

Oklahoma 9-1-1 Management Authority Special Meeting Minutes June 5, 2025, at 1:30 PM

1. Call to order, roll call, and determination of a quorum.

Adam Griffith	Lance Terry	
Belinda McGhie	Stacey Root	
Ben Curry	Karen Douglas	
Brandon Reynolds	Michael Coonfield	
Brent Hawkinson	Amy Cardwell	
Chrissy Brown	Austin Bower	
Justin Carnagey		
Mark Sharpton		
Mary Harris		
Nicholas Carrao		
Shaun Barnett		

Roll was called, and a quorum was determined to be present with eleven members present.

2. This special meeting of the Oklahoma 9-1-1 Management Authority ("Authority") has been convened in accordance with the Oklahoma Open Meeting Act.

If an Authority member would like to add an agenda item to the next regularly scheduled meeting, please contact the 9-1-1 Coordinator and the Authority Chair at least one (1) week in advance of the meeting.

- 3. <u>Welcome to members of the Authority and guests in attendance</u>. Mr. Sharpton welcomed members of the Authority and guests in attendance.
- 4. Possible discussion, revision, and vote to approve minutes of the May 1, 2025, special meeting.

 Mr. Sharpton introduced the minutes for the May 1, 2025, meeting, allowing a few minutes for the Authority to review them.

A motion was made for approval by Mr. Griffith, with a second by Mr. Hawkinson. The motion passed with eight ayes and zero nays. Ms. McGhie, Ms. Brown, and Mr. Carangey abstained.

5. <u>Possible discussion, revision, and vote to approve the financial reports for March and April 2025</u>.

Mr. Terry reported on the financial report for March and April 2025, stating the Authority was within the percentage for this time of year and working to close out the year's fiscal budget over the next couple of months. Mr. Terry reported on the month's ending balances, deposits, and expenditures. He

provided the grant report, which was within the packet, and the wireless report as well. He allowed for questions.

Hearing none.

A motion was made by Mr. Curry to approve, and a second by Ms. Brown. The motion passed with eleven ayes and zero nays.

6. <u>Possible discussion, revision, and vote to approve the changes to the FY25 Audit Form as recommended by the Administrative Committee pursuant to 63 O.S. § 2864(7).</u>

Mr. Terry explained that he tasked staff with reviewing and removing some of the questions from the Registration Forms. Over the years, there have been additions to the Registration Forms, and we wanted to take a close look at what we've been asking the PSAPs and try to reduce the number of questions that are being asked.

Ms. Root explained the changes, as Mr. Terry said, more was removed than added. Ms. Root referenced the packet, the list of questions that were changed, after going through the Registration Forms, and took away things that were no longer either valid or didn't provide the feedback or answers that were very relevant to what we were trying to use those questions for. Going through and seeing the questions that we removed, for instance, we removed all of the Technology Contact; Ms. Root stated she felt this was a source of stress for most people trying to figure out how to supply this information, if the PSAP didn't have someone who was their technology contact. The only thing that was added, so to speak, was moving "Do you have a COOP plan" up with the other COOP plan questions, so it made more sense when you're answering other COOP plan questions. All the others listed are removed. Ms Root offered to answer any questions.

Mr. Terry added that we will be changing the name from Registration Forms to Audit Form. This is the formal request. The name Registration Form says that a PSAP is registering the PSAP, but what does that mean. There's a real loss of language when it comes to that. The reality is, we are going to be moving into audits and auditing this information, and renaming this as an Audit Form brings a lot more awareness at the local level pertaining to the need to fill these out accurately.

Ms. Harris asked if this was all the changes to the Audit Form.

Ms. Root replied, Yes, this was all the changes listed in the packet.

Ms. Harris commented that last year there were changes and notations to revenue, about different time frames- would those still be there.

Mr. Terry explained that the revenue section will be removed; it's listed as 9, 10, 11 on the list in the packet. The revenue will still be there, in regard to where you are getting any revenue, such as appropriations or grant funding, that will need to be reported and will still be shown. However, the wireless funding will be removed because we have access to that through the Oklahoma Tax Commission reporting; therefore, there is no need to report that. We just need to know where your additional funding is coming from.

