

Oklahoma Community Access Portals

Questions and Responses

Please note: This FAQ is an evolving document. Information might be modified or eliminated in later iterations. The latest version should be used exclusively.

This FAQ was developed as a broad public resource and is intended to be strictly informational. The answers contained in this FAQ will not include complete information as the questions posed do not provide complete information. This document may be consulted as a reference but should not be relied on for a complete assessment. The OBO encourages potential applicants to consult their legal counsel in finding answers to these questions.

Updated: 9:00am CT, July 21, 2026

1. Are the portals in the flyers the models that will be used?

Yes, the two options available on the flyer are the only pods available.

2. When are the requests for the portals due?

Our website for orders went live on Monday. Orders requests will be fulfilled first come first serve. Orders will be accepted until filled.

3. Will there be requirements for state and federal usage reporting for the library, or will that be handled through the OBO?

Libraries are not subrecipients of the grants but there will be reporting requirements for the period of performance, ending in December of 2026.

4. Are there requirements for how long the library must keep the portal if it is not being used? Can it be moved to another location?

Portals will need to remain in the same location for the period of performance ending in December 2026. Location changes will be handled on a case by case basis.

5. Regarding the reporting requirements for the period of performance. What information, if any, would the library be required to provide?

Libraries would be required to respond to the OBO requests for reporting on usage and functionality for the length of the period of performance ending December 31, 2026.

6. When ordering portals, the pictures show them side by side. Can libraries get the portals installed right next to each other?

Yes, the portals can be installed right next to each other.

7. What are the dimensions of the portals?

The dimensions can be found [here at the bottom of the webpage in two separate PDFs](#).

8. When residents use the portals, is there a specific platform or health center provider type used to access care?

Portals will be able to access the internet and residents can choose from any healthcare site or provider. Additional resources will be available that may help residents find the appropriate provider, if needed.