

**FREE Course**

# Critical Communication Skills in Officer/Citizen Encounters Instructor Training Program



**Picher, OK**  
**March 31- April 03, 2025**

**THE FEDERAL LAW ENFORCEMENT TRAINING CENTER PRESENTS:**

Critical Communication Skills in Officer/Citizen Encounters Instructor Training

This program assists law enforcement personnel in gathering information regarding best communication practices used by officers who can de-escalate and diffuse conflicts during citizen encounters in a wide variety of scenarios. The program incorporates communication principles to avoid, de-escalate, and diffuse conflicts in officer citizen encounters.



— CLICK HERE —  
**APPLY NOW**

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**There is NO COST for this class.**  
Applicant must be a state, local, or tribal officer or agent.  
For full list of FLETC training being offered:  
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