

Oklahoma State Department of Health



Oklahoma State Innovation Model (OSIM)

OSIM Statewide Stakeholder Meeting
June 11, 2015



Agenda



Topic

Introduction and Housekeeping

OSIM Review and Update

OSIM Stakeholder Engagement

Workgroup Opportunities and Next Steps

Question and Answer

Time

1:00-1:05 p.m.

1:05-1:15 p.m.

1:15-1:20 p.m.

1:20-1:30 p.m.

1:30-1:45 p.m.



Introduction and Housekeeping

Meeting Information

Topic	Information
Presenters	C. Alex Miley, OSIM Project Director, OSDH Center for Health Innovation and Effectiveness Isaac Lutz, OSIM Project Coordinator, OSDH Center for Health Innovation and Effectiveness
Facilitator	Michael Hale, Senior Videoconferencing Coordinator, Deloitte Lync Services
Dial-In Information	Phone Number: 1-855-799-7998 Conference Code: 6252055
Webinar Link	https://meet.deloitte.com/mhale/489WCHPV You will be prompted to download a plug-in to access the Lync Web App. It is recommended to download this plug-in prior to the meeting time. The recommended web browsers for the plug-in are Internet Explorer (PC) or Apple Safari (Mac). (Do not use Google Chrome.)
Dial-In Assistance	For assistance with dialing in to the conference call, you may call the Deloitte Lync Help Line at 1-877-388-6623 (Select Option 3).
Webinar Connection Assistance	For assistance with viewing the webinar content, you may send a private IM to the meeting facilitator, Michael Hale, within your Lync Web App browser.
Polling Questions	To respond to a polling question, please wait for the presenters to show the question on the Lync Polling page and respond with a multiple choice selection (e.g., A, B, C, D, E). Responses will be anonymous and used for SIM development.
Question and Answer	All lines will be muted until the Q&A begins. To ask a question, please submit your question on the Lync Q&A page. The presenters will begin responding to questions once the Q&A period begins.





Polling Question #1

What role do you play in the health care industry?

Polling Question #1 Responses

- Commercial Payer (0%)
- Provider/Health Care Association (38.5%)
- Public Health Association/Coalition (0%)
- Consumer Representative (3.9%)
- Employer/Business Association (11.5%)
- State/Local Agency (34.6%)
- Tribal Nation/Association (11.5%)

Number of Respondents: 26

Note: Percentages do not reflect responses from all participants on the webinar but rather the percentage of participants who responded to the polling question.



OSIM Review and Update

OSIM Review of Objectives

- **State Innovation Model (SIM):** The SIM Grant is awarded through the Centers for Medicare and Medicaid Services (CMS). The grant provides technical and financial support to states for the development of **state-led, multi-payer health care service delivery and payment models**. SIM is part of a growing portfolio of CMS projects that seek to achieve the goals of the Triple Aim.
 - **Triple Aim:** This framework was developed by the Institute for Healthcare Improvement and describes an approach to **optimizing health system performance**.



