



Oklahoma 9-1-1 Management Authority
Special Meeting Agenda
October 7, 2025, at 2:15 PM

Oklahoma Public Safety Conference
Southern Hills Marriott
1902 E 71st St.
Council Oak A & B
Tulsa, OK 74136

1. Call to order, roll call, and determination of a quorum.

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| Aaron Kelly | Chrissy Brown |
| Adam Griffith | Justin Carnagey |
| Ashley Woodall | Mark Sharpton |
| Belinda McGhie | Mary Harris |
| Ben Curry | Nicholas Carrao |
| Brandon Reynolds | Shaun Barnett |
| Brent Hawkinson | Brent Trease |

A quorum was met with thirteen members in attendance.

2. This special meeting of the Oklahoma 9-1-1 Management Authority ("Authority") has been convened in accordance with the Oklahoma Open Meeting Act.

If an Authority member would like to add an agenda item to the next regularly scheduled meeting, please contact the 9-1-1 Coordinator and the Authority Chair at least one (1) week in advance of the meeting.

3. Welcome to members of the Authority and guests in attendance, including new Authority member Mr. Aaron Kelly of Stillwater.

Mr. Sharpton welcomed those in attendance and the members of the Authority.

4. Possible discussion, revision, and vote to approve minutes of the August 7, 2025, special meeting.

Mr. Sharpton gave the members of the Authority a few moments to review the August minutes.

Mr. Sharpton called for questions or discussion.

Hearing none, he called for a motion; a motion was made by Mr. Barnett to approve the minutes; a second was made by Ms. Woodall. The motion passed with twelve ayes and zero nays.

5. Possible discussion, revision, and vote to approve the financial reports for July and August 2025.

Mr. Terry read the financial reports and explained the various reports to the Authority, calling for questions and hearing none, he yielded to Mr. Sharpton.

Mr. Sharpton called for further questions and discussion.

Hearing none, he called for a motion. A motion to approve the financial report was made by Mr. Hawkinson; a second was made by Mr. Curry. The motion passed with twelve ayes and zero nays.

6. Possible discussion, revision, and vote to approve an amendment to the Fiscal Year 2026 Budget. This amendment includes changes to: the Revenue section that includes the actual carryover of funds from Fiscal Year 2025; Salaries and Benefits; Maintenance and Operations; and Project/Grants.

Mr. Terry reported on the budget amendment, calling for approval for adjustments. He mentioned the budget was in the provided packet. Mr. Terry stated that each year, the Authority office presents a proposed budget towards the end of the budget year, and this was done in April. There have been some adjustments made accordingly. The adjustments were highlighted on the provided budget. Mr. Terry stated that the carryover, which was an increase from the projected carryover of an additional \$3,409,359, brought the actual carryover to just over 21 million.

The next item that's on the agenda relates to one of our positions, the 9-1-1 Training Coordinator position. This position has been open due to a hiring freeze within Emergency Management. Recently, Emergency Management made some substantial changes to their staffing, and they eliminated approximately forty positions. One of those positions they eliminated was the 9-1-1 Training Coordinator position. In speaking with them, there came an agreement that if we do need this position in the future, we'll be able to ask for that in this next upcoming budget year. So right now, Ms. Tammy Koehn is taking on the responsibilities, and we're monitoring that workload as we move forward. Ms. Koehn is our 988/9-1-1 Liaison, and she's been able to, so far, absorb that Training Coordinator position as well as maintain her position.

The next change is an increase of \$21,000 to our training and travel budget. We anticipate that next year, 9-1-1 GIS issues, 988/9-1-1 Coordination issues, and all these things we have going on in the state will result in an increase in our travel expenditures for this next year, as we look forward to deploying 9-1-1. Therefore, we are asking for an increase in our travel and training budget.

Next is professional memberships. We actually went over that this year during closeouts by a couple of hundred; we're asking for an increase for professional memberships to mainly that's APCO, NENA, and also grant associations.