Ms. Harris asked again, This doesn't encompass all the changes that we see as related to what we saw last year.

Mr. Terry replied That's correct, the changes that were made last year will still be there; an example would be the ILA that we asked to be uploaded. This will be changed to, If you haven't uploaded an ILA or have any additional ILAs, you have not reported to the state, then please upload those. So it's just, we are cleaning up some of that language, because this is a partial list of what we were removing and what we are moving.

Ms. Harris asked why the Forms in their entirety were not included in the packet.

The other items are more instructional. It's not a removal of the question. We're providing more information on the instructions for it, and we can certainly put the whole thing together and send it out. It was to cut down on the confusion.

Ms. Harris commented that it's a challenge every year to find the information requested and put it together in the format that is requested. That is why she asked if this was all the changes.

Mr. Terry clarified that this is all the changes with the addition of some additional instructions to clarify questions. Basically, the questions are going to be the same as what you saw last year. With the exception that these are being removed.

Ms. Harris asked if there won't be revenue questions other than those revenue questions that are present each year.

Mr. Terry explained that it is correct, and we're removing these three, but all the other revenue questions remain.

A motion to approve the changes was made by Ms. Brown, a second by Mr Carrao. The motion passed with eleven ayes and zero nays.

7. Possible discussion, revision, and vote to approve a list of recommendations to PSAPs regarding the requirements listed in Alyssa's Law that require school panic alarms to "integrate with public safety answering point infrastructures to transmit 9-1-1 calls and mobile activation." 70 O.S. § 5-149.4. Mr. Terry introduced Alyssa's Law. In 2024, Alyssa's law was passed in the state of Oklahoma. A synopsis of Alyssa's Law has several points, one of them was that all schools in Oklahoma will have a panic alarm that will integrate with the public safety answering point (PSAP) infrastructure. Meaning, it's a standalone app that's running in the background? Is that sufficient? Is it a standalone app running on one computer in the corner? Is that sufficient? Is that truly integrated with the infrastructure? Another part of this was that the school, the State Department of Education, would create a master list of approved vendors to provide panic buttons, and so they went out to an RFI last year. Mr. Terry stated he was was able to inject some information into that about the cap protocol, which is an alarm protocol put out by CISA allowing panic buttons to be able to integrate with public safety answering port infrastructure and various products can do that, but it has to be put into a standardized format, so we were able to inject that in. However, when it came to evaluation, he was not included in the evaluation of those vendors. They approved eleven vendors on that state contract,

which, as far as he knew, RAVE Panic Button was one of those vendors that had been approved, and as he understood it is they were looking at additional vendors to be approved on that list also. Mr. Ryan Deathridge, the 9-1-1 Coordinator for Kingfisher County, and also on the State Department of Education Board, approached Mr. Terry with some concerns related to the contractual situation with RAVE. How's this going to impact the PSAP? He had concerns about six different school districts in Kingfisher, and if all six districts chose a different platform, what does that mean to the PSAP, especially when we haven't been involved in this discussion? The good thing about it is that, under the second bullet point, it says, RAVE, panic alarm contract ends June 30.

The one thing that has been changed since your initial packet got sent last week is that the contract has moved to the Department of Public Safety, which has renewed that contract; therefore, the RAVE Panic Button will still be available to schools under a state contract, and the state will pay for that service. However, there's still a question as it relates to Alyssa's Law and the ability for schools to have freedom of choice, to choose a panic button. RAVE covers 98% of the schools, which means there are 2% of the schools that still aren't using anything or are not using RAVE. Mr. Terry said he suspected that the list would grow, and perhaps people will move away from RAVE, because of the Executive order that called for using RAVE, but now that there's freedom of choice, there are opportunities for them to combine a panic button with other services they're already paying for within the school district. Mr. Terry didn't want to get too much into details, but said the reality is, why run two systems if running one could work, and it doesn't cost any more money? Why choose RAVE even if it's free? Those are concerns, Mr. Terry said he has moving forward.