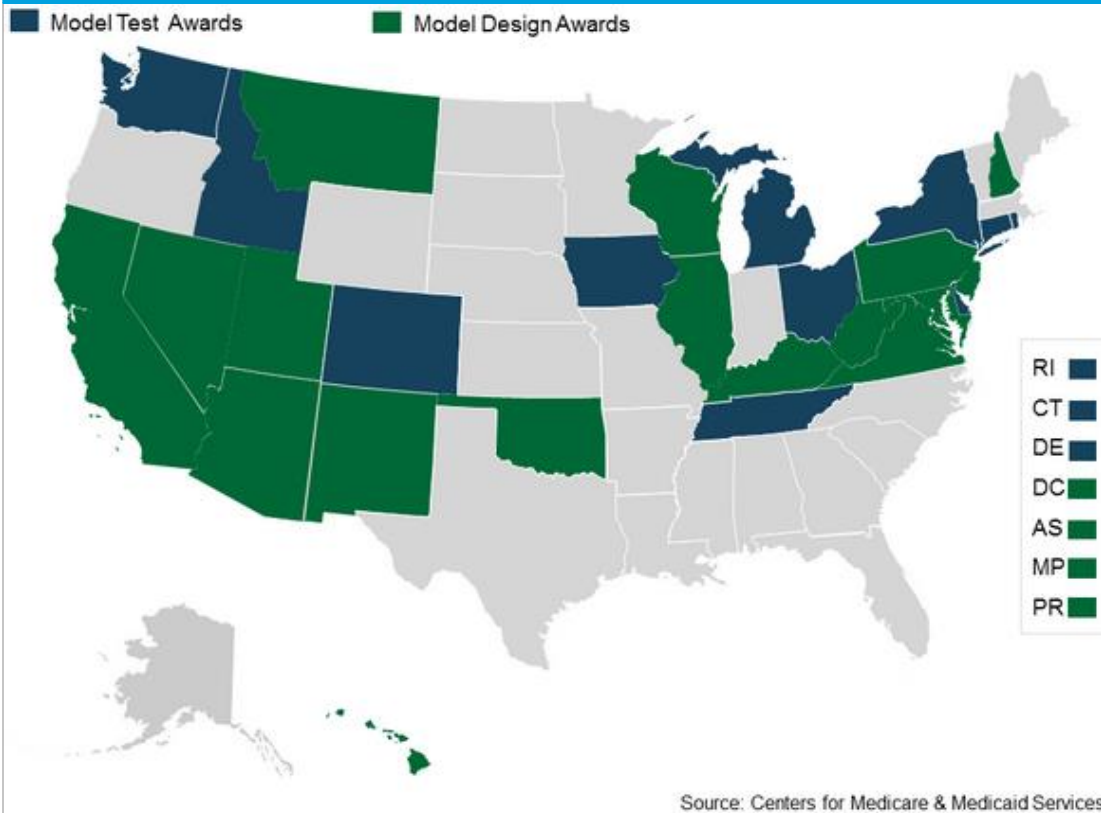
- **Oklahoma SIM (OSIM) Project:** Oklahoma was awarded \$2,000,000 for a **SIM Model Design Grant**. The grant period runs from **February 2015 to January 2016**. By January 2016, the OSIM Project Team will use subject matter expertise and stakeholder input to develop a detailed proposal for state-wide health system transformation: **the State Health System Innovation Plan (SHSIP)**.



State Breakdown of SIM Round II Program

In Round II, the Center for Medicare & Medicaid Innovation (CMMI) within CMS awarded 32 states cooperative agreements to design and implement strategies for service delivery and payment reform.

