

Quality Improvement Resources Links

Below are resource links for Quality Improvement committees to use and reference.

Resources

CMS: Guidance for Root Cause Analysis (undated)

<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/downloads/GuidanceforRCA.pdf>

Five Whys Tool for Root Cause Analysis

<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/downloads/FiveWhys.pdf>

How to Use the Fishbone Tool for Root Cause Analysis

<https://www.cms.gov/medicare/provider-enrollment-and-certification/qapi/downloads/fishbonerevised.pdf>

Institute for Healthcare Improvement (IHI): <http://www.ihl.org/>

QI Toolkit

<http://www.ihl.org/resources/Pages/Tools/Quality-Improvement-Essentials-Toolkit.aspx>

5 Whys Tool

<http://www.ihl.org/resources/Pages/Tools/5-Whys-Finding-the-Root-Cause.aspx>

QI Toolkit Cause and Effect (fishbone) Diagram

<http://www.ihl.org/resources/Pages/Tools/CauseandEffectDiagram.aspx>

Root Causes Analysis - RCA-2

<http://www.ihl.org/resources/Pages/Tools/RCA2-Improving-Root-Cause-Analyses-and-Actions-to-Prevent-Harm.aspx>

Tapping Frontline Knowledge

<http://www.ihl.org/resources/Pages/Publications/TappingFrontlineKnowledge.aspx>

CMS Infection Prevention and Control (IP&C) Guidance

QSO 20-14-NH: <https://www.cms.gov/files/document/qso-20-14-nh-revised.pdf>

COVID-19 Facility Self-Assessment

Coronavirus Disease 2019 (COVID-19) Preparedness Checklist for Nursing Homes and other Long-Term Care Settings

https://www.cdc.gov/coronavirus/2019-ncov/downloads/novel-coronavirus-2019-Nursing-Homes-Preparedness-Checklist_3_13.pdf

Long term care facility – Infection control self-assessment worksheet:

[https://qsep.cms.gov/data/252/A.NursingHome InfectionControl Worksheet11-8-19508.pdf](https://qsep.cms.gov/data/252/A.NursingHome%20InfectionControl%20Worksheet11-8-19508.pdf)

Infection Prevention and Control Assessment Tool for Nursing Homes Preparing for COVID-19

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/hcp/assessment-tool-nursing-homes.pdf>

Infection Prevention and Control Training Resources

Job Aid YouTube:

- Sparkling Surfaces - <https://youtu.be/t7OH8ORr5lq>
- Clean Hands - <https://youtu.be/xmYMUly7qiE>
- Closely Monitor Residents - <https://youtu.be/1ZbT1Njv6xA>
- Keep COVID-19 Out! <https://youtu.be/7srwrF9MGdw>
- Lessons - <https://youtu.be/YYTATw9yav4>