In Alyssa's Law, it does not state that the public safety answering point has to accept what the school chooses. It doesn't state that we have to do what the school system wants. We can inject into that conversation. Therefore, what we want to do is put this one-page informational sheet (provided in the packet) out to all the PSAPs and start the conversation now. Mr Terry stated he suspected that on August 15, there would be at least one PSAP who would be approached by a school district and asked to monitor this. Presenting the app, with their IT person, ready to load it on your equipment, is confusing. Therefore, it is our intent to make sure we're educating our PSAPs correctly. Make sure that they start the conversation. Make sure they upward lead these discussions with their police chief, fire chief, EMS director, and ensure that we're efficient with the panic button alarm monitoring, because the fear is when the panic button needs to be used, there will be a delay, and then it will be put back on the dispatchers shoulders that they failed. There is enough turnover and issues without putting more pressure on the dispatch center. Leadership needs to contract for every school within your district, and take these bullet points and talking points and move them forward.

The only other change I would like to see is to have the process explain what processes the PSAPs need to know and they need to explain the process that they currently use for RAVE, which is why an an additional bullet point shuold be added to explain the process currently used with your panic button system, and what does that mean to the PSAP, or what does the PSAP do with that example if the RAVE Panic Button is pushed, if 9-1-1 does not come in and validate that panic button, there will be a delay. People need to understand that this is a two-step process, and it must go all the way through. Now's an opportunity to open up the discussion. What panic button are you going to use? Are we willing to monitor it? Because I think there is a choice in that. What equipment do I need to ensure that I can monitor it accurately? Does that mean you replace some core infrastructure within the PSAP- then maybe that's what needs to be done.

The other side of this is that the school is responsible for funding the integration into the public safety entry point. Understand that's what Alyssa's Law says. So we're hoping that people will remain with RAVE because that's what the state of Oklahoma, and Mr. Terry, stated he is going to help support and support Commissioner Tipton. After all, they have another mission that they have to press forward with. However, this is freedom of choice because of Alyssa's Law is at the local level.

Mr. Terry yielded to questions.

Ms. McGhie stated she was told by Tulsa Public Schools that a decision was due by June 30th, and therefore, they are meeting with them tomorrow. Her concern was with the budget cycle being late, as information was being sent out in August.

Mr. Terry stated that information is going to be put out as soon as the Authority approves this list; it will go out. Immediately start contacting your school district. The reason they're probably saying June 30 is because that's when the RAVE Panic Button contract ended for the state of Oklahoma; it will need to be decided whether to replace it. That's probably the catalyst that was driving that June 30 date. However, understand that the contract has now been renewed, so if they want to continue with RAVE and you can continue the process, but make sure and explain the process. Mr. Terry asked Ms. McGhie if there had been any issues in Tulsa.

Ms. Brown informed the Authority that she met with her school board yesterday, and out of the nine people there, only one superintendent and one elementary principal had received the email about RAVE. There may be a delay in getting that information out to other school board members that it had been renewed.

Ms. Harris commented that previously, the state had mandated RAVE across all the schools.

Mr. Terry concurred that yes, that was mandated by the Executive Order of the Governor.

Ms. Harris continued that now the state is still contracting with RAVE, but the schools have to pay for it if they want to keep it.

The state passed held Alyssa's Law, which changed the Executive Order as it pertained to options. When that law went into effect, it overrode the Executive Order and allowed freedom of choice for the schools. That's when the Department of Public Safety (DPS) stepped in from their school security side with their ability to monitor all the alarms in the state and have the troopers monitor the alarms through one device.

Mr. Terry responded to Ms. Harris, stating that DPS has signed a new contract for RAVE Panic Button, to provide it free if the schools choose to use it. For example, the City of Lawton does not use RAVE, and they have the freedom to do that now. This handout will hopefully help lead the locals. Mr. Terry stated he was available to answer questions and, if needed, would offer to bring in DPS to answer questions.

Mr. Sharpton called for questions.

Hearing none, a motion was made to approve the list of recommendations to PSAPs by Ms. Brown; a second was made by Mr. Curry. The motion passed with eleven ayes and zero nays.

8. <u>Possible discussion, revision, and vote to adopt the Oklahoma 9-1-1 Management Authority 2026</u> Fiscal Year Budget. 63 O.S. § 2864-(3).