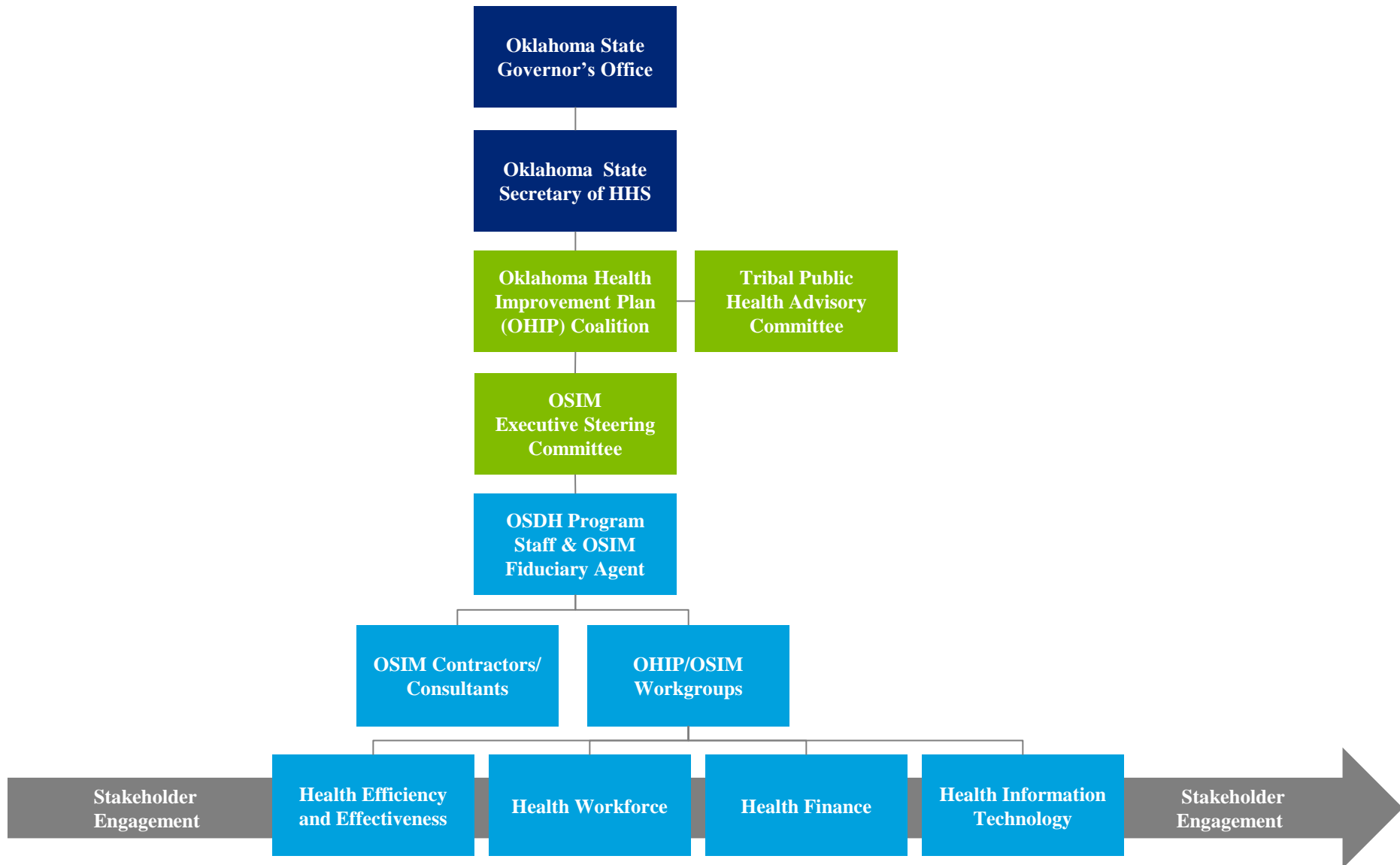
Map of Round II SIM Grant Recipients



Round II SIM Grant Recipients

- CMMI added additional parameters in Round 2 that better correlate with successful statewide health transformation. CMMI also selected Model Test/Model Design applications based on their potential to impact the health of the entire state population.
- In December 2014, more than \$660 million was provided to 32 awardees (28 states, three territories, and the District of Columbia) for Round 2.
- Awardee Breakdown:
 - **Model Testing Awards: 11**
 - **Model Design Awards: 21**

OSIM Leadership and Organization



OSIM State Health System Innovation Plan – High Level Steps

	Align Population Health Priorities	Determine Necessary Data	Select New Payment and Delivery Models	Build Infrastructure to Support System
Necessary Decisions	<ul style="list-style-type: none"> • Consensus on quality measures • Consensus on population measures 	<ul style="list-style-type: none"> • Identify where data elements of measures are held • Identify necessary infrastructure to measure • Identify reporting and accessibility requirements 	<ul style="list-style-type: none"> • Create payment and delivery system to achieve population health goals • Identify new and existing infrastructure necessary for system transformation 	<ul style="list-style-type: none"> • HIT system upgrades • Value based program education • Necessary workforce
Continuous Activities	<ul style="list-style-type: none"> • <i>Identify Funding Opportunities</i> • <i>Stakeholder Engagement and Input</i> 			
Component of SHSIP	<ul style="list-style-type: none"> • Population Health Plan • Driver Diagrams 	<ul style="list-style-type: none"> • Health Information Technology Plan 	<ul style="list-style-type: none"> • Value Based Health Care Delivery and Payment Methodology Transformation Plan 	<ul style="list-style-type: none"> • Operational and Sustainability Plan
Contracted Work	<ul style="list-style-type: none"> • Evaluation Plan • Market Effects of Transformation • Population Health Plan 	<ul style="list-style-type: none"> • HIE Scan • EHR Survey 	<ul style="list-style-type: none"> • VBA Roadmap • Inventory of Current Efforts • High Cost Delivery Services • Forecast of Model 	<ul style="list-style-type: none"> • Workforce Assessment • Care Delivery Models

Mission: To create an agile and responsive health system in Oklahoma that rewards quality care and value to achieve the triple aim and promote the health and well-being of all Oklahomans

OSIM Successes to Date

In the first four months of the project, the OSIM Project Team has achieved the following:

