



Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org

March 23, 2007

The [Provider Letter](#) dated March 16, 2007 contains incorrect information regarding the use of the NPI for Pharmacies. This update includes the correct information for the use of the NPI for Pharmacies.

Effective May 23, 2007

- All electronic pharmacy claims submitted to **SoonerCare** must identify the prescriber and pharmacy by their National Provider Identifier (NPI) number. Electronic claims using **SoonerCare** prescriber or provider numbers will be denied. Paper pharmacy claims will continue to use the **SoonerCare** Provider ID. Pharmacies **will not** be required to submit their ZIP+4 code.
- The state default prescriber ID number will change to ‘9999999995’. The state default prescriber number is available for the initial fill on a prescription **only** if the valid prescriber NPI number is not available. The state default number is not valid for subsequent refills on a prescription and the claim will display NCPDP response 73 (Refills are not covered) if the state default number is used. Anytime the state default number is used it must be reversed and resubmitted with the correct prescriber NPI within two weeks to avoid automatic recoupment of funds. The two week period will be extended during the NPI transition.
- The OTC prescriber number will change to ‘9999999987’. Pharmacist recommendation and approval are all that is necessary to submit the claim. Use the prescriber name “OTC”.
- Prescriber’s NPI will take the place of the SoonerCare Prescriber Number. Pharmacy claims will require prescriber’s NPI in the prescriber number field. SoonerCare is not allowed to give out the NPI of prescribers. The NPI of a prescriber must be obtained from the prescriber.
- **85% of prescribers and 25% of pharmacies have turned their NPI into SoonerCare.** Once you have received your NPI confirmation letter from CMS please fax to OHCA at (405) 530-3224. Please include your **SoonerCare** provider identification number on the confirmation letter. No cover letter required.

****New Pharmacy Payer Sheets Will Be Available Soon****

We appreciate the services you provide to Oklahomans insured by *SoonerCare*.