tolerance against inmate sexual abuse and sexual harassment. It contains definitions of prohibited behaviors with definitions related to sexual abuse and sexual harassment on pages 10-13. ODOC OP 030601 specifies that for purposes of reporting and investigation, "sexual assault" is categorized as "nonconsensual sexual acts" and "abusive sexual contact" for inmate-on-inmate allegations and "staff sexual misconduct" or "staff sexual harassment" for staff-on-inmate allegations. It was noted that these specific terms are from an older version of the Survey of Sexual Victimization (SSV) and is missing a category for inmate-on-inmate sexual harassment. ODOC OP 030601 does contain additional definitions for prohibited sexual conduct that comprises all inmate-on-inmate and staff-on-inmate sexual abuse and sexual harassment. Other PREA-related definitions can be found on pages 7-8 such: voyeurism, LGBQTI, lesbian, gay, bisexual, transgender, intersex, guestioning, gender nonconforming, gender dysphoria, substantiated, unsubstantiated, unfounded. Sanctions for prohibited conduct were also found. ODOC OP 030601 asserts that the prohibited conduct applies to all employees, volunteers and contract staff; that sexual conduct between staff and inmates is strictly prohibited and is subject to administrative disciplinary sanctions and referral for prosecution. ODOC OP 030601 is a comprehensive 39-page policy containing many agency-specific methods of compliance and outlines the agency's approach to preventing, detecting, and responding to sexual abuse and sexual harassment.

## 115.211(b)

CoreCivic has appointed an upper-level PREA coordinator; Eric Pierson. Mr. Pierson reported that he has sufficient time and has authority to develop and oversee agency PREA compliance efforts. He works with each facility to address compliance issues, schedules and helps prepare for each PREA audit, and attends most audits as well. His position is dedicated full-time to PREA compliance efforts as the Senior Director for PREA Programs and Compliance. The auditor reviewed the agency organizational chart, which depicted Mr. Pierson as the PREA coordinator and showed his upper-level position within the agency structure. As well, his position description was provided for review which confirmed sufficient time and authority to develop and oversee agency PREA compliance. The PREA coordinator reports directly to the vice president of correctional programs.

Though, the community confinement standards do not mandate the appointment of a PREA compliance manager at the facility, CoreCivic still requires this appointment. At OCTC, Monica Bennett is the PREA compliance manager (PCM). The auditor felt this was best practice and

necessary not only so there is a designated person to handle allegations onsite but also to aid in PREA compliance efforts onsite. The facility organizational chart was provided for auditor review. It depicts Ms. Bennett as the assistant administrator and facility PREA coordinator and that she reports directly to the facility head Christe Sweat. Ms. Bennett has sufficient authority but struggles with having sufficient time to oversee facility compliance efforts. She expressed that tackling duties as both the assistant administrator and the PREA compliance manager is too much. Ms. Bennett is genuinely invested in the sexual safety of OCTC inmates but is early in her knowledge and understanding of the PREA Standards. She reported that she has strong support from the PREA compliance manager at a local sister facility which she utilizes often. Additional time and exposure to the PREA Standards will benefit Ms. Bennett and the facility.

Although, Ms. Bennett does not have sufficient time or knowledge of the PREA Standards, this standard meets substantial compliance since the appointment of a PREA compliance manager is not a requirement under the community confinement standards.

# Corrective Action:

None required

# Standard 115.212: Contracting with other entities for the confinement of residents

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

## 115.212 (a)

 If this agency is public and it contracts for the confinement of its residents with private agencies or other entities including other government agencies, has the agency included the entity's obligation to comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) ⊠ Yes □ No □ NA

## 115.212 (b)

 Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents OR the response to 115.212(a)-1 is "NO".) ⊠ Yes □ No □ NA

#### 115.212 (c)

If the agency has entered into a contract with an entity that fails to comply with the PREA standards, did the agency do so only in emergency circumstances after making all reasonable attempts to find a PREA compliant private agency or other entity to confine residents? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No ⊠ NA

In such a case, does the agency document its unsuccessful attempts to find an entity in compliance with the standards? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No ⊠ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

• FY 2014 Fixed Rate Service Contract between Oklahoma Department of Corrections and Center Point, Inc. Oklahoma City

#### **Findings:**

#### 115.212(a), (b)

Policy language relevant to this standard was not provided. This standard is applicable to the Oklahoma Department of Corrections (ODOC) considering ODOC as the agency since it contracts for the confinement of inmates *with* CoreCivic. Specifically, for OCTC, the ODOC has included in its contract the obligation to comply with the PREA Standards. The *FY 2018 Fixed Rate Service Contract between Oklahoma Department of Corrections and Center Point, Inc. Oklahoma City* was provided for auditor review. This contract was bought out and taken over by CoreCivic on 6/01/17. Section 7.10 specifically addresses PREA. Section 7.23 addresses contract monitoring. Section 3.19.2 requires OCTC to follow ODOC PREA Policy OP 03061.

CoreCivic's PREA coordinator, designated as agency contract monitor pursuant to PREA, elaborated on contracts at the agency level and states that he is charged with overseeing and monitoring facility PREA compliance. He asserted that all CoreCivic-operated facilities have been audited and are PREA compliant (with the exception of current, ongoing audits). One newly acquired community confinement facility has not yet been audited but it will be scheduled soon. The CoreCivic PREA coordinator ensures that one-third of their facilities are audited each year. He was unsure of the current exact number of agency contracts but stated there are 60 facilities and all are PREA compliant.

#### **Corrective Action:**

None required.

# Standard 115.213: Supervision and monitoring

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.213 (a)

- Does the agency develop for each facility a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?
   ☑ Yes □ No
- Does the agency document for each facility a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?
   ☑ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the physical layout of each facility in calculating adequate staffing levels and determining the need for video monitoring? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the composition of the resident population in calculating adequate staffing levels and determining the need for video monitoring? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the prevalence of substantiated and unsubstantiated incidents of sexual abuse in calculating adequate staffing levels and determining the need for video monitoring? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration any other relevant factors in calculating adequate staffing levels and determining the need for video monitoring? ⊠ Yes □ No

#### 115.213 (b)

In circumstances where the staffing plan is not complied with, does the facility document and justify all deviations from the plan? (N/A if no deviations from staffing plan.)
 □ Yes □ No □ NA

#### 115.213 (c)

- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the staffing plan established pursuant to paragraph (a) of this section? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to prevailing staffing patterns? ⊠ Yes □ No

- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the resources the facility has available to commit to ensure adequate staffing levels? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- 14-2 CC-I Annual PREA Staffing Plan
- Camera Locations map
- 2017 PREA Staffing Plan (Post/Shift Assignments)
- 2018 Operational Staffing Patterns
- Narrative Explanation of Staffing Plan

#### Findings:

#### 115.213(a)

CoreCivic APS OP 030601 is the primary policy that outlines compliance with this standard. This policy asserts that CoreCivic will work in conjunction with the facility to develop a staffing plan that allows for adequate levels of staffing to protect inmates from sexual abuse. It addresses each provision of this standard with the addition of agency-specific language instructing practice and procedure. Consistent with this provision, the policy states that the staffing plan will consider: (1) The physical layout of each facility; (2) The composition of the resident population; (3) The prevalence of substantiated and unsubstantiated incidents of sexual abuse; and (4) Any other relevant factors. The auditor received the 2017 PREA Staffing Plan Revised, the 2018 Operation Staffing Pattern document, and a narrative

explanation of how the facility considers each of these provisions in their staffing plan. Some excerpts from the narrative explanation were as follows:

- Facility physical layout The facility is a former motel with both interior facing and exterior facing rooms. The exterior rooms have been closed and the entire facility is undergoing renovation while the residents are in the facility. Cameras have been installed and are being added as the renovation progresses. Camera locations were reviewed.
- Composition of the resident population The resident population remains at 200 male, halfway house eligible residents. All residents are screened to identify any potentially vulnerable residents, victims, and predators to help ensure safety.
- Prevalence of substantiated and unsubstantiated incidents of sexual abuse During the review period for the staffing plan there was one incident of Employee on Inmate Sexual Abuse that was substantiated. This incident occurred off the facility grounds and staffing was not a factor.
- Other relevant factors Other relevant factors considered included reviews of monthly SART Team meetings to identify and discuss any areas of concern regarding sexual safety.

The facility reported the average daily population, in the pre-audit reporting period, to be 183 inmates and that the staffing plan was predicated on 183 inmates. The facility head discussed considerations for staffing and that they maintain at least a 1:75 staff-to-inmate ratio at all times and are mandated to do this via their contract with Oklahoma Department of Corrections. The agency and facility are working toward filling vacancies at OCTC. The auditor learned while onsite that staffing is at a minimum and is not supporting all the needs of the facility. Staffing levels may be at minimum levels to minimally provide for sexual safety, however, OCTC needs additional staffing to ensure those levels are consistently maintained considering there are additional security, case management, and transportation needs. This was ascertained from and discussed with the facility head. The facility head and others expressed a need for additional agency-level support and staffing. The facility head expressed awareness of physical plant vulnerabilities and measures that have been taken and that are planned, for improving these areas. She also explained the logging of supervisory rounds they call welfare or PREA checks. The composition of the population does not affect staffing since all inmates are in one building and does not change from one room to another. Although limited, video monitoring is also used to supplement staff supervision. There is camera coverage in some common areas, hallways, etc.

#### 115.213(b)

CoreCivic APS OP 030601 is the primary policy that outlines compliance with this standard. It addresses this provision regarding deviations from the staffing plan and asserts that staffing plan deviations shall be documented with notifications made using the 5-1B Notice to Administration form. Further, it charges the PREA compliance manager (PCM) with the responsibility of documenting on the 5-1B form and sending it to the PREA coordinator within seven calendar days, to include corrective action measures taken in response to the deviation.

The facility reported no deviations from their staffing plan, which was corroborated by the facility head who asserted that there has not been an instance in which they have gone below their minimum staffing level ratio of 1:75. Several things can ensure this does not happen; to include utilizing any non-security staff member (who have all received security training), the on-duty supervisor, or any administrator. They also have a procedure to request staff from another CoreCivic facility in the region.

#### 115.213(c)

CoreCivic APS OP 030601 is the primary policy that outlines compliance with this standard. It addresses this provision regarding annual reviews of the staffing plan; asserting that the PREA coordinator, facility head, and PREA compliance manager will assess the staffing plan annually by completing the 14-2 CC-I *Annual PREA Staffing Plan Assessment*. It further states that the annual assessment will be forwarded to the CoreCivic PREA coordinator, who will determine in conjunction with the respective CoreCivic vice president, whether there are adjustments needed pursuant to this provision. The 14-2 CC-I *Annual Staffing Plan Assessment* for OCTC was provided for auditor review. It was last completed on 9/29/17 and signed by the PREA coordinator and CoreCivic vice president of community corrections. The first page of the assessment captures the gender of the population and custody level, a checklist for the four required elements of 115.231(a), two questions regarding the use and placement of video monitoring. The second page captures the review at the agency level, which provides for a description of policy or procedural changes, physical plant changes, video monitoring changes, and staffing changes and documentation from the vice president of community corrections of whether the changes are approved, denied, or not applicable. The last completed assessment documented that additional cameras were placed in two different areas.

#### **Corrective Action:**

None required.

## Standard 115.215: Limits to cross-gender viewing and searches

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.215 (a)

 Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?
 Xes 
 No

#### 115.215 (b)

- Does the facility always refrain from conducting cross-gender pat-down searches of female residents, except in exigent circumstances? (N/A if less than 50 residents)
   □ Yes □ No □ NA
- Does the facility always refrain from restricting female residents' access to regularly available programming or other outside opportunities in order to comply with this provision? (N/A if less than 50 residents) □ Yes □ No ⊠ NA

#### 115.215 (c)

 Does the facility document all cross-gender strip searches and cross-gender visual body cavity searches? ⊠ Yes □ No

Does the facility document all cross-gender pat-down searches of female residents?
 □ Yes □ No ⊠ NA

#### 115.215 (d)

- Does the facility implement policies and procedures that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing? ⊠ Yes □ No

#### 115.215 (e)

- Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status? Ves Doe
- If a resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner?
   ☑ Yes □ No

#### 115.215 (f)

- Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ⊠ Yes □ No
- Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- 🖂 Me
- **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Search and Seizure Standards OP 040110 (effective 7/29/14)
- Search Procedures curriculum
- Training Attendance Roster

#### Findings:

#### 115.215(a), (c)

On the PAQ, the facility reported they do not conduct cross-gender strip or body cavity searches and that no such searches occurred in the 9-month pre-audit reporting period. ODOC Search and Seizure Standards Policy OP 040110 (*p* 4,5) outlines procedures for inmate searches. It states that pat down, frisk, strip, and visual body cavity searches will be conducted by staff trained in conducting searches and by "gender specific staff...except in exigent circumstances or when performed by medical practitioners." The information gathered by the auditor, through discussion and interview of random staff, leadership, and inmates, affirmed that cross-gender strip or body cavity searches have not been conducted and that such searches are not in practice at OCTC. Therefore, there was no such documentation to review. However, in the event of an exigent circumstance in which a cross-gender strip or body cavity search is performed, ODOC OP 040110 mandates documentation of the search in accordance with ODOC Policy OP 050109 *Reporting of Incidents*.

#### 115.215(b)

This provision has no bearing on compliance at this facility since it does not house female inmates.

#### 115.215(d)

The facility has implemented policies and procedures that enable inmates to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing them in a state of undress. Policy and procedure also requires staff of the opposite gender to announce their presence before entering an area where inmates may be in a state of undress. ODOC PREA Policy OP 030601 (p 6) cites this language.

This practice is well institutionalized at OCTC. The auditor noted that announcements of opposite gender staff were consistently made throughout the site review and onsite audit by line staff as well as by all other female staff. This was also unequivocally corroborated by random staff and inmate interviews; all confirming that these announcements are made each time a female staff enters an inmate room. They also confirmed that this has been a long-standing practice at the facility. All inmates have a private bathroom; therefore, they can shower, change clothes, and perform bodily functions with being viewed by anyone.

#### 115.215(e)

ODOC Search and Seizure Standards Policy OP 040110 (p 4) cites this provision; prohibiting the search or physical examination of a transgender inmate for the sole purpose of determining their genital status. The facility reported that no such searches have occurred. There were no transgender inmates admitted during the pre-audit reporting period or during the onsite audit. Random staff consistently reported knowledge of the policy prohibiting this type of examination of transgender inmates.

#### 115.215(f)

The PAQ indicated that 100% of security staff had received training on conducting cross-gender patdown searches and searches of transgender and intersex inmates in a professional and respectful manner, consistent with security needs. ODOC Search and Seizure Standards Policy OP 040110 (*p 4*) addresses this provision. *Search Procedures* curriculum was also provided for review. The curriculum noted, specific to this facility, that cross-gender pat searches were to be conducted in exigent circumstances only. The curriculum defines exigent circumstances, includes scenarios of searching transgender inmates, and relays interpretive guidance from the Department of Justice prohibiting the "dual gender" pat search of transgender inmates. The auditor was also provided with a training roster documenting staff attendance for this *Search Procedures* training.

All random staff interviews (with the exception of one) revealed that staff had received this training, that cross-gender pat searches are not conducted, and procedures of pat searching transgender inmates. Some recalled having watched a video that was also included in the pat search training. Upon inquiry, the auditor learned that it was the video offered and recommended by the PREA Resource Center; available on their website. It was noted, however, that staff's articulation of expected practices regarding pat searches of transgender inmates were somewhat inconsistent. Several staff reported that a transgender female inmate would still be patted down by a male staff if the inmate had not yet had surgery or if the inmate still had "his parts." Hence, while substantial compliance has been met, it is recommended that this part of training be elaborated on or have additional emphasis.

#### **Corrective Action:**

None required.

# Standard 115.216: Residents with disabilities and residents who are limited English proficient

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.216 (a)

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal
  opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect,

and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision?  $\boxtimes$  Yes  $\Box$  No

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other? (if "other," please explain in overall determination notes.) ⊠ Yes □ No
- Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing? ⊠ Yes □ No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities? ⊠ Yes □ No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Are blind or have low vision? ⊠ Yes □ No

#### 115.216 (b)

 Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?
 Yes X No

#### 115.216 (c)

Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.264, or the investigation of the resident's allegations?
 □ Yes ⊠ No

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic PREA brochure (English and Spanish)
- ODOC Inmates' Guide to Sexual Misconduct
- Inmate Education Video: *What You Need To Know* (English and Spanish)
- ODOC Zero Tolerance Acknowledgement form (English and Spanish)

#### Findings:

#### 115.216(a)

ODOC PREA Policy OP 030601 (*p* 17) states, "Every inmate will receive a written copy of the agency's orientation material in formats or through methods to ensure effective communication. Inmates whose primary language is not English will normally be provided a copy or translation of the orientation material in their own language. If literacy problems, intellectual disabilities/disabilities (visual/hearing impairments) exist, the inmate will be assisted in understanding the material."