Area	Successes
Project Leadership	<ul style="list-style-type: none">• Finalized all 5 contracts to support each area of the OSIM deliverables<ul style="list-style-type: none">○ Technical Assistance and Stakeholder Engagement (Deloitte Consulting)○ Health Efficiency and Effectiveness (University of Oklahoma ETEAM)○ Health Workforce (Oklahoma State University Center for Rural Health)○ Health Finance (Milliman)○ Health Information Technology (Milliman, Oklahoma Foundation for Medical Quality)
Workgroups	<ul style="list-style-type: none">• Held at least one meeting• Established subcommittees (two workgroups)
Deliverables	<ul style="list-style-type: none">• Submitted the following deliverables for review by CMS and/or OSDH Program Staff:<ul style="list-style-type: none">○ CMS: Operational Plan, Stakeholder Engagement Plan, SHSIP Roadmap, Quarter 1 Report, Population Health Improvement Plan, Population Health Driver Diagrams○ OSDH: Health Data Catalog, Baseline Health Workforce Landscape – Provider Organizations



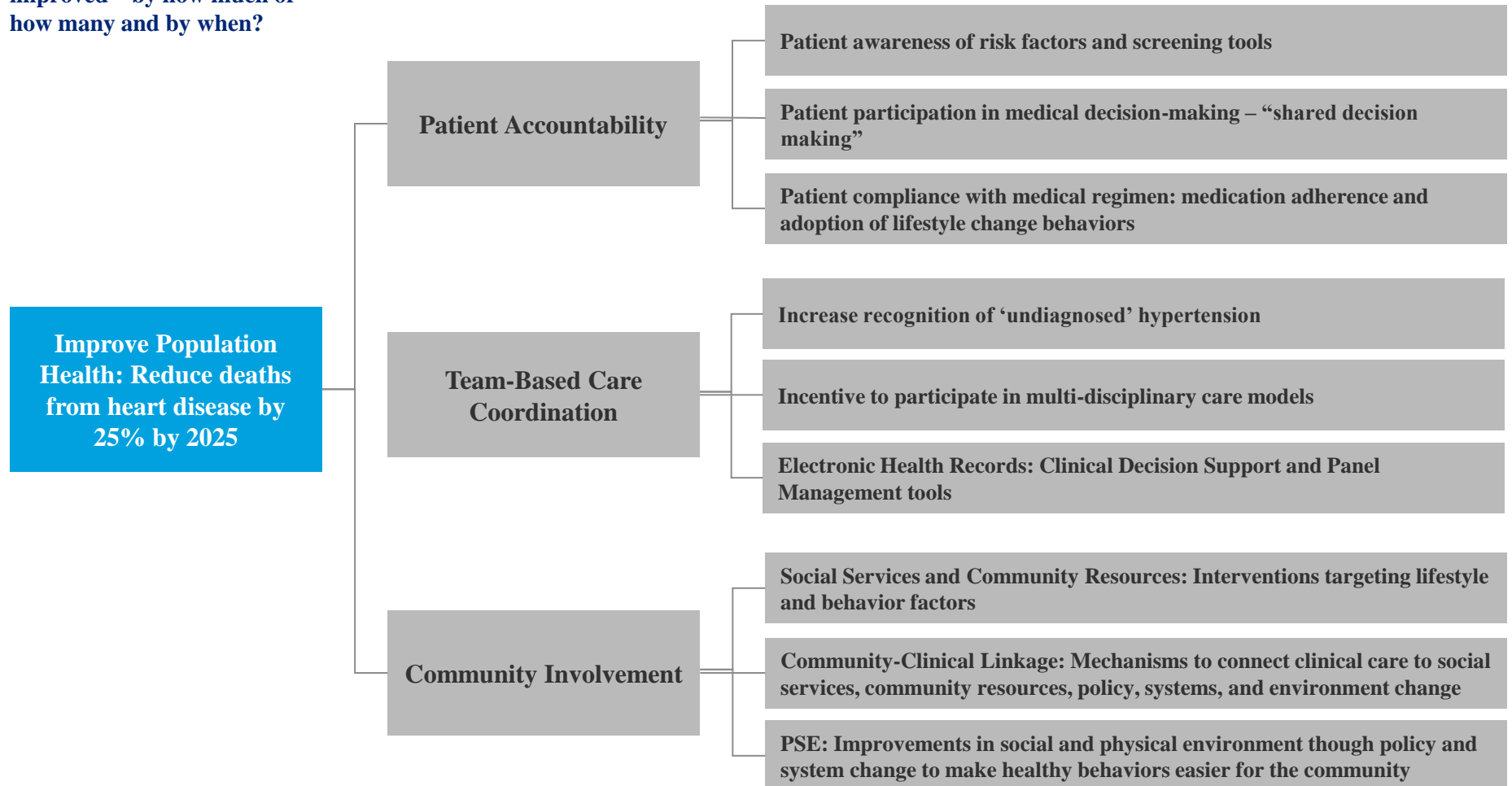
Example Population Health Driver Diagrams Tool