The next change will be an increase to the 9-1-1 Coordinator Workshop. We're moving from a two day workshop to a two and a half day workshop, and so we believe there will be a small increase. We have a signed contract for that. The Workshop is coming up at the end of April 2026, and the contract came

in just shy of \$45,000, but we do believe we'll have some additional costs in facilitating that conference. We're asking for some additional funding there.

The last changes will be in our grants, which will be increasing the 9-1-1 deployment from \$8 million to \$10 million for this budget year. There was some cleaning up, and we did some final numbers to close out the 2024 grant and the 2025 grant, which those numbers are on the report, and those freed up additional funding for the 2026 grant program, which we're requesting be moved from \$4.7 million to \$10.5 million. There was also a small adjustment to the reserve fund, bringing it to just over 6 million, so that puts us at a zero-based budget with those items presented within this budget modification document.

Mr. Sharpton called for questions or discussions.

Hearing none, a motion was made to approve the budget amendments as stated by Mr. Kelly; a second by Ms. Brown. The motion passed with twelve ayes and zero nays.

7. Possible discussion, revision, and vote to approve the Authority Chair to attend the NENA Conference, "9-1-1 Goes to Washington," February 22- 25, 2026, in Washington, DC, pending any needed Cabinet Secretary approval under Amended Executive Order 2019-13.

Mr. Terry explained that the state 9-1-1 Coordinator and the Chair, attends 9-1-1 Goes to Washington, and that's what's being requested this year. The Authority can fund additional attendees if it so determines appropriate. One year ago, in the past the Chair and Vice Chair attended. However, this is the normal process, to send the Chairman and the 9-1-1 Coordinator to 9-1-1 Goes to Washington, and that is what approval is being requested.

Mr. Sharptong called for questions or discussion.

Hearing none, a motion to approve the State 9-1-1 Coordinator and the Authority Chairman to attend 9-1-1 Goes to Washington was made by Ms. McGhie; a second was made by Ms. Harris. The motion passed by twelve ayes and zero nays.

8. Possible discussion, revision, and vote to nominate and approve legislative liaison(s) with the purpose of 9-1-1 initiatives throughout the 2026 calendar year.

Mr. Terry explained the reasoning behind the need for the Legislative Liaison, that each authority and department within the state has to have a legislative liaison. Historically it's been the 9-1-1 Coordinator with a lot of discussion in the past about whether being local you being a member of it should be part of this or not, you still represent your individual areas of interest, so it does not keep you from answering questions or being able to lobby for your own individual needs as it relates to your local PSAPs or the position that you actually are in this is specifically answering questions related to the actions of the 9-1-1 Management Authority. Therefore, we're asking for approval to continue with what we've done in the past years of authorizing the state, 9-1-1 Coordinators position to be the legislative liaison.

Mr. Sharpton called for questions or discussion.

Hearing none, a motion to approve the 9-1-1 Coordinator to be the approved Legislative Liaison for the Authority was made by Ms. Brown; a second was made by Mr. Carnagey. The motion passed with twelve ayes and zero nays.

9. Possible discussion, revision, and vote to approve the meeting dates and location for the 2026 Authority Board meetings.

Mr. Terry introduced the 2026 meeting dates, which were listed in the packet, with the month, the date, and the time for each of the meetings; the room location will be determined once we get verification from the Capitol.

Mr. Sharpton called for questions or discussion.

It was asked why there were dates for every month; was the Authority still meeting every other month?

Ms. Root stated the reason was to allow for room if a special meeting was needed in between the regular meetings, and a room would be available and reserved at the Capitol.

Mr. Sharpton called for further questions.

Hearing none, a motion was made to approve the meeting dates for 2026 by Mr Curry; a second by Ms. Brown. The motion passed by twelve ayes and zero nays.

10. Possible discussion, revision, and vote on the proposed FY26 grant guidelines

Mr. Terry explained that during the August approval, we cited in the August grant guidelines that any funding provided back to the PSAP must be deposited into the dedicated 9-1-1 account that is set aside for the 9-1-1 Management Authority Act, as stated in the statute. When we were working within the guidelines, we ran into a situation: as we were trying to get everyone into compliance with the GIS data, a county wanted to fund the GIS work out of the county's general fund.