As well, ODOC PREA Policy OP 030601 (*p* 17) states, "The agency is not required to take actions that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity, or in undue financial and administrative burdens, as those terms are used in regulations promulgated under Title II of the Americans With Disabilities Act, 28 CFR 35.164."

The auditor learned that the agency has well established procedures to ensure inmates with disabilities (including residents who are deaf or hard of hearing, those who are blind or have low vision, or those who have intellectual, psychiatric, or speech disabilities) have an equal opportunity to benefit from the agency's PREA compliance efforts. Specifically, for inmates with hearing impairments, the inmate education video shown during orientation has subtitles. Additionally, the facility has the use of a TTY machine which is located at the local sister facility in their administrative supply room. Staff members are charged with providing individual assistance to inmates with vision impairment or who have limited reading skills. The facility has conveyed the following practice to staff: "In the event that the facility receives an inmate who has a visual disability or is visually impaired we are required to read the PREA pamphlet, particularly the *Zero Tolerance Acknowledgement* to him and ensure he understands the facility policy on PREA."

The agency head spoke knowledgeably about procedures for inmates with disabilities and indicated that agency ensures an orientation in which critical information is effectively conveyed; so the inmate can comprehend information provided but also to ensure the facility can obtain critical information *from* the inmate. Further, he states that the agency has contracts for translation services at each facility and ensures those translation services are of high quality.

Given the facility setting; a halfway house that requires inmate employment, there are few inmates admitted that have psychiatric or intellectual disabilities. There was one inmate, reported to be low functioning, that chose not to be interviewed, and one inmate that was physically disabled that was interviewed. This inmate was able to adequately articulate PREA information similar to all other inmates; appearing to have had equal benefit to such information. There were no inmates with visual impairments at the facility during the onsite audit to interview. Additionally, discussions with intake staff confirmed their awareness to provide individual assistance to any inmate to ensure comprehension. One such intake staff member corroborated that if an inmate was visually or cognitively impaired, materials would be read to them and that they would break down the information to ensure comprehension and would assist them in writing information if needed.

#### 115.216(b)

ODOC PREA Policy OP 030601 (*p* 17) states, "Every inmate will receive a written copy of the agency's orientation material in formats or through methods to ensure effective communication. Inmates whose primary language is not English will normally be provided a copy or translation of the orientation material in their own language. If literacy problems, intellectual disabilities/disabilities (visual/hearing impairments) exist, the inmate will be assisted in understanding the material."

The auditor learned that the agency has outlined procedures to ensure inmates that are limited English proficient (LEP) can benefit equally from the agency's PREA compliance efforts. However, the facility needs to make progress on putting these procedures in place and institutionalizing them. The facility reported that they have a bilingual staff and use him when possible. Pre-audit documentation and the agency head indicated the use of AT&T translation services in which the inmate can select the language they speak but intake and other facility staff members were not aware of this service or how to access and use it. One staff member that sometimes assists with intakes was aware of the translation line and

knew that it was posted by the computer, but others were not aware and it was not evident that this resource was ever used. The primary non-English language encountered by the facility is Spanish. For Spanish speaking inmates, the facility offers the CoreCivic PREA brochure in Spanish, the inmate education video (titled: *What You Need To Know*) in Spanish, and the acknowledgement form in Spanish. These materials were provided for auditor review. The facility acknowledged that they do semi-regularly encounter inmates that do not speak fluent English and the auditor interviewed and LEP inmate while onsite. The bilingual staff member was the resource available for assisting with this interview, however, this staff member did not have the ability to adequately interpret for the inmate. The interview was largely unfruitful. This bilingual staff member seemed to be unaware of the translation line and had not used it. Intake staff and other staff seemed to be aware of the materials for LEP inmates. One intake staff member reported that there was no translation line but that they would get resources or someone to assist; perhaps another inmate (which is not consistent with the PREA Standards). This is an area that needs to be enhanced and will require corrective action.

The agency head spoke knowledgeably about procedures for inmates that are limited English proficient and indicated that the agency ensures an orientation in which critical information is effectively conveyed; so the inmate can comprehend information provided but also to ensure the facility can obtain critical information *from* the inmate. Further, he states that the agency has contracts for translation services at each facility and ensures those translation services are of high quality, they make efforts to recruit Spanish-speaking staff members, and the translation hotline is available 24 hours a day, every day. To reiterate, OCTC just needs to fully implement and institutionalize this.

#### 115.216(c)

ODOC PREA Policy OP 030601 (*p* 17) asserts that no inmate interpreters are permitted, outside of exigent circumstances. On the PAQ, the facility there were no instances in which an inmate interpreter was used. Random staff interviews, however, did not indicate a strong awareness of if or when an inmate interpreter could be used to provide information about sexual abuse or sexual harassment. Some staff were not sure of the correct protocol. Four staff indicated they would use an inmate interpreter for PREA purposes while three staff indicated they would not use an inmate interpreter. No staff indicated a full awareness of this provision; that an inmate interpreter should only be used in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate's safety, the performance of first-response duties, or the investigation of the inmate's allegations.

#### **Corrective Action:**

1. The facility shall fully implement and institutionalize agency procedures and practices for LEP inmates and shall ensure that intake and other staff are aware of the translation line, how to access it, and to then utilize it whenever necessary to ensure LEP inmates can adequately comprehend and convey information regarding sexual abuse and sexual harassment.

2. The facility shall not rely on inmate interpreters except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under § 115.264, or the investigation of the inmate's allegations. The facility shall ensure there is adequate staff awareness of this practice.

# Standard 115.217: Hiring and promotion decisions

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.217 (a)

- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☑ Yes □ No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?
   ☑ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? Sex Do

#### 115.217 (b)

 Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents? ⊠ Yes □ No

#### 115.217 (c)

- Before hiring new employees, who may have contact with residents, does the agency: Perform a criminal background records check? ⊠ Yes □ No

#### 115.217 (d)

#### 115.217 (e)

#### 115.217 (f)

- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees? ⊠ Yes □ No
- Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct? ⊠ Yes □ No

#### 115.217 (g)

#### 115.217 (h)

 Unless prohibited by law, does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.) □ Yes ⊠ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- ODOC Human Resources Policy OP 110235 (effective 1/26/17)
- OSBI Clearance form
- Self-Declaration of Sexual Abuse/Sexual Harassment form
- Employee files

#### Findings:

#### 115.217(a), (d)

The agency and facility demonstrated procedures for prohibiting the hiring, promoting, or contracting with anyone who (1) has engaged in sexual abuse of inmates in an institutional setting; (2) has been convicted of engaging in sexual activity in the community facilitated by force, the threat of force, or coercion, or (3) has been civilly or administratively adjudicated to have engaged in such activity. ODOC Human Resources Policy OP 110235 (p 29) cites this language.

When interviewed, the human resources (HR) manager explained hiring practices as they relate to PREA. The HR manager explained that ODOC conducts all criminal background checks for the facility upon his request and he receives a clearance form in return which indicates whether the subject has cleared the background check or not. The HR manager explained that he receives a letter for each applicant with results of the background check on an Oklahoma State Bureau of Investigation (OSBI) form. The HR manager explained that an applicant may begin employment prior to the receipt of background check results and that it often takes three to four weeks to obtain the clearance. He explained that the first week of pre-service training there is no inmate contact at all. The second and third week entails job shadowing and on-the-job training in which there is only supervised inmate contact. It was reiterated that employees will not be alone with inmates during this pre-service phase of training. Pursuant to this standard, employees cannot have unsupervised inmate contact without the facility first obtaining clearance.

The auditor selected 11 employee files to review and verify the background check process. Each of the files contained documentation of clearance via the OSBI form. Nine of the eleven files contained the OSBI form while the remaining two had documentation of the background check but on a different form. It was noted that if there was any criminal record found, the record itself was attached for facility review. The file review revealed that four applicants had criminal records, though the charges or convictions were not prohibited by this standard.

OCTC does not have contractors that have inmate contact. It was explained to the auditor that temporary contractors, such as plumbing, roofing, and electrical, are used when necessary but they do not have inmate contact and are not unsupervised while at the facility. Thus, criminal background checks were not conducted and, thus, no such records were reviewed.

#### 115.217(b)

ODOC Human Resources Policy OP 110235 (*p* 16) asserts that incidents of sexual harassment will be considered by the appointing authority in deciding whether to hire or promote someone. The HR manager stated that incidents of sexual harassment would be considered prior to hire or promotion and the agency has implemented a *Self-Declaration of Sexual Abuse/Sexual Harassment* form which is completed by all employees and applicants. One the questions on the form inquires about whether the applicant has ever had a substantiated allegation of sexual harassment against them. The HR manager asserted that if there was an affirmative answer, the facility would attempt to contact with the respective employer and would make a case-by-case determination about hiring. All but two of the employee files contained the completed self-declaration form.

#### 115.217(c)

ODOC Personnel Policy OP 110210 (*p* 9) addresses this provision. As noted in provision (a), the facility has an established practice of performing criminal record background checks, which was verified by employee file review. However, it was not demonstrated that the facility makes its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse. The HR manager explained that the he had only recently learned of this requirement and now understands that the agency has a *PREA Questionnaire For Prior Institutional Employers* for this purpose. None of the eleven employee files contained documentation of contacting prior institutional employers. Review of the form indicated that it has four questions to be completed by the prior employer. The form asks whether the applicant had any substantiated allegations of sexual abuse or sexual harassment. OCTC will need to implement and institutionalize this practice.

#### 115.217(e)

ODOC Personnel Policy OP 110210 (*p 4*) states that a background investigation will be conducted at least every five years for all employees.

OCTC does not yet have this practice in place; conducting criminal background records checks at least every five years of current employees who may have contact with inmates. The HR manager reported that he was note aware of such a practice at OCTC. This can be achieved, similar to OCTC's sister facility, by maintaining a spreadsheet which documents the dates that the checks are conducted and the date in which the employee is due again. The facility is not deficient in this provision, however, because the facility has not yet been operated by the agency for five years. OCTC needs to ensure that the procedure is in place.

#### 115.217(f)

The agency uses the *Self-Declaration of Sexual Abuse/Sexual Harassment* form to ask all applicants and employees who may have contact with inmates about previous misconduct described in provision (a) of this standard. The form cites the three required questions about previous misconduct. The HR manager asserted that it is completed prior to hire as well as annually by current employees and is maintained in the personnel file. All 11 employee files reviewed by the auditor contained this completed form and this was also corroborated by random staff interviews.

Furthermore, it was confirmed that the agency imposes upon employees a continuing affirmative duty to disclose any such misconduct. CoreCivic APS OP 030601 (p 2) asserts that the self-declaration form serves as verification of an employee's fulfillment of this continuing affirmative duty.

#### 115.217(g), (h)

CoreCivic APS OP 030601 (p2) states that, to the extent permitted by law, CoreCivic may decline to hire or promote or may terminate an employee based on material omissions of misconduct or for providing false information.

CoreCivic APS OP 030601 (*p* 3) cites this provision regarding the providing information on substantiated allegations.

The HR manager reported that no requests had been received, to his knowledge, inquiring about former facility employees being involved in substantiated allegations of sexual abuse. However, he stated that he could not answer such questions regarding employment. This is not consistent with this provision.

#### **Corrective Action:**

1. OCTC shall implement and institutionalize the use of the *PREA Questionnaire For Prior Institutional Employers* for contacting prior institutional employers pursuant to Provision (c). OCTC shall provide such documentation to the auditor and demonstrate that this practice has been in place for a period of at least three months.

2. OCTC shall ensure that, unless prohibited by law, they provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work.

# Standard 115.218: Upgrades to facilities and technologies

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.218 (a)

#### 115.218 (b)

If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012, or since the last PREA audit, whichever is later.)
 ☑ Yes □ No □ NA

#### **Auditor Overall Compliance Determination**

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- CoreCivic APS OP 030601
- 7-1B PREA Physical Plant Considerations form

#### Findings:

#### 115.218(a), (b)

CoreCivic APS OP 030601 (*p* 18) cites this standard stating that the agency will consider their ability to protect inmates from sexual abuse when making substantial modifications or expansions or when new monitoring technology is installed. This policy states that this documentation shall be documented on 7-1B *PREA Physical Plant Considerations* form. The 7-1B form was provided for review. It specifies the facility, project, date, and provides explanation and justification for both provisions of this standard. The auditor was provided with a completed example for verification of practice as well.

OCTC had made substantial modifications and had updated video monitoring technology. There were many discussions with the facility head, PREA compliance manager, and other facility staff and leadership about changes to the physical plant and plans for continued renovations. The facility head explained that when CoreCivic took over operation of the facility, many physical barriers were removed such as trees that blocked line of sight. The facility is undergoing major renovations and a PREA-readiness (mock) audit was completed prior to this audit which identified areas of vulnerability such as isolated stairwells. Part of the renovations is to improve security and, thus, sexual safety to include installing security fencing in the stairwells.

At the time of the onsite audit, OCTC had 17 cameras in operation and the DVR (to retain video) was not operable, according to the facility head. Plans and budget was already established to install additional cameras and the locations of those cameras had been decided as well. They will cover many more blind spots and will supplement supervision. Cameras will be put in the stairwells and on the exterior of the building as well and will include more pan/tilt/zoom and motion-activated cameras. Plans include the addition of 32 cameras with DVR capability. In addition, the Agency Head Designee Steven Conry articulated in a detailed manner the ways in which the agency considers their ability to protect inmates from sexual abuse regarding new facilities, modifications, expansions, and monitoring technology. He

explained that the agency has a design team that is well exposed to the PREA Standards and implications thereof as it pertains to physical plant design. Mr. Conry as well as the PREA coordinator are involved in all builds, renovations, and expansions. He elaborated on the robust design process and its linkages to PREA; inmate safety, security, lines of sight. Specific to monitoring technology, he was again very knowledgeable about PREA implications and sexual safety, speaking about camera angles, lines of sight, and surveillance in specific areas such as near bathrooms. He explained that video monitoring near bathroom areas afford inmates adequate privacy while not blocking line of sight and not viewing inmates in a state of undress or using the toilet; to avoid cross-gender viewing by staff. He added that facilities have an ongoing ability to request additional cameras, though as part of the agency's capital expenditure process four to five facilities are chosen each year to receive a complete review of existing and needed monitoring technology.

It will be critical that OCTC and CoreCivic continue to consider their ability to protect inmates from sexual abuse while renovations occur. In its current state, the facility seems to have many areas of vulnerability because of the state of the physical plant. However, the agency has well established procedures in place that will continue to address these areas.

#### **Corrective Action:**

None required.

# **RESPONSIVE PLANNING**

# Standard 115.221: Evidence protocol and forensic medical examinations

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.221 (a)

 If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)
 ☑ Yes □ No □ NA

#### 115.221 (b)

- Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) □ Yes □ No ⊠ NA
- Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

#### 115.221 (c)

- If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)? ⊠ Yes □ No
- Has the agency documented its efforts to provide SAFEs or SANEs? ⊠ Yes □ No

#### 115.221 (d)

- Does the agency attempt to make available to the victim a victim advocate from a rape crisis center? ⊠ Yes □ No
- If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member? ⊠ Yes □ No
- Has the agency documented its efforts to secure services from rape crisis centers?
   ⊠ Yes □ No

#### 115.221 (e)

- As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews? ⊠ Yes □ No
- As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals? ⊠ Yes □ No

#### 115.221 (f)

If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating entity follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

#### 115.221 (g)

Auditor is not required to audit this provision.

#### 115.221 (h)

 If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (Check N/A if agency attempts to make a victim advocate from a rape crisis center available to victims per 115.221(d) above.) □ Yes □ No ⊠ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- MOU with YWCA
- Email communication with Oklahoma City Police Department
- Email communication with YWCA
- YWCA brochure
- First Responder cards

#### Findings:

#### 115.221(a)

The facility conducts administrative investigations of sexual abuse and sexual harassment. Criminal allegations are referred to the ODOC who has the legal authority to conduct criminal investigations. Beginning on page 24, the ODOC PREA Policy OP 030601 outlines the investigation of sexual "assaults." This policy outlines protocol for recent sexual assaults (discovered within 120 of the incident) as well as sexual assaults that are discovered 120 hours or more after the incident. The uniform evidence protocol that is outlined in ODOC PREA Policy OP 030601 consists of significant detail regarding physical evidence on the alleged victim, the alleged abuser, and the crime scene; maximizing the potential for obtaining usable physical evidence.