Heart Disease

What are you trying to accomplish? What will be improved – by how much or how many and by when?

What do you predict it will take to accomplish this aim?

What will be required for this to occur?



OSIM Deliverable Roadmap

***Bolded items indicate deliverables for CMS Review**

QUARTER 2 MAY – JULY

QUARTER 3 AUGUST – OCTOBER

QUARTER 4 NOVEMBER - JANUARY

OSDH Program Staff

- **CMS Quarterly Report 2 Final**
- **CMS Value-Based Delivery and Payment Methodology Transformation Plan**
- CMS Health Information Technology Plan: HIT Workgroup Review

- **CMS Quarterly Report 3 Final**
- **CMS Operational & Sustainability Plan**
- **CMS Health Information Technology Plan**

- **SHSIP Draft 2: Public Comment Period and CMS Optional Review**
- **Final SHSIP: CMS Review**

Technical Assistance

- CMS Quarterly Report 2: OSDH Review
- SHSIP Draft 1: OSDH Review

- CMS Quarterly Report 3: OSDH Review

- Final SHSIP: OSDH Review

Stakeholder Engagement

- Statewide Stakeholder Meeting
- Quarterly Stakeholder Engagement Report 2
- CMS Stakeholder Engagement Plan

- Monthly Statewide Stakeholder Meeting
- Quarterly Stakeholder Engagement Report 3
- Stakeholder Engagement Narrative

- Monthly Statewide Stakeholder Meetings
- Quarterly Stakeholder Engagement Report 4

Health Efficiency and Effectiveness

- Inventory of Current State Efforts
- Oklahoma Care Delivery Model Assessment

- Evaluation Plan with Quality Metrics Draft
- Evaluation Plan with Quality Metrics Final
- High Cost Delivery Services

Health Workforce

- Health Workforce Assessment: Provider Organizations
- Health Workforce Assessment: Providers
- Health Workforce Assessment: Gap Analysis
- Health Workforce Assessment: Environmental Scan (Policy Levers)

- Health Workforce Assessment: Emerging Trends
- Health Workforce Assessment: Policy Prospectus
- Health Workforce Assessment Final Report

Health Finance

- Market Effects on Health Care Transformation
- Oklahoma Care Delivery Model Assessment

- High-Cost Delivery Services
- Financial Forecast of New Payment Delivery Models

Health Information Technology

- Electronic Health Records Survey Completion
- Electronic Health Records Adoption Analysis
- Health Information Exchange Environmental Scan

- **CMS Health Information Technology Plan : OSDH Review**
- Value-Based Analytics Roadmap





Polling Question #2

What OSIM goal most aligns with your organization's priorities?

Polling Question #2 Responses

- Coordinate public health and health care services and goals (14.7%)
- Improve population health outcomes (61.8%)
- Achieve health equity (rural, socioeconomic, race/ethnicity, behavioral health) (17.6%)
- Align clinical population health measures (0%)
- Achieve savings from multi-payer value-based purchasing (5.9%)

Number of Respondents: 34

Note: Percentages do not reflect responses from all participants on the webinar but rather the percentage of participants who responded to the polling question.



OSIM Stakeholder Engagement

Stakeholder Strategy

The OSIM Project Team is targeting a **diverse assortment of stakeholders** and using a multi-pronged approach to ensure broad stakeholder engagement.

TARGETED GROUPS

- Commercial Payers
- Providers/Health Care Associations
- Public Health Associations/Coalitions
- Consumer Representatives
- Employers/Business Associations
- State and Local Agencies
- Tribal Nations/Associations
- Academic Institutions
- Advisory Groups
- Vendors

ENGAGEMENT APPROACH

- OHIP/OSIM Workgroups
- OSIM Website Public Comment Box
- Stakeholder One-on-One Meetings
- Stakeholder Group Meetings
- Stakeholder Statewide Meetings
- Conference/Forum Presentations
- Rural Engagement
- Tribal Nation Engagement



Stakeholder Organizations

The OSIM Project Team is collaborating with **more than 60 stakeholder organizations** across the state. This includes stakeholders involved in the OHIP/OSIM workgroups as well as stakeholders from one-on-one meetings, group meetings, conferences/forums, etc.

