

# Disaster Operations and the Communications Center, 2nd Ed., Woodward, OK, #79353

---

## COURSE DESCRIPTION

APCO's Disaster Operations and the Communications Center, 2nd Ed. is a comprehensive course designed for public safety communications professionals.

This course serves to educate telecommunicators and other ECC staff on a wide range of topics, beginning with the issues they face ensuring continuity of operations for the comm center itself. From there, the course looks at the role of the ECC in emergency operations plans and how local and state plans fit into the larger scheme of U.S. homeland security and national response doctrines on disaster readiness and recovery. The course also looks at specific issues related to many disaster situations.

As public safety's ability and need to address disaster situations evolves, the telecommunicator needs to be familiar with all types of disasters – man-made and natural – and how those events can impact public safety communications as well as the communities they serve. The course features practical exercises and scenario training.

## Topics include

- Preparation and Prevention
- National Concepts of Disaster Relief, Response, and Readiness
- Disaster Planning and Preparedness for the Communications Center
- Overview of Systems, Tools, and Resources
- Operations During Natural Disasters
- Operations During Man-Made Disasters
- Disaster Exercises for the Communications Center

---

## CLASS INFORMATION

**Date(s):** April 7 — 8, 2026

**Time:** 9:00 a.m. - 6:00 p.m.  
All times are in Central Time.

**Location:** Woodward Conference Center  
3401 Centennial Lane  
Woodward, OK, 73801

## REGISTRATION

**Tuition:** Full, Associate, & Commercial member:  
\$360.00  
Non-member:  
\$410.00

**REGISTER at:** [www.apcointl.org/schedule](http://www.apcointl.org/schedule).

Please read our Registration & Cancellation Policy at [www.apcointl.org/registration-policy](http://www.apcointl.org/registration-policy).

---

APCO International, 351 N. Williamson Blvd., Daytona Beach, FL 32114-1112  
[apcointl.org](http://apcointl.org) | 888-272-6911 or 386-944-2417