Mr. Terry referenced the proposed budget within the packet and mentioned a few changes. He pointed out the middle column adjustments as they relate to what is itemized. The compensation time reimbursement that's under salaries, at \$10,000; Emergency Management has stopped providing comp time, the three-month comp payouts are not paid out like they used to be in the past, which is just banked, and the comp is used like everybody else. Therefore, there is no need to budget for that.

Mr. Terry requested a 3% increase for all staff members. If you look at the revenue, there is just a small amount, over 3% increase as it relates to our projected revenue from 2025 to our projected revenue from 2026. Mr. Terry stated he felt justified in being able to give a cost-of-living increase to staff. The other items are an increase in software maintenance to help support the cybersecurity office with some additional tools they requested in order to provide assessments as precursors to NG9-1-1, as well as a \$5,000 increase for the 9-1-1 Coordinator Workshop. There are discussions of a potential breakout for new 9-1-1 Coordinators, which has been requested by the people who have been in attendance, requesting more details. Mr. Terry stated he was not sure how that would be done, but that is important to everyone. It is also possible that a cybersecurity exercise may be done and have a breakout at the same time, so we're working through that now. Because of these possible new additions, there may be some additional costs. Mr. Coonfield will provide a report on the success of the Workshop later in the meeting.

Mr. Terry continued, projects and grants, and NG9-1-1 planning and deployment were kept at \$8 million, although there are still some things that are coming out of that account related to the Mission Critical Partners contract. The FY24 grant program, to close that out, we moved over to \$2.1 million, and the 2025 grant program is at \$7.5 million, which was what was budgeted last year. The 2026 grant program, which has \$4.7 million, has grants being approved today. Mr. Terry called out the grant report in the packet, pointing out the 2025 grant with \$5.9 million still available in that program.

In talking to Ms. Douglas, one thing that's been a problem is that the grants are on a two-year cycle, and the budget is on a one-year cycle. Therefore, we are going to change that to a budgeted line item for grants within that budget year, not the grant year. For example, that would be about \$4.5 million in our grant program. We tried to estimate what was needed to fulfill the obligation, and in October, we approved new grant guidelines with a new amount, which just causes a lot of confusion. Mr. Terry stated he would like to have a standard line item for grants for this year, then July 1, we will stop issuing grants out of last year's grants account and issue them out of a new account; closing the obligations out on June 30 for the 2025 grant, then transfering that funding into the 2026 grant program, asking for a budget adjustment to do that. Making it gone when it's gone. That's not really how we operate, and we're going into a 12-month cycle for our grant program, year to year, and we'll transfer mid-year, with the residual from the previous year. You can see our reserve at \$6 million again, funding projected to come out this next year, hopefully with NG9-1-1.

Mr. Terry offered to answer any questions.

It was pointed out that on the Maintenance and Operations that it should be 15. Mr. Terry stated he would correct it.

Mr. Terry added that we will be coming back in September with a closeout, which will have a budget amendment. The closeout at the October meeting will have an amended budget with a closeout. We will not have that ready by August, but we'll have it by October, and at that point we can show the actual carryover.

Mr. Sharpton called for questions.

Hearing none, a motion was made to approve the presented budget with the note to correct the 15 was made by Mr. Griffith; a second by Ms. Harris. The motion passed with eleven ayes and zero nays.

9. Possible discussion, revision, and vote to approve the quote to Mission Critical Partners to assist Cimarron County in completing a master plan to deliver Phase II 9-1-1 service. This includes any necessary contracts with neighboring PSAPs and also a grant application for such services. Funding will be allocated from the capital outlay budgeted line item "Administrative Committee Set aside to meet Board Goals." 63 O.S. § 2871. K.

Mr. Terry noted the proposal was not in the packet. The proposal was received on Tuesday and reviewed by Mr. Carnagey and himself, who found some inaccuracies as it relates to how it's currently written, and felt it wasn't ready to be shared. Therefore, Mr. Terry asked for it to be officially tabled. He also wanted to make sure the Authority were aware, and provide a synopsis about this, that Mr. Carnagey is trying to run the Panhandle, and has done a great job; but he is also running a 9-1-1 center and faces the same thing everybody else does with staffing and trying to educate his people on the things that he does every day. As much help as he's provided, Mr. Terry stated he felt it's not fair, there has been help for other 9-1-1 centers with assistance in project management; this is very important to the 9-1-1 Authority. Bringing them on and bringing on a third party to help package this, get their plan written, I think it's important. Mr. Terry informed the Authority that if they had questions between now and August, as this will be on the agenda in August, if you have questions, please contact him before that meeting, and we'll help answer those questions.