Stakeholder Categorization	Total Organizations
Commercial Payer	4
Provider/Health Care Association	18
Public Health Association/Coalition	8
Consumer Representative	1
Employer/Business Association	5
Tribal Nation/Association	8
State/Local Agency	11
Academic Institution	6
Advisory Group	2
Vendor	5
Grand Total	68



OSIM Website Public Comment Box

Visit www.osim.health.ok.gov to receive updates and leave comments for the OSIM Project.

Each Workgroup has area under the Workgroup Deliverables where stakeholders can leave comments on the various components of the State Health System Innovation Plan (SHSIP).

Workgroup Deliverables

Program Evaluation Report

1. Population Health Needs Assessment:

Objectives: *Identify and describe statewide health problems, gaps and strengths in services, and interventions to improve the health of Oklahoma.*

2. In-State Program Evaluation Plan with Quality Metrics:

Objectives: *Design an evaluation plan that incorporates quality measurements, addresses health disparities, and provides a means by which to evaluate them to align them with a value-based health care delivery system.*

**Leave a Comment: Health Efficiency & Effectiveness
Workgroup Deliverables**



OSIM Website Public Comment Box

By clicking on the “Leave a Comment” link, you will be taken to Public Comment form where you can provide feedback for various components the SHSIP.

OSIM Stakeholder Public Comments - Health Efficiency & Effectiveness

OSIM Stakeholder Public Comment - Health Efficiency & Effectiveness Workgroup

* Indicates Required Field

*

Health Efficiency & Effectiveness Workgroup

The Oklahoma State Innovation Model project (OSIM) is currently accepting comments from the public.

Please select the deliverable you would like to submit a comment on: (check any that apply)

- Population Health Needs Assessment
- In-State Program Evaluation Plan with Quality Metrics
- Other

* Health Efficiency & Effectiveness Workgroup Comments:

*Name:

*Organization:

*E-mail Address:

If you would like to receive a confirmation email upon submission of this form, please enter your email here.





Polling Question #3

What is your organization's greatest barrier to participating in multi-payer value-based purchasing?

Polling Question #3 Responses

- Financial resources (12.9%)
- Workforce resources (staff and/or time) (9.7%)
- Adequate HIT infrastructure (22.6%)
- Leadership buy-in (9.7%)
- Cultural attitudes (3.2%)
- Shared vision across payers (41.9%)