And we said, "Well, we can't do that," because if we fund it out of the county general fund, when you get the check back, it has to go to the one 9-1-1 account. And in this county, the county is totally separate from the 9-1-1—which is actually in the sheriff's office—but the county does all the addressing and meets the GIS requirements.

So after looking at that, and also other examples we had in the office, we realized we were hurting 9-1-1 by limiting our funding to go specifically into one account. So what we've done is add two options here.

The first option is: all 9-1-1 grant reimbursements must be deposited back into the account that the grant invoices were paid to. That takes care of the county spending money out of the county budget.

The second option is: deposit the funds into the account designated by the governing body to carry out the requirements of the Oklahoma 9-1-1 Management Authority Act. So the funds must go back into the original account. If the original account was a single 9-1-1 account, then it needs to go back into that 9-1-1 account, not the general fund.

And in here we actually put in, to comply with state statute 63 § 2868(C), which states that all 9-1-1 funds must be deposited into a designated account. Any other deposit is considered a diversion of 9-1-1 fee revenues, which is a violation of state and federal rules, regulations, and laws.

So basically, what we're saying is: if you take 9-1-1 funding and you pay for a grant and you pay for equipment, and then you receive the grant funding and deposit that into another account that is not the 9-1-1 account where it was originally paid from, that is considered diversion. We would then have to notify the FCC during our yearly reporting that Oklahoma diverted 9-1-1 funding or diverted 9-1-1 fee revenue.

So we want to make sure people are very clear on that and that they understand that 9-1-1 fee revenue is 9-1-1 fee revenue, and that it must go back to the correct account. These would go into effect immediately upon your approval.

Mr. Sharpton called for questions or discussion.

Hearing none, a motion was made to approve the grant guidelines as stated by Mr. Kelly; a second by Ms. McGhie. The motion passed with twelve ayes and zero nays.

11. Possible discussion and action to create a Nominating Ad Hoc Committee, per OAC 145:15-3-1(c), to review and discuss possible members for the position of Authority Chair and Vice Chair, and to bring a slate of names for a vote at the December Authority meeting.

Mr. Terry explained that historically, there has been a three-member nominating committee to identify potential candidates for Chair and Vice Chair. We need three volunteers.

Mr. Sharpton called for volunteers.

Ms. McGhie, Ms. Woodall, and Mr. Reynolds volunteered.

Mr. Sharpton called for questions or discussion.

Hearing none, a motion was made to approve the three volunteers to bring a slate of names to the Authority for the Chair and Vice Chair by Ms. Harris; a second by Ms. Brown. The motion passed with twelve ayes and zero nays.

12. Possible discussion, revision, and vote to provide an eight-hour leadership training class provided by Jennifer Ryan Schwartz, at no cost, but covering the cost of hotel, flight, and transportation, including lunch, for \$4950. Funding will be allocated from the Operation Committee capital outlay account for training.

Ms. Brown explained that at the beginning of the year, the Operations Committee sought an in-person training to promote succession and growth. Ms. Jennifer Ryan Schwartz was one provider we contacted. We are requesting board approval to host a class in December, a one-day leadership workshop.

Mr. Sharpton called for questions and discussion.

Hearing none, a motion to approve the one-day training workshop for \$4,950 was made by Mr. Hawkinson; a second by Ms. Woodall. The motion passed with twelve ayes and zero nays.

13. Possible discussion, revision, and vote to authorize the Authority to provide notice to PSAPs that are not compliant with the required Geographic Information Systems (GIS) data remediation and upload to the State repository for deployment of NG911, as mandated in state statute 63 O.S., § 2864.4(a) and the Oklahoma Administrative Rules 145:15-11-2. The Authority shall instruct the State 9-1-1 coordinator to start the process to Escrow the 911 Funds allocated to the PSAPs by making formal notification of the failure to comply and appear for a public hearing at the next scheduled Authority meeting on December 4th, 2025, as outlined in Oklahoma Administrative Rules 145: 15-7-2.