Mr. Sharpton called for questions.

Hearing none, a motion was made to table the master plan from Mission Critical Partners by Mr. Curry; a second by Ms. Brown. The motion passed with thirty-seven ayes and zero nays.

10. <u>Possible discussion, revision, and vote to approve changes to the "Minimum Training Guidelines for Telecommunicators"</u>. 63 O.S., § 2864-(14).

Mr. Curry provided some background on where this came from. In Edmond, they use the APCO 40-hour training class to satisfy the state's training requirement; however, six topics aren't covered APCO class. One of them is the Diversity Awareness course that's listed there. Once a dispatcher has been employed for two years, then we promote them to essentially a Dispatcher II; but in order to do that, there's a list of requirements they have to complete. Mr. Curry shared that his Training Coordinator was checking off tasks to ensure people were eligible for a promotion, and noticed the diversity class

that we normally use on the FEMA website was no longer available due to Trump's executive orders; it was no longer there. After some research to find a replacement class, and seeking advice from Mr. Terry and consultation with legal, it was determined that the Governor has signed an Executive Order that bans us from requiring such training. Today, Mr. Curry stated he is asking the Authority to approve the removal of that alignment from the Minimum Training Standard to align with the Governor's Executive Order.

Mr. Terry added that this is a request from the Management Authority office due to an inquiry from one of our PSAPs, obviously, Edmond. This has not been vetted through the Operations Committee. It was felt like we needed to take action quickly, since an Executive Order was dictating that this training should not be included, which somewhat bypasses the state mandate that says that the 9-1-1 Management Authority will consult with regional training systems or training groups to make changes or do things with the training guidelines. Please understand that we are bypassing the process of normal changes to the training guidelines. It needed to be brought forward for discussion. If you would like to send it back to the Operations Committee for their approval, that would be fine, but that would need to be the motion; or we can move forward and follow the Executive Order as the Governor set forth.

Ms. Brown stated she did not want to do anything to jeopardize the progress already made.

Ms. Harris commented that the diversity training impacts those with special needs. How does that impact the training for that?

Mr. Curry responded that there's actually a separate section that calls out callers with disabilities, which is a separate line item, because that's another one of those that we have to do additional info in the 40-hour.

A motion was made by Ms. Brown to approve the removal of the entry; a second was made by Mr. Griffith. The motion passes with nine ayes and zero nays. Mr. Reynolds and Ms. Harris abstain.

12. Possible discussion and action regarding the following grant requests:

APPLICANT NAME	GRANT TYPE	STATE AMOUNT	LOCAL MATCH	TOTAL REQUEST AMOUNT	RECOMMENDATION
LeFlore County	Radio	\$251,439.68	\$62859.92	\$314,299.60	Fund
McIntosh County	CONS	\$782,525.98	\$195631.49	\$978,157.47	Fund
Okfuskee County	GIS	\$74,190.00	\$0.00	\$74,190.00	Fund
TOTAL		\$1,108,155.66	\$258,491.41	\$1,366,647.07	

a. The grant request from LeFlore County is requesting a radio console, a request for outdated equipment to replace their outdated radio console equipment, a new recorder, and a dispatch console for the amount of \$251,439.68 in state amount, \$62,859.92 local match for a total of \$314,299.60.

A motion was made by Ms. Brown to approve the grant request for \$251,439.68, contingent on a state amount, \$62,859.92 local match for a total of \$314,299.60; a second was made by Mr. Reynolds. The motion passed with thirty-seven ayes and zero nays.

b. McIntosh County requests a consolidation grant that will consolidate three PSAPs into one: McIntosh County, the City of Eufaula, and the City of Checotah, with the PSAP located in Checotah. The grant request includes various hardware and software, including a new radio console, tower, and generator. The request is for a state commitment of \$782,525.98 with a local match of \$195,631.49 for a total of \$978,157.47.