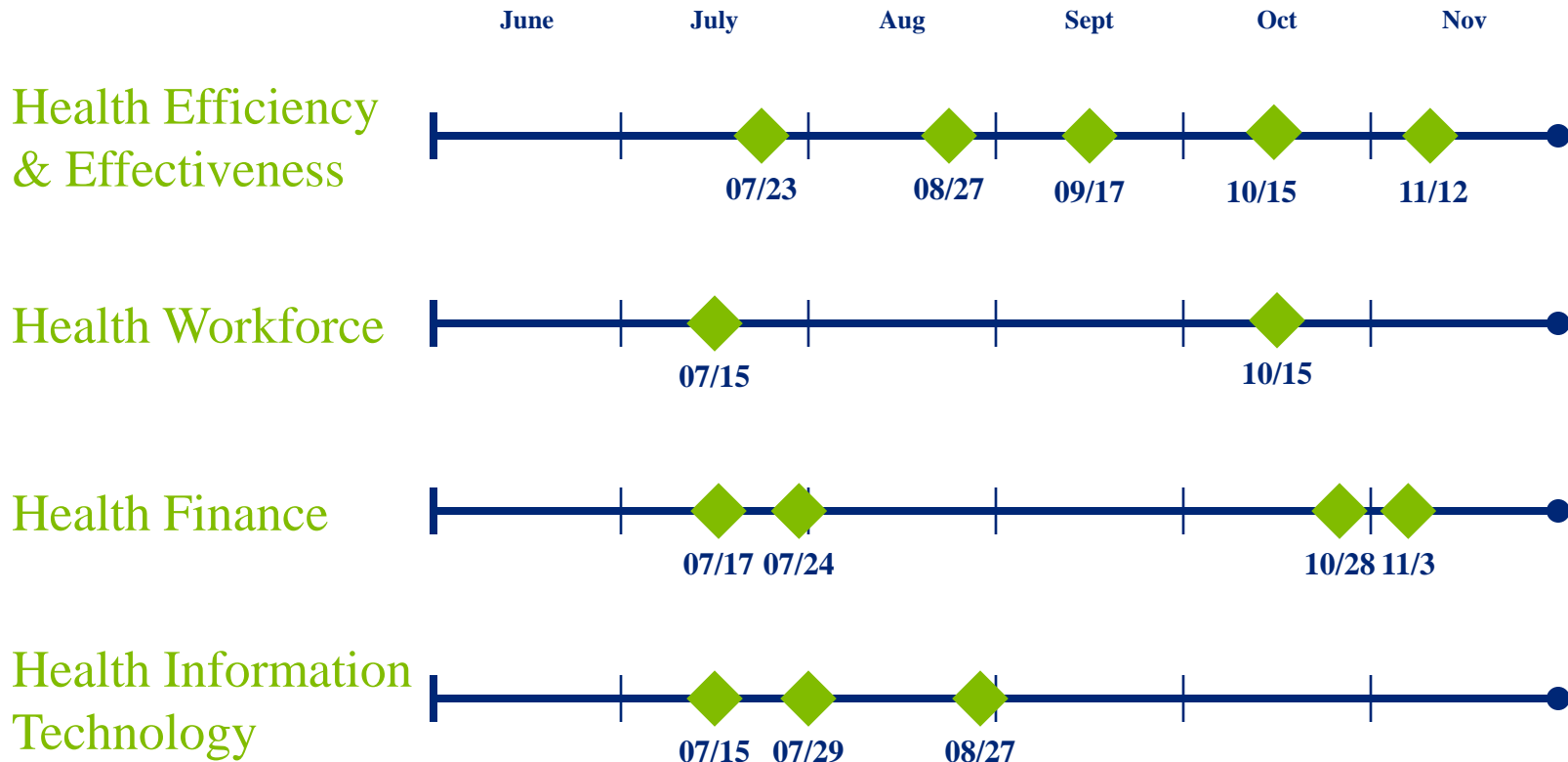
Number of Respondents: 31

Note: Percentages do not reflect responses from all participants on the webinar but rather the percentage of participants who responded to the polling question.



OHIP/OSIM Workgroups

OHIP/OSIM Workgroup Meeting Timeline



Health Efficiency & Effectiveness



*Workgroup members may participate virtually or in person

Objective	Organization/Leadership	Upcoming Deliverables	Upcoming Meetings
<p>Provide services related to the design and implementation of a comprehensive and rigorous evaluation plan that will analyze the performance of the value-based model(s) selected for testing by the OSIM leadership and stakeholders</p>	<p><u>Vice Chair:</u></p> <ul style="list-style-type: none"> • Rebecca Pasternik-Ikard, JD, RN, MS, Deputy State Medicaid Director <p><u>Subcommittees:</u></p> <ul style="list-style-type: none"> • Evaluation Performance and Reporting • Emergency Department and Utilization (in development) <p><u>Contractor:</u></p> <ul style="list-style-type: none"> • University of Oklahoma ETEAM 	<ul style="list-style-type: none"> • Inventory of Current State Efforts (Mon. 7/20) • Oklahoma Care Delivery Models (Wed. 7/15) • High Cost Delivery Services (Mon. 8/24) • In-State Evaluation Plan with Quality Metrics Draft (Thurs. 10/1) • In-State Evaluation Plan with Quality Metrics Final (Fri. 10/30) 	<ul style="list-style-type: none"> • July 23 • August 27 • September 17 • October 15 • November 12

For more information on workgroup meeting dates and locations, visit the following webpage: [Click Here](#)



