



Fact Sheet: What Providers Need to Know Prior to SoonerSelect Dental Go-Live

PROVIDER CHECKLIST FOR GO-LIVE ON FEB. 1, 2024

SoonerSelect dental providers who wish to continue serving all SoonerCare members who transition to SoonerSelect should complete the following as soon as possible prior to go-live:

- ✓ Review and execute contracts with either or both SoonerSelect dental plans, which are DentaQuest and LIBERTY Dental Plan.
- ✓ Review [DentaQuest's and LIBERTY Dental Plan's](#) benefits and [extra benefits](#).
- ✓ Review provider information with each SoonerSelect dental plan for accuracy. Submit changes with the dental plan if information is incorrect or inaccurate.
- ✓ Review "Day 1: SoonerSelect Dental Program Provider Quick Reference Guide" for information to know on the first day of the SoonerSelect Dental Program launch.
- ✓ Encourage patients enrolled in SoonerSelect dental to select a Primary Care Dentist (PCD) by contacting their dental plan.

CONTRACTING WITH SOONERSELECT DENTAL PLANS

OHCA encourages all dental providers to contract with both DentaQuest and LIBERTY Dental Plan to continue serving all SoonerCare members who transition to SoonerSelect.

Contact the dental plans for more information on provider contracting.

- **DentaQuest Provider Network Development:** 855-873-1283 | DentaQuest.com | NetworkDevelopment@DentaQuest.com
- **LIBERTY Dental Plan Provider Network Development:** 888-902-0342 | LibertyDentalPlan.com | okpinquiries@libertydentalplan.com

PROVIDER CONTACT INFORMATION

It is important that all provider contact information is accurate for SoonerSelect dental members. Providers should confirm that their contact information, practice and affiliation is correctly listed with DentaQuest and LIBERTY Dental Plan prior to Feb. 1, 2024.



ADDRESS

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105



WEBSITES

okhca.org
mysoonerCare.org



PHONE

Admin: 405-522-7300
Helpline: 800-987-7767



Incorrect or missing information may impact a member's ability to choose a provider as their PCD or find a provider for services. Providers should review their information directly with each dental plan.

- **DentaQuest:** 833-479-1007 | [DentaQuest.com](https://www.dentaquest.com) | [DentaQuest Provider Portal](#)
- **LIBERTY Dental Plan:** 888-902-0342 | [LibertyDentalPlan.com](https://www.libertydentalplan.com) | [LIBERTY Dental Plan Provider Portal](#)

ASSISTANCE FOR MEMBERS WITH TRANSITION TO SOONERSELECT

- ✓ All members had an opportunity to pick a SoonerSelect dental plan. Members who did not make an active selection were assigned a dental plan.
- ✓ Members have 90 calendar days following selection or assignment of a plan (until May 1, 2024) if they wish to change dental plans. **Providers cannot select or change a SoonerSelect dental plan on behalf of a member.**
- ✓ Members should log on to [MySoonerCare.org](https://www.mysoonercare.org) to change their dental plan or contact the **OHCA Member Choice Counseling Hotline** at 800-987-7767, option 5.
- ✓ Members will have a 90-day period to ensure continuity of care where any services with a prior authorization (PA) under SoonerCare will be honored.

TRIBAL PROVIDER INFORMATION

OHCA will reimburse claims for services provided by Indian Health Care Providers (IHCPs). IHCPs should submit all claims directly to OHCA for reimbursement for SoonerSelect dental members.

For more information, please contact the OHCA Tribal Government Relations team at TribalGovernmentRelations@okhca.org.

MEMBER QUESTIONS

Members may ask providers questions about SoonerSelect dental. Members can contact their dental plan directly with any questions about their services, their PCD, in-network providers, PAs, or care management.

- **DentaQuest:** 833-479-0687 | [DentaQuest.com](https://www.dentaquest.com)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](https://www.libertydentalplan.com)

If members wish to change their dental plan, providers should direct members to contact the **SoonerSelect Choice Counseling Hotline** at 800-987-7767, option 5, with questions about enrollment.

ADDITIONAL PROVIDER QUESTIONS



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If a provider's questions about the implementation of the SoonerSelect dental program have not been answered on this fact sheet, please reach out to the **OHCA Provider Helpline** at 800-522-0114.

If a provider has questions about their contract with a SoonerSelect dental plan, PAs, claims, their provider information, or other items that are specific to a dental plan, please contact DentaQuest and LIBERTY Dental Plan directly.

- **DentaQuest:** 833-479-1007 | [DentaQuest.com](https://www.dentaquest.com) | [DentaQuest Provider Portal](#)
- **LIBERTY Dental Plan:** 888-902-0342 | [LibertyDentalPlan.com](https://www.libertydentalplan.com) | [LIBERTY Dental Plan Provider Portal](#)



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