A motion was made by Ms. Harris to approve the grant request from McIntosh County with a state commitment for \$782,525.98 contingent on a local match of \$195,631.49 for a total of \$978,157.47; a second from Mr. Barnett. The motion passed with elveln ayes and zero nays.

Mr. Terry commented that Checotah and McIntosh County were present, and he wanted to acknowledge his appreciation for the work that's going into this. The city was caught off guard quickly and had to work together to try to fix some things there locally over the last year, but this partnership has been working for a while, and he appreciated everybody in the county and city working together to get things done.

c. The final request is from Okfuskee County for GIS to correct some discrepancies in their GIS data for the County. The state has committed \$74,190.00, and therefore the total awarded would be \$74,190.00.

A motion was made by Ms. Brown to approve the grant request from Okfuskee County of \$74,1940 coming from state funds, no match required; a second was made by Ms. McGhie. The motion passed with eleven ayes and zero nays.

- 4. Committee and Staff Reports: (discussion only)
 - a. The Programs Coordinator update was provided by Ms. Root. She reported on the FY25 upcoming audit, providing some background on the Forms. When the registration forms were created, they were initially designed to collect information from the PSAPs and provide the information as a registration form; however, over time, the name remained, even though the benefit behind the idea and the information collected changed. The name began to hinder the collection of information and, in some aspects, made the collection of that data seem less important than it was to those providing it.

For that reason, we have decided to change the name from Registration Form to an Audit; that's what this is, an Audit. An Audit of information from each PSAP, where the information collected is critical to showing the cost of doing business in the PSAP. To show what technology is being used and what technology is not being used, and who is in charge. We want to be partners in this collection of data and to help make this a better process. To do that there will be help, by means of reviews, like there have been in the last couple of years with the PSAPs, and hopefully in August, we'll start offering one on one in person reviews to allow us to meet with the PSAPs to see what they can do and what we can do to help them.

The audits will be more focused, and we will expect better responses from the PSAPs than what they have been providing. This is because we will start getting serious about the information that's being provided to better prepare for NG9-1-1. No questions are being added, just questions removed. We're here to help.

- b. The Administrative Committee report was given by Mr. Carnagey, who informed the Authority that the Committee has been working with Mr. Terry and staff on the FY26 budget discussion and review. The Committee has also been meeting to review the 2026 Grant Guidelines to update and make changes. There has also been work with Cimarron County and Mission Critical, and their new quote, which has been discussed already, and hopefully, there will be an update in the August meeting.
- c. There is nothing to report from the Legislative Committee.
- d. There is nothing to report from the Grants Coordinator Update.
- e. There is nothing to report from the Technical Committee.
- f. The Technology Coordinator report was given by Mr. Coonfield. He informed the Authority of the Cybersecurity update, which is currently in the process of securing software and tools to further assist with the cybersecurity assessments, which will be completed before connection to the ESINet Core Services. The GIS update to date, there are 79 addressing authorities that have uploaded to the state repository. The toolkit is in the process of being redeveloped. Feedback has been received from eleven testers, and ODOT is currently in the process of reviewing and implementing these changes.

The OKSCAUG conference will be held on Tuesday, September 16, at the Metro Technology Center Spring Lake Campus in Oklahoma City.

The 9-1-1 Coordinators Workshop was held in Norman on May 8th and 9th, witih 125 attendees, with some of the feedback from the participants saying they "thought it was great training", "especially good networking", "very helpful topics and good speakers", and "one of the best training conferences they've been to". As Mr. Terry mentioned earlier, we're looking at breakout sessions for the next Workshop, and this has had a few comments like this, "I think some of the sessions were tailored to people who have been in the Coordinator role for a long time, instead of those who have been learning and trying to grasp certain concepts." Therfore, Mr. Coonfeild stated he is looking for breakout sessions for next year.

Mr. Coonfield especially wanted to thank Ms. Andrea Lewis and Mr. Russell Anderson, and the staff at the City of Norman 9-1-1 for hosting the meet-and-greet at their facility during the Workshop. He stated he is working on securing a date and location for the 2026 Coordinator Workshop.

