



June 6, 2022

Dear SoonerCare Provider,

**Pharmacy, medical supplies, and durable medical equipment (DME) contracts with SoonerCare will expire on June 30, 2022** unless you take the required action to renew your contract. To avoid any delays in reimbursement or disruption for SoonerCare members, the Oklahoma Health Care Authority (OHCA) encourages providers to begin the renewal process as soon as possible. To renew your contract, please log in to the OHCA Provider Portal at: <https://www.ohcaprovider.com/hcp/Default.aspx?alias=www.ohcaprovider.com/hcp/provider>.

For additional information regarding provider enrollment, please visit the OHCA Provider Enrollment webpage located at: <https://oklahoma.gov/ohca/providers/provider-enrollment.html>. To access the “Renewing your SoonerCare Contract” how-to video, please visit the OHCA Provider Training webpage at <https://oklahoma.gov/ohca/providers/provider-training.html>.

Providers unable to access the OHCA Provider Portal to submit a contract renewal must complete a PIN reset form. The global message dated March 19, 2021, provides instructions on how to complete the PIN reset form. Additional information regarding the PIN reset process can be found on the OHCA Claim Tools webpage at: <https://oklahoma.gov/ohca/providers/claim-tools/claim-tools.html>.

If you have any questions, please contact Provider Enrollment by calling (800) 522-0114, option 5, or by emailing [providerenrollment@okhca.org](mailto:providerenrollment@okhca.org).

Thank you for the services you provide to the Oklahomans insured by SoonerCare!

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**SOONERCARE PHARMACY SERVICES • PHARMACY MANAGEMENT CONSULTANTS**



**ADDRESS**

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



**WEBSITES**

[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
[mysoonercares.org](http://mysoonercares.org)



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767