

2017-18 OHCA TRIBAL PARTNERSHIP ACTION PLAN

Action Item: Access to Care: Increased support for tribal health programs to address healthcare for tribal citizens.

Objective <i>What does success look like?</i>	Who will contribute what?	Resources Needed	Status
<p>Freedom of Choice: SoonerCare PCP Increase AI/ANs provider choice to include real-time selection of an ITU as a primary care provider (PCP).</p> <ol style="list-style-type: none"> 1. SoonerCare members have the ability to call the SoonerCare helpline to request and receive an ITU same-day primary care provider change. 2. Inclusion of ITU primary care providers as an option for assignment in the SoonerCare enrollment application. 	<p>OHCA to modify internal processes that will allow SoonerCare members to choose an ITU provider at any time.</p> <p>Tribal partners to continue assisting their patient census with SoonerCare enrollment.</p>	<p>OHCA to dedicate agency resources (including IT and administrative) and expenses to modify current processes.</p> <p>Tribal partners to share and utilize best practices for SoonerCare enrollment; and empower SoonerCare member's freedom of choice by advising on the importance of PCP alignment.</p>	<ol style="list-style-type: none"> 1. 05/04/17: SoonerCare helpline is able to process same-day ITU PCP selection 2. 09/13/17: OHCA approved initial plans & resources to modify the online enrollment process to allow for ITU PCP selection. 2. 08/03/18: ITU PCP selection in real time with online enrollment.
<p>Provider Network: Grow OHCA provider network to increase culturally appropriate care.</p> <ol style="list-style-type: none"> 1. OHCA and tribal partners to have increased communication about the potential for ITU specific provider types including Community Health Representatives, Public Health Nurses, Community Health Aides, etc. 	<p>OHCA to research non-traditional provider types, and report findings from other state Medicaid programs.</p> <ul style="list-style-type: none"> * Pharmacist Services * Public Health Nurses <p>Tribal partners to provide research and data about their provider types that are currently not recognized and reimbursed by OHCA.</p>	<p>OHCA and tribal partners to share information learned and communicate solutions for feasibility.</p> <p>Information from other state Medicaid programs with contracted Indian health programs.</p>	<p>OHCA has researched the option of a pharmacist provider type. Pharmacist is currently not a recognized provider type per CMS.</p> <p>CHR and CHA provider types are being researched by OHCA.</p> <p>Public Health Nurse services are allowable under the OHCA ITU policy.</p>
<p>Health Care Services Models: Foster access for innovative service delivery models outside of the traditional clinical setting.</p> <ol style="list-style-type: none"> 1. Increased and more efficient use of Telehealth. 2. OHCA to design a mechanism for allowable offsite services. 	<p>OHCA to consult with tribal partners, develop policy, and create contract provisions to allow for increased reimbursement for telehealth and offsite services provided by ITUs.</p> <p>Tribal partners to respond to survey tool assessing tribal health service models in their community.</p>	<p>OHCA to utilize administrative agency resources. Centers for Medicare and Medicaid Services (CMS) to offer guidance on policy.</p> <p>Tribal partners to participate in consultation and provide timely feedback.</p>	<ol style="list-style-type: none"> 1. 06/27/18: OHCA hosted telehealth training at Lawton IHS. 2. 07/01/18: "4 Walls Policy" implemented.
<p>Chronic Disease Management: Manage chronic disease in tribal communities through increased awareness of and collaboration with OHCA care management services.</p> <ol style="list-style-type: none"> 1. Increase tribal member awareness of OHCA care management. 2. Establish a joint partnership between OHCA and tribal health chronic disease programs. 	<p>OHCA to convene tribal care management workgroup.</p> <p>Tribal partners to respond to survey tool assessing chronic disease management services and needs in their community.</p>	<p>OHCA to utilize administrative agency resources; OHCA Population Care Management team.</p> <p>Tribal partners to participate in consultation and provide timely feedback.</p>	<ol style="list-style-type: none"> 1. OHCA population care management, has been an active member of the diabetes task force & tribal group. 2. OHCA has identified at least one ITU provider for care management partnership to participate in a workgroup; meeting has not yet convened.

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Action Item: Elder Care: Create partnerships to successfully address the growing needs of the tribal elder population.

