FORMER TIER STRUCTURE

ENTRY	ADVANCED	OPTIMAL
 Required 20 hours/week Primary/preventive care Clinical data in electronic or paper format Maintains medication list Tracks labs/diagnostic tests Tracks referrals Care coordination Patient/family education Medical home agreement Maintains open schedule Electronic communication from OHCA Phone coverage 24/7 BH screening annually 	 Required Tier 1 plus Minimum 30 hours/week Track panel members inside/outside of practice Transitional care Multi-modal communication Optional (3 of 5 required) Healthcare team led by PCP Post-visit outreach Evidence based guidelines Medication management Minimum 4 hours after hours 	Required Tier 2 plus Healthcare team led by PCP Post-visit outreach Evidence-based guidelines Medication management Minimum 4 hours after hours Health assessment tools Optional Secure interactive website Integrated care plans Performance improvement

REDESIGN TIER STRUCTURE

REDESIGN TIER STRUCTURE			
ENTRY	ADVANCED	OPTIMAL	
Required	Required	Required	
• 20 hours/week	Tier 1 plus	Tier 2 plus	
 Primary/preventive care 	 Minimum 30 hours/week 	 Healthcare team led by PCP 	
Clinical data in electronic or paper	 Track panel members inside/outside 	Evidence-based guidelines	
format	of practice	 Medication management 	
 Maintains medication list 	Transitional care	 Minimum 4 hours after hours 	
 Tracks labs/diagnostic tests 	 Multi-modal communication 		
Tracks referrals	 Post-visit outreach* 	Select 1 of the following: *	
Care coordination	 Health assessment tools* 	 Secure interactive website 	
 Patient/family education 		Integrated care plans	
 Medical home agreement* 	Select 2 of the following: *	 Performance improvement 	
 Maintains open schedule 	 Healthcare team led by PCP 		
Electronic communication from	Evidence based guidelines		
OHCA	 Medication management 		
 Phone coverage 24/7 	 Minimum 4 hours after hours 		
BH screening annually			