Interviews with the 12 random staff revealed an awareness of the uniform evidence protocol and staff knowledge of protecting and preserving physical evidence. Each staff interviewed articulated their awareness to take actions to ensure that physical evidence was not destroyed. In addition, staff members had been issued a first responder card which they carried on them and many referenced it during their interview.

#### 115.221(b)

The agency indicated that its uniform evidence protocol was adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011. Upon review of the ODOC PREA Policy OP 030601 that outlines the protocol, there is sufficient technical detail to aid responders in obtaining usable physical evidence, to include timing considerations for the collection of evidence, to obtain a forensic exam from certified SAFE/SANE's, consult medical and mental health staff, to have mental health available during interviews, etc.

#### 115.221(c), (d)

The auditor was not provided policy language relevant to provision (c) but it was noted that CoreCivic APS OP 030601 (*p* 12) addresses provision (d).

It was demonstrated in practice also that the agency and facility offer all victims of sexual abuse access to forensic medical examinations, which are performed at the local hospital by certified Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs). There were no forensic exams performed during the pre-audit reporting period. There were four allegations of inmate sexual abuse; none of which warranted a forensic exam.

The auditor was provided an MOU between the YWCA and CoreCivic, for OCTC and its local sister facility. It outlined emotional support services available to the facility but did not specify services for forensic examination. However, the auditor was also provided with email communication between the PREA compliance manager and the YWCA that verified the process by which they provide SAFE/SANE's to the four local hospitals. It also outlined qualifications of YWCA personnel and confidentiality practices.

The agency and facility make available to the victim a victim advocate from the YWCA. This was outlined in the MOU provided. The auditor spoke with a senior officer at the YWCA that confirmed the organization's services to the facility; forensic exam and emotional support. The senior officer was very familiar with PREA, the linkage between PREA and the YWCA, and expressed a desire to serve the facility's population just as they would anyone in the community. Further, the senior officer expressed that, upon request, an advocate can come to the facility to provide advocacy services.

For the four investigations of sexual abuse, the inmates were no longer at the facility for the auditor to interview regarding this provision.

#### 115.221(e)

The auditor was not provided policy relevant to this provision. It was demonstrated in practice, however, that a victim advocate accompanies and support the victim through the forensic medical examination

process and is offered emotional support, crisis intervention, information, and referrals. This is done through the YWCA. This provision also requires that an advocate accompany and support the alleged victim through investigatory interviews. The auditor did note that ODOC PREA Policy OP 030601 (*p* 24) states that investigators shall consult with and have available mental health support staff during interviews. There were no inmates at the facility who had alleged sexual abuse or who had received a forensic exam, for the auditor to interview. Thus, no such documentation existed either. None of the inmates involved in the PREA investigations were still at the facility during the onsite audit.

#### 115.221(f)

In the event that the ODOC does not investigate an allegation of sexual abuse and it is referred to the Oklahoma City Police Department (OCPD), the auditor was provided email communication between the facility head and the OCPD which referenced an MOU. The email communication was dated 3/2/18 and indicated that the MOU was printed for the chief of police to review and get back to the facility. An MOU had already been signed with the OCPD for the same services with OCTC's sister facility, therefore, it is anticipated that the same would be done for OCTC. This proposed MOU states the OCPD agrees to use uniform practices for conducting investigations and obtaining physical evidence for criminal proceedings, using its current procedures for providing forensic examinations at no cost, and acknowledges that CoreCivic has an MOU with the YWCA to provide victim advocacy and emotional support for alleged victims of sexual abuse.

115.221(g), (h)

These provisions have no bearing on compliance for this facility.

Corrective Action: None required.

# Standard 115.222: Policies to ensure referrals of allegations for investigations

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.222 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse? ⊠ Yes □ No

#### 115.222 (b)

 Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior? ⊠ Yes □ No

- Does the agency document all such referrals? ⊠ Yes □ No

#### 115.222 (c)

If a separate entity is responsible for conducting criminal investigations, does such publication describe the responsibilities of both the agency and the investigating entity? [N/A if the agency/facility is responsible for conducting criminal investigations. See 115.221(a).]
 ☑ Yes □ No □ NA

#### 115.222 (d)

• Auditor is not required to audit this provision.

#### 115.222 (e)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/24/16)
- ODOC Investigations Policy OP 040117 (effective 4/25/16)
- Incident Reports
- Serious Incident Database Report
- Sexual Abuse Incident Review
- Sexual Assault Report
- PREA Response Checklist

#### Findings:

#### 115.222(a), (b), (c)

ODOC Investigations Policy OP 040117 and ODOC PREA Policy OP 030601 outline the investigation of sexual abuse and sexual harassment. ODOC OP 040117 (*p* 2) states that all allegations of sexual abuse and sexual harassment including third party and anonymous reports "will be reviewed to determine if sufficient information exists to complete a formal investigation." CoreCivic APS OP 030601 (*p* 12) states, "The Facility Director shall ensure that an administrative investigation and a referral for a criminal investigation, where appropriate, are completed for all allegations of sexual abuse and sexual harassment."

It was evident that in practice all allegations of sexual abuse and sexual harassment were investigated. The PAQ indicated there was one allegation during the pre-audit reporting period and it was referred for criminal investigation. During the pre-audit phase, there were actually four sexual abuse investigations, and all were reviewed by the auditor. All were staff-on-inmate investigations. One involved a staff member walking into the restroom while an inmate was giving a urine sample and did not meet the definition of sexual abuse or sexual harassment under the PREA Standards. Nonetheless it was investigated as such and determined to be unsubstantiated. One investigation was closed as substantiated and the remaining two were pending. The investigative files were inconsistent in terms of the documentation; specifically, the documents used. Two included incident reports, Sexual Assault Report, and PREA Response Checklist. One included a Serious Incident Database Report and Sexual Abuse Incident Review. The PREA Response Checklist, when included, documented that the date of the allegation and that notifications to the facility head, medical, mental health, chief of security, PREA compliance manager, and ODOC were made the same day. The Serious Incident Database Report, when included, also documented that the incident was referred to internal affairs (ODOC) the same day. The full investigative report was not available as it was not provided to the facility, although communication about the investigations were. The facility does not generally receive the full investigative report. The PREA compliance manager expressed that information is shared with the facility about the progress of the investigation.

The agency head corroborated the agency's practice and expectations to ensure that all allegations of sexual abuse and sexual harassment are properly investigated; asserting that is "absolute" and the agency has a 5-1 reporting system they follow.

It is ideal and recommended that the facility receive the investigative report from the investigating entity or a summary of the investigation at minimum. Nevertheless, the auditor gathered evidence to support that the agency ensures an administrative or criminal investigation for all allegations of sexual abuse and sexual harassment.

Review of the CoreCivic website revealed CoreCivic PREA policies including one for community corrections centers, though, it was not the Agency Policy Supplement (APS) that was provided and used at OCTC. It was not demonstrated that this is an applicable policy for the facility. Information about agency investigations did assert that all allegations are referred to the appropriate law enforcement agency for investigation and prosecution and also that, "Criminal allegations are generally referred via agreement to Local Law Enforcement Agencies or Investigating bodies under the authority of the

Contracting Agency." Review of the ODOC agency website showed the agency's PREA policy which included agency investigative procedures.

Investigative documentation reviewed by the auditor and discussion and interview of the PREA compliance manager affirmed that allegations are referred to an agency with legal authority to conduct such investigations. In addition, the auditor spoke with an agent of the ODOC's investigative division who confirmed the process of receipt and investigation of sexual abuse and sexual harassment allegations. He asserted that when his division receives an allegation, they review and determine whether they will investigate or refer it back to the facility for investigation, which may happen if they feel the allegation does not meet criminal criteria.

In the event that the ODOC does not investigate an allegation of sexual abuse and it can be referred to the Oklahoma City Police Department (OCPD). The auditor was provided with email communication between OCTC and the OCPD which indicated a MOU would be soon established. It will state that the OCPD agrees to conduct investigations of criminal activity including sexual abuse.

115.222(d), (e) These provisions have no bearing on compliance for this facility.

#### **Corrective Action:**

None required.

# TRAINING AND EDUCATION

## Standard 115.231: Employee training

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.231 (a)

- Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment ⊠ Yes □ No

- Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?
   Xes 
   No

## 115.231 (b)

- Is such training tailored to the gender of the residents at the employee's facility? ⊠ Yes □ No
- Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? ⊠ Yes □ No

## 115.231 (c)

- Have all current employees who may have contact with residents received such training?
   ☑ Yes □ No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures? ⊠ Yes □ No
- In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies? ⊠ Yes □ No

### 115.231 (d)

 Does the agency document, through employee signature or electronic verification, that employees understand the training they have received? ⊠ Yes □ No

## Auditor Overall Compliance Determination

**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- PREA Training curriculum
- Training Acknowledgement forms
- PREA Training Acknowledgement forms
- Training Rosters

### Findings:

### 115.231(a), (b), (c), (d)

ODOC PREA Policy OP 030601 (*p* 11-12) addresses PREA training for employees. All ten required training elements are cited in this policy and it asserts that the training applies to all staff including contract staff, volunteers, work crew supervisors, and interns. The PAQ indicated that OCTC currently has 30 staff that have received PREA training, which consists of all their staff members. The facility mandates that staff receive PREA training refreshers annually which is delivered as part of the facility's yearly in-service training.

Information compiled from random staff interviews indicated that the training is effective. Staff articulated all training elements well.

Review of the curriculum indicated that it is tailored to the population of the facility; male inmates. Slide seven discussed the differences in sexual abuse dynamics that staff can expect from male inmates as opposed to female inmates.

The auditor was provided all requested training records. Training records were provided for 12 auditorselected staff members consisting of varying positions and ranks to include security staff, security staff supervisors, a case manager, a food service worker, an employment specialist, and a transportation officer. There were training rosters and training acknowledgement forms in each titled *PREA Training Acknowledgement* which had a summary of what the employee had heard, viewed, and received during the PREA training, accounted for whether the training was pre-service or annual training, and whether it

**Does Not Meet Standard** (*Requires Corrective Action*)

was online training, specialized training, or instructor-led. Every selected employee had a signed and dated *PREA Training Acknowledgment*.

### **Corrective Action:**

None required.

## Standard 115.232: Volunteer and contractor training

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.232 (a)

 Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures? ⊠ Yes □ No

### 115.232 (b)

Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)? ⊠ Yes □ No

### 115.232 (c)

### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- PREA Contractor/Volunteer Training handout
- ODOC PREA Volunteer/Contractor Training Acknowledgement forms

### Findings:

### 115.232(a)

ODOC PREA Policy OP 030601 (*p* 11-12) addresses PREA training for employees. All 10 required training elements were cited in this policy and it asserted that the training applies to all staff including contract staff, volunteers, work crew supervisors, and interns. The PAQ indicated that OCTC currently has 40 volunteers that had received PREA training. The auditor learned that facility has no contractors that have inmate contact.

The ODOC offers and requires that volunteers receive "badge" training. This is ODOC training that includes PREA and security-related training. Once completed, the volunteer receives a badge which allows entrance into the facility. Upon the initial visit to the facility, the volunteer receives additional *PREA Contractor/Volunteer Training*. A volunteer that was interviewed explained that she went through ODOC training and received her badge. It was a full day of training. She also reported another four hours of training at the facility in which she received the *PREA Contractor/Volunteer Training* and signed an acknowledgement form. Furthermore, she reported that she had been a volunteer since 2008. She spends a great deal of time volunteering at OCTC and other facilities as well. She has never had knowledge of sexual abuse or sexual harassment that has occurred at the facility.

### 115.232(b)

All volunteers are required to receive the same level and type of PREA training, which exceeds the requirements of this standard. The facility then ensures that volunteers receive facility-specific PREA training. The volunteer that was interviewed corroborated training content; zero tolerance policy, dynamics of sexual abuse, and how/to whom to report such information.

### 115.232(c)

The facility provided volunteer and contractor training records. Records for five auditor-selected volunteers were reviewed, which consisted of a *PREA Volunteer/Contractor Training Acknowledgement* form signed and dated by the volunteer or contractor. The form corresponds to a three-page handout titled *PREA Contractor/Volunteer Training*. The acknowledgement form lists the ten required training elements of training standard 115.231(a) and acknowledges that the volunteer or contractor has received the PREA training and understands the information. The three-page handout elaborates on the following: zero tolerance policy, inmate rights, reporting, common reactions of victims, dynamics of sexual abuse, first responder duties, and professional communication.

### **Corrective Action:**

None required.

## Standard 115.233: Resident education

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.233 (a)

- During intake, do residents receive information explaining: How to report incidents or suspicions of sexual abuse or sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: Their rights to be free from sexual abuse and sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: Their rights to be free from retaliation for reporting such incidents? ⊠ Yes □ No
- During intake, do residents receive information regarding agency policies and procedures for responding to such incidents? ⊠ Yes □ No

### 115.233 (b)

### 115.233 (c)

- Does the agency provide resident education in formats accessible to all residents, including those who: Are limited English proficient? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are deaf? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are visually impaired? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are otherwise disabled? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Have limited reading skills? ⊠ Yes □ No

### 115.233 (d)

Does the agency maintain documentation of resident participation in these education sessions?
 ☑ Yes □ No

### 115.233 (e)

 In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats? ⊠ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic PREA Intake Pamphlet (English and Spanish)
- YWCA Pamphlet
- Zero Tolerance Acknowledgement form (English and Spanish)
- PREA Video: What You Need To Know (English and Spanish)
- Orientation Booklet

### Findings:

### 115.233(a)

ODOC PREA Policy OP 030601 (*p* 17-18) addresses inmate education and orientation. Section A outlines verbal and written information. Section B outlines comprehensive education.

The agency and facility ensure that inmates receive information about the zero tolerance policy, how to report sexual abuse and sexual harassment, their rights to be free from sexual abuse and sexual harassment and retaliation, and agency response procedures. This occurs by providing: CoreCivic PREA pamphlet, ODOC PREA brochure, *Zero Tolerance Acknowledgement*, YWCA brochure, PREA video, and information in the inmate *Orientation Booklet*. The PAQ indicated that 407 inmates had received this information at intake during the pre-audit reporting period, which was reportedly 100% of the inmates admitted. The CoreCivic PREA Pamphlet contains information about how to report; listing the YWCA hotline, the agency hotline, and national hotline. It also outlines: what to do if an inmate is sexually abused, why to report sexual assault, what is sexual assault, and avoiding dangerous situations.

Shift supervisors are charged with conducting intakes at OCTC. A shift supervisor was interviewed about providing PREA information during intake who explained that the information is in a PREA packet and that the shift supervisor verbally informs them of the information therein; zero tolerance, how to report, PREA hotline. It was also explained that after intake, all inmates go through orientation. During orientation, the PREA Video is shown. The video used is titled *PREA: What You Need To Know.* Out of 15 random inmates that were interviewed, all reported they were provided PREA information upon intake. Four did not recall having seen a PREA video but the rest did.

### 115.233(b)

All inmates, regardless of where they transfer from, receive the same PREA information and the same orientation.

### 115.233(c)

As further elaborated in Standard 115.216, the facility provides inmate PREA education in formats accessible to all inmates, including those who are limited English proficient (LEP), deaf, visually impaired, otherwise disabled, as well as to inmates with limited reading skills. ODOC PREA Policy OP 030601 (*p* 17) states, "Every inmate will receive a written copy of the agency's orientation material in formats or through methods to ensure effective communication. Inmates whose primary language is not English will normally be provided a copy or translation of the orientation material in their own language. If literacy problems, intellectual disabilities/disabilities (visual/hearing impairments) exist, the inmate will be assisted in understanding the material."

The auditor learned that the agency and facility have procedures to ensure inmates with disabilities (including residents who are deaf or hard of hearing, those who are blind or have low vision, or those who have intellectual, psychiatric, or speech disabilities) have an equal opportunity to benefit from the agency's PREA compliance efforts. Specifically, for inmates with hearing impairments, the inmate education video shown during orientation has subtitles and the facility has the use of a TTY machine. Staff members are charged with providing individual assistance to inmates with vision impairment or who have limited reading skills. The facility has conveyed the following practice to staff: "In the event that the facility receives an inmate who has a visual disability or is visually impaired we are required to read the PREA pamphlet, particularly the *Zero Tolerance Acknowledgement* to him and ensure he understands the facility policy on PREA."

Given the facility setting, there are few inmates admitted that have psychiatric or intellectual disabilities. There was one low functioning inmate at the facility that chose not speak with the auditor. There were no inmates with visual impairments at the facility during the onsite audit to interview. Discussions with intake staff confirmed their awareness to provide individual assistance to any inmate to ensure comprehension.