All the documents have been submitted to OMES for review and the creation of the NG9-1-1 RFP. OMES has a new process, which was implemented in mid-April, and which information includes the following, and was provided by OMES. The first step is the OMES Category Manager submitting a PIR request, which that request will help Information Services assign Information Technology stakeholders to this RFP. That step has already been completed. OMES will then initiate a solicitation, a solicitation panel that will discuss the RFP and the documents. It will then be sent to legal for review. After the legal review, it will then be sent to

the solicitation team, and in bold letters, I put a timeline unknown. So this is a new process, but I'll report out to the Authority with updates.

Cybersecurity specialist Ms. Cardwell presented at the Coordinator Workshop with OK ISAC. This presentation is now available on Virtual Academy. Also attended the University of Oklahoma Cyber Security Essentials training workshop for IT professionals and the Texas A&M Physical and Cybersecurity for Critical Infrastructure class.

- g. Ms. Brown gave the Operations Committee report. She reported that during the last meeting, they had been in contact with the person selected to host the in-person training on leadership. She couldn't remember her name off the top of her head. The class is designed to encourage upward leadership within the state, and the Committee is looking to host it in the second or third week of September or December. The decision was based on the 9-1-1-Coordinators Workshop and the regional trainings, and with the many turnovers that we need to make sure that we're, we're growing leadership within the industry.
- h. The Training Coordinator's report was provided by Mr. Terry. He reported that, as you can tell, he is not Ms. Goodner, and if you haven't heard, Ms. Goodner resigned from her position with the Authority. Her last day was the previous Friday; she is retired again, and he said he was lucky enough to pull her out of retirement for two and a half years, and she's decided to stay back and focus on her family. He stated she is still committed to 9-1-1, and actually already submitted a white paper for a training class for the OKPSC in Tulsa, and she's asked Mr. Terry to help co-teach a leadership class there.

There is some cross-training that is happening in the office for Virtual Academy, so we feel confident we're able to carry on at least the basics of what she provided. We still want to continue to push forward with an RFP for the \$250,000 line item in the budget for in-person training around the state of Oklahoma. Ms. Goodner had completed the forms before she left, and Mr. Terry is going to start working through those and get them to OMES in order to get the RFP out.

In the state of Oklahoma, most departments are under a hiring freeze, and that includes Emergency Management. Mr. Terry stated he has been told he has to wait until Director Vest, the Emergency Management Director returns from her maternity leave before he can get approval to open that position, and I, I'm concerned that they probably will not allow that to be opened because of the governor's cutbacks and continued pressure to reduce overhead costs to the state of Oklahoma; we're going to adapt and work through that. Mr. Terry has asked Ms. Koehn, the 9-1-1/988 Liaison, to step into that role, and she has graciously done so and added that to what she's doing. Ms. Koehn had to take some emergency leave to take care of her parents back in Utah, so she's off this week. Thank you to Ms. Root, who is filling the gap like normal.

Ms. Root ran the numbers; there are 1599 current users within Virtual Academy with a contract for 1600, and we know we will need to extend that this year. That was put into the budget to extend that number to make sure that we have plenty of current users. The 40-

hour course has 212 enrolled, and 566 have completed that 40 completed the 40-hour course. And the T-CPR, there are currently 162 enrolled, and 691 have completed the course.

14. State 9-1-1 Coordinator Report to the Board (discussion only) was given by Mr. Terry, who provided a report on the City of Catoosa, which went live the day before the meeting. Mr. Terry was on site yesterday to support their efforts. There were some hiccups along the way, which occur, as you know, when opening a new 9-1-1 center. One of the major things they were working through and trying to gather data right now to get the FCC involved, but it has to do with the cut over, or the changing within the wireless ESN to carve out the footprint for Catoosa, for VoIP and wireless routing that was dropped by all three vendors that do that. There was a lot of discussion yesterday, a lot of high-level phone calls. They're still working through some things. The other two issues are the CAD to CAD interface between Rogers County and Catoosa for EMS transfer of EMS calls. They changed directions a few months ago, so they're still working through that. Mr. Darrell Maggard is still the point person to assist with making that work. The last thing would be with the city of Tulsa as it relates to their auto aid agreements that they have between the fire departments, and they are working through that. They had everybody there; the Mayor was there all day long, a city councilman was there all day long, and both city managers were there all day long. They had everyone there who needed to be there be able to answer any questions. If they had to make a quick purchase, they had the finance director in the room when they were going live, and they were able to purchase what was needed in three minutes. You know, it's stuff like that that shows their commitment to success. And hats off to them for that commitment.

