



Pharmacy Update

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org
PA Criteria: www.okhca.org/providers/rx/pa PA forms: www.okhca.org/rx-forms

December 15, 2011

Transition to NCPDP D.0

OHCA will begin processing pharmacy claims using the NCPDP D.0 standard on Wednesday, December 28th at approximately 1:30 a.m. We will not support simultaneous processing of NCPDP 5.1 and NCPDP D.0 claims, so all claims must be submitted using the D.0 standard as of this date.

To minimize disruptions and ensure that appropriate support resources are available for pharmacies on the day of transition, OHCA has elected to proceed with the transition prior to the federally mandated 1/1/2012 deadline. We have successfully conducted testing with numerous software vendors, and expect that the transition to NCPDP D.0 processing should proceed smoothly. If you have any concerns regarding your readiness, please contact your software vendor right away.

Holiday Hours

The OHCA pharmacy help desk and prior authorization department will observe the following holiday hours:

Fri 12/23/11	8:00 a.m. to 5:00 p.m.
Sat 12/24/11	9:00 a.m. to 1:00 p.m.
Sun 12/25/11	Closed
Mon 12/26/11	Closed
Tue 12/27/11	8:00 a.m. to 5:00 p.m.
Wed 12/28/11	8:00 a.m. to 5:00 p.m.
Thu 12/29/11	8:00 a.m. to 5:00 p.m.
Fri 12/30/11	8:00 a.m. to 5:00 p.m.
Sat 12/31/11	9:00 a.m. to 1:00 p.m.
Sun 1/1/12	Closed
Mon 1/2/12	Closed
Tue 1/3/12	Resume Regular Hours of Operation

We appreciate the services you provide to Oklahomans insured by SoonerCare.