The auditor learned that the facility also has written materials to ensure LEP inmates can benefit equally from the agency's PREA compliance efforts. For Spanish speaking inmates, the agency offers the CoreCivic PREA brochure in Spanish, the inmate education video (titled: *What You Need To Know*) in Spanish, and the zero tolerance acknowledgement form in Spanish. These materials were provided for auditor review. The auditor interviewed an LEP inmate and while interpretation was not fruitful, it was gathered that the inmate received materials in Spanish.

One shift supervisor that conducts intakes was aware of these materials, knew where they were located, and provide them when needed. The intake staff did not have awareness of the translation line or how to

access it; reporting she had not needed it. It is recommended that this area of training and awareness be enhanced.

### 115.233(d)

ODOC PREA Policy OP 030601 (*p* 18) mandates that facility shall maintain documentation of inmate education, that is documented on the agency's zero tolerance acknowledgement form, and that is kept in section three of the inmate field file.

The facility maintains documentation of this inmate education by having them sign and date an ODOC Zero Tolerance Acknowledgement form which has a full page of PREA information and is signed and dated by both the inmate and staff member. Fifteen auditor-selected inmate education records were reviewed to verify the practice of providing inmate education. The Zero Tolerance Acknowledgement form was in each file and signed by the inmate on the day of arrival.

## 115.233(e)

ODOC PREA Policy OP 030601 (*p* 19) charges the facility/district head with ensuring PREA information is continuously visible to inmates.

The auditor verified, by observation, that PREA posters are visible throughout the facility in all common areas and hallways and there is a plaque above every inmate phone that contains the PREA and YWCA hotline numbers. There is written PREA information available; in the inmate handbook and in the PREA and YWCA pamphlets. Thus, key information is continuously and readily available and visible to inmates.

### **Corrective Action:**

None required.

## Standard 115.234: Specialized training: Investigations

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.234 (a)

In addition to the general training provided to all employees pursuant to §115.231, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators have received training in conducting such investigations in confinement settings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).] □ Yes ⊠ No □ NA

### 115.234 (b)

- Does this specialized training include: Techniques for interviewing sexual abuse victims? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).] ⊠ Yes □ No □ NA
- Does this specialized training include: Proper use of Miranda and Garrity warnings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations.
   See 115.221(a).] ⊠ Yes □ No □ NA
- Does this specialized training include: The criteria and evidence required to substantiate a case for administrative action or prosecution referral? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).]
   ☑ Yes □ No □ NA

## 115.234 (c)

Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).]
 □ Yes ⊠ No □ NA

### 115.234 (d)

• Auditor is not required to audit this provision.

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

• Pre-Audit Questionnaire (PAQ)

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Relias Training Description and Course Outline: PREA Investigations Protocol
- Relias training enrollment

## Findings:

## 115.234(a), (b)

ODOC PREA Policy OP 030601 (*p* 17) states that specialized training is provided for employees that may respond to incidents of sexual assault and that the training may include (but is not limited to) crime scene management and elimination of contamination. It does not cite the required training elements. Further it asserts that for ODOC inspector general agents this training shall include conducting sexual abuse investigations in confinement settings.

The PAQ indicated there was no investigator that had completed the required training. Once onsite, it was learned that two facility staff had completed the Relias *PREA Investigations Protocol* specialized training. The Relias training description and course outline for *PREA: Investigations Protocol* was provided for review. The following topics were broken down in the outline: PREA Investigations and the Standards, Unique Nature of Sexual Abuse Investigations, General Investigative Considerations, and Investigative Protocols. Within the sub-headings of these topics were the required training elements of this standard. Both the designated investigators were interviewed by the auditor. Neither had any kind of investigation. The online training had only recently been completed by them. Furthermore, adequate articulation of the specialized training elements was not evident nor were the steps and processes of such an investigation. Overall, they were not confident in their role or ability to conduct such an investigation. Additionally, investigative documentation indicated the PREA compliance manager had conducted one or more of the four administrative investigations and she had not completed specialized training pursuant to this standard.

The auditor was provided with documentation that agency, ODOC, as of May 2017 had 14 inspector general investigators that had received specialized training pursuant to this standard. The specialized training used by the facility and agency is from Relias. Three of the investigations were conducted by an investigator that was on this list.

## 115.234(c)

Documentation of the two designated investigators being enrolled in the training class was provided. Certificates of completion were not provided for the two designated facility investigators of the Relias training *PREA: Investigation Protocols*.

## **Corrective Action:**

1. The agency and facility shall ensure that investigations are completed by someone that has received specialized training pursuant to this standard and that encompasses the required training elements of Provision (b). These designated investigators shall be able to adequately articulate the required training elements and process/protocols of investigation.

2. OCTC shall provide documentation of the completion of specialized training for all staff that may conduct administrative sexual abuse investigations.

## Standard 115.235: Specialized training: Medical and mental health care

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.235 (a)

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? ⊠ Yes □ No

### 115.235 (b)

 If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? N/A if agency medical staff at the facility do not conduct forensic exams.) □ Yes □ No ⊠ NA

## 115.235 (c)

 Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere?
 Yes 
 No

### 115.235 (d)

- Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? ⊠ Yes □ No

### Auditor Overall Compliance Determination

Exceeds Standard	(Substantially	exceeds requirement	of standards)
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Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

ODOC PREA Policy OP 030601 (effective 7/17/17)

### Findings:

ODOC PREA Policy OP 030601 (*p* 17) cites this standard, the required specialized training elements for medical and mental health staff, and that such training documentation shall be kept in the employee file.

OCTC, however, employs no medical or mental health staff. All such services are provided by the ODOC "host facility" which is also located in Oklahoma City. Inmates are transported there for all medical and mental health services.

### **Corrective Action:**

None required.

# SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS

## Standard 115.241: Screening for risk of victimization and abusiveness

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.241 (a)

### 115.241 (b)

Do intake screenings ordinarily take place within 72 hours of arrival at the facility?
 ☑ Yes □ No

### 115.241 (c)

Are all PREA screening assessments conducted using an objective screening instrument?
 ☑ Yes □ No

### 115.241 (d)

- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously been incarcerated?
   ☑ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident's criminal history is exclusively nonviolent?
   ☑ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has prior convictions for sex offenses against an adult or child? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI)? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously experienced sexual victimization? ⊠ Yes □ No

■ Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The resident's own perception of vulnerability? Ves Doe

### 115.241 (e)

- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior acts of sexual abuse? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior convictions for violent offenses? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: history of prior institutional violence or sexual abuse?
   ☑ Yes □ No

### 115.241 (f)

 Within a set time period not more than 30 days from the resident's arrival at the facility, does the facility reassess the resident's risk of victimization or abusiveness based upon any additional, relevant information received by the facility since the intake screening? ⊠ Yes □ No

### 115.241 (g)

- Does the facility reassess a resident's risk level when warranted due to a: Referral?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Request?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Incident of sexual abuse? ⊠ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness?
   ☑ Yes □ No

### 115.241 (h)

Is it the case that residents are not ever disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked pursuant to paragraphs (d)(1), (d)(7), (d)(8), or (d)(9) of this section? ⊠ Yes □ No

### 115.241 (i)

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- 14-2 CC-B Sexual Abuse Screening Tool

## Findings:

## 115.241(a), (b)

On the PAQ, the facility indicated that 407 inmates had been admitted and screened for sexual risk within the pre-audit reporting period. ODOC PREA Policy OP 030601 (*p* 16) contains a section titled *Screening/Assessment at Reception Centers*. This section does not cite the requirements of this provision but contains some relevant language pursuant to the screening of inmates for their risk of being sexually abused by other inmates or sexually abusive toward other inmates. CoreCivic APS OP 030601 provides more specific policy language relevant to this provision. APS OP 030601 (*p* 5) states that within 24 hours inmates will be screened using the CoreCivic 14-2 CC-B *Sexual Abuse Screening Tool*. Completed examples of the 14-2 CC-B *Sexual Abuse Screening Tool* were provided for auditor review pre-audit, which showed the date of the inmate's arrival and the date of the assessment. While onsite, the auditor requested completed screenings for all inmates that were selected for random interviews. These completed screenings were provided, showing the dates of the inmates' arrival and the date in which the screening was completed. In each case, the screening was completed either the same day of arrival or the following day. Assessments and reassessments were reviewed for 15 inmates.

The auditor observed the area in which the intakes and screenings are done and had formal and informal discussions with intake staff and others regarding the intake process. The auditor ascertained there were some issues and inconsistencies in the initial intake screening process. It appeared that intake staff did not have the same process. One intake staff articulated the process well and inmates indicated that she had verbally asked inmates the questions and filled out the form herself. Eight inmates, however, indicated that the screening form was given to them to fill out themselves and some indicated this was done in a group setting with other inmates. This was discussed with the facility leadership and they indicated that this was not consistent with facility expectations. The auditor recommended that additional measures be taken to ensure the process is uniform and is completed by staff individually and not by self-report. Furthermore, the initial screening should be conducted in a private setting and not in the open area at the control desk, as there was some indication of.

At OCTC, case managers are charged with completing the *Sexual Abuse Screening Tool.* A discrepancy was noted with the ODOC OP 030601 (*p 20*) states, "These screenings and or evaluations are conducted by a qualified mental health professional." This and other language regarding assessing inmates sexual risk is not consistent with CoreCivic APS OP 030601 language that follows this standard more closely and is not entirely consistent with practice at the facility. It is recommended that this be rectified.

### 115.241(c)

CoreCivic's 14-2 CC-B Sexual Abuse Screening Tool is the objective screening instrument used by the facility. These completed forms were provided for review pre-audit and while onsite as a result of the auditor's random selection. The screening tool indicates yes/no responses to 14 questions in Section I: *Victimization History/Risk* and six questions in Section II: Predatory History/Risk. The tool indicates that an affirmative answer to either questions 1 or 2 means that the inmate is categorized as a "victim," an affirmative answer to four or more of the remaining questions 3-14 means that the inmate is categorized as a "potential victim," and if those do not apply "not applicable" is marked. In Section II, the tool indicates that an affirmative response to question 15 or 16 means the inmate is categorized as a "predator," an affirmative response to the remaining questions 17-19 means an inmate is categorized "potential predator," and if those do not apply "not applicable" is marked. Thus, the screening tool has a scoring mechanism and culminates in a determination of sexual risk. The tool also instructs staff to include a file review to supplement inmate responses. Therefore, the tool meets criteria to be considered objective. It was noted and discussed with facility leadership, however, that the auditor recommends a formalized process for staff who conduct the screenings, to ensure all staff are conducting an adequate file review to incorporate relevant information into the screening and that is done by all staff consistently.

### 115.241(d)

ODOC PREA Policy OP 030601 (*p* 16) contains a section titled *Screening/Assessment at Reception Centers*. This section does not cite the requirements of this provision but states, "This screening and/or evaluation include potential vulnerabilities or risks of being sexually abused by other inmates or being sexually abusive towards other inmates. These screenings and or evaluations are conducted by a qualified mental health professional." Page 20 states, "Risk factors for inmates included in this category are: younger, older, of small stature, first time inmates, mental or physically disabled, serving incarceration for a sexual related offense, prior institutional victimization, LGBTQI orientation, or perceived by other inmates as weak." In short, policy does not entirely encompass the requirements of this provision, though, this does not solely determine compliance since this provision does not have a policy requirement. Review of the 14-2 CC-B *Sexual Abuse Screening Tool* revealed that all required screening factors of this provision are captured in the tool. Completed screenings were provided for review and verified as an institutionalized practice.

As a recommendation, the auditor noted and discussed with the facility, implementation of a mechanism to specifically identify transgender and intersex inmates so the facility can better demonstrate required placement, programming, and reassessments. Although the risk screening tool inquires about an inmate's LGBTI status, there is no prompt to specifically indicate when the inmate's status is transgender or intersex and then trigger placement and programming decisions thereof. Currently, the facility is relying on this happening informally. It was also noted that the PREA compliance manager felt there still needed to be additional emphasis on staff training and awareness of transgender/intersex inmates and its PREA implications.

The fact that all required screening factors are considered in practice and because interviews of staff that complete the screening tool affirmed the consideration of these factors, the agency and facility has met this provision.

### 115.241(e)

There is no policy language relevant to this provision, though, by review of the 14-2 CC-B Sexual Abuse *Screening Tool*, the auditor verified that the agency considers prior acts of sexual abuse, prior convictions for violent offenses, and history of prior institutional violence or sexual abuse, as known to the agency, in assessing residents for risk of being sexually abusive. Section II of the screening tool includes scored items that consider the required elements of this provision. Completed screenings were provided and verified as an institutional practice. Staff that complete the screening tool affirmed the consideration of these factors as well. Further, it was explained that file review was completed as part of the screening process, looking for prior institutional violence or other details of the inmate's history that were relevant to these factors. It was noted, however, there was some inconsistency in whether, or how, staff consider or conduct a file review as part of the screening. It is recommended this be formalized or specifically outlined so that all staff that conduct screenings complete them in the same manner and that it entails a file review.

## 115.241(f)

CoreCivic APS OP 030601 (*p* 5-6) cites this provision; mandating inmate reassessment within 30 days of arrival. CoreCivic APS OP 030601 asserts that this reassessment will be accomplished using the 14-2 CC-B *Sexual Abuse Screening Tool* to include any additional relevant information received by the facility since the initial 14-2 CC-B *Sexual Abuse Screening Tool* was completed.

Case managers are charged with conducting the reassessments. Discussion with two case managers regarding the reassessment process expressed that the expectation was for the reassessments to be completed at 25 days using the *Sexual Abuse Screening Tool*. Both case managers explained that it is done with a face-to-face meeting with the inmate in which the case manager completes the screening form and looks for anything that has changed since the initial screening. Some kind of tracking system is recommended, to denote when an inmate's initial screening was completed and when the reassessment screening is due.

Reassessments were provided pre-audit and onsite the auditor selected additional assessments and reassessments. Indicated at the top of the *Sexual Abuse Screening Tool* are checkboxes for: Initial, 30

Day Reassessment, or New Information. Therefore, the reader can easily decipher the reason for its completion. The screening form captures any differences between the inmate interview and the staff member's file review; the last question is, "Are there discrepancies between the interview and the file review?" The auditor requested both the initial and all reassessment forms for all random inmates which were selected for interview. The assessment and reassessment forms provided pre-audit and onsite verified that reassessments are completed according to OP 030601 APS; within 30 days of inmates' arrival. Assessments and reassessments were reviewed for 15 inmates.

Of the 15 inmates that were interviewed, one had been at the facility less than a month; therefore, the 30-day reassessment was not yet due. The remaining 14 inmates had received a reassessment within 30 days.

### 115.241(h)

Case managers and intake staff confirmed that there is no inmate discipline for not answering screening questions and that none had encountered an inmate that refused to answer.

### **Corrective Action:**

1. OCTC shall ensure that initial PREA screenings are conducted in a private setting; without being on earshot of others and shall ensure that intake staff are verbally asking the questions and completing the screening tool. It shall not be completed by inmates and shall not be completed in a group setting.

## Standard 115.242: Use of screening information

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.242 (a)

- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments? ☑ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments? ⊠ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments? ☑ Yes □ No

### 115.242 (b)

 Does the agency make individualized determinations about how to ensure the safety of each resident? ⊠ Yes □ No

### 115.242 (c)

- When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)? ⊠ Yes □ No
- When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems? ⊠ Yes □ No

### 115.242 (d)

 Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments? ⊠ Yes □ No

### 115.242 (e)

 Are transgender and intersex residents given the opportunity to shower separately from other residents? ⊠ Yes □ No

### 115.242 (f)

- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: lesbian, gay, and bisexual residents in dedicated facilities, units, or wings solely on the basis of such identification or status? ⊠ Yes □ No
- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: transgender residents in dedicated facilities, units, or wings solely on the basis of such identification or status? X Yes INO

Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: intersex residents in dedicated facilities, units, or wings solely on the basis of such identification or status? ⊠ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- ODOC Cell Assessment Form
- PREA Bunk Assignment Instructions
- Sexual Abuse Screening Tool
- OCTC PREA Room Diagram

### Findings:

### 115.242(a), (b)

ODOC PREA Policy OP 030601 (*p* 16) states that the agency shall use the information from the risk screening tool in accordance with Policy OP 030102 using Attachment A, *Cell Assessment Form*, to inform decisions about inmate housing, work, program, and education assignments. The ODOC OP 030601 policy language asserts that this is done with the goal of keeping inmates who are at risk of sexual victimization separate from those at risk of being sexually abusive and that individualized determinations are made about how to best ensure inmate safety.