Mr Terry informed the Authority that within the agenda item itself, there's a list of 35 PSAPs that were identified a few months ago for not uploading to the GIS repository. Also in the packet, there's a correspondence list, or a sheet that shows the PSAP and what correspondence the 9-1-1 Management Authority Office has had with each of the individual PSAPs that have not uploaded to the GIS repository, one for one change, actually two changes. You'll see that Blanchard and Newcastle are both listed as number ones, and number ones being no reply or no plan. They have been moved to number three since the publishing of this agenda, and the number three is intended to apply for a grant.

The office has heard from all of the PSAPs that are listed, and they have provided us either a plan to use an internal or a third-party vendor that's not a state vendor. They have told us they intended to apply for a grant, or they have actually applied for a grant, or the grant has been awarded, and they're using a state contractor. We have had a handful of them, as you can see from the list, that have completed their upload to the state repository.

Out of these six categories, we do not have any number ones. The staff intended to request that all the number ones in the list be called back in December for a public hearing. However, since those have now switched over to a three, and they intend on applying for a grant, we are requesting no action on this agenda item today. We have set a timeline and a deadline for those who intend to apply for a grant. That deadline is set for November 7, which will be the absolute last day for them to submit all of their data necessary for a grant. It is believed that by setting November 7, we can get on the December agenda, get the grant approval, so the process can be started using a third-party vendor, a state-contracted vendor.

Again, we're asking for no action to be taken at this time, but those that are not in compliance and do not meet the November 7 deadline, very well could be on the December agenda for us to request action at that time.

No action was taken.

14. Possible discussion, revision, and vote to establish a deadline of June 1st, 2026, for Geographic Information Systems (GIS) data to be remediated and uploaded to the State repository for all local PSAPS.

Mr. Terry explained that within the office, he has been trying to put together a timeline internally of how long it normally takes for a state-contracted vendor to get the data uploaded. You know, we

understand it's going to be a lot of work for them to probably meet the June 1 deadline. However, if our timeline to deploy NG9-1-1 core services is met, we could potentially start deploying and cutting folks over in 2026, which is an aggressive timeline, and there are a lot of things that have to fall in place to make that happen. However, we feel like we cannot deploy NG9-1-1 core services without statewide GIS data that meets our standards. In order to put a check in the checkbox for GIS data, we've backed up and set our request to set a June 1, 2026, deadline for everything to be in the repository.

Now, those who have not uploaded to the state repository by June 1 will be put on the agenda, similar to our previous agenda item, to be brought forward to the 9-1-1 Management Authority to come to a public hearing that would be in August. If they don't, if we have a public hearing, they still have it uploaded. And this, this governing body, decides to escrow funding. That would not happen until September. So every time we push this down the road, let's say we make it August 1, now we're pushing into November, December, before we start escrowing funding. And so, because of our window we have for due process, we feel like June 1 is the right date that should be our solid deadline that we start taking action on PSAPs that have not come into compliance. We want to be prepared. This is the number one failure point in deploying NG9-1-1, and other state deployments, number one, and so we want to make sure we get that done.

There are additional things that we're going to want to move toward, so additional requirements with the GIS data, but this will establish our baseline so we can start moving forward with the deployment of NG9-1-1. So we're asking for a June 1, 2026, deadline for all precepts to be uploaded to the repository.

Mr. Sharpton called for questions or discussion.

Ms. Harris asked if this was going to be incorporated into part of the rules.

This is an action that we can take based on our current rules, to escrow funding because it doesn't meet certain rules already in place. To establish the deadline, we just need to establish it so we can move forward from there, and there'll be some type of notification. There is already a full timeline put together with what to take to get a grant done. And then we just need to add this timeline at the end to say that everything has to be updated by this date. Then we will start publishing that out.

Mr. Trease asked what access people have today.