Health Workforce



*Workgroup members may participate virtually or in person

Objective	Organization/Leadership	Upcoming Deliverables	Upcoming Meetings
<p>Conduct an assessment of the health workforce data in Oklahoma reflecting a comprehensive description of issues and influences affecting this workforce sector in the state</p>	<p><u>Vice Chair:</u></p> <ul style="list-style-type: none"> Deidre D. Myers, MA, Deputy Secretary of Workforce Development <p><u>Subcommittee:</u></p> <ul style="list-style-type: none"> Data (in development) <p><u>Contractor:</u></p> <ul style="list-style-type: none"> Oklahoma State University Center for Rural Health 	<ul style="list-style-type: none"> Health Workforce Assessment Reports: <ul style="list-style-type: none"> Providers (Wed. 7/1) Gap Analysis (Wed. 7/1) Environmental Scan – Policy Levers (Fri. 8/31) Emerging Trends (Tues. 9/1) Policy Prospectus (Thurs. 10/1) Health Workforce Assessment Final Report (Fri. 10/30) 	<ul style="list-style-type: none"> July 15 October 15

For more information on workgroup meeting dates and locations, visit the following webpage: [Click Here](#)

Health Finance



*Workgroup members may participate virtually or in person

Objective	Organization/Leadership	Upcoming Deliverables	Upcoming Meetings
<p>Provide actuarial and financial expertise and simulation on model proposals and health economics. Develop comparative instruments to explain payment and care delivery models. Perform a review of market effects of health reform initiatives in other states</p>	<p><u>Vice Chair:</u></p> <ul style="list-style-type: none"> Joseph Cunningham, MD, Chief Medical Officer, VP, Blue Cross Blue Shield of Oklahoma <p><u>Contractor:</u></p> <ul style="list-style-type: none"> Milliman 	<ul style="list-style-type: none"> Market Effects on Health Care Transformation (Wed. 7/15) Oklahoma Care Delivery Model Analysis (Wed. 7/15) High-Cost Delivery Services (Mon. 8/24) Financial Forecast of New Payment Delivery Models (Mon. 10/26) 	<ul style="list-style-type: none"> July 17 July 24 October 28 November 3

For more information on workgroup meeting dates and locations, visit the following webpage: [Click Here](#)

Health Information Technology



*Workgroup members may participate virtually or in person

Objective	Organization/Leadership	Upcoming Deliverables	Upcoming Meetings
<p>Perform a gap analysis and advise on strengthening and expanding the use of Health Information Technology (HIT) and Health Information Exchanges (HIE) to support population health, health care delivery, and new value-based payment models</p>	<p><u>Vice Chair:</u></p> <ul style="list-style-type: none"> • Bo Reese, State Chief Information Officer, Office of Management and Enterprise Services • David Kendrick, MD, MPH, Chair of Medical Informatics, University of Oklahoma College of Medicine <p><u>Contractors:</u></p> <ul style="list-style-type: none"> • Milliman • Oklahoma Foundation for Medical Quality 	<ul style="list-style-type: none"> • EHR Survey/Adoption Analysis (Wed. 7/1) • HIE Environmental Scan (Fri. 7/24) • Value Based Analytics Roadmap (Tues. 8/25) • Health Information Technology Plan: Internal Review (Fri. 10/30) • Health Information Technology Plan: CMS Review (Fri. 11/30) 	<ul style="list-style-type: none"> • July 15 • July 29 • August 27

For more information on workgroup meeting dates and locations, visit the following webpage: [Click Here](#)



Next Steps

Stakeholders can follow these next steps to stay engaged in the OSIM Plan development.

Next Steps

1. Join an OHIP/OSIM Workgroup. Members can participate in meetings virtually or in person.
2. Attend the next OSIM Statewide Stakeholder Meeting. (Thursday, August 13)
3. Garner support for the OSIM Plan within your organization.
4. Submit feedback on the OSIM Plan at the OSIM Website Public Comment Box.

For additional questions and comments regarding the OSIM project, contact the OSIM Project Leads.

Name	Position	Email
C. Alex Miley	OSIM Project Direct	CatherineAM@health.ok.gov
Isaac Lutz	OSIM Project Coordinator	IsaacL@health.ok.gov





Polling Question #4

What workgroup is your organization most likely to join?

Polling Question #4 Responses

- Efficiency and Effectiveness (10.5%)
- Workforce (15.8%)
- Finance (13.2%)
- Information Technology (2.6%)
- Already participating (52.6%)
- I don't think we need to participate (5.3%)

Number of Respondents: 38

Note: Percentages do not reflect responses from all participants on the webinar but rather the percentage of participants who responded to the polling question.



THANK YOU!



Question and Answer