Several staff members provided information about how the risk screening information was used to keep inmates safe from sexual abuse. This appeared to be a well-established system as it was well articulated by supervisors and leadership alike. The facility has identified two rooms that are closest to the control desk; 102 and 280 in which vulnerable inmates will be housed if their risk screening categorizes them as a victim or potential victim. A diagram of the designated rooms was also provided

which depicted the room set-up. The use of these rooms would allow for better supervision and monitoring. The auditor was provided with PREA bunk assignments memo from the PREA compliance manager to the shift supervisors and case managers. It outlined the notification process required when an inmate is identified to be at risk as well as the procedures for assigning a PREA room.

Shift supervisors are responsible for completing the initial risk screening upon intake using the *Sexual Abuse Screening Tool* (as further analyzed in the previous Standard 115.241). Interviews with two shift supervisors indicated familiarity with the process of assigning PREA rooms pursuant to the risk screening. One shift supervisor explained that the risk screening is completed and if it depicts affirmative answers on a certain number of questions then the inmate is categorized as a victim or potential victim. The shift supervisors reported they had no knowledge of inmates at the facility that were categorized as predators or potential predators.

Case managers complete subsequent screenings using the *Sexual Abuse Screening Tool*; reassessments of sexual risk. The two case managers interviewed were also aware of the assignment of PREA rooms if the need was indicated by the risk screening. Further, the case manager if there was a change on the risk screening, from unrestricted to vulnerable, the PREA compliance manager and chief of security would be informed and would facilitate a bunk move to one of the designated rooms.

## 115.242(c), (d), (e)

ODOC PREA Policy OP 030601 (*p* 17) cites these provisions regarding case-by-case placement of transgender and intersex inmates. CoreCivic APS 030601 (*p* 7) addresses housing and placement of LGBTI and gender nonconforming inmates and also cites this provision. The ODOC makes the decisions regarding (male or female) facility placement while CoreCivic and the facility make the interfacility decisions.

At OCTC, procedures have been established as using one of the PREA rooms for housing a transgender or intersex inmate. This would ensure the inmate's safety and the opportunity for showering separately. The auditor observed this room during the site review. No transgender inmates had been admitted. The facility would benefit from additional emphasis on staff training and awareness of transgender/intersex inmates and its PREA implications.

The auditor noted, and discussed with the facility, a recommendation to implement a mechanism to specifically identify transgender and intersex inmates so the facility can better demonstrate required placement, programming, and reassessments. Although the risk screening tool inquires about an inmate's LGBTI status, there is no procedure to indicate if the inmate's status is transgender or intersex and then trigger placement and programming decisions thereof. Currently, the facility is relying on this happening informally.

### 115.242(f)

ODOC PREA Policy OP 030601 (*p* 17) cites this provision prohibiting the placement of LGBTI inmates in dedicated units or wings. The auditor verified by observation, through the site review, that there were no such dedicated units or wings. The agency and facility were under no consent decree or the like.

**Corrective Action:** 

None required. PREA Audit Report

# REPORTING

## Standard 115.251: Resident reporting

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.251 (a)

- Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment? Ves Does No
- Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents? Ves Doe

### 115.251 (b)

- Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency? ☑ Yes □ No
- Does that private entity or office allow the resident to remain anonymous upon request?
   ☑ Yes □ No

## 115.251 (c)

- Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties? ⊠ Yes □ No
- Do staff members promptly document any verbal reports of sexual abuse and sexual harassment? ⊠ Yes □ No

### 115.251 (d)

 Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents? ⊠ Yes □ No

### Auditor Overall Compliance Determination



**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- YWCA MOU
- Zero Tolerance Acknowledgement Form
- Inmates' Guide to Sexual Misconduct brochure
- Orientation Booklet
- Orientation Checklist
- PREA Reporting Information poster

### Findings:

### 115.251(a)

The agency provides multiple methods for reporting inmate sexual abuse and sexual harassment, retaliation, and staff neglect or violation of responsibilities that may have contributed to such incidents. ODOC PREA Policy OP 030601 cites the following ways to report: staff member, third party, hotline, sick call, request to staff, anonymous, ODOC Office of Inspector General, or Oklahoma State Bureau of Investigation (OSBI).

Twelve random staff and 15 random inmate interviews indicated an awareness of multiple reporting methods. Every one of these interviewees articulated multiple methods. PREA signs with the hotline number posted around the facility in all common areas and dorms. Plaques with the PREA hotline and YWCA hotline were above every inmate phone. Sick call and request to staff slips were observed in the dayroom; each having a locked box for submission.

Additionally, the *Zero Tolerance Acknowledgement* form that is signed upon intake by the inmate lists the multiple reporting methods.

It should be noted that the YWCA is not a method of external reporting but only for outside emotional support services. The YWCA MOU was provided as supporting documentation for this standard and did not include language about the YWCA forwarding reports of sexual abuse back to the agency for investigation, which is required by this provision. Additionally, the conversation with the representative

from the YWCA confirmed that they are bound by confidentiality that prohibits them from forwarding inmate reports.

## 115.251(b)

The ODOC PREA Policy OP 030601 lists two external entities for reporting sexual abuse and sexual harassment; the ODOC Office of the Inspector General (OIG) and the OSBI. The ODOC OIG may or may not be considered external to the agency, as required by this provision. It is external to the facility and external to CoreCivic, though, in some respects the ODOC also acts as the "agency" as it relates to the PREA Standards. CoreCivic APS OP 030601 (*p* 8) lists the agency PREA coordinator address as a method of external report, however, that is still internal to the agency. The PREA hotline goes to the ODOC OIG. To report via the hotline, the reporting party leaves a recorded message which is checked every day by the OIG. It is recommended that regular tests of the hotline be conducted to ensure it is working properly.

All inmates interviewed listed several reporting avenues; one being the PREA hotline. They did not specifically articulate that is was a method of report that is external to the agency. They all were aware of the PREA hotline but did not know where the hotline went. Nonetheless they were abundantly aware of the hotline.

The Zero Tolerance Acknowledgement form that is signed upon intake by the inmate lists the multiple reporting methods. That information includes an address for the OIG and for the OSBI. The inmate does not retain this document for future reference and use, but these addresses are also found on the PREA Reporting Information poster. This poster lists all reporting methods. At the bottom are addresses for OIG and then OSBI. Under OSBI is an asterisk that designates this to be "not part of CoreCivic or the Oklahoma Department of Corrections." The *Inmates' Guide to Sexual Misconduct* brochure that is provided to all inmates upon intake provides the address for the OIG, though the only truly external entity is the OSBI.

## 115.251(c)

ODOC PREA Policy OP 030601 (*p* 17) mandates the reporting of reports pursuant to this provision and that verbal reports shall be documented on the *Incident/Staff Report* form. CoreCivic APS OP 030601 (*p* 9) addresses employee reporting; mandating that all employees must take seriously and document all reports of sexual abuse and sexual harassment including verbal, third-party, and anonymous reports treating all as if they were credible. CoreCivic APS OP 030601 also states that failing to report such information may result in disciplinary action.

Twelve random staff interviews revealed an across-the-board understanding of their reporting requirements under this provision. This information was covered in staff PREA training, which was reviewed in the training curriculum and conveyed in random staff interviews.

## 115.251(d)

ODOC PREA Policy OP 030601 (*p 20*) lists methods by which staff can privately report sexual abuse or sexual harassment. These methods consisted of: OIG, PREA hotline, and an email address (<u>preareport@doc.state.ok.us</u>). Staff interviewed felt they could report privately to their supervisor or any superior.

In addition, the staff training acknowledgement form they sign at pre-service and annually also lists the private reporting methods that are cited in ODOC PREA Policy.

### **Corrective Action:**

None required.

## Standard 115.252: Exhaustion of administrative remedies

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.252 (a)

 Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. ⊠ Yes □ No □ NA

### 115.252 (b)

- Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

### 115.252 (c)

- Does the agency ensure that: A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

## 115.252 (d)

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time [the maximum allowable extension of time to respond

is 70 days per 115.252(d)(3)], does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.)  $\boxtimes$  Yes  $\square$  No  $\square$  NA

 At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

### 115.252 (e)

- Are those third parties also permitted to file such requests on behalf of residents? (If a third-party files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.)
   Xes D No D NA
- If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)
   ☑ Yes □ No □ NA

## 115.252 (f)

- Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.).
   Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)
   ☑ Yes □ No □ NA

- Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

## 115.252 (g)

If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith?
 (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Grievance Policy OP 090124 (effective 7/19/06)
- Inmate/Offender Grievance form
- Posted grievance policy on bulletin boards
- Orientation Booklet

## Findings:

### 115.252(a), (b)

The agency is not exempt from this standard as it does have administrative procedures to address inmate grievances regarding sexual abuse. ODOC Grievance Policy OP 090124 (*p* 15) states that inmates are not subject to informal resolution or a time limit when the complaint is of a sensitive nature

and cites each element of Provision (b). It specifies the use of the *Inmate/Offender Grievance* form for submitting such complaints. The auditor reviewed the grievance form, locations in the facility where the grievance forms were accessible to inmates, and the locked grievance boxes for submitting them.

All grievances are numbered, given a grievance code, and date when the response is due. This is indicated at the top of the grievance form. The original grievance is kept in a binder by the PREA compliance manager and a copy of the grievance is given to the inmate. There were two grievances in the binder and neither were related to sexual abuse or sexual harassment.

Random inmate interviews indicated that inmates were well informed of multiple reporting methods. Reporting via grievance was not a method of report that was expressed by any inmate. The auditor gathered there to be many other effective means of reporting which were articulated by inmates. Nonetheless, the entire grievance policy was posted on the inmate bulletin board. Grievance information was also found in the *Orientation Booklet (p 16)*, though, this was abbreviated information and did not cover sexual abuse or sexual harassment grievances. Though, the auditor has received evidence of substantial compliance, it is recommended that the *Orientation Booklet* reflect accurate information about sexual abuse and sexual harassment grievances or refer them to the posted grievance policy for "emergency" and "sensitive" grievances. It was also noted that the PREA compliance manager did not articulate an awareness of the process of sexual abuse and sexual harassment grievances. The PREA compliance manager should become more familiar with this procedure.

### 115.252(c)

ODOC Grievance Policy OP 090124 (*p* 15) asserts that an inmate may submit a grievance of a sensitive nature, or one against a staff member, directly to the reviewing authority. The policy directs the inmate to write "sensitive" on the top of the grievance.

The grievance policy was posted on the inmate bulletin board, but it is recommended that the grievance information in the *Orientation Booklet* be consistent with the policy language regarding the submission of sexual abuse grievances pursuant to this provision.

## 115.252(d), (f)

ODOC Grievance Policy OP 090124 assumes all sexual abuse or sexual harassment grievances to be an "emergency" or "sensitive," which the inmate should indicate on the grievance. Page 16 mandates that for any grievance marked as "emergency" or "sensitive," the reviewing authority has 24 hours to determine whether it is sensitive or urgent. If so, the policy mandates an expedited review and response to the inmate within 48 hours. The inmate has a right to appeal by which the policy further states that the agency will provide an expedited response to any verified "emergency" or "sensitive" grievances within 72 hours of receipt of such grievance. If it is determined not be emergent, policy mandates the inmate be provided written notification that it is not emergent and that the standard grievance procedure will be followed.

OCTC reported zero sexual abuse grievances during the pre-audit reporting period.

115.252(e)

ODOC Grievance Policy OP 090124 (*p* 16) cites the verbiage of this provision regarding assistance for filing a grievance alleging sexual abuse.

OCTC reported zero grievances alleging sexual abuse filed by residents in which the resident declined third-party assistance.

### 115.252(g)

ODOC Grievance Policy OP 090124 (*p* 17) outlines the determination for abuse of the grievance system. It is not specific to this standard but asserts that the reviewing authority determines whether abuse of the system has occurred and may restrict the inmate's use of the system. It then further outlines parameters of the restrictions and mandates notification to the inmate when this occurs citing the reasons for it.

The auditor also noted that the *Orientation Booklet*, in the PREA section, states, "Deliberate false allegations can result in disciplinary action and/or prosecution."

OCTC reported zero grievances alleging sexual abuse that resulted in disciplinary action for having filed the grievance in bad faith.

### **Corrective Action:**

None required.

## Standard 115.253: Resident access to outside confidential support services

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.253 (a)

- Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations? ⊠ Yes □ No

### 115.253 (b)

 Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws? □ Yes ⊠ No

### 115.253 (c)

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse? ⊠ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- YWCA brochure
- ODOC Inmates' Guide to Sexual Misconduct brochure
- CoreCivic PREA brochure

## Findings:

### 115.253(a), (c)

The agency and facility provide inmates with access to outside emotional support services through the YWCA. Policy was not provided that mandates the giving of mailing address or phone numbers to outside emotional support, though, it does address agency efforts to obtain these services through an MOU. An MOU has been established between OCTC and the YWCA, which was provided for review. The MOU outlines services for emotional support pursuant to this standard. Additionally, the auditor spoke with a YWCA representative who was familiar with PREA and verified the existence of the MOU and services.

There is a plaque above every inmate phone which contains the YWCA hotline number. Inmates are given a YWCA brochure during orientation, which contains information about services available, hotline number, and mailing address. The hotline to the YWCA is also in the *Inmates' Guide to Sexual Misconduct* brochure.

There were no inmates who had reported sexual abuse at the facility during the onsite audit. In general, through random inmate interviews, inmates were not aware of outside emotional support. Most inmates reported that it may have been in the written materials or gone over verbally but since they hadn't needed that type of information they were not directly aware of it. Despite most inmates not being directly aware of outside emotional support services, sufficient evidence supported that inmates were provided with this information which was also verified by the auditor upon review of intake packet, discussion and interview with the PREA compliance manager, and intake staff.

### 115.253(b)

The MOU with the YWCA specifies that the facility shall inform inmates of the extent to which communications with them will be monitored and the extent to which reports of abuse will be forwarded to authorities. The auditor was provided with no evidence to support that this occurs in practice. Inmates were not aware of the availability or accessibility of outside emotional support services. Most inmates reported that it may have in the written materials or gone over verbally but since they hadn't needed that type of information they were not directly aware of it.

### **Corrective Action:**

1. The facility shall inform inmates of the extent to which communications with the YWCA will be monitored and the extent to which reports of abuse will be forwarded to authorities. The auditor ascertained that the YWCA will not forward reports of abuse to authorities, however, inmates are not informed of this. In addition, it shall be made clear to inmates whether communications (phone or otherwise) with the YWCA are monitored by the facility.

## Standard 115.254: Third-party reporting

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.254 (a)

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC website
- CoreCivic website

## Findings:

## 115.254(a)

ODOC PREA Policy OP 030601 states in two places that third party reports shall be accepted, but does not address establishing a method or address its public distribution. CoreCivic APS OP 030601 (p 9) cites this provision and states that this information will be posted on the agency website.

The agency has established a method to receive third-party reports of sexual abuse and sexual harassment and publicly distributes the information on how to report sexual abuse and sexual harassment.

CoreCivic website offers ample information about PREA, part of which is regarding third-party reporting. Options listed are: send letter to warden, CoreCivic's Ethics and Compliance Helpline at 1-866-757-4448 or online, agency PREA coordinator number and address.

ODOC website also has PREA information to include third party reporting. Options listed are: send an email to preareport@doc.ok.gov, call the PREA Reporting line at 1(855) 871-4139, call the ODOC Fugitive Apprehension and Investigations at (405) 425-2571, verbally report to a DOC facility administrator or staff member *ODOC Facility Information*, phone number and address of the agency PREA coordinator.

## **Corrective Action:**

None required.

# **OFFICIAL RESPONSE FOLLOWING A RESIDENT REPORT**

## Standard 115.261: Staff and agency reporting duties

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.261 (a)

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment? ⊠ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?
   Xes 
   No

## 115.261 (b)

### 115.261 (c)

- Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section?
   ☑ Yes □ No
- Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services? ⊠ Yes □ No

## 115.261 (d)

 If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws? ⊠ Yes □ No

### 115.261 (e)

### Auditor Overall Compliance Determination

standard for the relevant review period)



**Exceeds Standard** (Substantially exceeds requirement of standards)



Meets Standard (Substantial compliance; complies in all material ways with the

**Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

• ODOC PREA Policy OP 030601 (effective 7/17/17)

### Findings:

115.261(a)

ODOC PREA Policy OP 030601 (*p* 19) cites this provision requiring all staff to report immediately any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility; retaliation against residents or staff who reported such an incident; and any staff neglect or violation of responsibilities that may have contributed to an incident or retaliation.