Mr. Terry replied that actually uploaded, and last time I looked at it, we had the ones that you see on the list, under item number 13, 30 PSAPs are they're currently outstanding out of 126, we have 126 PSAPs, and 30 of those have not uploaded to the repository. A lot of those are in various stages of doing this. You can see the ones that have already gotten a grant, and those that have applied for a grant, and those that are working on it internally, they're all in different phases of this, but really that November 7 deadline is really a critical, for those that intend to apply for a grant, because if they don't apply for a grant, then it's going to push into February. They can still apply, but what we're being told by our state contractors that do this work is that they're going to have a very difficult time starting March 1, after they get all the paperwork submitted, state, local agreements and all of that

very difficult time March 1, starting a project. It's due June 1. The more important date to me is the November 7 deadline.

Mr. Sharpton called for further discussion.

Hearing none, a motion was made to approve the June 1st deadline by Ms. Woodall; a second was made by Ms. Brown. The motion passed with twelve ayes and zero nays.

15. Committee and Staff Reports: (discussion only)

- a. The Programs Coordinator Update was given by Ms. Root. She informed the Authority that the audit was released by email link and sent to the PSAPs to the main contacts on September 22, and out of the 126 emailed links, there have been five that have been returned as completed. Ms. Root stated she has met with thirteen PSAPs to go over and provide help with the audit, and has meetings planned for the rest of the month, with more expected.

Overall, the feedback has been pretty good about the audit, pretty positive. The new look and the user experience are liked. They found it easy to navigate and answer the questions, which is good. The biggest downside that's been reported is that they can't move past the next page without completing the page, and they find that they can't get past that page without completing everything, which is a problem. But the reason that we did that is that we were worried that they would either skip questions or that they would get ahead of themselves and forget to go back and do those questions. Maybe it's something that we need to look at next year.

The second biggest ask is that be able to print and be able to print the PDF, like you would be able to do with EMGrants. So I'm not sure how to do that. I'm learning. We're all kind of learning together, but that's something that I will work on to see if that's a possibility, and see if that's a possibility with the developers of the software.

The audit is due on November 21. The PSAPs that haven't completed or submitted the audit by the 21st, the list of names will be taken to the Authority in the December 4 meeting, and those will be asked by the Authority to start the process by sending certified letters. Those certified letters will go out after the December 4 meeting, and by the February 4 meeting, we will be asking for escrow letters, escrow funds for those who haven't done their audits and completed those audits. The hope is that by helping those who are having some troubles, we can get that done without having to do that and go down that road. If you're struggling with the audit, or you have a lot of questions, or you'd like some help, or you'd like to walk through that, I'm offering one-on-one kind of meetings to go through that. The link will be up on the website. So if you have questions, you can follow that link and set up a one-on-one appointment with me. If you are here in the meeting and you have an agenda field.

Ms. Root asked those in the room to check their agenda, and if there was a "thank you" sticker on their agenda, to see her after the meeting.

- b. The Administrative Committee report was provided by Mr. Carnagey. He stated, the Committee has been working with Mission Critical Partners and Mr. Terry, and the state on establishing a date, and we have a kickoff date for the 27th and 20th of October to start working on the Cimarron County plan. Any of you are welcome to drive out to the panhandle.

Mr. Carangey stated he was excited about this, and it was a long time coming. The Committee has been working grant guidelines.

- c. The Legislative Committee report was given by Mr. Barnett. The Legislative Committee met and has decided that we will not be requesting any language in the 2026 season. They've also decided there will be no changes to our administrative rules for this upcoming year. What we are paying attention to is the two-interaction study. The first one is 988, that study has been completed, and it engages in how that's going to happen. We'll be watching that very closely, as that could affect the 9-1-1 Management Authority.

The other study is on interoperability, communication. This is scheduled to be done on November 13. We're also paying very close attention to that, and we'll read some other updates as we move forward with the legislative session.

- d. The Grants Coordinator was covered under item ten.
- e. The Technical Committee report was provided by Mr. Curry, who stated that the Committee has been having really successful meetings lately and working on a strategic plan, technology, and some things we'd like to see rolled out. That's currently with all the Committee members viewing it and adding language to that, and then we hoped to give that back to this body for comment with you all at the next meeting.
- f. The Technology Coordinator report was given by Mr. Coonfield, the GIS Committee. It is currently gathering Committee feedback to define must-have suggestions and deliverables for the toolkit repository, services contract, which will be reviewed at the next GIS Committee meeting.

