

Oklahoma Medicaid Pharmacy Update

February 27, 2003

Dear Pharmacy Provider,

This is a reminder that all Medicaid pharmacy claims must be filed using NCPDP version 5.1 beginning March 17, 2003. Claims submitted after midnight on March 16 must be in the NCPDP 5.1 format. If you are currently able to process claims in version 5.1, please begin using that version now. If you are not able or are uncertain of your ability to process claims with version 5.1, please contact your software vendor immediately.

OHCA has received reports of erroneous NCPDP rejection codes. The codes are specific to NCPDP version 5.1 and do not always translate correctly into version 3.2C. As soon as all pharmacies are using version 5.1, OHCA and EDS will be able to resolve the rejection code issues.

A group of Medicaid clients received a letter titled "Explanation of Medical Benefits." These letters contained incorrect information. If you receive a call from one of your clients, please be assured that OHCA is aware of the problem and working to correct it. We apologize for any inconvenience that this has caused.

Some clients who reside in Long Term Care facilities do not have the correct eligibility information in their Department of Human Services file. If you have a client who is in a nursing facility but is being limited to three prescriptions per month or is being charged a copay for their prescriptions, please contact the pharmacy help desk or your local DHS county office.

Pharmacies with DME contracts may now bill diabetic supplies and other DME items using the OHCA Secure Website. These items do not count against the client's three prescription limit. Please contact the OHCA Provider Help Desk for information about the website or go to www.okhca.org.

Thank you for your continued service to Oklahoma's Medicaid clients.

**Pharmacy Help Desk
Telephone Numbers
405-522-6205, option 4
or
1-800-522-0114, option 4**