Each of the 12 random staff interviewed articulated this requirement and many reported awareness of disciplinary action for failure to follow the reporting requirements.

### 115.261(b)

ODOC PREA Policy OP 030601 (*p* 10) cites this provision prohibiting staff from revealing information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions.

Two random staff specifically articulated the expectation of not telling other staff members or inmates about information related to an incident of sexual abuse, though, this question was not directly asked. Review of the staff training curriculum revealed training content about this provision, but it is recommended that this have more emphasis in training.

### 115.261(c)

ODOC PREA Policy OP 030601 addresses this provision, although, OCTC does not employ medical and mental health staff. This provision is not applicable.

### 115.261(d)

ODOC PREA Policy OP 030601 addresses this provision, although, OCTC does not admit inmates under the age of 18. This provision is not applicable.

### 115.261(e)

The facility reports all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators. ODOC PREA Policy OP 030601 (*p* 19)

states that all allegations shall be reported to the OIG, although, in practice all reports of sexual abuse are forwarded to the OIG. Sexual harassment reports are forwarded investigation and to facility leadership.

This practice was articulated by the PREA compliance manager as well as the by the facility head. There are two notification tracks; one to ODOC and one to CoreCivic. Included in that process is always the respective investigator.

### **Corrective Action:**

None required.

## Standard 115.262: Agency protection duties

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.262 (a)

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)

Findings:

115.262(a)

ODOC PREA Policy OP 030601 (p 5) cites this standard asserting that immediate action will be taken to protect an inmate that is imminent danger of sexual abuse. CoreCivic APS OP 030601 (p 19) cites this standard asserting that immediate action will be taken to protect an inmate that is imminent danger of sexual abuse.

All 12 random staff interviewed, as well as the agency head and facility head, explained they would take immediate action if they learned an inmate was subject to a substantial risk of imminent sexual abuse. Random staff reported they would keep the inmate separate from other inmates and ensure their safety until further direction from supervisors was provided. The facility head explained that the inmate would be kept separate from others and that a prompt facility transfer could be arranged, if needed.

There were no instances of an inmate being at risk of imminent sexual abuse during the reporting period.

### **Corrective Action:**

None required.

## Standard 115.263: Reporting to other confinement facilities

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.263 (a)

■ Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred? Ves Des No

### 115.263 (b)

### 115.263 (c)

• Does the agency document that it has provided such notification?  $\square$  Yes  $\square$  No

### 115.263 (d)

■ Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards? Ves Doe

### Auditor Overall Compliance Determination



- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Investigative Records and Documentation

# Findings:

# 115.263(a), (b), (c)

ODOC PREA Policy OP 030601 (*p* 23) cites the language of this provision regarding reporting sexual abuser to other confinement facilities.

The PAQ indicated there were no allegations during the pre-audit period in which an inmate alleged sexual abuse while confined at another confinement facility. Therefore, there was no such documentation. The facility head corroborated that no such allegation had been received, though, she would be the one notify another institution and would do it immediately if this were to happen.

# 115.263(d)

ODOC PREA Policy OP 030601 (p 23) cites the language of this provision asserting that any allegation, received from another facility, of sexual abuse that occurred at OCTC, will be referred immediately to the OIG for investigation.

The agency head designee asserted that such a notification would result in an investigation just as any other allegation. The facility head corroborated that receiving such a notification would enact PREA protocols. One such instance did occur during the pre-audit period. An inmate at Union City Correctional Center made a sexual abuse allegation against a staff member at OCTC. Investigative documentation was reviewed and confirmed that it the allegation was immediately investigated; initiated the same day.

# **Corrective Action:**

None required.

# Standard 115.264: Staff first responder duties

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.264 (a)

- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?
   ☑ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence? ⊠ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
  member to respond to the report required to: Ensure that the alleged abuser does not take any
  actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth,
  changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred
  within a time period that still allows for the collection of physical evidence? ⊠ Yes □ No

#### 115.264 (b)

 If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

• Pre-Audit Questionnaire (PAQ)

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- PREA Response Checklist
- Investigative records

# Findings:

# 115.264(a), (b)

ODOC PREA Policy OP 030601 (*p* 23) cites the language of this standard, outlining first responder duties. CoreCivic APS OP 030601 (*p* 10) cites the same language.

The PAQ indicated there were two allegation of sexual abuse during the pre-audit reporting period in which the first security staff member separated the alleged victim and abuser. The PAQ also indicated there were no allegations where staff were notified within a time period that still allowed for the collection of physical evidence. This was confirmed by a review of the investigative documentation. The *PREA Response Checklist* documents whether the first responder separated the alleged victim and abuser. The checklist in this case indicated they were separated. It also documents whether notification was within time period that allowed for collection of physical evidence. The checklist indicated it was not. If there is an affirmative response, the checklist then prompts the documentation of whether staff protected the crime scene, requested the victim take no actions that could destroy evidence, and ensured the abuser could take no actions to destroy evidence.

During the pre-audit reporting period, there were no non-security staff first responders.

The inmate involved in the allegation of sexual abuse was no longer at the facility during the onsite audit. Therefore, he was not interviewed.

# **Corrective Action:**

None required.

# Standard 115.265: Coordinated response

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.265 (a)

 Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse? ⊠ Yes □ No

# Auditor Overall Compliance Determination



Exceeds Standard (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- PREA Response Checklist
- SART Memo

# Findings:

# 115.265(a)

ODOC PREA Policy OP 030601 (*p 20*) outlines initial response and separation procedures; first responder duties, completion of the *Serious Incident Database Report, Sexual Assault Report, and PREA Response Checklist*, placement of the alleged victim and abuser, and immediate medical services. CoreCivic APS OP 030601 (*p 10*) further outlines the responsibilities of the SART (Sexual Assault Response Team) which is defined in the policy as a team of four or more individuals having a primary role in responding to sexual abuse incidents, victim assessment and support needs. CoreCivic APS OP 030601 (*p 10*) expounds on SART team responsibilities and SART member responsibilities. The auditor was provided with a memo listing the staff members that comprise the SART at OCTC.

The *PREA Response Checklist* is the agency and facility's method of documenting the actions of the SART team and coordinated response. There were completed *PREA Response Checklist* forms for two of the four sexual abuse allegations that occurred during the pre-audit reporting period. Interviews with the PREA compliance manager and other leadership and staff indicated an awareness of the specified coordinated response. The facility head was not directly familiar with the coordinated response as outlined in policy, or did not articulate such in her interview, though she expressed knowledge of response to sexual abuse and that she was part of the SART team.

# **Corrective Action:**

None required.

# Standard 115.266: Preservation of ability to protect residents from contact with abusers

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.266 (a)

Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted? Xes INO

#### 115.266 (b)

• Auditor is not required to audit this provision.

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- CoreCivic APS OP 030601 (effective 4/04/16)

#### **Findings:**

#### 115.266(a), (b)

CoreCivic APS OP 030601 (*p* 13-14) addresses this standard regarding collective bargaining agreements entered by the agency; ensuring the agency is not limited in the removal of staff members involved in inmate sexual abuse.

OCTC has not entered into collective bargaining agreements, though the CoreCivic agency head designee expressed knowledge and practice of these requirements from an agency level and as it relates to other facilities. In fact, the agency exceeds this standard as articulated by the agency head designee. It was explained that himself, the PREA coordinator, and other key players including the

PREA team is part of the negotiating team when it comes to collective bargaining agreements. Further he explained that the PREA coordinator looks for PREA implications ensuring compliance with this standard and that the human resources lead labor negotiator has also been trained in PREA and requirements under this standard. At the agency level, the agency head designee asserted they have several union contracts and that when a new contract is under negotiation, there is often a learning curve that is undergone to ensure the understanding of PREA requirements under this standard.

# **Corrective Action:**

None required.

# Standard 115.267: Agency protection against retaliation

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.267 (a)

- Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff? ⊠ Yes □ No
- Has the agency designated which staff members or departments are charged with monitoring retaliation? ⊠ Yes □ No

# 115.267 (b)

■ Does the agency employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations? □ Yes ⊠ No

# 115.267 (c)

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any resident disciplinary reports? □ Yes ⊠ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor negative performance reviews of staff? □ Yes ⊠ No

# 115.267 (d)

In the case of residents, does such monitoring also include periodic status checks?
 ☑ Yes □ No

# 115.267 (e)

 If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?
 ☑ Yes □ No

# 115.267 (f)

• Auditor is not required to audit this provision.

# Auditor Overall Compliance Determination

- - Exceeds Standard (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- Inmate Protection Against Retaliation form
- Staff Protection Against Retaliation form

# Findings:

# 115.267(a)

ODOC PREA Policy OP 030601 (*p* 21-22) addresses this provision; protecting inmates and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff, and mandates that the facility shall designate staff members charged with monitoring retaliation. CoreCivic APS OP 030601(*p* 10) charges the PREA compliance manager with ensuring that the designated staff member has completed the retaliation monitoring.

At OCTC, the PREA compliance manager is charged with retaliation monitoring and was interviewed by the auditor regarding this responsibility. She was not very familiar with the retaliation monitoring process or requirements. She did state that she completed retaliation monitoring for one investigation in which a staff member walked into the restroom while an inmate was providing a urine sample. She stated that she met with the inmate every two weeks for a status check. However, the auditor was not provided documentation of retaliation monitoring. One other investigation warranted retaliation monitoring which she reported that she had not yet started. Her impression was that she needed to begin the monitoring two weeks after receipt of the allegation. This is incorrect, as it should start right away.

# 115.267(b)

ODOC PREA Policy OP 030601 (*p 21-22*) addresses each element of this provision and specifies mental health services for inmate victims and the employee assistance program for employees that have experienced retaliation.

The PREA compliance manager was not versed in employing multiple protection measures, such as housing changes or transfers for inmate victims or abusers, removal of alleged staff or inmate abusers from contact with victims, and emotional support services for inmates or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations. There are two forms for documenting this process; *Inmate Protection Against Retaliation* and *Staff Protection Against Retaliation*. However, the PREA compliance manager did not express knowledge of the forms or process for using them.

The agency head designee affirmed that the agency has a zero tolerance for retaliation, that after-action reviews look at retaliation, that communication from the staff or inmate victim is encouraged, and also cited examples of what retaliation may look like.

There were no inmates at the facility who had reported sexual abuse and, therefore, none could be interviewed to verify this practice.

# 115.267(c), (d)

ODOC PREA Policy OP 030601 (p 22) mandates that retaliation monitoring occurs for at least 90 days following the report of sexual abuse and also cites the items in this provision to monitor such as housing or program changes.

The PREA compliance manager reported that retaliation monitoring occurs for at least a period of 90 days, although, she was not able to articulate what items she would monitor such as inmate disciplinary reports, housing, or program changes, or negative performance reviews or reassignments of staff. Other items to monitor for inmates may include: ensuring disciplinary reports are justified, room assignments, check with the inmate's case manager. Items to monitor for staff may be: repercussions from supervisors, staff's change in days or shifts, the assignment of additional or "less desirable" duties. Staff could be transferred or put on administrative leave if needed. Additionally, ODOC PREA Policy (*p 22*) mandates that if the inmate victim moves to another facility, notification will be made to that facility to inform of the continued need for monitoring.

# 115.267(e), (f)

ODOC PREA Policy OP 03601 (*p* 22-23) address these provisions asserting that anyone who cooperates in a sexual abuse investigation is subject to retaliation monitoring and that the obligation to monitor will terminate if the OIG makes an unfounded determination. This policy language was corroborated by the PREA compliance manager.

# **Corrective Action:**

1. The facility shall ensure that the person charged with monitoring retaliation is aware and can demonstrate multiple protection measures, such as housing changes or transfers for inmate victims or abusers, removal of alleged staff or inmate abusers from contact with victims, and emotional support services for inmates or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations. This should include the agency's policy and practice of using the two forms for documenting this process; Inmate Protection Against Retaliation and Staff Protection Against Retaliation. Items the facility should monitor include inmate disciplinary reports, housing, or program changes, or negative performance reviews or reassignments of staff. The agency shall continue such monitoring beyond 90 days if the initial monitoring indicates a continued need.

2. The facility shall provide the auditor with documentation of retaliation monitoring for any current staff and inmates involved in or who cooperated with a sexual abuse investigation.

# INVESTIGATIONS

# Standard 115.271: Criminal and administrative agency investigations

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.271 (a)

- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a).] ⊠ Yes □ No □ NA

# 115.271 (b)

Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations as required by 115.234? □ Yes ⊠ No

# 115.271 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data? □ Yes ⊠ No
- Do investigators interview alleged victims, suspected perpetrators, and witnesses?
   □ Yes ⊠ No
- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator? □ Yes ⊠ No

# 115.271 (d)

 When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution? □ Yes ⊠ No

# 115.271 (e)

- Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?
   □ Yes ⊠ No

#### 115.271 (f)

- Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse? □ Yes ⊠ No
- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings? □ Yes ⊠ No

# 115.271 (g)

 Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible? ⊠ Yes □ No

#### 115.271 (h)

Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?
 ☑ Yes □ No

#### 115.271 (i)

# 115.271 (j)

 Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?
 ☑ Yes □ No

# 115.271 (k)

Auditor is not required to audit this provision.

#### 115.271 (I)

When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? [N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.221(a).] ⊠ Yes □ No □ NA

#### **Auditor Overall Compliance Determination**



**Exceeds Standard** (Substantially exceeds requirement of standards)

□ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Security Policy OP 040117 (effective 4/25/16)
- Administrative/Criminal Investigations Advise of Title 21, Section 281
- Investigative Records and Documentation

#### Findings:

#### 115.271(a)

ODOC Security Policy OP 040117 (*p* 2) addresses the investigation of allegations of sexual abuse and assault; mandating the agency do so promptly, thoroughly, and objectively.

Two staff members are charged with conducting administrative investigations of sexual abuse and sexual harassment; the HR manager and a senior client monitor. Both had recently been given this responsibility. Neither had conducted a sexual abuse investigation. There were four allegations of sexual abuse during the pre-audit reporting period. One administrative investigation (that did not truly meet the definition of sexual abuse or sexual harassment) was conducted by the PREA compliance manager. The other three were referred to ODOC. Review of the four investigative files revealed they were conducted in a prompt, thorough, and objective manner. Each allegation was initiated immediately and completely promptly.

# 115.271(b), (c), (j)

ODOC PREA Policy OP 030601 (*p* 17) states that specialized training is provided for employees that may respond to incidents of sexual assault and that the training may include (but is not limited to) crime scene management and elimination of contamination. Further it asserts that for ODOC inspector general agents this training shall include conducting sexual abuse investigations in confinement settings.

ODOC Security Policy OP 040117 (*p* 2-3) addresses provisions also; the investigation of allegations of sexual abuse and assault.

The two facility staff members designated as administrative investigators stated they had completed specialized training through Relias. Documentation of them being enrolled in the course was provided but no documentation of them completing the course was provided. The auditor was provided with

documentation that agency, ODOC, as of May 2017 had 14 inspector general investigators that had received specialized training pursuant to this standard.

For a further assessment of the specialized training for investigators see Standard 115.234 above.

# 115.271(d)

ODOC Security Policy OP 040117 (*p* 7-8) addresses interviews of employees. It states that when an interview is conducted, the interviewee will be informed of the nature of the interview; whether it is criminal administrative. It states that an employee that is suspected of criminal conduct shall be read the *Criminal Investigations Advise of Rights/Waiver or Consent* form. Policy language then further elaborates on the use and completion of this form. OP 040117 also states that pursuant to an official investigation, employees will be required to read and sign the *Administrative/Criminal Investigations Advise of Title 21, Section 281*. This form states, "Any person who knowingly makes or utters a materially false statement, either verbally or in writing, in the course of an internal state agency investigation shall, upon conviction, be guilty of a misdemeanor punishable by imprisonment in the county jail for not more than one year, or by a fine not exceeding \$500.00, or by both such fine and imprisonment."

The PREA compliance manager stated that if there were any potential for criminal conduct, they would not be conducting interviews of a staff member. This would be handled by ODOC investigators. The two designated facility investigators and PREA compliance manager did not have an understanding of this provision and its implications; i.e. when the quality of evidence appears to support criminal prosecution, compelled interviews shall be conducted only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution.

# 115.271(e)

ODOC Security Policy OP 040117 (*p* 8) partially addresses this provision about assessing the credibility of an alleged victim. Page 9 outlines the polygraph program and states, in part, that sexual abuse victims are not candidates.

The designated facility investigators did not articulate an understanding of assessing the credibility of an alleged victim, suspect, or witness. Nor did they discuss the use of truth-telling devices, although, the auditor ascertained that there is no such capability at OCTC.