NG9-1-1 RFP closed on September 25 and is currently implementing NDA agreements from the NG9-1-1 Committee members. Once complete, OMES will release the RFPs for review and scoring. On October 20, the Committee will be reviewing the scoring tool. And in December, the Committee will attend a facilitated review with Mission Critical Partners. It is anticipated that a selection of the NG9-1-1 core provider will be completed by the end of the year.

As of now, there are 96 agencies that have uploaded to the repository the newest version of the NG9-1-1 toolkit. Version three has been tested. The release for the toolkit and repository update to accept ArcPro is not yet available.

The Grant reminder: if your PSAP is working on a grant, we want you to be considered at the December 4 board meeting. The final application must be submitted and be 100% completed by November 7. Mr. Coonfield asked to please see Ms. Douglas, or you can ask Mr. Coonfield.

The Coordinator Workshop will be in Norman again, April 28 through the 30th. On April 28, CISA will be conducting a cybersecurity tabletop exercise. There will be one for the metro and

one for rural areas. There will be a breakout session for new 9-1-1 Coordinators. There is a save-the-date flyer in the packet today.

Cybersecurity assessment tool: A free assessment using Qualtrics will be conducted before PSAPs connect to the core.

Pen testing grant is now live. Five vendors are on the state contract and available.

Mr. Coonfield attended the Emergency Support Function (ESF) 12 – Energy Stakeholder Coordination Meeting on September 2, 2025, hosted by Oklahoma Emergency Management to maintain up-to-date utility contact information (water, electric, gas) and strengthen relationships supporting ESF 12's mission. Energy stakeholder coordination meeting on September 2, hosted by Oklahoma Emergency Management. The purpose was to maintain updated utility contact information and relationships. Meetings will be held quarterly to ensure readiness and maintain current contacts during “blue sky” days.

Mr. Coonfield co-presented plans at the OKSAUG conference and also participated in a RapidSOS learning session in Oklahoma City.

Ms. Cardwell attended the 9-1-1 Consolidation Class for leaders in Shawnee and the 9-1-1 Wonder Woman Workshop. She co-presented the day before the meeting, Nex Gen, and attended the National Homeland Security Conference in DC, and was awarded the CompTIA Security Analyst certification.

- g. The Operations Committee report was given by Ms. Brown, who reported that the Committee has been working on in-person training. The state is working on creating contracts that have multiple vendors come in and provide that for telecommunicator supervisors throughout the state.

The Committee has been reviewing its members who have been active, and those who we need to reach out to just to confirm. We haven't seen them for about six months, but they still wish to continue on the Committee.

There has been a project brought to us for recruitment, which, as of today, I know everybody is struggling with retention and job openings, so we want to help with that. So we are working on something to help with recruitment, whether it's on the web page, some type of social media campaign, or video, so that agencies across the state can use them and help show and educate the public, basically any applicants, of what they do, and hopefully show some interest in the career.

Ms. Brown stated the Committee has another tech school reach out, so we're reviewing what we need to do to get technology curriculum approved and in place, so that may also go hand in hand with the recruitment project, where we can have some Telecommunicators who may be fully or partially trained before they're going into the workforce.

Mr. Terry commented on Ms. Brown's update for the authority. Under the item of the recruitment project. It is anticipated that there'll be a budget request for that that comes

through a budget change, or identify funding to fund that social media campaign. It could potentially also be commercials on the primary news channels in Tulsa and the Oklahoma City metro area. Mr. Terry stated he was not sure exactly what that's going to look like, but he doesn't want to scare everybody, but we're looking at probably \$75,000 up to a quarter million dollars for this project. So this is not something we want to take lightly. We want to attack certain demographics. We want to make sure and push that stuff forward. We're gonna have a landing page on our website. Ms. Root's already working on that, with an interactive map for job openings. So just planting the seed with you now that we're going to come forward with an agenda or a budget change or to identify funding to fund this project, it's very important as we're moving forward, this is not uncommon, that other states have also done this. So we're following what other states have already done through their state office to be able to fund a project like this. So, just want to point that out, that we're gonna ask for some money so so just so Ms. Root and Mr. Terry are working on it. Ms. Root is working on the website, the landing page. We've got to get that up and going right now. There'll be a Qualtrics questionnaire that we'll send out to everybody. You'll keep that on your page, anytime you have an open going there, and fill out a few forms. We'll publish that for you on our website. Ms. Koehn has reached out to four state vendors that all provide video-type services, outreach, and social media. We're working with those four vendors right now. We answered questions this last week about, I think, eleven or twelve questions that they posed to us. Mr. Terry has answered those questions, and our team wants to bring that back to the Operations Committee with our findings, so we can hopefully have something maybe on the even on the December agenda.