The City of Enid, Garfield County, did its kickoff for a consolidation between the Enid 9-1-1 PSAP and two standalone ECCs within the County. That kickoff meeting happened, I believe, last week, with a third party to help provide them direction on how that will work. Mr. Terry stated he anticipates a grant coming in for that sometime in the future.

Mr. Terry has already talked about Cimarron County.

The 9-1-1 Coordinator Workshop, Mr. Coonfield already reported on that. Mr. Terry shared his appreciation for the Authority's continued financial and operational support. He stated he thinks it's going to continue to grow to be a great thing. There was a lot of positive feedback from two different vendors that were there that voiced it vocally during their sessions, stating that no one else in the country is doing this, no one else in the country is getting down into the weeds as it relates to statutorily, what are you statutorily bound to do? What do the rules say? And how does that affect operations? And then the other side is their training program. What we're doing with training around the state of Oklahoma, they said, both of them have in-depth knowledge of other states, and they're all going around pointing to Oklahoma and saying they're where it's being done right, which has 100% to do with this, this governing body. As much as we look back at other authorities within the state of Oklahoma that are being pulled down and moved back over departments, this is exactly why an authority of local contributors exists, and I think when you're leading the march across the entire nation, I think that's imperative to our success. Mr. Terry stated he wanted to point that out.

Mr. Terry attended the Chiefs of Police Conference and hosted a booth there. Answered a lot of questions. Ms. Koehn attended the 988 presentation, and she was spoken very highly of during their presentation to all the Chiefs during the opening session, and for all the work that she's doing.

Upcoming things, the NASNA Conference, for which Mr. Terry stated he is a final candidate for the First Vice President of NASNA, his running mate withdrew. So most likely, I'll win the popular vote. That is a three-year commitment, and it moves into the Presidential role next year, and then the past president the following year. I don't feel like that's going to take away too much from my current duties. I'm currently the secretary, and it's a lot more work than the President. Following NASNA is the NENA Conference, with myself Ms. Root and Mr. Coonfield, and, will be going to both of those conferences.

Mr. Terry will be speaking at the District Attorney's Investigators Conference on July 16.

Mr. Terry will be attending APCO in Baltimore on July 27 through the 30th.

The week following the meeting, Mr. Terry will be in Woods County and a couple of other counties on the way up there, including Beaver and other local site visits.

Mr. Terry yielded to questions.

14. Chairman's Comments. (discussion only)

Mr. Sharpton pointed out the second number 14.

He thanked all the members because they came from a long way to spend an hour doing the people's business, and he appreciated it, and he thanked them for their sacrifice in doing it.

15. <u>Public Comments</u>. (Comments are to be limited to items under the purview of the Oklahoma 9-1-1 Management Authority. Each speaker shall be limited to five (5) minutes. Under Oklahoma Open Meeting laws, the 9-1-1 Management Authority cannot respond to or discuss any public comment not on today's agenda.)

No public comments.

16. Adjournment.

Meeting adjourned at 2:30 pm

Mr. Terry spoke about Mr. Greg Fisher, who, if you didn't know, passed away a couple of weeks ago. He's been a long-term member of 9-1-1 in the state of Oklahoma for years. He was a founding member of this body with the 9-1-1 Authority. He had a he suddenly passed away a couple of weeks ago, and you know, he will be missed. He had some medical issues a few years ago, but he was starting to come back. He was at every meeting of the last year or so, and he was a friend of our office. He was a friend of mine, and certainly volunteered his time towards 9-1-1 in the state of Oklahoma. He will be missed.

NOTE: The Authority may, at its discretion, discuss, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or choose not to take up any item on the agenda.

The minutes of the special meeting dated June 5, 2025, of the Oklahoma 9-1-1 Management Authority have been reviewed and approved on this the 7th day of August, 2025.

Mark Sharpton Authority Chair