SoonerCare Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

DRG Claims Processing Error

OHCA PRN 2009-07

December 22, 2008

Hospital Administrators

DRG claims processed between Dec. 14th and 19th and billed with an ICD9 procedure code.

Please be advised that the new Medicare version 26 DRG grouper that OHCA installed on Dec. 14th 2008 contained a "bug". This bug caused any ICD9 procedure filed on a claim to be ignored. The issue was discovered on Dec. 18th and a fix was put into production on Dec. 19th. This error would have only affected claims that were processed between Dec. 14th and Dec. 19th that were filed with and ICD9 procedure code. OHCA estimates this to be approximately 1,223 claims. OHCA is reprocessing the identified claims and the adjustments will be on provider's remits dated Dec 31st and can be identified with *EOB 8131 – OHCA initiated offset due to processing error*.

We apologize for any inconvenience this may cause.

If you have any questions or require additional information please contact Kelly Botten in the Provider Reimbursement Unit by phone at (405) 522-7108 or by email at Kelly.Botten@okhca.org

Thank you for your continued service to Oklahoma's *SoonerCare* members.