- h. The Training Coordinator report was given by Ms. Koehn, who stated she visited in September with five agencies, two of which have completed integration of 988. There was also a booth 988 at the OML conference and the Oklahoma Sheriff's conference, which brought a lot of interest in 988 integration. So we're very busy with that. Ms. Koehn will be presenting at the New Chiefs Conference on October 15, and then she has two more 988 presentations to give in two more cities.

Virtual Academy, the number of users is up from the last report by 38 new users. We're at 1620 in the Core Competency course, and we have 812 enrolled now, which is up 26 users. We have 599 who have completed that. 23 up in TCPR, with 910, so that's an increase of 39 users. And TCPR, there are 744 enrolled, which is up from 29, so we're getting a lot of users every month, either enrolling or completing that.

16. State 9-1-1 Coordinator Report to the Authority (discussion only), Mr. Terry reported on Catoosa, they are continuing to work on a couple of wireless providers that are still not routing properly. Their funding has been released to them, and they are very appreciative of the funding. With conversations with them quite often.

Cimarron County, Mr. Carnagey already mentioned.

The FCC order, 2537, which is a notice of rulemaking that the FCC put out for the retirement of copper lines. We, you know, that copper lines are going to go away eventually. It's going to take a long time

for those Mom and Pop telephone companies to move away from it. We were put on notice earlier this year that AT&T was moving the residential customers off of copper lines in 2025 and all of their commercial copper users in 2026, and I think they're well on the pathway to complete that within their timeline. This FCC rule came out basically and says, you know, when people move off of copper lines, what does that mean to you? And what rules should we put into place to make sure that telephone companies, are looking out for everyone's interests, and so, working with NASNA, being on the executive board there, the executive board took this on and made comment, and NENA made a really small comment, and APCO did not make a comment at all, which is actually very surprising. But basically, our main concern is making sure that public safety knows when telephone companies are turning down copper circuits, to make sure we do an inventory ahead of time, and we come up with the best possible solution for public safety to replace those copper lines, and that could be radio consoles that are connected to radio towers. Maybe they need to be replaced with an RF or a radio in the background. So a lot of those circuits are still in use, and so we have to make sure that we protect that. If you have questions about that, contact Mr. Terry, and he'll do his best to answer your question.

Local conversations he has had at the local level. We were at the Oklahoma Municipal League conference, so Ms. Root, Ms. Koehn, and I attended that. As always, a lot of foot traffic. A lot of folks come by asking questions, which always stems into more meetings at the local level, one of those being the city of Blanchard. Mr. Terry went to meet with the city of Blanchard, mainly about call, flow, and processes. It turned into a radio meeting. Mr. Carrao, I called you just trying to provide better public safety service to your citizens. And that's all these meetings end up, we talk about the call process, and how we can expedite the time to be able to process those calls through. And then the city of ADA that came out of OML also, and they requested a meeting to discuss GIS, but it also turned into consolidation discussions, call flow discussions. They didn't know much about our grant program, and they were very excited about that they actually had in budget to replace CAD and share that CAD with a neighbor, and they didn't even have they didn't have any idea. So again, as many publications as we put out and education we put out, we seem to always miss somebody, but those are great meetings we always have. I appreciate Ms. Shelley Willoughby always putting us at the forefront of that and inviting us to that, to give a presentation on what we're doing with okay maps and our partnerships we have with the state, and so again, great questions. Most of those things are over my head, but I call Ms. Harris, and I call Ms. Willoughby, and they are able to get the answers. As always, a great conference.