# 115.271(f)

Policy language relevant to this provision was not provided. The two designated facility investigators did not articulate an understanding of this provision. Neither were familiar with administrative investigations including an effort to determine whether staff actions or failures to act contributed to the abuse and that they shall be documented in written reports that include a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings. They were not aware of a standard report form or format. Review of investigative files did not demonstrate administrative investigations in written reports including a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative files did not demonstrate administrative investigations in written reports including a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings. The investigative files were not uniform.

# 115.271(g)

ODOC Security Policy OP 040117 (*p* 9) addresses this provision regarding the required information in a criminal investigative report and submission thereof. Criminal investigations are completed by the ODOC OIG and are documented on a standard agency form. The facility does not generally receive the full investigative report which contains a full description of evidence, however. This would be available for the facility head or other agency leadership to review in person.

# 115.271(h)

ODOC Security Policy OP 040117 (*p* 8-9) addresses the filing of criminal charges but does not specifically address the requirements of this standard.

Although, the designated facility investigators did not articulate an awareness of the criteria necessary for substantiating an allegation, review of investigations showed that substantiated allegations are referred to the OIG for prosecution referral. These investigations were conducted by the OIG. There was one substantiated staff-on-inmate investigation. It was referred for prosecution and successfully prosecuted.

# 115.271(i)

ODOC Security Policy OP 040117 (p 5) cites the requirements of this provision; mandating the retention of investigative reports for as long as the alleged abuser is incarcerated or employed by the agency, plus five years.

# 115.271(j)

It was articulated and demonstrated to the auditor that the departure of the alleged abuser or victim from the employment or control of the facility or agency shall not provide a basis for terminating an investigation. Investigative records provided verification of this practice.

# 115.271(k)

This provision has no bearing of compliance for this facility.

# 115.271(l)

Policy language relevant to this provision was not provided, though, the PREA compliance manager expressed that the facility has no issue with remaining informed of the progress of an investigation, when conducted by an outside entity. Examples and documentation of this communication was evident upon review of the investigative documentation. The facility head explained that the facility checks in on the progress of an investigation and that it is necessary as sometimes it is a lengthy process. She corroborated that they have encountered no resistance remaining informed.

# **Corrective Action:**

1. The facility shall provide documentation of the completion of specialized training, pursuant to Standard 115.234.

2. When the quality of evidence appears to support criminal prosecution, the agency and facility shall conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution.

3. The facility shall ensure that the credibility of an alleged victim, suspect, or witness shall be assessed on an individual basis and shall not be determined by the person's status as inmate or staff.

4. The facility shall ensure that administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse and that they shall be documented in written reports that include a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings.

# Standard 115.272: Evidentiary standard for administrative investigations

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.272 (a)

 Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated? ⊠ Yes □ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Investigative records and documentation

# Findings:

#### 115.272(a) ODOC PREA Policy OP 030601 (*p* 6) cites this standard; imposing a standard no higher than a preponderance of evidence.

Review of investigative records verified that the agency imposes a standard no higher than a preponderance of evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated.

It shall be noted, however, that the designated facility investigators were not familiar with this standard of proof or with the case dispositions outlined in the PREA Standards; substantiated, unsubstantiated, and unfounded. They were not the persons that completed the investigations during the pre-audit period. They must achieve this understanding prior to completing sexual abuse or sexual harassment investigations.

# **Corrective Action:**

None required.

# Standard 115.273: Reporting to residents

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.273 (a)

Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded? □ Yes ⊠ No

# 115.273 (b)

If the agency did not conduct the investigation into a resident's allegation of sexual abuse in an agency facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.) □ Yes ⊠ No □ NA

# 115.273 (c)

- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit? □ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility? □ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility? □ Yes ⊠ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident

whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility?  $\Box$  Yes  $\boxtimes$  No

# 115.273 (d)

- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?
   Yes X No
- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?
   Yes X No

# 115.273 (e)

■ Does the agency document all such notifications or attempted notifications? □ Yes ⊠ No

#### 115.273 (f)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Investigative Records and Documentation
- Notification of Investigative Status form

# Findings:

# 115.273(a)

ODOC PREA Policy OP 030601 (*p 28*) cites this standard regarding the notification to inmate victims of the investigative outcomes. This notification is documented on attachment D of this policy: *Notification of Investigative Status.* 

The PAQ indicated that there were three criminal or administrative investigations and that inmates were notified in two of those cases. There were four sexual abuse investigations to review once onsite; one had occurred only a week prior to the auditor arriving. Two cases were still pending. One was substantiated and one unsubstantiated. Though, the PAQ indicated that two inmates were notified, the auditor did not receive this documentation. There were no *Notification of Investigative Status* forms noted in the investigative files or documentation otherwise, of the inmate being notified of the outcome of the investigations as outlined by agency policy or this standard.

Though the facility investigators had not conducted an investigation, they had no knowledge of the requirements of inmate notification per agency policy or this standard. Additionally, the facility head was unsure of the process or requirements but stated she thought they would inform the inmate.

#### 115.273(b)

Policy language relevant to this provision was not provided; regarding requesting relevant information from an external investigative entity in order to inform inmates of the outcome of their investigation. Additionally, review of investigative files did not demonstrate this practice. Information regarding the outcome of the investigation was obtained but there was no documentation of informing the inmate.

#### 115.273(c), (e)

ODOC PREA Policy OP 030601 (p 28) mandates the notification as required by this provision. Furthermore, it asserts that the facility head shall inform the inmate whenever: (1) The staff member is no longer posted within the resident's unit; (2) The staff member is no longer employed at the facility; (3) The agency learns that the staff member has been indicted on a charge related to sexual abuse within the facility; or (4) The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility.

The were no *Notification of Investigative Status* forms included in the investigative records and documentation. A blank form showed that it has checkboxes to indicate that the staff member is: no longer posted in the inmate's living unit; no longer employed at the facility; has been included as a suspect in the case which was presented for prosecution to local authorities; or not applicable. Moreover, the form does not specifically indicate whether the staff member "has been indicted on a charge related to sexual abuse within the facility" or the staff member "has been convicted on a charge related to sexual abuse within the facility."

# 115.273(d), (e)

ODOC PREA Policy OP 030601 (*p 28*) mandates the notification as required by this provision; whenever the agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility or that the alleged abuser has been convicted on a charge related to sexual abuse within the facility. Policy charges the facility head with informing the inmate.

There were no *Notification of Investigative Status* forms included in the investigative records and documentation. A review of the blank for showed that it has checkboxes to indicate that the alleged abuser: has been included as a suspect in the case which was presented for prosecution, has been charged with a disciplinary violation institutionally, or not applicable. The form does not specifically indicate whether the alleged abuser "has been indicted on a charge related to sexual abuse within the facility" or "has been convicted on a charge related to sexual abuse within the facility."

# 115.273(f)

ODOC PREA Policy OP 030601 (p 28) states that the obligation to notify inmates ceases if the inmate is released from custody.

# **Corrective Action:**

1. The facility shall ensure that its practice is consistent with agency policy and requirements of this in regard to notifying inmate victims of the outcome of an investigation; as to whether it was determined to be substantiated, unsubstantiated, or unfounded.

2. The facility shall demonstrate that, when it did not conduct an investigation, it requests the relevant information from the investigative agency in order to inform the inmate.

3. Following an inmate's allegation that a staff member has committed sexual abuse, OCTC shall subsequently inform the inmate (unless the allegation is unfounded) whenever: (1) The staff member is no longer posted within the resident's unit; (2) The staff member is no longer employed at the facility; (3) The agency learns that the staff member has been indicted on a charge related to sexual abuse within the facility; or (4) The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility. OCTC shall institutionalize the agency's established policy, using the Notification of Investigative Status form.

4. Following an inmate's allegation that he was sexually abused by another inmate, OCTC shall subsequently inform the alleged victim whenever: 1) The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility; or 2) The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility. OCTC shall institutionalize the agency's established policy, using the Notification of Investigative Status form.

# DISCIPLINE

# Standard 115.276: Disciplinary sanctions for staff

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.276 (a)

# 115.276 (b)

#### 115.276 (c)

Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories? ⊠ Yes □ No

#### 115.276 (d)

- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Human Resources Policy OP 110215 (effective 1/13/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- Investigative Records and Documentation

# Findings:

# 115.276(a), (b)

ODOC PREA Policy OP 030601 (*p* 9) addresses this provision in regard to staff discipline. Page seven asserts that termination is the presumptive discipline for staff engaging in sexual abuse.

CoreCivic APS OP 030601 (p 13) also cites this provision directly.

During the pre-audit reporting period, there were four allegations of staff sexual abuse. Investigative records demonstrated staff discipline as well as a staff terminated for engaging in sexual abuse. Staff resigned in one case prior to completion of the investigation and a termination letter was found in another case. The second case involved a staff member walking into the restroom while an inmate was providing a urine sample and did not meet the definition of sexual abuse or sexual harassment. The remaining two were still pending.

# 115.276(c)

ODOC Human Resources Policy OP 110215 (*p* 3) states that staff are subject to sanctions as outlined in the ODOC OP 110415 *Progressive Disciplinary Procedures;* ensuring that discipline for a staff member is commensurate with that of another, considering the nature of the violations.

CoreCivic APS OP 030601 (p 13) also cites this provision directly.

During the pre-audit reporting period, there were four allegations of staff sexual abuse. Staff resigned in one case prior to completion of the investigation and a termination letter was found in another case. The second case involved a staff member walking into the restroom during a urine sample and did not meet the definition of sexual abuse or sexual harassment. The remaining two were still pending. Progressive discipline was not warranted in the two closed cases.

# 115.276(d)

ODOC PREA Policy OP 030601 (p 11) states that staff members "found guilty of committing sexual assault are disciplined in accordance with agency procedures and will be referred for criminal prosecution by the Office of Inspector General."

CoreCivic APS OP 030601 (*p* 13) also cites this provision directly and includes the reporting to relevant licensing bodies.

Review of investigative records and documentation verified that staff members determined to have engaged in sexual abuse are referred for criminal prosecution. There was one substantiated case which was referred for prosecution and successfully prosecuted. Court records were part of the investigative file.

# **Corrective Action:**

None required.

# Standard 115.277: Corrective action for contractors and volunteers

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.277 (a)

- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies? ⊠ Yes □ No

# 115.277 (b)

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Volunteer Services Policy OP 090211 (effective 1/19/17)
- Volunteer Alert Form

# Findings:

# 115.277(a)

ODOC Volunteer Services Policy OP 090211 (*p* 14) states that a volunteer must maintain professional inmate relations at all times and that violations "that suggest criminal activity" will be forwarded to local law enforcement authorities. It does not address the reporting to relevant licensing bodies. ODOC PREA Policy OP 030601 (*p* 5) also asserts that violations by employees (which volunteers and contractors are defined as) are subject to disciplinary action and referral for prosecution.

The PAQ indicated, as did the PREA compliance manager, there were no violations of sexual abuse and sexual harassment policies by contractors or volunteers. Therefore, there were no such records or documentation to review. OCTC does not utilize services of any contractors that have inmate contact.

# 115.277(b)

ODOC Volunteer Services Policy OP 090211 (*p* 14) states that in the event a volunteer violates a policy or rule, the facility head may suspend that volunteer's activity. Further it charges the facility chaplain or volunteer coordinator with completing and submitting the *Volunteer Alert Form.* This form documents the incident and action taken. The bottom of the form states that the form is to be submitted to the ODOC agency volunteer coordinator.

The facility head stated that, in this instance, the volunteer or contractor would be taken off the approved volunteer list and they would no longer have a badge, which ensures that entrance into the facility would be prohibited.

# **Corrective Action:**

None required.

# Standard 115.278: Interventions and disciplinary sanctions for residents

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.278 (a)

 Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, are residents subject to disciplinary sanctions pursuant to a formal disciplinary process? ⊠ Yes □ No

# 115.278 (b)

 Are sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories? ⊠ Yes □ No

#### 115.278 (c)

When determining what types of sanction, if any, should be imposed, does the disciplinary process consider whether a resident's mental disabilities or mental illness contributed to his or her behavior? ⊠ Yes □ No

# 115.278 (d)

 If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending resident to participate in such interventions as a condition of access to programming and other benefits?  $\boxtimes$  Yes  $\Box$  No

# 115.278 (e)

# 115.278 (f)

# 115.278 (g)

 Does the agency always refrain from considering non-coercive sexual activity between residents to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between residents.)
 ☑ Yes □ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Disciplinary Procedures Policy OP 060125 (effective 4/28/17)
- CoreCivic APS OP 030601 (effective 4/04/16)
- Range of Allowable Sanctions

**Findings:** 115.278(a)

ODOC PREA Policy OP 030601 (*p* 11) states that inmates and staff "found guilty of committing sexual assault are disciplined in accordance with agency policy." It does not speak to a formal discipline process, though, ODOC Disciplinary Procedures Policy OP 060125 outlines the formal discipline process for inmates. In addition, CoreCivic APS OP 030601 (*p* 12) cites this provision directly.

There were no allegations of inmate-on-inmate sexual abuse during the pre-audit reporting period.

# 115.278(b)

ODOC Disciplinary Procedures Policy OP 060125 outlines formal disciplinary procedures ensuring that discipline is issued in a consistent manner; commensurate with the nature and circumstances of the abuse committed, the inmate's disciplinary history, and the sanctions imposed for comparable offenses by other inmates with similar histories.

The auditor reviewed the sheet used for sanctions which lists a range of allowable sanctions. The facility head affirmed the facility has formal discipline procedures and that there is a discipline matrix guiding the application of sanctions. Like OCTC's sister facility, it is recommended that OCTC designate a staff as disciplinary chair that implements and oversees the process. This would help ensure consistency in issuing discipline.

# 115.278(c)

CoreCivic APS OP 030601 (*p* 13) cites this provision stating that the disciplinary process shall consider whether an inmate's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed. Such policy language was not provided or found in the discipline procedures policy.

This did not seem to be an official practice and it is recommended that this consideration be more formalized.

# 115.278(d)

OCTC does not offer therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse. The facility does not offer medical or mental health services.

# 115.278(e)

CoreCivic APS OP 030601 (*p* 13) cites this provision stating that an inmate may only be disciplined for sexual contact with a staff member upon finding that the staff did not consent to such contact.

There were four allegations of sexual abuse involving staff. Review of investigative records showed that no discipline was issued to the inmates. The case manager supervisor also affirmed that discipline was not issued to the inmates involved. Let it be noted, there were still two cases pending.

# 115.278(f)

CoreCivic APS OP 030601 (*p* 13) addresses this provision and states that inmates may be disciplined for deliberately making false allegations. Furthermore, policy language states that the facility head or designee should contact law enforcement to determine whether the false allegation is subject to prosecution.

# **Corrective Action:**

None required.

# MEDICAL AND MENTAL CARE

# Standard 115.282: Access to emergency medical and mental health services

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.282 (a)

 Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?
 Xes 
 No

# 115.282 (b)

- Do security staff first responders immediately notify the appropriate medical and mental health practitioners? ⊠ Yes □ No

# 115.282 (c)

 Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate? □ Yes imes No

# 115.282 (d)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

#### Auditor Overall Compliance Determination



**Exceeds Standard** (Substantially exceeds requirement of standards)

□ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Health Services Policy OP 140118 (effective 1/18/17)
- ODOC's Inmates' Guide To Sexual Misconduct
- MOU with YWCA

# Findings:

#### 115.282(a)

ODOC Health Services Policy OP 140118 (*p* 4) addresses this provision. OCTC does not provide medical or mental health services directly, the facility ensures that inmates have access to timely and unimpeded emergency medical services and crisis intervention. Medical services are obtained through the ODOC "host" prison facility; Union City Correctional Center. Inmates can also be transported to the local hospital for emergency medical services including forensic exam. Crisis intervention services are provided via an MOU with the YWCA.

Medical and mental health staff were not interviewed since none are employed by the facility. Inmates who reported sexual abuse were not interviewed since there were none at the facility during the onsite audit. Review of documentation of the four allegations of inmate sexual abuse revealed that inmates were provided mental health services. No emergency medical services were warranted.

#### 115.282(b)

ODOC Health Services Policy OP 140118 (*p 4*) addresses this provision.

Evidence of this practice was reviewed by the auditor regarding the four sexual abuse allegations. Immediate and preliminary steps were taken by first responders to ensure inmate safety, when necessary. Immediate notifications were made to the PREA compliance manager and subsequent notifications in accordance with agency policy and the coordinated response. This process was documented on the incident reports, *PREA Response Checklist* (in two of the cases), *Sexual Assault Report* (in two of the cases), *and Serious Incident Database Report* (in one case).