Objective <i>What does success look like?</i>	Who will contribute what?	Resources Needed	Status
<p>Transportation: Successfully address the transportation needs in tribal communities and the tribal elder population.</p> <p>1. Increase from 1 to 4 the number of Tribal SoonerRide transportation provider contract agreements.</p>	<p>OHCA to promote the SoonerRide benefit and offer facilitation between tribal partners and LogistiCare.</p> <p>Tribal partner(s) to complete and execute a SoonerRide transportation provider agreement with LogistiCare.</p>	<p>Tribal partners to contact LogistiCare Solutions to execute transportation provider contract and tribal addendum.</p>	<p>OHCA has visited with individual tribal partners in an effort to facilitate. There were no additional tribal agreements executed in SFY 2018.</p>
<p>Long-Term Care programs and services: Need for coordination of existing LTC and elder care services available to tribal communities.</p> <p>1. Increase from 0 to 2 the number of OHCA presentations to tribal partners focusing on long term care programs and services.</p>	<p>OHCA to create a tribal specific presentation and present to partners at appropriate venues.</p> <p>Tribal partners to share best practices and continued goals for the health care of tribal elders.</p>	<p>OHCA to utilize administrative agency resources.</p> <p>Tribal partners; tribal elder care programs to show resources.</p>	<p>02/14/18 OHCA organized and hosted the first annual Elder Care Listening Session. 25 people attended; 7 tribes were represented.</p>
<p>SoonerCare Aged, Blind, and Disabled (ABD) population transition to managed care model: Inclusion of and consideration of tribal health care system upon design of state mandated model.</p> <p>Dependent upon funding.</p>	TBD	TBD	06/14/17 RFP cancelled for SoonerHealth+.

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Purpose: SoonerCare Outreach, Education, and Linkage: Effectively connect tribal communities to the SoonerCare program.

Objective <i>What does success look like?</i>	Who will contribute what?	Resources Needed	Status
<p>Uninsured tribal population: Decrease the number of uninsured adult AI/AN population through the Insure Oklahoma program.</p> <p>1. Increase from 0 to 1 a CMS approved 1115 waiver amendment for implementation of Insure Oklahoma Sponsor's Choice.</p>	<p>OHCA in collaboration with the Oklahoma State Department of Health (OSDH); Centers for Medicare & Medicaid Services (CMS); and tribal partners to develop an implementation plan for the approved amendment.</p>	<p>OHCA and OSDH administrative resources; tribal feedback and participation in workgroup activities; CMS guidance.</p>	<p>09/18 @NIHB; CMS tribal listening session, CMS stated the waiver was "still under review."</p>
<p>Culturally appropriate outreach strategies: Create and implement new methods to increase information about the SoonerCare program to tribal communities.</p> <p>1. Increase from 0 to 1 the number of tribal specific SoonerCare member handbooks.</p> <p>2. Increase from 0 to 12 (monthly) TGR and tribal partner's presence on OHCA social media platforms.</p>	<p>OHCA to develop and disseminate handbook to tribal partners.</p> <p>Tribal partners to send FAQs to OHCA, to help determine content. Once finished will disseminate handbook to members.</p>	<p>OHCA administrative resources, and Tribal partner participation.</p>	<p>As of 08/13/18 Native American Medically Fragile brochure; anti-tobacco poster are available on the OHCA webpage.</p> <p>1. Due to consideration of resources available, a tribal handbook has not been created.</p> <p>2. OHCA has shared social media posts from tribal partners.</p>
<p>OHCA engagement with tribal communities: Increase participation among OHCA and partners to encourage open communication and information exchange.</p> <p>1. Increase from 11 to 15 the average number of tribal governments / organizations at OHCA bi monthly consultation.</p> <p>2. Increase by 20% the number of tribal community events attended by OHCA.</p>	<p>OHCA to be available to attend tribal community activities as needed.</p> <p>Tribal partners will invite OHCA to community events.</p>	<p>OHCA administrative resources.</p>	<p>1. Tribal partner representation increased to 17.</p> <p>2. OHCA was represented at 15 tribal community events in SFY 17 and 10 in SFY 18; a decrease of 34%.</p>
<p>Tribal Medicaid Administrative Match: Support tribal SoonerCare outreach and linkage efforts.</p> <p>1. Increase from 11 to 15 the number of active TMAM partners.</p> <p>2. Obtain the maximum participation from all partners for each reporting quarter. Of those who have an active contract.</p>	<p>OHCA to provide increased promotion and technical assistance to all 39 tribal governments in Oklahoma.</p> <p>Tribes to execute OK TMAM agreements and submit timely & accurate invoices.</p>	<p>OHCA and tribal administrative resources.</p>	<p>1. OHCA staff met with several potential TMAM contractors, including direct service tribes to discuss the program. SFY 2018 increased from 11 to 12 active TMAM partners.</p> <p>2. 9 of 12 TMAM partners are submitting for every quarter of the state fiscal year.</p>

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<p>ITU provider enrollment: Maintain the SoonerCare ITU provider network.</p>	<p>OHCA will offer onsite visits with individual tribes to discuss increased SoonerCare enrollment and revenue opportunities.</p> <p>Tribal partners will host sessions and listen to suggestions on how to increase provider enrollment. Take action on suggested activities.</p>	<p>OHCA administrative resources.</p>	<p>In SFY 2018 the OHCA TGR and provider services teams conducted 23 ITU provider trainings and site visits; and presented 12 times at Southern Plains Tribal Health Board, Inter-Tribal Council of the Five Tribes, and THRICE meetings.</p>
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