Mr. Terry was in attendance at the Oklahoma County Metro Tech open house at the Oklahoma County 9-1-1 Center. If you didn't hear, they've opened a new 9-1-1 Center. Oklahoma County has, and it's a partnership with Metro Tech; they actually have a classroom within the 9-1-1 Center. ACOG played a vital role in deploying that and getting what was already a very nice facility, and it's one of those things that goes back to what Ms. Brown mentioned earlier during her update to the Operations Committee. Do they need to know what it takes to truly train the dispatcher end-to-end? So they're ready to enter the workplace, so we'll continue to work on that.

Mr. Terry has a meeting coming up at El Reno on the same topic. There are a lot of technical centers out there ready to take off and do some things. And so we need to guide them in the right direction. Also, along with guiding them in the right direction, is ensuring that local 9-1-1 directors and managers accept those students. He stated he thought it very important, and we'll be reaching out to the different directors in the room and managers in the room to say, Okay, if we do this and they're trained to this level, where does that move them in the hiring process. And if you can't give us a yes or no answer, it's going to directly impact what kind of services they can deliver. So this is not just the 9-1-1 Management Authority in the local tech centers. We have got to get buy-in from the local

PSAPs, and how it can implement them in the background checks, if that's OLETS certifications, we're going to have to figure out what all that means. We've been trying to do this for my entire career. 36 years. We've had this discussion every other year, and it's time to put an exclamation point on the end of it and call it done.

Ms. Koehn mentioned the Sheriff's conference. First time we've actually had a table at the Sheriff's conference, and it was busy. I want to bring an extra person, I think next year, because we had a lot of folks coming by asking questions.

We got the NASNA fall interim study in Greensboro, North Carolina.

Mr. Terry is going to be representing the state, 9-1-1 managers across the country, at a traffic safety and 9-1-1 meeting in Washington, DC, if the government opens back up. And I've already been reached out to by some vendors that are going to be there, presenting some technical options or thoughts on how to deploy services within the PSAP.

I've got a meeting coming up with Woods County to talk about budgets and funding, and funding mechanisms.

The Homeland Security Conference is coming up, the 28th to the 30th.

The local emergency planning committee. That's what I mentioned a while ago in El Reno. So actually the the LEPC, which is this local emergency planning they invited me last year to come and speak. They want me to provide an update on NG9-1-1 and what we have going on within the state. And then also hold over for a tech center discussion as it relates to training telecommunicators are getting ready for the workforce.

The last thing on this list is the New Chiefs Training that Ms. Koehn mentioned, providing those new Chiefs with what 9-1-1 dispatchers need and how to manage 9-1-1 Dispatchers in the workplace.

17. Chairman's Comments. (discussion only)

Mr. Sharpton commented that he thanked everyone, some old faces and some new faces. But this board ought to be recognized. Most people on this board they're neck deep into 9-1-1, saving people's lives. And I think that goes unrecognized. You guys who are living this every day. I'm an ankle-deep guy. I want 9-1-1 to work when I die. You guys make it work, and that's appreciated.

18. Public Comments (Comments are to be limited to items under the purview of the Oklahoma 9-1-1 Management Authority. Each speaker shall be limited to five (5) minutes. Under Oklahoma Open Meeting laws, the 9-1-1 Management Authority cannot respond to or discuss any public comment not on today's agenda.)

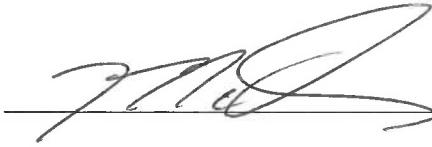
After verifying the sign-in sheet, it was noted that no one had signed up to speak.

19. Adjournment.

3:20 pm

NOTE: The Authority may, at its discretion, discuss, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or choose not to take up any item on the agenda.

The minutes of the special meeting dated October 7, 2025, of the Oklahoma 9-1-1 Management Authority
have been reviewed and approved on this, the 4th day of December, 2025.



Mark Sharpton
Authority Chair