



OKLAHOMA
CareerTech

Badge Details

Name	1118 - Network Technical Support
Description	The Network Technical Support test measures knowledge of Network Technical Support. It is designed for IT professionals who are responsible for the setup, configuration and maintenance of a network and those responsible for end user network support. This support could be face to face or via a help desk.
Criteria	<p><i>Candidates receiving this certification will take an exam with the following criteria:</i></p> <p>The exam is composed of 30 questions.</p> <ul style="list-style-type: none">• End User Support• Network Design• Network Health• Network Security• Switching and Routing• WAN Support• Wired LAN Support• Wireless LAN Support