#### 115.282(c)

ODOC Health Services Policy OP 140118 (*p* 3) addresses this provision stating that inmates will be provided with timely access to emergency contraception and sexually transmitted infections (STI) prophylaxis.

Documentation of providing access to emergency contraception and prophylaxis was not provided. It was unclear whether inmates were offered STI prophylaxis or whether it was done secondary to potential sexual relations with a staff member. This clarification is needed.

# 115.282(d)

ODOC Health Services Policy OP 140118 (*p* 3) asserts that treatment services are provided without cost to the inmate. The MOU with the YWCA specifies that no payment shall be exchanged. The ODOC's *Inmates' Guide To Sexual Misconduct* also informs inmates that fees for medical services related to sexual misconduct are waived.

# **Corrective Action:**

1. OCTC shall provide clarification as to whether STI prophylaxis was offered or obtained for inmates pursuant to sexual relations with staff member.

# Standard 115.283: Ongoing medical and mental health care for sexual abuse victims and abusers

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.283 (a)

 Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility? ⊠ Yes □ No

# 115.283 (b)

 Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody? □ Yes ⊠ No

# 115.283 (c)

# 115.283 (d)

 Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if all-male facility.) □ Yes □ No □ NA

# 115.283 (e)

If pregnancy results from the conduct described in paragraph § 115.283(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if all-male facility.) □ Yes □ No □ NA

# 115.283 (f)

# 115.283 (g)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

# 115.283 (h)

 Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners? □ Yes ⊠ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- ODOC Health Services Policy OP 140118 (effective 1/18/17)
- MOU with YWCA

Findings:

115.283(a), (b), (f) PREA Audit Report ODOC Health Services Policy OP 140118 outlines emergency medical and mental health treatment, but not specifically ongoing treatment, though, page five does state, "Following the physical examination, there will be availability for an evaluation by a qualified mental health professional to assess the need for crisis intervention counseling and long-term follow-up." Furthermore, it states that prophylactic treatment and follow up for sexually transmitted infections will be offered to all victims as clinically indicated.

In practice, ongoing medical services are provided by transporting the inmate to the host facility and crisis intervention and emotional support is provided by the YWCA by virtue of the established MOU. The MOU outlines these services.

Documentation verifying ongoing medical and mental health for the inmate victims involved in the four investigations was not provided or noted during review of the investigative records and documentation.

# 115.283(c)

Policy language relevant to this provision, mandating a level of medical and mental health care consistent with a community level of care, was not provided.

As previously indicated, medical and mental health services are provided off site. Policy specifies that these services will be provided by qualified mental health professionals and email communication from a YWCA representative affirmed the qualifications of the YWCA personnel.

Medical and mental health staff were not interviewed since OCTC does not employ such staff and do not offer such services onsite.

# 115.283(d), (e)

These provisions are not applicable since OCTC is an all-male facility.

# 115.283(g)

ODOC Health Services Policy OP 140118 (*p* 3) asserts that treatment services are provided without cost to the inmate. The MOU with the YWCA specifies that no payment shall be exchanged. The ODOC's *Inmates' Guide To Sexual Misconduct* also informs inmates that fees for medical services related to sexual misconduct are waived.

# 115.283 (h)

Policy language relevant to this provision was not provided, in regard to conducting an evaluation of known inmate-on-inmate abusers. OCTC does not provide mental health services onsite and it was unclear whether an evaluation under this provision would be obtained. As reported by the case managers and intake staff interviewed (those that conduct the sexual abuse risk screening tool), the facility has had no such known abusers. Additionally, due to the step-down nature of this facility, if a known inmate-on-inmate abuser was discovered, the inmate would not be eligible for placement and would be transferred. The requirement of an evaluation of this nature would not be warranted at this facility.

# **Corrective Action:**

1. OCTC shall provide documentation of ongoing medical and mental health services for the inmate victims involved in the sexual abuse investigations.

# DATA COLLECTION AND REVIEW

# Standard 115.286: Sexual abuse incident reviews

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.286 (a)

 Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded? ⊠ Yes □ No

# 115.286 (b)

Does such review ordinarily occur within 30 days of the conclusion of the investigation?
 □ Yes ⊠ No

# 115.286 (c)

 Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners? □ Yes ⊠ No

#### 115.286 (d)

- Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility? ☑ Yes □ No
- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse? Ves Doe
- Does the review team: Assess the adequacy of staffing levels in that area during different shifts? ⊠ Yes □ No
- Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.286(d)(1) (d)(5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?
   ☑ Yes □ No

 Does the facility implement the recommendations for improvement, or document its reasons for not doing so? ⊠ Yes □ No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Sexual Abuse Incident Review
- Investigative Records and Documentation

# Findings:

115.286(a), (b)

The PAQ indicated that no sexual abuse incident reviews had been completed during the pre-audit period. This standard requires such a review at the conclusion of every substantiated and unsubstantiated sexual abuse investigation. Agency policy language was found in ODOC PREA Policy OP 030601 (*p* 28-29).

There were four allegations of inmate sexual abuse. All were staff-on-inmate allegations. One involved a staff member walking into the restroom while an inmate was giving a urine sample. Two were recent allegations and were still pending. One was substantiated and for this one, the *Sexual Abuse Incident Review* form was completed and was part of the investigative file. The date of the allegation was 7/31/17. The case was closed on 10/14/17 as indicated by email communication from the ODOC investigator to the facility. One sexual abuse incident review was completed by the director and assistant director on 3/09/18. Another review was completed on 4/02/18 and included the regional director, facility director, PREA compliance manager, and PREA compliance manager of OCTC's sister facility. The review was not conducted within 30 days of the conclusion of the investigation. OCTC needs to implement this practice.

# 115.286(c)

ODOC PREA Policy OP 030601 (*p 29*) addresses this provision stating that the review team shall consist of administrative staff with input from line supervisors, medical/mental health staff, investigators, and the PREA compliance manager.

Review of the completed reviews for the one substantiated case revealed participation by the regional director, facility director, PREA compliance manager, and PREA compliance manager from OCTC's sister facility but no investigator, medical/mental health, or input from line supervisors.

#### 115.286 (d), (e)

ODOC PREA Policy OP 030601 (p 29) cites this provision by outlining all required elements of the review.

Sexual abuse incident reviews are documented on the *Sexual Abuse Incident Review* document. This document captures the case number, type of allegation, review team members, an assessment of the location of the incident, an assessment of the motivation for the incident, staffing levels in the area, the need for deploying or augmenting monitoring technology, need for changes to policy or practice, recommendations and timeframe for implementing, and reasons for not implementing recommendations (if applicable).

The PREA compliance manager was interviewed as a review team member and explained the review process examines the incident in detail and they follow the designated review form. She further stated that once complete, the form is submitted to CoreCivic via the PREA Community email distribution for review and follow up. Regarding the reviews for the substantiated case, the review was sent back for revision; for additional consideration of changes that could prevent another such incident. It was re-reviewed and resubmitted.

# **Corrective Action:**

1. OCTC shall ensure that a sexual abuse incident review is completed within 30 days of the conclusion of a sexual abuse investigation if it determined to be substantiated or unsubstantiated. The review shall include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners.

# Standard 115.287: Data collection

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.287 (a)

■ Does the agency collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions? Ves Doe

# 115.287 (b)

Does the agency aggregate the incident-based sexual abuse data at least annually?
 ☑ Yes □ No

#### 115.287 (c)

 Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice? ⊠ Yes □ No

#### 115.287 (d)

Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?
 ☑ Yes □ No

#### 115.287 (e)

 Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.) ⊠ Yes □ No □ NA

#### 115.287 (f)

 Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)
 ☑ Yes □ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- Survey of Sexual Victimization (SSV)
- Sexual Assault Report
- Sexual Abuse Incident Review

# 115.287(a), (b), (c), (d)

ODOC PREA Policy OP 030601 (*p* 30) addresses the collection and aggregation of sexual abuse data. CoreCivic APS OP 030601 (*p* 17) addresses the collection and use of data as well specifying that it shall include, at minimum, all categories of data necessary to respond to the Survey of Sexual Victimization (SSV).

This data was collected, and was reviewed, on the ODOC's *Sexual Assault Report,* which indicates on page two whether the incident is: inmate-on-inmate sexual harassment, inmate-on-inmate nonconsensual sexual act, inmate-on-inmate abusive sexual contact, staff sexual misconduct, or staff sexual harassment. These categories comprise what is necessary to complete the SSV. The *Sexual Abuse Incident Review* document captures the same categories. The most recent completed *Survey of Sexual Victimization* (2016) was provided for review as well.

The PREA coordinator collects and aggregates all department sexual abuse and sexual harassment data on an ongoing basis.

# 115.287(e)

ODOC PREA Policy OP 030601 (*p* 31) states that the agency will collect incident-based and aggregated data from private facilities with which it contracts. This is accomplished via the Sexual Assault Report that are completed at the facilities and submitted. The PREA compliance manager and PREA coordinator discussed this requirement; being two tracks of reporting data and incidents, to ODOC as well as to CoreCivic.

# 115.287 (f)

This provision has no bearing on compliance since the Department of Justice has not requested sexual abuse data.

# **Corrective Action:**

None required.

# Standard 115.288: Data review for corrective action

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.288 (a)

- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas? ⊠ Yes □ No

 Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole? ⊠ Yes □ No

# 115.288 (b)

 Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse ⊠ Yes □ No

#### 115.288 (c)

Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means? ⊠ Yes □ No

#### 115.288 (d)

 Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility? ☑ Yes □ No

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic 2016 PREA Annual Report
- CoreCivic Agency Website

# Findings:

#### 115.288(a), (b), (c)

CoreCivic APS OP 030601 (*p* 17-18) addresses data review pursuant to this standard; identifying problem areas, taking corrective action, and preparing an annual report.

The auditor was provided with the CoreCivic's 2016 PREA Annual Report. The report contains information on the scope of the report, definitions of sexual abuse and sexual harassment (as defined in the PREA Standards), data collection methods and efforts, audits completed, corrective action taken, and data comparison between 2014, 2015, and 2016. It is a detailed report that contains detailed data; breaking it down by facility type (prisons/jails and community confinement) and then by incident type (staff-inmate sexual abuse, staff-inmate sexual harassment, inmate-inmate sexual abuse, inmate-inmate sexual harassment) and then by case disposition (substantiated, unsubstantiated, unfounded). The report includes narrative portions explaining agency PREA efforts and the collection, review, and trends in data. The report also depicts trends in substantiated incidents; showing a minor increase from 2014 to 2015 and again from 2015 to 2016. The detail, data, and information contained in this report exceeds this standard.

The report was created by the CoreCivic PREA coordinator. The first page and summary of the *2016 PREA Annual Report* contains the signature of the executive vice president and chief corrections officer; Harley G. Lappin.

CoreCivic PREA Annual Reports from 2013-2016 are posted on the agency public website: http://www.corecivic.com/the-prison-rape-elimination-act-of-2003-prea

The agency head designee, Steven Conry, elaborated on the agency's use of sexual abuse and sexual harassment data to continually improve PREA efforts. He further explained the type of data that is collected; expressing familiarity with the annual report data, and the agency's data-driven approach; detecting trends and using that to identify needed corrective action.

# 115.288(d)

ODOC PREA Policy OP 030601 (*p* 18) cites this provision, stating the agency may redact specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility, but must indicate the nature of the material redacted. The PREA coordinator indicated that it has not yet been necessary to redact information from the annual reports.

# **Corrective Action:**

None required.

# Standard 115.289: Data storage, publication, and destruction

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.289 (a)

Does the agency ensure that data collected pursuant to § 115.287 are securely retained?
 ☑ Yes □ No

#### 115.289 (b)

 Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means? ☑ Yes □ No

# 115.289 (c)

 Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available? ⊠ Yes □ No

# 115.289 (d)

■ Does the agency maintain sexual abuse data collected pursuant to § 115.287 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise? Ves Does No

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

- Pre-Audit Questionnaire (PAQ)
- ODOC PREA Policy OP 030601 (effective 7/17/17)
- CoreCivic APS OP 030601 (effective 4/04/16)

# Findings:

# 115.289 (a)

ODOC PREA Policy OP 030601 (p 31) states that data will be securely retained. This was corroborated by facility and agency practice. CoreCivic APS OP 030601 (p 17) states, "Data collected for this purpose shall be securely stored and retained in accordance with the facility's record retention policies."

# 115.289(b)

ODOC PREA Policy OP 030601 (*p* 31) states that data will be made available on the public website and updated annually. It does not make reference to data from facilities with which it contracts, though, review of the website ...

CoreCivic APS OP 030601 (*p* 17) states, "The FSC PREA Coordinator shall make all aggregated sexual abuse data available to the public at least annually through the CoreCivic website." Review of the CoreCivic website affirmed the availability of the sexual abuse data and the data was made available annually as evidenced by the *PREA Annual Reports* from 2013-2016.

# 115.289(c)

ODOC PREA Policy OP 030601 (p 31) states that "individually identifying information will be redacted."

Review of the data on the ODOC website revealed no personal identifiers.

CoreCivic APS OP (*p* 17) states, "Before making aggregated sexual abuse data publicly available, CoreCivic shall remove all personal identifiers."

Review of the data on the CoreCivic website revealed no personal identifiers.

# 115.289(d)

ODOC PREA Policy OP 030601 (*p* 31) states that data will be maintained for at least ten years after initial collection. Ten years has not yet passed for actual verification.

CoreCivic APS OP 030601 (*p* 17) states, "Data collected for this purpose shall be securely stored and retained in accordance with the facility's record retention policies." The PAQ indicated that CoreCivic retains data for at least years, in accordance to this provision.

# **Corrective Action:**

None required.

# AUDITING AND CORRECTIVE ACTION

# Standard 115.401: Frequency and scope of audits

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.401 (a)

During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (*Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.*) ⊠ Yes □ No

# 115.401 (b)

- Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.) ⊠ Yes □ No
- If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is **not** the second year of the current audit cycle.) ⊠ Yes □ No □ NA
- If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is **not** the *third* year of the current audit cycle.) □ Yes □ No ⊠ NA

# 115.401 (h)

Did the auditor have access to, and the ability to observe, all areas of the audited facility?
 ☑ Yes □ No

# 115.401 (i)

#### 115.401 (m)

Was the auditor permitted to conduct private interviews with inmates, residents, and detainees?
 ☑ Yes □ No

#### 115.401 (n)

# Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's

conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

None

# Findings:

Through discussions with the PREA coordinator, the auditor learned that the agency, CoreCivic, ensures that one-third of their facilities are audited each year and the PREA coordinator is charged with this responsibility. The PREA coordinator and auditor discussed some logistics and challenges related to making this happen.

The auditor observed all areas of the facility, which included any and all areas in which the auditor requested to see. The agency and facility were very accommodating with all documentation requests. Interviews were conducted in private settings; without being heard by others. All information obtained and observation by the auditor supported the fact that inmates were permitted to send confidential correspondence to the auditor, although, no correspondence was received.

# **Corrective Action:**

None required

# Standard 115.403: Audit contents and findings

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.403 (f)

The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports within 90 days of issuance by auditor. The review period is for prior audits completed during the past three years PRECEDING THIS AGENCY AUDIT. In the case of single facility agencies, the auditor shall ensure that the facility's last audit report was published. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.) ⊠ Yes □ No □ NA

# Auditor Overall Compliance Determination



- Exceeds Standard (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

# The following evidence was analyzed in making the compliance determination:

• Final PREA audit reports on agency website

#### Findings:

Upon review of the agency website, the auditor confirmed that all PREA auditor reports, from all CoreCivic facilities, are posted publicly.

#### **Corrective Action:**

None required.

# AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any resident or staff member, except where the names of administrative personnel are specifically requested in the report template.

# **Auditor Instructions:**

Type your full name in the text box below for Auditor Signature. This will function as your official electronic signature. Auditors must deliver their final report to the PREA Resource Center as a

searchable PDF format to ensure accessibility to people with disabilities. Save this report document into a PDF format prior to submission.<sup>1</sup> Auditors are not permitted to submit audit reports that have been scanned.<sup>2</sup> See the PREA Auditor Handbook for a full discussion of audit report formatting requirements.

Talia Huff

6/01/18

**Auditor Signature** 

Date

<sup>&</sup>lt;sup>1</sup> See additional instructions here: <u>https://support.office.com/en-us/article/Save-or-convert-to-PDF-d85416c5-7d77-4fd6-a216-6f4bf7c7c110</u>.

<sup>&</sup>lt;sup>2</sup> See *PREA Auditor Handbook*, Version 1.0, August 2017; Pages 68-69. PREA Audit Report Page 115 of 115